



Board Report

File #: 2020-0569, **File Type:** Informational Report

Agenda Number: 24.

**OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE
SEPTEMBER 17, 2020**

SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report

ISSUE

This report reflects July 2020 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff’s Department (LASD), and Long Beach Police Department (LBPD). In addition, the report highlights initiatives from the System Security and Law Enforcement department and its efforts to create a safer environment for Metro employees and a safer experience for Metro customers.

BACKGROUND

The System Security and Law Enforcement (SSLE) department entered into a multi-agency policing partnership in 2017 to increase the number of police on the Metro system to provide a greater, more visible “felt presence” of police to help deter criminal activity on Metro buses and trains.

DISCUSSION

DEPLOYMENT ANALYSIS AND FORMULA DEVELOPMENT

Transit Security has conducted the following review of its overtime usage.

Transit Security Overtime - July 2020

July 2020 Transit Security Overtime report shows a decrease of \$101,773.11 (33.8%) in overtime usage from June 2020.

LAW ENFORCEMENT CONTRACT COMPLIANCE

Subsequent testing of the Mobile Phone Validator (MPV) dashboard has shown uneven to subpar results. When specific dates, times, deployment periods and watch/shift are researched the results

are sporadic and undependable. After additional discussion with Axiom personnel, it was determined that this is likely a result of poor or no connectivity in the subterranean portions of the system. Once Officers enter the underground portion of the system, their location is not detected by the satellite which isolates their position until they surface again. Many Officers do not surface at all during a shift because they are assigned to stations or platforms that are underground. However, some officers, show up routinely and frequently on our map because many of their assignments are fixed posts at mezzanines, terraces, or other non-tunnel locations. On Monday June 29th, Axiom’s Project Manager, sent us an information sheet about how their satellite works, and addressed some questions about the poor connectivity and the impact on our mapping functionality. He admitted that the lack of connectivity will continue, and they currently do not have a solution.

An alternative to the map features could be a report conducted by the Mobile Device Manager (MDM) system, which would tell us which TAP cards (in this case, badges) were read and at what times. With this tool we could see which employees logged into the MPV application, at what time, and at which point they logged off. However, we have tried running reports on three different occasions and no reports were ever generated, Axiom personnel stated on July 14th that the reports function should be operational. We will continue to run reports and report any issues to Axiom. SSLE has begun to look at other vendors, or options that may provide a better solution. We will work with Metro IT to develop a Request for Proposal to determine if there are effective options.

TRANSIT SECURITY HIRING EFFORTS

Current Staffing Levels

As of 8/5/20:

| Job Title | # Budgeted | # Filled | Vacancies | Capacity |
|--------------------------|------------|------------|-----------|---------------|
| Transit Security LT | 5 | 5 | 0 | 100.00% |
| Transit Security SGT | 12 | 10 | 2 | 83.33 % |
| SR Transit Security OFCR | 15 | 13 | 2 | 86.67% |
| Transit Security OFCR II | 75 | 72 | 3 | 96.00% |
| Transit Security OFCR I | 77 | 67 | 10 | 87.01% |
| TOTAL | 184 | 167 | 17 | 90.76% |

Hiring Plan

First group of 161 applicants have completed qualification steps. 40 candidates were presented with a contingent job offer. Of those, 16 passed the intake meeting and are prepared to go to background investigations. Applicant group #2 consisting of 132 applicants will be completing the written assessment and interviews during the month of August.

Training

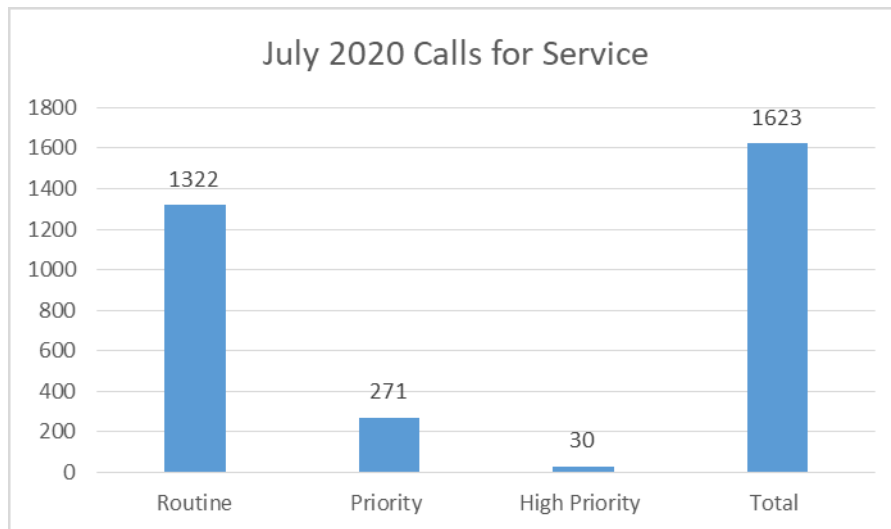
- **Glock Transition Program** - The first 16 officers are set to begin transition training on August 17, 2020. Additional officers will continue to be scheduled as soon as they can be confirmed on their rollouts.
- **Implicit Bias Training** - The draft of the revised in-house Implicit Bias training was sent to Office of Civil Rights on August 7, 2020, for review and feedback.

- **Operations Supervisor Safety** - A 30-minute draft of Operations Supervisor Safety and Verbal De-escalation presentation was sent to Rail Operations for review on August 6, 2020. Once approved, we will provide this Verbal De-Escalation training to Operations supervisors so they in turn can go back to train their folks in Verbal De-Escalation.

Calls for Service KPI

Metro Security department was tasked to measure key performance indicators to understand specific performance for calls for service. Three types of calls for service were developed and categorized into three types:

- Routine: Assignments that are dispatched to Metro Security Officers that require their presence to resolve, correct or assist a situation.
- Priority: Calls endangering property are dispatched as soon as possible if units are available, with the exception of bomb threats calls, which are dispatched immediately to law enforcement. Vandalism and burglary calls may be delayed until officers are available.
- High priority: Calls that are in-progress events where persons or high-value property are in immediate danger. This call requires as many personnel as possible to respond safely but quickly.



We will provide response times in future board reports.

BUS OPERATOR ASSAULTS

In June, there were a total of (13) assaults on bus operators, with (6) assaults occurring in LAPD’s jurisdiction and (7) assaults occurring in LASD’s jurisdiction. All (13) assaults occurred on the bus system on different lines. Ten of the suspects were males and (3) of the suspects were females. Five suspects were arrested, and one suspect was homeless.

In July, there were a total of (4) assaults on bus operators, with (3) assaults occurring in LAPD’s jurisdiction and (1) assault occurring in LASD’s jurisdiction. All (4) assaults occurred on the bus system on different lines. All (4) suspects were males. Two suspects were arrested, (1) suspect was

homeless, and (1) suspect suffered from mental illness.

Most of the bus operator assaults occurred in the Mid-City and Mid-Wilshire areas, with some assaults occurring in the Harbor-Gateway and El Monte Terminal areas.

EMERGENCY MANAGEMENT COVID-19 RESPONSE

The Emergency Management Department (EMD) has continued to support Metro's Incident Management Team in the Agency's response to COVID-19. EMD activated Metro's Emergency Operations Center (EOC) starting March 10, 2020, and began coordination of daily Command Staff meetings, intelligence briefings and communication with local government and transit partners on regional response, best practices and real-time lessons learned during this incident.

EMD has implemented a Duty Officer Program, with 24/7 availability to aid Metro employees with any questions regarding Metro's COVID-19 response, COVID-19 case tracking and reporting, and all incident related assistance or inquiries for information. Metro's EOC has facilitated and/or provided guidance in notifications to staff, acquiring of emergency supplies, funding regulations & expense reimbursement strategies, safety protocols, regional transit communications (Joint Information Center), and requests from LA County and City EOCs.

Since March 10, 2020 the Emergency Management Department has facilitated the following for COVID-19 response activities:

- 70 Command Staff Meetings
- Over 200 Duty Officer calls
- 92 Command Staff Public Health Intelligence Briefs
- 119 Operational Periods of EOC Activation
- Provided over 40,000 masks to Law Enforcement and Transit Security for personnel use and to utilize as de-escalation tools for Metro system riders to maintain a safe environment for all
- Assisted in collecting data and facilitating the FEMA reimbursement application process for Metro's COVID-19 response and mitigation expenses, totaling over \$144 million

HOMELESS OUTREACH SERVICES

Operation "Shelter the Unsheltered"

PATH Outreach Data: July 1 - July 31, 2020

- 11 individuals were permanently housed
- 286 individuals have been permanently housed since May 2017
- 29 motel rooms were secured to house 53 homeless persons
 - 26 of the clients were single mothers with children
 - 14 clients were singularly housed
 - 1 deaf couple

- 1 couple with 4 children
- 1 couple with 3 children
- 1 couple without children

Total Motel Expense: \$59,733.23

Note: Temporary city shelters are NOT taking new cases and are in the process of closing. As a shelter closes, the remaining occupants are being transferred to the shelters still open and others are being housed through Operation Room Key. The goal is to close all temporary shelters by September 30th and have all remaining occupants housed by then.

PATH teams deploy daily throughout the system with special attention to the following hot spots:

- Day Team (7 a.m. - 3:30 p.m.)
 - Red Line: Union Station, MacArthur Park, Vermont/Beverly
 - Blue Line: Slauson
 - Orange Line: North Hollywood, Van Nuys
 - Silver Line: Slauson
 - Gold Line: Heritage Square, Lake, Allen Station, Sierra Madre, Monrovia, APU
 - Expo: Expo/Crenshaw
 - Green Line: Willowbrook/Rosa Parks

- Swing Team (3 a.m. - 11:30 a.m.)
 - Red Line: MacArthur park/Westlake/7th St/Metro, Union Station, North Hollywood
 - Orange Line: North Hollywood
 - Expo Line: Santa Monica Station
 - Gold Line: APU Citrus, Lake Station
 - Blue Line: Downtown Long Beach, Compton, 103rd Station
 - Green Line: Harbor Freeway, Vermont/Athens
 - El Monte Station

The Dream Center Outreach Program & Team

Faith-based community-based organization. Provides social services 24 hours a day, seven days a week

- Execution date: Friday, July 10, 2020. Teams deploy:
 - Fridays, Union Station, close of station
 - 428 contacts were made between July 10 and August 18, 2020



L.A. DOOR Outreach Program & Team

Comprehensive, health-focused, preventative approach that proactively engages individuals at elevated risk of returning to the LA City Attorney's Office on a new misdemeanor offense related to substance use, untreated mental illness, and/or homelessness.

