



Board Report

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Agenda Number: 26.

Meeting_Body

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE OCTOBER 21, 2021

SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report.

ISSUE

As of June 2021, Metro System Security & Law Enforcement (SSLE) revised and updated the performance data to improve accuracy and details related to KPIs for its multi-agency law enforcement deployment strategies provided by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). To avoid discrepancies related to crime reclassifications and consistent with contract terms and conditions, SSLE will have all data submitted by the 15th of every month, which will provide ample time for staff to review, thereby providing the Board with complete and accurate data.

BACKGROUND

The System Security and Law Enforcement (SSLE) department entered into a multi-agency policing partnership in 2017 to increase the number of police on the Metro system to provide a greater, more visible "felt presence" of police to help deter terrorism and criminal activity on Metro buses and trains.

DISCUSSION

LAW ENFORCEMENT CONTRACT COMPLIANCE

The SSLE Administration and Compliance Unit continues to verify that all field Officers/Deputies on duty are tapping their Metro issued badge at all TAP machines when patrolling Metro buses, trains, and rail stations/corridors in efforts to maintaining high visibility and accountability of our contracted law enforcement services.

Upon reviewing the sample size from May 2021 to July 2021, an average of 13% of on duty Officer/Deputies were not displayed on the Metro TAP report. The discoveries were shared with the law enforcement partners while also requesting supporting information. After reviewing and

discussing the supporting information, it was determined that the Officers/Deputies from the daily deployment schedule had indeed served at their respective details. It was reported that Officers/Deputies assigned to bus riding/patrolling were encountering problems due to Metro TAP machines on the buses being covered or made inaccessible due to Covid-19 protocols and the recent change in TAP requirements for bus riders.

The SSLE Administration and Compliance unit are proud to report complete compliance regarding attendance on the Metro system. We will continue to disseminate the messaging to our law enforcement contractors regarding the importance of the TAP function as it pertains to our contract performance reviews of the three (3) law enforcement contracts.

METRO TRANSIT SECURITY (MTS)

Quality Service Audits

For the month of August, MTS completed five (5) Quality Service Audits (QSA). MTS Supervisors contacted five internal/external partners to gain feedback on the performance of our officers. The audits reflected greatly exceeded and exceeded expectations for the services rendered by our officers.

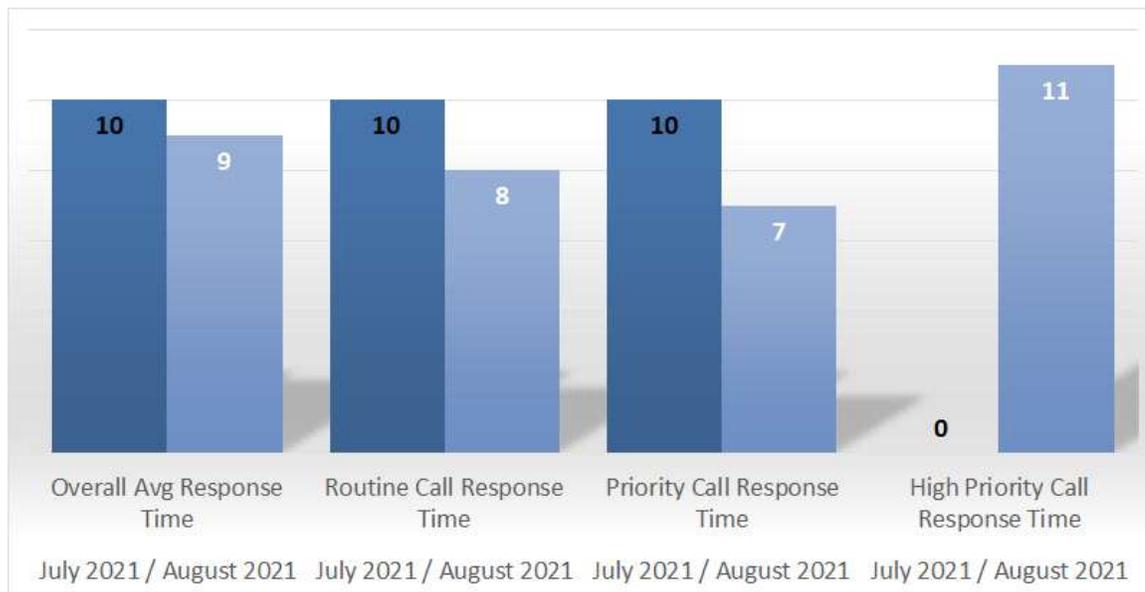
Training

Our full-time training unit will begin a new Metro Academy Program (MAP) training program for five (5) new TSO I recruits on September 20, 2021. The MAP training program is comprised of in-house security training and Metro-mandated training. All the recruits will receive training in verbal de-escalation, three (3) FEMA NIMS (National Incident Management System ICS 100, 200, 700) training and certifications. The training also covers multiple topics, including Use of Force and De-escalation tactics, Customer Service, Implicit Bias, and Rail Safety.

Calls for Service

For the month of August, Transit Security received 209 calls for service. The following is a breakdown of the call categories and response times.

- Routine: Transit Security received 87 calls and responded to 64 of them with an average response time of 8 minutes. The remaining calls were assigned to law enforcement, contract security, or other entities such as maintenance, Rail Operations Control, Bus Operations Control, local fire department, or elevator tech.
- Priority: Transit Security received 116 calls and responded to 90 of them with an average response time of 7 minutes. The remaining calls were assigned to law enforcement, contract security, or other entities such as maintenance, Rail Operations Control, Bus Operations Control, local fire department, or elevator tech.
- High Priority: Transit Security received 6 calls and responded to 3 of them with an average response time of 11 minutes. The remaining calls were assigned to law enforcement.



Commendations

On August 25, 2021, while in performance of his duties, Metro Transit Security (MTS) Officer Ken Nguyen encountered an unresponsive subject on train car #581 at Hollywood and Highland Metro B-Line Station. Despite the potentially extreme biological hazards posed (including but not limited to exposure to the deadly and highly contagious SARS CoV-2 virus), he disregarded his own safety, and proceeded to perform CPR on the subject until the arrival of the Los Angeles City Fire Department (LAFD). After LAFD administered Narcan to the subject, he became responsive and was transported to a hospital.

Based on the totality of the circumstances, Officer Ken Nguyen’s quick and decisive intervention likely prevented the death of a person who was experiencing an Opioid overdose. His selfless actions exemplify Metro’s commitment to the unconditional preservation of all human life and are in keeping with the highest standards of this Department.

Spotlight of the Month

On Sunday, August 29, 2021 at 0300 hours while MTS Officers Garcia and Santander were taking their lunch break, they observed a Toyota Tacoma traveling westbound on Cesar Chavez with considerable damage to its windshield, front driver side fender, and traveling on a rim as the tire had completely disintegrated. Officer Garcia notified Law Enforcement and continued with their lunch break. Upon completing their lunch break, the officers left the location and were traveling westbound on Cesar Chavez when they observed the above-mentioned vehicle had crashed into the Bank of America located on 2305 E. Cesar E. Chavez. The officers notified 911, who inquire if there was a driver in the vehicle.

Transit Security Officers Garcia and Santander checked the vehicle and observed a 29-year-old female at the wheel who was unconscious and breathing, the subject had one foot on the brake pedal, and the other on the accelerator, while the vehicle was on drive. Officer Garcia quickly turned

off the vehicle and secured the key. The officers also observed three children ages 1, 2, and 5, seated in the back of the vehicle, two of whom were not wearing seatbelts.

