



Board Report

File #: 2023-0290, File Type: Contract

Agenda Number: 7.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
JUNE 15, 2023**

SUBJECT: TRASH AND OVERGROWN VEGETATION REMOVAL SERVICES FOR REGIONS 1 THROUGH 3

ACTION: APPROVE CONTRACT AWARDS

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

- A. AWARD a firm fixed unit rate Contract No. OP911660008370, for Region 1 to Urban Graffiti Enterprises Inc., to provide trash and overgrown vegetation removal services in the not-to-exceed (NTE) amount of \$2,653,488 for the three-year base, and \$1,556,296 for the one, two-year option, for a total combined NTE amount of \$4,209,784, effective August 1, 2023, subject to resolution of timely protest(s), if any;
- B. AWARD a firm fixed unit rate Contract No. OP911660018370, for Regions 2 and 3 to Parkwood Landscape Maintenance, Inc., to provide trash and overgrown vegetation removal services in the NTE amount of \$32,708,116 for the three-year base, and \$21,762,707 for the one, two-year option, for a combined not-to-exceed amount of \$54,470,823, effective August 1, 2023, subject to resolution of timely protest(s), if any; and
- C. EXECUTE individual contract modifications within the Board approved contract modification authority.

ISSUE

The existing four (4) regional contracts provide combined services for graffiti abatement, landscape and irrigation maintenance, and trash and overgrown vegetation removal services per region.

To ensure continuity of maintenance services, two (2) new contract awards are required effective August 1, 2023, for trash and vegetation removal services throughout Metro’s service area, restructured and split geographically into three (3) regions (Attachment C). One contract will provide services for Region 1, while the other contract will provide services for Regions 2 and 3 combined.

BACKGROUND

On September 17, 2015, the Metro Board of Directors awarded four (4) contracts for regions 1 through 4, to maintain Metro's service area split geographically into four (4) regions. Each contract provided combined services for graffiti abatement, landscape and irrigation maintenance, and trash and overgrown vegetation removal services.

On May 20, 2021, in lieu of new contract awards, Metro Operations, Safety, and Customer Experience Committee directed staff to extend the existing four (4) regional contracts on a month-to-month basis with the required additional authority to continue providing the critical maintenance services, survey small businesses to solicit feedback related to doing business with Metro and re-evaluate Metro's service area to further enhance competition and increase small business participation.

On June 24, 2021, the Metro Board of Directors approved recommendations for a new enhanced Medium-Size Business Enterprise (MSZ) Program and Small Business Enterprise (SBE) Program.

Based on staff's evaluation of Metro's service area and frequency levels, the input received from the small businesses survey conducted, and the new enhanced MSZ and SBE programs policy, revised solicitations were issued splitting Metro's service area into three (3) geographical regions. Each region will be maintained by three (3) service specific contracts for graffiti abatement, landscape and irrigation maintenance, and trash and overgrown vegetation removal services. These new contracts will replace the existing combined services contracts and will incorporate the addition of the Metro K line (Crenshaw/LAX) as well as the future stations, facilities, and locations for the Regional Connector, Rail to Rail, D line (Purple) Westside Extension, and L Line (Gold) Foothill Extension Phase 2B construction projects, as they become operational.

DISCUSSION

Under these new trash and overgrown vegetation removal services contracts, the contractor is required to provide general maintenance and clean-up services for Metro Rights-Of-Way (ROWs), facilities, parking lots, and parcel properties, clearing trash, illegal dumping, and removing overgrown vegetation.

Regular trash, bulky item, and overgrown vegetation removal services are essential for Metro facilities to ensure maintaining smooth operations, compliance with CPUC guidelines, providing safe and clean facilities, and enhancing customer experience systemwide. On a monthly basis, approximately 123 tons of trash and overgrown vegetation is removed from Metro ROWs, facilities, parking lots, and parcel properties, including approximately 15 tons of trash removed from an average of four (4) cleared homeless encampments.

