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**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
NOVEMBER 17, 2022**

**SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH**

**RECOMMENDATION**

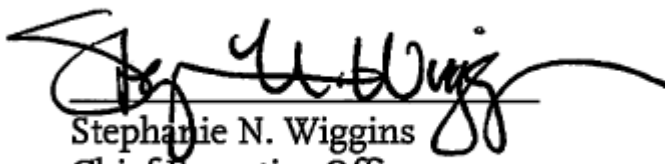
RECOGNIZE Operations Employees of the Month.

**Equity Platform**

Employee of the Month (EOM) nominations to the Chief Operations Officer must be for frontline employees or field supervisors serving in a customer-facing role. Operations management is encouraged to nominate employees that have achieved excellence and/or gone above and beyond their assigned job role/functions and are diverse in both gender and ethnicity. In addition, a review of the location, job responsibilities, and seniority is considered when making final selections to ensure there is diverse representation among the various groups within the department. Operations also work with Logistics, which nominates employees once a quarter that works in our storerooms.

Prepared by: Lilia Montoya, Deputy Chief Operations Officer, Admin & Development, (213) 922-4061

Reviewed by: Conan Cheung, Chief Operations Officer (213) 418-3034



Stephanie N. Wiggins  
Chief Executive Officer

# November

## Operations Employee of the Month & Logistics Employee of the Quarter



**Metro**

Operations, Safety, and Customer Experience Committee  
November 17, 2022

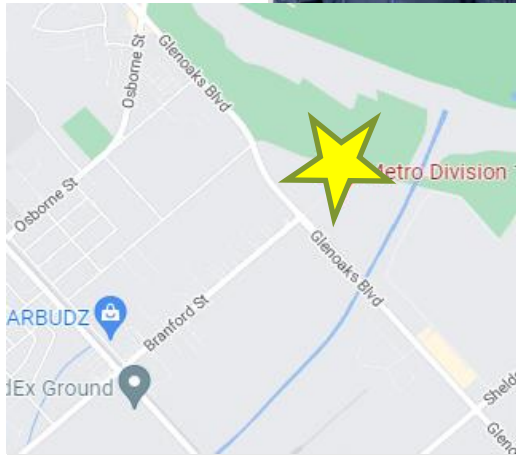
# Employee of the Month & Logistics Employee of the Quarter



## Transportation

Bus Operator

**Carlos Rosal**



**Division 15 – Sun Valley**

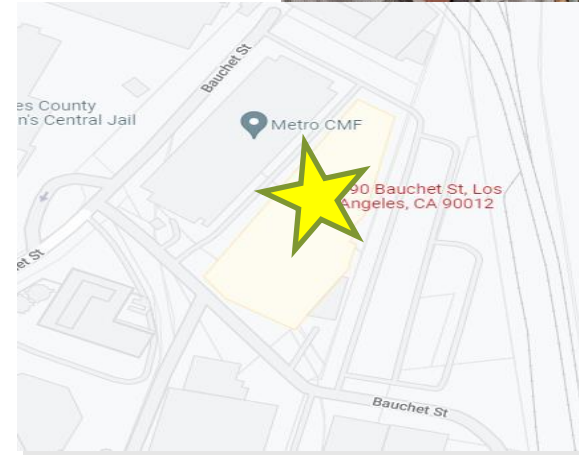
## Logistics

Warranty &

Equipment

Mechanic Leader

**John Gerhardt**



**Central Maintenance Instruction  
(CMF)**