The Transit Security officers stood-by for law enforcement LAPD, unit 4A53, arrived on scene and arrested the female for driving under the influence.

BUS OPERATIONS SECURITY

In August, there were a total of eleven (11) assaults on bus operators, with five (5) assaults occurring in LAPD's jurisdiction and six (6) assaults occurring in LASD's jurisdiction. On average, there are approximately six (6) assaults on bus operators every month.

In August, there were a total of 10,274 bus boardings by LAPD officers and a total of 8,608 bus boardings by LASD deputies on various routes throughout the system. Between July and August, LAPD saw an increase in bus boardings of 1,347, and LASD saw a decrease in bus boardings of 234.

MOTION #35 UPDATES

Contained within Motion 35 are the "Eight Can't-Wait" reforms for 'Use of Force' that are within Campaign Zero. Metro Transit Security is meeting and conferring with its unions to update our Use of Force Policy. The remaining agencies are working on the last few recommendations.

Metro's Transit Security draft Use of Force (UOF) Policy was sent to the AFSCME and Teamsters unions for review. Currently, both unions have their legal teams reviewing the policy. A meet and confer with AFSCME and Teamsters was held on

September 23, 2021. Further questions and discussions will be held in October after County Council provides feedback on the questions asked by the unions and their attorney. We will report back in November with an update.

LBPD's Use of Force Policy is undergoing a revision and is being reviewed by a community panel. This process is anticipated to be finished by late fall.

SEXUAL HARASSMENT

Peace Over Violence performance metrics for the month of August 2021.

Performance Measure	August 2021 Number Served
Total Sexual Harassment Cases Contacting POV	0
Total Cases of Metro Located Sexual Harassment Contacting POV	0
Total Number of Metro Riders Requesting Counseling Services	0
Total Number of Police Reports Filed or Intended to File	0
Total Number of Active Cases	0

EQUITY PLATFORM

The new random Quality Service Audits (QSA) will provide a key assessment tool to help measure and enhance customer’s perception of safety, security, customer service, and public sentiment towards MTS. Metro is tracking to ensure the selections provide a representative sampling of our customers, internal and external business partners, and stakeholders who interact with MTS personnel. The notable increase in people sheltered between June and August is assumed to be a result of an increase in active PATH staff serving people experiencing homelessness on the Metro system.

NEXT STEPS

Staff will continue to monitor our law enforcement partners, private security, and Transit Security performance, monitor crime stats, and adjust deployment as necessary.

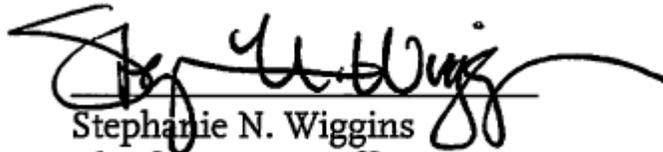
ATTACHMENTS

- Attachment A - Systemwide Law Enforcement Overview August 2021
- Attachment B - Sexual Harassment Calls for Service
- Attachment C - MTA Supporting Data August 2021
- Attachment D - Transit Police Summary August 2021
- Attachment E - Monthly, Bi-Annual, Annual Comparison August 2021
- Attachment F - Violent, Prop, and Part 1 Crimes August 2021
- Attachment G - Demographic Data August 2021

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Stephanie N. Wiggins
Chief Executive Officer

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

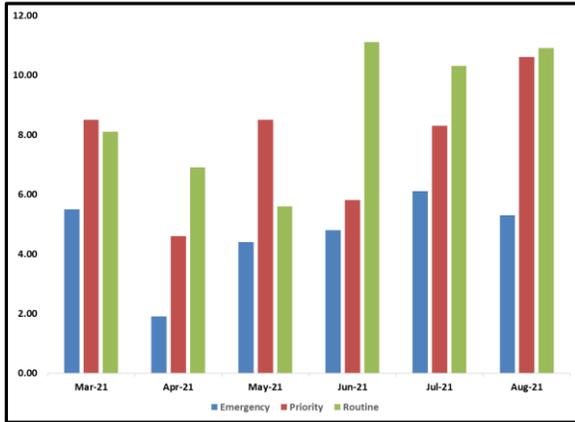
AUGUST 2021

Attachment A

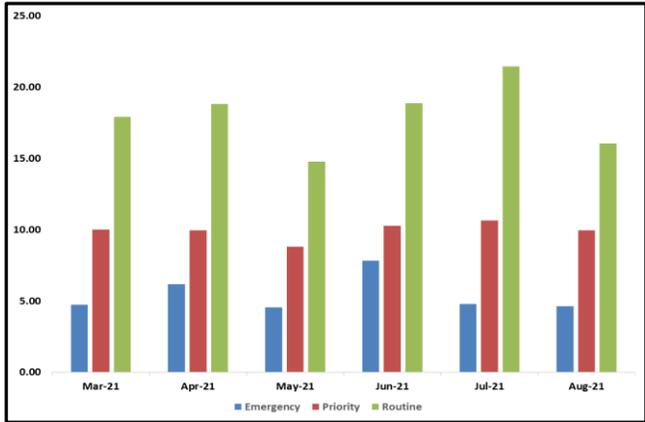
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

