Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

Metro

Board Report

File #: 2015-0766, **File Type:** Oral Report / Presentation **Agenda Number:** 28.

SYSTEM SAFETY, SECURITY AND OPERATIONS COMMITTEE
JUNE 18, 2015

Operations Employee of the Month.

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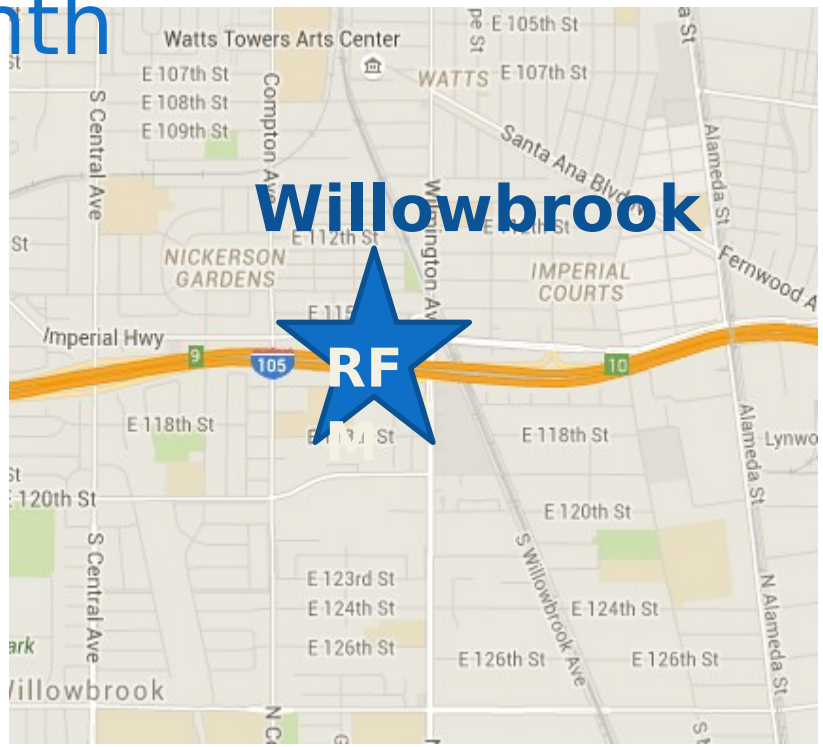
June Operations Employees of the Month



Arnold Fortaleza
Bus Transportation

Lawrence Sears
Wayside Systems Custodial Services

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Operations Employees of the Month

Bus Transportation

- Arnold Fortaleza
- Bus Operator
- Division 8

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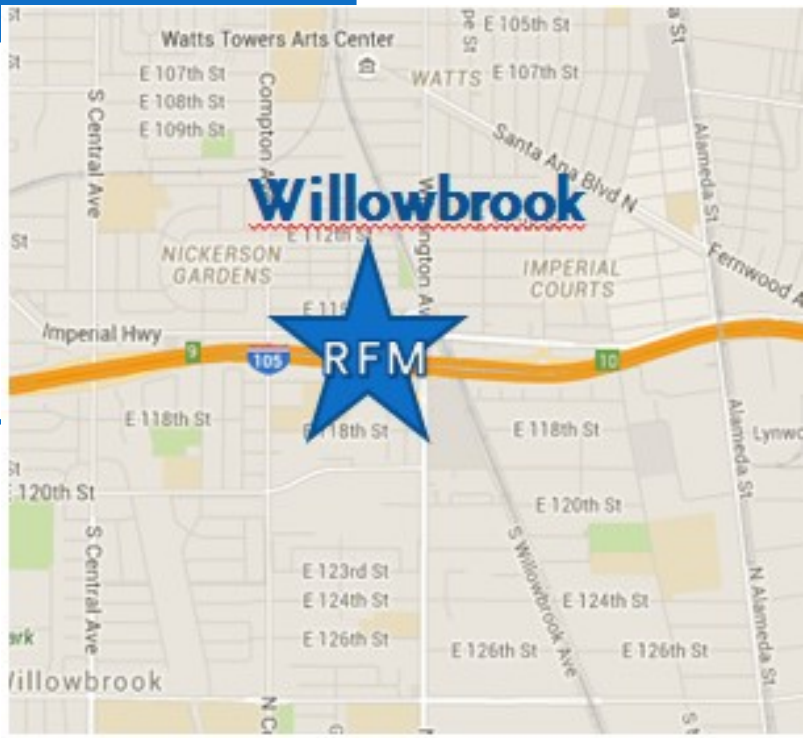
Operations Employees of the Month

