



Board Report

File #: 2024-0789, File Type: Appointment

Agenda Number: 38.

**OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE  
OCTOBER 24, 2024**

**SUBJECT: APPOINTMENTS TO METRO'S SERVICE COUNCILS**

**ACTION: APPROVE RECOMMENDATION**

**RECOMMENDATION**

APPROVE nominees for membership on Metro's Westside Central Service Council (Attachment A).

**ISSUE**

The Westside Central Service Council has two vacancies that need to be filled.

**BACKGROUND**

Metro Service Councils (MSCs) were created in 2002 as community-based bodies that serve to improve bus service and promote service coordination with municipal and local transit providers. The MSC bylaws specify that Representatives should live in, work in, or represent the region, have a basic working knowledge of public transit service within their area, and understand passenger transit needs. To do so, each Representative is expected to ride at least one transit service per month.

The MSCs are responsible for convening public hearings to receive community input on proposed service modifications, rendering decisions on proposed bus route changes, and considering staff's recommendations and public comments. All route and major service changes approved by the MSCs will be brought to the Metro Board of Directors as an information item. Should the Metro Board decide to move an MSC-approved service change to an Action Item, the MSCs will be notified of this change before the next Service Council monthly meeting.

**DISCUSSION**

The Council's nominating authority has nominated the individuals listed below. If approved by the Board, they will serve for the three-year terms specified. Attachments A and B provide a brief listing of qualifications for new nominees and the nomination letter(s).

For reference, should these nominees be appointed, the 2022 American Community Survey demographics and 2023 Metro Ridership Survey demographics for each region are compared to the seated membership.

Westside Central Service Council

- A. Steven King, New Appointment  
Nominated by: Los Angeles Mayor Karen Bass  
Term: July 1, 2022 - June 30, 2025
  
- B. Jennifer Nazario, New Appointment  
Nominated by: Los Angeles Mayor Karen Bass  
Term: July 1, 2023 - June 30, 2026

With the appointment of these nominees, the Westside Central (WSC) Service Council membership will compare to the region and the region’s ridership as follows:

WSC Race/Ethnicity	Hispanic	White	Asian/ Pac Isl	Black	Native Amer	Other
WSC Council Region	41.9%	30.9%	13.7%	9.1%	0.2%	4.3%
WSC Region Ridership	67%	8%	7%	17%	1%	1%
WSC Membership (No.)*	30% (3)	50% (5)	0% (0)	10% (1)	10% (1)	0% (0)

*Table does not add to the exact number of Councilmembers as it incorporates each race Councilmembers self-identified with; some current Councilmembers identify as multi-racial.*

The gender makeup of the WSC Service Council will be as follows:

WSC Sex/Gender	Male/Man	Female/ Woman	Non-binary/ Non-conforming	Prefer to self-describe
Los Angeles County	49.6%	50.4%	**	**
WSC Region Ridership	48%	49%	2%	1%
WSC Current Membership (No.)	55.5% (5)	44.4% (4)	0% (0)	0% (0)

*Los Angeles County data is taken from the Census 2022 Quick Facts, which includes a question intended to capture current sex but does not include questions about gender, sexual orientation, or sex at birth.*

**EQUITY PLATFORM**

Metro recommends appointing Service Council members who represent the diverse needs and priorities reflective of the demographics of each respective region. To encourage nominating authorities to nominate individuals who closely reflect the region and its ridership, the staff shares regional ridership, resident, and Service Council membership race/ethnicity and gender demographics with each nomination request. This practice has resulted in the Service Councils becoming more diverse in terms of both race/ethnicity and gender over the last several years. However, approximately half of LA County residents and Metro riders are women and work still needs to be done to achieve gender equity in some of the Service Councils. Staff will continue to share demographic information and encourage nominating authorities to give weight to gender equity when

considering individuals for nomination.

### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

Approval of this recommendation supports the following Metro Strategic Plan Goal: 30 Enhance communities and lives through mobility and access to opportunity.

### **NEXT STEPS**

Staff will continue to monitor the major contributors to the quality of bus service from the customer's perspective and share that information with the Service Councils for use in their work to plan, implement, and improve bus service and the customer experience in their areas.

