



## Board Report

**File #:** 2024-0827, **File Type:** Informational Report

**Agenda Number:** 41.

### OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE OCTOBER 24, 2024

**SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY**

**ACTION: RECEIVE AND FILE**

#### **RECOMMENDATION**

RECEIVE AND FILE the Public Safety Report.

#### **ISSUE**

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

#### **BACKGROUND**

Within Metro's Public Safety Mission statement, the agency recognizes that each individual is entitled to a safe, dignified, and human experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and law enforcement services. Furthermore, since July 2023, Metro has been using a comprehensive deployment model to utilize all resources from the public safety ecosystem.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as homeless outreach staff, transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

#### **DISCUSSION**

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations and Customer Experience. SSLE forms the foundation of Metro's comprehensive approach to safety and security, focused specifically on protecting our customers and employees by preventing and addressing crime

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on our system, enforcing Metro's Code of Conduct, ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities, performance, and outcome-related data for August, the most recent month for which systemwide law enforcement data is available.

## **OVERVIEW**

Ridership continued to steadily increase, up 7.73% from August 2023 (27,066,466 vs. 25,124,083), marking the 21<sup>st</sup> consecutive month of year-over-year ridership growth. Per 1 million boardings, Crimes Against Persons (violent crimes) have decreased compared to the previous month (7.43 vs. 7.54).

The surge of public safety personnel continued its third full month, successfully counteracting the typical summer peaks of violent crime. The uptick in crimes from July to August was 4.7% in 2024 compared to 22.8% in 2023. Removing trespassers and focusing on narcotics, weapons, and outstanding warrants drove the effort that resulted in year-over-year reductions in August for Crimes Against Persons.

In late August, staff began testing different weapons detection systems with some notable preliminary findings. The Station Experience unit continues to make progress with improving Metro stations through various upgrades and programs. Metro also continued its progress on becoming the first transit agency in the U.S. to install new fully-enclosed bus barriers on its entire fleet, with 32.4% of buses retrofitted as of August 28.

The multi-layered safety partners conduct weekly report-outs and utilize data from various internal and external sources (i.e., Call Center, Transit Watch app, crime reports, etc.) to ensure these strategies are maintained, adjusted, or newly incorporated to mitigate crime spikes or arising trends on the system.

## **ACTIVITIES AND INITIATIVES**

### ***Weapons Detection Pilots Update***

Metro began cost-free pilots with multiple vendors in late August that will go on through November 2024. The piloted technologies can be broadly categorized as video analytics-based brandished weapon detection and concealed weapon screening. A summary of the activity and preliminary findings are outlined in Attachment J.

### ***Station Experience Updates***

#### ***Azusa End-Of-Line Parking Sets Post-Pandemic Record Usage***

A strong return of paid parking utilization at APU/Citrus College A Line Station, following several recently completed Parking Lot User Safety (PLUS) program improvements, including brighter lighting, open door elevators, ambient sound device, throne restroom and ongoing partnership with City of Azusa and LASD, that have restored overall safety and cleanliness.

### ***Public Safety Surge Update***

In May 2024, the Board directed staff to surge the daily planned deployment of public safety personnel to be physically present on buses and trains and at stations (Motion 31; Attachment B). These efforts, along with Metro initiatives such as the Tap to Exit Pilot, demonstrate the holistic approach to safety that will continue into the fall months.

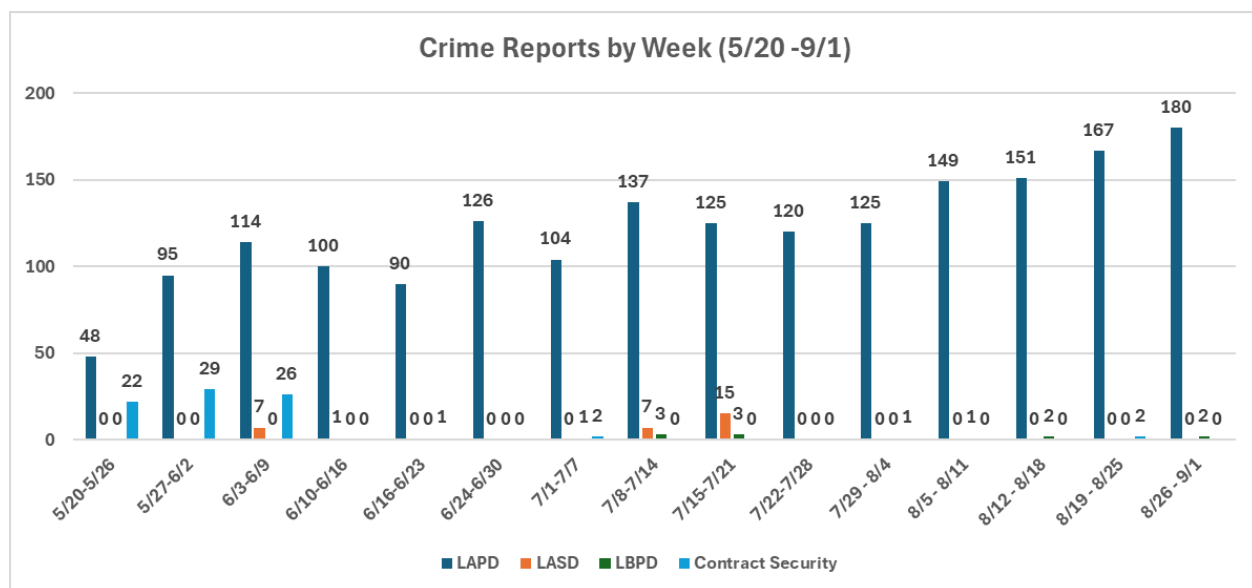
### Recap of the Summer Surge

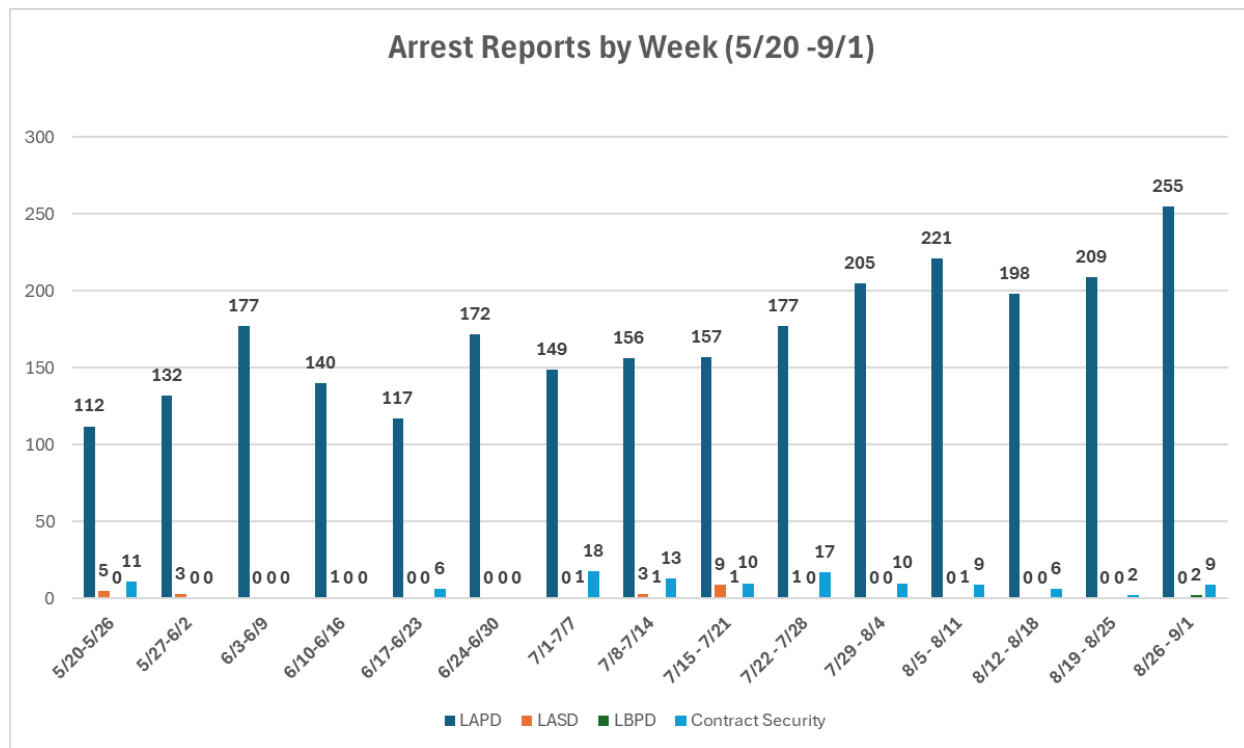
As mentioned in last month's update, violent crime typically rises in the summer months. This summer, it *decreased* from May to June and rose modestly in July and August. Removing trespassers and focusing on narcotics, weapons, and outstanding warrants drove the effort that resulted in year-over-year reductions in August for Crimes Against Persons (see Systemwide Crime Stats below for details). Surge-specific Crimes Against Society (largely Trespassing) rose markedly in August.

Discussions with law enforcement personnel highlighted the following key successes of the Surge:

- Increasing daily deployment by 20% allowed uniformed personnel to supplement fixed-post teams with roving teams that served dual functions.
  - Supplementary teams rode trains and buses and made visible contact with customers.
  - Officers with flexible assignments were able to support fixed-post deployments when booking a suspect or when an officer otherwise needed to leave or rotate out. This allowed for continuous coverage even as crime reports and arrests increased.
- More effective utilization of law enforcement resources, including foot patrols, engagement at turnstiles, TAP card checks, and other methods of visible presence helped deter crime and expose Code of Conduct issues, resulting in more citations and arrests for trespassing, narcotics, and weapons and an overall safer system.

The following is a snapshot of the Public Safety Surge from May 20 to September 1 by the numbers.





After analyzing fifteen weeks of surge data, staff observed the following:

- There were 1,956 crimes reported by surge law enforcement personnel and 2,716 surge-related arrests between May 20, 2024, and September 1, 2024.
- Increase in reported trespassing incidents, which rose 41% (640 vs. 453) in August, accounted for much of the significantly higher number of crimes reported.
- The number of assaults dropped significantly in August compared to July (1 vs. 9).
- There was a 31% increase in arrests in August compared to July, due to increases in arrests related to trespassing (640 vs. 430) and warrants (144 vs. 105).
- Arrests related to weapons increased in August compared to July (4 vs. 5).



SURGE RELATED CRIMES AND ARRESTS				
	JULY		AUGUST	
INCIDENT TYPE	CRIME	ARREST	CRIME	ARREST
Agg Assault	2	0	1	0
Arson	0	0	0	1
Ass Op	2	0	0	0
Battery	8	1	2	1
Battery on Operator	0	3	0	0
Bike Theft	0	0	1	1
Burglary	2	0	0	0
Larceny	0	0	2	1
Narcotics	41	44	25	25
Released from Custody	0	137	0	146
Robbery	3	1	1	0
Trespassing	453	430	640	640
Vandalism	4	11	0	4
Warrants	0	105	0	144
Weapons	2	5	5	4
Other	41	8	30	3
<b>TOTAL</b>	<b>558</b>	<b>745</b>	<b>707</b>	<b>970</b>

### ***Ancillary Areas Motion 30 Response - Quarterly Update***

The following is a quarterly update outlining progress on securing and cleaning ancillary areas as required by Motion 30 (Attachment C) by Directors Bass, Horvath, Krekorian, Najarian, Solis, and Hahn.

#### ***Maintenance***

- Custodial Services continue to clean all ancillary areas along the B, D, E, and K lines weekly.
- Metro frontline employees report and a third-party Industrial Hygienist who conducted an audit last month confirmed that the ancillary areas are consistently cleaner. Additional details regarding the audit, which Metro's Corporate Safety department initiated, will be presented next month.
- Before these targeted efforts, special cleanup requests were received daily from at least 12 of the 16 underground stations on the B and D Lines. These requests have now decreased to once a week at three of the 16 stations. This was a direct result of the increased frequency of corridor inspections by Contract Security officers, maintaining an increased frequency of station corridor cleaning, new cleaning products, updated Standard Operating Procedures for chemical and staff safety, and equipment that protects staff from potential exposure to untreated corridors.

#### ***Security***

- As of August 31, 2024, 87 Contract Security officers support keeping the ancillary areas clean

by providing security escorts to custodians.

- Contract Security is deployed 24/7 at all 24 subway stations on the B, D, E, and K lines. They inspect every ancillary area nine times daily and arrest any trespassers they encounter.
- Contract Security efforts resulted in three trespassing arrests in ancillary areas in the month of August.
- Contract Security reports damage and submits repair and clean-up requests that occur between the regularly scheduled clean-up times via the Metro Transit Watch app.

#### Alarms

- As reported previously, all audible alarms at the B/D Line ancillary doors are programmed to activate for up to two hours if the door was entered or exited without first tapping a valid employee ID card on the adjacent badge reader.
- Contract Security continued to respond to ancillary door alarms set off by intruders, with an average response time of six minutes. The alarms were reset by Contract Security officers at the station only via the badge readers, and any observed activities were reported to the Security Operations Center.

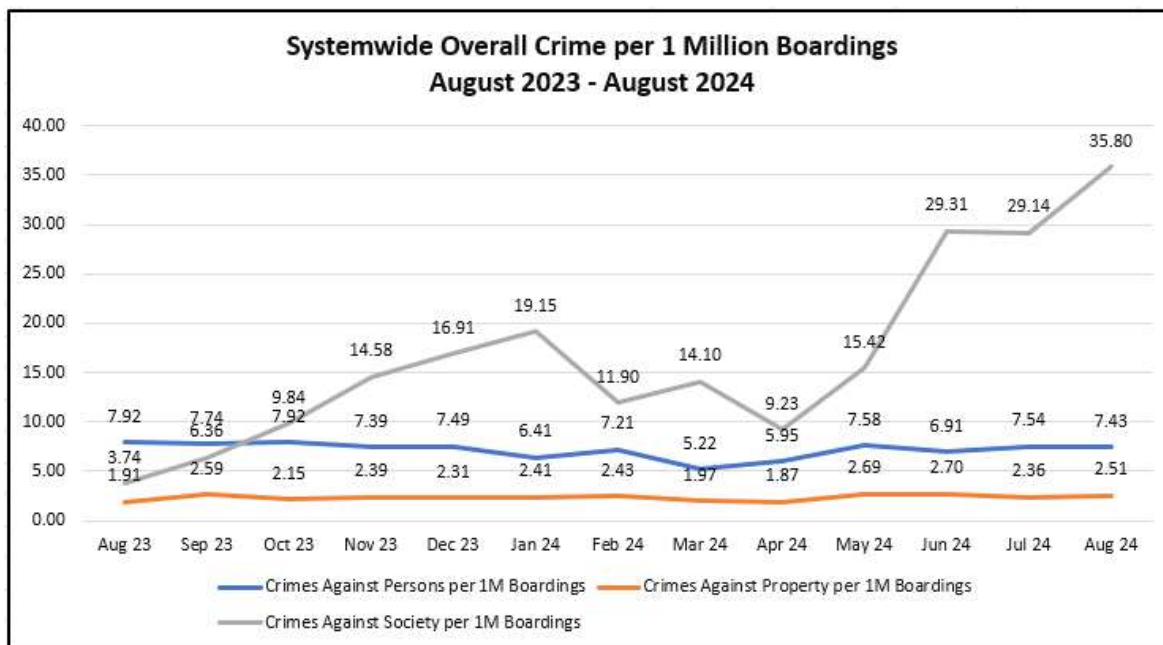
### SYSTEMWIDE CRIME STATS

Crimes Against Persons increased by 4.7% in August 2024 compared to July 2024 (201 vs. 192). By mode, Crimes Against Persons on the rail system increased by 17.8% (126 vs. 107), mainly due to increases in aggravated assaults (31 vs. 23), batteries (66 vs. 56), and sex offenses (9 vs. 2). In comparison, Crimes Against Persons on the bus system decreased in August compared to July by 11.8% (75 vs. 85). This was due to decreases in aggravated assaults (17 vs. 22), batteries (46 vs. 50), and sex offenses (1 vs. 6). In contrast, there was an increase in robberies (11 vs. 7).

Although there was a slight increase in Crimes Against Persons (violent crimes) from July to August, on a monthly average Crimes Against Persons from January to August 2024 decreased 6.5% from the same period in 2023. From January to August 2023, Crimes Against Persons averaged 186 per month, while in 2024, they averaged 173 per month. When the number of boardings is considered, Crimes Against Persons in 2024 have decreased by 14.5% compared to 2023 (6.78 vs 7.93 Crimes Against Persons per 1 million boardings). Crimes Against Property systemwide increased by 13.3% when comparing August 2024 to July 2024 (68 vs. 60). On the rail system, these crimes increased by 28.6% (45 vs. 35), mainly due to an increase in thefts (34 vs. 20). Crimes Against Property on the bus system saw an 8.0% decrease (23 vs. 25), primarily driven by a decrease in vandalism (10 vs. 13).

Crimes Against Society systemwide increased by 30.6% in August compared to July (969 vs. 742). By mode, the rail system experienced increases in trespassing (767 vs. 590), narcotics (119 vs. 86), and weapons (25 vs. 22). On the bus system, Crimes Against Society saw an increase, which was a result of increases in narcotics (20 vs. 12) and trespassing (35 vs. 24). More information can be found in Attachments D, E, F, and G.

The following chart compares Crimes Against Persons, Property, and Society crime data per one million boardings.



In August 2024, Crimes Against Persons per one million boardings decreased by 1.5% compared to July 2024 and decreased by 6.2% compared to August 2023. Crimes Against Property per one million boardings increased by 6.6% compared to July 2024 and increased by 31.5% when compared to August 2023. Crimes Against Society per one million boardings increased by 22.9% compared to July 2024 and 856.9% compared to August 2023.

## FRONTLINE SAFETY

For the month of August, there were 59 assaults on Metro personnel. August is the first time period that assaults on personnel have been comprehensively gathered. Staff will continue to monitor these assaults every month to look for any patterns that may arise.

Assaults on Metro Employees and Contractors - August 2024	
Type	Count
On Bus Operators	17
On Rail Operators	0
On Metro Transit Security Officers	3
On Contract Security Officers	23
On Ambassadors	14
On Custodians	2
<b>Total</b>	<b>59</b>

## Operator Safety

Spitting and using an object (e.g., hammer, skateboard, beer can) were the top methods of assault on operators in August. Of the 17 assaults, 10 reported a non-retrofitted bus barrier in use, three reported no barrier in use, three occurred outside the barrier, and one did not provide details of bus barrier use. Of the reported assaults, three victims required medical transport. Three assaults

occurred on Line 260, two assaults occurred on Lines 4 and 720, and all other assaults occurred on various bus lines scattered throughout Metro's service area. Seven assaults occurred between 12:00 p.m. and 5:59 p.m., four assaults occurred between 12:00 a.m. and 5:59 a.m., four assaults occurred between 6:00 p.m. and 11:59 p.m., and two assaults occurred between 6:00 a.m. and 11:59 a.m.

Figures A and B provide context on operator assaults for the month of August compared to prior months and years, respectively. Methods of assaults for the month are illustrated in Figure C. Details of the assaults can be found in Attachment H.

