



Metro

Board Report

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

File #: 2023-0610, **File Type:** Oral Report / Presentation

Agenda Number: 4.

**REGULAR BOARD MEETING
SEPTEMBER 28, 2023**

SUBJECT: REPORT BY THE CHIEF EXECUTIVE OFFICER

RECOMMENDATION

RECEIVE report by the Chief Executive Officer.

Report by the CEO

Item #4



Metro[®]

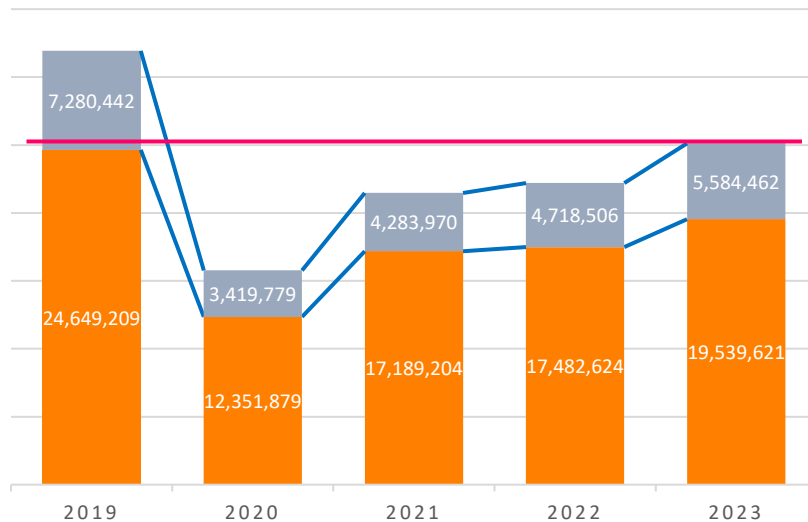
CHIEF EXECUTIVE OFFICER

September 2023

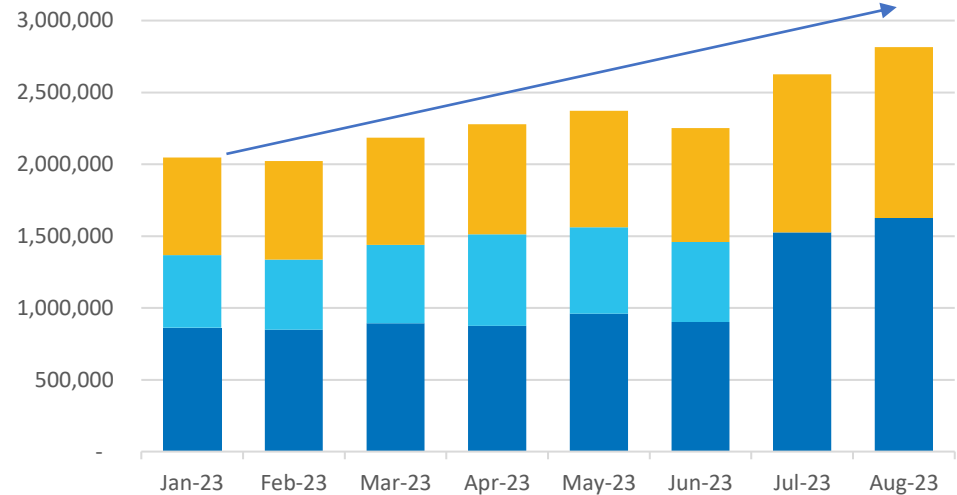
AUGUST 2023 IS THE 9TH STRAIGHT MONTH OF YOY ↑

