

#### **Board Report**

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

Agenda Number: 46.

#### EXECUTIVE MANAGEMENT COMMITTEE JANUARY 21, 2021

SUBJECT: TRAFFIC REDUCTION STUDY UPDATE

File #: 2020-0820, File Type: Informational Report

**ACTION: RECEIVE AND FILE** 

#### RECOMMENDATION

RECEIVE AND FILE status report on Traffic Reduction Study (formerly named the Congestion Pricing Feasibility Study) update.

#### **ISSUE**

Staff is providing a status update on the Traffic Reduction Study (formerly named the Congestion Pricing Feasibility Study), which supports the Board's bold and transformational initiatives for "The Re-Imagining of LA County", Motions 43.1 (Butts), 43.2 (Solis, Garcetti, Dupont-Walker, Butts, Hahn), and 32.3 (Garcetti, Kuehl, Butts, Solis, Hahn).

#### **BACKGROUND**

On February 28, 2019, the Board approved strategies to pursue the Transformational Initiatives central to "The Re-Imagining of LA County," which included a Congestion Pricing Feasibility Study. This has since been renamed the Traffic Reduction Study to focus on the desired outcome of reducing traffic congestion and improving mobility. These Transformational Initiatives address the widely shared desire to greatly reduce congestion, improve mobility and air quality, improve equity, and ultimately provide a more sustainable and resilient LA County for all.

Concurrently, the Board passed Motion 32.3 to direct staff to ensure the Study fully addresses and incorporates the parameters identified in the January 2019 Motions 43.1 (Butts) and 43.2 (Solis, Garcetti, Dupont-Walker, Butts, Hahn), which include, but are not limited to, a detailed implementation timeline, cost estimates, sources of funding, and an equity strategy execution plan.

On April 25, 2019, the Board approved the issuance of Requests for Proposals to procure services from qualified firms for 1) Technical Services and 2) Communications Plan and Public Engagement Services for the Study.

On September 26, 2019, the Board approved award of contracts to WSP USA, Inc., for technical services and Guidehouse LLP for communications and public engagement services for the Study.

#### **DISCUSSION**

The Traffic Reduction Study is exploring how to reduce traffic through a two-pronged approach: 1) managing travel demand through congestion pricing, and 2) providing more high-quality transportation options. In addition, the study is intended to support:

- Environmental and economic justice, by mitigating impacts and improving outcomes for low-income and vulnerable populations and reducing greenhouse gas emissions;
- Improving public health and safety, including supporting air quality improvements and roadway safety for users; and
- Supporting economic prosperity, including supporting businesses and goods movement, and improving access to opportunities.

Prior to the pandemic, the LA region was experiencing economic and population growth that created tremendous travel demand on our increasingly congested transportation network. While traffic during COVID-19 has declined substantially, over the longer term, it is likely that our economy and population will continue to grow and traffic will continue to get worse. Traffic congestion has many negative consequences to individuals and communities. The Traffic Reduction Study is about planning for the future. As LA County recovers from the pandemic, we aim to come back stronger with better mobility and less traffic congestion. If a pilot traffic reduction program is approved by the Metro Board in 2022, Metro and our partners would begin the anticipated multi-year process that would lead to an operational program anticipated by 2025.

#### Stakeholder and Public Engagement to Date

Between August - December 2020, the project team conducted the first round of stakeholder and public engagement to introduce the Study and the idea of congestion pricing, and listen to feedback:

- The project team participated in 100 meetings with individuals and groups representing local municipalities, public sector agencies, council of governments, advocacy organizations, nonprofit organizations, business groups, Metro advisory groups, academia, congestion pricing experts, and other stakeholders.
- We also hosted an equity-focused conversation workshop with participants representing
  interests around transportation and mobility justice, disabilities and accessibility, the
  environment and environmental justice, gender, economic development, public health, racial
  justice, and faith-based interests.
- Four virtual public meetings with a telephone call-in option (3 in English, 1 in Spanish) were held between September 30 and October 6, 2020, with over 270 participants. Social media ads promoting these virtual meetings reached 84,257 people across LA County and generated 734 responses indicating interest in attending.
- Staff launched a project webpage and distributed a variety of educational and project-specific information, including blog posts on *The Source*, a frequently asked questions handout, and a project fact sheet. We worked with Professor Michael Manville, Associate Professor of Urban