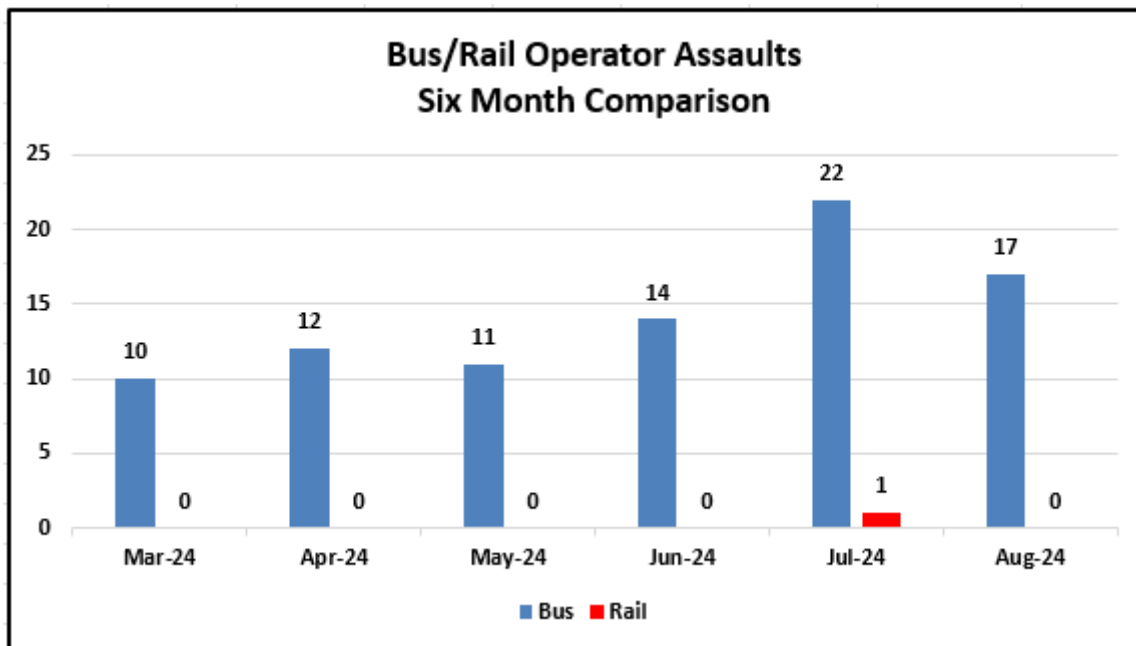


Figure A: Bus/Rail Operator Assaults Six-Month Comparison

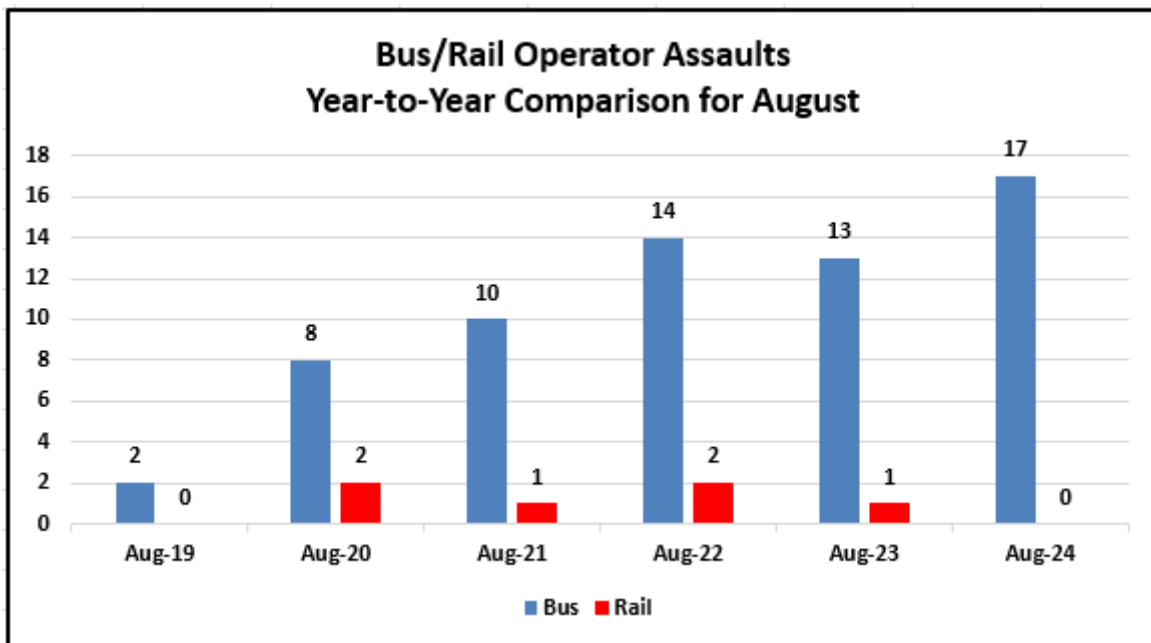


Figure B: Bus/Rail Operator Assaults Year-to-Year Comparison

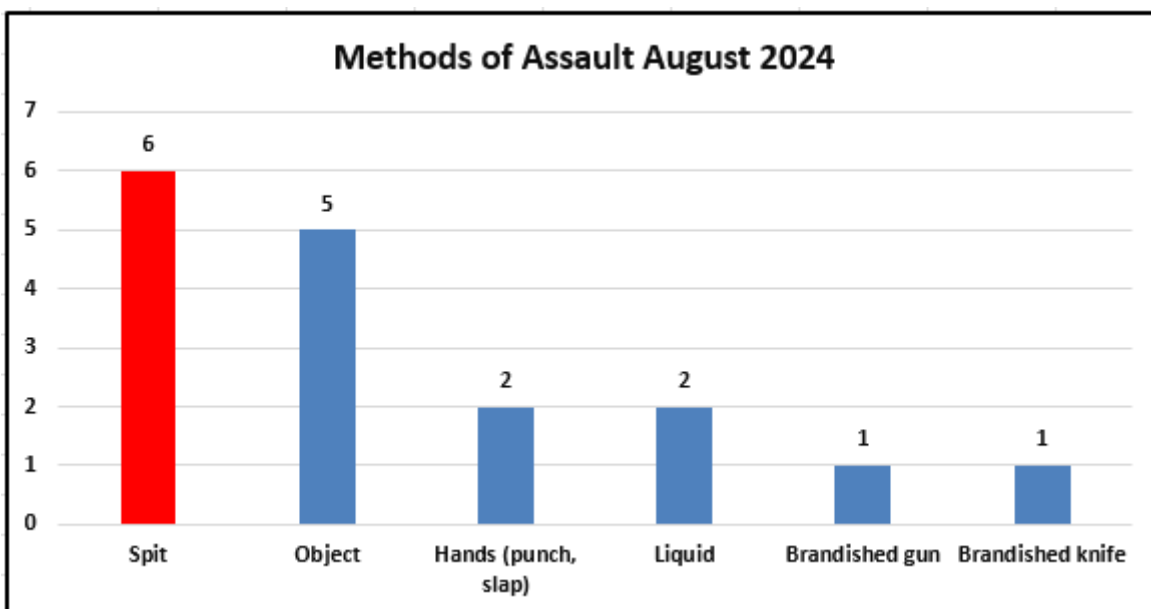


Figure C: Methods of Assault

### ***Installation of Retrofit Barriers***

In April 2024, the Board designated emergency procurement authority for the manufacturing and installing of reinforced barriers to better protect bus operators while on duty. Metro's entire bus fleet is anticipated to be fitted with fully-enclosed barriers by the end of the year.

As of August 28, approximately 32.4%, or 621, of Metro's fleet of 2,105 buses have been retrofitted with fully-enclosed operator barriers. Since many operator attacks involve spitting (from May to August 2024 48% of operator assaults in the bus involved spitting) or throwing objects, it is expected

that operator barriers will lead to a significant decrease in such incidents.

From April 2023 to August 2023, there were 71 operator assaults, while this year, 66 assaults occurred in the comparable period. Overall, the monthly assault average is down slightly (14.2 vs. 13.2). The averages were also compared between these two time periods for the top ten lines experiencing the most assaults (described in the previous section). Data from the most recent time period for these lines also indicates a slight improvement (7.2 vs. 5.2). However, more data is needed before conclusions regarding retrofit-barrier efficacy can be made. Next, staff will evaluate bus trip-level data to show whether the presence of a barrier during a given bus trip decreases the likelihood that an operator is physically assaulted during that trip.

### **Bus Safety Teams**

Transit Security Bus Safety Teams rotate across the top 10 bus lines with reported incidents of operator assaults and lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro's Code of Conduct. In August, an end-of-line operation was conducted during Owl Service at the G Line end-of-line stations to address bus operator concerns about individuals not there for the purpose of transit who are refusing to alight buses at the end of the line. MTS provides the dates and times of upcoming offloading operations to HOME partners, and their participation is dependent on their schedule.

This operation resulted in 108 removals for non-compliance at Chatsworth Station between August 5 and August 16 and 102 removals for non-compliance at North Hollywood Station between August 19 and August 30.

TRANSIT SECURITY BUS SAFETY TEAMS – AUGUST 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS <sup>1</sup>	REMOVALS <sup>2</sup>	VERBAL WARNINGS <sup>3</sup>
08/05/24 – 08/09/24	2, 4, 40, 207, G Line	101	155	142
08/12/24 – 08/16/24	2, 4, 40, 207, G Line	104	177	134
08/19/24 – 08/23/24	2, 4, 40, 207, G Line	101	152	138
08/26/24 – 08/30/24	2, 4, 40, 207, G Line	103	164	133

<sup>1</sup> Combined number of trips taken by BST on the referenced bus lines.

<sup>2</sup> Combined number of persons removed at the bus door for fare evasion.

<sup>3</sup> Combined number of verbal warnings given inside the bus for Code of Conduct violations.

The MTS teams are augmented with law enforcement support. In August, there were 3,384 and 6,369 bus boardings by LAPD officers and LASD deputies, respectively.

In addition to Code of Conduct enforcement, TSOs provide riders with safety tips, such as being aware of their surroundings while using their mobile phones and informing them of the Transit Watch application to report incidents. Several TSOs are bilingual and can assist patrons in Spanish, Korean, and Thai, among other languages. TSOs also engage with bus operators to obtain information regarding safety issues or areas of concern that the Bus Safety Teams can address. Additionally, when possible, TSOs provide operators with verbal tips related to safety and de-escalation tactics to ensure they can respond appropriately to incidents that may threaten their safety.

**DEPLOYMENT RESULTS**

The following reflects the results of the deployment for August and the effects of preventing and reducing crime on the system.

**Law Enforcement**

LAPD, LASD, and LBPD enforce the penal code on the system, including conducting trespass investigations. The table below represents the law enforcement efforts to enforce the penal code on the system for August.

Law Enforcement Efforts						
Agency	Arrests			Citations*		
	Rolling 12-Month Average	July 2024	August 2024	Rolling 12-Month Average	July 2024	August 2024
LAPD	484	909	1,244	427	1,066	1,426
LASD	134	119	167	152	122	159
LBPD	2	2	2	6	6	0
<b>Total</b>	<b>620</b>	<b>1,030</b>	<b>1,413</b>	<b>585</b>	<b>1,194</b>	<b>1,585</b>

\*Law enforcement citations are not related to fare but for trespassing, loitering, and moving violations.

In August, the three law enforcement agencies made 1,413 arrests and issued 1,585 citations. Law enforcement citations and warnings are not related to fare but are given for trespassing, loitering, and moving violations. Details on the demographics of individuals arrested can be found in Attachment I.

Law enforcement homeless outreach data has been omitted from this report as staff works to align how homeless outreach data is defined and reported. After defining the standard data sets for Metro homeless outreach reporting are consistent with LA County Department of Health Services (DHS) and Metro's own Homeless Outreach, further staff research showed the challenges of aligning on a common reporting standard with our law enforcement partners. Staff is continuing to engage with the homeless outreach teams of our law enforcement partners to determine how best to standardize reporting and avoid double-counting cases already reported to Metro.

**End of Line**

Contract Security (CS) officers offload trains at the end-of-line (EOL) stations. This operation functions to deter patrons from riding the system without valid fare while allowing train cleaning to promote a clean and safe environment. Offloading operations also simultaneously provide security support for Metro employees performing their duties.

Station	July 2024		August 2024	
	Trains Cleared	Patrons Offloaded	Trains Cleared	Patrons Offloaded
APU/Citrus	1,205	3,923	1,635	6,172
Atlantic	1,767	1,587	7,353	6,135
Downtown Long Beach	2,950	5,553	1,707	7,047
Downtown Santa Monica	1,185	10,673	896	7,783
Expo/Crenshaw	1,246	154	802	311
North/Hollywood	816	4,171	1,308	4,900
Norwalk	699	11,759	643	9,407
Redondo Beach	1,610	2,697	1,297	2,867
Union Station	1,339	1,700	2,188	3,627
Westchester/Veterans	1,409	3,971	1,334	3,146
Wilshire/Western	894	2,803	1,640	4,255
Grand Total	15,120	48,991	20,803	55,650

As CS officers maintain their efforts at these stations, they establish a consistent process and expectations for Metro riders when the train reaches its last stop. Consequently, staff is observing fewer complaints from both riders and front-line staff. Metro service attendants and schedule checkers have been able to perform their duties with relative ease as the CS officers are present to ensure each train car is empty and step in if staff needs security assistance.

In August, Metro Homeless Outreach efforts targeted the following stations: Westlake/MacArthur Park, Willowbrook/Rosa Parks, and Lake. The table below reflects these efforts.

Metro Homeless Outreach Efforts (Excluding End of Line)	August Totals
Engagements	792
Enrollments into Homeless Management Information System (HMIS)	60
Interim Placements	10
Permanent Housing Placements	0

Metro Homeless Outreach has fixed posts at key EOL stations within the comprehensive planned deployment. Staff currently support six EOL stations (Union Station, Downtown Santa Monica, Downtown Long Beach, Atlantic, North Hollywood, and APU/Citrus). The efforts at EOL account for 2,261 (74%) of 3,053 total engagements during the month of August. The table below reflects the outreach efforts at EOL stations.

Metro Homeless Outreach Efforts (End of Line)	August Totals
Engagements	2261
Enrollments into Homeless Management Information System (HMIS)	109
Interim Placements	19
Permanent Housing Placements	5

### Transit Security

The primary role of Metro Transit Security (MTS) in the Comprehensive Planned Deployment is Code of Conduct enforcement. In August, MTS officers issued 534 citations and 287 written warnings for Code of Conduct violations. Of those, 794 (96.7%) were due to individuals failing to provide proof of fare. A breakdown of the remaining citations and warnings is shown in the table below. This month's increase in citations and warnings can be attributed to the TAP-to-Exit program at the North



Hollywood Station where Transit Security Officers issued citations to those unable to provide proof of valid fare. As such, the citations and warnings in August are noticeably higher than the 12-month average, shown in the table below. The numbers reflect MTS's continued efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct.

Citations and Warnings - August 2	
Category	Count
Proof of Fare	794
Smoking /Vaping	13
Urinating/Defecating	3
Animal in Carrier	3
Food or Drink	2
Weapons Prohibited	1
Wheeled Riding	1
Must Allow Access	1
Adhere to Parking Requirements	1
Comply with Lawful Orders	1
Authorized Persons Allowed	1
<b>Total</b>	<b>821</b>

MTS Citations and Warnings		
	August 2024	12-month Avg
<b>Citations</b>	534	485
<b>Warnings</b>	287	204

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of August's monthly activity.

TRANSIT SECURITY FARE COMPLIANCE TEAMS – AUGUST 2024			
DEPLOYMENT PERIOD	LINES COVERED <sup>1</sup>	REMOVALS – FARES <sup>2</sup>	REMOVALS – CoC <sup>3</sup>
08/05/24 – 08/09/24	A, B, C, E	292	174
08/12/24 – 08/16/24	A, B, C, E	297	181
08/19/24 – 08/23/24	A, B, C, E	294	178
08/26/24 – 08/30/24	A, B, C, E	295	177

<sup>1</sup> Refers to Focus Stations and End-of-Line Stations on indicated rail line.

<sup>2</sup> Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

Transit Security Train Safety Teams provide a uniformed presence and enforce fare and Code of Conduct aboard trains. The table below provides a recap of August's monthly activity.

TRANSIT SECURITY TRAIN RIDING TEAMS – AUGUST 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS <sup>1</sup>	REMOVALS – FARES <sup>2</sup>	REMOVALS – CoC <sup>3</sup>
08/05/24 – 08/09/24	A, B, C, E	88	94	52
08/12/24 – 08/16/24	A, B, C, E	91	92	58
08/19/24 – 08/23/24	A, B, C, E	84	97	51
08/26/24 – 08/30/24	A, B, C, E	87	99	55

<sup>1</sup> Combined number of trips taken by TRT on the referenced rail lines.

<sup>2</sup> Combined number of persons removed from the train for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from the train for Code of Conduct violations.

### ***Metro Ambassadors***

Metro Ambassadors provide support to riders, connecting riders to resources, and reporting safety incidents or maintenance needs, thereby helping to improve the perception of safety. Metro Ambassadors were deployed on all rail lines, G Line, J Line, and bus lines 210, 40, and 720, and provided crowd control and wayfinding support for special events. Since May 25, 2024, Metro has been deploying additional Ambassadors during peak times across two 4-hour shifts to increase visibility at key locations and provide more support for riders. As part of the surge, Metro continues to aim to deploy 52 additional Ambassadors daily.

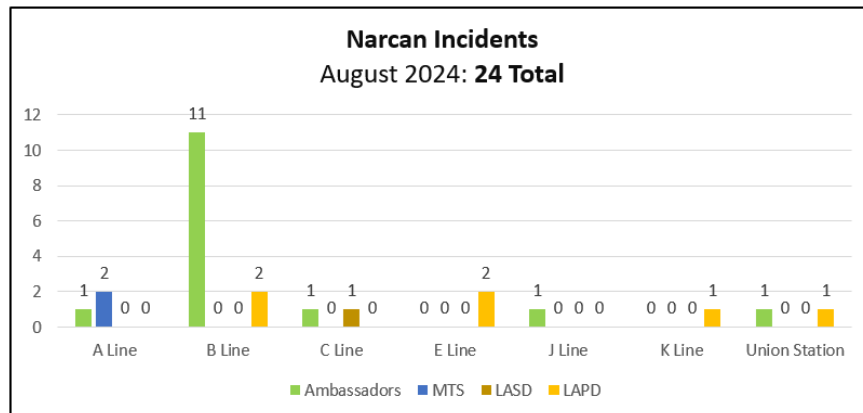
For the month of August 2024, Metro Ambassadors conducted 79,496 customer engagements and reported the following:

- 1,856 Cleanliness Issues, a 3.08% decrease from last month.
- 1,587 Graffiti Incidents, a 10.2% increase from last month.
- 363 Elevator and Escalator Problems, a 19.1% decrease from last month.
- 345 Safety Issues, a 9.92% decrease from last month.
- 14 lives were saved through the timely administration of Narcan, compared to 5 saved in July.

### ***Narcan Deployment***

MTS, LASD, LAPD, and Metro Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose. LBPD is not required to carry Narcan, per its agency's policies. Contract Security (InterCon Security and Allied Universal Security) was recently trained to use Narcan. InterCon started carrying Narcan on August 19, while Allied Universal Security began on September 2.

In total, 24 Narcan incidents were reported in August.