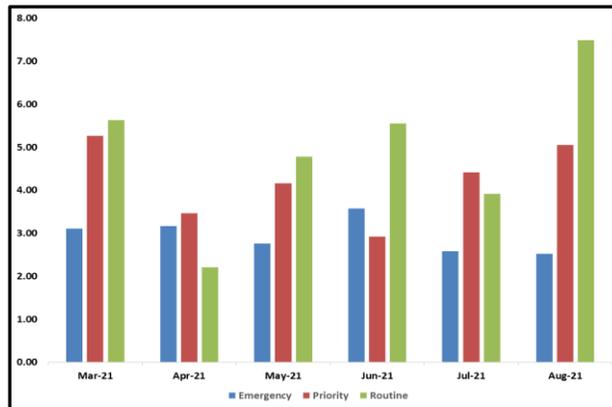
LAPD



LASD



LBPD

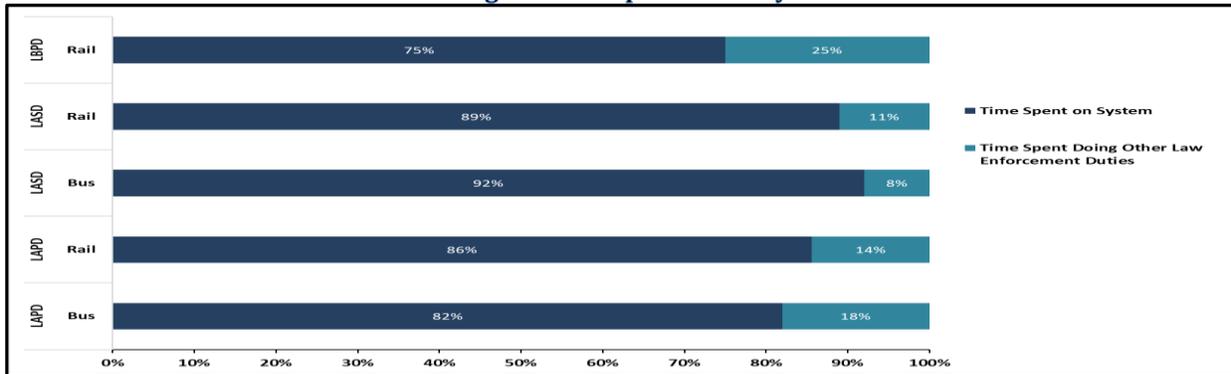


SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

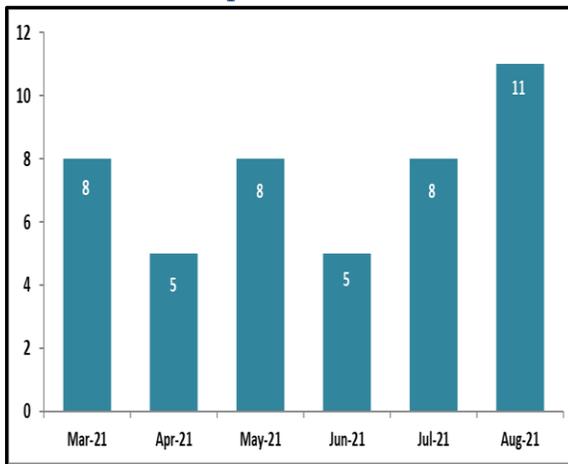
AUGUST 2021

Attachment A

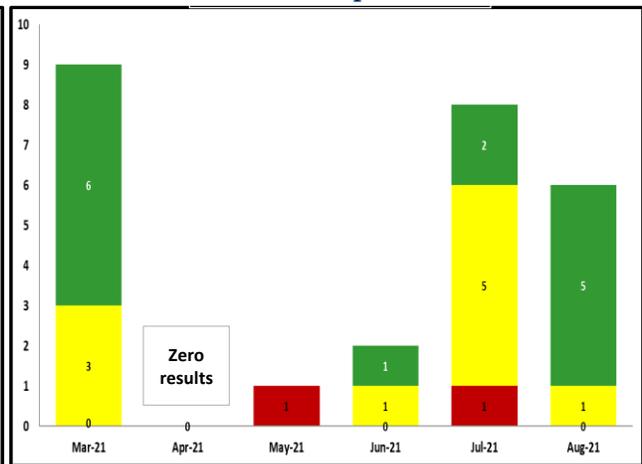
Percentage of Time Spent on the System



Bus Operator Assaults



Fare Compliance



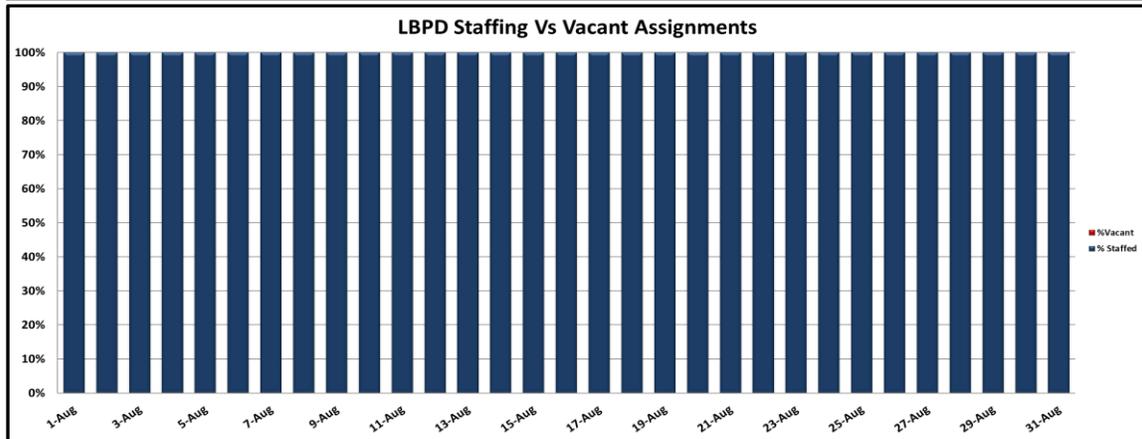
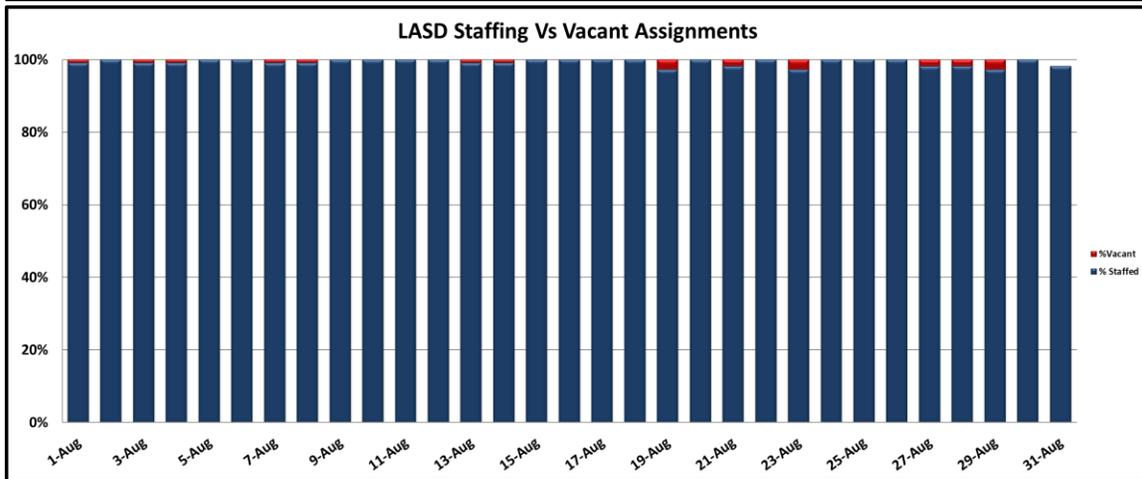
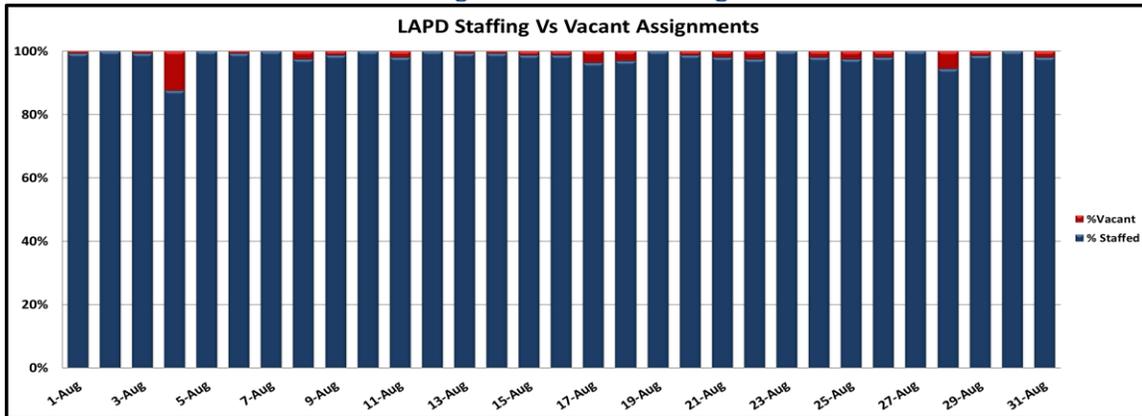
Green Checks- Occurs when a patron has valid fare
Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station
Red Checks- Occurs when a patron has invalid fare