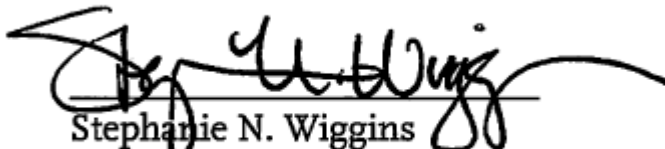
### **ATTACHMENTS**

Attachment A - New Appointees Nomination Letters

Attachment B - New Appointees Biographies and Qualifications

Prepared by: Dolores Ramos, Senior Manager, Regional Service Councils, (213) 922-1210

Reviewed by: Conan Cheung, Chief Operations Officer, (213) 418-3034



Stephanie N. Wiggins  
Chief Executive Officer

NEW APPOINTEES NOMINATION LETTERS



KAREN BASS  
MAYOR

September 18, 2024

Ms. Dolores Ramos  
Senior Manager, Transportation Planning  
Metro Regional Service Councils  
One Gateway Plaza MS 99-7-1  
Los Angeles, CA 90012

Dear Ms. Ramos:

I hereby appoint Ms. Jennifer Nazario to serve as a representative on the Westside/Central Service Council, for the term ending on June 30, 2026. Ms. Nazario will fill the vacancy created by Desa Philadelphia. Her resume is attached.

I certify that in my opinion Ms. Nazario is especially qualified by reason of training and experience for the work which shall devolve upon her, and that I make this appointment solely in the interest of the City.

Please let me know if you need any additional information.

Sincerely,

A handwritten signature in black ink that reads 'Karen Bass'.

KAREN BASS  
Mayor

KB:tga

Attachment





KAREN BASS  
MAYOR

September 18, 2024

Ms. Dolores Ramos  
Senior Manager, Transportation Planning  
Metro Regional Service Councils  
One Gateway Plaza MS 99-7-1  
Los Angeles, CA 90012

Dear Ms. Ramos:

I hereby appoint Mr. Steven King to serve as a representative on the Westside/Central Service Council, for the term ending on June 30, 2025. Mr. King will fill the vacancy created by Jessica Jinn. His resume is attached.

I certify that in my opinion Mr. King is especially qualified by reason of training and experience for the work which shall devolve upon him, and that I make this appointment solely in the interest of the City.

Please let me know if you need any additional information.

Sincerely,

KAREN BASS  
Mayor

KB:tga

Attachment



200 N. SPRING STREET, ROOM 303 LOS ANGELES, CA 90012 (213) 978-0600  
MAYOR.LACITY.ORG



**ATTACHMENT B**

**NEW APPOINTEES BIOGRAPHIES AND QUALIFICATIONS**

**Jennifer Nazario, Nominee to Westside Central Service Council**



Jennifer Nazario was born and raised in Los Angeles. She currently works as a research fellow with the Campaign for College Opportunity, where she assists the research team with fact-checking data, creating graphs, charts, and other visualizations to support the Campaign's mission to ensure that students have the opportunity to pursue higher education. She also works as a Talent Systems Administrator for KIPP SoCal Public Schools, where she works to configure and optimize HRIS workflows across HR, IT, Finance, and Payroll to streamline and reduce data inaccuracies in performance management, onboarding, and offboarding.

Ms. Nazario currently resides in the Florence neighborhood of Los Angeles. She is a first-generation college graduate. She received her bachelor's degree from the University of Pennsylvania and a master's degree in economics from California State University Los Angeles.

**Steven King, Nominee to Westside Central Service Council**



Steven King is a Clean Energy Advocate with Environment California, where he plans, develops, and implements campaign strategies, lobbying, and policy advocacy on clean energy campaigns to increase clean, renewable energy throughout California, spearheading efforts to transition away from fossil fuels and address climate change. Prior to joining Environment California, he served as a Graduate Student Assistant with Caltrans' Division of Sustainability and Innovation.

Mr. King holds a bachelor's degree, magna cum laude in history and public affairs, and a master's degree in public policy, both from University of California Los Angeles. He lives in West Los Angeles and he enjoys spending time outdoors, watching his favorite L.A. sports teams, and playing the trombone.



# Nominations to Metro Service Councils October 2024

# Service Council Nominations

Region	Nominating Authorities
Westside Central	<b>City of Los Angeles Mayor (4)</b> LA County 2 <sup>nd</sup> District Supervisor (1) LA County 3 <sup>rd</sup> District Supervisor (1) Westside Cities Council of Governments (3)

Council currently has two vacancies created by resignation of members due to other commitments:

- A member resigned in April 2024, prior to the end of her term.
- A member resigned in October 2023, prior to the end of her term.

## Westside Central Service Council New Appointees

- ✓ Steven King nominated to serve term of July 1, 2022 - June 30, 2025; resident of Los Angeles.
- ✓ Jennifer Nazario nominated to serve term of July 1, 2023 - June 30, 2026; resident of Los Angeles.



# Council Composition

With these nominees, the composition of this Council will compare to the region and the region's ridership as follows:

WSC Race/Ethnicity	Hispanic	White	Asian/ Pac Isl	Black	Native Amer	Other
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