## PUBLIC FACING DASHBOARD UPDATE

SSLE has completed the buildout of Phase 1 of the dashboard. This initial version of the dashboard shows systemwide crime (on a weekly and monthly basis), calls for service (monthly), and arrest statistics (monthly). Crime data is provided by crime type and line in the monthly version and by crime type and station in the weekly version. Calls for service counts are categorized by urgency level. Arrest counts are provided by gender and race/ethnicity. Its release is contingent on completion of internal reviews and PSAC. Upon final approval, the dashboard will be provided to the Customer Experience Department and incorporated into the Metro website.

## EMERGENCY MANAGEMENT

### *Emergency Training and Exercises*

On August 17, the Emergency Management Department (EMD) conducted the first of three K Line extension safety certification exercises. The full-scale exercise was conducted at the Century Aviation Station using a Shooting Victims/Unattended Packages scenario.



The objectives were to familiarize first responders with the new station and enhance the coordination and communication with local response partners. Law enforcement had the opportunity to take turns

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being first on the scene and coordinate operations through the Unified Command. There were over 80 participants which included representatives from the following: Los Angeles Police Department Transit Services, Pacific Division, K-9, and Bomb Squad Units; Airport Police and Emergency Management; Transportation Security Administration (TSA) Visible Intermodal Prevention and Response (VIPR) Team; Transit Ambassadors; Inter-Con Security; California Public Utilities Commission (CPUC); Los Angeles Department of Transportation; and Metro Rail Operations, Maintenance of Way, Divisions 16 and 22 Management and Staff, Facilities Maintenance, Fire Life Safety, Corporate Safety, and EMD.

On August 21, EMD and Fire Life Safety conducted the second of three K Line extension exercises. This tabletop discussion-based exercise used a simulated derailment at the K/C Line tie-in with riders self-evacuating. There were over 40 participants including representatives from the following: Los Angeles Police Department Transit Services and Pacific Divisions; Airport Police & Emergency Management; LA Fire Department; LA County Fire Department; El Segundo Fire and Police Departments; LA Sheriff's Department Transit Services; California Public Utilities Commission (CPUC); and Metro Rail Operations, Maintenance of Way, Divisions 16 and 22 Management and Staff, Facilities Maintenance, Bus Operations, Fire Life Safety, Corporate Safety, and EMD.

On August 24, EMD conducted the last of three K Line extension exercises. The full-scale exercise was conducted at the UG-1 Tunnel, adjacent to the runway at LAX, and used a Train vs. Trespasser scenario.

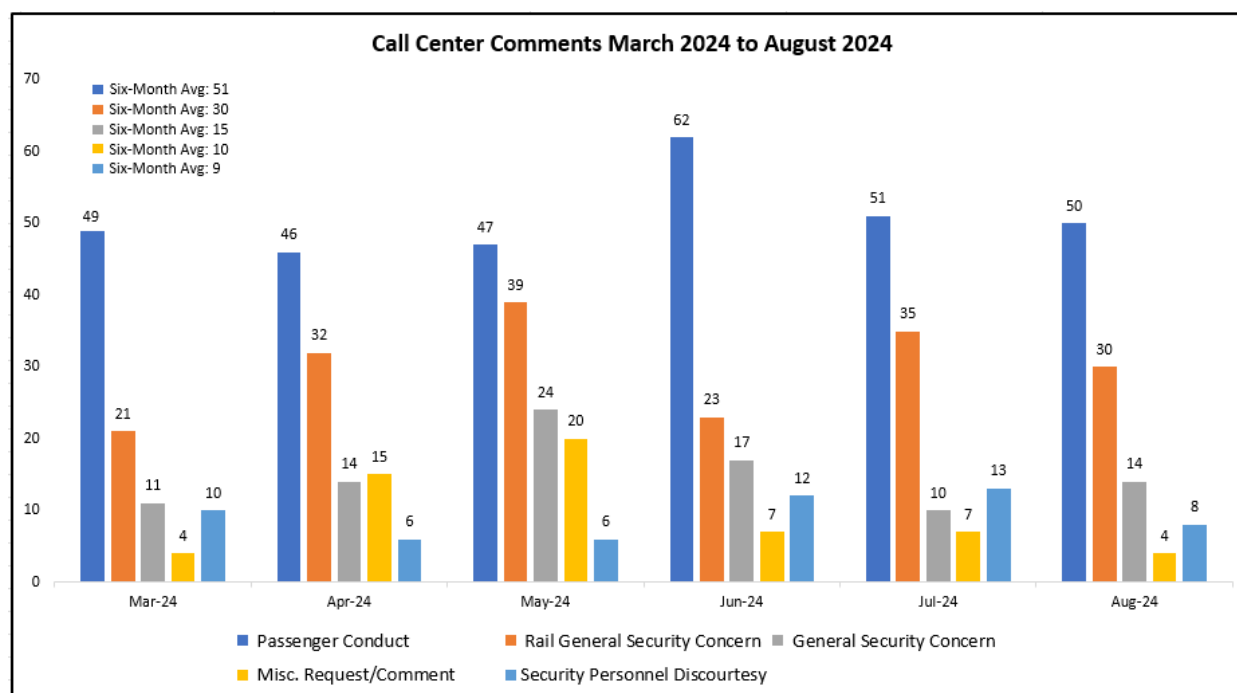
The objectives were to familiarize all first responders with this new section of the K Line, increase coordination and communication in Unified Command, and test rescue and recovery from the tunnel. There were over 45 participants, which included representatives from the following: Los Angeles Police Department Transit Services; Airport Police; LA Fire Department; California Public Utilities Commission (CPUC); Los Angeles Department of Transportation; and Metro Rail Operations, Maintenance of Way, Divisions 16 & 22 Management and Staff, Facilities Maintenance, Fire Life Safety, Corporate Safety, and EMD.

## **CUSTOMER COMMENTS**

Using various sources, including Metro social media accounts, the Transit Watch app, and the Call Center, staff assessed the public sentiment of the Metro system. In August, engagements related to safety and security increased by 20.2% (1,104 more posts) compared to July. The most significant increases were seen on social media channels, with posts on Reddit and X increasing the most. Similar to last month, the most discussed topic was related to Metro facilities and infrastructure, which had 3,746 mentions (6.75% fewer than July). When discussing safety and security at specific Metro stations, Union Station is mentioned far more frequently than other stations and experienced the largest increase in mentions between July and August. Users also mentioned Downtown Santa Monica Station across social media and Transit Watch, often mentioning fare evasion, TAP-to-Exit, and drug use in the station. In August, we observed more mentions of security personnel than in July. Metro's TAP-to-Exit program and general fare enforcement contributed to this increase, both positive and negative. SSLE Data Analytics reported information on the weekly calls with security and maintenance task forces for stakeholder awareness and strategy development. They will continue tracking the monthly data for changes and customer comments.

### Call Center Comments

From July to August, passenger comments on *Passenger Conduct* decreased by 2.0% from 51 to 50. Examples of some of the most common comments received are riders complaining about individuals smoking on the train, drinking alcoholic beverages, and playing loud music. SSLE Metro Transit Security and Contract Security train riding teams were informed to continue to enforce and provide education on the Metro Code of Conduct. Customer comments related to *Rail General Security Concern* and *General Security Concern* decreased by 14.3% (35 to 30) and increased by 40.0% (10 to 14), respectively. Examples of these types of incidents range from harassment to assault. SSLE will continue highlighting top themes from comments submitted to the Call Center and collaborate with its public safety partners to address them as part of the Comprehensive Planned Deployment. The table below shows call center comments by type and month from March 2024 to August 2024.



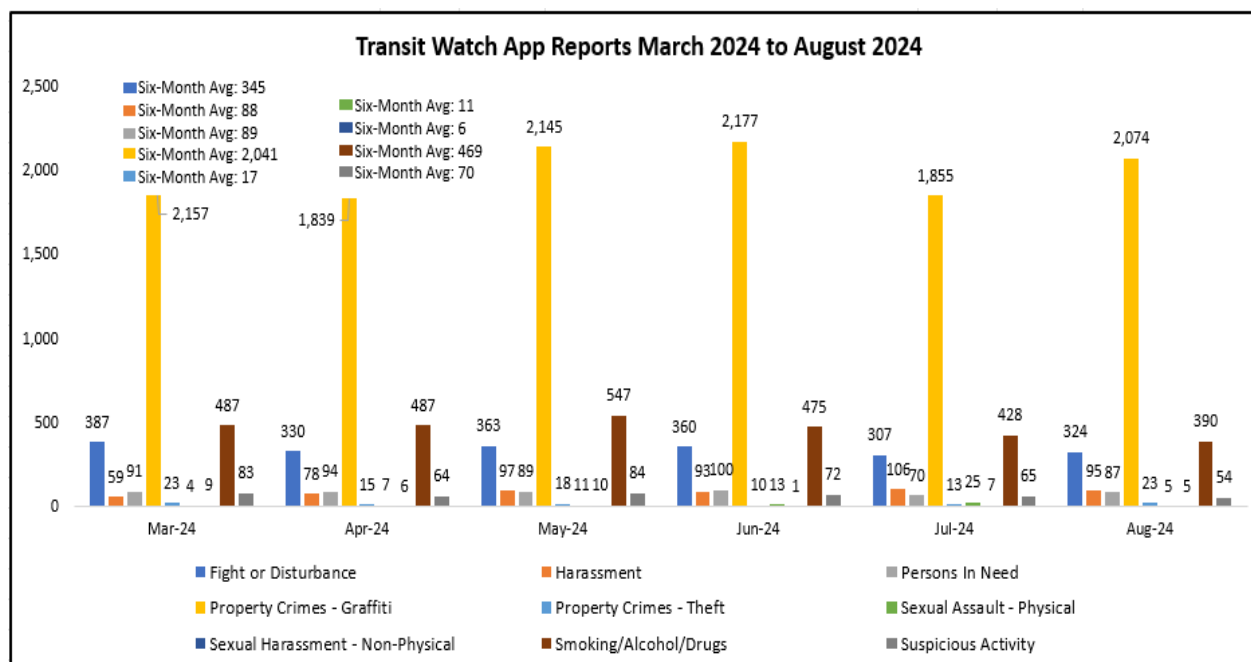
Staff reviews all safety- and security-related customer comments regarding trends and patterns to inform possible shifts of uniformed personnel deployments to where ongoing Code of Conduct and crime issues are identified. Moreover, any customer comment referencing criminal activity is forwarded to law enforcement for a follow-up with the customer to investigate the incident and file a crime report.

### Transit Watch (TW) App Reports

Transit Watch App reports related to safety and criminal activity for August totaled 3,057, an increase of 6.3% compared to July. The Security Operations Center's Security Control Specialists (SCS) continue to exceed the FY25 SSLE target response time of 120 seconds, with a response time of 35 seconds for August. By comparison, in FY24, the average response time was 99 seconds, exceeding the fiscal year's target. This target response time ensures a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system.

### Types of Reported Incidents

Of the incident types reported through the Transit Watch application, property crimes - graffiti reports, fights or disturbances, and property crimes - theft reports increased from July to August. Property crimes - graffiti made up most of the incidents, at 68%. Graffiti incidents reported in August were 2,074 vs. 1,855 in July (an 11.8% increase). Of the 2,074 graffiti incidents captured, Ambassadors reported 77.3% (1,604) of these occurrences, a 37.1% increase compared to 1,170 reported in July. The number of fight or disturbance reports submitted in August was 324 vs. 307 in July (a 5.5% increase), while the number of property crime-theft reports submitted in August was 23, a 76.9% increase versus July (13).



Transit Watch reports highlighted increased property crime and cleanliness issues along the A, B, C, and E lines. These observations resulted in increased patrols at stations with the highest observations. SSLE also utilized the weekly meetings between members of the Comprehensive Planned Deployment to discuss observed increases in security incidents, which included theft. Staff will continue to explore best practices such as messaging and awareness campaigns, education, and video analytics to address graffiti, theft, and harassment systemwide. Additionally, SSLE will look to identify locations (stations, trains, and buses) and the time of day of harassment reports to determine if any patterns exist and work with multi-layer resources to develop a strategy for visibility to prevent and minimize these types of incidents.

In August, the top three locations for graffiti incidents were Willowbrook/Rosa Parks Station (69), Hawthorne/Lennox Station (61), and Crenshaw Station (52). The top three locations reporting fight or disturbance incidents were 7th Street/Metro Center Station (35), Westlake/MacArthur Park Station (23), and North Hollywood Station and Union Station (19 each). The top three locations reporting property crimes - theft incidents were Pico Station (4) and the following four stations each reported two incidents: Santa Monica Station, Lakewood Blvd Station, 7th Street/Metro Center Station, and La

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Mirada Station.

## **EQUITY PLATFORM**

Metro continues to take a cross-disciplinary approach to grow ridership, improve the customer experience, and, most importantly, ensure the safety of Metro's system. The collaboration between SSLE and its partners in the comprehensive public safety model remains strong as they work together strategically to support vulnerable and unhoused riders, respond to customer concerns, and improve cleanliness and security on the system. Each public safety resource is deployed on the system after carefully considering customer comments, crime data, and observations shared by law enforcement partners, contract security, multi-disciplinary outreach teams, and Metro Ambassadors to ensure every resource is used efficiently. Operator safety remains a top priority as the new retrofit barriers continue to be installed on Metro fleets and Bus Safety Teams assist with offloading during Owl Service. Through these safety operations and the comprehensive deployment, Metro is creating a safer environment for employees to perform their duties and riders to enjoy their trip experience.

## **NEXT STEPS**

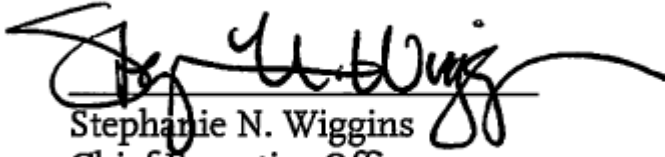
SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

## **ATTACHMENTS**

Attachment A - Board Motion 34.1  
Attachment B - Board Motion 31  
Attachment C - Board Motion 30  
Attachment D - Total Crime Summary August 2024  
Attachment E - Systemwide Law Enforcement Overview August 2024  
Attachment F - MTA Supporting Data August 2024  
Attachment G - Sexual Harassment Crimes August 2024  
Attachment H - Bus & Rail Operator Assaults August 2024  
Attachment I - Arrests by Race & Ethnicity August 2024  
Attachment J - Weapons Detection Pilots Updates

Prepared by: Robert Gummer, Deputy Chief, System Security & Law Enforcement Officer  
Vanessa Smith, Executive Officer, Customer Experience  
Stephen Tu, Deputy Executive Officer, Operations  
Imelda Hernandez, Senior Manager, Transportation Planning

Reviewed by: Kenneth Hernandez, Interim Chief Safety Officer  
Jennifer Vides, Chief Customer Experience Officer  
Conan Cheung, Chief Operations Officer



Stephanie N. Wiggins  
Chief Executive Officer





# Metro

## Board Report

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

**File #:** 2024-0300, **File Type:** Motion / Motion Response

**Agenda Number:** 34.1

### REGULAR BOARD MEETING APRIL 25, 2024

#### Motion by:

**DIRECTORS BARGER, KREKORIAN, HAHN, NAJARIAN, BUTTS, AND SOLIS**

Related to Item 34: Bus Operator Retrofit Barriers

**SUBJECT: IMPROVING SAFETY FOR METRO RIDERS & EMPLOYEES MOTION**

#### RECOMMENDATION

APPROVE Motion by Directors Barger, Krekorian, Hahn, Najarian, Butts, and Solis directing the Chief Executive Officer to report back to the board in 60 days on:

- A. A preliminary investigation into fare gate hardening at our heavy and light rail stations, including identification of resources required, opportunities, and challenges associated with such an effort;
- B. An update on implementation of latching faregates upon exit, including the proposed pilots of this technology at both North Hollywood and Union Stations;
- C. An update on the proposed pilot interventions at Lake Ave, Hollywood/Highland, Downtown Santa Monica, and Norwalk stations, as highlighted in January's file#: 2023-0539;
- D. Data collected on violent crimes committed over the past twelve months on the LA Metro system and any correlation found with an inability of the perpetrator to demonstrate a paid fare;
- E. Data on outcomes of arrests for crimes against persons on the LA Metro system over the past twelve months, and instances of reoffending on the system;
- F. Any current or recent legislative efforts to strengthen penalties for violent crimes against transit employees.

**HAHN AMENDMENT:** report back to include recommendations for ways we can keep weapons off our system, including lessons learned from peer transit agencies.

**SOLIS AMENDMENT:** report back to include how activating our stations, including adding kiosks and

prioritize care first station design improvements, could improve safety and provide jobs to at-risk individuals.

**KREKORIAN AMENDMENT:**

- A. Report back to include recommendations to create holistic and reciprocal communication among Metro, local law enforcement agencies (beyond our contracted partners), the District Attorney's Office, Probation Department, and local court systems to create effective protocol concerning Be on the Lookout "BOLO" notices and Stay Away Orders; and
- B. Recommendations for upgrades to the CCTV system on bus and rail facilities to support artificial intelligence and biometric technology to identify those individuals who are known repeat violent offenders, repeat disruptors to operations or individuals banned from the system by court order.

**BUTTS AMENDMENT:** report back to include staff's research on current applications of millimeter wave scanners combined with video cameras and artificial intelligence and facial recognition technology that can be installed on train platforms and trains/buses with a feed into command/dispatch centers.



# Metro

## Board Report

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

**File #:** 2024-0365, **File Type:** Motion / Motion Response

**Agenda Number:** 31.

### REGULAR BOARD MEETING MAY 23, 2024

#### Motion by:

**DIRECTORS BASS, BARGER, HAHN, SOLIS, NAJARIAN, AND YAROSLAVSKY**

#### Metro Public Safety Surge Motion

Recently, our system has endured an uptick in violence and crime. Law enforcement agencies are reporting a rise in crime, resulting in increased arrests and citations for trespassing, narcotics, and weapons possession. As Metro ridership continues to increase to pre-pandemic levels, reaching more than 950,000 weekday riders in March 2024, the increase in crime threatens to derail our goal of exceeding 1.2 million weekday riders if we cannot ensure the safety of those who want and need to use the bus and rail system. As a Board, we propose urgent, decisive action to keep our riders, employees, and community members safe.

The Metro Board of Directors took swift action last month to approve the manufacture and installation of reinforced physical barriers to better protect bus operators from this senseless violence. Metro's entire bus fleet is anticipated to be fitted with new barriers by the end of the year. However, this is not enough. There has been a surge in violent crimes across the Metro bus and rail system over the past 3 months, resulting in death, injuries, and increased safety concerns for Metro's riders and frontline employees.

Additionally, Wi-Fi and cell phone service are not reliably available throughout Metro's rail system, hampering our riders' ability to communicate with public safety personnel. Metro's Transit Watch Mobile App, for instance, allows riders to directly contact emergency and law enforcement personnel by text or phone, but requires Wi-Fi or cellular service. We must ensure Wi-Fi and cell phone service are available systemwide so that riders can quickly and easily contact public safety personnel when needed.

While Metro and its security partners have taken many steps to improve safety, we must do more to ensure the safety of our riders and employees across the system.