Planning at UCLA and expert on congestion pricing, to produce an educational video in English and Spanish on congestion pricing. Through posting online and promoting on social media, the video has been viewed 62,832 times to-date. An ad featuring the video reached 176,840 people across LA County, with nearly 50 of them sharing it.

Key themes and takeaways that the project team heard during the first phase of stakeholder and public engagement are summarized in Attachment B. Although the Study is in the early stages of analysis, staff has identified the anticipated timeframe (see Column 2 of Attachment B) in which more information will be available to address these topics.

Stakeholder and public input will be critical to the work of this Study and the eventual proposed traffic reduction program pilot. There will be ongoing opportunities for community members to provide input throughout the process, including additional Metro-hosted discussions; conversations with organizations, businesses and cities; and more. Engagement with low-income and vulnerable communities and organizations will continue to be prioritized to ensure equity is at the center of the proposed pilot traffic reduction program. Stakeholder and public engagement will be qualitatively and quantitatively tracked and monitored to help the project team further improve the process, including the following metrics:

- Stakeholder and public: Type of engagement activity, number of participants, number of activities, content of input provided
- Community-based organizations: Type of engagement, number of participants, content of input provided
- General public survey with results available by race, income, gender, and geography

#### Identifying Concepts for Analysis

Since August 2020, the project team has been engaging a broad range of stakeholders across the region in conversations about their ideas, hopes, and concerns for a potential pilot program. Staff has been working with representatives from municipalities that are interested in exploring the use of congestion pricing to manage travel demand to identify initial concepts that will be explored further through analysis and additional stakeholder and public engagement. Staff will provide an update to the Board in February 2021 on the identified concepts. Each concept consists of:

- A location that has patterns and concentrations of congestion with Travel Time Index (TTI) of 1.5 or greater. TTI is a measure of travel delay that compares congested morning and evening peak-period travel conditions to "free-flow" conditions.
- Appropriate pricing model to achieve objectives.

Identification of these concepts include the following factors:

- Ability to respond to substantial congestion;
- Traffic reduction benefits that can be easily described and communicated to the public to facilitate ease of understanding;
- Areas that would not depend on infrastructure, services, or policies outside of Metro's and our partners' purview and timeline for implementation;
- Level of complication and needed infrastructure;

- Presence of potential municipalities interested in exploring congestion pricing as a way to manage travel demand and improve mobility;
- Potential for rich transit and mobility options through already planned improvements and additional future improvements that will be identified through the Study process. Planned improvements include projects and services that will be implemented by 2025 as part of the NextGen Bus Plan, Measure M, and other municipal transit operator or jurisdictional plans; and
- Anticipating and minimizing potential spillover traffic onto parallel roadways.

Lessons learned from successful deployment of congestion pricing strategies in Europe and Asia offer the following additional guidance for consideration:

- To the greatest extent possible, use natural or human-made structures as boundaries (e.g., water bodies, hills/mountains, highways/human-made structures);
- Focus on commercial locations in which trips and travel patterns can be influenced by pricing strategies;
- Avoid bisecting neighborhoods; and
- Consideration of areas with robust transit options.

Based on the factors and guidance mentioned above, the initial concepts will be the ones that best meet the factors and guidance outlined above.

#### Performance Evaluation Metrics

During the forthcoming technical analysis, the model forecasts will underpin a comparison of "Build" alternatives that assume the proposed pricing concept is in place, to a "No-Build" alternative that assumes no pricing. The project team has identified a preliminary set of metrics to evaluate the concepts in terms of benefits and burdens across multiple categories, including impacts on roadway congestion, access to opportunity, community health and environment, affordability, and financial impacts. The metrics will be reported for the "No Build" and "Build" scenarios to facilitate the evaluation of change resulting from the pricing concept as well as the expected outcome. Table 1 summarizes the preliminary set of performance evaluation metrics, which will be further refined through feedback from stakeholders. The appropriate additive transportation improvements will also be identified. In addition, stakeholder and public engagement will further inform evaluation of these concepts. Through this process, we hope to be able to recommend one or more areas for implementation.

