



## Board Report

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**File #:** 2020-0079, **File Type:** Informational Report

**Agenda Number:** 22.

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**OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE  
EXECUTIVE MANAGEMENT COMMITTEE  
FEBRUARY 20, 2020**

**SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE**

**ACTION: RECEIVE AND FILE**

**RECOMMENDATION**

RECEIVE AND FILE Transit Safety and Security Report.

**ISSUE**

This report reflects December 2019 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). The information in this report summarizes Crimes Against Persons, Crimes Against Property, and Crimes Against Society data under Uniform Crime Reporting (UCR) Program, average emergency response times, assaults on bus operators, and Metro's fare compliance and homeless outreach efforts. The Six Key Performance Indicators (KPI) are Uniform Crime Reporting guidelines, Average Emergency Response Times, Percentage of Time Spent on the System, Ratio of Staffing Levels vs Vacant Assignments, Ratio of Proactive vs Dispatched Activity, and Number of Grade Crossing Operations.

**BACKGROUND**

UCR is a National Incident-Based Reporting System from the US Department of Justice. It captures crime offenses in one of three categories: Crimes Against Persons, Crimes Against Property, and Crimes Against Society.

**DISCUSSION**

**Crime stats are as follows:**

**Crimes Against Persons**

For the month of December 2019, crimes against persons increased by 22 crimes system-wide

compared to the same period last year.

### **Crimes Against Property**

For the month of December 2019, crimes against property decreased by 25 crimes system-wide compared to the same period last year.

### **Crimes Against Society**

For the month of December 2019, crimes against society increased by 30 crimes system-wide compared to the same period last year.

### **Bus Operator Assaults**

There were 12 bus operator assaults reported in December, which is 7 more than the same period last year.

### **Average Emergency Response Times:**

Emergency response times averaged 4.13 minutes for the month of December.

### **Physical Security Improvements:**

The Systems Security and Law Enforcement division continues to provide a secure and safe environment for our patrons and employees. The New Blue Line North construction was completed in November, and we were successful in assisting the construction team in this effort. We continue to work closely with the LAPD, LA Sheriff and Metro to provide coverage for the bus-only lanes and the heavily-trafficked area South of Olympic Blvd.

The New Blue Line North construction team was confronted with multiple thefts of copper wire along the tracks during August. Metro Construction and Security teamed up to deploy law enforcement, contract security and Metro personnel along the Blue Line to thwart the thefts, and the thefts were stopped with this enhanced deployment.

We deployed the Thruvision explosive detection device in December at the Lake Station with the Los Angeles County Sheriff and will continue to deploy the device randomly throughout our system. We worked closely with the LA Sheriff and Metro Security to develop a concept of the operation for the deployment.

We continue to improve our new Transit Watch application, and we hope to have the prototype ready this winter.

The Red Line ancillary area surge continues, and we are making progress with securing our underground rail stations.

### **Metro's Homeless Efforts**

In spring 2016, Metro created the Metro Homeless Task Force to address the displaced persons that have turned to Metro system and property for alternative shelter. Out of the Task Force, Metro created the Metro Transit Homeless Action Plan which was presented to the Metro Board of Directors in February 2017. The Action Plan's goals are to enhance the customer experience, maintain a safe and secure system, and provide coordinated outreach. Components of the plan include Metro's

coordination with County and City Measure H and Measure HHH. The plan also called for the hiring of two C3 teams (County, City, Community) through the County Department of Health Services as indicated by Metro’s Board of Directors. The C3 teams are to provide coordinated and responsive outreach to the homeless and to ultimately get them in housing resources.

**Metro’s C3 Homeless Outreach Teams**

Metro’s C3 Homeless Outreach teams’ twelve-month pilot program began on May 22, 2017 with initial homeless outreach on the Red Line. Since the launch of Metro’s C3 Homeless Outreach teams they have provided substantial homeless outreach-with 6,496 total unduplicated homeless contacts,1,765 of whom have been linked to permanent housing solutions with a total of 190 homeless persons permanently housed. In FY19 Metro expanded the C3 teams from two to eight teams to cover rail, bus and Union Station.

**C3 Homeless Outreach December 1, 2019 through December 31, 2019**

Performance Measure	December Number Served	Project Year to date Number Served
Number of unduplicated individuals’ initiated contact (pre-engagement phase)	180	6,496
Number of Unduplicated individuals engaged (engagement phase)	112	3,368
Number of unduplicated individuals who are provided services or who successfully attained referrals*	97	2,792
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	38	1,189
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	7	386
Number of unduplicated individuals engaged who are permanently housed	19	190

During the month of December, the team had individuals refuse beds in skid row 118 times. The team had individuals willing to accept shelter, but no beds were available. Secured 14 motel rooms for a total of \$25,925. The demographics and justification for each of these placements is attached. Brief Demographic Overview:

- A total of 27 homeless persons were housed in 14 motel rooms.
- 22 of the clients were a combination of couples, couples with children and family members.
- 5 clients were singularly housed.

**PATH Impact Story resulting in Stable Housing**

Locations where services were provided: Union Station, First to Serve, Russ Motel, White Memorial Client is a 57 year old fragile female with severe health and mental health barriers that made it difficult for her to process information, make rational decisions and have personal relationships. Client was evicted from numerous placements; however, PATH Outreach Teams were able to re-establish her relationship with family. Client was successfully reunited and released into her family’s

care. Client is currently doing well and receiving mental health and physical health care in Nevada. Participant has maintained correspondence with her case manager. Client expressed sincere gratitude for “**never giving up on me.**”

### **C3 Coordination with Law Enforcement**

With Metro System Security and Law Enforcement personnel as the lead, Metro’s C3 teams coordinate with LAPD’s Homeless Outreach and Protective Engagement (HOPE) Teams, LASD’s Mental Evaluation Teams (MET), Long Beach PD’s Quality of Life Officers, and Metro’s Transit Security Officers in an effort to engage the homeless and provide placement into services. These law enforcement entities provide gap service on the lines for homeless outreach when the C3 Teams are off duty or working another portion of the system.

### **LAPD Outreach Impact Story resulting in Stable Housing**

December of 2019, Transit Services Group HOPE Officers encountered Adrian living in a tent on MTA property near the Chandler Blvd and Vineland Avenue MTA bike path. Adrian had been living at this location for several months after being evicted from his apartment in North Hollywood due to unforeseen financial hardships. Understanding the vulnerable position Adrian was in, HOPE Officers transported and housed Adrian at the Sylmar House (interim shelter facility) in Sylmar, CA. Adrian was not eligible for free housing and could not remain at the Sylmar House. Adrian returned to living on the MTA property as before and HOPE Officers encountered him. HOPE Officers immediately developed a creative plan to assist Adrian in achieving financial stability that would translate into stable housing. Officers reached out to Los Angeles Family Housing (LAFH) to find a community housing provider that could link Adrian to a room at a cost that was affordable. Through the diligent efforts at LAFH, Adrian was connected to a shared room program at a fraction of the cost of the Sylmar House. Concurrently, a HOPE Officer reached out to Ross Stores Manager on behalf of Adrian. The Ross store manager was able to process Adrian’s employment application in under a week. Adrian became employed by Ross Stores as a warehouse manager, enabling Adrian to financially support himself. To ensure that Adrian was able to make it to work on his first day, a HOPE Officer purchased a 7-Day Metro Bus/Train pass for Adrian as a gesture of moral support. Additionally, HOPE Officers provided Adrian with donated housing supplies as well as a week’s supply of food.

