

**Board Report**

File #: 2015-0701, **File Type:** Contract**Agenda Number:** 62.

**AD HOC TRANSIT POLICING OVERSIGHT COMMITTEE
JUNE 18, 2015****SUBJECT: LOS ANGELES METRO PROTECTIVE SERVICES****ACTION: APPROVE UP TO TWELVE (12) MONTHS CONTRACT TIME EXTENSION
WITH COUNTY OF LOS ANGELES SHERIFF'S DEPARTMENT****RECOMMENDATION**

AUTHORIZED ON CONSENT CALENDAR the Chief Executive Officer to execute Modification No. 12 to Contract No. PS2610LASD with the **County of Los Angeles Sheriff's Department (LASD) to provide law enforcement services** for up to twelve (12) months for the period covering July 1, 2015 through June 30, 2016 in the amount of \$102,851,600, thereby increasing the total contract value from \$466,719,113 to \$569,570,713.

ISSUE

The current Memorandum of Understanding with the Los Angeles Sheriff's Department (LASD) was approved by the Board for the period covering July 2009 through June 30, 2014, including two one-year options.

DISCUSSION

In May 2013, staff initiated the development of a preliminary Scope of Work for the new Transit Policing contract in anticipation of expiration of the current contract on June 30, 2014. On June 2013, the Board directed staff to conduct an audit on the current LASD contract and incorporate the recommendation(s) from this audit into the new transit policing scope of work. As a result, the procurement for a new transit policing contract was postponed until staff received the scheduled audit report in January 2014.

In March 2014, staff issued a "Request for Interest" to determine the number of interested parties for the new transit policing contract. The Request for Interest is used by staff in assessing the new policing scope and procurement schedule. As of March 31, 2014, Metro received four responses to the "Request for Interest".

On April 24, 2014, the Board authorized a six (6) month extension for the period covering July 1, 2014 to December 31, 2014 to allow staff to review and discuss the findings, and recommendations from the "Los Angeles Sheriff's Department Contract Audit" with the Board. The pertinent

recommendations were incorporated into the new draft Transit Policing Statement of Work. On November 6, 2014, the Board authorized an additional six (6) months contract extension for the period covering January 1, 2015 to June 30, 2015 for the following reasons:

1. Review draft Transit Policing Statement of Work with the Ad Hoc Transit Policing Oversight Committee of Board members (Per Motion By: Mayor Garcetti, Supervisor Molina, Supervisor Antonovich, and Director Fasana, Item A)
2. Release the Request For Proposal for Transit Policing Contract;
3. Proposals Review;
4. Board authorization to award the new Transit Policing Contract

During the last 12 months, LASD has performed a number of specialty services as outlined in Attachment E. Staff is returning to the Board to request up to twelve (12) months contract extension in order to complete the following items:

1. Review draft Transit Policing Statement of Work with the Ad Hoc Transit Policing Oversight Committee of Board members (Per Motion By: Mayor Garcetti, Supervisor Molina, Supervisor Antonovich, and Director Fasana, Item A); and
2. Release the Request For Proposal for Transit Policing Contract.
3. Provide Law Enforcement Services to Foothill and Expo Extensions and add additional administrative staff and Deputies to support the new Transit Policing Division and current rail lines.

In May 2013, staff initiated the development of a preliminary Scope of Work for the new Transit Policing contract. In June 2013, the Board directed staff to conduct an audit on the current LASD contract (audit performed by Bazilio Cobb Associates) and have staff incorporate the recommendation(s) from this audit into the new draft transit policing scope of work. On February 10, 2015, Bazilio Cobb Associates was retained by Metro to evaluate the proposed transit community policing models and provide Metro with recommendations to return to the Board for further discussion leading into the new Transit Community Policing contract. Staff would like to consider the recommendation(s) for inclusion in the current draft scope of work.

Staff is currently in the recruitment process for the Board authorized Executive Officer, System Security & Law Enforcement. Staff would like to provide the new Executive Officer an opportunity to review the current draft scope of work prior to submitting to the Ad Hoc Transit Policing Oversight Committee for review.

The implementation of Item #2, Release the Request For Proposal for Transit Policing Contract, will be contingent upon the final review of the Transit Policing Statement of Work. Staff has included a detailed procurement schedule for the new Transit Policing procurement identifying critical milestones pertinent to this time extension:

The implementation of Item #3, Provide Law Enforcement Services to Foothill and Expo Extensions and add additional administrative staff and Deputies to support the new Transit Policing Division and current rail lines, is outlined in this report. The contract costs for FY16 are based on a phased approach to reflect revenue operations for Foothill and Expo Extensions.