**SUBJECT: METRO PUBLIC SAFETY SURGE MOTION**

#### **RECOMMENDATION**

APPROVE Motion by Bass, Barger, Hahn, Solis, Najarian, and Yaroslavsky that the Board direct the

Chief Executive Officer to:

- A. Increase the daily planned deployment of public safety personnel, adjusting deployment to focus on the rail cars, buses, and stations with the highest incidents of crime and public safety issues so that riders and frontline employees feel safe.
- B. Direct public safety personnel, including Los Angeles Police Department, Los Angeles Sheriff's Department, Long Beach Police Department, and Metro Transit Security officers to be physically present on buses and trains.
- C. Direct public safety personnel to proactively walk through rail cars and ride buses. Public safety personnel must also schedule overlapping or staggered shift times to ensure continuity and avoid gaps in coverage.
- D. Establish a unified command led by Metro's Systems Security & Law Enforcement Department, with representation from all public safety resources.
- E. Ensure that cellular service is enabled and working at all underground metro rail stations, on the platforms, and during transit throughout the rail system, and bolster education and awareness of Metro's Transit Watch Mobile App so riders can directly access an emergency response.



# Metro

## Board Report

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

**File #:** 2023-0598, **File Type:** Motion / Motion Response

**Agenda Number:** 30.

**REVISED**  
**EXECUTIVE MANAGEMENT COMMITTEE**  
**SEPTEMBER 21, 2023**

**Motion by:**

**DIRECTORS BASS, HORVATH, KREKORIAN, NAJARIAN, SOLIS, AND HAHN**

Ancillary Areas

As Los Angeles County's homelessness and addiction crises have worsened, Metro has experienced a rise in people trespassing in the ancillary spaces of its system. Within Metro underground stations, primarily on the B (Red) & D (Purple) Lines, there are 97 ancillary corridors and rooms designed for use by Metro personnel and closed to the public except for emergency evacuations. Ancillary areas are also found on the E (Expo), K (Crenshaw/LAX), and Regional Connector Lines. Metro personnel use these corridors to access specific equipment rooms to support operations, including traction power rooms, train control and communications rooms, ventilation dampers, and elevator machinery rooms. Many of these ancillary corridors are monitored but unlocked per Fire/Life Safety design to allow for alternate emergency exit pathways.

In May 2023, Metro commissioned an industrial hygienist to study the condition of these areas and provide recommendations as to any steps Metro needed to take to properly clean the ancillary areas and protect employees from associated hazards. The study discovered trace levels of biohazards, such as drug residue and human waste. It concluded that Metro needed to adjust cleaning methods and require the use of personal protective equipment (PPE) to ensure the safety of employees who clean and perform maintenance in these areas.

In June 2023, in response to the findings of the environmental study, Corporate Safety developed standard operating procedures outlining the cleaning protocols, decontamination process, and waste disposal process. Based on these recommendations, a new 2-step process was introduced to clean and secure the ancillary areas.

Step 1: Armed security officers inspect the ancillary areas for the presence of trespassers. Once secured, the custodians presoak the ancillary areas with a cleaning agent called Apple Meth Remover, which has been proven more effective in significantly reducing contamination than the previous cleaning agent MonoFoil M. The cleaning agent needs to soak for four hours.

Step 2: After the required time has passed, the ancillary areas are re-inspected to ensure no trespassers are present; then, custodians re-enter to remove any debris left behind by trespassers

and conduct a deep cleaning of the site.

Since August, all ancillary areas on the 16 B & D-Line stations are considered “hot spots” and are cleaned and decontaminated with this two-step process every other week (twice a month).

Additionally, System Security and Law Enforcement (SSLE), has developed a plan to deploy contract security officers (security team) at every B & D-Line station to actively patrol and conduct three inspections of every ancillary area per shift, two shifts per day. To maintain accountability, each security team will contact the Metro Security Operations Center before and after each inspection. In the event a trespasser is identified, they will be detained and removed from the ancillary areas by the security team. As frequently as possible, the Los Angeles Police Department will be contacted to arrest the individual for trespassing. Should the trespasser be arrested three times, SSLE will work with Transit Court to get the trespasser banned from the system for a period of time.

Local audible alarms at the B, D, & E-Line Station ancillary areas operate as follows when the badge reader is not used before opening the emergency exit doors:

- Alarm sounds when the door is opened and continues until the door closes, and no motion is detected behind the door.
- Alarm switches off when the door is closed OR when the door stays open, and motion is detected behind the door.

The alarms on the K-Line & Regional Connector stay activated when the door is opened and is only deactivated with a SSLE activated key.

As Metro continues to improve the ancillary areas' cleanliness and safety and address the environmental study findings, the Board should receive regular status updates on this crucial issue.

## **SUBJECT: ANCILLARY AREAS MOTION**

### **RECOMMENDATION**

APPROVE Motion by Directors Bass, Horvath, Krekorian, Najarian, Solis, and Hahn that the Board direct the Chief Executive Officer to:

- Provide the Board with a current update on the status of the ancillary areas and their cleaning status;
- Develop a detailed plan to conduct daily inspections and cleaning of the ancillary areas across the Metro rail system. This plan is to include methods Metro will take to ensure the areas have been serviced by Metro staff;
- Ensure that once an ancillary area alarm has been activated, the audible notification continues until manually deactivated by Metro staff;
- Evaluate options to further secure these areas for their intended use while maintaining

emergency access; and

- E. Report back to the Board in October and quarterly thereafter on the status of all the above, including an updated industrial hygienist audit within 12 months.



## SYSTEM SECURITY & LAW ENFORCEMENT

Attachment D

### Total Crime Summary - August 2024

Total Crimes 5-Year Trend Year-to-Date - Systemwide

	2020	2021	2022	2023	2024
<b>Crimes Against Persons</b>					
Agg Assault	163	240	304	354	292
Agg Assault on Op	10	14	22	28	32
Battery	464	474	604	662	668
Battery on Operator	46	49	91	79	83
Homicide	2	2	4	3	4
Rape	5	11	9	8	11
Robbery	153	147	228	264	222
Sex Offenses	54	66	72	82	72
<b>Subtotal</b>	<b>897</b>	<b>1,003</b>	<b>1,334</b>	<b>1,480</b>	<b>1,384</b>
<b>Crimes Against Property</b>					
Arson	5	7	5	0	2
Bike Theft	36	30	36	18	5
Burglary	4	12	10	11	6
Larceny	290	240	360	337	331
Motor Vehicle Theft	11	9	11	34	16
Vandalism	140	193	222	116	123
<b>Subtotal</b>	<b>486</b>	<b>491</b>	<b>644</b>	<b>516</b>	<b>483</b>
<b>Crimes Against Society</b>					
Narcotics	36	113	101	339	717
Trespassing	65	61	72	750	3,339
Weapons	19	30	36	76	154
<b>Subtotal</b>	<b>120</b>	<b>204</b>	<b>209</b>	<b>1,165</b>	<b>4,210</b>
<b>Total</b>	<b>1,503</b>	<b>1,698</b>	<b>2,187</b>	<b>3,161</b>	<b>6,077</b>

Total Crimes 5-Year Trend Year-to-End - Rail

	2020	2021	2022	2023	2024
<b>Crimes Against Persons</b>					
Agg Assault	112	162	210	255	188
Agg Assault on Op	0	3	2	1	1
Battery	300	301	388	462	430
Battery on Operator	6	2	4	6	0
Homicide	2	2	3	3	2
Rape	5	10	8	8	9
Robbery	115	103	173	184	146
Sex Offenses	40	43	51	49	40
<b>Subtotal</b>	<b>580</b>	<b>626</b>	<b>839</b>	<b>968</b>	<b>816</b>
<b>Crimes Against Property</b>					
Arson	5	7	4	0	2
Bike Theft	25	17	22	8	4
Burglary	4	12	8	10	5
Larceny	217	181	250	248	215
Motor Vehicle Theft	9	5	5	31	9
Vandalism	81	114	156	63	63
<b>Subtotal</b>	<b>341</b>	<b>336</b>	<b>445</b>	<b>360</b>	<b>298</b>
<b>Crimes Against Society</b>					
Narcotics	20	39	52	255	644
Trespassing	62	55	64	738	3,262
Weapons	14	15	23	56	133
<b>Subtotal</b>	<b>96</b>	<b>109</b>	<b>139</b>	<b>1,049</b>	<b>4,039</b>
<b>Total</b>	<b>1,017</b>	<b>1,071</b>	<b>1,423</b>	<b>2,377</b>	<b>5,153</b>

Total Crimes 5-Year Trend Year-to-Date - Bus

	2020	2021	2022	2023	2024
<b>Crimes Against Persons</b>					
Agg Assault	51	78	94	99	104
Agg Assault on Op	10	11	20	27	31
Battery	164	173	216	200	238
Battery on Operator	40	47	87	73	83
Homicide	0	0	1	0	2
Rape	0	1	1	0	2
Robbery	38	44	55	80	76
Sex Offenses	14	23	21	33	32
<b>Subtotal</b>	<b>317</b>	<b>377</b>	<b>495</b>	<b>512</b>	<b>568</b>
<b>Crimes Against Property</b>					
Arson	0	0	1	0	0
Bike Theft	11	13	14	10	1
Burglary	0	0	2	1	1
Larceny	73	59	110	89	116
Motor Vehicle Theft	2	4	6	3	7
Vandalism	59	79	66	53	60
<b>Subtotal</b>	<b>145</b>	<b>155</b>	<b>199</b>	<b>156</b>	<b>185</b>
<b>Crimes Against Society</b>					
Narcotics	16	74	49	84	73
Trespassing	3	6	8	12	77
Weapons	5	15	13	20	21
<b>Subtotal</b>	<b>24</b>	<b>95</b>	<b>70</b>	<b>116</b>	<b>171</b>
<b>Total</b>	<b>486</b>	<b>627</b>	<b>764</b>	<b>784</b>	<b>924</b>

Total Crimes 5-Year Trend Current Month only - Systemwide

	Aug-20	Aug-21	Aug-22	Aug-23	Aug-24
<b>Crimes Against Persons</b>					
Agg Assault	28	31	38	55	43
Agg Assault on Op	1	5	3	6	5
Battery	71	79	77	84	100
Battery on Operator	9	6	13	8	12
Homicide	1	0	2	1	0
Rape	0	1	1	0	1
Robbery	19	18	28	37	30
Sex Offenses	7	9	9	8	10
<b>Subtotal</b>	<b>136</b>	<b>149</b>	<b>171</b>	<b>199</b>	<b>201</b>
<b>Crimes Against Property</b>					
Arson	0	0	2	0	0
Bike Theft	4	2	6	1	0
Burglary	0	1	0	0	1
Larceny	30	42	27	39	45
Motor Vehicle Theft	2	3	1	2	1
Vandalism	23	25	20	6	21
<b>Subtotal</b>	<b>59</b>	<b>73</b>	<b>56</b>	<b>48</b>	<b>68</b>
<b>Crimes Against Society</b>					
Narcotics	6	1	23	41	139
Trespassing	7	11	11	40	803
Weapons	3	2	13	13	28
<b>Subtotal</b>	<b>16</b>	<b>14</b>	<b>47</b>	<b>94</b>	<b>970</b>
<b>Total</b>	<b>211</b>	<b>236</b>	<b>274</b>	<b>341</b>	<b>1,239</b>

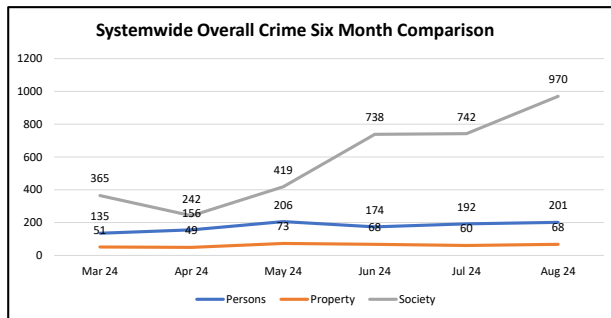
Total Crimes 5-Year Trend Current Month only - Rail

	Aug-20	Aug-21	Aug-22	Aug-23	Aug-24
<b>Crimes Against Persons</b>					
Agg Assault	19	23	26	35	31
Agg Assault on Op	0	1	2	0	0
Battery	47	46	41	55	66
Battery on Operator	2	0	0	1	0
Homicide	1	0	2	1	0
Rape	0	1	1	0	1
Robbery	16	12	18	26	19
Sex Offenses	6	7	4	6	9
<b>Subtotal</b>	<b>91</b>	<b>90</b>	<b>94</b>	<b>124</b>	<b>126</b>
<b>Crimes Against Property</b>					
Arson	0	0	1	0	0
Bike Theft	1	1	5	1	0
Burglary	0	1	0	0	0
Larceny	26	35	15	30	33
Motor Vehicle Theft	1	1	1	1	1
Vandalism	9	17	11	4	11
<b>Subtotal</b>	<b>37</b>	<b>55</b>	<b>33</b>	<b>36</b>	<b>45</b>
<b>Crimes Against Society</b>					
Narcotics	3	0	7	29	119
Trespassing	6	11	10	39	768
Weapons	2	1	7	9	25
<b>Subtotal</b>	<b>11</b>	<b>12</b>	<b>24</b>	<b>77</b>	<b>912</b>
<b>Total</b>	<b>139</b>	<b>157</b>	<b>151</b>	<b>237</b>	<b>1,083</b>

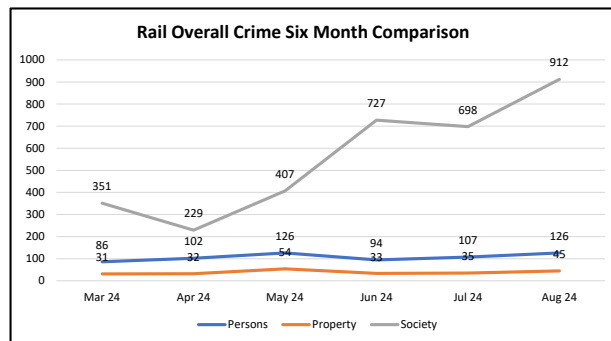
Total Crimes 5-Year Trend Current Month only - Bus

	Aug-20	Aug-21	Aug-22	Aug-23	Aug-24
<b>Crimes Against Persons</b>					
Agg Assault	9	8	12	20	12
Agg Assault on Op	1	4	1	6	5
Battery	24	33	36	29	34
Battery on Operator	7	6	13	7	12
Homicide	0	0	0	0	0
Rape	0	0	0	0	0
Robbery	3	6	10	11	11
Sex Offenses	1	2	5	2	1
<b>Subtotal</b>	<b>45</b>	<b>59</b>	<b>77</b>	<b>75</b>	<b>75</b>
<b>Crimes Against Property</b>					
Arson	0	0	1	0	0
Bike Theft	3	1	1	0	0
Burglary	0	0	0	0	1
Larceny	4	7	12	9	12
Motor Vehicle Theft	1	2	0	1	0
Vandalism	14	8	9	2	10
<b>Subtotal</b>	<b>22</b>	<b>18</b>	<b>23</b>	<b>12</b>	<b>23</b>
<b>Crimes Against Society</b>					
Narcotics	3	1	16	12	20
Trespassing	1	0	1	1	35
Weapons	1	1	6	4	3
<b>Subtotal</b>	<b>5</b>	<b>2</b>	<b>23</b>	<b>17</b>	<b>58</b>
<b>Total</b>	<b>72</b>	<b>79</b>	<b>123</b>	<b>104</b>	<b>156</b>

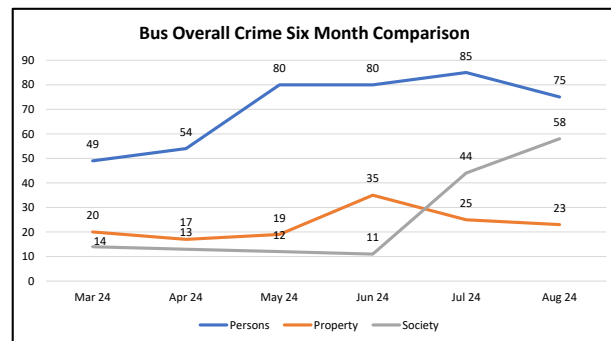




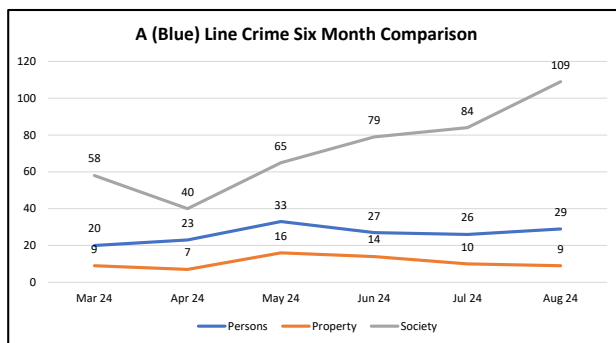
Systemwide	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	43	39	10.3%
Agg Assault on Op	5	6	-16.7%
Battery	100	89	12.4%
Battery on Operator	12	17	-29.4%
Homicide	0	0	0.0%
Rape	1	1	0.0%
Robbery	30	32	-6.3%
Sex Offenses	10	8	25.0%
<b>Subtotal</b>	<b>201</b>	<b>192</b>	<b>4.7%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	1	0	100.0%
Larceny	45	31	45.2%
Motor Vehicle Theft	1	1	0.0%
Vandalism	21	28	-25.0%
<b>Subtotal</b>	<b>68</b>	<b>60</b>	<b>13.3%</b>
<b>Crimes Against Society</b>			
Narcotics	139	98	41.8%
Trespassing	803	614	30.8%
Weapons	28	30	-6.7%
<b>Subtotal</b>	<b>970</b>	<b>742</b>	<b>30.7%</b>
<b>Total</b>	<b>1,239</b>	<b>994</b>	<b>24.6%</b>



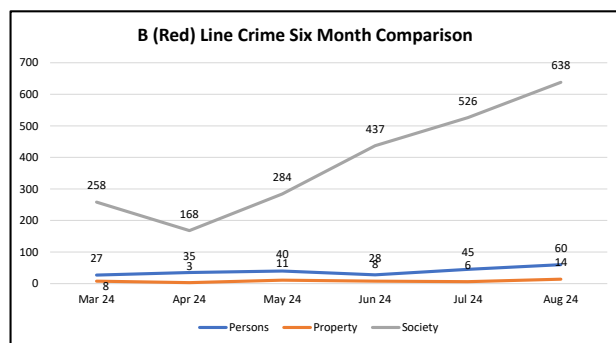
Rail	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	31	22	40.9%
Agg Assault on Op	0	1	-100.0%
Battery	66	56	17.9%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	1	1	0.0%
Robbery	19	25	-24.0%
Sex Offenses	9	2	350.0%
<b>Subtotal</b>	<b>126</b>	<b>107</b>	<b>17.8%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	33	19	73.7%
Motor Vehicle Theft	1	1	0.0%
Vandalism	11	15	-26.7%
<b>Subtotal</b>	<b>45</b>	<b>35</b>	<b>28.6%</b>
<b>Crimes Against Society</b>			
Narcotics	119	86	38.4%
Trespassing	768	590	30.2%
Weapons	25	22	13.6%
<b>Subtotal</b>	<b>912</b>	<b>698</b>	<b>30.7%</b>
<b>Total</b>	<b>1,083</b>	<b>840</b>	<b>28.9%</b>