While homelessness continues to pose a challenge to the Los Angeles region, Metro has taken a human-centered approach to addressing homelessness by dedicating resources to connect individuals to services and housing. Under these new contracts, following Metro's homeless

encampment clearing protocol, additional labor hours are included to ensure safe operations, timely response, and clean-up of homeless encampment sites.

The service frequencies for the new contracts have been adjusted, reflecting service increases from monthly to weekly for all stations, monthly to twice per month for parking lots and Caltrans P&R lots, and quarterly to every two months for active and inactive ROWs. Also, service levels have been evaluated and aligned based on site specific needs for Metro's divisions, terminals, and locations to ensure providing a clean and safe environment for Metro's patrons and staff.

DETERMINATION OF SAFETY IMPACT

The approval of this item will ensure the continuity of maintenance services, meeting Metro maintenance standards while providing a proactive approach to maintenance needs and ensuring delivery of safe, clean, on-time, and reliable services systemwide.

FINANCIAL IMPACT

Upon Board approval of the FY24 budget, funding in the amount of \$11,625,779 for trash and overgrown vegetation removal services is included under cost center 8370 - Facilities Contracted Maintenance Services, account 50308, Service Contract Maintenance, under various projects.

Since these are multi-year contracts, the cost center manager, Deputy Chief Operations Officer, Shared Mobility will be accountable for budgeting the cost in future years.

Impact to Budget

The current source of funds for this action includes operating eligible sales tax funding, including Propositions A/C, Measures R/M, and Transportation Development Act. These fund sources are eligible for bus and rail operations.

EQUITY PLATFORM

Regularly scheduled and as-needed trash and overgrown vegetation removal services contribute to improving bus and rail stations' cleanliness and providing a safe environment for Metro's patrons. Bus and Rail stations' cleanliness was identified as one of the top areas of concern in the 2020 Customer Experience survey conducted to develop the Metro Customer Experience Plan 2022 and the FY23 Metro Budget and assist with funds allocation for the FY23 budget.

Metro customers, Metro staff, and Transit Ambassadors can report cleanliness and maintenance issues through the Customer Relations numbers posted throughout the rail and bus system. Customers have the option of communicating with Metro in nine (9) different languages using our translation service. Metro also ensures translated signage is posted for those reporting cleanliness and maintenance issues on the Metro system.

As part of these solicitations, five (5) Systemwide Metro Connect Industry Forum Outreach events

were conducted; three (3) events were held in 2021 on October 20, October 27, and November 3, and two (2) in 2022 on July 13 and 27. During the outreach events, staff provided an overview detailing the new enhanced MSZ and SBE Programs policy for competitively negotiated procurements.

The Diversity and Economic Opportunity Department (DEOD) applied the Small Business Enterprise (SBE) Set Aside Program for Region 1 and established a 22% SBE goal and a 3% DVBE goal for Regions 2 and 3 under DEOD Medium Size Business Tier 2 Program. Urban Graffiti Enterprises, Inc is a Metro certified SBE firm and made a 100% SBE commitment as the Prime for Region 1, and Parkwood Landscape Maintenance, Inc. made a 24% SBE and a 3% DVBE commitment for Regions 2 and 3.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

This Board action supports Strategic Goal 5: Provide responsive, accountable, and trustworthy governance within the Metro organization. Performing ongoing scheduled and as-needed trash and overgrown vegetation removal services will ensure providing a safe and clean environment to our patrons along with accessibility, service reliability, and enhancing customers' overall experience.

ALTERNATIVES CONSIDERED

The Board may elect not to approve the recommendation to award the contracts. This is not recommended because the average hourly rate for the two (2) new contracts recommended for award is comparable to the existing trash and overgrown vegetation removal service hourly rate within the combined services contracts and is 9% below the independent cost estimate (ICE), therefore the recommended contract pricing is deemed fair and reasonable.