IMPLEMENTATION PERIOD FOR THE POSITIONS (PURPOSE / JUSTIFICATION)

Expansion: October 1, 2015

Total Expansion Cost: **\$1,756,458**

(1) Lieutenant - (Area) (Gold Line)

Adjusted Annual Salary @ \$143,316 x 1 = \$143,316 (Nine month's cost: \$107,487)

Provides management and supervision of all LASD personnel assigned to provide contracted law enforcement services for the expansion of Metro's Gold Line. The area lieutenant is the main point of contact and acts as liaison between Metro employees and Transit Policing Division (TPD) in addressing community policing service issues and providing solutions, while ensuring the quality of services provided to Metro customers and employees.

(1) Lieutenant - (Area) (Green Line)

Adjusted Annual Salary @ \$143,316 x 1 = \$143,316 (Nine month's cost: \$107,487)

Provides management and supervision of LASD personnel; sergeants, deputies, and security assistants assigned to provide contracted law enforcement services for Metro's Green Line. Develop and implement fare enforcement and quality-of-life operations in order to increase fare and reduce crime and Metro violations. The area lieutenant acts as liaison between other police agencies, Metro customers, and employees in addressing community policing service issues and providing solutions, while ensuring the quality of services provided to Metro customers and employees.

(2) Sergeants - (Field) (Gold and Expo Lines)

Adjusted Annual Salary @ \$119,496 x 2 = \$238,992 (Nine month's cost: \$179,244)

Provides direct supervision to LASD line personnel assigned to the expansion of the Gold and Expo Lines. The field sergeants are required to provide direct supervision to line deputies at a ratio of seven deputies to one sergeant (7:1), thereby ensuring effective supervision in the field.

(20) Sheriff's Deputy - (Generalist) (Gold and Expo Lines)

Adjusted Annual Salary @ \$90,816 x 20 = \$1,816,320 (Nine month's cost: \$1,362,240)

Provides law enforcement services and are the frontline personnel that have direct contact and interaction with Metro's customers and employees in providing a safe environment on or near the Gold and Expo Lines transit system.

Expansion: January 1, 2016

Total Expansion Cost: **\$2,699,567**

(1) Captain (Central Operations Bureau (COB))

Adjusted Annual Salary @ \$183,652 (Six month's cost: \$91,826)

Provides overall management and supervision for the newly created Central Operations Bureau

(COB) as the unit commander. COB provides critical consolidated support resources that include the Threat Interdiction Unit, Explosive Detection Canine Team, Crime Impact Teams, Crisis Response Unit (Mental Health), Detective (investigations), Training and Scheduling, Special Projects, and Logistics. This position will coincide with the anticipated expansion of Metro and the corresponding need for police services in the mass-transit environment.

(2) Lieutenants - (Operations and Detective)

Adjusted Annual Salary @ \$143,316 x 2 = \$236,632 (Six month's cost: \$143,316)

One lieutenant will be the operations lieutenant for COB that will provide administrative and field operational support to the unit commander. This position will ensure timely processing of all policing-related reports including, but not limited to; dissemination of safety-related alerts or notifications and policies and procedures to line personnel. The second lieutenant will be assigned to the Detective Unit for investigations. With the expansion of Metro comes the anticipated increase of conducting timely investigations of cases in order to ensure efficient resolution of cases.

(2) Sergeants - (Operations and Traffic)

Adjusted Annual Salary @ \$119,496 x 2 = \$238,992 (Six month's cost: \$119,496)

One sergeant will be the operations sergeant for COB that will assist the unit commander and lieutenant in the day-to-day administrative and field operational management of the unit. This position will ensure timely monitoring and processing of all policing and administrative-related reports, thereby ensuring the flow of information to TPD personnel and Metro employees on as-needed basis. The second sergeant will be the supervisor for the traffic unit. This position will provide immediate response to traffic collisions involving Metro buses and expedite the investigation process in order to minimize delays in Metro's mass-transit system.

(6) Sergeants - (Field)

Adjusted Annual Salary @ \$119,496 x 6 = \$716,976 (Six month's cost: \$358,488)

The field sergeants will provide direct line supervision to LASD line personnel assigned in the expansion of the Metro rail line. The field sergeants are required to provide direct supervision to line deputies at a ratio of seven deputies to one sergeant (7:1), thereby ensuring effective supervision in the field.