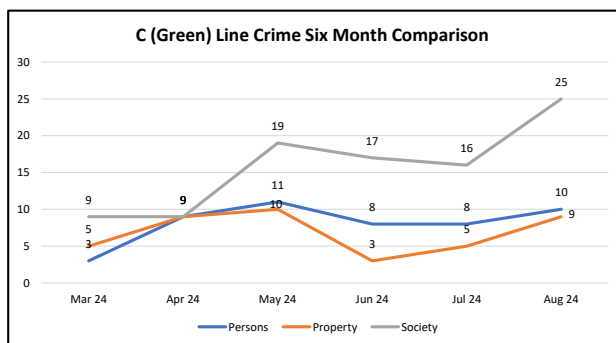
Bus	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	12	17	-29.4%
Agg Assault on Op	5	5	0.0%
Battery	34	33	3.0%
Battery on Operator	12	17	-29.4%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	11	7	57.1%
Sex Offenses	1	6	-83.3%
<b>Subtotal</b>	<b>75</b>	<b>85</b>	<b>-11.8%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	1	0	100.0%
Larceny	12	12	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	10	13	-23.1%
<b>Subtotal</b>	<b>23</b>	<b>25</b>	<b>-8.0%</b>
<b>Crimes Against Society</b>			
Narcotics	20	12	66.7%
Trespassing	35	24	45.8%
Weapons	3	8	-62.5%
<b>Subtotal</b>	<b>58</b>	<b>44</b>	<b>31.8%</b>
<b>Total</b>	<b>156</b>	<b>154</b>	<b>1.3%</b>



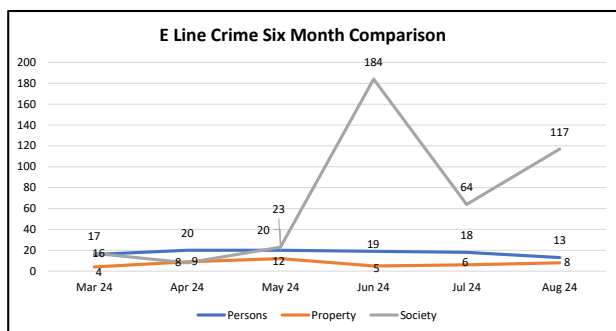
A (Blue) Line	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	7	4	75.0%
Agg Assault on Op	0	1	-100.0%
Battery	16	9	77.8%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	5	12	-58.3%
Sex Offenses	1	0	100.0%
<b>Subtotal</b>	<b>29</b>	<b>26</b>	<b>11.5%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	7	5	40.0%
Motor Vehicle Theft	0	1	-100.0%
Vandalism	2	4	-50.0%
<b>Subtotal</b>	<b>9</b>	<b>10</b>	<b>-10.0%</b>
<b>Crimes Against Society</b>			
Narcotics	22	14	57.1%
Trespassing	84	70	20.0%
Weapons	3	0	300.0%
<b>Subtotal</b>	<b>109</b>	<b>84</b>	<b>29.8%</b>
<b>Total</b>	<b>147</b>	<b>120</b>	<b>22.5%</b>



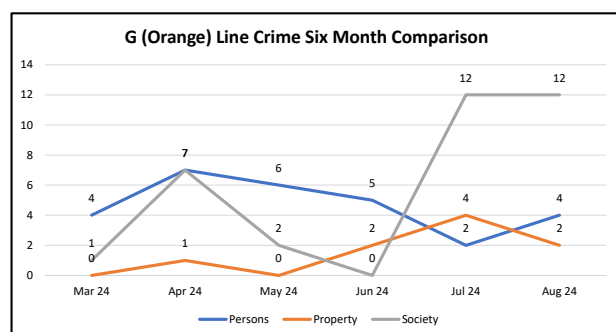
B (Red) Line	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	16	12	33.3%
Agg Assault on Op	0	0	0.0%
Battery	32	29	10.3%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	7	3	133.3%
Sex Offenses	5	1	400.0%
<b>Subtotal</b>	<b>60</b>	<b>45</b>	<b>33.3%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	8	2	300.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	6	4	50.0%
<b>Subtotal</b>	<b>14</b>	<b>6</b>	<b>133.3%</b>
<b>Crimes Against Society</b>			
Narcotics	76	57	33.3%
Trespassing	545	448	21.7%
Weapons	17	21	-19.0%
<b>Subtotal</b>	<b>638</b>	<b>526</b>	<b>21.3%</b>
<b>Total</b>	<b>712</b>	<b>577</b>	<b>23.4%</b>



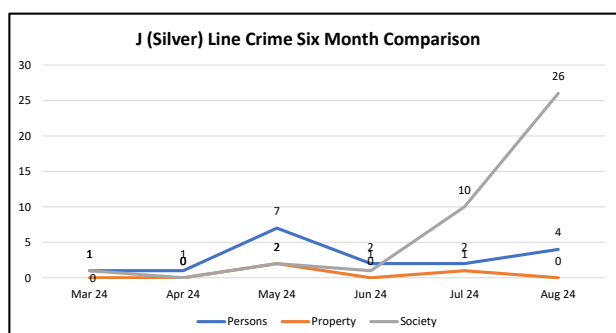
C (Green) Line	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	2	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	3	4	-25.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	3	4	-25.0%
Sex Offenses	2	0	100.0%
<b>Subtotal</b>	<b>10</b>	<b>8</b>	<b>25.0%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	9	3	200.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	2	-100.0%
<b>Subtotal</b>	<b>9</b>	<b>5</b>	<b>80.0%</b>
<b>Crimes Against Society</b>			
Narcotics	8	9	-11.1%
Trespassing	14	6	133.3%
Weapons	3	1	200.0%
<b>Subtotal</b>	<b>25</b>	<b>16</b>	<b>56.3%</b>
<b>Total</b>	<b>44</b>	<b>29</b>	<b>51.7%</b>



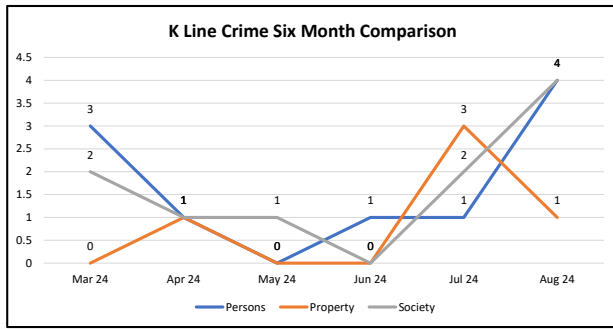
E Line	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	1	2	-50.0%
Agg Assault on Op	0	0	0.0%
Battery	7	9	-22.2%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	1	1	0.0%
Robbery	3	5	-40.0%
Sex Offenses	1	1	0.0%
<b>Subtotal</b>	<b>13</b>	<b>18</b>	<b>-27.8%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	6	5	20.0%
Motor Vehicle Theft	1	0	100.0%
Vandalism	1	1	0.0%
<b>Subtotal</b>	<b>8</b>	<b>6</b>	<b>33.3%</b>
<b>Crimes Against Society</b>			
Narcotics	10	6	66.7%
Trespassing	105	58	81.0%
Weapons	2	0	200.0%
<b>Subtotal</b>	<b>117</b>	<b>64</b>	<b>82.8%</b>
<b>Total</b>	<b>138</b>	<b>88</b>	<b>56.8%</b>



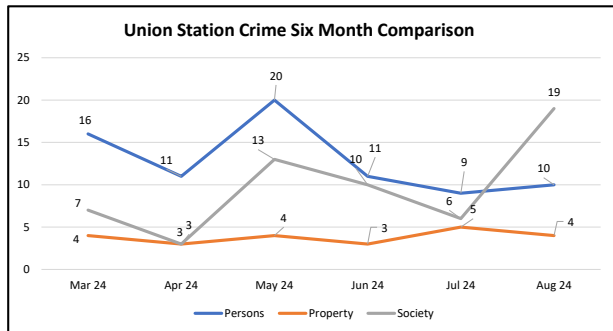
G (Orange) Line	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	0	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	3	2	50.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	0	100.0%
Sex Offenses	0	0	0.0%
<b>Subtotal</b>	<b>4</b>	<b>2</b>	<b>100.0%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	3	-100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	2	1	100.0%
<b>Subtotal</b>	<b>2</b>	<b>4</b>	<b>-50.0%</b>
<b>Crimes Against Society</b>			
Narcotics	1	1	0.0%
Trespassing	11	10	10.0%
Weapons	0	1	-100.0%
<b>Subtotal</b>	<b>12</b>	<b>12</b>	<b>0.0%</b>
<b>Total</b>	<b>18</b>	<b>18</b>	<b>0.0%</b>



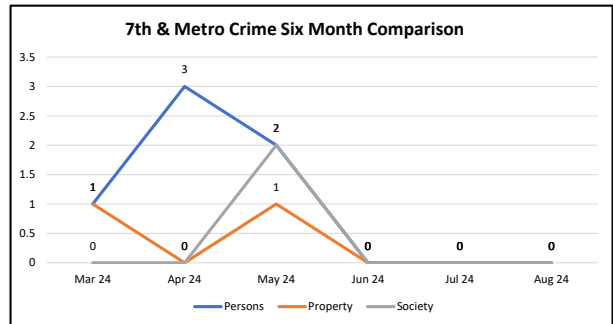
J (Silver) Line	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	1	1	0.0%
Agg Assault on Op	0	0	0.0%
Battery	3	1	200.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
<b>Subtotal</b>	<b>4</b>	<b>2</b>	<b>100.0%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	1	-100.0%
<b>Subtotal</b>	<b>0</b>	<b>1</b>	<b>-100.0%</b>
<b>Crimes Against Society</b>			
Narcotics	4	2	100.0%
Trespassing	22	8	175.0%
Weapons	0	0	0.0%
<b>Subtotal</b>	<b>26</b>	<b>10</b>	<b>160.0%</b>
<b>Total</b>	<b>30</b>	<b>13</b>	<b>130.8%</b>



K Line	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	2	0	200.0%
Agg Assault on Op	0	0	0.0%
Battery	2	0	200.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	1	-100.0%
Sex Offenses	0	0	0.0%
Subtotal	4	1	300.0%
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	1	2	-50.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	1	-100.0%
Subtotal	1	3	-66.7%
<b>Crimes Against Society</b>			
Narcotics	3	0	300.0%
Trespassing	1	2	-50.0%
Weapons	0	0	0.0%
Subtotal	4	2	100.0%
Total	9	6	50.0%



Union Station	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	3	4	-25.0%
Agg Assault on Op	0	0	0.0%
Battery	6	5	20.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	0	100.0%
Sex Offenses	0	0	0.0%
Subtotal	10	9	11.1%
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	2	2	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	2	3	-33.3%
Subtotal	4	5	-20.0%
<b>Crimes Against Society</b>			
Narcotics	0	0	0.0%
Trespassing	19	6	216.7%
Weapons	0	0	0.0%
Subtotal	19	6	216.7%
Total	33	20	65.0%



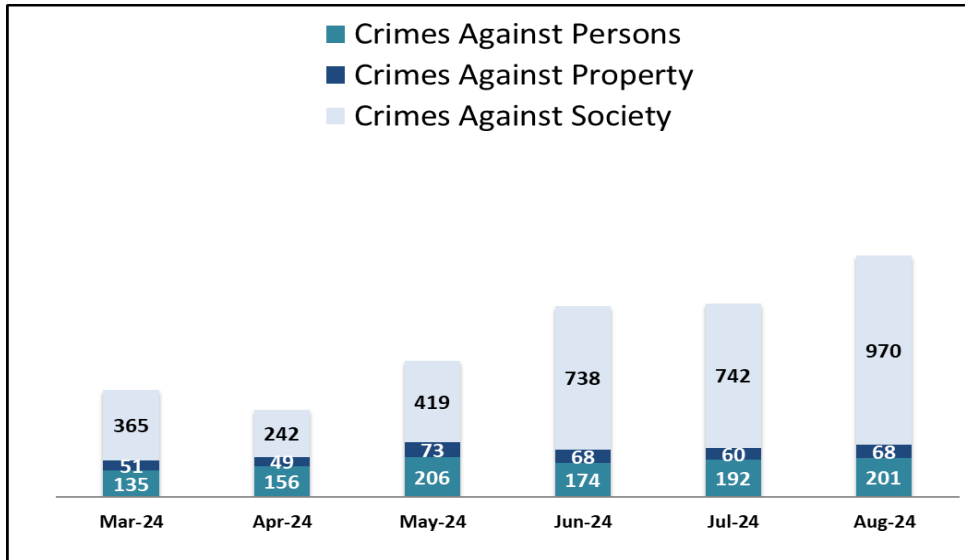
7th & Metro	Aug 24	Jul 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	0	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	0	0	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	0	0	0.0%
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	0	0.0%
<b>Crimes Against Society</b>			
Narcotics	0	0	0.0%
Trespassing	0	0	0.0%
Weapons	0	0	0.0%
Subtotal	0	0	0.0%
Total	0	0	0.0%

## SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

AUGUST 2024

Attachment E

### Total Crimes

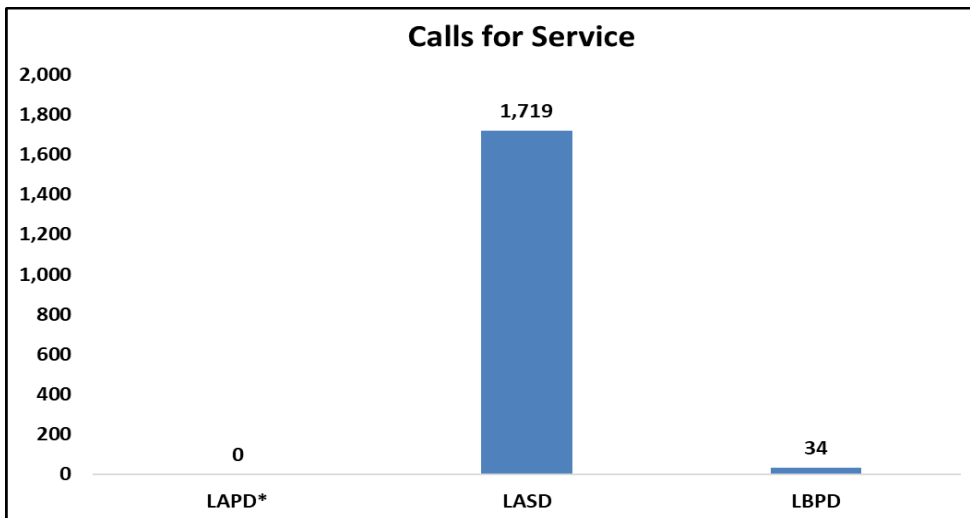


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

### Calls for Service



\* LAPD Calls for Service data is currently unavailable



SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

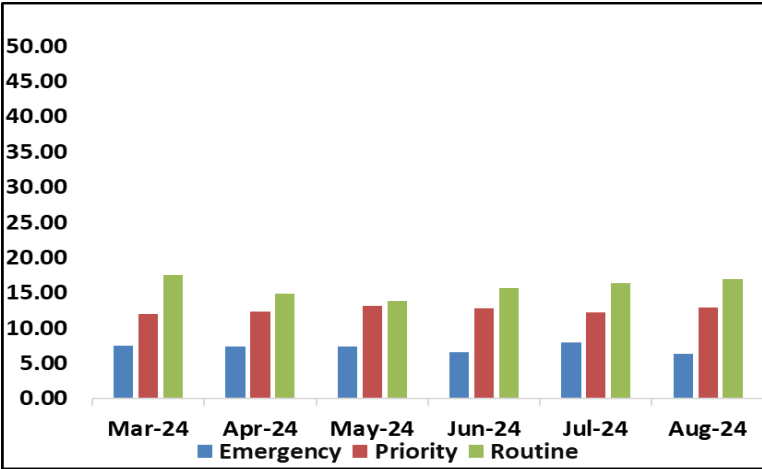
AUGUST 2024

Attachment E

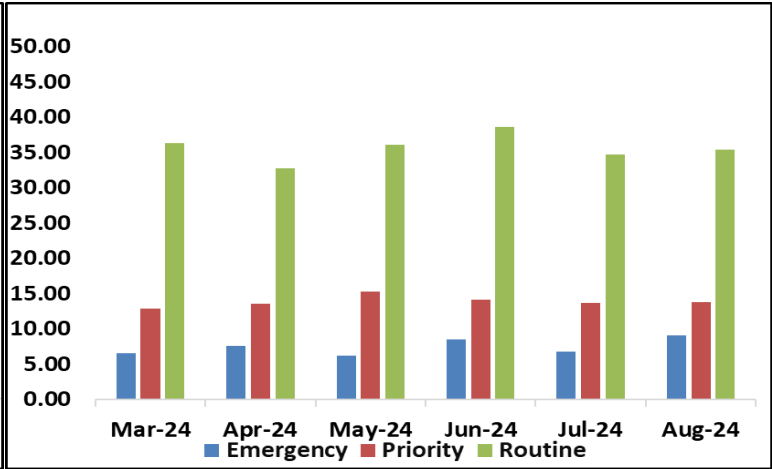
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPd to respond to Emergency, Priority, and Routine calls

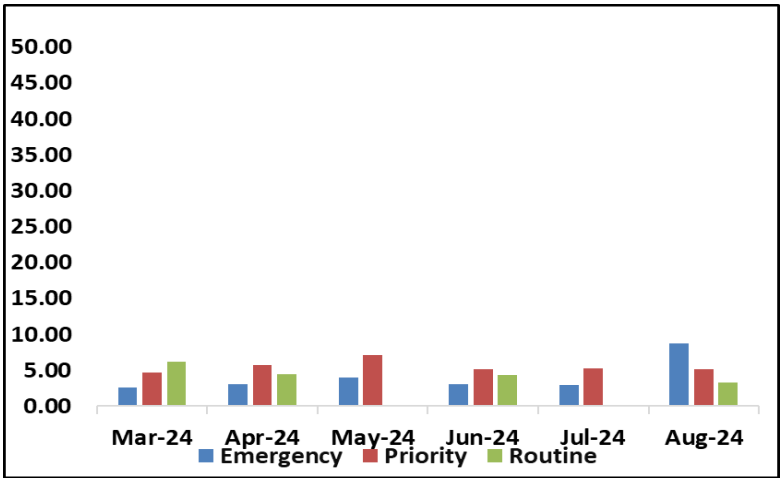
LAPD



LASD



LBPd



# Transit Police

## Monthly Crime Report



Attachment E

	2024	2023	%
	August	August	Change
<b>CRIMES AGAINST PERSONS</b>			
Homicide	0	1	-100.0%
Rape	1	0	100.0%
Robbery	30	37	-18.9%
Aggravated Assault	43	55	-21.8%
Aggravated Assault on Operator	5	6	-16.7%
Battery	100	84	19.0%
Battery on Operator	12	8	50.0%
Sex Offenses	10	8	25.0%
<b>SUB-TOTAL</b>	<b>201</b>	<b>199</b>	<b>1.0%</b>
<b>CRIMES AGAINST PROPERTY</b>			
Burglary	1	0	100.0%
Larceny	45	39	15.4%
Bike Theft	0	1	-100.0%
Motor Vehicle Theft	1	2	-50.0%
Arson	0	0	0.0%
Vandalism	21	6	250.0%
<b>SUB-TOTAL</b>	<b>68</b>	<b>48</b>	<b>41.7%</b>
<b>CRIMES AGAINST SOCIETY</b>			
Weapons	28	13	115.4%
Narcotics	139	41	239.0%
Trespassing	803	40	1907.5%
<b>SUB-TOTAL</b>	<b>970</b>	<b>94</b>	<b>931.9%</b>
<b>TOTAL</b>	<b>1,239</b>	<b>341</b>	<b>263.3%</b>
<b>ENFORCEMENT EFFORTS</b>			
Arrests	1,413	283	399.3%
Citations	1,585	467	239.4%
Calls for Service	1,753	1,445	21.3%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