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

AUGUST 2021

Attachment A

Ratio of Staffing Levels vs Vacant Assignments



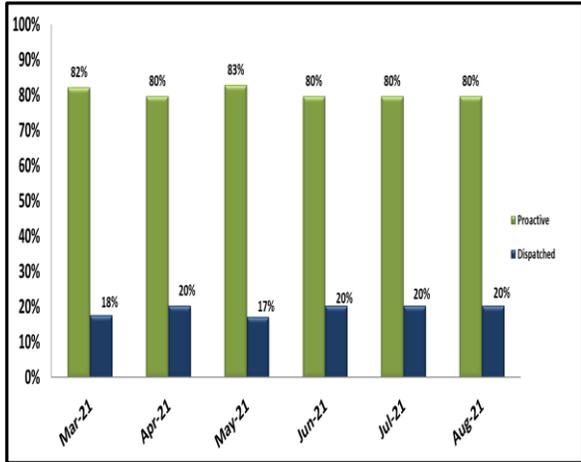
SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

AUGUST 2021

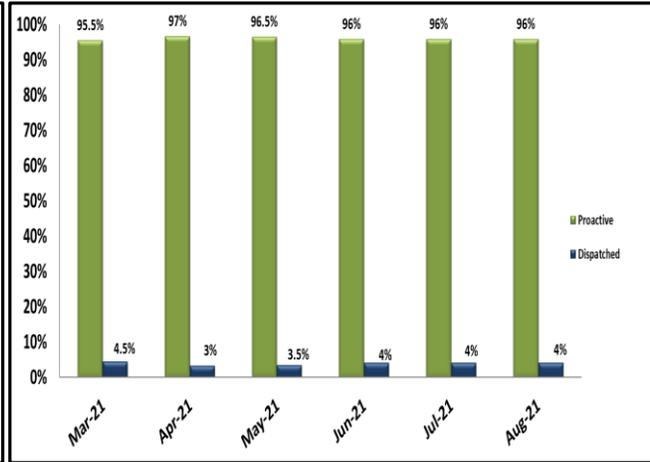
Attachment A

Ratio of Proactive vs Dispatched Activity

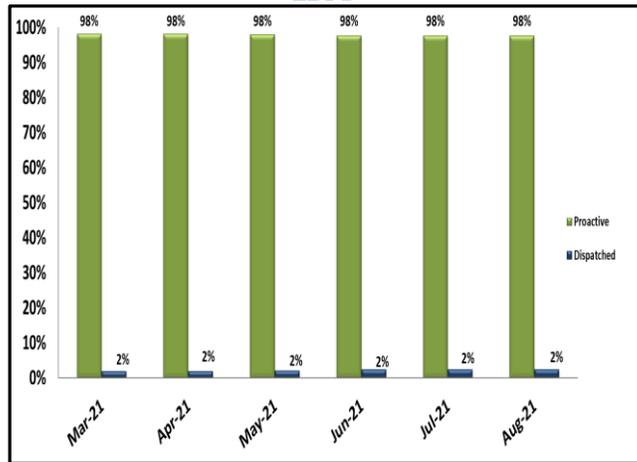
LAPD



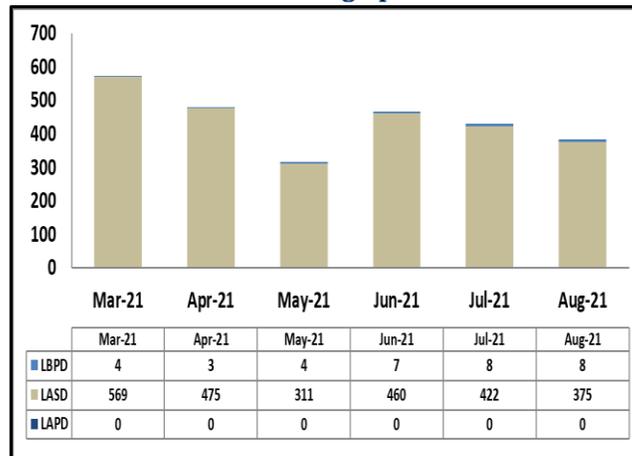
LASD



LAPD



Grade Crossing Operations



Grade Crossing Operation Locations August:

1. Blue Line Stations (233)
2. Expo Line Stations (46)
3. Gold Line Stations (104)

Sexual Crime/ Harassment Calls for Service (August 2021)

August 2021 Incident Type & Totals					
	LAPD	LASD	LPBD	MTS	SSLE
Sexual Harassment	0	0	0	3	3
Sexual Battery	6	2	0	3	11
Lewd Conduct	0	0	0	2	2
Incident Exposure	1	0	1	8	10
Rape	1	0	0	0	1
TOTAL	8	2	1	16	27

POV Information Provided	
	August 2021
YES	21
NO	6
Gone On Arrival	1
Did Not Have Info	2
Telephonic Report	0
Refused Card	1
Not Offered	2
TOTAL	27

AUGUST 2021: DEPT. AVERAGE INCIDENT RESPONSE TIME SEX CRIME/ HARASSMENT MEASURED IN MINUTES			
Agency	Time Tracking: Incident Rpt. to Call Created	Time Tracking: Call Generated to on Scene	Time Tracking: Incident Rpt. to On Scene
LAPD	0	47	47
LASD	1	10	11
LPBD	3	12	15
MTS	0	3	3
DEPT. AVERAGE	0	22	22

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2021

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPDP	FYTD
Homicide	0	0	0	0
Rape	0	0	0	1
Robbery	2	0	1	5
Aggravated Assault	2	3	0	18
Aggravated Assault on Operator	0	0	0	0
Battery	1	6	2	15
Battery Rail Operator	0	0	0	0
Sex Offenses	0	0	1	2
SUB-TOTAL	5	9	4	41
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPDP	FYTD
Burglary	0	0	0	3
Larceny	3	0	0	6
Bike Theft	0	0	0	0
Motor Vehicle Theft	0	1	0	1
Arson	0	0	0	0
Vandalism	1	2	0	9
SUB-TOTAL	4	3	0	19
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPDP	FYTD
Weapons	0	0	0	0
Narcotics	0	0	0	1
Trespassing	0	3	0	4
SUB-TOTAL	0	3	0	5
TOTAL	9	15	4	65

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	1	0	0	2
Pico	2	1	0	4
Grand/LATTC	0	0	0	1
San Pedro St	0	0	0	1
Washington	0	1	0	6
Vernon	1	1	0	3
Slauson	1	0	1	2
Florence	1	1	0	4
Firestone	2	1	0	5
103rd St/Watts Towers	1	1	0	3
Willowbrook/Rosa Parks	2	0	0	10
Compton	1	0	2	5
Artesia	1	1	0	5
Del Amo	1	0	0	2
Wardlow	0	0	0	1
Willow St	1	0	0	3
PCH	0	0	0	0
Anaheim St	0	0	0	2
5th St	0	0	0	1
1st St	0	0	0	0
Downtown Long Beach	1	0	0	3
Pacific Av	2	0	0	2
Blue Line Rail Yard	0	0	0	0
Total	18	7	3	65

ARRESTS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Felony	1	6	0	20
Misdemeanor	2	23	0	66
TOTAL	3	29	0	86

CITATIONS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Other Citations	1	15	3	36
Vehicle Code Citations	0	2	98	177
TOTAL	1	17	101	213

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPDP	FYTD
Routine	10	67	5	189
Priority	19	70	35	271
Emergency	3	11	7	50
TOTAL	32	148	47	510

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPDP
Dispatched	18%	2%	2%
Proactive	81%	98%	98%
TOTAL	99%	100%	100%

