



Board Report

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Agenda Number: 26.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE MARCH 20, 2025

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

ISSUE

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

BACKGROUND

Within Metro's Public Safety Mission statement, the agency recognizes that each individual is entitled to a safe, dignified, and humane experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and law enforcement services. Furthermore, since July 2023, Metro has been using a comprehensive deployment model to utilize all resources from the public safety ecosystem.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as homeless outreach staff, transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

DISCUSSION

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations and Customer Experience. SSLE forms the foundation of Metro's comprehensive approach to safety and security,

focused specifically on protecting our customers and employees by preventing and addressing crime on our system, enforcing Metro's Code of Conduct, ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities, performance, and outcome-related data for January, the most recent month for which systemwide law enforcement data is available.

OVERVIEW

In January, California declared a state of emergency due to the devastating Pacific Palisades and Eaton wildfires. To ensure residents could travel safely to reunite with loved ones, reach shelters, attend work or school, and deliver essential donations, Metro provided free fares from January 8 to January 26 while wildfire conditions persisted.

Despite the impacts to bus service due to the fires, Metro ridership increased by 0.54% this month compared to January of the previous year (25,358,363 vs. 24,147,542). This marked the 26th consecutive month of year-over-year ridership growth.

SPECIAL INITIATIVES

Station Experience Updates

As part of Metro's commitment to safety and its continued efforts to ensure the system is used for its intended purpose, the agency partners with city officials and community groups, including neighborhood councils and local businesses, to find bespoke solutions to address the differing challenges at various stations. Attachment A describes the most recent initiatives Metro's Station Experience team has implemented, including:

- Throne Bathrooms expand to more stations with over 1,400 uses in the first week
- Parking Lot User Safety (PLUS) Program brightens the Harbor Gateway Transit Center

Public Safety Surge Update

In May 2024, the Board directed staff to increase the number of public safety personnel deployed and visibly present on buses, trains, and at stations (Motion 31; Attachment B).

In January 2025*:

- Law enforcement personnel reported 90 crimes and made 473 arrests.
- Reported trespassing crimes continued to decline, decreasing by 45% in January compared to December (24 vs. 44).
- There was a 29% decrease in arrests in January compared to December (473 vs. 670).
- Arrests for outstanding warrants fell 39% from December to January (118 vs. 194).
- Reports of crimes related to Narcotics declined 34% during this period (27 vs. 41).

**From January 8 to January 26, Metro provided free fares on trains and buses during the wildfire crisis in Los Angeles County, which contributed to the decrease in reported crimes and arrests this month.*

CRIMES & ARRESTS BY SURGE PERSONNEL				
	DECEMBER 2024		JANUARY 2025	
INCIDENT TYPE	CRIME	ARREST	CRIME	ARREST
Agg Assault	0	1	0	0
Arson	0	0	0	0
Assault on Operator	0	0	0	0
Battery	1	1	0	1
Battery on Operator	0	0	0	0
Bike Theft	0	0	0	0
Burglary	0	0	0	0
Larceny	0	0	1	0
Narcotics	41	55	27	44
Released from Custody*	0	283	0	220
Robbery	0	0	0	0
Trespassing	44	115	24	72
Vandalism	1	1	0	0
Warrants	0	194	0	118
Weapons	6	7	3	6
Other	14	13	35	12
TOTAL	107	670	90	473

**Released from Custody (RFC) is when a suspect is detained and then released on the spot; they are not booked but the incident is still counted as an arrest.*