Rail Maintenance

- Lawrence Sears
- Custodian
- Rail Facilities Maintenance



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System Safety, Security and Operations Report

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System Safety, Security and Operations Committee

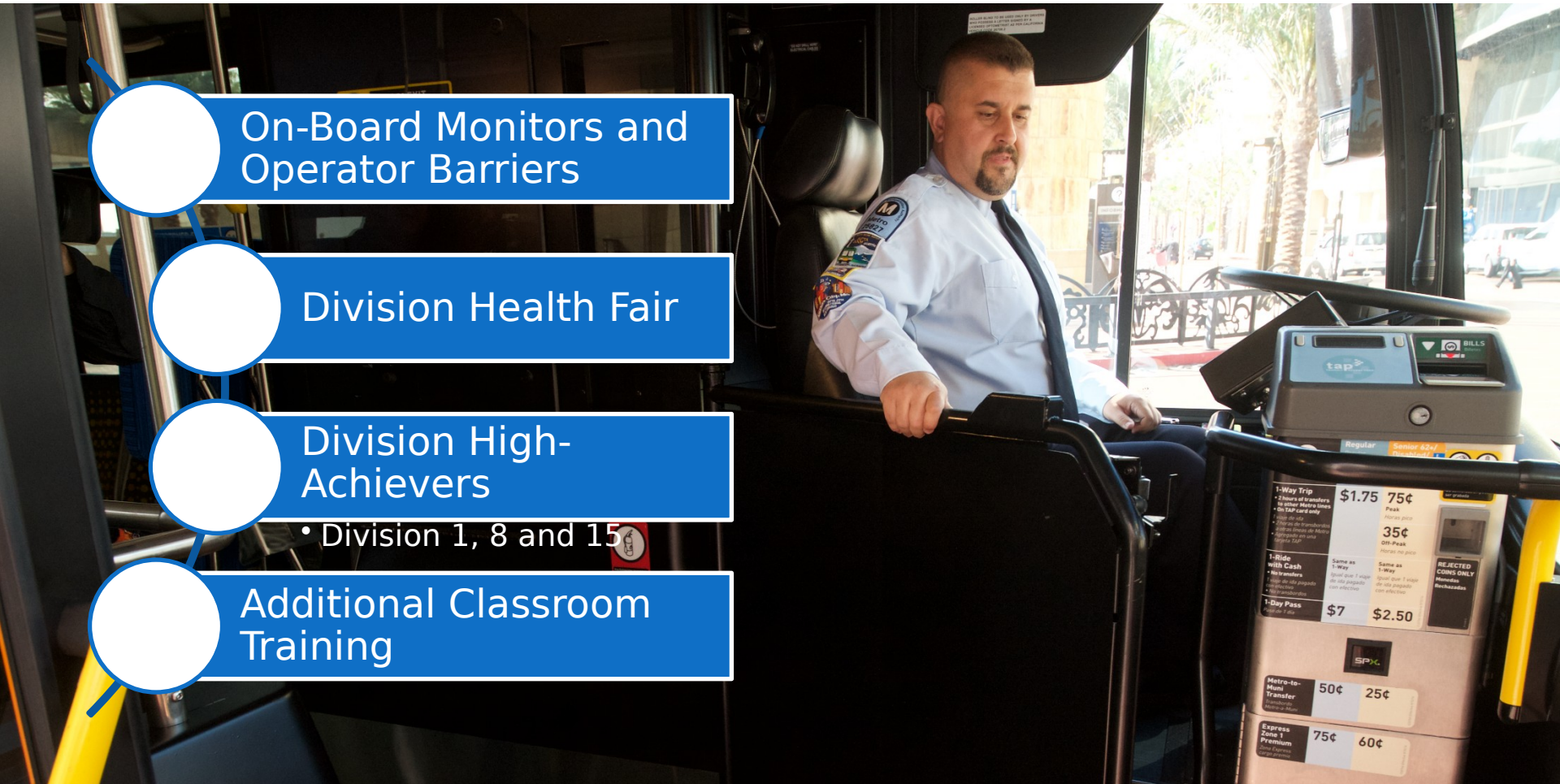
June 18, 2015

Security

Safety

On-Time Performance

Reliability

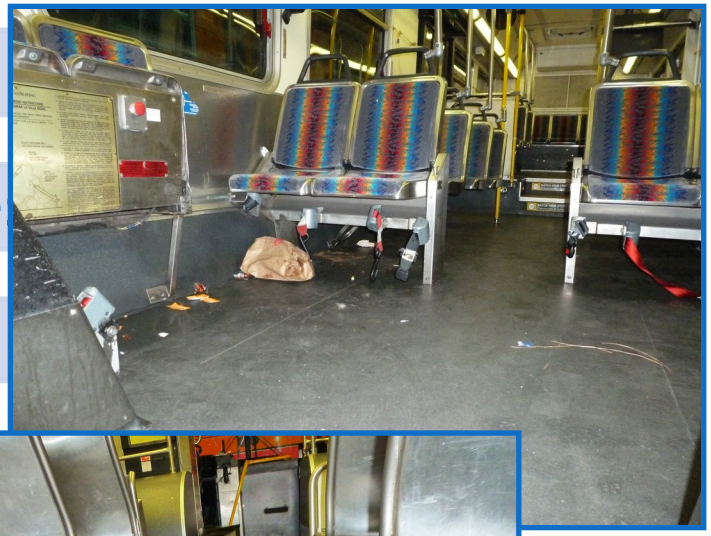


- On-Board Monitors and Operator Barriers
- Division Health Fair
- Division High-Achievers
  - Division 1, 8 and 15
- Additional Classroom Training

June Operations Updates

System Cleanliness

- Background
- Inspection Score
- Initiatives



Rail

Bus

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Background

Cleanliness Inspections

Vehicle Inspection Program (Bus and Rail)

- Average 4 – 25 random rail cars and buses are inspected monthly at each Division
- Problem areas are brought up to Supervisors for immediate action

Station Inspections

- Employees ride the Metro Rail System station to station conducting inspections
- Photos are taken of problem areas for immediate corrective action

Training

- In July 2014, all newly hired and existing Rail Supervision was trained on Metro's cleanliness expectiations