### **Sheriff Mental Evaluation Team (MET) Contacts December 1, 2019 through December 31, 2019**

These monthly statistics only include contacts of the Transit MET Units. They do not include contacts made by other Transit Services Bureau personnel. In addition to the data reported below, Transit MET Units:

- Transported 13 clients to other homeless outreach connection services.
- 3 teams attended Coffee with a Deputy TSB event at Starbucks in Norwalk, CA - 2/5/2019.
- 2 teams attended Force Option Simulator training course hosted by San Jose Police Department, San Jose, CA - 12/9/2019.

- 2 teams assisted Azusa Police Department in a Homeless Outreach Operation - 12/11/2019.
- A sergeant attended a Homeless Initiative Strategic Plan Workshop at Hall of Justice - 12/18/2019.
- 1 LASD County MET Deputy worked at TSB with a TMET Deputy as part of LASD/MET cross training - 12/19/2019.

**Long Beach Quality of Life Officers Update December 2019**

In addition to the metrics reported below, Quality of Life Officers engaged on these dates:

- Wednesday, December 11<sup>th</sup>, Metro Quality of Life Officers assisted the Public Works Department with persons experiencing homelessness encampment clean-ups. There was a total of 4 encampments.
- Wednesday, December 11<sup>th</sup>, a male subject was found near the Willow Street Platform. Metro Quality of Life Officers assisted the man, who was a veteran experiencing homelessness, to the Long Beach Health Department Multi Service Center for shelter and services.

**Law Enforcement Homeless Outreach Metrics, December 2019**

ACTION	LAPD HOPE	LASD MET	LBPB
Contacts	1,024	611	78
Referrals	38	348	23
5150 Holds	14	12	0
Mental Illness	31	209	16
Substance Abuse	48	165	27
Veterans	4	2	4
Shelter	10	15	1
Motel Housing Plan	1	0	1
VA Housing	0	0	0
Return to Family	0	0	0
Transitional Long Term Housing	1	0	0
Detox	0	0	0
Rehab	2	0	0

**Cleared Encampments Within Metro ROW:**

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<b>Incident Date:</b>	<b>Location:</b>	<b>Work Required:</b>
12/11/2019	Santa Ana IROW/Cerritos	Clean-up Trash
12/13/2019	J Line (Gold) Los Angeles River Fly Over	protocol clean-up
12/24/2019	J Line (Gold) Heritage Square Station	Clean-up Trash

**Cleared Encampments Outside, Adjacent to Metro Right-of-Way:**

No activity this reporting period

**Measure H Generalist**

Metro’s Homeless Action Plan integrates itself into the work provided under Measures H and HHH. Part of the E6 Strategies of Measure H includes 40 additional outreach workers otherwise known as “generalists” to conduct outreach on government properties including Metro, and countywide parks, libraries, beaches and harbors. These generalists do not go past the fare gates and their data, per the county will not be extrapolated for Metro. However, these generalists currently work with the C3 teams to provide outreach services.

**Connect Days**

Connect Days provide comprehensive homeless resources at location sites throughout LA County. These resource opportunity events are led by Council Districts (CD) and are utilized by Metro’s C3 and Measure H teams when the Connect Days are adjacent to Metro properties. CD1 hosts a standing Connect Day at MacArthur Park that was utilized in December by Metro’s C3 teams to provide comprehensive resources to the homeless.

**Mental Health Outreach Workers**

The LA County Department of Mental Health has provided a mental health clinician and an intern to one of Metro’s contracted HOPE teams. Mental Health professionals are paired with all MET Teams.

**Faith Based Partnership**

Since January 2019, Metro has hosted eight regional faith leader roundtable discussions to identify ways that Metro and the Faith based community in LA County may partner to serve the homeless. There is a major opportunity for faith based groups to provide additional resources to homeless contacts on Metro in several ways: hosting Connect Days; partnering with entities that provide necessities (food, shelter, clothing) and providing referral information. Metro invites faith based groups and local nonprofits interested in providing resources to transit located homeless to contact Metro’s System Security and Law Enforcement Department.

**Peace over Violence**

In 2014, a Los Angeles County Metropolitan Transportation Authority survey of nearly 20,000 passengers asked whether they felt unsafe during the last month while riding Metro due to “unwanted touching, exposure, comments, or any other form of unwanted sexual behavior.” About 21% of rail passengers and 18% of bus passengers said yes. About 17% of bus riders and 13% of train riders

said they felt unsafe while waiting at bus stops or train stations.

In December 2016, Metro approached Peace Over Violence (POV) to help address the response of safety and sexual harassment. Together both entities decided to create the Sexual Harassment Off Limits Hotline, which is 1-844-OFF-LIMITS or 1-844-633-5464. The Off Limits Hotline is a toll-free hotline for victims/Metro Transit customers who have experienced sexual harassment on the bus, bus stop, train or platform. The Off Limits Hotline is publicized by Metro on their buses, Metro lines, etc. for riders to make them aware of the support that is available to them. This hotline is customized to address the needs of Metro customers and Metro transportation. Peace Over Violence also distributes the Off Limits Hotline number throughout the community, whether that is through trainings, presentations, networking events, etc. POV maintains advertising of the hotline.

From August 2017 to December 31, 2019, POV has received a total of **1,207 calls** through the Off Limits Hotline. In addition to the 24-hour response via the hotline, Peace Over Violence also provides:

- 72 hour follow up
- Advocacy on behalf of the caller to report an incident or address any specific needs (with law enforcement, Metro representatives, other service providers)
- Counseling

Our comprehensive case management services for survivors of sexual violence plus our emergency response services to survivors at local police stations, Sexual Assault Centers and ER hospitals is also offered to callers. Customized services that our POV representatives also provide are:

- Assisting callers in reporting abuse/harassment
- Processing complaints against bus drivers/operators

The Off Limits Hotline has been able to provide Metro riders with additional resources to report and receive support after sexual violence or trauma. Advocates have been able to provide immediate crisis intervention, safety planning and continuation of services for Metro customers.

### Peace Over Violence Performance Metrics, December 2019

Performance Measure	December 2019
	Number Served
Total Number of individuals that contacted POV Line	21
Number of individuals that contacted POV Line regarding sexual harassment	5
Number of individuals that requested counseling services	5
Number of police reports filed or intended to file regarding sexual harassment	5
Number of active cases	5

### Emergency Management: October and November 2019

The Office of Emergency Management has the responsibility of comprehensively planning for, responding to and recovering from large-scale emergencies and disasters that impact the Los

Angeles County Metropolitan Transportation Authority and our stakeholders.

- **December 2<sup>nd</sup> & 9<sup>th</sup>** - Conducted Annual Training & Exercise Planning Workshops with Executive and Management staff representing Bus/Rail Transportation & Maintenance and Corporate Safety. Reviewed 2019 Lessons Learned from drills and exercises; Determined 2020 scenarios based on recent incidents worldwide, management concerns, and/or changes in procedures
- **December 17-19, 2019** - Emergency Management assumed representation within the APTA Security Emergency Management Working Group. FY20/21 focus on developing for publication:
  - (2) new Standards - Transportation Agency Emergency Operation Plan and Emergency Operation Center Planning
  - (1) update current Standard - Transit Incident Drills and Exercises to A Transit Training & Exercise Program
  - (1) White Paper - Active Shooter within a Transit Environment
- **December 18, 2019 - Active Shooter Workshop:** Emergency Management conducted a one-hour Active Shooter Workshop for Metro's Rail Safety Ambassadors.