- Execution date: Wednesday, July 8, 2020. Teams deploy:
 - Wednesdays, Union Station
 - Thursdays, Civic Center/Grand Park
 - Fridays, Westlake/MacArthur Park.
 - Number of contacts with homeless persons made to date: 237



PUBLIC PRIVATE PARTNERSHIPS

Housing Collaborations:

Public/Private Housing Discussions

- April 6th meeting with members from The Mayor's Office of City Homelessness Initiatives - Housing Team
- July 31st Rapid Shelter meeting with CEO of The Housing Innovation Collaborative. Meeting held with Metro's Executive Officer, Office of Extraordinary Innovation and Project Manager, Homeless Outreach and Strategic Planning.
- August meetings held with two regional Councils of Government to discuss homelessness, best practices and collaboration.

Homeless Outreach Collaborations:

- Los Angeles City District Attorney's Office - Neighborhood Prosecutor

4-DAY HOMELESS RAIL & BUS COUNT

- The 4-day homeless count on rail and bus is in the planning phase and is expected to launch early October.

SEXUAL HARASSMENT INITIATIVES

SSLE has developed a new Sexual Harassment Sensitivity Training to better meet the needs of victims of sexual harassment while aboard Metro. Training was complete as of July 1, 2020 and internal and external Metro marketing materials have been updated.

PEACE OVER VIOLENCE PERFORMANCE METRICS

| Performance Measure | Number Served (June) | Number Served (July) |
|---|----------------------|----------------------|
| Total Sexual Harassment Cases Contacting POV | 2 | 4 |
| Total Cases of Metro Located Sexual Harassment Contacting POV | 2 | 2 |
| Total Number of Metro Riders Requesting Counseling Services | 2 | 2 |
| Total Number of Police Reports Filed or Intended to File | 2 | 1 |
| Total Number of Active Cases | 1 | 1 |

JUNE 2020 REGULAR BOARD MEETING

At June’s Full Board Meeting, Board Director Fasana requested a report back on how the changes in Metro’s fare enforcement have impacted our fare revenue. The FY20 budget assumption before COVID for fare revenue was approximately \$23.7 million per month, of which \$16.6M was estimated for Bus and \$6.8M for Rail. The fare revenue collected after COVID-19 is around \$1.2 to \$1.6 million a month. This is a 95% drop in fare revenue since the Safe-at-Home orders were implemented.

The decrease in fare revenue is mostly attributed to a decrease in ridership as a result of the Safe-at-Home orders and Metro implementing rear-door boarding on buses to minimize contact between our bus operators and riders. Also, our fare enforcement officers realigned their efforts from fare enforcement to educating our riders on essential travel.

NEXT STEPS

Staff will continue to monitor our law enforcement partners, private security, and Transit Security performance, monitor crime stats, and adjust deployment as necessary.

ATTACHMENTS

- Attachment A - System-Wide Law Enforcement Overview July 2020
- Attachment B - MTA Supporting Data July 2020

Attachment C - Key Performance Indicators July 2020

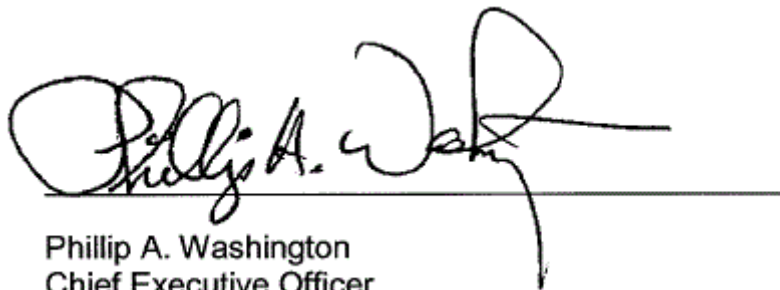
Attachment D - Transit Police Summary July 2020

Attachment E - Homeless Update July 2020

Attachment F - Monthly, Bi-Annual, Annual Comparison July 2020

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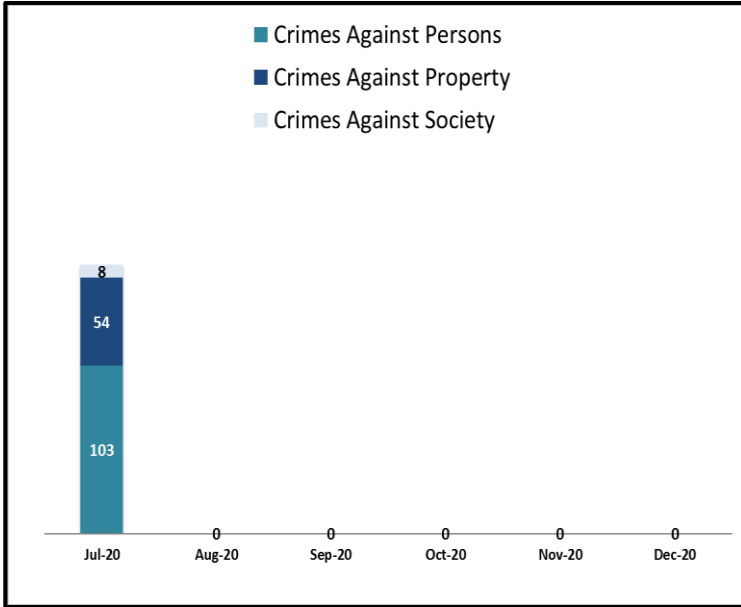
Phillip A. Washington
Chief Executive Officer

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

JULY 2020

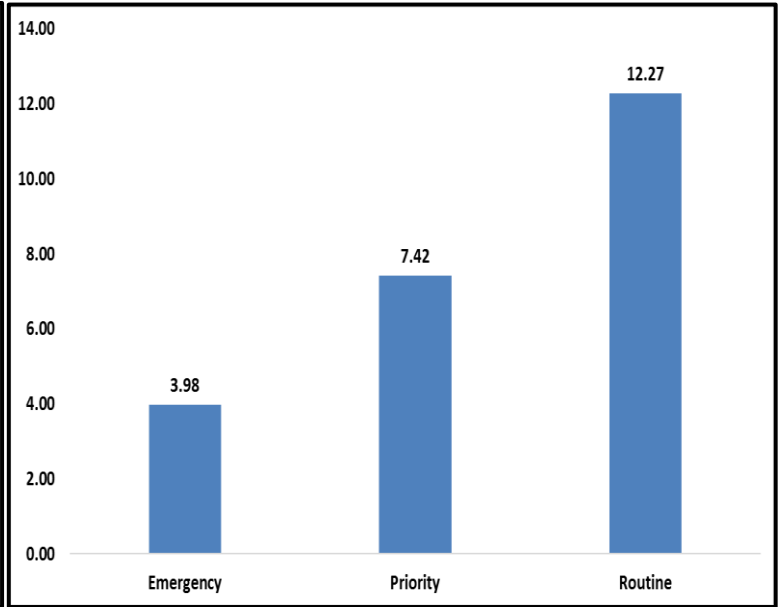
Attachment A

Crimes Against Persons, Property, and Society

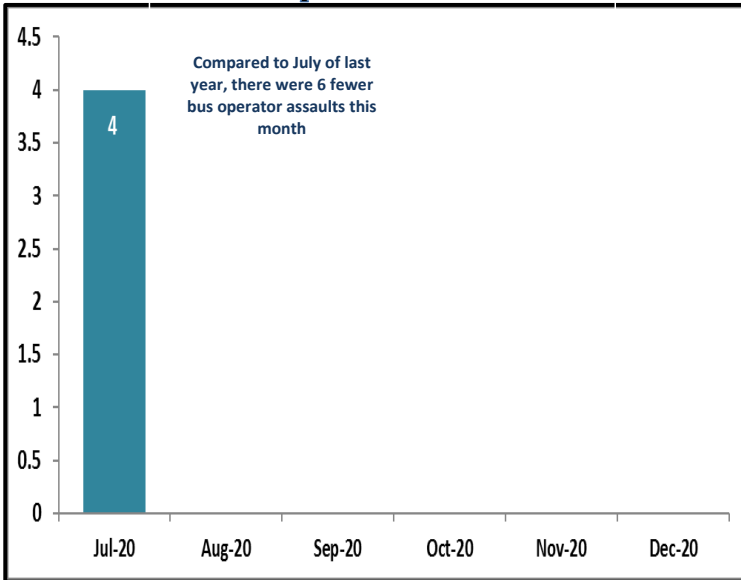


When compared to the same period last year, Crimes Against Persons decreased by 38 crimes, Crimes Against Property decreased by 24 crimes, and Crimes Against Society decreased by 25 crimes.

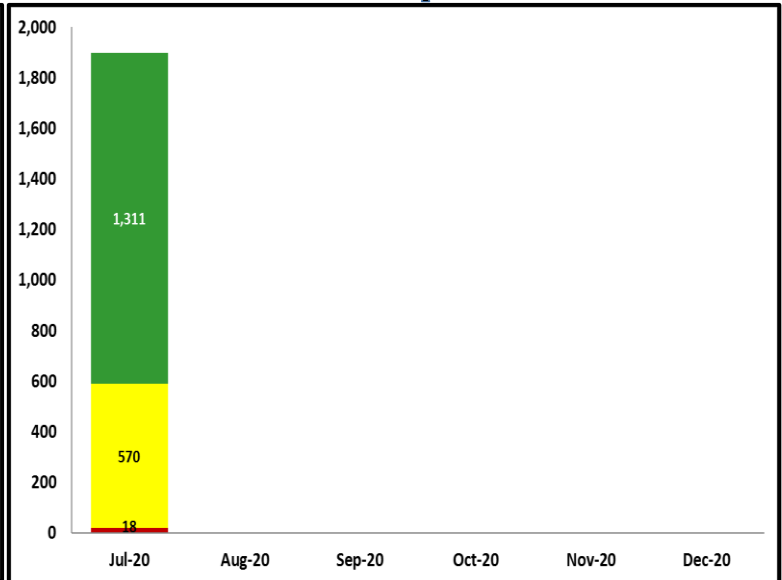
Average Incident Response Times



Bus Operator Assaults



Fare Compliance



Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station

Red Checks- Occurs when a patron has invalid fare

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2020

| REPORTED CRIME | | | | |
|--------------------------------|----------|-----------|----------|-----------|
| CRIMES AGAINST PERSONS | LAPD | LASD | LBDP | FYTD |
| Homicide | 1 | 0 | 0 | 1 |
| Rape | 0 | 0 | 0 | 0 |
| Robbery | 0 | 3 | 1 | 4 |
| Aggravated Assault | 0 | 2 | 1 | 3 |
| Aggravated Assault on Operator | 0 | 0 | 0 | 0 |
| Battery | 3 | 1 | 0 | 4 |
| Battery Rail Operator | 0 | 0 | 0 | 0 |
| Sex Offenses | 0 | 0 | 0 | 0 |
| SUB-TOTAL | 4 | 6 | 2 | 12 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | LBDP | FYTD |
| Burglary | 0 | 0 | 0 | 0 |
| Larceny | 0 | 0 | 0 | 0 |
| Bike Theft | 0 | 0 | 0 | 0 |
| Motor Vehicle Theft | 0 | 0 | 0 | 0 |
| Arson | 0 | 0 | 0 | 0 |
| Vandalism | 1 | 4 | 0 | 5 |
| SUB-TOTAL | 1 | 4 | 0 | 5 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | LBDP | FYTD |
| Weapons | 0 | 0 | 0 | 0 |
| Narcotics | 0 | 1 | 0 | 1 |
| Trespassing | 0 | 0 | 0 | 0 |
| SUB-TOTAL | 0 | 1 | 0 | 1 |
| TOTAL | 5 | 11 | 2 | 18 |