AUGUST 2024

Attachment E

Crimes

Monthly	System-Wide	Aug-24	Aug-23	% Change
	Crimes Against Persons	201	199	1.01%
	Crimes Against Property	68	48	41.67%
	Crimes Against Society	970	94	931.91%
	Total	1,239	341	263.34%

Six Months	System-Wide	Mar-24-Aug-24	Mar-23-Aug-23	% Change
	Crimes Against Persons	1,064	1,111	-4.23%
	Crimes Against Property	369	395	-6.58%
	Crimes Against Society	3,476	1,017	241.79%
	Total	4,909	2,523	94.57%

Annual	System-Wide	Sep-23-Aug-24	Sep-22-Aug-23	% Change
	Crimes Against Persons	2,139	2,089	2.39%
	Crimes Against Property	716	748	-4.28%
	Crimes Against Society	5,376	1,293	315.78%
	Total	8,231	4,130	99.30%

Average Emergency Response Times

Monthly	Aug-24	Aug-23	% Change
	8.02	3.86	107.77%

Six Months	Mar-24-Aug-24	Mar-23-Aug-23	% Change
	6.20	5.39	14.97%

Annual	Sep-23-Aug-24	Sep-22-Aug-23	% Change
	5.83	5.44	7.07%

Bus Operator Assaults

Monthly	Aug-24	Aug-23	% Change
	17	14	21.43%

Six Months	Mar-24-Aug-24	Mar-23-Aug-23	% Change
	87	91	-4.40%

Annual	Sep-23-Aug-24	Sep-22-Aug-23	% Change
	176	158	11.39%

Ridership

Monthly	Aug-24	Aug-23	% Change
	27,066,446	25,124,083	7.73%

Six Months	Mar-24-Aug-24	Mar-23-Aug-23	% Change
	156,975,463	144,314,931	8.77%

Annual	Sep-23-Aug-24	Sep-22-Aug-23	% Change
	302,812,864	275,707,842	9.83%





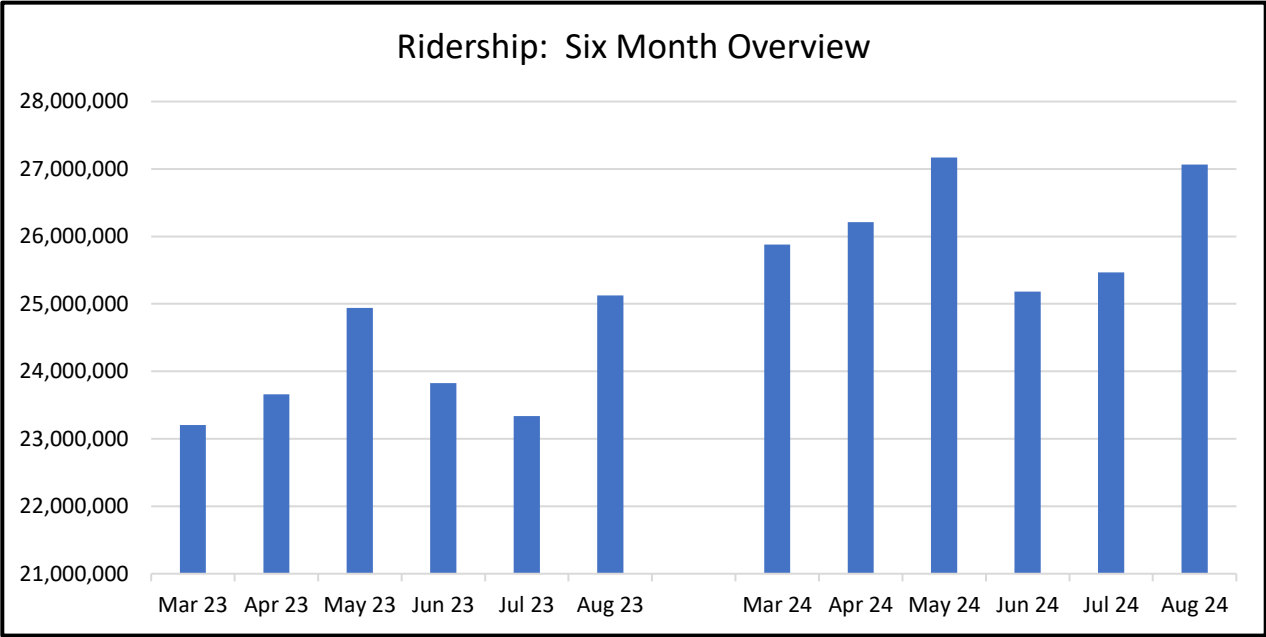
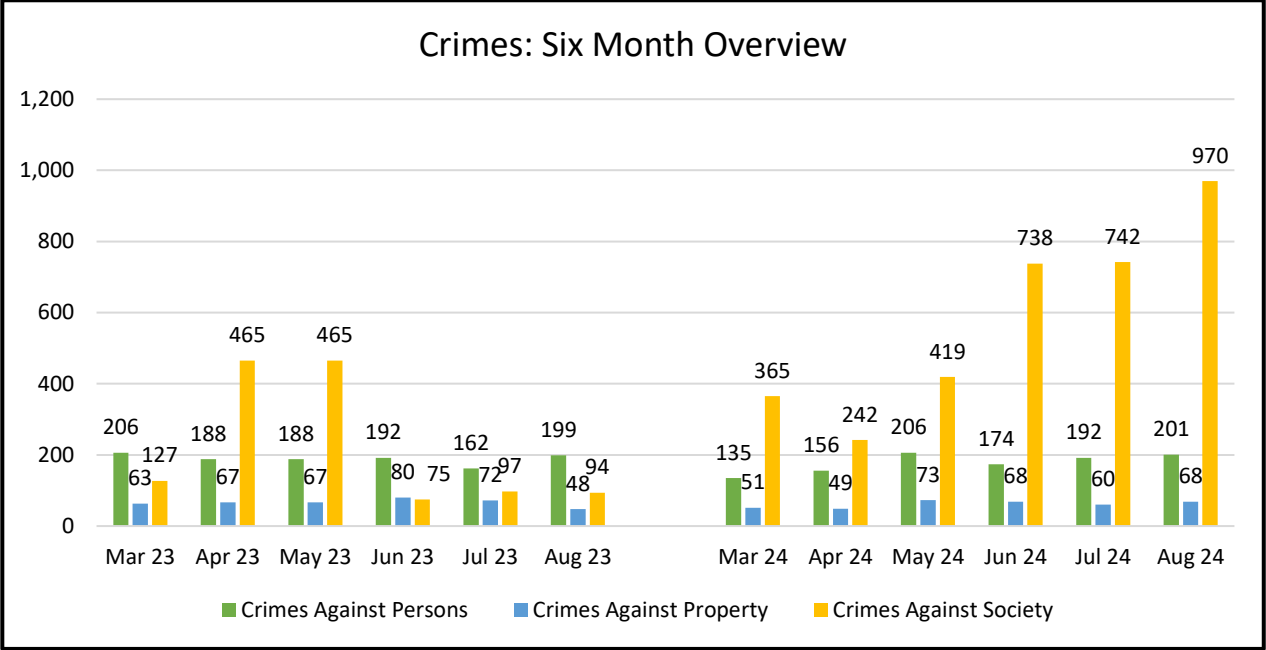
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

AUGUST 2024

Attachment E



# A LINE (BLUE)

ATTACHMENT F

## MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPB	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	0	3	2	17
Aggravated Assault	1	6	0	11
Aggravated Assault on Operator	0	0	0	1
Battery	8	5	3	25
Battery Rail Operator	0	0	0	0
Sex Offenses	0	1	0	1
<b>SUB-TOTAL</b>	<b>9</b>	<b>15</b>	<b>5</b>	<b>55</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPB	FYTD
Burglary	0	0	0	0
Larceny	2	5	0	12
Bike Theft	0	0	0	0
Motor Vehicle Theft	0	0	0	1
Arson	0	0	0	0
Vandalism	1	1	0	6
<b>SUB-TOTAL</b>	<b>3</b>	<b>6</b>	<b>0</b>	<b>19</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPB	FYTD
Weapons	1	1	1	3
Narcotics	10	12	0	36
Trespassing	81	3	0	154
<b>SUB-TOTAL</b>	<b>92</b>	<b>16</b>	<b>1</b>	<b>193</b>
<b>TOTAL</b>	<b>104</b>	<b>37</b>	<b>6</b>	<b>267</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	0	0	0
Azusa Downtown	0	0	3	4
Irwindale	0	0	0	0
Duarte/City of Hope	0	0	0	0
Monrovia	1	0	0	1
Arcadia	0	0	0	0
Sierra Madre Villa	0	0	0	0
Allen	1	0	0	1
Lake	1	0	3	6
Memorial Park	0	1	0	1
Del Mar	0	0	0	1
Fillmore	0	1	0	2
South Pasadena	0	0	0	0
Highland Park	0	0	3	7
Southwest Museum	0	0	5	13
Heritage Square	1	0	3	4
Lincoln/Cypress	0	0	3	5
Chinatown	0	0	14	32
Union Station	0	0	4	7
Little Tokyo/Arts Dist	2	0	7	22
Historic Broadway	0	1	3	7
Grand Av Arts/Bunker Hill	1	0	36	63
7th St/Metro Ctr	0	0	0	3
Pico	1	0	4	6
Grand/LATTC	1	0	8	10
San Pedro St	1	1	1	3
Washington	0	0	1	3
Vernon	2	0	0	3
Slauson	1	1	0	10
Florence	0	0	0	1
Firestone	1	0	1	9
103rd St/Watts Towers	0	0	0	0
Willowbrook/Rosa Parks	5	0	8	17
Compton	2	0	0	3
Artesia	2	2	1	9
Del Amo	1	1	0	2
Wardlow	0	0	0	0
Willow St	0	0	1	4
PCH	0	0	0	0
Anaheim St	1	0	0	2
5th St	1	0	0	1
1st St	0	0	0	0
Downtown Long Beach	2	0	0	3
Pacific Av	1	0	0	1
Blue Line Rail Yard	0	0	0	0
Other	0	0	0	0
<b>Total</b>	<b>29</b>	<b>8</b>	<b>109</b>	<b>266</b>

ARRESTS				
AGENCY	LAPD	LASD	LBPB	FYTD
Felony	14	14	2	53
Misdemeanor	105	51	0	270
<b>TOTAL</b>	<b>119</b>	<b>65</b>	<b>2</b>	<b>323</b>

CITATIONS				
AGENCY	LAPD	LASD	LBPB	FYTD
Misdemeanor Citations	0	0	0	0
Other Citations	97	60	0	302
Vehicle Code Citations	4	3	0	13
<b>TOTAL</b>	<b>101</b>	<b>63</b>	<b>0</b>	<b>315</b>

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPB	FYTD
Routine	Currently Unavailable	540	2	1,160
Priority	Currently Unavailable	117	22	275
Emergency	Currently Unavailable	11	10	40
<b>TOTAL</b>	<b>0</b>	<b>668</b>	<b>34</b>	<b>1,475</b>

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPB
Dispatched	19%	N/C	1%
Proactive	81%	N/C	99%
<b>TOTAL</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	83%
Blue Line-LASD	N/C
Blue Line-LBPB	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPB	FYTD
Azusa	0	16	0	37
Irwindale	0	21	0	42
Duarte Station	0	5	0	8
Monrovia	0	18	0	23
Magnolia Ave	0	0	0	0
Arcadia Station	0	15	0	34
Pasadena	0	47	0	91
South Pasadena	0	14	0	32
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	15	0	0	38
Slauson	0	21	0	46
Florence	0	13	0	36
Firestone	0	13	0	33
103rd St	8	0	0	34
Willowbrook	0	19	0	24
Compton	0	1	0	13
Artesia	0	3	0	9
Del Amo	0	4	0	13
Wardlow Rd	0	0	5	5
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
<b>TOTAL</b>	<b>23</b>	<b>210</b>	<b>5</b>	<b>518</b>

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

# B LINE (RED)

## ATTACHMENT F

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	7	10
Aggravated Assault	16	28
Aggravated Assault on Operator	0	0
Battery	32	61
Battery Rail Operator	0	0
Sex Offenses	5	6
<b>SUB-TOTAL</b>	<b>60</b>	<b>105</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	8	10
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	6	10
<b>SUB-TOTAL</b>	<b>14</b>	<b>20</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	17	38
Narcotics	76	133
Trespassing	545	993
<b>SUB-TOTAL</b>	<b>638</b>	<b>1,164</b>
<b>TOTAL</b>	<b>712</b>	<b>1,289</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	96	175
Misdemeanor	742	1,346
<b>TOTAL</b>	<b>838</b>	<b>1,521</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	355	607
Vehicle Code Citations	3	30
<b>TOTAL</b>	<b>358</b>	<b>637</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	24%	
Proactive	76%	
<b>TOTAL</b>	<b>100%</b>	

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	82%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	12	2	272	590
Civic Center/Grand Park	0	0	4	10
Pershing Square	6	1	32	93
7th St/Metro Ctr	7	0	35	90
Westlake/MacArthur Park	9	2	57	113
Wilshire/Vermont	2	2	75	94
Wilshire/Normandie	0	2	2	15
Vermont/Beverly	1	0	4	14
Wilshire/Western	2	0	23	33
Vermont/Santa Monica	4	2	6	15
Vermont/Sunset	1	0	8	19
Hollywood/Western	0	2	3	9
Hollywood/Vine	1	0	10	19
Hollywood/Highland	5	0	6	23
Universal City/Studio City	5	0	17	28
North Hollywood	5	1	84	124
Red Line Rail Yard	0	0	0	0
<b>Total</b>	<b>60</b>	<b>14</b>	<b>638</b>	<b>1,289</b>

# C LINE (GREEN)

**ATTACHMENT F**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024**

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	2	1	7
Aggravated Assault	0	2	2
Aggravated Assault on Operator	0	0	0
Battery	1	2	7
Battery Rail Operator	0	0	0
Sex Offenses	1	1	2
<b>SUB-TOTAL</b>	<b>4</b>	<b>6</b>	<b>18</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	3	6	12
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	2
<b>SUB-TOTAL</b>	<b>3</b>	<b>6</b>	<b>14</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	2	4
Narcotics	2	6	17
Trespassing	14	0	20
<b>SUB-TOTAL</b>	<b>17</b>	<b>8</b>	<b>41</b>
<b>TOTAL</b>	<b>24</b>	<b>20</b>	<b>73</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	8	14
Misdemeanor	31	24	91
<b>TOTAL</b>	<b>32</b>	<b>32</b>	<b>105</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	38	25	110
Vehicle Code Citations	0	1	2
<b>TOTAL</b>	<b>38</b>	<b>26</b>	<b>112</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	361	767
Priority	Currently Unavailable	55	110
Emergency	Currently Unavailable	4	9
<b>TOTAL</b>	<b>0</b>	<b>420</b>	<b>886</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	31%
Proactive	80%	69%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	1	1
Douglas	0	0	0	1
El Segundo	0	0	0	0
Mariposa	0	0	0	0
Aviation/LAX	1	0	0	1
Hawthorne/Lennox	0	0	1	1
Crenshaw	2	0	0	3
Vermont/Athens	0	0	0	3
Harbor Fwy	1	1	16	25
Avalon	2	2	1	8
Willowbrook/Rosa Parks	2	1	4	10
Long Beach Bl	1	4	1	13
Lakewood Bl	1	1	0	2
Norwalk	0	0	1	5
<b>Total</b>	<b>10</b>	<b>9</b>	<b>25</b>	<b>73</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	85%
Green Line-LASD	92%

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

# E LINE

## ATTACHMENT F

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	1	2
Robbery	3	0	8
Aggravated Assault	1	0	3
Aggravated Assault on Operator	0	0	0
Battery	4	3	16
Battery Rail Operator	0	0	0
Sex Offenses	1	0	2
<b>SUB-TOTAL</b>	<b>9</b>	<b>4</b>	<b>31</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	3	3	11
Bike Theft	0	0	0
Motor Vehicle Theft	0	1	1
Arson	0	0	0
Vandalism	0	1	2
<b>SUB-TOTAL</b>	<b>3</b>	<b>5</b>	<b>14</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	2	0	2
Narcotics	9	1	16
Trespassing	104	1	163
<b>SUB-TOTAL</b>	<b>115</b>	<b>2</b>	<b>181</b>
<b>TOTAL</b>	<b>127</b>	<b>11</b>	<b>226</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	1	1	0	3
East LA Civic Ctr	0	0	0	0
Maravilla	0	0	0	0
Indiana (both LAPD & LASD)	0	4	1	9
Soto	0	1	6	9
Mariachi Plaza	0	0	3	6
Pico/Aliso	0	0	0	0
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	0
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	2	2
Pico	0	0	0	1
LATTC/Ortho Institute	0	0	38	39
Jefferson/USC	0	0	1	1
Expo Park/USC	1	0	1	3
Expo/Vermont	1	0	7	23
Expo/Western	1	1	1	8
Expo/Crenshaw	1	0	11	27
Farmdale	2	0	5	9
Expo/La Brea	1	0	11	30
La Cienega/Jefferson	0	0	26	37
Culver City	2	0	0	2
Palms	0	0	1	1
Westwood/Rancho Park	0	0	0	1
Expo/Sepulveda	1	0	0	1
Expo/Bundy	1	0	1	4
26th St/Bergamot	0	0	0	0
17th St/SMC	0	0	0	1
Downtown Santa Monica	1	1	2	9
Expo Line Rail Yard	0	0	0	0
<b>Total</b>	<b>13</b>	<b>8</b>	<b>117</b>	<b>226</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	6	2	12
Misdemeanor	181	5	263
<b>TOTAL</b>	<b>187</b>	<b>7</b>	<b>275</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	197	5	312
Vehicle Code Citations	1	0	2
<b>TOTAL</b>	<b>198</b>	<b>5</b>	<b>314</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	186	403
Priority	Currently Unavailable	34	62
Emergency	Currently Unavailable	2	5
<b>TOTAL</b>	<b>0</b>	<b>222</b>	<b>470</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	N/C
Proactive	83%	N/C
<b>TOTAL</b>	<b>100%</b>	<b>0%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	84%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	8	13
Figuerroa St	0	0	0
Exposition Blvd	273	0	357
Culver City	0	17	40
Santa Monica	0	93	189
<b>TOTAL</b>	<b>273</b>	<b>118</b>	<b>599</b>

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# G LINE (ORANGE)