## **ATTACHMENTS**

Attachment A - System-Wide Law Enforcement Overview December 2019

Attachment B - MTA Supporting Data December 2019

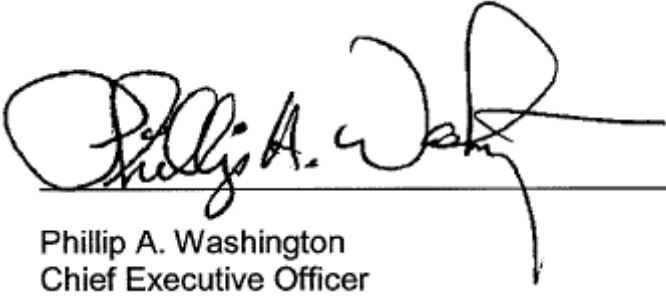
Attachment C - Key Performance Indicators December 2019

Attachment D - Transit Police Summary December 2019

Prepared by: Jimmy Abarca, Senior Administrative Analyst, System Security and Law Enforcement, (213) 922-2615

Reviewed by: Aston T. Greene, Interim Chief, System Security and Law Enforcement, (213) 922-2599





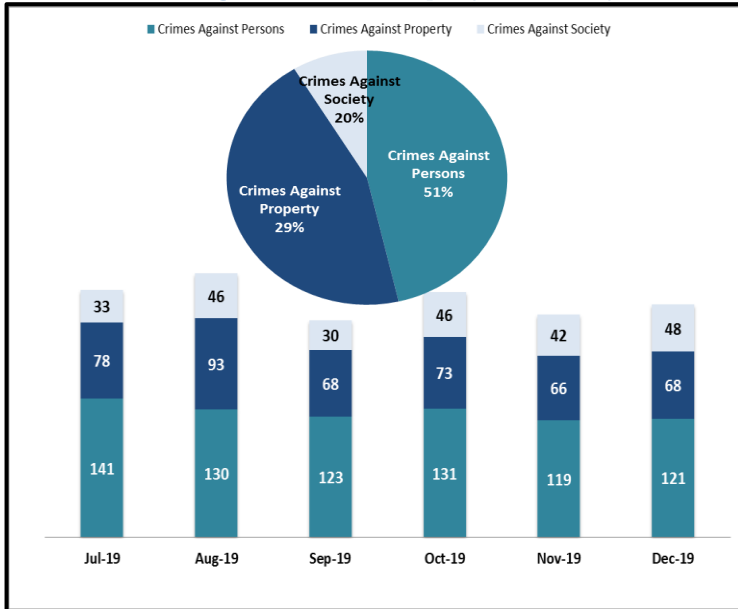
Phillip A. Washington  
Chief Executive Officer

# SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

DECEMBER 2019

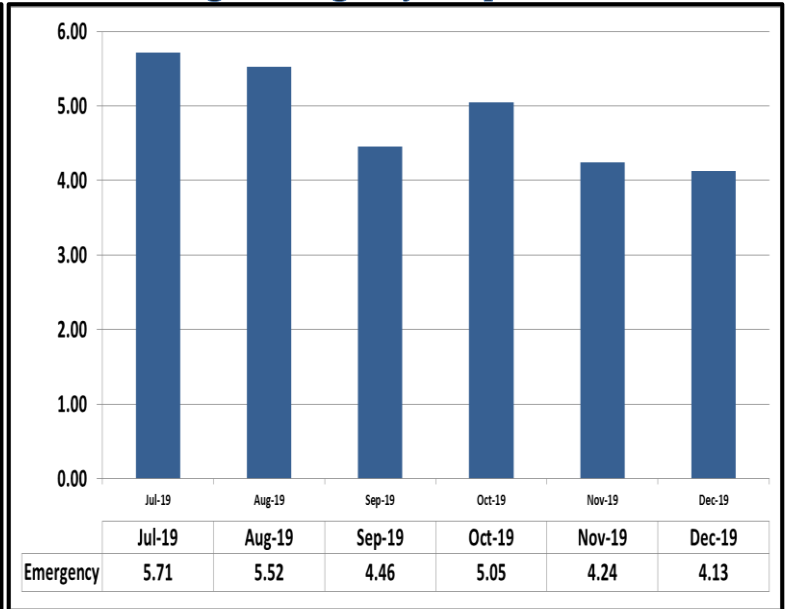
Attachment A

## Crimes Against Persons, Property, and Society



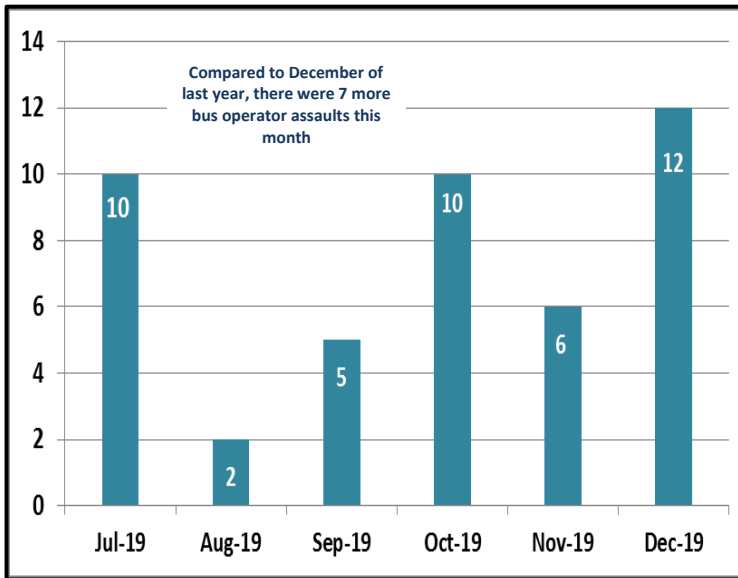
When compared to the same period last year, Crimes Against Persons increased by 22 crimes, Crimes Against Property decreased by 25 crimes, and Crimes Against Society increased by 30 crimes.

## Average Emergency Response Times

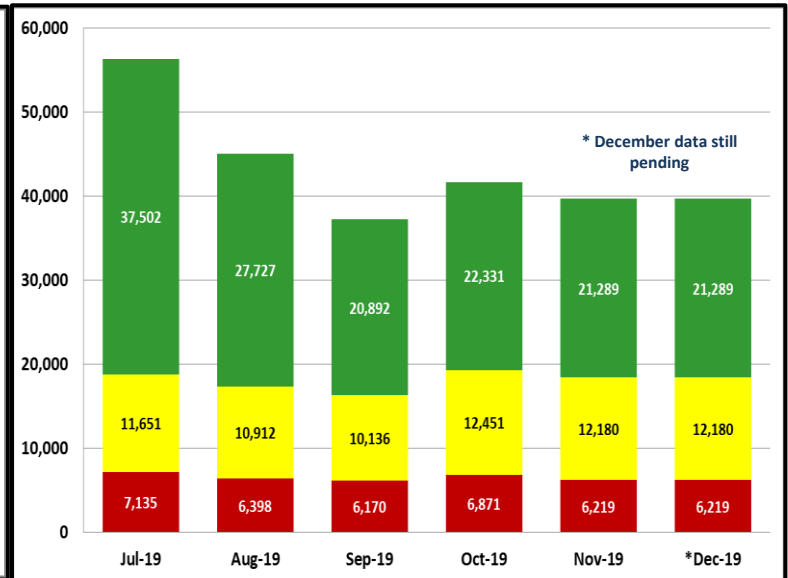


Average emergency response time was 4.13 mins.