Table 1. Preliminary Quantitative Performance Evaluation Metrics

Potential	Indicator	Metric
Outcome		
Mobility	Roadway congestion	Change in throughput • Time period • Highway segments
		Change in average speed Time period Highway segments
		Change in speed index [ratio of congested to free-flow speed]  Time period Highway segments

	İ	Change in automobile mode share  Time period				
		Representative origin-destinations				
		Change in travel time Time period Representative origin-destinations Highway segments Mode (auto, transit, actitransportation)				
		Change in travel time index [ratio of congested travel time to free-flow travel time] Time period Representative origindestinations Highway segments Mode (auto, transit, active transportation)				
Access to opportunity	Travel time	Improvement in travel times to key destinations Time period  Representative origin-destinations  Mode (auto, transit, active transportation)				
	Job accessibility	Number of jobs accessible within 30 minutes of travel time  Mode (auto, transit, active transportation)  Household income				
	Diversion	Reduction in diverted trips through Equity Focus Community areas  Alternative routes				
	Transit ridership	Change in transit ridership (boardings) Route or line				
	Transit mode share	Change in transit mode share Representative groups of origins and destinations				
Community health and environment	Active transportation	Increase in trips via active transportation (bike and walk trips)  Representative groups of origins and destinations				
	Smart growth	Change in Vehicle Miles Traveled (SB-743 implementation)				
	Climate change	Reduction in CO2 gas emissions per capita				
	Air quality	Reduction in pollutants in Equity Focus Community Areas (CO, NOX, PM10, SOX, & VOC)				
Affordability	Household budget burden	Household budget spent on transportation   Household income				
Financial impacts	Financial	Gross revenue				
	Operations and maintenance	Planning-level cost estimates  Capital costs (infrastructure and equipment)  Tolling operation costs				
	Net revenue	Net revenues for transportation improvements and re-investment into communities served/affected				

#### **FINANCIAL IMPACT**

Funding for the Traffic Reduction Study is included in the FY21 budget. As these are multi-year contracts, the project manager and Chief Innovation Officer will be responsible for budgeting these costs in future years.

#### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

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The Traffic Reduction Study supports the Metro Vision 2028 Strategic Plan Goal #1, Initiative 1.3 to test and implement pricing strategies to reduce traffic congestion.

#### **NEXT STEPS**

Staff will continue to engage stakeholders and the public to seek feedback. We will provide an update to the Board in February 2021 on the initial concepts that will be further analyzed.

By summer of 2021, we anticipate bringing forward a recommended pilot concept for consideration by the Metro Board. This would be followed by the development of an implementation plan with input from the public. In Spring of 2022, a pilot concept and implementation plan will be brought to the Metro Board for approval. If the Board decides to proceed with implementation of a pilot program, there are still additional steps necessary. Getting to an actual operational pilot program will require federal and state approval, system design, and deployment, with a pilot program launch anticipated by 2025. Throughout that additional process, Metro and our partners will work together and with a broader set of stakeholders to further refine the pilot to ensure it responds to the evolving traffic and mobility challenges.

Staff will conduct ongoing dialogue with the Board at key milestones during the project development process. Key project milestones include, but are not limited to, the following:

- Second phase of stakeholder and public engagement
- Equity assessment and equity policy recommendations
- Summary of performance evaluation of concepts
- Recommendation of preferred pilot concept
- Proposed transportation improvements
- Summary of technology requirements
- Summary of findings for legislative and institutional requirements for implementing a pilot program
- Development of investment and financial plan
- Development of implementation plan

At the completion of the Study, the following milestones will require Board authorization to proceed:

- Go/No Go decision to implement pilot traffic reduction program
- Award a separate contract for system engineering for pilot program
- Exercise the Option on Contract No. PS62791000 for the Traffic Reduction Study Communications and Public Engagement Services contract.