(42) Sheriff's Deputies - (Generalist)

Adjusted Annual Salary @ \$90,816 x 42 = \$3,814,272 (Six month's cost: \$1,907,136)

Provides law enforcement services as required in the Metro contract, ensuring the safety of Metro customers and employees for the expansion of the Metro rail system. These deputies are the frontline personnel that have direct contact and interaction with Metro customers and employees.

(1) Secretary V

Adjusted Annual Salary @ \$55,319 (Six month's cost: \$27,660)

The Secretary V will provide personal secretarial assistance to the unit commander of COB. This position will be responsible, and not limited to; screening in-person inquiries and telephone calls,

providing requested information and personally taking care of inquiries and calls, which do not require the attention of the unit commander. Thereby, ensuring the time of the unit commander is utilized effectively in more important and mission critical tasks at hand.

(1) Operations Assistant I

Adjusted Annual Salary @ \$50,371 (Six month's cost: \$25,186)

This position will assist the operations staff at COB by providing routine administrative staff support functions, such as; assisting in budget monitoring, procurement request, supplies inventory, preparing inter-office and departmental correspondence, memoranda, reports, unit procedural manuals, and other documents utilizing specialized office software applications, including those specifically for LASD's use only. This position will work closely with the operations sergeant to ensure that all required reports and documents are completed in a timely manner by the units under COB.

(1) Law Enforcement Technician

Adjusted Annual Salary @ \$52,918 (Six month's cost: \$26,459)

This position assists sworn personnel by independently performing technical law enforcement-related service and support functions in LASD. Law enforcement service and support functions encompass duties supporting the maintenance and operation of a division or unit, which include, but are not limited to; unit vehicle maintenance and service, unit supplies maintenance, transport, load, and unload large, bulky, and/or heavy personal or evidentiary property to a warehouse or other location as directed.

TOTAL POSITIONS EXPANSION COST: \$4,456,025

**METRO PROTECTIVE SERVICES
TENTATIVE ACQUISITION SCHEDULE
AWARD WITH DISCUSSIONS
TECHNICALLY ACCEPTABLE, LOWEST PRICE METHODOLOGY**

Milestone	Completion Date
Receive concurrence from Ad Hoc Committee and Metro Safety & Security Executive Officer	January 28, 2016
Transmittal of SOW, Evaluation Criteria, Submittal Requirements, Estimate, Goal Evaluation, Requisition ____ [fill-in] ____	February 11, 2016
Individual Acquisition Plan and Source Selection Plan Approved	February 18, 2016
Advertisement and Solicitation Issued	February 26, 2016
Proposals Received	March 28, 2016
Proposal Evaluation (DEOD, Pre-Qualification, Pre-Award Audit, etc.)	April 18, 2016
Recommendation for Award	May 26, 2016

Board Approval	June 23, 2016
Contract Start Date	July 1, 2016

DETERMINATION OF SAFETY IMPACT

The authorization of FY16 contract extension will provide positive impact on safety for our employees and patrons by mitigating potential terrorist incidents and deterring crimes on our transit system.

FINANCIAL IMPACT

The contract proposal for FY16 is \$102,851,600, which is 15%, or \$13,964,624 more than the \$88,886,976 contract value authorization in FY15.

A portion of the funding of the \$102,851,600 for exercising Modification No. 12 is currently included in the FY16 Proposed Budget. It will be the responsibility of the Project Manager to amend the budget upon approval of this contract authorization in Cost Center 2610, System Security and Law Enforcement under multiple bus and rail projects in Account 50320-Contract Services, as well as Foothill/Expo 2 Extensions under project 860200 and 860301 respectively:

LASD Transit Community Policing Contract

Multiple Bus and Rail Projects:	\$94,509,337.49
Project: 860200 (Foothill): 30 Deputies/Command Staff	\$3,602,340.63
Project: 860301 (Expo): 42 Deputies/Command Staff	\$4,739,921.88
Total:	\$ 102,851,600

Impact on Bus and Rail Operating and Capital Budget

The FY16 funding for contract Transit Policing Services will come from Enterprise Fund revenues (fares, sales tax revenues, and TDA4). No other sources of funds were considered for these expenses because this is the appropriate fund source for activities that benefit bus and rail operations.