| CRIMES PER STATION | | | | |
|------------------------|------------------------|-------------------------|------------------------|-----------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| 7th St/Metro Ctr | 0 | 0 | 0 | 0 |
| Pico | 1 | 0 | 0 | 1 |
| Grand/LATTC | 1 | 0 | 0 | 1 |
| San Pedro St | 1 | 0 | 0 | 1 |
| Washington | 0 | 0 | 0 | 0 |
| Vernon | 0 | 0 | 0 | 0 |
| Slauson | 0 | 1 | 0 | 1 |
| Florence | 1 | 1 | 0 | 2 |
| Firestone | 1 | 0 | 0 | 1 |
| 103rd St/Watts Towers | 1 | 1 | 0 | 2 |
| Willowbrook/Rosa Parks | 1 | 2 | 0 | 3 |
| Compton | 2 | 0 | 0 | 2 |
| Artesia | 1 | 0 | 1 | 2 |
| Del Amo | 0 | 0 | 0 | 0 |
| Wardlow | 1 | 0 | 0 | 1 |
| Willow St | 0 | 0 | 0 | 0 |
| PCH | 0 | 0 | 0 | 0 |
| Anaheim St | 0 | 0 | 0 | 0 |
| 5th St | 0 | 0 | 0 | 0 |
| 1st St | 1 | 0 | 0 | 1 |
| Downtown Long Beach | 0 | 0 | 0 | 0 |
| Pacific Av | 0 | 0 | 0 | 0 |
| Blue Line Rail Yard | 0 | 0 | 0 | 0 |
| Total | 12 | 5 | 1 | 18 |

| ARRESTS | | | | |
|--------------|----------|-----------|----------|-----------|
| AGENCY | LAPD | LASD | LBDP | FYTD |
| Felony | 0 | 9 | 0 | 9 |
| Misdemeanor | 1 | 6 | 5 | 12 |
| TOTAL | 1 | 15 | 5 | 21 |

| CITATIONS | | | | |
|------------------------|----------|-----------|-----------|-----------|
| AGENCY | LAPD | LASD | LBDP | FYTD |
| Other Citations | 1 | 12 | 1 | 14 |
| Vehicle Code Citations | 0 | 0 | 26 | 26 |
| TOTAL | 1 | 12 | 27 | 40 |

| CALLS FOR SERVICE | | | | |
|-------------------|-----------|------------|-----------|------------|
| AGENCY | LAPD | LASD | LBDP | FYTD |
| Routine | 5 | 72 | 3 | 80 |
| Priority | 17 | 84 | 37 | 138 |
| Emergency | 2 | 11 | 8 | 21 |
| TOTAL | 24 | 167 | 48 | 239 |

| DISPATCHED VS. PROACTIVE | | | |
|--------------------------|-------------|-------------|-------------|
| AGENCY | LAPD | LASD | LBDP |
| Dispatched | 23% | 2% | 2% |
| Proactive | 77% | 98% | 98% |
| TOTAL | 100% | 100% | 100% |

| PERCENTAGE OF TIME ON THE RAIL SYSTEM | |
|---------------------------------------|-----|
| Blue Line-LAPD | 89% |
| Blue Line-LASD | |
| Blue Line-LBDP | 70% |

| GRADE CROSSING OPERATIONS | | | | |
|---------------------------|----------|----------|----------|----------|
| LOCATION | LAPD | LASD | LBDP | FYTD |
| Washington St | 0 | 0 | 0 | 0 |
| Flower St | 0 | 0 | 0 | 0 |
| 103rd St | 0 | 0 | 0 | 0 |
| Wardlow Rd | 0 | 0 | 4 | 4 |
| Pacific Ave. | 0 | 0 | 0 | 0 |
| Willowbrook | 0 | 0 | 0 | 0 |
| Slauson | 0 | 0 | 0 | 0 |
| Firestone | 0 | 0 | 0 | 0 |
| Florence | 0 | 0 | 0 | 0 |
| Compton | 0 | 0 | 0 | 0 |
| Artesia | 0 | 0 | 0 | 0 |
| Del Amo | 0 | 0 | 0 | 0 |
| Long Beach Blvd | 0 | 0 | 0 | 0 |
| TOTAL | 0 | 0 | 4 | 4 |

| LEGEND | |
|---|--|
| Los Angeles Police Department | |
| Los Angeles County Sheriff's Department | |
| Long Beach Police Department | |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2020

| REPORTED CRIME | | | |
|--------------------------------|----------|----------|----------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 0 | 0 | 0 |
| Rape | 0 | 0 | 0 |
| Robbery | 0 | 0 | 0 |
| Aggravated Assault | 0 | 1 | 1 |
| Aggravated Assault on Operator | 0 | 0 | 0 |
| Battery | 0 | 1 | 1 |
| Battery Rail Operator | 0 | 0 | 0 |
| Sex Offenses | 0 | 0 | 0 |
| SUB-TOTAL | 0 | 2 | 2 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 0 | 0 |
| Larceny | 0 | 3 | 3 |
| Bike Theft | 0 | 0 | 0 |
| Motor Vehicle Theft | 0 | 0 | 0 |
| Arson | 0 | 0 | 0 |
| Vandalism | 0 | 0 | 0 |
| SUB-TOTAL | 0 | 3 | 3 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 0 | 0 |
| Narcotics | 0 | 0 | 0 |
| Trespassing | 0 | 0 | 0 |
| SUB-TOTAL | 0 | 0 | 0 |
| TOTAL | 0 | 5 | 5 |

| ARRESTS | | | |
|--------------|----------|----------|----------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 0 | 2 | 2 |
| Misdemeanor | 1 | 1 | 2 |
| TOTAL | 1 | 3 | 4 |

| CITATIONS | | | |
|------------------------|----------|----------|----------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 0 | 1 | 1 |
| Vehicle Code Citations | 0 | 2 | 2 |
| TOTAL | 0 | 3 | 3 |

| CALLS FOR SERVICE | | | |
|-------------------|-----------|------------|------------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 2 | 96 | 98 |
| Priority | 10 | 60 | 70 |
| Emergency | 0 | 6 | 6 |
| TOTAL | 12 | 162 | 174 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-------------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 17% | 5% |
| Proactive | 83% | 95% |
| TOTAL | 100% | 100% |

| CRIMES PER STATION | | | | |
|------------------------|------------------------|-------------------------|------------------------|----------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| Redondo Beach | 0 | 0 | 0 | 0 |
| Douglas | 0 | 0 | 0 | 0 |
| El Segundo | 0 | 0 | 0 | 0 |
| Mariposa | 0 | 0 | 0 | 0 |
| Aviation/LAX | 0 | 0 | 0 | 0 |
| Hawthorne/Lennox | 1 | 1 | 0 | 2 |
| Crenshaw | 0 | 0 | 0 | 0 |
| Vermont/Athens | 0 | 0 | 0 | 0 |
| Harbor Fwy | 0 | 0 | 0 | 0 |
| Avalon | 0 | 0 | 0 | 0 |
| Willowbrook/Rosa Parks | 1 | 2 | 0 | 3 |
| Long Beach BI | 0 | 0 | 0 | 0 |
| Lakewood BI | 0 | 0 | 0 | 0 |
| Norwalk | 0 | 0 | 0 | 0 |
| Total | 2 | 3 | 0 | 5 |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM | |
|---|-----|
| Green Line-LAPD | 91% |
| Green Line-LASD | |

| LEGEND | |
|---|--|
| Los Angeles Police Department | |
| Los Angeles County Sheriff's Department | |