#### **ATTACHMENTS**

Attachment A - Informational resources

Attachment B - Summary of Key Themes and Takeaways from Phase 1 Stakeholder and public engagement

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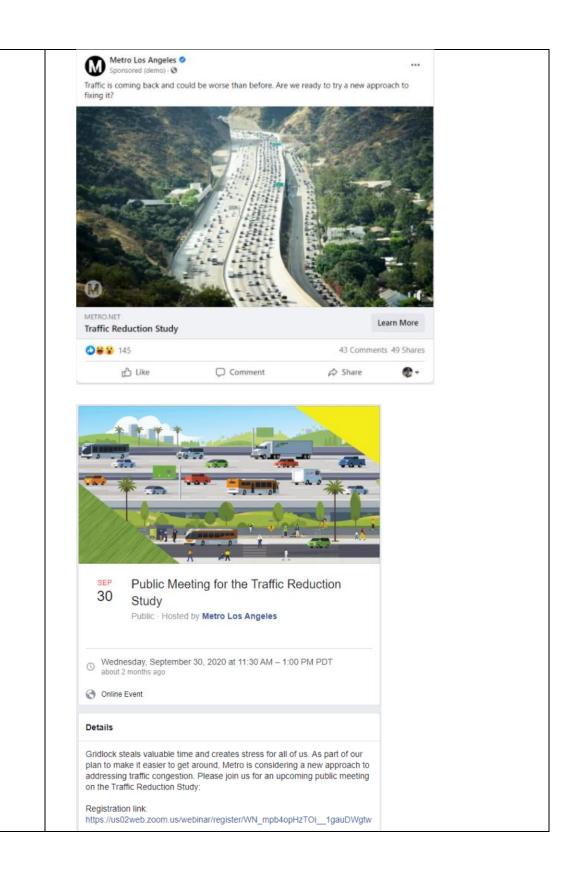
Phillip A. Washington Chief Executive Officer

### Attachment A: Traffic Reduction Study – Informational resources

Project Website and Video	https://www.metro.net/projects/trafficreduction/							
Project	http://media.metro.net/2020/TRS-Fact-Sheet-Summer-2020.pdf							
Factsheet								
Frequently								
Asked	Frequently Asked Questions     Frequently Asked Questions     Frequently Asked Questions							
Questions	<ul> <li><u>Frequently Asked Questions – Spanish Version</u></li> </ul>							
	"NA/by are no pureling a Traffic Dadystics Study # 2020 00 15							
The Source	"Why are we pursuing a Traffic Reduction Study" 2020-09-16							
<u>"Metro to hold four virtual public meetings to provide detail</u>								
	Reduction Study" 2020-09-28							
Examples of social media posts and advertisements	LA Metro  metrolosangeles · Sep 17  Why are we pursuing a Traffic Reduction Study?  mtro.la/oRP650BtP4v   LA Metro  metrolosangeles · Sep 28  Metro to hold four virtual public meetings to provide details on Traffic Reduction Study. mtro.la/jx8650BDJMk  Saggered Commune Titres  Walng Blurg  Saggered Commune Titres  Walng Blurg  Saggered Commune Titres  Walng Blurg  Saggered Commune Titres							
	Buses and Trains  Combining and Reducing Trips  The Trains  Tales  Tombining and Vanpools and Vanpools  The Trains							







Attachment B: Summary of Key Themes and Takeaways from Phase 1 Stakeholder/Public Engagement