SYSTEMWIDE CRIME STATS

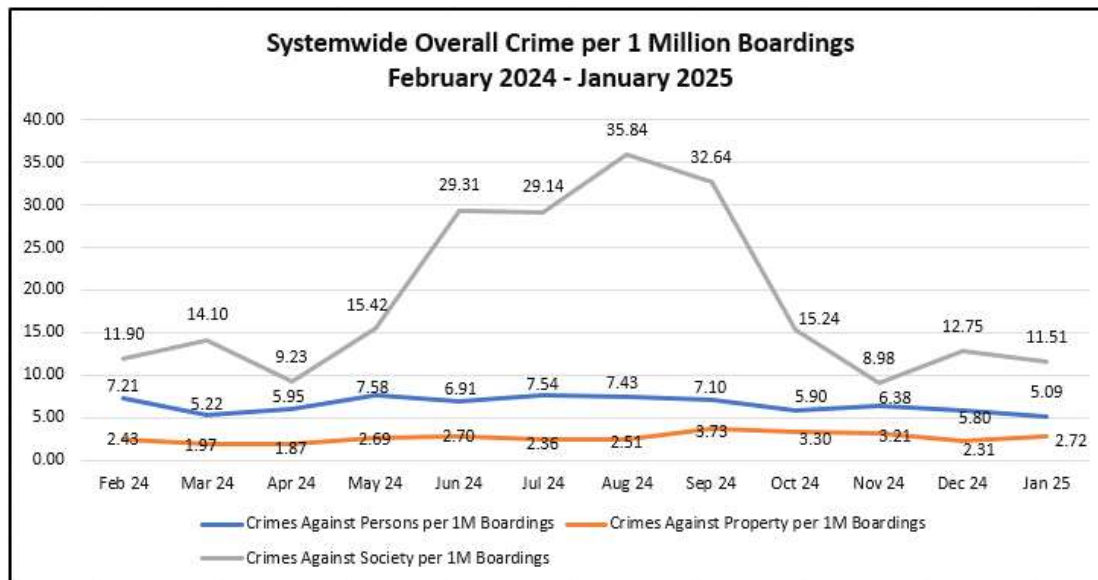
January 2025 vs. December 2024

- Crimes Against Persons decreased by 10.3% in January 2025 compared to December 2024 (129 vs. 148).
 - On the rail system, Crimes Against Persons decreased by 5.4% (70 vs. 74) due to decreases in aggravated assaults (12 vs. 21) and robberies (9 vs. 12).
 - On the bus system, Crimes Against Persons decreased by 20.3% (59 vs. 74), mainly due to fewer aggravated assaults (21 vs. 16) and batteries (37 vs. 29).
- Crimes Against Property systemwide increased by 16.9% when comparing January 2025 to December 2024 (69 vs. 59).
 - On the rail system, an increase in thefts (38 vs. 33) contributed to a 32.5% increase (53 vs. 40) in property crimes.
 - On the bus system, these incidents decreased by 15.8% (16 vs. 19) due to decreased vandalism (4 vs. 13).
- Crimes Against Society decreased by 10.2% in January compared to December (292 vs. 325).
 - On the rail system, Crimes Against Society decreased by 5.3% (268 vs. 283) due to decreases in narcotics (107 vs. 139) and weapons (17 vs. 30).
 - On the bus system, Crimes Against Society decreased by 42.9% (24 vs. 42) due to decreases in narcotics (14 vs. 33) and trespassing (3 vs. 4).

Despite the increase in Crimes Against Property in January compared to December, the monthly average of Crimes Against Property in the last three months of 2024 was higher than the total in

January 2025 (79 vs. 69). Also, Crimes Against Property in January is on par with the monthly average for 2024 (69 vs. 68). More information can be found in Attachments C, D, E, and F.

The following chart compares Crimes Against Persons, Property, and Society crime data per one million boardings.



In January 2025, Crimes Against Persons per one million boardings decreased by 12.4% compared to December 2024 (5.09 vs. 5.80) and decreased by 20.6% compared to January 2024 (5.09 vs. 6.41). Crimes Against Property per one million boardings increased by 17.6% compared to December 2024 (2.72 vs. 2.31) and increased by 12.7% compared to January 2024 (2.72 vs. 2.41). Crimes Against Society per one million boardings decreased by 9.7% compared to December 2024 (11.51 vs. 12.75) and decreased by 39.9% compared to January 2024 (11.51 vs. 19.15).

FRONTLINE EMPLOYEE SAFETY

As the table below shows, assaults on Metro employees and contractors increased by 9.5% in January compared to the previous month.