EXPO LINE

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2020

| REPORTED CRIME | | | |
|--------------------------------|-----------|----------|-----------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 0 | 0 | 0 |
| Rape | 0 | 0 | 0 |
| Robbery | 2 | 1 | 3 |
| Aggravated Assault | 2 | 1 | 3 |
| Aggravated Assault on Operator | 0 | 0 | 0 |
| Battery | 4 | 1 | 5 |
| Battery Rail Operator | 0 | 0 | 0 |
| Sex Offenses | 0 | 1 | 1 |
| SUB-TOTAL | 8 | 4 | 12 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 0 | 0 |
| Larceny | 2 | 0 | 2 |
| Bike Theft | 2 | 0 | 2 |
| Motor Vehicle Theft | 0 | 0 | 0 |
| Arson | 0 | 0 | 0 |
| Vandalism | 0 | 1 | 1 |
| SUB-TOTAL | 4 | 1 | 5 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 0 | 0 |
| Narcotics | 0 | 0 | 0 |
| Trespassing | 0 | 1 | 1 |
| SUB-TOTAL | 0 | 1 | 1 |
| TOTAL | 12 | 6 | 18 |

| ARRESTS | | | |
|--------------|----------|----------|----------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 1 | 1 | 2 |
| Misdemeanor | 1 | 3 | 4 |
| TOTAL | 2 | 4 | 6 |

| CITATIONS | | | |
|------------------------|-----------|----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 16 | 2 | 18 |
| Vehicle Code Citations | 0 | 0 | 0 |
| TOTAL | 16 | 2 | 18 |

| CALLS FOR SERVICE | | | |
|-------------------|-----------|-----------|------------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 8 | 56 | 64 |
| Priority | 39 | 27 | 66 |
| Emergency | 2 | 2 | 4 |
| TOTAL | 49 | 85 | 134 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-------------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 18% | 6% |
| Proactive | 82% | 94% |
| TOTAL | 100% | 100% |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM | |
|---|-----|
| Expo Line-LAPD | 90% |
| Expo Line-LASD | |

| GRADE CROSSING OPERATIONS | | | |
|---------------------------|----------|-----------|-----------|
| LOCATION | LAPD | LASD | FYTD |
| Exposition Blvd | 0 | 0 | 0 |
| Santa Monica | N/A | 12 | 12 |
| Culver City | N/A | 0 | 0 |
| TOTAL | 0 | 12 | 12 |

| LEGEND | |
|---|--|
| Los Angeles Police Department | |
| Los Angeles County Sheriff's Department | |

| CRIMES PER STATION | | | | |
|-----------------------|------------------------|-------------------------|------------------------|-----------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| 7th St/Metro Ctr | 2 | 1 | 0 | 3 |
| Pico | 1 | 0 | 0 | 1 |
| LATTC/Ortho Institute | 0 | 0 | 0 | 0 |
| Jefferson/USC | 0 | 0 | 0 | 0 |
| Expo Park/USC | 1 | 0 | 0 | 1 |
| Expo/Vermont | 0 | 0 | 0 | 0 |
| Expo/Western | 1 | 0 | 0 | 1 |
| Expo/Crenshaw | 2 | 2 | 0 | 4 |
| Farmdale | 0 | 0 | 0 | 0 |
| Expo/La Brea | 0 | 0 | 0 | 0 |
| La Cienega/Jefferson | 0 | 0 | 0 | 0 |
| Culver City | 0 | 0 | 0 | 0 |
| Palms | 1 | 1 | 0 | 2 |
| Westwood/Rancho Park | 0 | 0 | 0 | 0 |
| Expo/Sepulveda | 0 | 0 | 0 | 0 |
| Expo/Bundy | 0 | 0 | 0 | 0 |
| 26th St/Bergamot | 0 | 0 | 0 | 0 |
| 17th St/SMC | 1 | 0 | 0 | 1 |
| Downtown Santa Monica | 3 | 1 | 1 | 5 |
| Expo Line Rail Yard | 0 | 0 | 0 | 0 |
| Total | 12 | 5 | 1 | 18 |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2020

REPORTED CRIME

| CRIMES AGAINST PERSONS | LAPD | FYTD |
|--------------------------------|-----------|-----------|
| Homicide | 0 | 0 |
| Rape | 0 | 0 |
| Robbery | 2 | 2 |
| Aggravated Assault | 7 | 7 |
| Aggravated Assault on Operator | 0 | 0 |
| Battery | 11 | 11 |
| Battery Rail Operator | 0 | 0 |
| Sex Offenses | 1 | 1 |
| SUB-TOTAL | 21 | 21 |
| CRIMES AGAINST PROPERTY | LAPD | FYTD |
| Burglary | 0 | 0 |
| Larceny | 7 | 7 |
| Bike Theft | 0 | 0 |
| Motor Vehicle Theft | 0 | 0 |
| Arson | 0 | 0 |
| Vandalism | 3 | 3 |
| SUB-TOTAL | 10 | 10 |
| CRIMES AGAINST SOCIETY | LAPD | FYTD |
| Weapons | 0 | 0 |
| Narcotics | 0 | 0 |
| Trespassing | 1 | 1 |
| SUB-TOTAL | 1 | 1 |
| TOTAL | 32 | 32 |

ARRESTS

| AGENCY | LAPD | FYTD |
|--------------|----------|----------|
| Felony | 6 | 6 |
| Misdemeanor | 2 | 2 |
| TOTAL | 8 | 8 |

CITATIONS

| AGENCY | LAPD | FYTD |
|------------------------|----------|----------|
| Other Citations | 0 | 0 |
| Vehicle Code Citations | 0 | 0 |
| TOTAL | 0 | 0 |

CALLS FOR SERVICE

| AGENCY | LAPD | FYTD |
|--------------|------------|------------|
| Routine | 32 | 32 |
| Priority | 98 | 98 |
| Emergency | 10 | 10 |
| TOTAL | 140 | 140 |

DISPATCHED VS. PROACTIVE

| AGENCY | LAPD |
|--------------|-------------|
| Dispatched | 19% |
| Proactive | 81% |
| TOTAL | 100% |

CRIMES PER STATION

| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
|----------------------------|------------------------|-------------------------|------------------------|-----------|
| Union Station | 3 | 0 | 0 | 3 |
| Civic Center/Grand Park | 1 | 0 | 0 | 1 |
| Pershing Square | 1 | 2 | 0 | 3 |
| 7th St/Metro Ctr | 1 | 0 | 0 | 1 |
| Westlake/MacArthur Park | 4 | 2 | 0 | 6 |
| Wilshire/Vermont | 1 | 1 | 0 | 2 |
| Wilshire/Normandie | 1 | 0 | 0 | 1 |
| Vermont/Beverly | 2 | 0 | 0 | 2 |
| Wilshire/Western | 0 | 1 | 0 | 1 |
| Vermont/Santa Monica | 0 | 1 | 0 | 1 |
| Vermont/Sunset | 1 | 0 | 0 | 1 |
| Hollywood/Western | 1 | 0 | 0 | 1 |
| Hollywood/Vine | 0 | 1 | 0 | 1 |
| Hollywood/Highland | 1 | 0 | 1 | 2 |
| Universal City/Studio City | 2 | 0 | 0 | 2 |
| North Hollywood | 2 | 2 | 0 | 4 |
| Red Line Rail Yard | 0 | 0 | 0 | 0 |
| Total | 21 | 10 | 1 | 32 |

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM

| | |
|----------------|-----|
| Red Line- LAPD | 89% |
|----------------|-----|

LEGEND

Los Angeles Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2020

| REPORTED CRIME | | | |
|--------------------------------|----------|-----------|-----------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 0 | 0 | 0 |
| Rape | 0 | 0 | 0 |
| Robbery | 0 | 2 | 2 |
| Aggravated Assault | 0 | 1 | 1 |
| Aggravated Assault on Operator | 0 | 0 | 0 |
| Battery | 0 | 1 | 1 |
| Battery Rail Operator | 0 | 0 | 0 |
| Sex Offenses | 0 | 1 | 1 |
| SUB-TOTAL | 0 | 5 | 5 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 0 | 0 |
| Larceny | 1 | 2 | 3 |
| Bike Theft | 0 | 1 | 1 |
| Motor Vehicle Theft | 0 | 0 | 0 |
| Arson | 0 | 1 | 1 |
| Vandalism | 1 | 1 | 2 |
| SUB-TOTAL | 2 | 5 | 7 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 0 | 0 |
| Narcotics | 0 | 0 | 0 |
| Trespassing | 1 | 0 | 1 |
| SUB-TOTAL | 1 | 0 | 1 |
| TOTAL | 3 | 10 | 13 |

| ARRESTS | | | |
|--------------|----------|----------|----------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 1 | 1 | 2 |
| Misdemeanor | 1 | 0 | 1 |
| TOTAL | 2 | 1 | 3 |

| CITATIONS | | | |
|------------------------|----------|----------|----------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 0 | 2 | 2 |
| Vehicle Code Citations | 0 | 1 | 1 |
| TOTAL | 0 | 3 | 3 |

| CALLS FOR SERVICE | | | |
|-------------------|-----------|------------|------------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 12 | 128 | 140 |
| Priority | 31 | 93 | 124 |
| Emergency | 2 | 6 | 8 |
| TOTAL | 45 | 227 | 272 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-------------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 19% | 5% |
| Proactive | 81% | 95% |
| TOTAL | 100% | 100% |

| CRIMES PER STATION | | | | |
|----------------------------|------------------------|-------------------------|------------------------|-----------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| APU/Citrus College | 0 | 0 | 0 | 0 |
| Azusa Downtown | 1 | 1 | 0 | 2 |
| Irwindale | 0 | 2 | 0 | 2 |
| Duarte/City of Hope | 0 | 0 | 0 | 0 |
| Monrovia | 0 | 0 | 0 | 0 |
| Arcadia | 0 | 0 | 0 | 0 |
| Sierra Madre Villa | 2 | 0 | 0 | 2 |
| Allen | 0 | 0 | 0 | 0 |
| Lake | 0 | 1 | 0 | 1 |
| Memorial Park | 0 | 0 | 0 | 0 |
| Del Mar | 0 | 0 | 0 | 0 |
| Fillmore | 0 | 0 | 0 | 0 |
| South Pasadena | 1 | 0 | 0 | 1 |
| Highland Park | 1 | 0 | 0 | 1 |
| Southwest Museum | 0 | 0 | 0 | 0 |
| Heritage Square | 0 | 0 | 0 | 0 |
| Lincoln/Cypress | 0 | 0 | 1 | 1 |
| Chinatown | 0 | 0 | 0 | 0 |
| Union Station | 0 | 0 | 0 | 0 |
| Little Tokyo/Arts Dist | 0 | 0 | 0 | 0 |
| Pico/Aliso | 0 | 0 | 0 | 0 |
| Mariachi Plaza | 0 | 0 | 0 | 0 |
| Soto | 0 | 0 | 0 | 0 |
| Indiana (both LAPD & LASD) | 1 | 1 | 0 | 2 |
| Maravilla | 1 | 0 | 0 | 1 |
| East LA Civic Ctr | 0 | 0 | 0 | 0 |
| Atlantic | 0 | 0 | 0 | 0 |
| Total | 7 | 5 | 1 | 13 |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM | |
|---|-----|
| Gold Line-LAPD | 90% |
| Gold Line-LASD | |

| GRADE CROSSING OPERATIONS | | | |
|---------------------------|----------|------------|------------|
| LOCATION | LAPD | LASD | FYTD |
| Marmion Way | 0 | 0 | 0 |
| Arcadia Station | 0 | 14 | 14 |
| Irwindale | 0 | 10 | 10 |
| Monrovia | 0 | 15 | 15 |
| City of Pasadena | 0 | 4 | 4 |
| Magnolia Ave | 0 | 0 | 0 |
| Duarte Station | 0 | 4 | 4 |
| City Of Azusa | 0 | 30 | 30 |
| South Pasadena | 0 | 4 | 4 |
| City Of East LA | 0 | 34 | 34 |
| Figueroa St | 0 | 0 | 0 |
| TOTAL GOAL= 10 | 0 | 115 | 115 |