What We Heard: Key Themes and Takeaways	Anticipated Timeline When This Will Be Addressed in The Study			
Equity:	Prioritize equity in process and outcome throughout study.			
<ul> <li>Affordability for Low-Income Individuals:         <ul> <li>Concerns that low-income people are unable to afford the fee</li> <li>Low-paying jobs like service work have shifts during offpeak times when transit is not frequent enough</li> </ul> </li> </ul>	<ul> <li>Identify who is impacted and how. (Winter 2020 – Spring 2021)</li> <li>Establish best outcomes and determine how to measure progress toward them. (Summer 2020 – Spring 2021)</li> <li>Measure potential benefits and burdens. (Summer 2020 – Fall 2021)</li> </ul>			
<ul> <li>Occupations that require driving: Concerns about occupations that require driving (e.g., gardener, TNC driver, plumbers, domestic workers, day laborers, parents and childcare, home health care workers)</li> </ul>	<ul> <li>Develop strategies to address burdens and increase benefits, such as subsidies and reinvestment of net revenues. (Summer 2020 – Winter 2022)</li> <li>Initial range of fee structure (Fall 2021)</li> <li>Revised fee structure (Winter 2022)</li> </ul>			
<ul> <li>Accessibility: Concerns about accessibility for people with disabilities and for seniors</li> </ul>	Develop proposed transportation improvements. (Spring – Fall 2021)  Output  Develop proposed transportation improvements. (Spring – Fall 2021)			
<ul> <li>Structural Inequities:         <ul> <li>Communities that have experienced historic disinvestment should not bear the burden of additional cost</li> <li>Given the history of law enforcement and incarceration, certain types of enforcement may be unappealing to certain groups</li> </ul> </li> </ul>	Circulate and refine pilot concept. (Summer 2021 – Early 2022)			
<ul> <li>Access to high quality transportation options</li> <li>Concerns about lack of access to high-quality alternatives to driving, including lack of transit service or quality, no safe walking and bicycling options</li> </ul>				

- Suggestions for ways to address inequities:
  - o Exemptions, discounts, subsidies, rebates
  - Exemptions need to be determined very carefully, otherwise risking deteriorating quality of system if too many groups are exempt
  - o Give people money as discount
  - Look at potential integration with existing programs like SNAP or California LifeLine program
  - o Tiered pricing based on income
  - Have strong outreach program to ensure people are aware of these
  - o Minimize burdens for eligibility
- Technology/digital divide
  - Consider who has access to high quality internet, can manage using transponders and other technology
  - Consider language barriers during both study phase and any pilot phase of program
- Housing affordability
  - Concerns that shortage of affordable housing can result in displacement and "supercommuting"
  - Concerns that supercommuters who drive far distances to get to work may be unfairly penalized

#### **Stakeholder and Public Engagement**

- COVID-19 and social distancing creates barriers to engagement.
- Digital divide will require more than just virtual meetings
- Provide telephone options for public meetings
- Need to educate public on concept of congestion pricing and how it works
- Capture the imagination and stoke interest

- 1-on-1 and small group discussions (throughout study)
- Equity focused conversations (Winter, Spring, Summer 2021)
- Online open houses with telephone call-in option (Winter 2021, and other periodic touchpoints)
- Community-Based Organization partnerships (Winter 2021 – Spring 2022)

- Help people imagine a post-COVID future when a program like this would be in place, several years from now
- Consider social psychology and change management
- Avoid any top-down approach to determining the details of this study. Engage a wide variety of stakeholders and partners.
- Continuously provide info about study. Don't go dark.

- Articles, blogs, videos, educational materials (throughout Study)
- Media and social media engagement (throughout Study)
- Develop and administer public survey (Winter 2020 Spring 2021)
- Report back

#### **Quality of Public Transit & Alternative Options**

- How will Metro define "high quality" in this study
- The quality of public transportation and alternatives offered matters in order for pricing to be acceptable
- This also entails quality of public transit across all other LA County transportation agencies, so coordination on bus schedules, bus stops, and bus lanes needs to happen
- What will the performance metrics be for high-quality transportation options?
- People drive because there are no good alternatives not safe to bike, not safe to walk, transit does not take you where you need to go.
- Don't make adding high-quality transit a barrier to implementing pricing—it can be used as a reason to say "don't do pricing"
- Pricing can make current transit experience, such as riding a bus, a much better experience without any additional expenditures