ALTERNATIVES CONSIDERED

An option considered would be to provide transit policing services through an alternative means to the LASD contract. This alternative is not recommended because this is a critical security program and we do not currently have in place alternative policy or strategy, nor do we have in place the security assets, to provide the current level of protection for our customers and employees if the Contract Modification 12 is not approved.

NEXT STEPS

Metro staff will begin the Request for Proposal (RFP) process for a new transit policing contract. Staff will seek Board staff assistance throughout this RFP process. Staff will report back to the Board


on a monthly basis with the status of the procurement processes. We anticipate to complete the hiring of the new Executive Officer by July 30, 2015.

ATTACHMENTS

- Attachment A - Procurement Summary
- Attachment B - Contract Modification/Change Log
- Attachment C - Breakdown of LASD Personnel
- Attachment D - Service Units by Position and Other Costs
- Attachment E - Highlights and Accomplishments

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Phillip A. Washington
Chief Executive Officer

PROCUREMENT SUMMARY

TRANSIT COMMUNITY POLICING SERVICES/PS2610LASD

1.	Contract Number: PS2610LASD		
2.	Contractor: County of Los Angeles Sheriff's Department		
3.	Mod. Work Description: Continuation of Transit Law Enforcement Services		
4.	Contract Work Description: Metro System-Wide Law Enforcement Services		
5.	The following data is current as of: 5/22/15		
6.	Contract Completion Status		Financial Status
	Contract Awarded:	07/01/09	Contract Award Amount: \$65,921,937
	Notice to Proceed (NTP):	n/a	Total of Modifications Approved: \$400,797,176
	Original Complete Date:	06/30/12	Pending Modifications (including this action): \$102,851,600
	Current Est. Complete Date:	06/30/15	Current Contract Value (with this action): \$569,570,713
7.	Contract Administrator: James Nolan		Telephone Number: (213) 922-7312
8.	Project Manager: Duane Martin		Telephone Number: (213) 922-7460

A. Procurement Background

This Board Action is to approve modification no. 12 issued in support of continued Metro system-wide law enforcement services, as set forth in Memorandum of Understanding (MOU) PS2610LASD currently in effect between Metro and Los Angeles County Sheriff's Department.

This Modification will be processed in accordance with Metro's Acquisition Policy and the contract type is fixed unit rate.

The Memorandum of Understanding (MOU) with the Los Angeles County Sheriff's Department (LASD) is for a five year term covering the period between July 1, 2009 through June 30, 2014 (inclusive of two one-year options). This MOU was approved by the Board of Directors in May of 2009 in the amount of \$65,921,937. Several contract actions/modifications have been executed and approved by the Board over the life of the MOU.

(Refer to Attachment B – Contract Modification Log)

B. Cost/Price Analysis

The recommended price has been determined to be fair and reasonable based upon LASD's proposed rates established on an annual basis by the County of Los Angeles Auditor-Controller as required by Government Code Section 53069.8(b). The proposed rates were reviewed and found to be consistent with the pricing established by the Auditor-Controller.

CONTRACT MODIFICATION/CHANGE LOG

TRANSIT COMMUNITY POLICING SERVICES/PS2610LASD

MOU no.	Original Memorandum of Understanding	Date	Amount
PS2610LASD	Transit Policing/Law Enforcement Services	July 1, 2009	\$65,921,937
Mod. no.	Description	Date	Amount
1	In December of 2009, the Metro Board approved Modification #1 to add \$2,895,460 to the MOU for additional law enforcement personnel on the Metro Gold Line Eastside extension.	12/10/09	\$2,895,460
1A	Threat Interdiction Unit (TIU) is grant funded and was approved by Board.		\$943,216
2	In July of 2010, the Board approved Modification #2 for second year funding in the amount of \$62,937,004, which was a 9.2% reduction over the previous year.	7/22/10	\$62,937,004
3	Modification #3 was executed under CEO authority covering a one-month extension for the period between July 1, 2011 and July 31, 2011 in the amount of \$5,470,211.	6/22/11	\$5,470,211
4	Modification #4 was executed by Board approval covering a two-month extension for the period between August 1, 2011 and September 30, 2011 in the amount of \$11,167,883.	8/4/11	\$11,167,883
5	Modification #5 was executed by Board approval covering a one-month extension for the period between October 1, 2011 and October 31, 2011 in the amount of \$5,470,211.	9/22/11	\$5,470,211
6	Modification #6 was executed by Board approval covering November 1, 2011 through June 30, 2012 in the amount not-to-exceed \$58,844,951, the third year of the MOU.	11/1/11	\$58,844,951
7	Modification #7 was executed between LASD and Metro's Deputy Chief Executive Officer to amend Section D. Training. This modification will allow LASD to complete their officers' training at Metro.	8/1/12	\$0.00
8	Modification #8 was executed by Board approval covering July 1, 2012 through June 30, 2013 in the amount not-to-exceed \$80,622,638, the fourth year of the MOU.	1/23/13	\$80,622,796
8A	MOU Mod 8 was \$297,170 below Board approved amount of \$80,622,796		-\$297,170
9	Modification #9 was to exercise Option 2 to MOU PS2610LASD with the County of Los Angeles Sheriff's Department (LASD) to	9/1/13	\$83,855,638