PERCENTAGE OF TIME ON THE RAIL SYSTEM	
Blue Line-LAPD	81%
Blue Line-LASD	81%
Blue Line-LBPDP	75%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPDP	FYTD
Washington St	0	0	0	0
Flower St	0	0	0	0
103rd St	0	0	0	0
Wardlow Rd	0	0	8	16
Pacific Ave.	0	0	0	0
Willowbrook	0	60	0	115
Slauson	0	6	0	12
Firestone	0	7	0	13
Florence	0	19	0	46
Compton	0	51	0	112
Artesia	0	47	0	108
Del Amo	0	35	0	59
Long Beach Blvd	0	0	0	0
TOTAL	0	225	8	481

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2021

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	1	7
Aggravated Assault	0	2	3
Aggravated Assault on Operator	0	1	1
Battery	1	1	5
Battery Rail Operator	0	0	0
Sex Offenses	0	1	1
SUB-TOTAL	2	6	17
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	0	2
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	3	5
SUB-TOTAL	1	3	7
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	1
Narcotics	0	0	0
Trespassing	0	0	0
SUB-TOTAL	0	1	1
TOTAL	3	10	25

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	4	9
Misdemeanor	0	2	7
TOTAL	0	6	16

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	2	13
Vehicle Code Citations	0	3	3
TOTAL	0	5	16

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	2	140	251
Priority	8	60	124
Emergency	0	1	8
TOTAL	10	201	383

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	5%
Proactive	83%	95%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	0	0
Douglas	0	0	0	0
El Segundo	0	0	0	1
Mariposa	0	0	0	1
Aviation/LAX	1	1	0	3
Hawthorne/Lennox	0	0	1	2
Crenshaw	2	0	0	3
Vermont/Athens	0	0	0	1
Harbor Fwy	0	0	0	0
Avalon	1	0	0	3
Willowbrook/Rosa Parks	3	0	0	3
Long Beach Bl	0	2	0	5
Lakewood Bl	0	0	0	0
Norwalk	1	1	0	3
Total	8	4	1	25

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	89%
Green Line-LASD	93%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2021

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	5
Aggravated Assault	4	1	6
Aggravated Assault on Operator	0	0	0
Battery	3	0	8
Battery Rail Operator	0	0	0
Sex Offenses	2	0	3
SUB-TOTAL	9	1	22
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	6	1	9
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	1	0	2
SUB-TOTAL	7	1	11
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	1
Narcotics	0	0	0
Trespassing	0	0	1
SUB-TOTAL	0	0	2
TOTAL	16	2	35

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	2	1	5
Misdemeanor	0	0	3
TOTAL	2	1	8

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	1
Vehicle Code Citations	0	0	0
TOTAL	0	0	1

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	14	66	159
Priority	46	14	135
Emergency	3	1	8
TOTAL	63	81	302

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	7%
Proactive	83%	93%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	87%
Expo Line-LASD	95%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	N/A	3	3
Santa Monica	N/A	40	74
Culver City	N/A	3	4
TOTAL	0	46	81

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	0	0	0	1
Pico	0	0	0	0
LATTC/Ortho Institute	1	1	0	2
Jefferson/USC	1	0	0	1
Expo Park/USC	0	0	0	1
Expo/Vermont	1	1	0	4
Expo/Western	0	2	0	2
Expo/Crenshaw	1	0	0	3
Farmdale	1	3	0	5
Expo/La Brea	1	0	0	2
La Cienega/Jefferson	1	0	0	2
Culver City	0	0	0	0
Palms	0	0	0	0
Westwood/Rancho Park	1	0	0	2
Expo/Sepulveda	0	0	0	1
Expo/Bundy	1	0	0	2
26th St/Bergamot	0	0	0	0
17th St/SMC	0	0	0	2
Downtown Santa Monica	1	1	0	5
Expo Line Rail Yard	0	0	0	0
Total	10	8	0	35

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2021

REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	1	3
Robbery	1	4
Aggravated Assault	8	16
Aggravated Assault on Operator	0	0
Battery	17	31
Battery Rail Operator	0	0
Sex Offenses	2	7
SUB-TOTAL	29	61
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	10	21
Bike Theft	0	1
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	3	8
SUB-TOTAL	13	30
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	3	3
SUB-TOTAL	3	3
TOTAL	45	94

ARRESTS

AGENCY	LAPD	FYTD
Felony	5	10
Misdemeanor	7	13
TOTAL	12	23

CITATIONS

AGENCY	LAPD	FYTD
Other Citations	2	3
Vehicle Code Citations	1	4
TOTAL	3	7

CALLS FOR SERVICE

AGENCY	LAPD	FYTD
Routine	27	47
Priority	163	302
Emergency	16	35
TOTAL	206	384

DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	19%
Proactive	81%
TOTAL	100%

CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	3	1	0	10
Civic Center/Grand Park	4	0	1	6
Pershing Square	4	1	1	7
7th St/Metro Ctr	0	1	0	4
Westlake/MacArthur Park	3	1	0	13
Wilshire/Vermont	1	1	0	5
Wilshire/Normandie	0	0	0	1
Vermont/Beverly	2	0	0	3
Wilshire/Western	0	0	0	5
Vermont/Santa Monica	1	0	0	2
Vermont/Sunset	0	1	0	3
Hollywood/Western	0	0	0	1
Hollywood/Vine	2	2	1	7
Hollywood/Highland	3	1	0	8
Universal City/Studio City	1	1	0	3
North Hollywood	5	3	0	16
Red Line Rail Yard	0	0	0	0
Total	29	13	3	94

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM

Red Line- LAPD	85%
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LEGEND

Los Angeles Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2021

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	0	2
Aggravated Assault	1	0	1
Aggravated Assault on Operator	0	0	0
Battery	2	0	6
Battery Rail Operator	0	0	1
Sex Offenses	0	0	2
SUB-TOTAL	4	0	12
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	6	0	9
Bike Theft	0	1	3
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	1	5	12
SUB-TOTAL	7	6	24
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	1	2
SUB-TOTAL	0	1	2
TOTAL	11	7	38

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	1	4
Misdemeanor	1	1	5
TOTAL	2	2	9

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	3	4	15
Vehicle Code Citations	0	0	1
TOTAL	3	4	16

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	11	166	312
Priority	24	64	189
Emergency	4	6	16
TOTAL	39	236	517

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	7%
Proactive	80%	93%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	2	0	3
Azusa Downtown	0	0	1	1
Irwindale	0	0	0	1
Duarte/City of Hope	0	0	0	2
Monrovia	0	0	0	3
Arcadia	0	0	0	1
Sierra Madre Villa	0	2	0	4
Allen	0	0	0	1
Lake	0	1	0	2
Memorial Park	0	0	0	0
Del Mar	0	0	0	1
Fillmore	0	0	0	1
South Pasadena	0	0	0	0
Highland Park	0	0	0	1
Southwest Museum	1	6	0	8
Heritage Square	1	0	0	1
Lincoln/Cypress	0	0	0	0
Chinatown	0	0	0	0
Union Station	1	0	0	2
Little Tokyo/Arts Dist	0	0	0	0
Pico/Aliso	1	0	0	2
Mariachi Plaza	0	0	0	0
Soto	0	0	0	2
Indiana (both LAPD & LASD)	0	1	0	1
Maravilla	0	0	0	0
East LA Civic Ctr	0	0	0	0
Atlantic	0	1	0	1
Total	4	13	1	38