AUGUST MONTHLY RIDERSHIP

Bus Rail



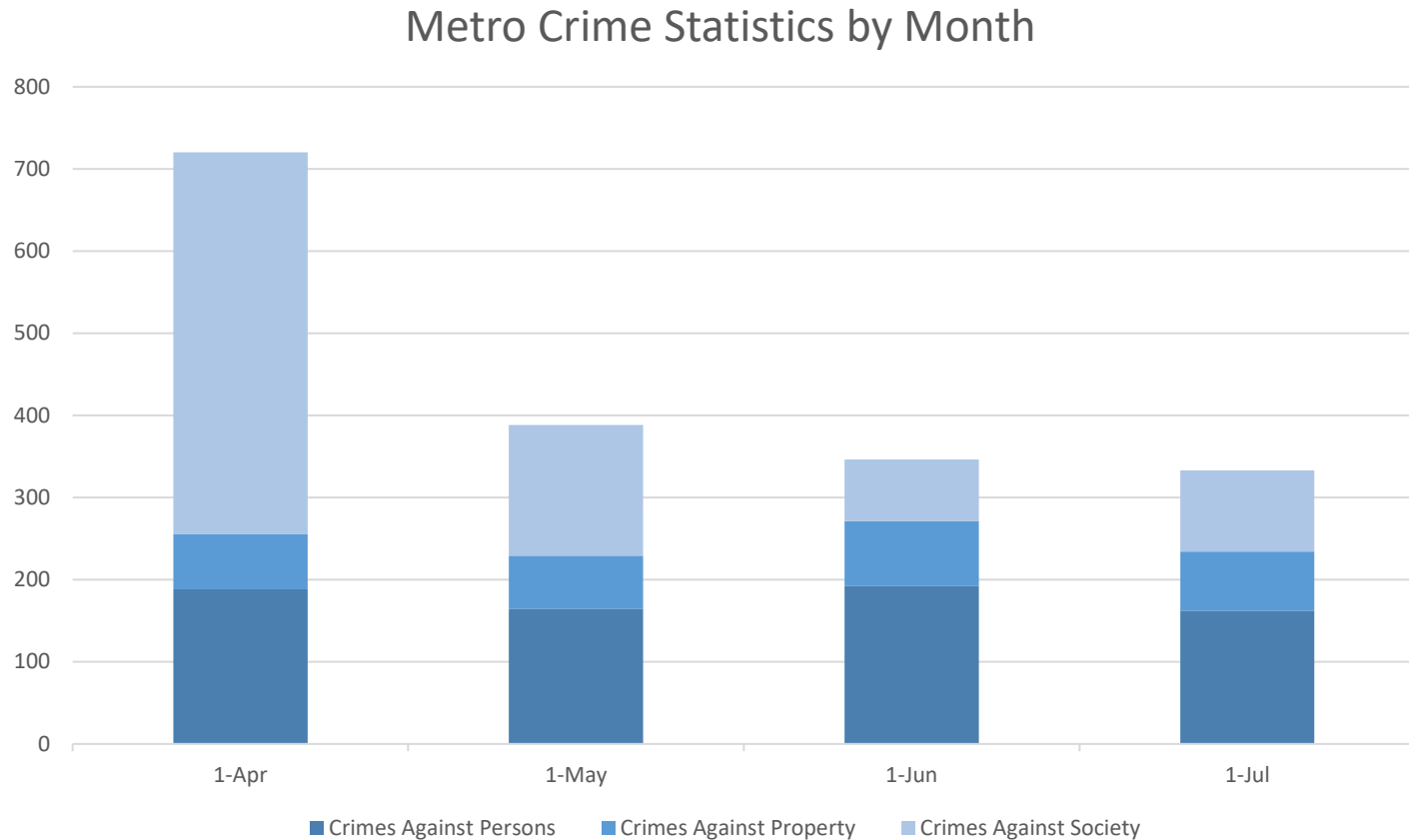
TOTAL MONTHLY RIDERSHIP Lines Served by the Regional Connector



SATURDAY & SUNDAY AVG RIDERSHIP IS
97% OF PRE-PANDEMIC LEVELS

M

OVERALL CRIME ON METRO'S SYSTEM HAS DECLINED BY 54% SINCE APRIL



JULY SAW THE THIRD STRAIGHT MONTH OF DECLINES

METRO CELEBRATES CUSTOMER SERVICE WEEK



OCTOBER 2-6, 2023 metro.net/STAR



HISPANIC HERITAGE MONTH



HISPANIC HERITAGE MONTH!



TAP CARDS FOR OCTOBER