#### **Additional Alternatives Should Consider Entire Trip**

 Consideration of alternative options should include the entire trip, such as wait times at transit stops with poor sun protection and amenities

- Develop and refine performance metrics (Winter 2020 Spring 2021)
- Develop proposed transportation improvements. (Spring Fall 2021)
- High quality transportation options are anticipated to be implemented before any congestion pricing fee, if the pilot program proceeds. This step is beyond the timeline of this study, which is subject to approval by the Metro Board. A pilot program will also need approval from state and federal regulators.
- Implementation Plan (Spring 2022)

#### Other related Metro Initiatives/Programs:

- Close collaboration across Metro's services/programs/initiatives
- NextGen Bus Plan implementation and Better Bus Initiative in the pilot area
- Implementation of projects in Measures R and M in the pilot area
- Customer Experience Plan implementation
- Travel Rewards Research Pilot, including telecommuting
- Fareless System Initiative
- Homeless Initiative

 Understand how travel patterns will actually change with pricing in order to better understand what kinds of transit alternatives and improvements are needed

#### Metro's Ability to Add Service

- Is Metro prepared to add additional service to account for new transit riders?
- Lack of confidence/trust that Metro can provide high-quality alternatives before pricing is in effect

#### Other Factors That Need to Be Considered

- Addressing homelessness on the system
- Street quality and road repair
- Traffic signalization
- Impact of telecommuting on transportation system
- Helping companies meet transportation demand management (TDM) requirements

#### **Timing of Introducing High Quality Options Matters**

• High-quality options should be in place before pricing begins

#### **Cost of Transit Alternatives**

- · Cost of transit fares should be considered
- Desire for free and frequent bus service

#### **Revenues:**

- Programmatic
  - $\circ \quad \text{How much revenue will be generated?}$
  - o How will revenues be used?
  - How will Metro ensure transparency that revenues are reinvested in communities affected by pilot program?
- Cost and revenue estimates (Spring Summer 2021)
- Financial Plan (Summer Fall 2021)
- Implementation Plan (Fall 2021 Spring 2022)
- See above regarding "Quality of Public Transit and Alternative Options in Place of Driving"
- Monitoring and progress report on pilot program. If a pilot program is approved by the Metro Board and state and

#### Suggested uses

- o Investment in high demand transit lines and corridors
- o Improving or creating dedicated bus lanes
- Investment in protected bike lanes
- Investment in transit agencies and routes that serve pilot program
- o Investments in street quality and road repair
- o Potential to fund electric vehicle charging infrastructure
- Explore how revenues can be used for non-transportationrelated improvements, such as affordable housing, homelessness, child care, grocery stores in food deserts
- Applied towards advocates trying to promote safer roadway infrastructure in communities
- Communication
  - o Ensure people understand how revenues will be used
  - o Communicate that payers will also benefit

federal regulators, this will be part of the future phase of the project.

#### **Economic impacts**

- Cannot discount the role of goods movement, ports, trucking industry, and businesses and the wealth/competition they bring to LA region
- Any program should support economic development, growth, and competitiveness of pilot area and not threaten it
- Telecommuting may be at odds with business improvement districts that are supported by commerce/activity from office workers

- Performance evaluation of concepts (Winter Spring 2021)
- Traffic Impact Analysis (Winter Spring 2021)
- Develop proposed transportation improvements. (Spring Fall 2021)
- Financial Plan (Summer Fall 2021)
- Implementation Plan (Spring 2022)
- Re-investment of net revenues back into communities served/affected
- High-quality transportation options are anticipated to be implemented before any congestion pricing fee, if the pilot program proceeds. This step is beyond the timeline of this study, which is subject to approval by the Metro Board. A pilot program will also need approval from state and federal regulators.