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Gold Line-LAPD	86%
Gold Line-LASD	87%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Marmion Way	0	0	0
Arcadia Station	0	8	23
Irwindale	0	19	37
Monrovia	0	11	19
City of Pasadena	0	24	68
Magnolia Ave	0	0	0
Duarte Station	0	8	16
City Of Azusa	0	17	32
South Pasadena	0	4	13
City Of East LA	0	13	43
Figueroa St	0	0	0
TOTAL GOAL= 10	0	104	251

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2021

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	1
Aggravated Assault	1	3
Aggravated Assault on Operator	0	0
Battery	2	4
Battery Bus Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	3	8
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	0
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	1
SUB-TOTAL	1	1
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	4	9

ARRESTS		
AGENCY	LAPD	FYTD
Felony	1	1
Misdemeanor	0	2
TOTAL	1	3

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	0	0
TOTAL	0	0

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	2
Priority	2	3
Emergency	0	0
TOTAL	2	5

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	19%
Proactive	81%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	87%

LEGEND	
Los Angeles Police Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	1	0	3
Laurel Canyon	0	0	0	1
Valley College	0	0	0	0
Woodman	0	0	0	0
Van Nuys	1	0	0	1
Sepulveda	1	0	0	1
Woodley	0	0	0	0
Balboa	0	0	0	0
Reseda	0	0	0	0
Tampa	0	0	0	0
Pierce College	1	0	0	2
De Soto	0	0	0	0
Canoga	0	0	0	0
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	0
Chatsworth	0	0	0	0
Total	3	1	0	9

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2021

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	1
Robbery	0	0	0
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	0	1
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	0	0	4
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	2	0	3
Bike Theft	0	0	1
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	2	0	4
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	1	1
Trespassing	0	0	0
SUB-TOTAL	0	1	1
TOTAL	2	1	9

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	1	1
Misdemeanor	0	2	2
TOTAL	0	3	3

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	0
Vehicle Code Citations	0	0	0
TOTAL	0	0	0

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	5	8
Priority	1	1	3
Emergency	0	0	1
TOTAL	2	6	12

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	17%
Proactive	0%	83%
TOTAL	0%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	1	1
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	1
Downtown	0	0	0	1
37th St/USC	0	0	0	0
Slauson	0	2	0	2
Manchester	0	0	0	0
Harbor Fwy	0	0	0	1
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	3
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
Total	0	2	1	9

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	0%
Silver Line- LASD	92%

Los Angeles Police Department
Los Angeles County Sheriff's Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2021

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	6	0	12
Aggravated Assault	6	1	15
Aggravated Assault on Operator	2	2	6
Battery	26	5	48
Battery Bus Operator	3	3	11
Sex Offenses	1	1	5
SUB-TOTAL	44	12	97
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	4	1	10
Bike Theft	1	0	4
Motor Vehicle Theft	0	2	2
Arson	0	0	0
Vandalism	2	5	17
SUB-TOTAL	7	8	33
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	1
Narcotics	0	0	9
Trespassing	0	0	0
SUB-TOTAL	0	1	10
TOTAL	51	21	140

LASD's Crimes per Sector		
Sector		FYTD
Westside	2	4
San Fernando	0	2
San Gabriel Valley	5	10
Gateway Cities	6	14
South Bay	8	15
Total	21	45

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	1	3
West Valley	1	1
North Hollywood	1	4
Foothill	1	3
Devonshire	2	2
Mission	2	2
Topanga	2	2
Central Bureau		
Central	12	19
Rampart	2	6
Hollenbeck	1	2
Northeast	1	2
Newton	0	2
West Bureau		
Hollywood	0	7
Wilshire	5	9
West LA	1	1
Pacific	3	3
Olympic	6	8
Southwest Bureau		
Southwest	6	6
Harbor	0	1
77th Street	2	8
Southeast	2	4
Total	51	95

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	8	16
Misdemeanor	4	35	79
TOTAL	5	43	95

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	49	114
Vehicle Code Citations	0	10	35
TOTAL	0	59	149

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	2	164	332
Priority	4	102	222
Emergency	1	8	12
TOTAL	7	274	566

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	1%
Proactive	80%	99%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	82%
LASD BUS	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT C

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2021

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	5	6
Aggravated Assault	2	3
Aggravated Assault on Operator	0	0
Battery	13	22
Battery Rail Operator	0	0
Sex Offenses	1	1
SUB-TOTAL	21	32
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	1	2
Larceny	8	14
Bike Theft	0	1
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	2
SUB-TOTAL	10	19
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	4	5
SUB-TOTAL	4	5
TOTAL	35	56

ARRESTS		
AGENCY	LAPD	FYTD
Felony	12	12
Misdemeanor	10	10
TOTAL	22	22

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	1	2
Vehicle Code Citations	0	0
TOTAL	1	2

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	5	12
Priority	43	64
Emergency	0	0
TOTAL	48	76

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	23%
Proactive	77%
TOTAL	100%

PERCENTAGE OF TIME SPENT AT UNION STATION	
LOCATION	LAPD
Union Station	86%

LEGEND	
Los Angeles Police Department	

Transit Police

Monthly Crime Report



Attachment D

	2020	2021
	August	August
CRIMES AGAINST PERSONS		
Homicide	1	0
Rape	0	1
Robbery	19	18
Aggravated Assault	28	31
Aggravated Assault on Operator	1	5
Battery	71	79
Battery on Operator	9	6
Sex Offenses	7	9
SUB-TOTAL	136	149
CRIMES AGAINST PROPERTY		
Burglary	0	1
Larceny	30	42
Bike Theft	4	2
Motor Vehicle Theft	2	3
Arson	0	0
Vandalism	23	25
SUB-TOTAL	59	73
CRIMES AGAINST SOCIETY		
Weapons	3	2
Narcotics	6	1
Trespassing	7	11
SUB-TOTAL	16	14
TOTAL	211	236
ENFORCEMENT EFFORTS		
Arrests	46	131
Citations	129	194
Fare Checks	104	6
Calls for Service	1,457	1,402

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

AUGUST 2021

Attachment E

Crimes

Monthly	System-Wide	Aug-20	Aug-21	% Change
	Crimes Against Persons	136	145	6.62%
	Crimes Against Property	59	75	27.12%
	Crimes Against Society	16	15	-6.25%
	Total	211	235	11.37%

Six Months	System-Wide	Mar-20-Aug-20	Mar-21-Aug-21	% Change
	Crimes Against Persons	630	811	28.73%
	Crimes Against Property	344	396	15.12%
	Crimes Against Society	74	154	108.11%
	Total	1,048	1,361	29.87%

Annual	System-Wide	Sep-19-Aug-20	Sep-20-Aug-21	% Change
	Crimes Against Persons	1,391	1,395	0.29%
	Crimes Against Property	761	684	-10.12%
	Crimes Against Society	286	283	-1.05%
	Total	2,438	2,362	-3.12%

Average Emergency Response Times

Monthly	Aug-20	Aug-21	Change in Seconds	% Change
	4:34	4:09	-25	-9.12%

Six Months	Mar-20-Aug-20	Mar-21-Aug-21	Change in Seconds	% Change
	4:25	4:22	-3	-1.13%