## Bus Operator Assaults



## Fare Compliance



**Green Checks**- Occurs when a patron has valid fare

**Yellow Checks**- Occurs when a patron has valid fare, but did not tap at transfer station

**Red Checks**- Occurs when a patron has invalid fare

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPDP	FYTD
Homicide	0	0	0	0
Rape	0	0	0	1
Robbery	1	1	1	19
Aggravated Assault	3	0	1	10
Aggravated Assault on Operator	0	0	0	0
Battery	2	1	1	27
Battery Rail Operator	0	0	0	0
Sex Offenses	0	1	0	4
<b>SUB-TOTAL</b>	<b>6</b>	<b>3</b>	<b>3</b>	<b>61</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPDP	FYTD
Burglary	0	0	0	1
Larceny	3	2	1	18
Bike Theft	0	0	0	0
Motor Vehicle Theft	0	1	0	3
Arson	0	0	0	0
Vandalism	0	1	0	12
Other	0	0	0	0
<b>SUB-TOTAL</b>	<b>3</b>	<b>4</b>	<b>1</b>	<b>34</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPDP	FYTD
Weapons	0	0	0	11
Narcotics	0	9	1	44
Trespassing	0	0	0	9
<b>SUB-TOTAL</b>	<b>0</b>	<b>9</b>	<b>1</b>	<b>64</b>
<b>TOTAL</b>	<b>9</b>	<b>16</b>	<b>5</b>	<b>159</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	1	2	0	10
Pico	1	0	0	3
Grand/LATTC	0	0	0	0
San Pedro St	1	0	0	1
Washington	0	0	0	3
Vernon	1	0	0	2
Slauson	0	0	0	8
Florence	0	0	0	12
Firestone	2	0	0	7
103rd St/Watts Towers	2	1	0	5
Willowbrook/Rosa Parks	0	1	3	32
Compton	0	0	1	27
Artesia	1	2	4	17
Del Amo	0	1	1	4
Wardlow	0	0	0	1
Willow St	1	0	0	8
PCH	0	1	0	5
Anaheim St	1	0	1	4
5th St	0	0	0	1
1st St	0	0	0	2
Downtown Long Beach	1	0	0	6
Pacific Av	0	0	0	1
Blue Line Rail Yard	0	0	0	0
<b>Total</b>	<b>12</b>	<b>8</b>	<b>10</b>	<b>159</b>

ARRESTS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Felony	2	7	7	138
Misdemeanor	11	36	41	543
<b>TOTAL</b>	<b>13</b>	<b>43</b>	<b>48</b>	<b>681</b>

CITATIONS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Other Citations	1,110	38	39	7,880
Vehicle Code Citations	698	3	223	6,379
<b>TOTAL</b>	<b>1,808</b>	<b>41</b>	<b>262</b>	<b>14,259</b>

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPDP	FYTD
Routine	7	53	5	426
Priority	12	83	53	674
Emergency	5	9	20	167
<b>TOTAL</b>	<b>24</b>	<b>145</b>	<b>78</b>	<b>1,267</b>

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPDP
Dispatched	18%	3%	3%
Proactive	82%	97%	97%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME ON THE RAIL SYSTEM	
Blue Line-LAPD	90%
Blue Line-LASD	86%
Blue Line-LBPDP	70%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPDP	FYTD
Washington St	15	0	0	70
Flower St	11	0	0	37
103rd St	0	0	0	2
Wardlow Rd	0	0	4	15
Pacific Ave.	0	0	0	2
Willowbrook	0	38	0	197
Slauson	5	1	0	34
Firestone	0	3	0	25
Florence	0	8	0	60
Compton	0	15	0	138
Artesia	0	8	0	24
Del Amo	0	8	0	26
Long Beach Blvd	0	0	0	8
<b>TOTAL</b>	<b>31</b>	<b>81</b>	<b>4</b>	<b>638</b>

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	1
Robbery	0	1	21
Aggravated Assault	0	2	9
Aggravated Assault on Operator	0	0	0
Battery	1	4	27
Battery Rail Operator	0	0	0
Sex Offenses	0	0	2
<b>SUB-TOTAL</b>	<b>1</b>	<b>7</b>	<b>60</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	1	2
Larceny	0	0	10
Bike Theft	0	0	1
Motor Vehicle Theft	0	1	2
Arson	0	0	0
Vandalism	0	0	4
<b>SUB-TOTAL</b>	<b>0</b>	<b>2</b>	<b>19</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	10
Narcotics	0	6	19
Trespassing	0	0	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>7</b>	<b>30</b>
<b>TOTAL</b>	<b>1</b>	<b>16</b>	<b>109</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	7	41
Misdemeanor	0	23	219
<b>TOTAL</b>	<b>0</b>	<b>30</b>	<b>260</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	6	23	290
Vehicle Code Citations	0	3	63
<b>TOTAL</b>	<b>6</b>	<b>26</b>	<b>353</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	101	585
Priority	3	63	501
Emergency	0	13	76
<b>TOTAL</b>	<b>4</b>	<b>177</b>	<b>1162</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	4%
Proactive	80%	96%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	0	3
Douglas	0	0	0	0
El Segundo	0	0	0	3
Mariposa	0	0	0	1
Aviation/LAX	1	0	0	2
Hawthorne/Lennox	1	0	1	6
Crenshaw	0	0	0	8
Vermont/Athens	1	0	0	7
Harbor Fwy	0	0	0	5
Avalon	0	0	0	6
Willowbrook/Rosa Parks	3	1	4	32
Long Beach Bl	2	1	1	20
Lakewood Bl	0	0	1	9
Norwalk	0	0	0	9
<b>Total</b>	<b>8</b>	<b>2</b>	<b>7</b>	<b>111</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	90%
Green Line-LASD	83%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	4	0	18
Aggravated Assault	1	1	8
Aggravated Assault on Operator	0	0	0
Battery	1	0	26
Battery Rail Operator	0	0	0
Sex Offenses	4	0	9
<b>SUB-TOTAL</b>	<b>10</b>	<b>1</b>	<b>61</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	3	0	43
Bike Theft	0	0	14
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	2
<b>SUB-TOTAL</b>	<b>3</b>	<b>0</b>	<b>60</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	1	1
Trespassing	0	0	4
<b>SUB-TOTAL</b>	<b>0</b>	<b>1</b>	<b>7</b>
<b>TOTAL</b>	<b>13</b>	<b>2</b>	<b>128</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	13	1	30
Misdemeanor	8	6	74
<b>TOTAL</b>	<b>21</b>	<b>7</b>	<b>104</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	15	11	157
Vehicle Code Citations	22	0	129
<b>TOTAL</b>	<b>37</b>	<b>11</b>	<b>286</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	21	81	414
Priority	36	25	453
Emergency	1	6	49
<b>TOTAL</b>	<b>58</b>	<b>112</b>	<b>916</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	24%	13%
Proactive	76%	87%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	89%
Expo Line-LASD	86%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	155	0	660
Santa Monica	N/A	14	118
Culver City	N/A	0	4
<b>TOTAL</b>	<b>155</b>	<b>14</b>	<b>782</b>