Potential benefits:  Time savings  Increased reliability of travel time  Increased reliability of transit travel time  Increased productivity  Increased flexibility  Reductions of GHG that help achieve climate action plan  Reduced congestion and gridlock  Investment of net revenues  Less stress  Improved air quality for those living near busy roads	<ul> <li>Other related Metro Initiatives/Programs:</li> <li>Close collaboration across Metro's services/programs/initiatives</li> <li>Goods Movement Strategic Plan</li> <li>Implementation of projects in Measures R and M in the pilot area</li> <li>COVID-19 Recovery Task Force Final Recommendations</li> <li>Traffic Impact Analysis (Winter – Spring 2021)</li> <li>Equity Assessment (Summer 2020 – Summer 2021)</li> <li>Performance evaluation of concepts (Winter – Spring 2021)</li> <li>Cost and revenue estimates (Spring – Summer 2021)</li> <li>Financial Plan (Summer – Fall 2021)</li> <li>Implementation Plan (Fall 2021 – Spring 2022)</li> </ul>
<ul> <li>Traffic Impacts</li> <li>Concerns about traffic spillover and divergence</li> <li>Increased speeding on roadways may pose danger for people bicycling and walking and other safety issues</li> </ul>	<ul> <li>Traffic Impact Analysis (Winter – Spring 2021)</li> <li>Develop proposed transportation improvements. (Spring - Fall 2021)</li> <li>See above regarding "Quality of Public Transit and Alternative Options in Place of Driving"</li> </ul>



January 2021

We're studying ways to reduce traffic.



TRAFFIC REDUCTION STUDY

# Traffic Reduction Pilot Program Framework

### Goals of a pilot program



- Reduce traffic through congestion pricing, and
- Provide more high-quality options for getting around

### We're striving for these additional positive outcomes:



Improve public health and safety



Support environmental and economic justice



Improve the economy



Re-invest net revenues in communities served/affected



# We launched listening sessions to better understand hopes and concerns

## Key themes that we heard:

- Equity
- Stakeholder and public engagement
- Quality of public transit and alternative options in place of driving
- Potential benefits
- Revenues and reinvestments
- Economic impacts
- Traffic impacts
- And more...



# Equity will inform the development and analysis of concepts.

- 1. Identify who could be impacted and how.
- **2. Establish** desired outcomes and determine how to measure progress toward them.
- **3.** Measure potential benefits and burdens.
- **4. Develop** strategies to address burdens and increase benefits, such as subsidies and reinvestment of net revenues.
- 5. Develop proposed transportation improvements.
- 6. Circulate and refine pilot concept.



## Identify concepts for analysis

- Ability to respond to substantial congestion
- Traffic reduction benefits easily described
- Potential interested jurisdictions
- Potential for rich transit and mobility options before pilot implementation
- Potential to anticipate and minimize spillover traffic
- To the greatest extent possible, use natural or human-made structures as boundaries
- Focus on commercial locations
- Avoid bisecting neighborhoods



## Measuring Concept Benefits & Burdens

## **Potential Performance Categories**

- Impact on Roadway Congestion
- Access to Opportunity
- Community Health & Environment
- Affordability
- Financial Impacts



# **Anticipated Schedule**



TRAFFIC REDUCTION STUDY			TRAFFIC	REDUCTION PILOT PRO	GRAM	
2019	2020	2021	2022	2023	2024	2025
Fall Start of Traffic Reduction Study	Summer – Fall Stakeholder and public engagement and listening	Winter Introduction of early concepts  Winter – Fall Technical analysis to iteratively refine concepts  Summer Identify location and concept for traffic reduction pilot program  Metro Board decision on preferred pilot concept Summer – Winter 2022 Develop implementation plan	Winter Develop implementation plan for traffic reduction pilot program continued  Spring Metro Board decision on implementation plan	Environmental clearance  TRS pilot project programming  • Federal and state approval  Start final system design  • Preliminary engineering  • Systems engineering process  • Final pricing system and transit operations design	Start integration and system deployment  Road and transit improvements  Pricing system and electronics  Project marketing  Back office systems	Pilot program opening
		for traffic reduction pilot program		*Initiation of Traffic Reduction Pilot Programs contingent upon Metro Board approval to pro-		•