	provide law enforcement services for the period covering July 1, 2012 through June 30, 2013 in the amount not-to-exceed \$83,855,638, an increase of \$3,225,217 over the current fiscal year.		
10	Modification #10 was to exercise up to six (6) months contract time extension with the County of Los Angeles Sheriff's Department (LASD) to provide law enforcement services for the period covering July 1, 2014 through December 31, 2014 in the amount not-to-exceed \$44,443,488.	6/5/14	\$44,443,488
11	Modification #11 was to exercise up to six (6) months contract time extension with the County of Los Angeles Sheriff's Department (LASD) to provide law enforcement services for the period covering January 1, 2015 through June 30, 2015 in the amount not-to-exceed \$44,443,488.	1/1/15	\$44,443,488
12	Pending Board Approval Modification #12, the subject of this Board action, is to exercise up to twelve (12) months contract time extension with the County of Los Angeles Sheriff's Department (LASD) to provide law enforcement services for the period covering July 1, 2015 through June 6, 2016 in the amount of \$102,851,600.	7/1/15	\$102,851,600
	Modification 1 thru 12 Total:		\$503,648,776
	New MOU Total Value		\$569,570,713

Position	FY 2014-15	Additions 07-01-15	Additions 10-01-15	Additions 01-01-16	FY 2015-16
Chief	1				1
Commander	2				2
Captain	2			1	3
Lieutenant- Operations Lieutenant	3			1	4
Lieutenant- Detectives	0			1	1
Lieutenant- Watch Commander	5				5
Lieutenant- MTA Security Liaison	0				0
Lieutenant- Service Area Commander	6		2		8
Sergeant- Operations	3			2	5
Sergeant- Scheduling	1				1
Sergeant- Detectives	2				2
Sergeant- Watch Sergeant	10				10
Sergeant- Field Sergeant	43		2	6	51
Sergeant- Canine Sergeant	1				1
Sergeant- Motor Sergeant	3				3
Sergeant- Threat Intradiction Unit	2	1			3
Bonus I- Watch Deputy	5				5
Bonus I- Detective	13				13
Bonus I- Court Deputy	3				3
Bonus I- Team Leaders	13				13
Bonus I- Canine	11				11
Bonus I- Mental Evaluation Team	4				4
Bonus I- Master FTO	1				1
Bonus I- Field Training Officer	20				20
Bonus I- Motor Team Leader	1				1
Bonus I- Access Service Investigator	2				2
Deputy- Motor	24				24
Deputy- Scheduling	3				3
Deputy- Special Projects	2				2
Deputy- TIU	27	3			30
Deputy- Training	2				2
Deputy- Field	256		20	42	318
Total Sworn	471	4	24	53	552
Deputies to Supervisors	Field Deputies +FTO			Field Sergeants	Ratio
Field Personnel	338			51	6 5/8