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	0	0	0	6
Pico	0	0	0	0
LATTC/Ortho Institute	0	0	0	18
Jefferson/USC	1	0	0	7
Expo Park/USC	0	0	0	4
Expo/Vermont	0	0	0	8
Expo/Western	2	0	0	12
Expo/Crenshaw	0	0	0	7
Farmdale	0	1	0	10
Expo/La Brea	1	0	0	11
La Cienega/Jefferson	3	1	0	9
Culver City	0	0	0	7
Palms	0	0	0	4
Westwood/Rancho Park	0	0	0	1
Expo/Sepulveda	2	0	0	6
Expo/Bundy	1	1	0	14
26th St/Bergamot	1	0	0	3
17th St/SMC	0	0	0	3
Downtown Santa Monica	0	0	1	8
Expo Line Rail Yard	0	0	0	0
<b>Total</b>	<b>11</b>	<b>3</b>	<b>1</b>	<b>138</b>

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

#### REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	2	18
Aggravated Assault	9	27
Aggravated Assault on Operator	0	0
Battery	10	96
Battery Rail Operator	0	0
Sex Offenses	0	10
<b>SUB-TOTAL</b>	<b>21</b>	<b>151</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	9	72
Bike Theft	0	6
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	6
<b>SUB-TOTAL</b>	<b>10</b>	<b>84</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	11	27
<b>SUB-TOTAL</b>	<b>11</b>	<b>27</b>
<b>TOTAL</b>	<b>42</b>	<b>262</b>

#### ARRESTS

AGENCY	LAPD	FYTD
Felony	20	183
Misdemeanor	123	617
<b>TOTAL</b>	<b>143</b>	<b>800</b>

#### CITATIONS

AGENCY	LAPD	FYTD
Other Citations	314	3,237
Vehicle Code Citations	103	1,075
<b>TOTAL</b>	<b>417</b>	<b>4,312</b>

#### CALLS FOR SERVICE

AGENCY	LAPD	FYTD
Routine	47	121
Priority	87	153
Emergency	4	9
<b>TOTAL</b>	<b>138</b>	<b>283</b>

#### DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	34%
Proactive	66%
<b>TOTAL</b>	<b>100%</b>

#### CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	2	1	4	44
Civic Center/Grand Park	0	0	1	6
Pershing Square	3	0	2	19
7th St/Metro Ctr	1	1	0	21
Westlake/MacArthur Park	6	4	1	38
Wilshire/Vermont	1	0	1	17
Wilshire/Normandie	1	1	0	5
Vermont/Beverly	1	0	0	15
Wilshire/Western	1	0	0	11
Vermont/Santa Monica	2	1	0	13
Vermont/Sunset	1	0	1	7
Hollywood/Western	0	0	0	9
Hollywood/Vine	0	0	0	12
Hollywood/Highland	2	1	1	16
Universal City/Studio City	0	0	0	7
North Hollywood	0	1	0	20
Red Line Rail Yard	0	0	0	0
<b>Total</b>	<b>21</b>	<b>10</b>	<b>11</b>	<b>260</b>

#### PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM

Red Line- LAPD	85%
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#### LEGEND

Los Angeles Police Department

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	1
Robbery	0	0	7
Aggravated Assault	0	1	9
Aggravated Assault on Operator	0	0	0
Battery	5	4	24
Battery Rail Operator	0	0	0
Sex Offenses	0	0	2
<b>SUB-TOTAL</b>	<b>5</b>	<b>5</b>	<b>43</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	4	23
Bike Theft	0	0	6
Motor Vehicle Theft	0	0	2
Arson	0	0	0
Vandalism	0	0	14
<b>SUB-TOTAL</b>	<b>1</b>	<b>4</b>	<b>45</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	1	6
Trespassing	0	0	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>1</b>	<b>9</b>
<b>TOTAL</b>	<b>6</b>	<b>10</b>	<b>97</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	2	3	31
Misdemeanor	3	16	112
<b>TOTAL</b>	<b>5</b>	<b>19</b>	<b>143</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	6	20	286
Vehicle Code Citations	23	0	77
<b>TOTAL</b>	<b>29</b>	<b>20</b>	<b>363</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	11	74	818
Priority	14	83	736
Emergency	0	10	94
<b>TOTAL</b>	<b>25</b>	<b>167</b>	<b>1,648</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	3%
Proactive	80%	97%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	1	0	6
Azusa Downtown	0	1	0	2
Irwindale	0	0	0	6
Duarte/City of Hope	0	0	0	5
Monrovia	0	1	1	7
Arcadia	0	0	0	2
Sierra Madre Villa	2	0	0	6
Allen	0	0	0	4
Lake	0	0	0	4
Memorial Park	3	0	0	7
Del Mar	0	0	0	1
Fillmore	0	0	0	1
South Pasadena	0	0	0	2
Highland Park	0	0	0	5
Southwest Museum	0	0	0	3
Heritage Square	0	0	0	1
Lincoln/Cypress	1	0	0	3
Chinatown	1	0	0	3
Union Station	2	1	0	6
Little Tokyo/Arts Dist	0	0	0	4
Pico/Aliso	0	0	0	2
Mariachi Plaza	1	0	0	3
Soto	0	0	0	5
Indiana (both LAPD & LASD)	0	0	0	3
Maravilla	0	0	0	1
East LA Civic Ctr	0	0	0	2
Atlantic	0	1	0	3
<b>Total</b>	<b>10</b>	<b>5</b>	<b>1</b>	<b>97</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Gold Line-LAPD	90%
Gold Line-LASD	80%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Marmion Way	65	0	490
Arcadia Station	0	8	56
Irwindale	0	4	19
Monrovia	0	2	31
City of Pasadena	0	31	135
Magnolia Ave	0	0	0
Duarte Station	0	1	7
City Of Azusa	0	16	75
South Pasadena	0	14	77
City Of East LA	0	10	49
Figueroa St	28	0	228
<b>TOTAL GOAL= 10</b>	<b>93</b>	<b>86</b>	<b>1167</b>

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	1
Rape	0	0
Robbery	1	5
Aggravated Assault	2	7
Aggravated Assault on Operator	0	0
Battery	0	11
Battery Bus Operator	1	1
Sex Offenses	0	0
<b>SUB-TOTAL</b>	<b>4</b>	<b>25</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	1	6
Bike Theft	0	2
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	3
<b>SUB-TOTAL</b>	<b>2</b>	<b>11</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>
<b>TOTAL</b>	<b>6</b>	<b>36</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	1	9
Misdemeanor	2	22
<b>TOTAL</b>	<b>3</b>	<b>31</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	267	1,419
Vehicle Code Citations	248	1,229
<b>TOTAL</b>	<b>515</b>	<b>2,648</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	13	24
Priority	12	101
Emergency	0	7
<b>TOTAL</b>	<b>25</b>	<b>132</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	17%
Proactive	83%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	90%