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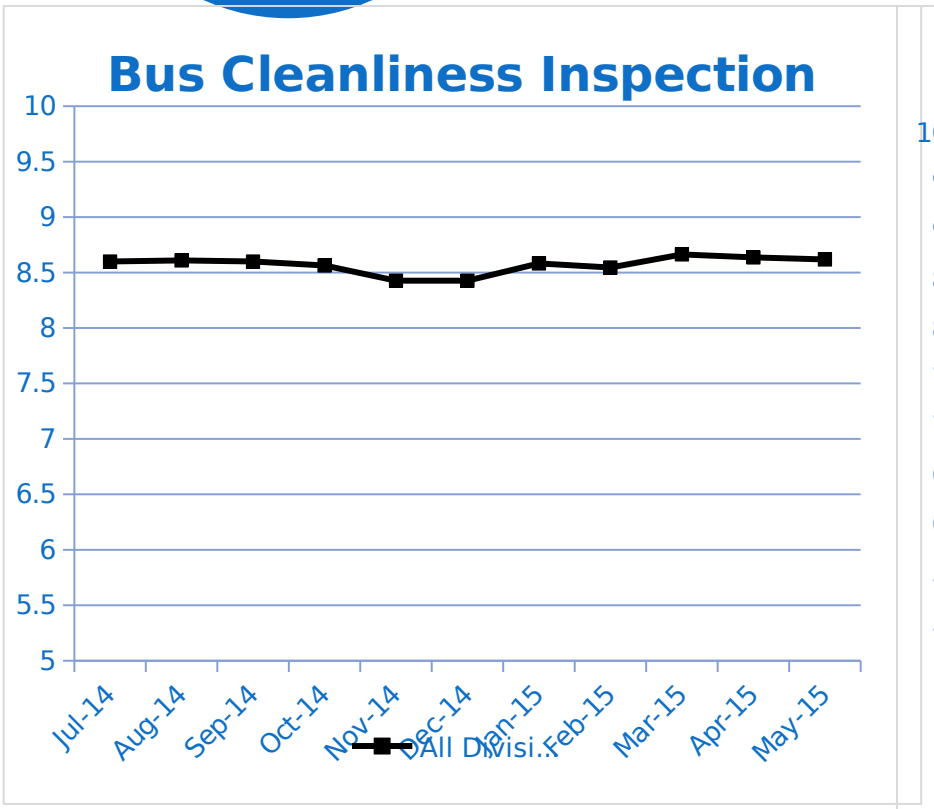
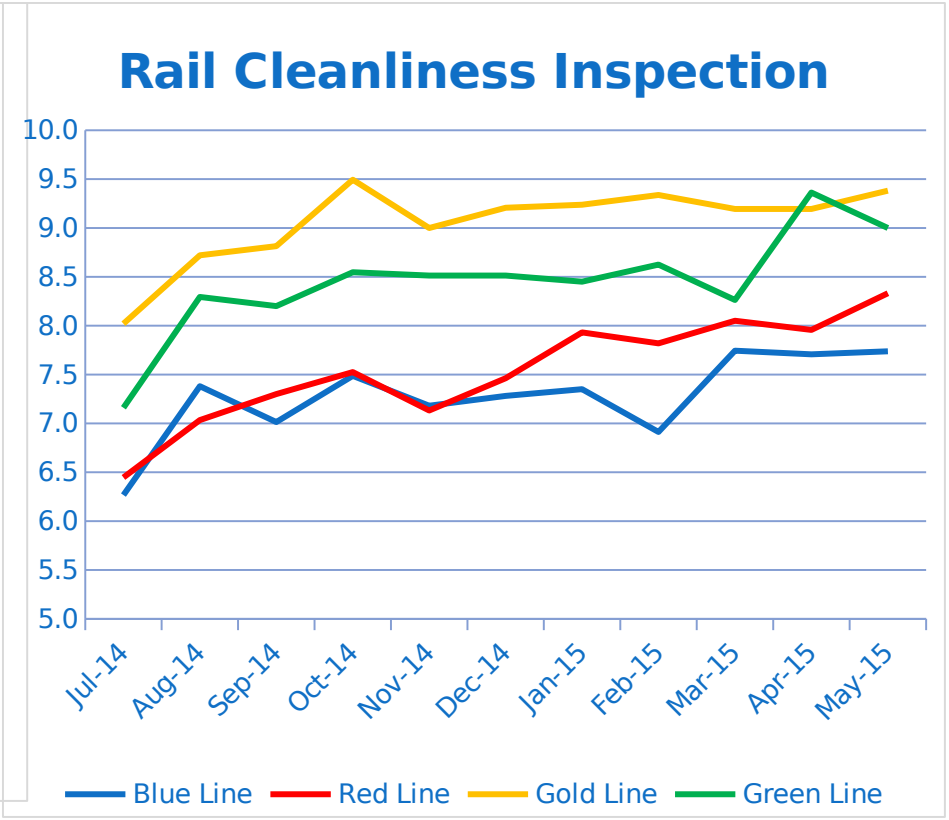
Inspection Scores

Bus and Rail Cleanlines s FY15





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Initiatives

Cleanliness Programs

Bus Anti-Graffiti Program

- Replaced 65,000 damaged seat inserts (yearly)
- Replaced 50,000 window sacrificial guards (yearly)
- Remove and clean all graffiti and slap tags (daily)

Expanded Cleaning Programs

- Mopping floors daily
- Wiping down bus operators area, dashes and ledges daily
- Wipe down bus interior panels and A/C vents
- Window water spot removal program

Rail Stations

- Aggressive platform and station pressure washing program
- Stainless steel sacrificial film
- Actively monitor service contracts for compliance

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