Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

Metro

Board Report

File #: 2024-0491, **File Type:** Informational Report **Agenda Number:** 19.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
SEPTEMBER 19, 2024

SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH

RECOMMENDATION

RECOGNIZE Operations Employees of the Month.

ISSUE

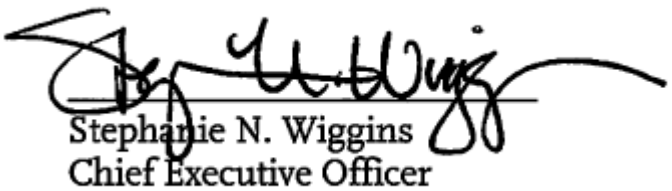
Due to a lack of quorum for the July 2024 Operations, Safety, and Customer Experience Committee (OSCE) Meeting on July 18, 2024, the meeting was cancelled. Subsequently, the Receive and File Employees of the Month (EOM) presentation for July was moved to the September 2024 OSCE meeting as is standard operating procedure. Operations will be recognizing four nominees in total for July and September and will be honoring them during the September 2024 OSCE meeting.

EQUITY PLATFORM

Employee of the Month (EOM) nominations to the Chief Operations Officer must be for frontline employees or field supervisors serving in a customer-facing role. Operations management is encouraged to nominate employees that have achieved excellence and/or gone above and beyond their assigned job role/functions and are diverse in both gender and ethnicity. In addition, a review of the location, job responsibilities, and seniority is considered when making final selections to ensure there is diverse representation among the various groups within the department. Operations also work with Logistics, Maintenance, and System Security & Law Enforcement who nominate employees who work at our various Metro locations.

Prepared by: Diane Corral-Lopez, Executive Officer, Operations Admin (213) 922-7676

Reviewed by: Conan Cheung, Chief Operations Officer (213) 418-3034



Stephanie N. Wiggins
Chief Executive Officer

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July & September 2024

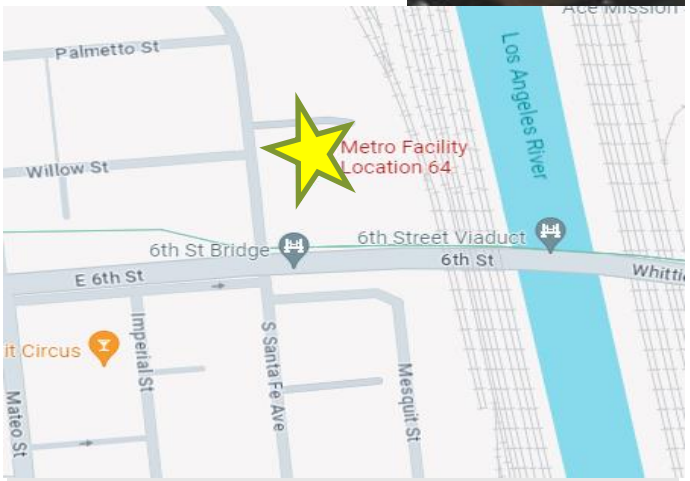
Employees of the Month

JULY Employees of the Month

Maintenance & Engineering

Signal Inspector

Gold Tran

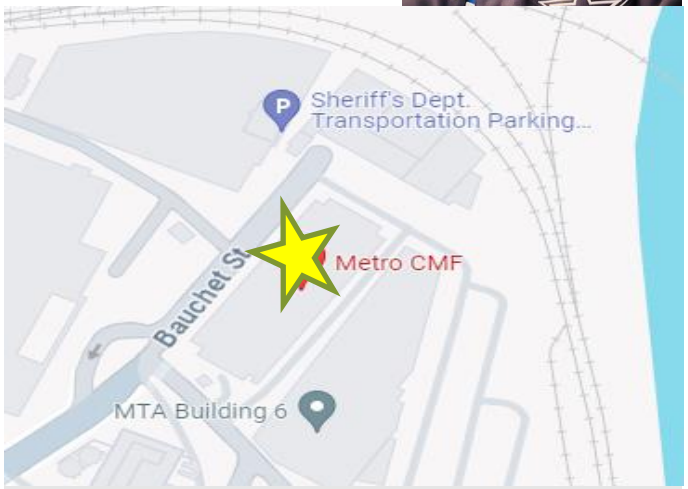


Location 64 – Downtown Los Angeles

Logistics

Materiel Supervisor Logistics

Annette Ornelas



CMF – Downtown Los Angeles

Metro

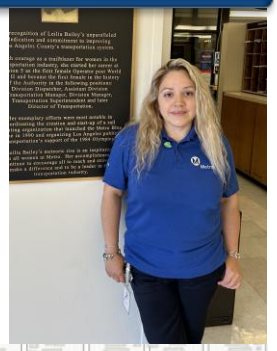
SEPTEMBER Employees of the Month

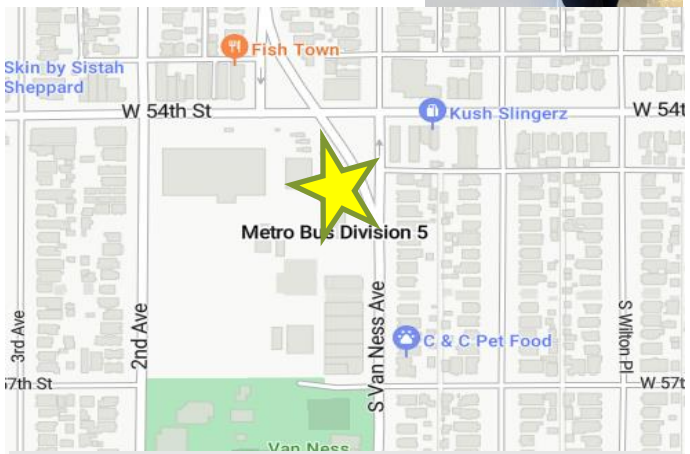
Bus Transportation

Bus Operator

Rocio Espinosa

Adriano



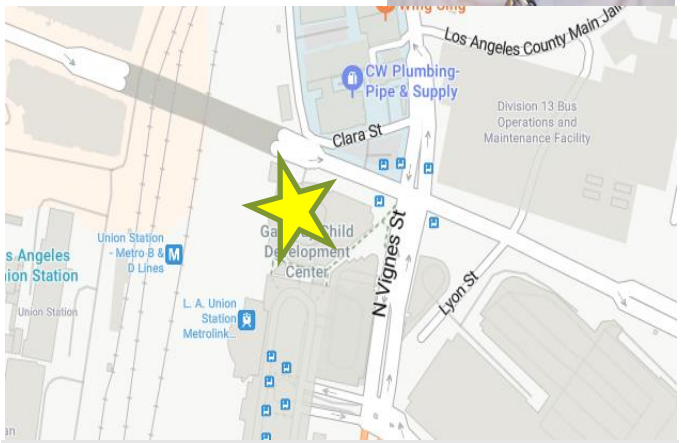


Division 5 – South Los Angeles

SSLE

Transit Security Sergeant

Hunter Hewitt



Gateway/USG – Downtown Los Angeles

Metro

Employees of the Month