| LEGEND |
|---|
| Los Angeles Police Department |
| Los Angeles County Sheriff's Department |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2020

| REPORTED CRIME | | |
|--------------------------------|----------|----------|
| CRIMES AGAINST PERSONS | LAPD | FYTD |
| Homicide | 0 | 0 |
| Rape | 0 | 0 |
| Robbery | 0 | 0 |
| Aggravated Assault | 1 | 1 |
| Aggravated Assault on Operator | 0 | 0 |
| Battery | 2 | 2 |
| Battery Bus Operator | 0 | 0 |
| Sex Offenses | 0 | 0 |
| SUB-TOTAL | 3 | 3 |
| CRIMES AGAINST PROPERTY | LAPD | FYTD |
| Burglary | 0 | 0 |
| Larceny | 0 | 0 |
| Bike Theft | 1 | 1 |
| Motor Vehicle Theft | 0 | 0 |
| Arson | 0 | 0 |
| Vandalism | 1 | 1 |
| SUB-TOTAL | 2 | 2 |
| CRIMES AGAINST SOCIETY | LAPD | FYTD |
| Weapons | 0 | 0 |
| Narcotics | 0 | 0 |
| Trespassing | 0 | 0 |
| SUB-TOTAL | 0 | 0 |
| TOTAL | 5 | 5 |

| ARRESTS | | |
|--------------|----------|----------|
| AGENCY | LAPD | FYTD |
| Felony | 0 | 0 |
| Misdemeanor | 0 | 0 |
| TOTAL | 0 | 0 |

| CITATIONS | | |
|------------------------|----------|----------|
| AGENCY | LAPD | FYTD |
| Other Citations | 0 | 0 |
| Vehicle Code Citations | 0 | 0 |
| TOTAL | 0 | 0 |

| CALLS FOR SERVICE | | |
|-------------------|----------|----------|
| AGENCY | LAPD | FYTD |
| Routine | 0 | 0 |
| Priority | 2 | 2 |
| Emergency | 1 | 1 |
| TOTAL | 3 | 3 |

| DISPATCHED VS. PROACTIVE | |
|--------------------------|-------------|
| AGENCY | LAPD |
| Dispatched | 10% |
| Proactive | 90% |
| TOTAL | 100% |

| PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM | |
|--|-----|
| Orange Line- LAPD | 88% |

| LEGEND | |
|-------------------------------|--|
| Los Angeles Police Department | |

| CRIMES PER STATION | | | | |
|--------------------|------------------------|-------------------------|------------------------|----------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| North Hollywood | 1 | 0 | 0 | 1 |
| Laurel Canyon | 0 | 0 | 0 | 0 |
| Valley College | 0 | 0 | 0 | 0 |
| Woodman | 1 | 0 | 0 | 1 |
| Van Nuys | 0 | 0 | 0 | 0 |
| Sepulveda | 0 | 0 | 0 | 0 |
| Woodley | 0 | 0 | 0 | 0 |
| Balboa | 0 | 2 | 0 | 2 |
| Reseda | 1 | 0 | 0 | 1 |
| Tampa | 0 | 0 | 0 | 0 |
| Pierce College | 0 | 0 | 0 | 0 |
| De Soto | 0 | 0 | 0 | 0 |
| Canoga | 0 | 0 | 0 | 0 |
| Warner Center | 0 | 0 | 0 | 0 |
| Sherman Way | 0 | 0 | 0 | 0 |
| Roscoe | 0 | 0 | 0 | 0 |
| Nordhoff | 0 | 0 | 0 | 0 |
| Chatsworth | 0 | 0 | 0 | 0 |
| Total | 3 | 2 | 0 | 5 |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2020

| REPORTED CRIME | | | |
|--------------------------------|----------|----------|----------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 0 | 0 | 0 |
| Rape | 0 | 0 | 0 |
| Robbery | 0 | 0 | 0 |
| Aggravated Assault | 0 | 0 | 0 |
| Aggravated Assault on Operator | 0 | 0 | 0 |
| Battery | 1 | 0 | 1 |
| Battery Bus Operator | 0 | 0 | 0 |
| Sex Offenses | 0 | 0 | 0 |
| SUB-TOTAL | 1 | 0 | 1 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 0 | 0 |
| Larceny | 0 | 0 | 0 |
| Bike Theft | 0 | 0 | 0 |
| Motor Vehicle Theft | 0 | 0 | 0 |
| Arson | 0 | 0 | 0 |
| Vandalism | 0 | 0 | 0 |
| SUB-TOTAL | 0 | 0 | 0 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 0 | 0 |
| Narcotics | 0 | 0 | 0 |
| Trespassing | 0 | 0 | 0 |
| SUB-TOTAL | 0 | 0 | 0 |
| TOTAL | 1 | 0 | 1 |

| ARRESTS | | | |
|--------------|----------|----------|----------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 0 | 0 | 0 |
| Misdemeanor | 0 | 1 | 1 |
| TOTAL | 0 | 1 | 1 |

| CITATIONS | | | |
|------------------------|----------|----------|----------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 0 | 0 | 0 |
| Vehicle Code Citations | 0 | 0 | 0 |
| TOTAL | 0 | 0 | 0 |

| CALLS FOR SERVICE | | | |
|-------------------|----------|----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 2 | 3 | 5 |
| Priority | 6 | 1 | 7 |
| Emergency | 0 | 0 | 0 |
| TOTAL | 8 | 4 | 12 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-----------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 0% | 0% |
| Proactive | 0% | 100% |
| TOTAL | 0% | 100% |

| CRIMES PER STATION | | | | |
|----------------------------|------------------------|-------------------------|------------------------|----------|
| STATION | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD |
| El Monte | 0 | 0 | 0 | 0 |
| Cal State LA | 0 | 0 | 0 | 0 |
| LAC/USC Medical Ctr | 0 | 0 | 0 | 0 |
| Alameda | 0 | 0 | 0 | 0 |
| Downtown | 0 | 0 | 0 | 0 |
| 37th St/USC | 0 | 0 | 0 | 0 |
| Slauson | 0 | 0 | 0 | 0 |
| Manchester | 0 | 0 | 0 | 0 |
| Harbor Fwy | 1 | 0 | 0 | 1 |
| Rosecrans | 0 | 0 | 0 | 0 |
| Harbor Gateway Transit Ctr | 0 | 0 | 0 | 0 |
| Carson | 0 | 0 | 0 | 0 |
| PCH | 0 | 0 | 0 | 0 |
| San Pedro/Beacon | 0 | 0 | 0 | 0 |
| Total | 1 | 0 | 0 | 1 |

| PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM | |
|--|----|
| Silver Line- LAPD | 0% |
| Silver Line- LASD | |

| LEGEND | |
|---|--|
| Los Angeles Police Department | |
| Los Angeles County Sheriff's Department | |

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2020

| REPORTED CRIME | | | |
|--------------------------------|-----------|-----------|-----------|
| CRIMES AGAINST PERSONS | LAPD | LASD | FYTD |
| Homicide | 0 | 0 | 0 |
| Rape | 0 | 0 | 0 |
| Robbery | 4 | 2 | 6 |
| Aggravated Assault | 7 | 4 | 11 |
| Aggravated Assault on Operator | 2 | 0 | 2 |
| Battery | 10 | 9 | 19 |
| Battery Bus Operator | 1 | 1 | 2 |
| Sex Offenses | 2 | 3 | 5 |
| SUB-TOTAL | 26 | 19 | 45 |
| CRIMES AGAINST PROPERTY | LAPD | LASD | FYTD |
| Burglary | 0 | 0 | 0 |
| Larceny | 7 | 2 | 9 |
| Bike Theft | 0 | 0 | 0 |
| Motor Vehicle Theft | 0 | 0 | 0 |
| Arson | 0 | 0 | 0 |
| Vandalism | 2 | 8 | 10 |
| SUB-TOTAL | 9 | 10 | 19 |
| CRIMES AGAINST SOCIETY | LAPD | LASD | FYTD |
| Weapons | 0 | 1 | 1 |
| Narcotics | 0 | 1 | 1 |
| Trespassing | 1 | 0 | 1 |
| SUB-TOTAL | 1 | 2 | 3 |
| TOTAL | 36 | 31 | 67 |

| LASD's Crimes per Sector | | |
|--------------------------|-----------|-----------|
| Sector | | FYTD |
| Westside | 3 | 3 |
| San Fernando | 1 | 1 |
| San Gabriel Valley | 8 | 8 |
| Gateway Cities | 13 | 13 |
| South Bay | 6 | 6 |
| Total | 31 | 31 |

| LAPD's Crimes per Sector | | |
|--------------------------|-----------|-----------|
| Sector | | FYTD |
| Valley Bureau | | |
| Van Nuys | 0 | 0 |
| West Valley | 0 | 0 |
| North Hollywood | 2 | 2 |
| Foothill | 1 | 1 |
| Devonshire | 1 | 1 |
| Mission | 0 | 0 |
| Topanga | 0 | 0 |
| Central Bureau | | |
| Central | 8 | 8 |
| Rampart | 2 | 2 |
| Hollenbeck | 1 | 1 |
| Northeast | 0 | 0 |
| Newton | 1 | 1 |
| West Bureau | | |
| Hollywood | 1 | 1 |
| Wilshire | 0 | 0 |
| West LA | 0 | 0 |
| Pacific | 1 | 1 |
| Olympic | 6 | 6 |
| Southwest Bureau | | |
| Southwest | 6 | 6 |
| Harbor | 2 | 2 |
| 77th Street | 2 | 2 |
| Southeast | 2 | 2 |
| Total | 36 | 36 |

| ARRESTS | | | |
|--------------|----------|-----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Felony | 4 | 6 | 10 |
| Misdemeanor | 1 | 15 | 16 |
| TOTAL | 5 | 21 | 26 |

| CITATIONS | | | |
|------------------------|----------|-----------|-----------|
| AGENCY | LAPD | LASD | FYTD |
| Other Citations | 2 | 17 | 19 |
| Vehicle Code Citations | 0 | 12 | 12 |
| TOTAL | 2 | 29 | 31 |

| CALLS FOR SERVICE | | | |
|-------------------|-----------|------------|------------|
| AGENCY | LAPD | LASD | FYTD |
| Routine | 3 | 134 | 137 |
| Priority | 21 | 167 | 188 |
| Emergency | 0 | 12 | 12 |
| TOTAL | 24 | 313 | 337 |

| DISPATCHED VS. PROACTIVE | | |
|--------------------------|-------------|-------------|
| AGENCY | LAPD | LASD |
| Dispatched | 20% | 2% |
| Proactive | 80% | 98% |
| TOTAL | 100% | 100% |