LEGEND	
Los Angeles Police Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	3	0	0	10
Laurel Canyon	0	0	0	0
Valley College	0	0	0	0
Woodman	0	0	0	0
Van Nuys	0	0	0	5
Sepulveda	1	0	0	2
Woodley	0	0	0	1
Balboa	0	0	0	2
Reseda	0	1	0	2
Tampa	0	0	0	1
Pierce College	0	0	0	2
De Soto	0	0	0	0
Canoga	0	0	0	2
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	1
Nordhoff	0	0	0	2
Chatsworth	0	1	0	5
<b>Total</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>36</b>



### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	0	1
Battery Bus Operator	0	0	0
Sex Offenses	0	0	2
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>6</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	0	3
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
<b>SUB-TOTAL</b>	<b>1</b>	<b>0</b>	<b>3</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	2
Trespassing	0	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>2</b>
<b>TOTAL</b>	<b>1</b>	<b>0</b>	<b>11</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	1
Misdemeanor	10	0	56
<b>TOTAL</b>	<b>10</b>	<b>0</b>	<b>57</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	221	0	1,551
Vehicle Code Citations	335	0	1,742
<b>TOTAL</b>	<b>556</b>	<b>0</b>	<b>3,293</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	4	5	25
Priority	8	1	48
Emergency	3	0	6
<b>TOTAL</b>	<b>15</b>	<b>6</b>	<b>79</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	1%
Proactive	83%	99%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	90%
Silver Line- LASD	80%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	1
Downtown	0	1	0	3
37th St/USC	0	0	0	0
Slauson	0	0	0	0
Manchester	0	0	0	0
Harbor Fwy	0	0	0	1
Rosecrans	0	0	0	1
Harbor Gateway Transit Ctr	0	0	0	2
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	1
<b>Total</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>11</b>

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	6	1	38
Aggravated Assault	4	3	47
Aggravated Assault on Operator	2	0	6
Battery	16	3	142
Battery Bus Operator	8	1	38
Sex Offenses	0	0	24
<b>SUB-TOTAL</b>	<b>36</b>	<b>8</b>	<b>295</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	12	4	111
Bike Theft	1	0	7
Motor Vehicle Theft	0	1	1
Arson	0	0	0
Vandalism	3	1	26
<b>SUB-TOTAL</b>	<b>16</b>	<b>6</b>	<b>145</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	2	11
Narcotics	0	9	66
Trespassing	0	0	5
<b>SUB-TOTAL</b>	<b>0</b>	<b>11</b>	<b>82</b>
<b>TOTAL</b>	<b>52</b>	<b>25</b>	<b>522</b>

LASD's Crimes per Sector		
Sector		FYTD
Westside	1	8
San Fernando	1	6
San Gabriel Valley	6	24
Gateway Cities	7	74
South Bay	10	64
<b>Total</b>	<b>25</b>	<b>176</b>

LAPD's Crimes per Sector		
Sector		FYTD
<b>Valley Bureau</b>		
Van Nuys	1	9
West Valley	0	1
North Hollywood	1	10
Foothill	3	3
Devonshire	0	3
Mission	0	3
Topanga	0	4
<b>Central Bureau</b>		
Central	5	62
Rampart	3	23
Hollenbeck	0	3
Northeast	1	4
Newton	1	30
<b>West Bureau</b>		
Hollywood	0	6
Wilshire	3	20
West LA	1	7
Pacific	0	5
Olympic	6	34
<b>Southwest Bureau</b>		
Southwest	9	53
Harbor	3	5
77th Street	12	44
Southeast	3	17
<b>Total</b>	<b>52</b>	<b>346</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	3	11	71
Misdemeanor	9	49	447
<b>TOTAL</b>	<b>12</b>	<b>60</b>	<b>518</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	4	39	551
Vehicle Code Citations	16	35	255
<b>TOTAL</b>	<b>20</b>	<b>74</b>	<b>806</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	3	125	689
Priority	6	154	995
Emergency	0	14	109
<b>TOTAL</b>	<b>9</b>	<b>293</b>	<b>1,793</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	21%	2%
Proactive	79%	98%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

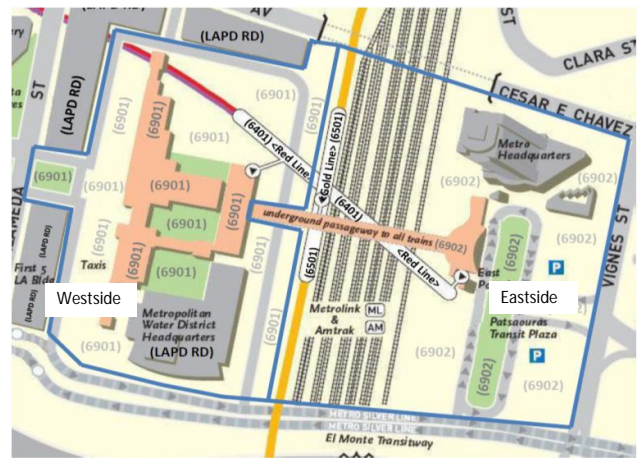
PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	88%
LASD BUS	72%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# UNION STATION

## MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	4
Aggravated Assault	2	8
Aggravated Assault on Operator	0	0
Battery	9	45
Battery Rail Operator	0	0
Sex Offenses	0	4
<b>SUB-TOTAL</b>	<b>11</b>	<b>61</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	1
Larceny	13	38
Bike Theft	1	3
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	3
<b>SUB-TOTAL</b>	<b>15</b>	<b>45</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	7	24
<b>SUB-TOTAL</b>	<b>7</b>	<b>24</b>
<b>TOTAL</b>	<b>33</b>	<b>130</b>



ARRESTS		
AGENCY	LAPD	FYTD
Felony	7	27
Misdemeanor	23	93
<b>TOTAL</b>	<b>30</b>	<b>120</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	33	128
Vehicle Code Citations	2	60
<b>TOTAL</b>	<b>35</b>	<b>188</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	34	109
Priority	25	232
Emergency	2	13
<b>TOTAL</b>	<b>61</b>	<b>354</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	26%
Proactive	74%
<b>TOTAL</b>	<b>100%</b>

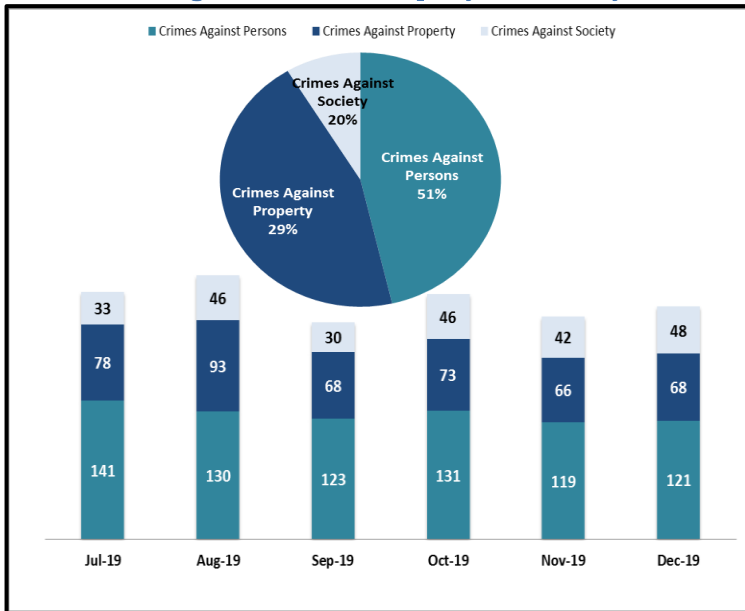
PERCENTAGE OF TIME SPENT AT UNION STATION	
LOCATION	LAPD
Union Station	86%