With the completion of a financial based insourcing/outsourcing study based on a quantitative and qualitative assessment, staff has analyzed insourcing/outsourcing options for trash and overgrown vegetation removal among other services. Based on the findings, trash and overgrown vegetation removal services are being considered for insourcing. Approving this recommendation to award the contracts will allow staff the time during the three-year base contract term to take the necessary steps for the planning, allocation of resources, training, acquisition of equipment and materials and the execution to bring the trash and overgrown vegetation removal services in-house.

NEXT STEPS

Upon approval by the Board, staff will execute Contract No. OP911660008370 for Region 1 to Urban Graffiti Enterprises, Inc., and Contract No. OP911660018370 for Regions 2 and 3 to Parkwood Landscape Maintenance, Inc., to provide trash and overgrown vegetation removal services systemwide, effective August 1, 2023.

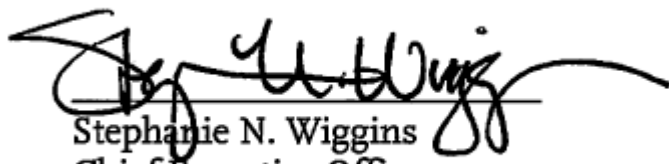
ATTACHMENTS

Attachment A - Procurement Summary
Attachment B - DEOD Summary

Attachment C - Three (3) Regions' Maps

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Stephanie N. Wiggins
Chief Executive Officer

PROCUREMENT SUMMARY

TRASH AND VEGETATION REMOVAL SERVICES / OP911660008370 and
OP911660018370

1.	Contract Number: A. OP911660008370 (Region 1) B. OP911660018370 (Regions 2 & 3)	
2.	Recommended Vendor: A. Urban Graffiti Enterprises, Inc. (Region 1) B. Parkwood Landscape Maintenance, Inc. (Region 2 & 3)	
3.	Type of Procurement (check one): <input type="checkbox"/> IFB <input checked="" type="checkbox"/> RFP <input type="checkbox"/> RFP-A&E <input type="checkbox"/> Non-Competitive <input type="checkbox"/> Modification <input type="checkbox"/> Task Order	
4.	Procurement Dates:	
	A. Issued: August 18, 2022	
	B. Advertised/Publicized: August 18, 2022	
	C. Pre-Proposal Conference: August 25, 2022	
	D. Proposals Due: October 7, 2022	
	E. Pre-Qualification Completed: March 29, 2023	
	F. Conflict of Interest Form Submitted to Ethics: February 1, 2023	
	G. Protest Period End Date: June 20, 2023	
5.	Solicitations Picked up/Downloaded: 19	Bids/Proposals Received: Region 1: 3 proposals Region 2: 2 proposals Region 3: 2 proposals
6.	Contract Administrator: Marc Margoni	Telephone Number: 213-922-1304
7.	Project Manager: Rommel Hilario	Telephone Number: 213-922-6733

A. Procurement Background

This Board action is to approve the award of Contract No. OP911660008370 (Region 1) to Urban Graffiti Enterprises, Inc. and Contract No. OP911660018370 (Regions 2 & 3) to Parkwood Landscape Maintenance, Inc., to provide trash removal, bulky item pick-up and overgrown vegetation removal services throughout Metro rail and bus facilities, active and inactive Right-of-Ways (ROW), Metro Park & Ride (P&R) Lots, and Caltrans P&R Lots. The service is split into three geographical regions: Regions 1, 2, and 3. Board approval of contract awards is subject to the resolution of any properly submitted protest(s).

Prior to the release of the solicitation, Metro conducted five virtual Systemwide Metro Connect Industry Forum Outreach events: October 20, October 27, and November 3, 2021, and July 13 and 27, 2022. During the outreach events, staff provided an overview detailing the new enhanced MSZ and SBE Program policy for competitively negotiated procurements. These events also informed the small business community of the upcoming contracting opportunity and to increase and promote small business participation.

