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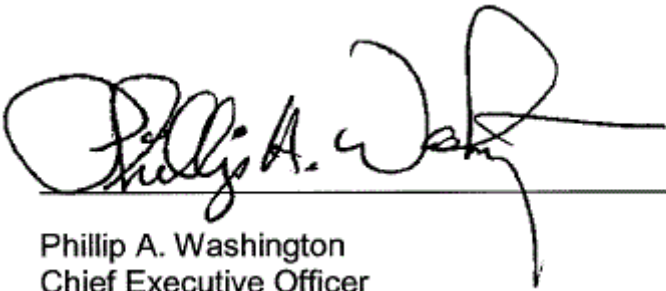
Agenda Number: 15.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
FEBRUARY 20, 2020**

**SUBJECT: ORAL REPORT ON SYSTEM SAFETY, SECURITY
AND OPERATIONS**

RECOMMENDATION

RECEIVE oral report on Event Day Service Overview for December 2019 & January 2020.



Phillip A. Washington
Chief Executive Officer

Metro Rail Event Day Service Overview



Metro

Operations, Safety, And Customer Experience Committee
February 20, 2020

Rail - Service & Major Special Event – December & January

Date	Event Name	Location	TAP Ridership	Estimated Attendance	Metro Riders	Lines – Enhanced Service
Sunday December 8, 2019	Rams vs Seattle Seahawks	LA Coliseum	16,660	70,000	12%	Expo, Blue & Red
Saturday December 14, 2019	Rolling Loud Concert	Banc of California Stadium	1,324	60,000	2%	Expo, Blue & Red
Sunday December 15, 2019	Rolling Loud Concert	Banc of California Stadium	3,187	60,000	1%	Expo, Blue & Red
Sunday December 29, 2019	Rams vs Arizona Cardinals	LA Coliseum	20,656	60,000	22%	Expo, Blue & Red
Tuesday December 31, 2019	Grand Park New Year's Eve Fireworks	Grand Park	11,551	65,000	8%	Red & Purple
Wednesday January 1, 2020	Rose Parade	Pasadena	16,624	200,000	8%	Gold, Red & Purple
Wednesday January 1, 2020	Rose Bowl Football Game	Rose Bowl	2,006	80,000	1%	Gold, Red & Purple
Wednesday January 1, 2020	Rose Parade Floats	Sierra Madre	1,905	14,300	13%	Metro Shuttle from Sierra Madre Villa (Gold Line Station)
Thursday January 2, 2020	Rose Parade Floats	Sierra Madre	2,500	14,300	17%	Metro Shuttle from Sierra Madre Villa (Gold Line Station)
Saturday, January 18, 2020	Los Angeles 4th Annual Women's March & One Life March	Downtown LA	64,386	200,000	32%	All Rail Lines



Rail - Service & Special Event Support Overview

Special Event Day Service includes:

- Provide about 30,000 Revenue Service Hours annually in enhanced service to support customers attending games, special events and demonstrations planned for the LA area throughout the fiscal year
- Special Event Service requires coordination and support from Security & Law Enforcement, Revenue/TAP staff, and other key departments
- Rail Operations staffing support for crowd control and enhanced service operations is required at strategic locations, including, but not limited to:
 - 7th/Metro Center
 - Pico
 - Expo Park/USC
 - Expo/Vermont
 - 37th Street/USC
 - Memorial Park
 - Civic Center
 - Grand Park
 - Union Station