**ATTACHMENT F**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024**

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	1
Aggravated Assault	0	0
Aggravated Assault on Operator	0	0
Battery	3	5
Battery Bus Operator	0	0
Sex Offenses	0	0
<b>SUB-TOTAL</b>	<b>4</b>	<b>6</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	3
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	2	3
<b>SUB-TOTAL</b>	<b>2</b>	<b>6</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	1	2
Trespassing	11	21
<b>SUB-TOTAL</b>	<b>12</b>	<b>24</b>
<b>TOTAL</b>	<b>18</b>	<b>36</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	8	9
Misdemeanor	6	9
<b>TOTAL</b>	<b>14</b>	<b>18</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	9	11
Vehicle Code Citations	3	21
<b>TOTAL</b>	<b>12</b>	<b>32</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	23%	
Proactive	77%	
<b>TOTAL</b>	<b>100%</b>	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	0	1
Laurel Canyon	1	0	0	1
Valley College	0	0	1	1
Woodman	0	0	0	1
Van Nuys	0	0	0	1
Sepulveda	0	0	0	2
Woodley	0	0	1	1
Balboa	0	0	0	1
Reseda	1	1	1	4
Tampa	0	0	0	0
Pierce College	0	0	0	0
De Soto	0	0	1	1
Canoga	0	0	0	2
Warner Center	0	0	0	0
Sherman Way	0	0	1	1
Roscoe	0	0	0	1
Nordhoff	0	0	0	0
Chatsworth	2	1	7	18
<b>Total</b>	<b>4</b>	<b>2</b>	<b>12</b>	<b>36</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	87%

LEGEND
Los Angeles Police Department

# J LINE (SILVER)

**ATTACHMENT F**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024**

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	0
Aggravated Assault	1	0	2
Aggravated Assault on Operator	0	0	0
Battery	3	0	4
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
<b>SUB-TOTAL</b>	<b>4</b>	<b>0</b>	<b>6</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	0
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	4	0	6
Trespassing	22	0	30
<b>SUB-TOTAL</b>	<b>26</b>	<b>0</b>	<b>36</b>
<b>TOTAL</b>	<b>30</b>	<b>0</b>	<b>43</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	0
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	1	0	0	2
Slauson	0	0	0	0
Manchester	3	0	0	10
Harbor Fwy	0	0	0	4
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	1
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
<b>Total</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>17</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	2
Misdemeanor	8	3	19
<b>TOTAL</b>	<b>9</b>	<b>3</b>	<b>21</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	18	0	31
Vehicle Code Citations	0	0	4
<b>TOTAL</b>	<b>18</b>	<b>0</b>	<b>35</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	4	9
Priority	Currently Unavailable	3	5
Emergency	Currently Unavailable	0	0
<b>TOTAL</b>	<b>0</b>	<b>7</b>	<b>14</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	12%	7%
Proactive	88%	93%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	89%
Silver Line- LASD	85%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# K LINE

## ATTACHMENT F

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	2	0	2
Aggravated Assault on Operator	0	0	0
Battery	2	0	2
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
<b>SUB-TOTAL</b>	<b>4</b>	<b>0</b>	<b>5</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	0	3
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	1
<b>SUB-TOTAL</b>	<b>1</b>	<b>0</b>	<b>4</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	3	0	3
Trespassing	1	0	3
<b>SUB-TOTAL</b>	<b>4</b>	<b>0</b>	<b>6</b>
<b>TOTAL</b>	<b>9</b>	<b>0</b>	<b>15</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	1	0	3	4
Martin Luther King Jr Station		0	0	2
Leimert Park Station	1	0	1	2
Hyde Park Station	2	1	0	6
Fairview Heights Station	0	0	0	1
Downtown Inglewood Station	0	0	0	0
Westchester / Veterans Station	0	0	0	0
<b>Total</b>	<b>4</b>	<b>1</b>	<b>4</b>	<b>15</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	0
Misdemeanor	4	0	10
<b>TOTAL</b>	<b>4</b>	<b>0</b>	<b>10</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	5	0	15
Vehicle Code Citations	0	0	0
<b>TOTAL</b>	<b>5</b>	<b>0</b>	<b>15</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	115	237
Priority	Currently Unavailable	2	5
Emergency	Currently Unavailable	1	1
<b>TOTAL</b>	<b>0</b>	<b>118</b>	<b>243</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	50%
Proactive	80%	50%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	84%
K Line - LASD	89%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	



## BUS PATROL

ATTACHMENT F

## MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	9	1	17
Aggravated Assault	8	3	27
Aggravated Assault on Operator	5	0	10
Battery	21	7	58
Battery Bus Operator	6	6	29
Sex Offenses	1	0	7
<b>SUB-TOTAL</b>	<b>50</b>	<b>17</b>	<b>148</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	1	0	1
Larceny	7	5	21
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	5	3	19
<b>SUB-TOTAL</b>	<b>13</b>	<b>8</b>	<b>41</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	2	10
Narcotics	9	6	24
Trespassing	1	1	8
<b>SUB-TOTAL</b>	<b>11</b>	<b>9</b>	<b>42</b>
<b>TOTAL</b>	<b>74</b>	<b>34</b>	<b>231</b>

LASD's Crimes per Sector		
Sector		FYTD
Westside	4	6
San Fernando	0	3
San Gabriel Valley	8	12
Gateway Cities	11	21
South Bay	11	26
<b>Total</b>	<b>34</b>	<b>68</b>

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	1	1
West Valley	2	3
North Hollywood	3	6
Foothill	3	5
Devonshire	1	3
Mission	0	1
Topanga	0	1
Central Bureau		
Central	19	45
Rampart	6	7
Hollenbeck	0	1
Northeast	1	4
Newton	4	8
West Bureau		
Hollywood	2	7
Wilshire	3	9
West LA	1	5
Pacific	2	4
Olympic	5	10
Southwest Bureau		
Southwest	6	11
Harbor	2	2
77th Street	12	23
Southeast	1	7
<b>Total</b>	<b>74</b>	<b>163</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	15	9	53
Misdemeanor	19	51	101
<b>TOTAL</b>	<b>34</b>	<b>60</b>	<b>154</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	197	58	428
Vehicle Code Citations	206	7	314
<b>TOTAL</b>	<b>403</b>	<b>65</b>	<b>742</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	174	368
Priority	Currently Unavailable	107	208
Emergency	Currently Unavailable	3	7
<b>TOTAL</b>	<b>0</b>	<b>284</b>	<b>583</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	3%
Proactive	0%	97%
<b>TOTAL</b>	<b>0%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# UNION STATION

**ATTACHMENT F**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024**

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	1
Aggravated Assault	3	7
Aggravated Assault on Operator	0	0
Battery	6	11
Battery Rail Operator	0	0
Sex Offenses	0	0
<b>SUB-TOTAL</b>	<b>10</b>	<b>19</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	2	4
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	2	5
<b>SUB-TOTAL</b>	<b>4</b>	<b>9</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	19	25
<b>SUB-TOTAL</b>	<b>19</b>	<b>25</b>
<b>TOTAL</b>	<b>33</b>	<b>53</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	1	4
Misdemeanor	6	12
<b>TOTAL</b>	<b>7</b>	<b>16</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	292	574
Vehicle Code Citations	1	3
<b>TOTAL</b>	<b>293</b>	<b>577</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	9%
Proactive	91%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	81%

LEGEND	
Los Angeles Police Department	

# 7TH & METRO STATION

**ATTACHMENT F**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2024**

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	0
Aggravated Assault	0	0
Aggravated Assault on Operator	0	0
Battery	0	0
Battery Rail Operator	0	0
Sex Offenses	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	0
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>
<b>TOTAL</b>	<b>0</b>	<b>0</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	0
Misdemeanor	0	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	0	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	15%
Proactive	85%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	85%

LEGEND	
Los Angeles Police Department	



## SYSTEM SECURITY & LAW ENFORCEMENT

### Attachment G

#### Sexual Crimes / Harassment Calls for Service August 2024

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between August 1 and August 31, Metro Transit Security, LAPD, LASD, and LBPD received three (3) incidents and referred all victims of sexual crimes / harassment to the above free hotlines.

Incident Type & Totals						
	Aug 24	Jul 24	% Change	Aug 24	Aug 23	% Change
Sexual Harassment	0	0	0.0%	0	0	0.0%
Sexual Battery	8	1	700.0%	8	7	14.3%
Lewd Conduct	0	0	0.0%	0	1	-100.0%
Indecent Exposure	2	2	0.0%	2	1	100.0%
Rape	1	0	100.0%	1	0	100.0%
TOTAL	11	3	266.7%	11	9	22.2%

Counseling Information Provided	
	Aug 24
Yes	11
No - If no, why?	0
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	0
TOTAL	11



**BUS/RAIL OPERATOR ASSAULTS**  
**AUGUST 2024**

**SYSTEM SECURITY & LAW ENFORCEMENT**

Attachment H

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
8/3/2024	16:00	260	1972	Atlantic Bl & Whittier Bl	Suspect punched bus operator when told not to reach into point of sale machine.	Yes	Upset	Hands (punch, slap)	No
8/4/2024	13:05	108	5989	Slauson Av & Western Av	Victim stopped bus to allow patrons to exit then engaged the ramp for a wheelchair patron to exit. Suspect became annoyed ramp was being engaged as she was attempting to exit bus. Suspect yelled, "I'm tired of you people f... with me! You did this on purpose." Suspect then produced a hammer from her bag and struck victim's right forearm approximately 4 times. Suspect exited bus, entered bus line #207 and fled location.	No	Upset	Object	Yes
8/6/2024	0:00	240	8445	Reseda Bl & Devonshire St	BATTERY Victim was outside and walking towards bus. As victim walked past suspect, suspect threw a disposable Starbucks cup filled with liquid at her head but missed. Suspect also exposed himself. Victim ran inside bus and locked the doors. Suspect then threw trash and coffee at the bus windshield and screamed (demanding) victim to exit bus. Suspect approached driver side window and began pulling on the side view mirror with such force as if he was trying to break it off. Officers arrived and asked victim if she wanted suspect arrested. Victim replied yes and signed a Private Persons Arrest form.	N/A (o)	No reason	Liquid	No
8/6/2024	10:33	51	6054	9th St & Grand Av	Victim observed suspect riding his skateboard in and out of traffic. Suspect approached bus window and stated, "You passed me up." Victim continued to drive. Suspect forcefully pushed his skateboard into the open window. Victim moved away to avoid being hit in the face with the skateboard. Victim lost sight of suspect, reentered bus operator seat and fled location.	N/A (o)	Upset over stop	Object	No
8/6/2024	11:11	206	1880	Vermont Av & 105 Fwy	Suspect spit on bus operator when suspect demanded stop at non-bus stop.	Yes	Upset over stop	Spit	No
8/7/2024	12:46	4	9590	Santa Monica Bl & La Brea Av	Suspect punched bus operator when told bus didn't stop at Metro station.	Yes	Upset over stop	Hands (punch, slap)	No
8/7/2024	21:45	720	8831	10955 Wilshire Bl	Suspect requested vic m to alight bus but there was no safe loca on to do so. Victim arrived at the next designated bus stop to allow suspect to exit. As suspect proceeded to alight the bus, suspect spat on the barrier door and the spit landed on the victim's face. Victim further stated the barrier door was open.	No	Upset over stop	Spit	No
8/9/2024	8:50	260	6061	Atlantic Bl & Whittier Bl	Suspect spit on bus operator for no reason.	Yes	No reason	Spit	No
8/10/2024	14:00	76	1567	Valley Bl & Temple City Bl	Suspect threw beer can at bus operator when told not to drink on bus.	Yes	Policy/Alcohol	Object	No
8/13/2024	21:45	720	8831	Gladys Av & 5th Av.	Suspect entered bus with a large bag containing recycled cans and btles and placed them in a prohibited area. Victim stated, "You can't put anything there." Suspect replied "f... you, I can do whatever I want." Suspect grabbed his bags, bypassed the glass divider and pushed victim. Suspect then grabbed victim's plastic water cupful of ice and threw it onto victim's nose and mouth. Victim exited his seat and the glass divider to challenge suspect to fight. Suspect exited bus and fled location.	No	Upset	Liquid	No
8/14/2024	14:52	260	1828	Atlantic Bl & Slauson Av	Suspect spat on bus operator when told to exit bus for sleeping on floor.	Yes	Asked to exit	Spit	No
8/15/2024	14:40	754	6048	Vermont Av & Washington Bl	Suspect was inside bus. Suspect stood in the aisle at the front near victim's seat and stated, "You f....g Black (N. word). Victim looked at suspect and noted suspect stared intensely at him. Suspect then brandished a knife and stated to victim, "Imma kill you, Imma stab you." Victim arrived at designated bus stop, suspect exited and fled location.	Yes	No reason	Brandished knife	No
8/16/2024	23:45	761	4093	Melrose Av & Western Av	Victim asked suspect to exit due to his smoking on bus. Suspect became belligerent towards victim, walked to the front of the bus and spat on victim. Suspect then exited bus and fled location.	Yes	Asked to exit	Spit	No
8/20/2024	18:38	4	8739	Alvarado St & W. Olympic Bl	Victim attempted to merge left and pull away from a bus stop. Cars behind victim stopped and allowed victim to merge. Suspect became upset and drove around victim. Suspect drove near victim and acted as if he was going to collide into the bus. Victim arrived at Olympic and Alvarado and observed suspect's vehicle stalled in front of the bus. Suspect refused to move. Victim drove around the vehicle and then observed suspect roll down his window and threw gang signs. Victim then observed suspect brandish a gun.	N/A (o)	No reason	Brandished gun	No
8/21/2024	11:45	16	8611	Hobart Bl & 3rd St	Suspect approached victim and was angered that she was unable to exit bus at the previous stop. Suspect then reached over the barrier and spat on victim. Suspect's spit made contact with victim's right hand, arm and the right side of victim's face.	Yes	Upset over stop	Spit	Yes



**BUS/RAIL OPERATOR ASSAULTS  
AUGUST 2024**

**SYSTEM SECURITY & LAW ENFORCEMENT**

Attachment H

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
8/22/2024	0:00	910	8395	Pacific Av & W 22nd St	Suspect approached victim and asked if she would open the bus door and allow him entry to look for property previously left inside bus. Victim allowed suspect to enter. Suspect entered and sat down. Victim asked suspect to exit bus, suspect refused. Suspect began yelling profanities towards victim and demanded money he believed he left inside bus. Victim walked towards the front of the bus and activated the door separating the driver's seat from the passenger / rider compartment. Suspect approached and forcibly opened the door separating the compartments. Suspect approached victim in the driver's seat and repeatedly punched victim's face with a closed fist. Suspect then placed his hands around victim's neck and strangled victim's neck, prevented her from breathing. Victim activated the silent alarm. Suspect then produced a hard-plastic container from his person and repeatedly struck victim's head an unknown number of times. Suspect exited bus and victim was able to close the exit door. Suspect attempted to gain entry once again but was unsuccessful. Multiple community members approached LAPD Officers and advised they observed suspect fleeing to a nearby alley. Officers were able to locate suspect and a "Use of Force" ensued. Officers arrested suspect.	Yes	Upset	Object	Yes
8/26/2024	12:45	33	4136	Venice Bl & San Vicente Bl	Victim arrived at a designated bus stop and allowed passengers to exit bus. Suspect ran onto the bus stating to victim, "I ain't getting off this bus!" Victim told suspect to exit. Suspect grabbed paper towel from an unknown location and walked up to victim and threw it at victim, striking victim's arm and causing pain. Suspect then threatened to beat victim's head, break victim's legs and break his head apart the next time he saw victim. Suspect exited bus, fled eastbound on Venice Blvd (approximately 50 feet) and entered another bus.	Unkn	Asked to exit	Object	No

\*N/A (o): Not applicable, assault occurred outside of barrier



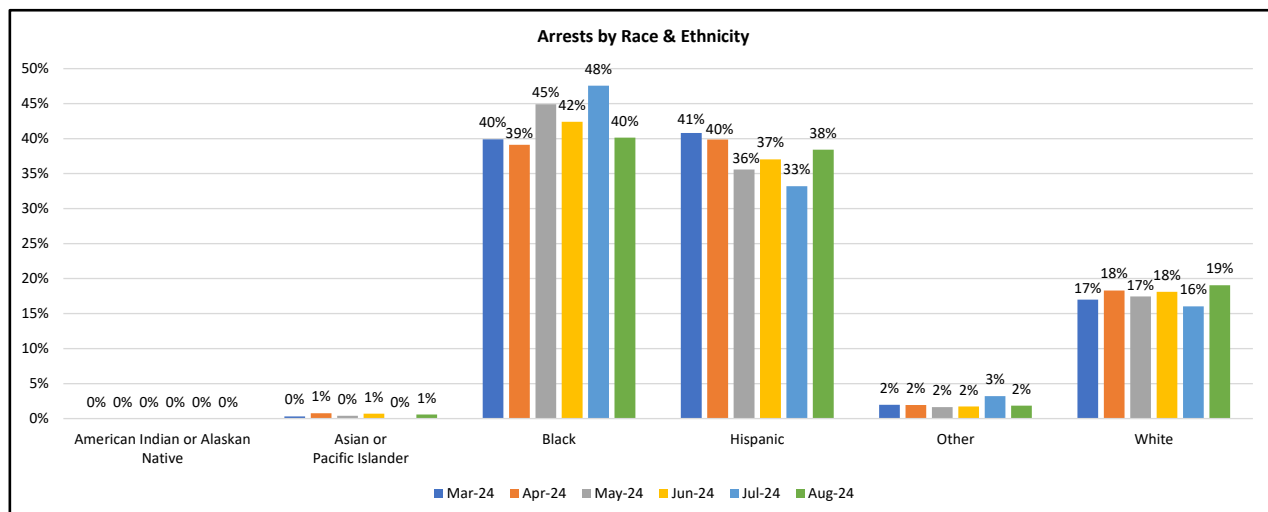
## SYSTEM SECURITY & LAW ENFORCEMENT

Attachment I

Arrests August 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>Systemwide - Arrests</b>	0	0	1	7	85	482	66	477	2	24	49	220	1,413
<b>Total</b>	<b>0</b>		<b>8</b>		<b>567</b>		<b>543</b>		<b>26</b>		<b>269</b>		<b>1,413</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.57%</b>		<b>40.13%</b>		<b>38.43%</b>		<b>1.84%</b>		<b>19.04%</b>		<b>100.00%</b>

Arrests August 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>Bus Systemwide (includes G &amp; J Lines)</b>	0	0	0	0	6	38	7	55	0	0	0	14	120
<b>Rail Systemwide</b>	0	0	1	5	76	437	59	413	2	24	47	205	1,269
<b>Union Station and 7th &amp; Metro Station</b>	0	0	0	2	3	7	0	9	0	0	2	1	24
<b>Total</b>	<b>0</b>		<b>8</b>		<b>567</b>		<b>543</b>		<b>26</b>		<b>269</b>		<b>1,413</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.57%</b>		<b>40.13%</b>		<b>38.43%</b>		<b>1.84%</b>		<b>19.04%</b>		<b>100.00%</b>

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) August 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>A Line (Blue)</b>	0	0	0	1	15	55	12	68	1	2	8	24	186
<b>B Line (Red)</b>	0	0	1	4	47	290	39	260	1	18	29	132	821
<b>C Line (Green)</b>	0	0	0	0	4	19	5	28	0	0	2	6	64
<b>E Line (Expo)</b>	0	0	0	0	10	71	3	55	0	4	8	43	194
<b>Bus - G Line (Orange)</b>	0	0	0	0	0	4	0	4	0	0	0	6	14
<b>Bus - J Line (Silver)</b>	0	0	0	0	2	7	0	0	0	0	0	0	9
<b>K Line</b>	0	0	0	0	0	2	0	2	0	0	0	0	4
<b>Union Station</b>	0	0	0	2	3	7	0	9	0	0	2	1	24
<b>7th &amp; Metro Station</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Bus Systemwide (excludes G &amp; J Lines)</b>	0	0	0	0	4	27	7	51	0	0	0	8	97
<b>Total</b>	<b>0</b>		<b>8</b>		<b>567</b>		<b>543</b>		<b>26</b>		<b>269</b>		<b>1,413</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.57%</b>		<b>40.13%</b>		<b>38.43%</b>		<b>1.84%</b>		<b>19.04%</b>		<b>100.00%</b>



## **Weapons Detection Pilots Updates Summary of the Activity and Preliminary Findings**

### *Video Analytics-Based Weapons Detection*

Metro personnel have been testing visual gun detection solutions in the Union Station West area, enabling 25 CCTV cameras to detect brandished weapons. Staff is testing multiple solutions to assess their ability to detect firearms and minimize false positives. Visual gun detection systems leverage artificial intelligence (AI) and computer vision algorithms to scan video feeds in real-time, identifying and disseminating alerts through pre-established channels upon detection of brandished weapons, most effectively firearms.