On August 18, 2022, Request for Proposal (RFP) No. OP91166 was issued as a competitive procurement in accordance with Metro's Acquisition Policy and the contract type is firm-fixed unit rate.

Region 1 was issued under Metro's Small Business Prime Set-Aside Program and was open only to Metro-Certified Small Business Enterprise (SBE) firms. An SBE submitting a proposal must perform a commercially useful function (CUF) or at least 30% of the total cost of the contract to be eligible for contract award.

Regions 2 and 3 were issued under Metro's Medium-Size Business Enterprise II (MSZ-II) Program. Under the MSZ-II Program, other-sized firms may submit proposals, however, if more than one responsive and responsible MSZ proposal is received, Metro may make an award to an MSZ. Metro will only consider proposals from other-sized firms if only one MSZ-II proposal is received, or no MSZ-II proposals are received. Further, proposers were required to meet the 22% SBE goal and a 3% Disabled Veteran Business Enterprise (DVBE) goal.

Trash and vegetation removal are among the services that are part of Metro's agency-wide strategy to provide partnering opportunities to Community-Based Organizations (CBOs). RFP No. OP91166 encouraged potential proposers to work with CBOs that have direct experience, relationships, and expertise in the geographical locations where trash and vegetation removal services shall be performed.

Four amendments were issued during the solicitation phase of this RFP:

- Amendment No. 1, issued on August 24, 2022, extended the proposal due date to September 19, 2022;
- Amendment No. 2, issued on September 9, 2022, extended the proposal due date to September 26, 2022;
- Amendment No. 3, issued on September 22, 2022, deleted the requirement for Contractor's Pollution Liability Insurance; and
- Amendment No. 4, issued on September 27, 2022, extended the proposal due date to October 7, 2022.

A virtual pre-proposal conference was held on August 25, 2022, and was attended by two participants, representing two firms. There were four questions received, and responses were provided prior to the proposal due date.

A total of 19 firms downloaded the RFP and were included on the planholders' list.

On October 7, 2022, Metro received the following proposals which are listed below in alphabetical order:

Region 1

1. Bread & Water Landscaping, LLC.
2. Far East Landscape and Maintenance, Inc.
3. Urban Graffiti Enterprises, Inc.

Region 2

1. Parkwood Landscape Maintenance, Inc.
2. Woods Maintenance Services, Inc.

Region 3

1. Parkwood Landscape Maintenance, Inc.
2. Woods Maintenance Services, Inc.

B. Evaluation of Proposals

A Proposal Evaluation Team (PET) consisting of staff from Metro's Facilities Contracted Maintenance Services, Facilities/Properties Maintenance and Service Planning Departments was convened and conducted a comprehensive technical evaluation of the proposals received for all three regions.

On October 26, 2022, the PET met to review the evaluation criteria package, process confidentiality and conflict of interest forms and take receipt of the proposals to initiate the evaluation phase. Evaluations were conducted from October 26, 2022, through February 2, 2023.

The proposals were evaluated based on the following evaluation criteria.

Phase I Evaluation – Minimum Qualification Review: This is a pass/fail criteria. To be responsive to the RFP minimum qualification requirements, proposers must meet the following:

- a) Must have at least three years of experience performing trash and vegetation removal services;
- b) Must have a valid and active Los Angeles County Haulers' permit
- c) Must own or lease one dump truck with 2 ½ ton capacity and one Ford 445 tractor, or equivalent, with mechanized mower and skip loader attachments; and
- d) Proposed Project Manager/Supervisor must have received safety training within the past three years.

For Region 1, the PET deemed two proposers non-responsive to the minimum qualification requirements for failure to provide a current and valid Los Angeles County Waste Hauler's permit at the time of proposal submittal. Hence, both firms were excluded from further consideration.