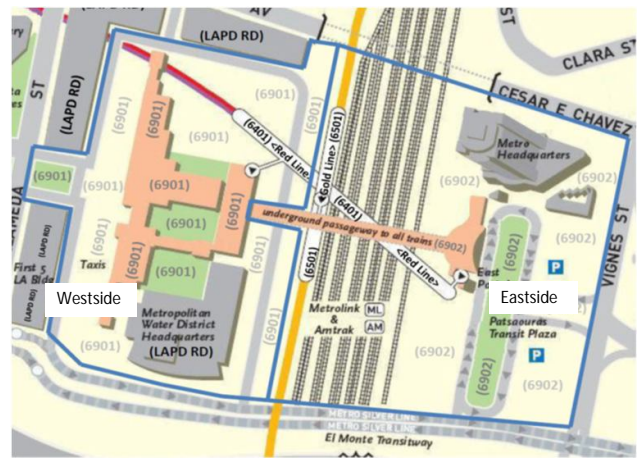
| PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM | |
|--|-----|
| LAPD BUS | 89% |
| LASD BUS | |

| LEGEND | |
|---|--|
| Los Angeles Police Department | |
| Los Angeles County Sheriff's Department | |

UNION STATION

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2020

| REPORTED CRIME | | |
|--------------------------------|----------|----------|
| CRIMES AGAINST PERSONS | LAPD | FYTD |
| Homicide | 0 | 0 |
| Rape | 0 | 0 |
| Robbery | 0 | 0 |
| Aggravated Assault | 0 | 0 |
| Aggravated Assault on Operator | 0 | 0 |
| Battery | 2 | 2 |
| Battery Rail Operator | 0 | 0 |
| Sex Offenses | 0 | 0 |
| SUB-TOTAL | 2 | 2 |
| CRIMES AGAINST PROPERTY | LAPD | FYTD |
| Burglary | 1 | 1 |
| Larceny | 0 | 0 |
| Bike Theft | 1 | 1 |
| Motor Vehicle Theft | 0 | 0 |
| Arson | 0 | 0 |
| Vandalism | 1 | 1 |
| SUB-TOTAL | 3 | 3 |
| CRIMES AGAINST SOCIETY | LAPD | FYTD |
| Weapons | 0 | 0 |
| Narcotics | 0 | 0 |
| Trespassing | 1 | 1 |
| SUB-TOTAL | 1 | 1 |
| TOTAL | 6 | 6 |



| ARRESTS | | |
|--------------|----------|----------|
| AGENCY | LAPD | FYTD |
| Felony | 2 | 2 |
| Misdemeanor | 3 | 3 |
| TOTAL | 5 | 5 |

| CITATIONS | | |
|------------------------|----------|----------|
| AGENCY | LAPD | FYTD |
| Other Citations | 0 | 0 |
| Vehicle Code Citations | 0 | 0 |
| TOTAL | 0 | 0 |

| CALLS FOR SERVICE | | |
|-------------------|-----------|-----------|
| AGENCY | LAPD | FYTD |
| Routine | 0 | 0 |
| Priority | 16 | 16 |
| Emergency | 3 | 3 |
| TOTAL | 19 | 19 |

| DISPATCHED VS. PROACTIVE | |
|--------------------------|-------------|
| AGENCY | LAPD |
| Dispatched | 22% |
| Proactive | 78% |
| TOTAL | 100% |

| PERCENTAGE OF TIME SPENT AT UNION STATION | |
|---|------|
| LOCATION | LAPD |
| Union Station | 89% |

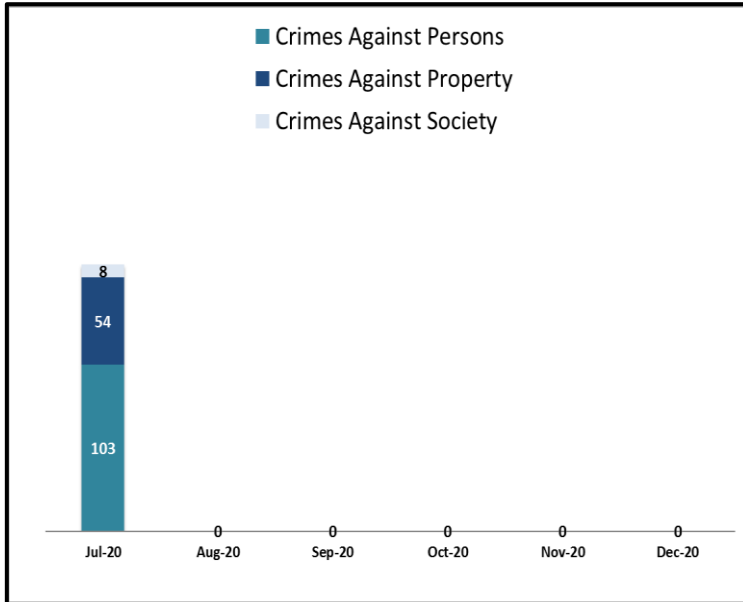
| LEGEND | |
|-------------------------------|--|
| Los Angeles Police Department | |

KEY PERFORMANCE INDICATORS

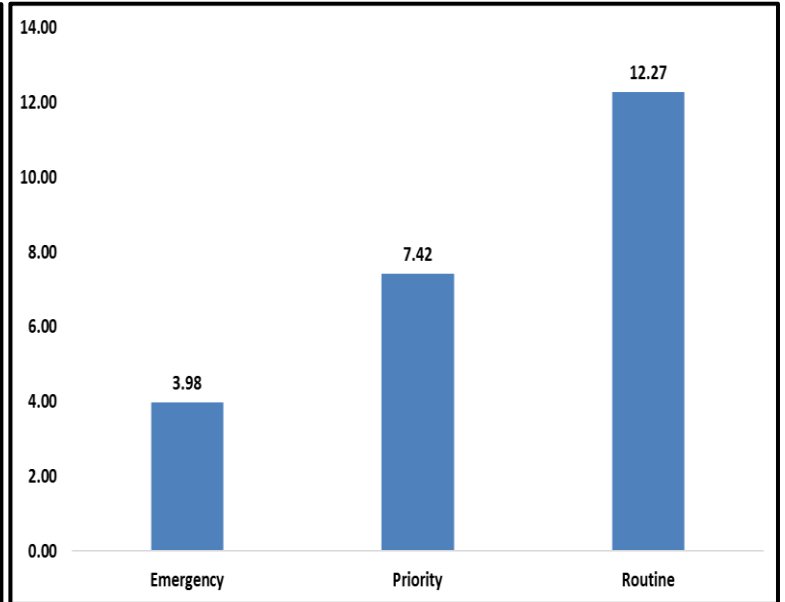
JULY 2020

Attachment C

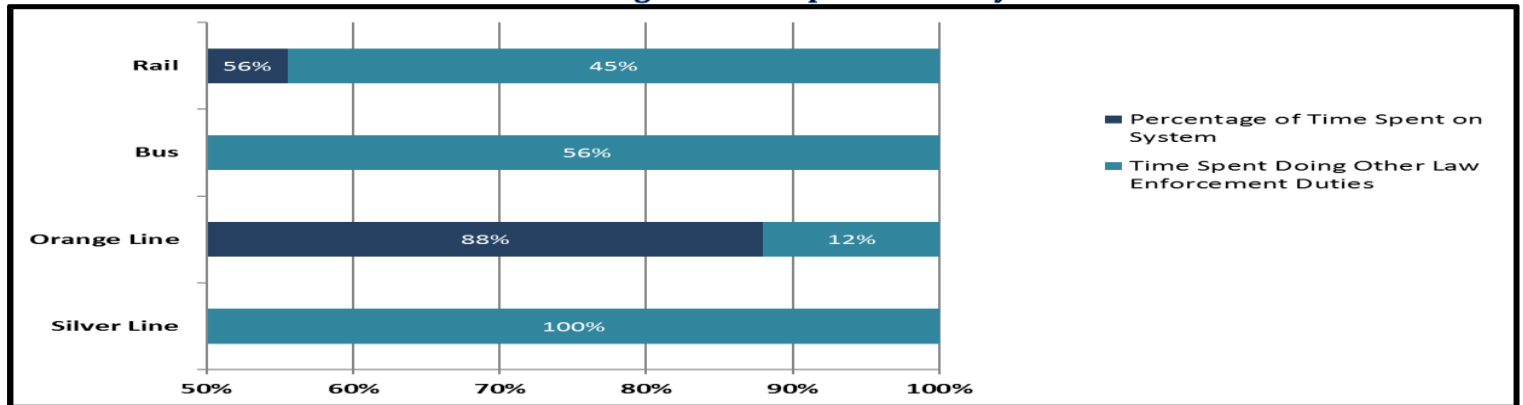
Crimes Against Persons, Property, and Society