Annual	Sep-19-Aug-20	Sep-20-Aug-21	Change in Seconds	% Change
	4:26	4:35	9	3.38%

Bus Operator Assaults

Monthly	Aug-20	Aug-21	% Change
	10	11	10.00%

Six Months	Mar-20-Aug-20	Mar-21-Aug-21	% Change
	42	46	9.52%

Annual	Sep-19-Aug-20	Sep-20-Aug-21	% Change
	86	81	-5.81%

Fare Compliance

Monthly	Aug-20	Aug-21	% Change	
	Green Checks	65	5	-92.31%
	Yellow Checks	34	1	-97.06%
	Red Checks	5	0	-100.00%
	Total	104	6	-94.23%

Six Months	Mar-20-Aug-20	Mar-21-Aug-21	% Change	
	Green Checks	28,742	14	-99.95%
	Yellow Checks	7,785	10	-99.87%
	Red Checks	4,032	2	-99.95%
	Total	40,559	26	-99.94%

Annual	Sep-19-Aug-20	Sep-20-Aug-21	% Change	
	Green Checks	154,283	248	-99.84%
	Yellow Checks	59,145	134	-99.77%
	Red Checks	37,633	15	-99.96%
	Total	251,061	397	-99.84%

Ridership

Monthly	Aug-20	Aug-21	% Change
	16,206,771	21,473,174	32.50%

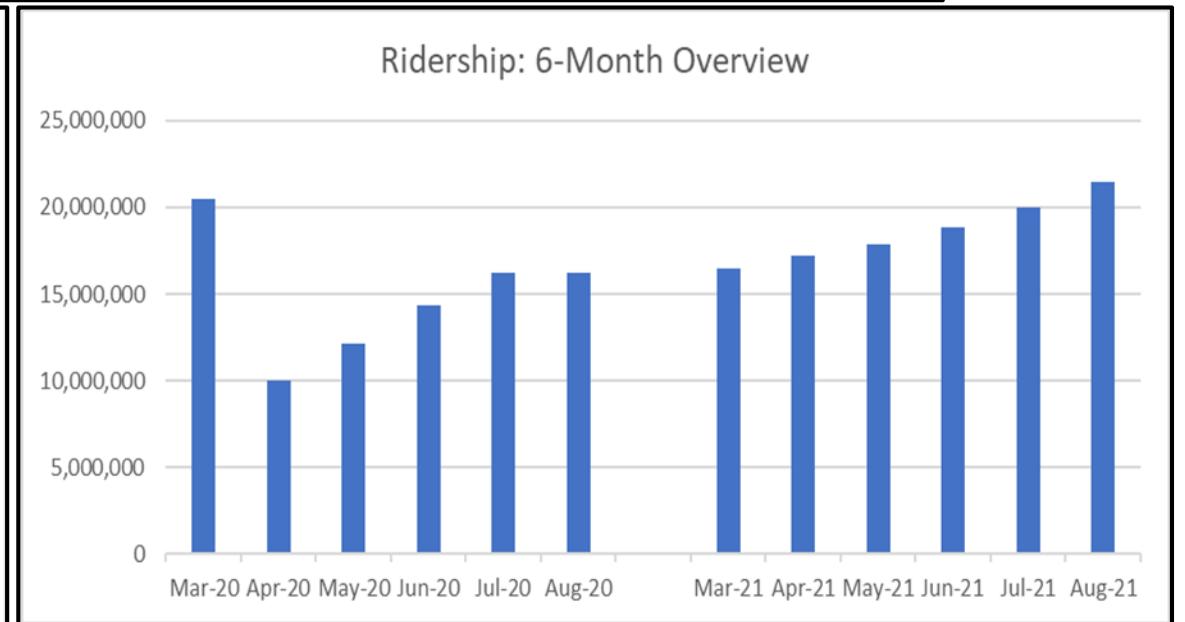
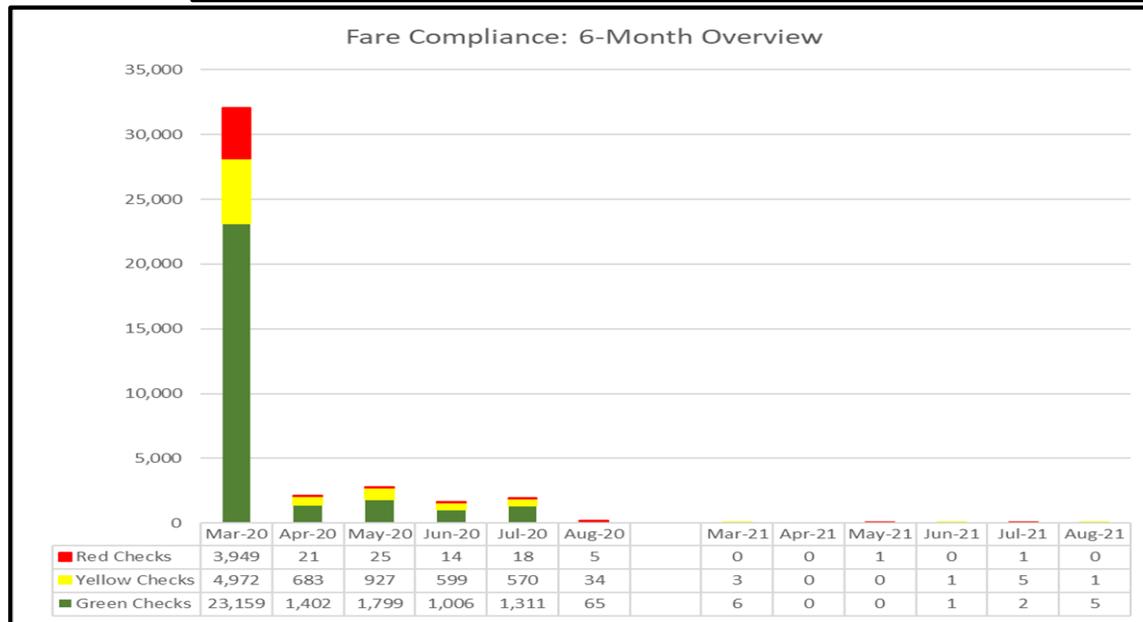
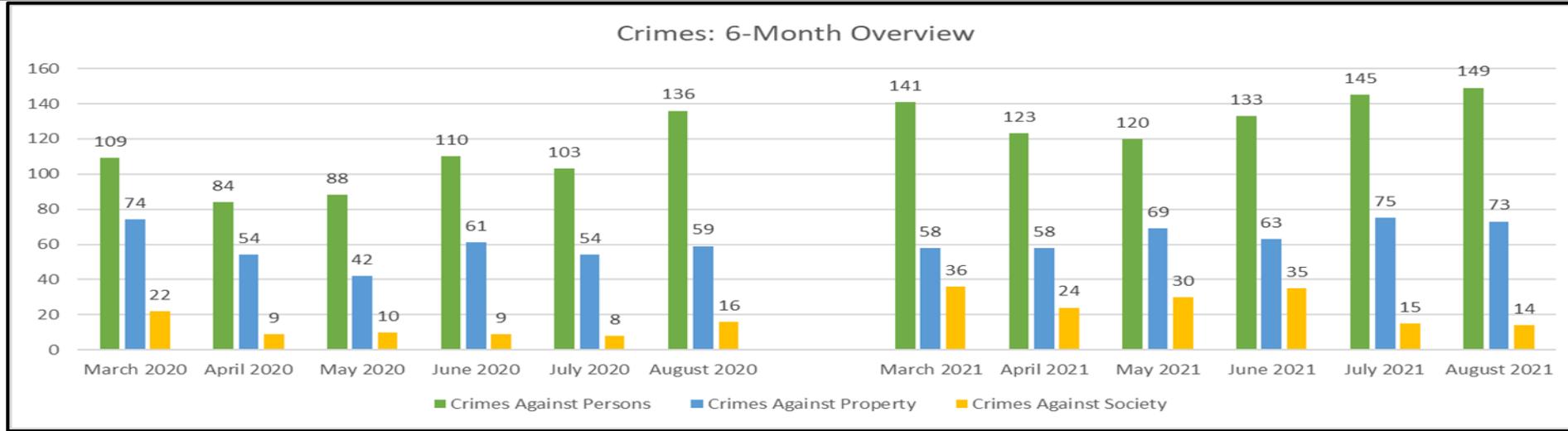
Six Months	Mar-20-Aug-20	Mar-21-Aug-21	% Change
	89,397,882	111,830,740	25.09%