For Regions 2 and 3, Metro's Prequalification Office determined that both proposers did not meet the definition of an MSZ-II firm. However, since Metro did not receive proposals from any MSZ-II firms, the PET proceeded with the evaluation of all proposals received. Metro's Medium-Size Business Enterprise Program Policy provides that if Metro does not receive proposals from more than one responsive MSZ-II firm, it will consider offers from non-MSZ firms.

In view of the above, the PET proceeded with Phase II – Technical Evaluation of proposals received from the following firms:

Region 1

1. Urban Graffiti Enterprises, Inc.

Regions 2 and 3

1. Parkwood Landscape Maintenance, Inc.
2. Woods Maintenance Services, Inc.

Proposals were evaluated based on the following evaluation criteria and weights:

- Qualification of the Firm/Team 15%
- Qualifications and Experience of Key Personnel 20%
- Work Plan/Approach 35%
- Price Proposal 30%

The evaluation criteria are appropriate and consistent with criteria developed for similar procurements. Several factors were considered in developing these weights, giving the greatest importance to the proposer’s Work Plan and Approach.

At the conclusion of the evaluation process, the PET determined Urban Graffiti Enterprises, Inc. to be technically qualified to perform trash and vegetation removal services for Region 1. For Regions 2 and 3, the PET determined Parkwood Landscape Maintenance, Inc. to be the top-ranked firm.

Qualifications Summary of Firms:

Urban Graffiti Enterprises, Inc.

Urban Graffiti Enterprises, Inc., headquartered in Azusa, CA, has been in business for 33 years. It currently provides graffiti removal, anti-graffiti coating, steam cleaning, pressure washing and trash collection services to Metrolink, City of San Fernando, City of Burbank, City of West Hollywood, City of Covina, Compton, Arcadia, and various municipalities in Orange and Riverside Counties.

Parkwood Landscape Maintenance, Inc.

Parkwood Landscape Maintenance, Inc, headquartered in Van Nuys, CA, has been servicing the Los Angeles, Ventura and Orange County areas for over 55 years and has relevant public transit system experience. Its current clients include the City of Long Beach Blue Line, the City of Irvine, the County of Los Angeles, the City of South Gate, and the City of Ventura.

Woods Maintenance Services, Inc.

Woods Maintenance Services, Inc. (Woods), located in North Hollywood, CA, has been in business for over 35 years. It provides graffiti removal, weed abatement, pressure washing, right-of-way clearance, landscape and irrigation maintenance services, and homeless encampment cleanup. Woods' clients include Metrolink, Orange County Transportation Authority, the California Department of Transportation, and the Los Angeles County Department of Public Works. Woods has been providing trash and vegetation removal services to Metro since 2001 and has performed satisfactorily.

The following is a summary of the PET scores.

Region 1

1	Firm	Average Score	Factor Weight	Weighted Average Score	Rank
2	Urban Graffiti Enterprises, Inc.				
3	Qualifications of the Firm/Team	60.67	15%	9.10	
4	Qualifications and Experience of Key Personnel	68.90	20%	13.78	
5	Work/Plan Approach	80.66	35%	28.23	
6	Price Proposal	100.00	30%	30.00	
7	Total		100.00%	81.11	1

Region 2

1	Firm	Average Score	Factor Weight	Weighted Average Score	Rank
2	Parkwood Landscape Maintenance, Inc.				
3	Qualifications of the Firm/Team	97.33	15%	14.60	
4	Qualifications and Experience of Key Personnel	97.75	20%	19.55	
5	Work Plan/Approach	94.00	35%	32.90	
6	Price Proposal	100.00	30%	30.00	
7	Total		100.00%	97.05	1
8	Woods Maintenance Services, Inc.				
9	Qualifications of the Firm/Team	88.00	15%	13.20	

10	Qualifications and Experience of Key Personnel	88.90	20%	17.78	
11	Work Plan/Approach	87.34	35%	30.57	
12	Price Proposal	90.60	30%	27.18	
13	Total		100.00%	88.73	2