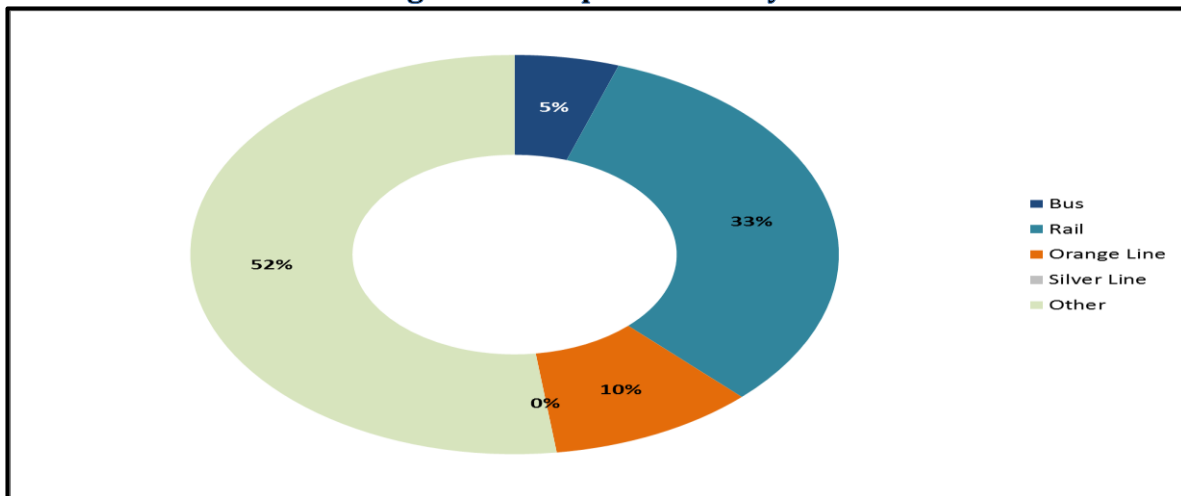
Average Incident Response Times



Percentage of Time Spent on the System



Percentage of Time Spent on the System as a Whole

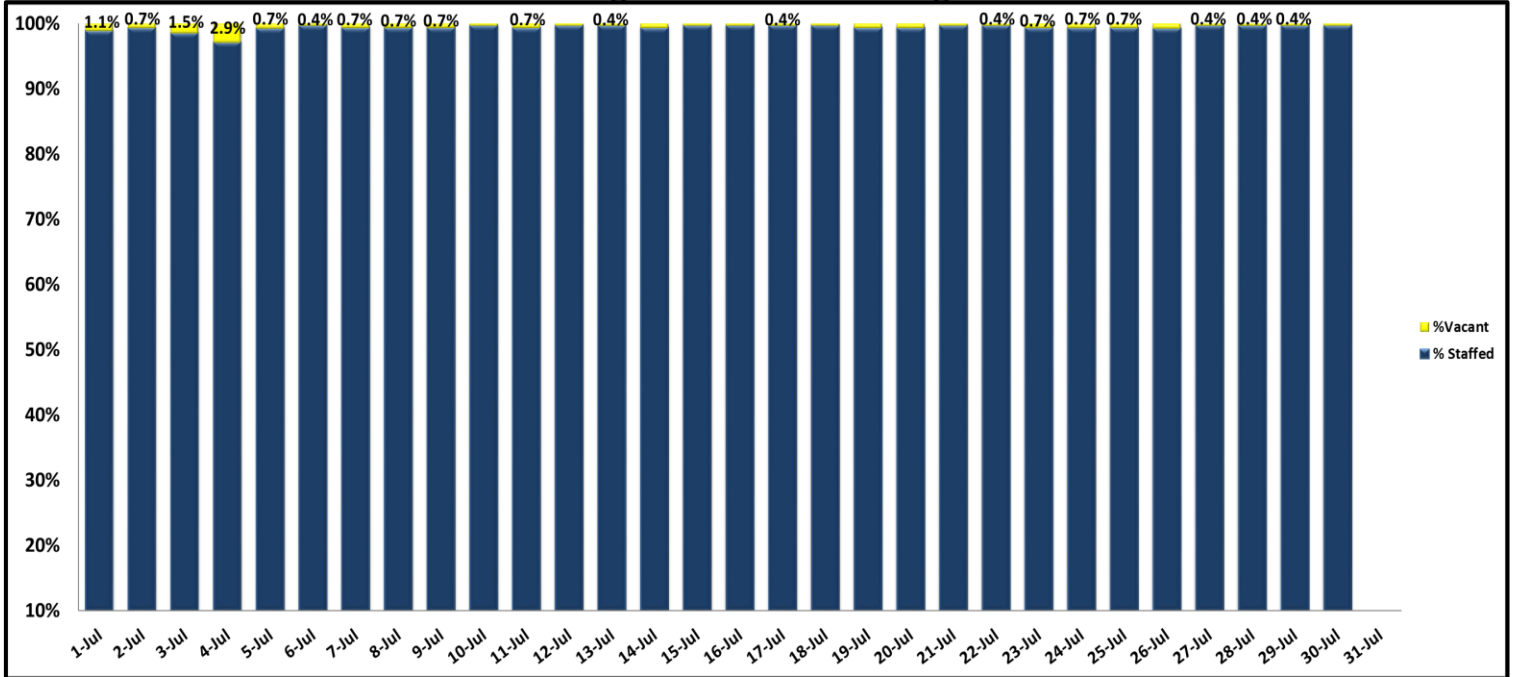


KEY PERFORMANCE INDICATORS

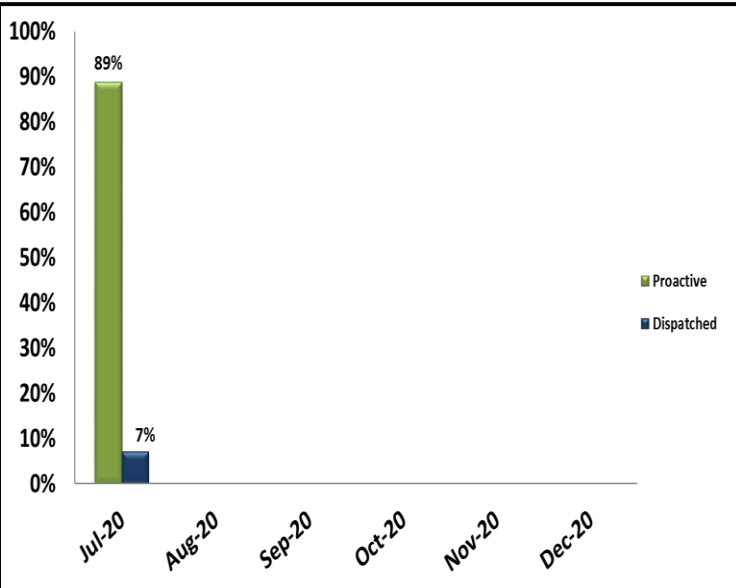
JULY 2020

Attachment C

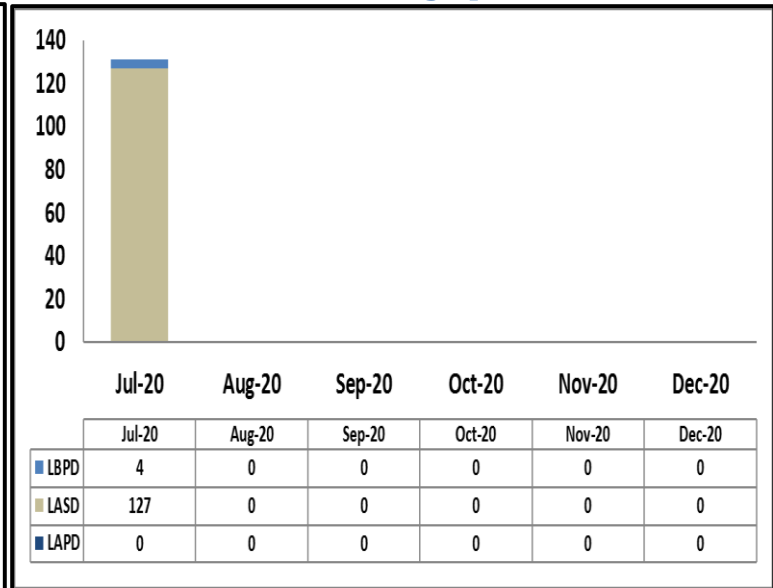
Ratio of Staffing Levels vs Vacant Assignments



Ratio of Proactive vs Dispatched Activity



Grade Crossing Operations



Grade Crossing Operation Locations July:

1. Blue Line Stations (4)
2. Expo Line Stations (12)
3. Gold Line Stations (115)

Transit Police

Monthly Crime Report



Attachment D

| | 2019 | 2020 |
|--------------------------------|------------|------------|
| | July | July |
| CRIMES AGAINST PERSONS | | |
| Homicide | 1 | 1 |
| Rape | 0 | 0 |
| Robbery | 22 | 17 |
| Aggravated Assault | 22 | 27 |
| Aggravated Assault on Operator | 1 | 2 |
| Battery | 69 | 46 |
| Battery on Operator | 9 | 2 |
| Sex Offenses | 17 | 8 |
| SUB-TOTAL | 141 | 103 |
| CRIMES AGAINST PROPERTY | | |
| Burglary | 1 | 1 |
| Larceny | 51 | 24 |
| Bike Theft | 11 | 5 |
| Motor Vehicle Theft | 2 | 0 |
| Arson | 0 | 1 |
| Vandalism | 13 | 23 |
| SUB-TOTAL | 78 | 54 |
| CRIMES AGAINST SOCIETY | | |
| Weapons | 7 | 1 |
| Narcotics | 18 | 2 |
| Trespassing | 8 | 5 |
| SUB-TOTAL | 33 | 8 |
| TOTAL | 252 | 165 |
| ENFORCEMENT EFFORTS | | |
| Arrests | 461 | 74 |
| Citations | 4,723 | 95 |
| Fare Checks | 56,288 | 1,899 |
| Calls for Service | 1,197 | 1,330 |

Metro's Homeless Efforts

C3 Homeless Outreach July 1, 2020 through July 31, 2020

| Performance Measure | July Number Served | Project Year 2017 To date Number Served |
|---|--------------------|---|
| Number of unduplicated individuals' initiated contact (pre-engagement phase) | 170 | 7,881 |
| Number of Unduplicated individuals engaged (engagement phase) | 95 | 3,841 |
| Number of unduplicated individuals who are provided services or who successfully attained referrals* | *Unavailable | Unavailable |
| Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing) | 39 | 1,768 |
| Number of unduplicated individuals engaged who are successfully linked to a permanent housing program | 1 | 406 |
| Number of unduplicated individuals engaged who are permanently housed | 11 | 286 |

These data include cumulative totals from inception and combines the work of the Swing and Day shifts.

July Motel Report

Secured 29 motel rooms. Please see attachment containing the demographics with justification for each of the placements.

Brief Demographic Overview:

- A total of 53 homeless persons were housed in 29 motel rooms.
- 26 of the clients were single mothers with children
- 1 deaf couple
- 1 couple with 3 children
- 1 couple with four children
- 1 couple without children
- 14 clients were singularly housed.

Total Motel Expense: \$59,733.23

COVID-19 Motel Expense: \$21,062.52

PATH Success Story

Client is a 62-year-old African American male with multiple medical conditions and mobility concerns. Client was first engaged at Union Station on January 28, 2019 Client had been released from custody on January 16, after approximately 13 years. Client was bussed to a shelter in Los Angeles and upon stepping off the bus, he suffered a heart attack and was hospitalized. First encountered client at Union Station, he had just been released from the hospital and was trying to get a ride to Bell Shelter. Client uses a walker/wheelchair for mobility and has multiple progressive medical conditions.