SERVICE UNITS BY POSITION AND OTHER COSTS

Service Units	Number	Unit Cost	Annual Cost
40 Hour One Deputy Units	8	\$ 270,852.68	\$ 2,166,821.43
56 Hour Two Deputy Units	61	\$ 758,387.50	\$ 46,261,637.58
56 Hour One Deputy Units	77.5	\$ 379,193.75	\$ 29,387,515.68
Non-Relieved Deputy Units	7	\$ 246,229.71	\$ 1,723,607.96
MET Deputy	4	\$ 260,311.18	\$ 1,041,244.71
Team Leaders	13	\$ 260,311.18	\$ 3,384,045.31
Team Leader - Motor Officer	1	\$ 270,275.34	\$ 270,275.34
Non-Relieved Sergeant Units	3	\$ 298,778.89	\$ 896,336.67
Canine Deputy	11	\$ 260,311.18	\$ 2,863,422.95
Motor Units	24	\$ 255,419.39	\$ 6,130,065.31
Access Services Investigator	2	\$ 166,253.60	\$ 332,507.20
Security Assistant	106	\$ 59,651.46	\$ 6,323,054.39
Subtotal			\$ 100,780,534.53
Special Overtime Fund			\$ 1,800,000.00
WC/UI	6.21%		\$ 98,544.20
Metro Liason (120 Day Contract)			\$ 51,000.00
Canine Support			\$ 71,522.00
Subtotal			\$ 2,021,066.20
Liability Insurance	0.00%		\$ -
Training Fund			\$ 50,000.00
Total Supplemental Cost			\$ 2,071,066.20
Total Contract Cost			\$ 102,851,600.72



Los Angeles County Sheriff's Department

Transit Policing Division

Highlights and Accomplishments

Overview

The Los Angeles County Sheriff's Department (LASD) is the largest Sheriff's Department in the United States and employs over 18,000 sworn and professional staff. The Department's countywide resources are vast and include, to name a few, the following: Major Crimes Bureau, Emergency Operations, Headquarters Detectives, Scientific Services, Patrol Divisions, Transportation, Courts and Custody Facilities, Community Oriented Policing Bureau, Aero Bureau (the Department's airborne fleet), Homicide Bureau, Fraud and Cyber Crimes, Arson/Explosives, Special Victims Bureau, Special Enforcement Bureau (SWAT Teams), Operations Safe Streets, and the Gang Enforcement Team. While Transit Policing Division (TPD) provides Countywide services and resides under the Sheriff's Department's larger umbrella, its nearly 650 sworn and professional staff serve as a dedicated resource and policing force for Metro.

Transit Policing Division Services and Support

Routine patrol and fixed-post assignment of deputies and security assistants stand at the core of TPD's daily deployment and span the commands of Transit Bureau North, Transit Bureau South, Central Operations, and Metrolink. Field personnel are supported through a diverse network of ancillary services, specific to Metro's needs and a Transit policing environment. Specialty services include the following:

- *Threat Interdiction Unit* - a premier and nationally recognized counterterrorism unit
- *Detective Bureau* - investigates and assists in the prosecution of transit specific crimes, as well as "photo enforcement" management
- *Crime Impact Teams* - address crime trends, quality-of-life issues, series offenders, surveillance, search warrant service, graffiti abatement, prosecution of prolific taggers and the like.
- *Bus Riding Team* - an innovative and newly created team that promotes law enforcement visibility, conducts plain clothes operations, and addresses crime trends specific to bus lines
- *Canine Teams* - system-wide explosives scent detection
- *Crisis Response Unit* - comprises teams of Mental Evaluation Deputies and Department of Mental Health Clinicians
- *Field Training Program* - established in 2012, this program comprises 20 training officers who specialize in transit specific tactics, communication, and problem solving
- *Sheriff's Reserve and Volunteer Program* - 17 reserve deputies and 30 active volunteers
- *Service Area Lieutenants, Team Leaders, and Professional Staff* who support the Division's operation within each unit. In addition, LASD oversees the day-to-day management of Metro Security and Contract Security services, which total in the hundreds of personnel

Transit Policing Division Snap-Shots and Statistics

Citations and Arrests (2012-2015)

- Citations Issued	374,798
- Arrests made	32,357

Bus Riding Team Boarding, Ride and Fare Check Data (September 2014 to Current)

- Bus Boardings	11,081
- Bus Rides	5,406
- Fare Checks	476,010

Crime Impact Team Statistics (August 31, 2014 to Current)

- Citations	964
- Arrests	1,023
- Rides and Boardings	200
- Plain Clothes Ops., Reports, Parole/Probation Searches and Search Warrants	533

Crisis Response Unit - Contacts, Transports, 5150 WIC, Cites, Trespass and Location Checks (2014 Totals)

- Total Contacts	3,384
- Transports to Services	324
- 5150 (Person Determined Mentally III)	348
- Citations Issued	65
- Trespassing	550
- Location Checks	4,404

Detective Bureau-Crime Statistics and Like Jurisdiction Comparisons (May 2014/May 2015)