Region 3

1	Firm	Average Score	Factor Weight	Weighted Average Score	Rank
2	Parkwood Landscape Maintenance, Inc.				
3	Qualifications of the Firm/Team	97.33	15%	14.60	
4	Qualifications and Experience of Key Personnel	97.75	20%	19.55	
5	Work Plan/Approach	94.00	35%	32.90	
6	Price Proposal	100.00	30%	30.00	
7	Total		100.00%	97.05	1
8	Woods Maintenance Services, Inc.				
9	Qualifications of the Firm/Team	88.00	15%	13.20	
10	Qualifications and Experience of Key Personnel	88.90	20%	17.78	
11	Work Plan/Approach	87.34	35%	30.57	
12	Price Proposal	91.40	30%	27.42	
13	Total		100.00%	88.97	2

C. Price Analysis

Region 1

The recommended price has been determined to be fair and reasonable based on price analysis, technical analysis, and fact-finding. Urban Graffiti Enterprises, Inc.'s price is approximately 9.43% lower than Metro's independent cost estimate (ICE).

	Proposer Name	Proposal Amount	Metro ICE	Recommended Amount
1	Urban Graffiti Enterprises	\$4,209,784	\$4,648,268	\$4,209,784

Region 2

The recommended price has been determined to be fair and reasonable based on adequate price competition, price analysis, technical analysis, and fact-finding. Parkwood Landscape Maintenance, Inc.'s negotiated price is 11.93% lower than Metro's ICE.

Staff successfully negotiated a cost savings of \$58,881.

	Proposer Name	Proposal Amount	Metro ICE	Negotiated Amount
1	Parkwood Landscape Maintenance, Inc.	\$29,678,106	\$33,630,280	\$29,619,225
2	Woods Maintenance Services, Inc.	\$32,761,838		

Region 3

The recommended price has been determined to be fair and reasonable based on adequate price competition, price analysis, technical analysis, and fact-finding. Parkwood Landscape Maintenance, Inc.'s negotiated price is 11.86% lower than Metro's ICE.

Staff successfully negotiated a cost savings of \$49,450.

	Proposer Name	Proposal Amount	Metro ICE	Negotiated Amount
1	Parkwood Landscape Maintenance, Inc.	\$24,901,048	\$28,196,736	\$24,851,598
2	Woods Maintenance Services, Inc.	\$27,242,800		

D. Background on Recommended Contractors

Region 1

Urban Graffiti Enterprises, Inc.

Urban Graffiti Enterprises (Urban Graffiti), headquartered in Azusa, California, has been providing graffiti removal, anti-graffiti coating, steam cleaning, pressure washing, and trash collection services since 1990. Urban Graffiti is a Metro-certified small business firm.

Urban Graffiti's proposed Project Manager has nearly 20 years of operational experience.

Regions 2 and 3

Parkwood Landscape Maintenance, Inc.

Parkwood Landscape Maintenance, Inc. (Parkwood), headquartered in Van Nuys, California, has satellite offices in Bellflower, Long Beach, El Segundo, Alhambra, Lancaster, and Garden Grove. Founded in 1967, Parkwood has been providing professional landscape management services for municipalities, public works, and commercial projects for over 55 years. Parkwood has been providing trash and vegetation removal services to Metro since 2015 and performance has been satisfactory.

The Parkwood team includes one SBE firm, Far East Landscape, Inc. and one DVBE firm, IECLT, Inc. Both subcontractors have experience providing trash and vegetation removal services to Metro and performance has been satisfactory.

Parkwood's Project Manager has over 26 years of experience overseeing trash and vegetation removal services contracts. He is the project manager of Parkwood's current trash and vegetation removal services contract with Metro.

