



Board Report

File #: 2022-0419, **File Type:** Oral Report / Presentation

Agenda Number: 37.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
AUGUST 18, 2022**

SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH

RECOMMENDATION

RECOGNIZE Operations Employees of the Month.

Equity Platform

Employee of the Month (EOM) nominations to the Chief Operations Officer must be for frontline employees or field supervisors serving in a customer-facing role. Operations management is encouraged to nominate employees that have achieved excellence and/or gone above and beyond their assigned job role/functions and are diverse in both gender and ethnicity. In addition, a review of the location, job responsibilities, and seniority is considered when making final selections to ensure there is diverse representation among the various groups within the department. Operations also work with Logistics, which nominates employees once a quarter that works in our storerooms.

Prepared by: Nancy Saravia, Director Finance and Admin Management Services, Operations Administration, (213) 922-1217

Reviewed by: Conan Cheung, Chief Operations Officer (213) 418-3034

Stephanie N. Wiggins
Chief Executive Officer

The signature is a stylized, cursive script in black ink, written over a horizontal line. Below the signature, the name 'Stephanie N. Wiggins' and title 'Chief Executive Officer' are printed in a black, sans-serif font.

August

Operations Employees of the Month & Logistics Employee of the Quarter



Metro

Operations, Safety, and Customer Experience Committee

August 18, 2022

Employees of the Month & Logistics Employee of the Quarter



Transportation

Bus Operator

William Lee



Maintenance

Service Attendant Leader

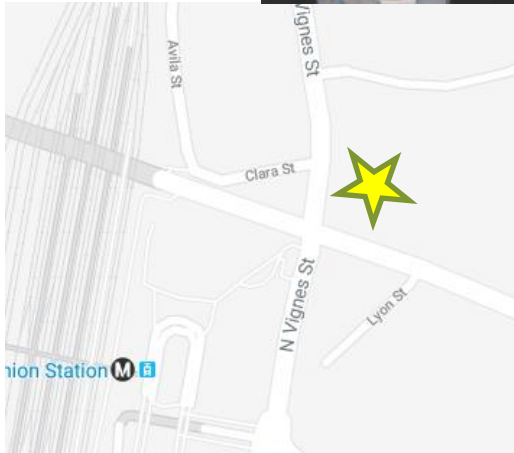
Glenda Hawkins



Logistics

Storekeeper

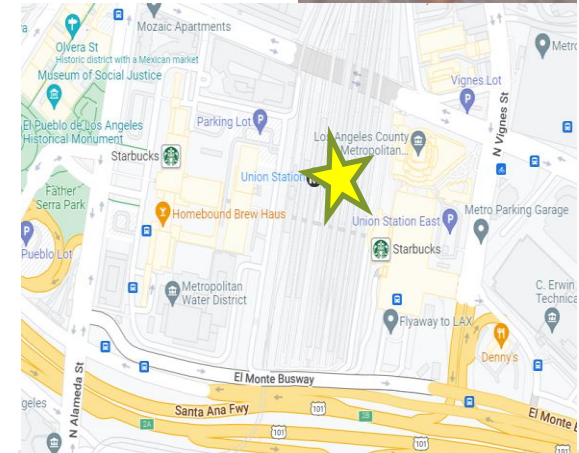
Rudy Melendez



Division 13 – Los Angeles



Division 8 – Chatsworth



Gateway – Los Angeles