LEGEND	
Los Angeles Police Department	

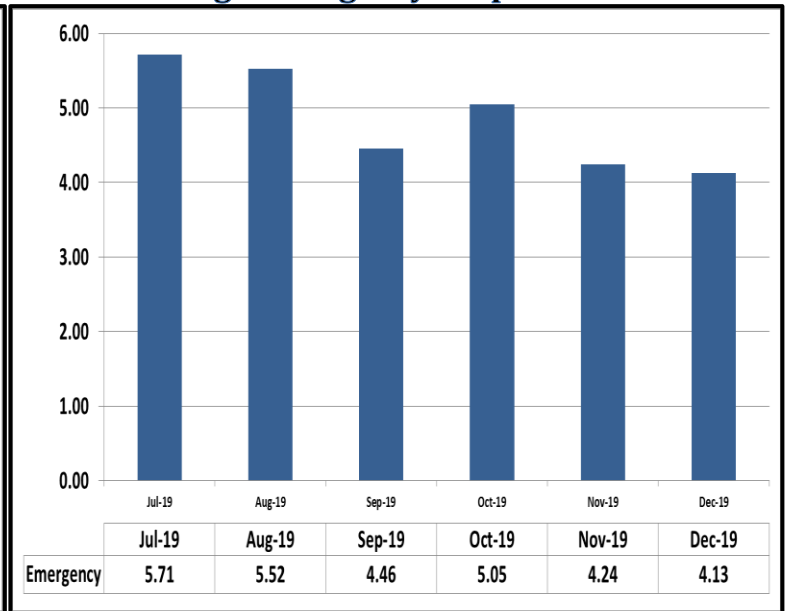
# KEY PERFORMANCE INDICATORS

DECEMBER 2019

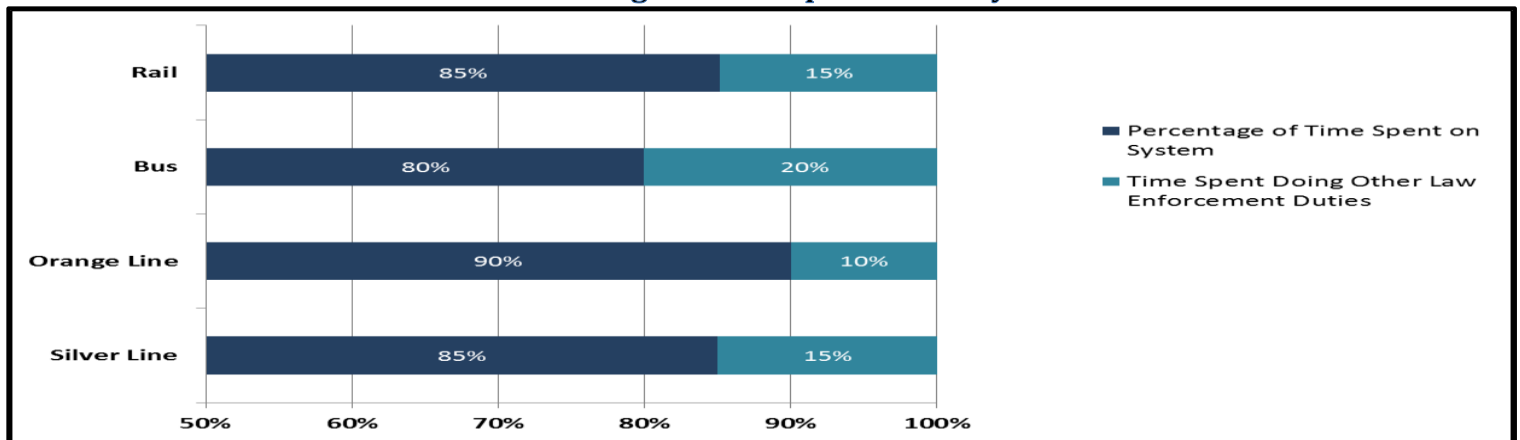
## Crimes Against Persons, Property, and Society