DEOD SUMMARY

TRASH AND VEGETATION REMOVAL SERVICES / OP911660008370 and
OP911660018370

A. Small Business Participation – Region 1

Effective June 2, 2014, per Metro’s Board-approved policy, competitive acquisitions with three or more Small Business Enterprise (SBE) certified firms within the specified North American Industry Classification System (NAICS) as identified for the project scope shall constitute a Small Business Set-Aside procurement. Accordingly, the Contract Administrator advanced the solicitation, including posting the solicitation on Metro’s website, advertising, and notifying certified small businesses as identified by NAICS code(s) that this solicitation was open to SBE Certified Small Businesses only.

Urban Graffiti, an SBE Prime, made a 100% SBE commitment.

SMALL BUSINESS SET-ASIDE

	SBE Prime Contractor	SBE % Committed
1.	Urban Graffiti (SBE Prime)	100%
	Total Commitment	100%

B. Small Business Participation – Regions 2 and 3

The Diversity and Economic Opportunity Department (DEOD) recommended a 22% Small Business Enterprise (SBE) and a 3% Disabled Veteran Business Enterprise (DVBE) participation goal for this Medium Sized Business (MSZ-II) solicitation. No proposals were received from MSZ-II firms. Parkwood Landscape Maintenance made a 22% SBE and 3% DVBE commitment on regions 2 and 3.

Small Business Goal	22% SBE 3% DVBE	Small Business Commitment	22% SBE 3% DVBE

	SBE Subcontractor	% Committed
1.	Far East Landscape & Maintenance Inc.	22%
	Total SBE Commitment	22%

	DVBE Subcontractor	% Committed
1.	IECLT, Inc.	3%
	Total DVBE Commitment	3%

C. Local Small Business Enterprise (LSBE) Preference

Advertisement for the procurement was issued prior to implementation of the LSBE Preference.

D. Living Wage and Service Contract Worker Retention Policy Applicability

The Living Wage and Service Contract Worker Retention Policy is not applicable to this contract.

E. Prevailing Wage Applicability

Prevailing Wage requirements are applicable to this project. DEOD will monitor contractors' compliance with the State of California Department of Industrial Relations (DIR), California Labor Code, and, if federally funded, the U S Department of Labor (DOL) Davis Bacon and Related Acts (DBRA).