<b>VA Detection System</b>	<b>Scheduled Piloting/Testing</b>	<b>Progress</b>
Pilot A	August/September 2024	Completed
Pilot B	September/October 2024	Completed
Pilot C	September/October 2024	Completed
Pilot D	October/November 2024	In-progress

SSLE staff have been testing the systems after station closure hours, employing a selection of inert and training replica firearms varying in size and shape and consistently following predetermined testing procedures. Cameras have been tested at different locations and with different lighting and environmental conditions.

### Preliminary Findings

After the demonstration and testing of the two systems, staff observed the following:

- Video feeds with high resolution (+720p) and frame rates (+15 FPS) are necessary to provide sufficient image quality for detection.
- Lighting conditions are determinant, requiring a minimum threshold that allows clear contrast between objects.
- Certain types of weapons, mainly large firearms and rifles, have a higher detection rate than some smaller-sized weapons, such as revolvers and compact pistols.
- These systems are incompatible with the current CCTV systems onboard buses and train cars because those systems do not provide a consistent video feed through wireless communication.

### *Concealed Weapon Screening*

Staff have also been working to test concealed weapons screening technologies. These systems offer an efficient, noninvasive screening method to detect and identify hidden threats without physical contact and eliminate the need to remove personal belongings. Metal Detection-based Weapons Detection generates an electromagnetic field, triggering an alert upon detecting dense ferrous material in handguns and knives. Millimeter Wave-based Weapons Detection emits low-power electromagnetic waves



that penetrate clothing and other non-metallic materials to measure an object's density, size, and shape to pinpoint concealed weapons.

Metro staff began Pilot AA with the demonstration of the vendor's single-lane system in a controlled indoor environment on the mezzanine area of the B/D Line Union Station East. No passengers or members of the public were screened. Instead, we enlisted the help of law enforcement and security personnel who were carrying their service weapons. This allowed Metro and the vendor to develop and evaluate different screening procedures and establish a robust Concept of Operations (ConOps) for piloting, scheduled for October to November.

Additionally, Metro staff have been working closely with County Counsel to substantiate the pilot's operating procedures align with the agency's legal basis and authority to conduct weapons screening.

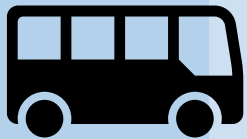
#### Preliminary Findings

A high-level evaluation indicates the screening operation will be resource intensive in terms of personnel and involve significant mobilization of materials, furniture, and equipment. It will require ample coordination with Metro Transit Security and law enforcement to provide the necessary personnel and the appropriate coordination to stage and implement the deployment for passenger screening. Staff continue to work with the other vendors to implement pilots in the coming weeks.

# **OCTOBER 2024**

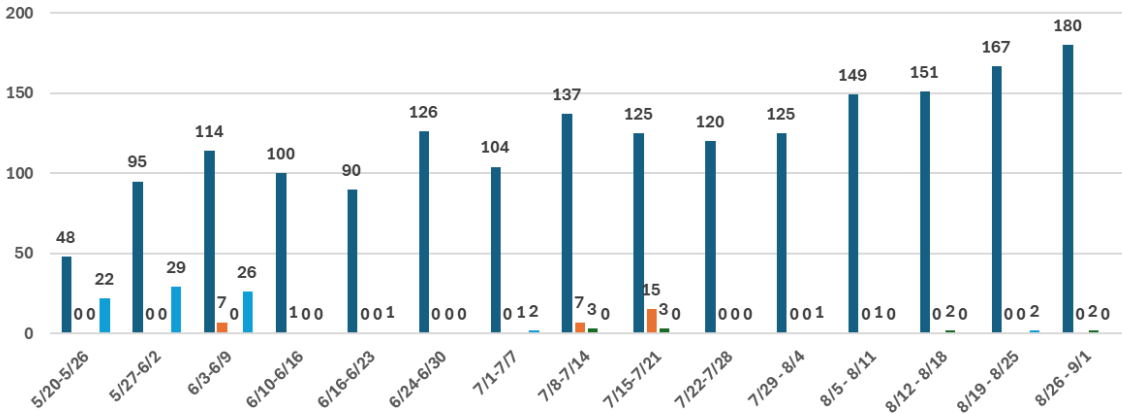
## **MONTHLY UPDATE ON PUBLIC SAFETY**

Ken Hernandez  
Interim Chief Transit Safety Officer

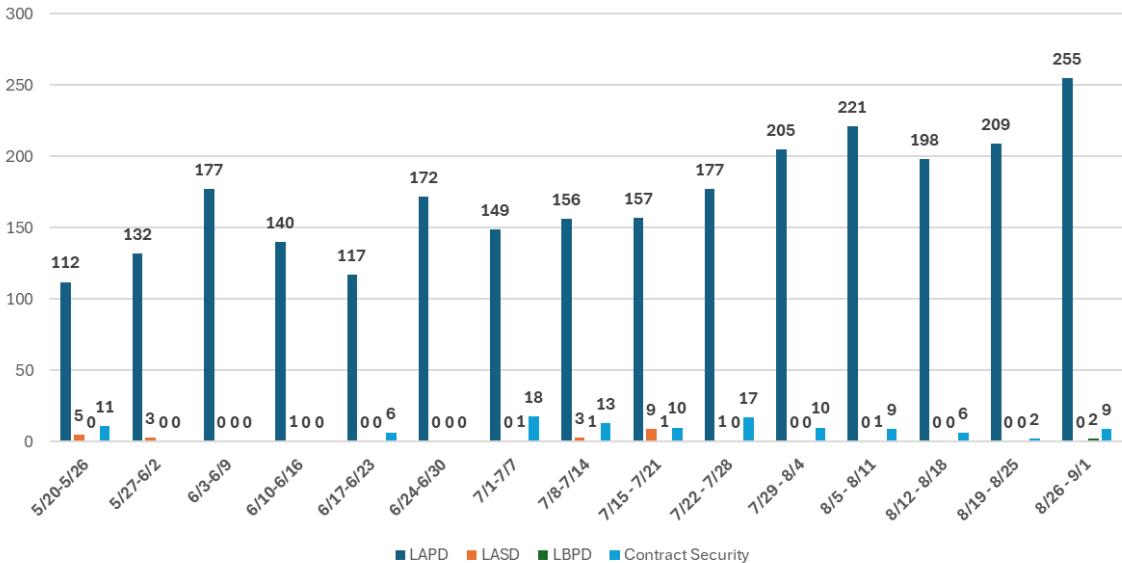


# PUBLIC SAFETY SURGE UPDATE

Crime Reports by Week (5/20 -9/1)



Arrest Reports by Week (5/20 -9/1)



In May 2024, Metro increased daily planned deployment of public safety personnel to be physically present on buses and trains and at stations.

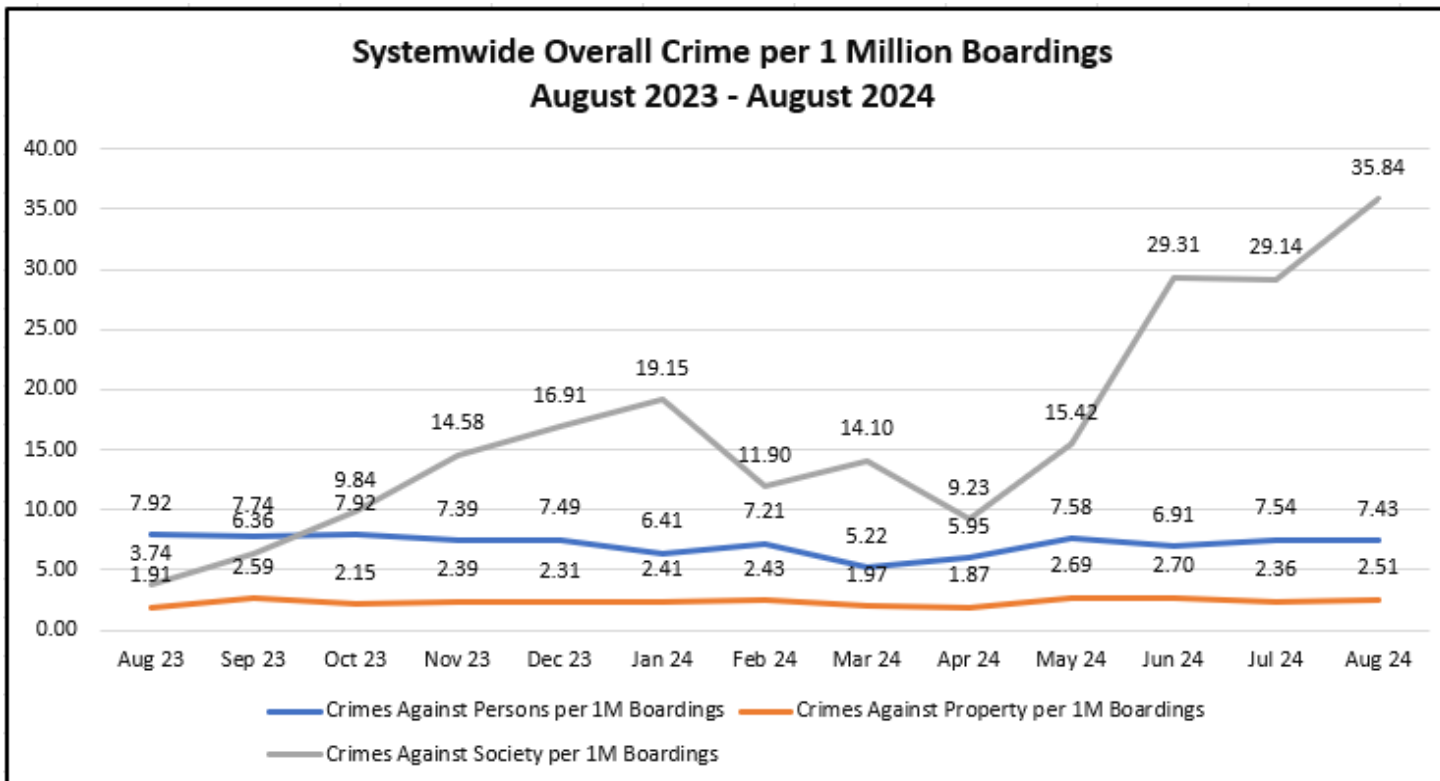
- Removing trespassers and focusing on narcotics, weapons, and outstanding warrants drove the effort that resulted in a year-over-year reduction in August for Crimes Against Persons (ridership-adjusted).
- Crimes Against Society (largely Trespassing), per 1 million boardings, rose markedly by 6.6% in August as uniformed personnel adjusted deployments.
- A total of **707** crimes reported by surge law enforcement personnel and **970** arrests between August 1 and August 31, 2024.
- Changes during the surge are now being incorporated as standard operating procedures for safety operations.

# AUGUST 2024

## PUBLIC SAFETY TRENDS & STATS

### Systemwide

Systemwide	Aug-24	Jul-24	% Change Aug 24 vs Jul 24	Aug-23	% Change Aug 24 vs Aug 23
Crimes Against Persons	201	192	4.7%	199	1.0%
Crimes Against Property	68	60	13.3%	48	41.7%
Crimes Against Society	970	742	30.7%	94	931.9%



### Per 1 Million Boardings

- **Crimes Against Persons** is 7.4 (1.5% **decrease** compared to July 2024 and 6.2% **decrease** compared to August 2023).
- **Crimes Against Property** is 2.5 (6.6% increase compared to July 2024 and 31.5% increase compared to August 2023).
- **Crimes Against Society** is 35.8 (23.0% increase compared to July 2024 and 857.9% increase compared to August 2023).

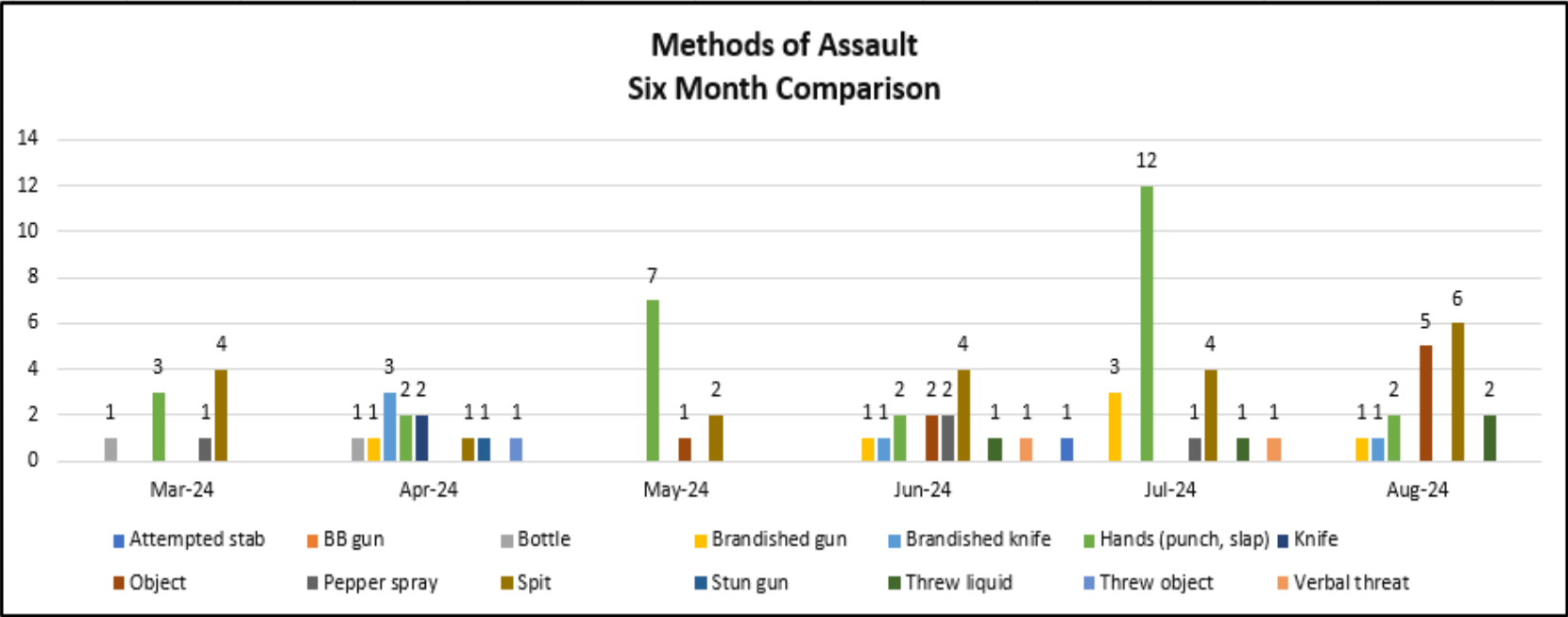
# AUGUST 2024

## FRONTLINE SAFETY

- There were 59 assaults on Metro personnel.
- **Operator assaults decreased from 23 in July to 17 in August.**
  - Spitting and using an object (e.g., hammer, skateboard, beer can) were the top methods of assault.

Assaults on Metro Employees & Contractors August 2024	
Type	Count
On Bus Operators	17
On Rail Operators	0
On Metro Transit Security Officers	3
On Contract Security Officers	23
On Ambassadors	14
On Custodians	2
Total	59

Top Reasons for Assaults on Operators August 2024	
Reason	Count
Upset over stop	5
No reason	4
Upset	4
Asked to exit	3
Policy/Alcohol	1
Grand Total	17



### Impact of Retrofit Barriers

- Since many operator attacks involve spitting (from May to August 2024, 48% of operator assaults in the bus involved spitting) or throwing objects, it is expected that operator barriers will lead to a significant decrease in such incidents.

# WEAPONS DETECTION PILOTS UPDATE

Metro began cost-free pilots with multiple vendors in late August that will go on through November 2024. The piloted technologies can be broadly categorized as video analytics-based brandished weapon detection and concealed weapon screening.

## Video Analytics-Based Weapons Detection

Metro has been testing visual gun detection solutions in the Union Station West area after hours, enabling 25 CCTV cameras to detect brandished weapons.

VA Detection System	Scheduled Piloting/Testing	Progress
Pilot A	August/September	Completed
Pilot B	September/October	Completed
Pilot C	September/October	Completed
Pilot D	October/November	In-progress

### Preliminary Findings:

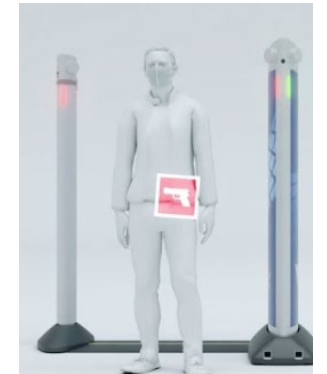
- Video feeds need high resolution (+720p) and frame rates (+15 FPS) to provide sufficient image quality for detection
- Lighting conditions are determinant for clear contrast between objects
- Systems are incompatible with current CCTV systems on buses and train cars



## Concealed Weapon Screening

These noninvasive systems are designed to identify concealed weapons without physical contact.

Weapons Screening	System Setup	Scheduled Piloting/Testing (subject to change)	Progress
Pilot AA	Lane	October/November	Coordinating Implementation
Pilot BB	Pillar	October/November	Coordinating Implementation
Pilot CC	Millimeter Wave	November	Coordinating Implementation



- Staff had a demonstration of Pilot AA's single-lane system in a controlled indoor environment and the mezzanine area of the B/D Line Union Station East
- Working closely with County Counsel to substantiate the pilot's operating procedures to align with the agency's legal basis and authority to conduct weapons screening

# METRO AMBASSADORS UPDATE

## Support

Metro Ambassadors continue to support riders, connect them to resources, and report incidents and maintenance needs. Special deployments included support for Dodger Games, Hollywood Bowl Concerts, Hard Summer Music Festival, Leimert Park Jazz Festival, CicLAvia, NFL Games, deployment at the Marengo/State bus stop, and service detours systemwide.

**Surge Deployments:** We continue to deploy additional Ambassadors during peak times with the goal of increasing Ambassador visibility at key locations and providing more support for riders.

## Connect

For the month of August 2024, Metro Ambassadors conducted 79,496 customer engagements and reported the following:

- 1,856 Cleanliness Issues, a 3.08% decrease from last month.
- 1,587 Graffiti Incidents, a 10.2% increase from last month.
- 363 Elevator and Escalator Problems, a 19.1% decrease from last month.
- 345 Safety Issues, a 9.92% decrease from last month.

## Report

For the month of August 2024, Metro Ambassadors reported **15 Narcan Incidents** and **(1)** fatality,