Annual	Sep-19-Aug-20	Sep-20-Aug-21	% Change
	265,809,573	206,644,490	-22.26%

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

AUGUST 2021

Attachment E



**Violent and Property Crimes
August 2021**

VIOLENT CRIMES	8/01/2021 TO 8/31/2021	7/01/2021 TO 7/31/2021	% Change	7/01/2021 TO 7/31/2021	6/01/2021 TO 6/30/2021	% Change	YTD 2021	YTD 2020	% Change	YTD 2021	YTD 2019	% Change
Homicide	0	0	N/A	0	1	-100.0%	2	2	0.0%	2	1	100.0%
Rape	1	4	-75.0%	4	0	N/A	10	5	100.0%	10	6	66.7%
Robbery	18	24	-25.0%	24	24	0.0%	146	153	-4.6%	146	202	-27.7%
Agg Assault	31	36	-13.9%	36	42	-14.3%	237	163	45.4%	237	181	30.9%
Agg Assault on Operator	5	2	150.0%	2	0	N/A	14	10	40.0%	14	6	133.3%
TOTAL VIOLENT	55	66	-16.7%	66	67	-1.5%	409	333	22.8%	409	396	3.3%
PROPERTY CRIMES	8/01/2021 TO 8/31/2021	7/01/2021 TO 7/31/2021	% Change	7/01/2021 TO 7/31/2021	6/01/2021 TO 6/30/2021	% Change	YTD 2021	YTD 2020	% Change	YTD 2021	YTD 2019	% Change
Burglary	1	4	-75.0%	4	2	100.0%	12	4	200.0%	12	4	200.0%
Larceny	42	32	31.3%	32	31	3.2%	240	290	-17.2%	240	545	-56.0%
Bike Theft	2	8	-75.0%	8	5	60.0%	29	36	-19.4%	29	51	-43.1%
Motor Vehicle Theft	3	0	N/A	0	1	-100.0%	9	11	-18.2%	9	16	-43.8%
TOTAL PROPERTY	48	44	9.1%	44	39	12.8%	290	341	-15.0%	290	616	-52.9%
TOTAL PART 1	103	110	-6.4%	110	106	3.8%	699	674	3.7%	699	1,012	-30.9%

This table summarizes Violent Crimes and Property Crimes, which make up Part 1 Crimes.

Los Angeles Police Department Transit Services Division
Arrestee Demographic Information for the month of August 2021.

Attachment G

Extraction Period
08/01/21 - 08/31/21

PREMISE	FEMALE			MALE				TOTAL
	B	H	TOTAL	B	H	W	TOTAL	
UNION STATION	1	2	3	7	8	0	15	18
VALLEY BUREAU - BUS	1	0	1	3	1	0	4	5
RED LINE - PERSHING SQUARE	1	0	1	2	0	0	2	3
GOLD LINE - INDIANA	1	0	1	0	2	0	2	3
RED LINE - HOLLYWOOD / HIGHLAND	0	0	0	2	0	0	2	2
RED LINE - CIVIC CENTER	0	0	0	1	1	0	2	2
CENTRAL BUREAU - BUS	0	0	0	0	1	1	2	2
RED LINE - WESTLAKE MACARTHUR PARK	0	0	0	1	1	0	2	2
RED LINE - 7TH & Metro Center	0	0	0	2	0	0	2	2
SOUTH BUREAU - BUS	0	0	0	1	1	0	2	2
RED LINE - VERMONT / BEVERLY	0	0	0	1	0	0	1	1
RED LINE - NORTH HOLLYWOOD	0	0	0	0	1	0	1	1
RED LINE - WILSHIRE /VERMONT	0	0	0	1	0	0	1	1
BLUE LINE - VERNON	0	0	0	1	0	0	1	1
BLUE LINE - WASHINGTON	0	0	0	0	1	0	1	1
EXPO LINE - EXPO / VERMONT	0	0	0	0	1	0	1	1
GOLD LINE - UNION STATION	0	0	0	1	0	0	1	1
EXPO LINE - FARMDALE	0	0	0	0	1	0	1	1
EXPO LINE - PALMS	0	0	0	0	1	0	1	1
BLUE LINE - PICO	0	0	0	0	0	1	1	1
BLUE LINE - LATTC / ORTHO INSTITUTE	0	0	0	0	1	0	1	1
ORANGE LINE - NORTH HOLLYWOOD	0	0	0	0	1	0	1	1
PURPLE LINE - WILSHIRE/WESTERN	0	0	0	1	0	0	1	1
TOTAL	4	2	6	24	22	2	48	54

Los Angeles Sheriff's Department - Transit Services Bureau
 Arrestee Information for the Month of August 2021
 08/01/2021 - 08/31/2021

Premise	Female			Total Female	Male				Total Male	Total Arrest
	Black	Hisp	White		Black	Hisp	Other	White		
L-Line - Sierra Madre Villa	0	0	0	0	0	1	0	0	1	1
L-Line - Arcadia	0	0	0	0	0	0	0	0	0	0
L-Line - Monrovia	0	0	0	0	0	0	0	0	0	0
L-Line - Duarte	0	0	0	0	0	0	0	0	0	0
L-Line - Irwindale	0	0	0	0	0	0	0	0	0	0
L-Line - Azusa Downtown	0	0	0	0	0	0	0	0	0	0
L-Line - APU/Citrus College	0	0	0	0	0	0	0	0	0	0
J-Line - Carson	0	0	0	0	0	0	0	0	0	0
J-Line - El Monte	0	1	0	1	0	1	0	1	2	3
Bus	6	3	3	12	8	15	0	8	31	43
Total	8	5	4	17	25	30	0	12	67	84

**Demographic Stats - LBPD Metro
August 2021**

Crimes Against Persons	Gender	Ethnicity	Age	Location	Unhoused
Indecent Exposure	M	H	20-35	Pacific Coast Highway Stn	Unk
Battery	M	B	30-35	Willow Street Stn	Unk
Robbery; Person (4 suspects) 1/4	M	B	18-20	Pacific Coast Highway Stn	Unk
Robbery; Person (4 suspects) 2/4	M	B	Unk	Pacific Coast Highway Stn	Unk
Robbery; Person (4 suspects) 3/4	M	B	Unk	Pacific Coast Highway Stn	Unk
Robbery; Person (4 suspects) 4/4	M	B	Unk	Pacific Coast Highway Stn	Unk
Battery	M	B	30-35	Downtown Long Beach Stn	Unk

Crimes Against Property	Gender	Ethnicity	Age	Location	Unhoused
Vandalism (\$400 or more)	Unk	Unk	Unk	Downtown Long Beach Stn	Unk

Crimes Against Society	Gender	Ethnicity	Age	Location	Unhoused