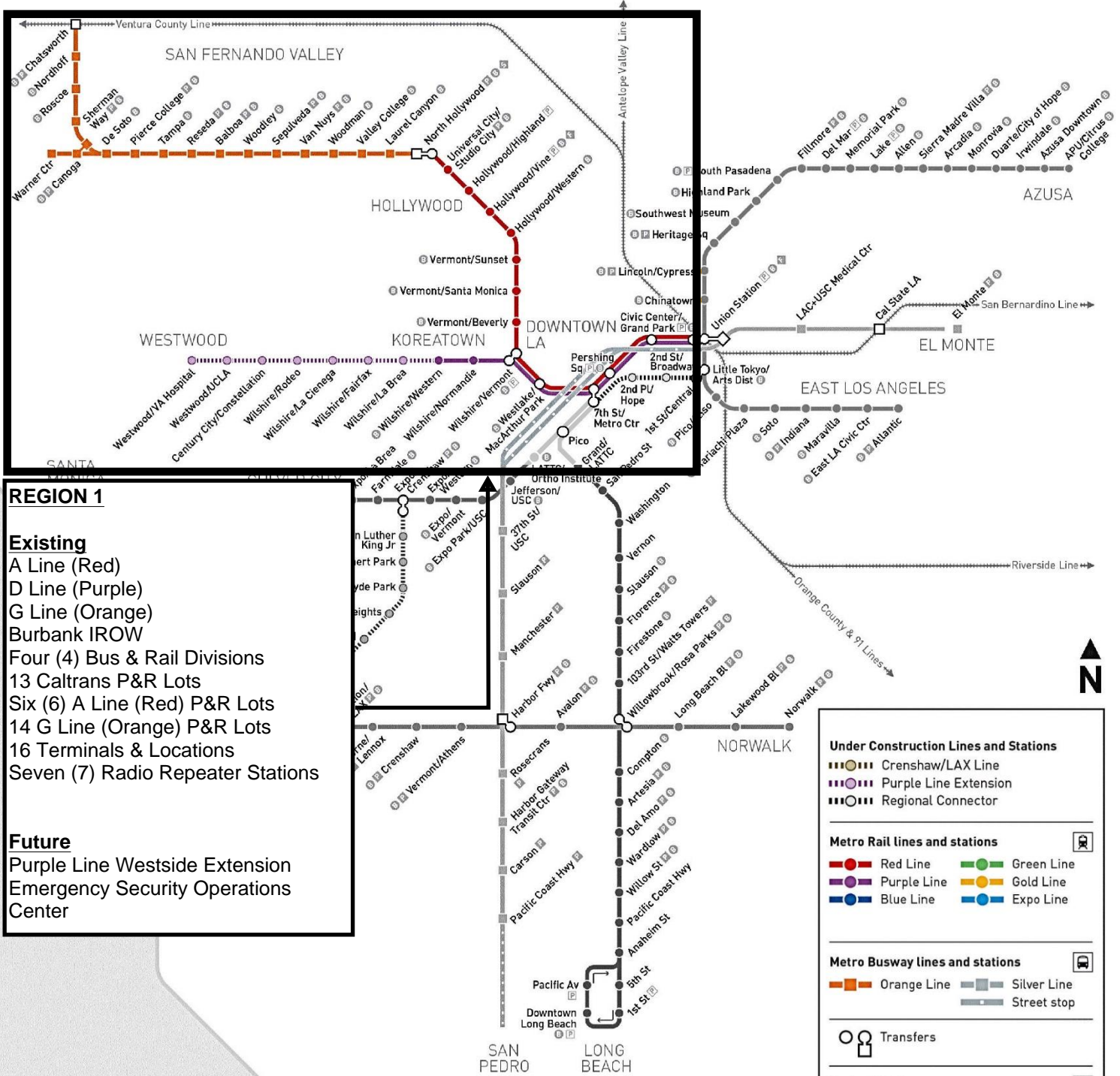
F. Project Labor Agreement/Construction Careers Policy

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. PLA/CCP is applicable only to construction contracts that have a construction related value in excess of \$2.5 million.

TRASH & OVERGROWN VEGETATION REMOVAL SERVICES

Go Metro REGION 1

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REGION 1

Existing
 A Line (Red)
 D Line (Purple)
 G Line (Orange)
 Burbank IROW
 Four (4) Bus & Rail Divisions
 13 Caltrans P&R Lots
 Six (6) A Line (Red) P&R Lots
 14 G Line (Orange) P&R Lots
 16 Terminals & Locations
 Seven (7) Radio Repeater Stations

Future
 Purple Line Westside Extension
 Emergency Security Operations Center

Under Construction Lines and Stations

- Crenshaw/LAX Line
- Purple Line Extension
- Regional Connector

Metro Rail lines and stations

- Red Line
- Purple Line
- Blue Line
- Green Line
- Gold Line
- Expo Line

Metro Busway lines and stations

- Orange Line
- Silver Line
- Street stop

Transfers

Regional Rail

- MetroLink & Amtrak

Airport Shuttle

- LAX Shuttle (free)
- LAX FlyAway
- BUR SuperShuttle (free)

Parking

- Free
- Paid
- Bike

MAR 2016 Subject to Change



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Under Construction Lines and Stations

- Crenshaw/LAX Line
- Purple Line Extension
- Regional Connector

Metro Rail lines and stations

- Red Line
- Purple Line
- Blue Line
- Green Line
- Gold Line
- Expo Line

Metro Busway lines and stations

- Orange Line
- Silver Line
- Street stop

Transfers

Regional Rail

Airport Shuttle

- LAX Shuttle (free)
- LAX FlyAway
- BUR SuperShuttle (free)

Parking

- Free
- Paid
- Bike



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