Metro's Homeless Efforts

Client has been in most shelters in the city. Due to background issues as well as medical needs, client had to move frequently. Over the past year and a half, the client's health began to decline significantly. Client has spent one or two nights in the hospital most every month. In recent months, he was connected to home health and hospice.

In June 2019, client was matched to a social worker through The People Concern. Through this organization, the client received a Section 8 voucher earlier this year but had difficulty finding housing. Due to the client's condition, he was temporarily housed in a motel paid for by PATH Metro (The People Concern assumed payment for the motel in June 2020) due to his inability to access another shelter as well as his now severe medical needs. He was referred to Project RoomKey. The client was granted an automatic extension on his voucher due to COVID closures. It was at that time that Metro outreach team received a call from Casa Lucerne. They had an opening and accepted Section 8 vouchers. The Casa Lucerne worker immediately conducted a phone interview with the client and shortly thereafter met with the client. The client was approved for a housing unit. The client signed the apartment lease and moved in July 21 and 22, 2020. In June of 2019, client was matched to a social worker through The People Concern. Through this organization, the client received a Section 8 voucher earlier this year but had difficulty finding housing.

LAPD Success Story

While addressing encampments along the perimeter of the MTA property officers became aware of a camper shell parked on the street. Officers observed a female inside of the camper shell, they approached the female and asked her to exit the camper shell to conduct homeless outreach. The subject met with officers and advised she was living in the camper shell with her three (3) sons, ages 10, 7 and 4. Officers asked if they had eaten that morning and the subject said no. Officers picked up food for the family and brought it back to them. Officers contacted the Los Angeles County Department of Mental Health Social Worker, who is assigned to the LAPD Transit Hope Team to assist. Officers advised the subject that she was not in trouble and that the officers were there to provide outreach. The female was initially reluctant to talk to officers and later expressed concern that they were there regarding her sons. The three boys were very well kept, with short haircuts, clean cloths and new tennis shoes. Upon the Department of Mental Health Clinician's arrival, an assessment was done on the boys, and, it was determined there was no evidence of neglect or abuse.

The overall condition of the camper shell was poor, but the mother indicated she had been living in the camper shell for approximately three months and it was only temporary housing for her family that allowed her to keep the boys off the street. Officers observed bicycles, toys and sports equipment the boys used when playing at a baseball field which was located across the street from the camper shell. The boys were well-mannered and did not appear malnourished. The mother advised she was working with LA Family Housing to secure a permanent residence. She added that LA Family Housing referred her to PATH. Officers were concerned about the family remaining in the camper shell for even another night, due to the high-crime area they were in and with the upcoming extreme heat forecasted for Los Angeles. The officers advised the subject that their goal was to secure a motel room for temporary housing for her and her children. The

Metro's Homeless Efforts

Department of Mental Health (DMH) contacted PATH and negotiated with them to send a team to the camper site location to view the living situation. Through PATH's assessment of the family's living conditions, a motel room was secured. Officers followed PATH team members to the motel and stayed to ensure the family was processed into their room. The following day, July 9th, HOPE Officers and DMH conducted a follow-up to the motel to check on the mother and her children. Officers contacted Home Store Center & Bishops' Storehouse in Boyle Heights, where they picked up groceries and toiletries and delivered them to the family. DMH followed up with PATH to check on the progress of permanent housing for the family. Karla, the mother and her family moved into transitional housing.

LASD Success Story

On July 29, 2020 while the Mental Evaluation Team unit at Santa Monica Pax was conducting a Homeless Outreach Operation, the MET observed a white female walking around the Pax platform who appeared to be homeless. The subject was wrapped in a dirty blanket. A MET officer offered her homeless outreach services. The subject stated she has been homeless for approximately six months since she arrived from Yuma, Arizona where her family lives. The subject further stated she had been trying to return home; however, she had run into some financial difficulties due to her drug problem. The subject stated she was willing to go into a drug program to get back on her feet. While talking to the subject, the MET officer noticed she had a black eye. When asked about her eye, she said she had been in an abusive relationship for the past three months and had not been able to get out of the relationship. The subject said it wasn't uncommon for her to suffer physical injuries while involved with her abusive boyfriend. The MET officer called a DMH clinician to assist the subject with her difficult situation. The DMH clinician was able to provide domestic violence victim services. After several phone calls, the MET officer was able to transport the subject to a battered women's shelter in Los Angeles. The MET officer revisited the shelter to follow-up on the subject and was advised that the subject had started the process for a new identification card and had enrolled in a drug program. The subject was also going to be receiving group therapy as well as counseling. The subject was able to start the process to return home in Arizona.

LBPD Success Story

On July 8, 2020, Quality of Life officers (QOL) observed a 21-year-old female on the system that had recently become homeless. The QOL officers were able to ensure the subject was cleaned up and transported her to the long Beach Multi Service Center to facilitate the possibility of having her being placed into housing.

Metro's Homeless Efforts

Law Enforcement Homeless Outreach Metrics, July 2020

| ACTION | LAPD HOPE/TSD | LASD MET | LBPD |
|--------------------------------|----------------------|-----------------|-------------|
| Contacts | 109 | 482 | 99 |
| Referrals | 35 | 65 | 52 |
| 5150 Holds | 10 | 18 | 0 |
| Mental Illness | 10 | 58 | 33 |
| Substance Abuse | 9 | 45 | 51 |
| Veterans | 4 | 02 | 1 |
| Shelter | 2 | 2 | 1 |
| Motel Housing Plan | 4 | 0 | 0 |
| VA Housing | 0 | 0 | 0 |
| Return to Family | 0 | 1 | 0 |
| Transitional Long-Term Housing | 2 | 0 | 0 |
| Detox | 0 | 0 | 0 |
| Rehab | 0 | 0 | 0 |

Cleared Encampments Within Metro Right-of-Way

No activity this reporting period.

Cleared Encampments Outside, Adjacent to Metro Right-of-Way

| Incident Date: | Location: | Work Required: | Comments: |
|-----------------------|--|-----------------------|---|
| 03/12/2020 | Caltrans Park-n-ride lot Harbor Freeway-Slauson | Abandoned | Identified March 12 th , 2020 Clean-up completed July 20 th ; camps returned July 21 st |

Crimes

| Monthly | System-Wide | Jul-19 | Jul-20 | % Change |
|---------|-------------------------|--------|--------|----------|
| | Crimes Against Persons | 141 | 103 | -26.95% |
| | Crimes Against Property | 78 | 54 | -30.77% |
| | Crimes Against Society | 33 | 8 | -75.76% |
| | Total | 252 | 165 | -34.52% |

| Six Months | System-Wide | Feb-Jul 19 | Feb-Jul 20 | % Change |
|------------|-------------------------|------------|------------|----------|
| | Crimes Against Persons | 847 | 619 | -26.92% |
| | Crimes Against Property | 532 | 356 | -33.08% |
| | Crimes Against Society | 154 | 85 | -44.81% |
| | Total | 1,533 | 1,060 | -30.85% |

| Annual | System-Wide | Aug-18 - Jul-19 | Aug-19 - Jul-20 | % Change |
|--------|-------------------------|-----------------|-----------------|----------|
| | Crimes Against Persons | 1,619 | 1,385 | -14.45% |
| | Crimes Against Property | 1,123 | 795 | -29.21% |
| | Crimes Against Society | 310 | 316 | 1.94% |
| | Total | 3,052 | 2,496 | -18.22% |

Average Emergency Response Times

| Monthly | Jul-19 | Jul-20 | % Change |
|---------|--------|--------|----------|
| | 5.71 | 4.14 | -27.50% |

| Six Months | Feb-Jul 19 Average | Feb-Jul 20 Average | % Change |
|------------|--------------------|--------------------|----------|
| | 5.25 | 4.46 | -15.00% |

| Annual | Aug-18 - Jul-19 | Aug-19 - Jul-20 | % Change |
|--------|-----------------|-----------------|----------|
| | 4.97 | 4.52 | -9.09% |

Bus Operator Assaults

| Monthly | Jul-19 | Jul-20 | % Change |
|---------|--------|--------|----------|
| | 10 | 4 | -60.00% |

| Six Months | Feb-Jul 19 Total | Feb-Jul 20 Total | % Change |
|------------|------------------|------------------|----------|
| | 51 | 37 | -27.45% |

| Annual | Aug-18 - Jul-19 | Aug-19 - Jul-20 | % Change |
|--------|-----------------|-----------------|----------|
| | 102 | 78 | -23.53% |

Fare Compliance

| Monthly | | Jul-19 | Jul-20 | % Change |
|---------|---------------|--------|--------|----------|
| | Green Checks | 37,502 | 1,311 | -96.50% |
| | Yellow Checks | 11,651 | 570 | -95.11% |
| | Red Checks | 7,135 | 18 | -99.75% |
| | Total | 56,288 | 1,899 | -96.63% |

| Six Months | | Feb-Jul 19 Total | Feb-Jul 20 Total | % Change |
|------------|---------------|------------------|------------------|----------|
| | Green Checks | 322,908 | 54,265 | -83.19% |
| | Yellow Checks | 83,777 | 14,160 | -83.10% |
| | Red Checks | 45,630 | 9,462 | -79.26% |
| | Total | 452,315 | 77,887 | -82.78% |

| Annual | | Aug-18 - Jul-19 | Aug-19 - Jul-20 | % Change |
|--------|---------------|-----------------|-----------------|----------|
| | Green Checks | 1,398,312 | 181,945 | -86.99% |
| | Yellow Checks | 366,653 | 70,023 | -80.90% |
| | Red Checks | 149,452 | 44,026 | -70.54% |
| | Total | 1,914,417 | 295,994 | -84.54% |

Ridership

| Monthly | Jul-19 | Jul-20 | % Change |
|---------|------------|------------|----------|
| | 31,116,482 | 16,197,160 | -47.95% |

| Six Months | Feb-Jul 19 Total | Feb-Jul 20 Total | % Change |
|------------|------------------|------------------|----------|
| | 185,003,451 | 103,018,610 | -44.32% |

| Annual | Aug-18 - Jul-19 | Aug-19 - Jul-20 | % Change |
|--------|-----------------|-----------------|----------|
| | 376,556,985 | 281,532,453 | -25.24% |