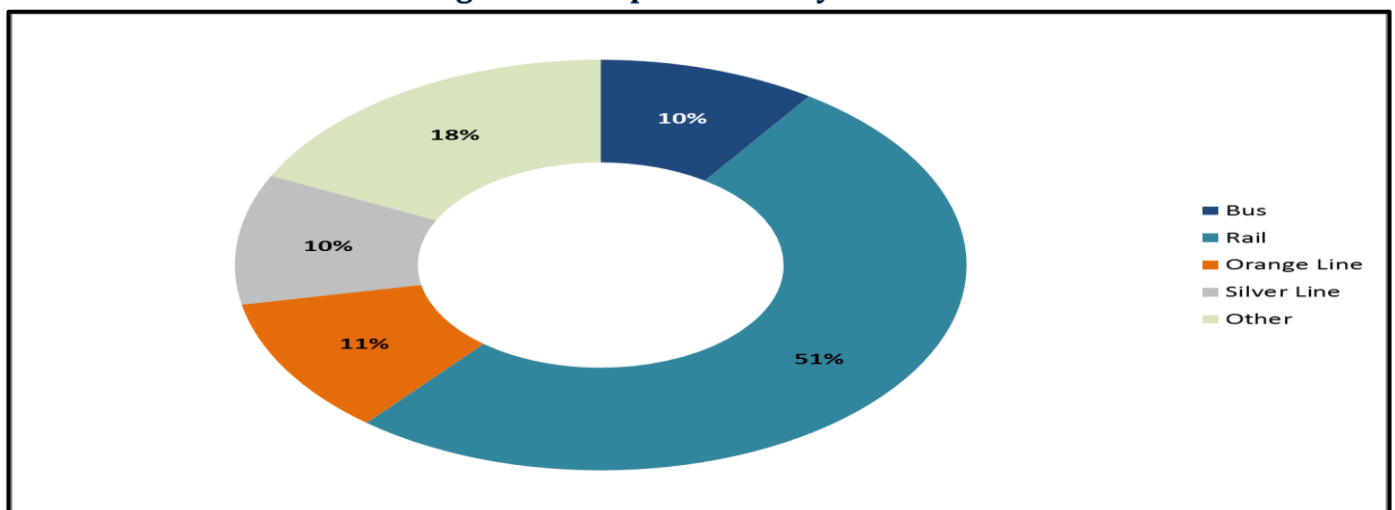
## Average Emergency Response Times



## Percentage of Time Spent on the System



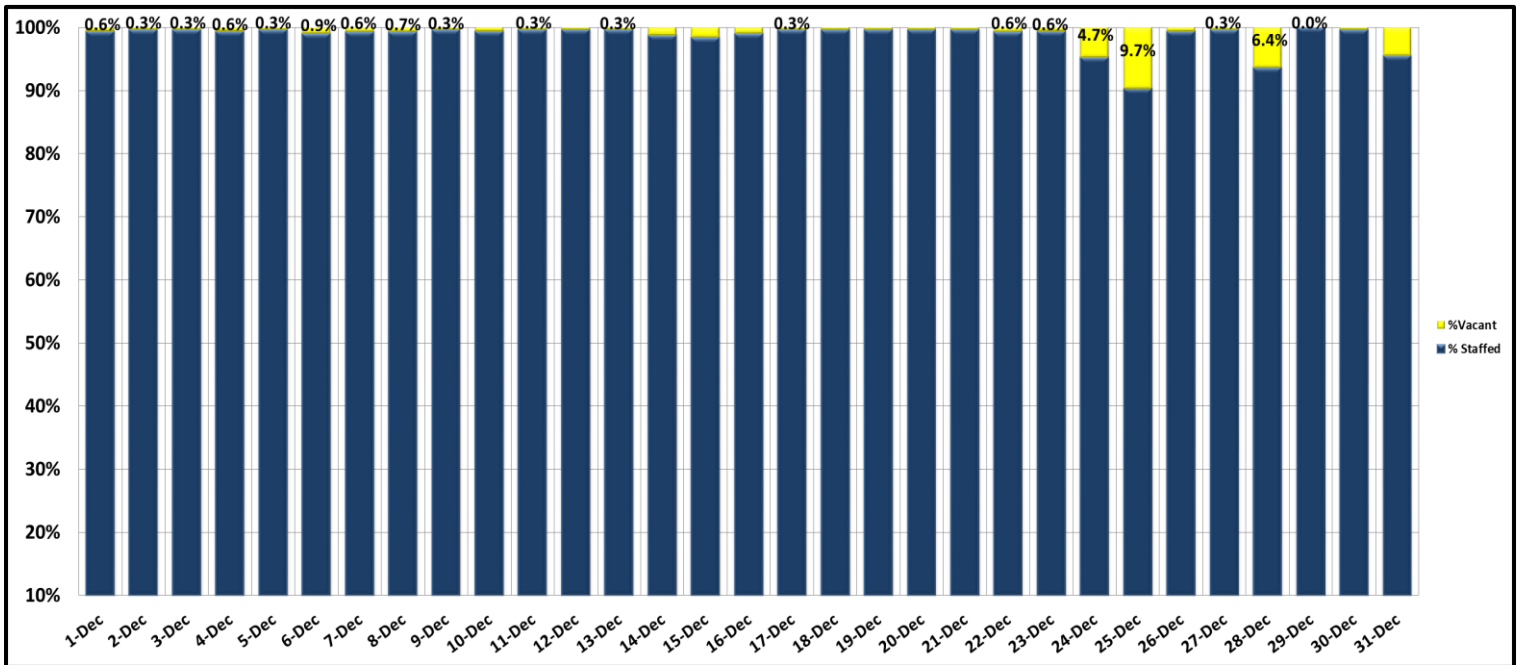
## Percentage of Time Spent on the System as a Whole



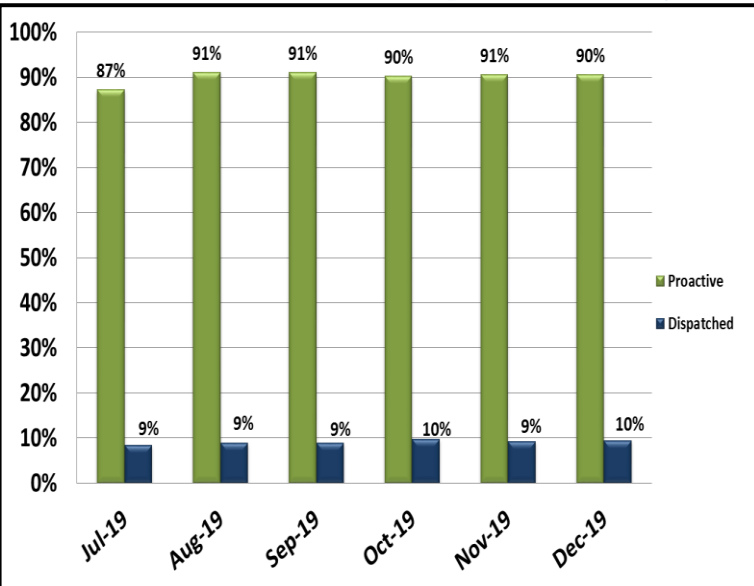
# KEY PERFORMANCE INDICATORS

DECEMBER 2019

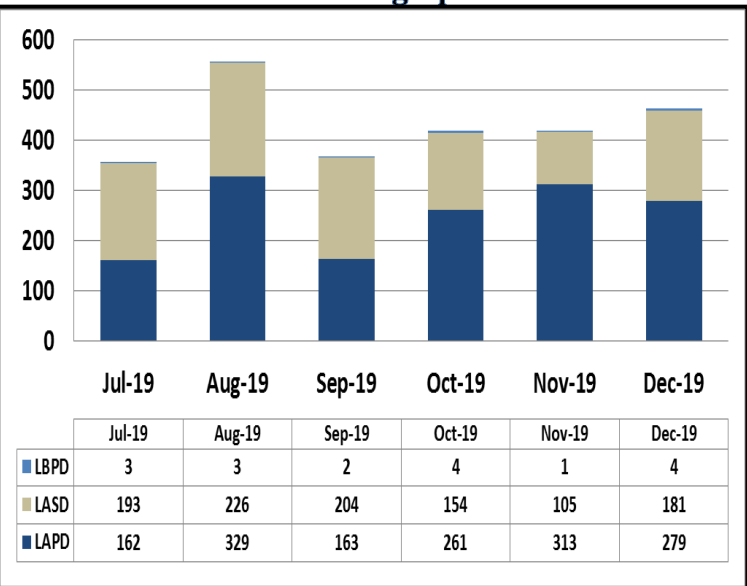
### Ratio of Staffing Levels vs Vacant Assignments



### Ratio of Proactive vs Dispatched Activity



### Grade Crossing Operations



Grade Crossing Operation Locations December:

1. Blue Line Stations (116)
2. Expo Line Stations (169)
3. Gold Line Stations (179)

# Transit Police

## Monthly Crime Report



Attachment D

	2018	2019
	December	December
<b>CRIMES AGAINST PERSONS</b>		
Homicide	0	0
Rape	4	0
Robbery	22	18
Aggravated Assault	19	29
Aggravated Assault on Operator	1	2
Battery	38	57
Battery Rail Operator	4	10
Sex Offenses	11	5
<b>SUB-TOTAL</b>	<b>99</b>	<b>121</b>
<b>CRIMES AGAINST PROPERTY</b>		
Burglary	0	1
Larceny	72	54
Bike Theft	9	2
Motor Vehicle Theft	4	3
Arson	0	0
Other	2	0
Vandalism	6	8
<b>SUB-TOTAL</b>	<b>93</b>	<b>68</b>
<b>CRIMES AGAINST SOCIETY</b>		
Weapons	5	3
Narcotics	9	27
Trespassing	4	18
<b>SUB-TOTAL</b>	<b>18</b>	<b>48</b>
<b>TOTAL</b>	<b>210</b>	<b>237</b>
<b>ENFORCEMENT EFFORTS</b>		
Arrests	223	444
Citations	2,007	3,857
Fare Checks	180,320	26,322
Calls for Service	866	1,337