- TPD Cases Cleared By Arrest	81%	Other Jurisdiction Comparison*	53%
- TPD Solve Rate (All Crimes)	88.9%	Other Jurisdiction Composite	78.7-86.2%
- Felony Complaints Filed (D.A.)	31.3%	Other Jurisdiction Composite	18-25.3%
- Cases Rejected (City Atty./D.A.)	16.6%	Other Jurisdiction Composite	22.2-25.2%

TSOI "Bus Policing Pilot" - Boarding and Fixed-Post Locations (January 9, 2015 to Current)

- Total Number of TSO Bus Boardings	7,843
- Total Number of TAPS (Fares Checked)	91,118
- High-Boarding Locations: Include El Monte Station, Union Station adjacent stops, Wilshire Boulevard at Western and Vermont, Universal City/Studio City Red Line Station Bus Terminal, North Hollywood Orange Line Bus Terminal, and Hollywood Boulevard at Highland.	
- Fare Box data revealed TSO visibility and checks improved fare collection efforts on the lines where they were deployed (consistently)	
o Examples: Fare Collection was up 8.2% at Chavez/Vignes, 10.5% at 7 th Street, and 6.5% Universal City Station	

*Other jurisdictions surveyed, 53% was the highest comparative in the “cleared by arrest” category.

Community Oriented Transit Policing

Transit Policing Division embraced recent audit findings concerning Transit Policing services for Metro. It has implemented many of the Audit’s recommendations and has self-initiated other efforts aimed at achieving the goals and objectives contained in the comprehensive transit community policing plan.

- TPD now provides monthly crime reports to the Metro Board in an effort to ensure transparency, foster accountability, and information share.
- TPD’s Strategic Plan and Community Policing plans have been realized, with Metro due to receive the latest installment of the annual Community Policing Plan in July 2015.
- Relationships have been fostered with partner agencies and community stakeholders who Metro and LASD serve. TPD personnel regularly meets with local agencies such as Long Beach, Santa Monica, and the Los Angeles Police Department, as well as attend agency briefings and stakeholder community meetings.
- TPD personnel orchestrated the creation of a Transit Policing “Division,” in order to best meet Metro’s diverse needs. Personnel, budget, and other aspects of Division autonomy will favorably and increasingly influence how TPD performs its work for Metro.
- TPD has worked collaboratively with Metro in providing Public Service Announcements aimed at enhancing the public’s perception of a safe transit system, curbing Operator assaults, reporting suspected child exploitation or inappropriate and/or unlawful sexual advances on the system.

Creativity, Innovation, and Partnership Projects with Metro

- In collaboration with Metro (and the “day-to-day management of Metro Security”), TPD embarked upon multiple ‘never before’ pilots, each of which have yielded favorable results. One such pilot was a Fare Enforcement and MPV Pilot initiated with TSOI’s. Despite obstacles along the way, today, Metro Security personnel regularly perform fare inspections, MPV checks, and issue citations within the Metro system. A separate/second Bus Boarding Pilot was recently initiated (using formerly non-existent, unarmed, Metro Security personnel and unfilled FTE’s). The Bus Boarding pilot has proved highly successful and yields consistent favorable results on fare box revenue, wherever the TSOI’s are deployed. Because of this success, TPD (via the Director of Security), replicated the program and now there are two teams completing this task.
- LASD has recently sent Metro Security to a number of POST-certified training courses, critical to their craft and Metro’s Mission. These include Active-Shooter Training, Mental Health Training, and a POST-approved Cultural Diversity course provided through the Museum of Tolerance.
- TPD has worked collaboratively with Metro in offsetting instances of operator assaults (whether via bus boardings, rides, plain clothes and/or uniformed operations, public service announcements or crime prevention through environmental design efforts. Recommendations acted on by Metro concerning Operator Partitions, CCTV or Operator Training (in defusing interactions) appear to be having favorable results and among this, operator feedback on partitions has proved largely favorable; and their effect, seemingly positive thus far.
- TPD has created a recurrent publication (and well over a year’s worth of bi-monthly educational “pushes”) entitled, “Did You Know?” These educational and/or officer safety related briefings

ATTACHMENT E

are driven via email and reach all TPD personnel. Bite-sized training pieces are distributed on the 15th and 30th of each month and train personnel in important safety information, such as bus shut offs, the 3rd rail, the Transit Watch App or other important safety/system information.