Assaults on Metro Employees & Contractors		
Type	Dec-24	Jan-25
Bus Operators	5	6
Rail Operators	0	0
Metro Transit Security Officers	1	0
Contract Security Officers	10	11
Ambassadors	5	3
Blue Shirts	0	0
Custodians	0	3
Total	21	23

Operator Safety

Metro's law enforcement partners reported six operator assaults in January, a slight increase from December (6 vs. 5). Using physical force (e.g., punch, slap, kick), spitting, and using a weapon were the methods of assaults on operators in January. Of the six assaults reported, three reported a bus barrier in use, and three occurred outside of the operator area. The three assaults that occurred despite a bus barrier in place occurred when the suspects sprayed a liquid or spat through the gap between the fare box and barrier or banged on the barrier several times.

Figures A and B provide context on operator assaults in January compared to prior months and years. Figures C and D illustrate the methods and reasons for assaults, respectively. Details of the assaults can be found in Attachment G.

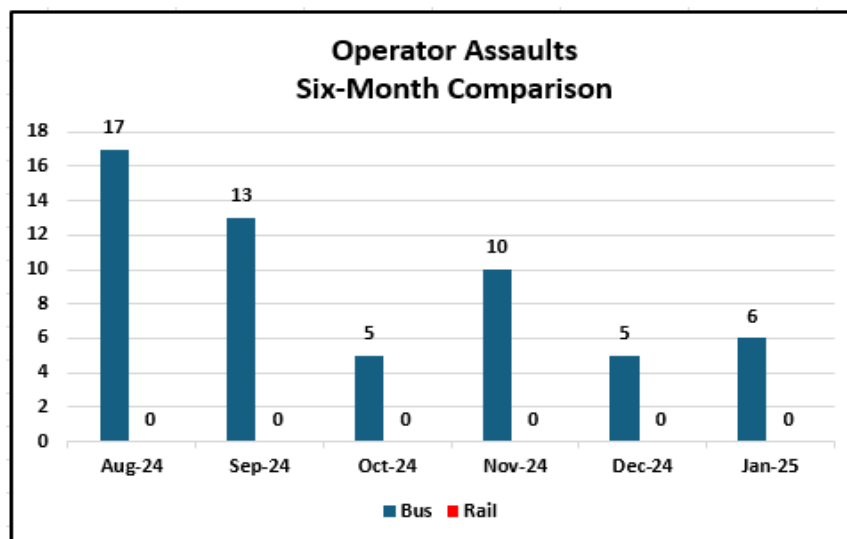


Figure A: Operator Assaults Six-Month Comparison

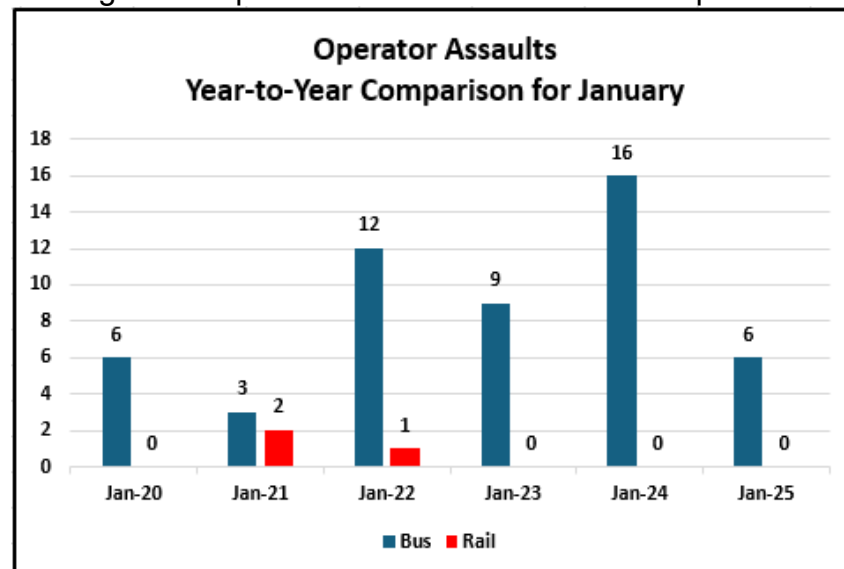


Figure B: Operator Assaults Year-to-Year Comparison

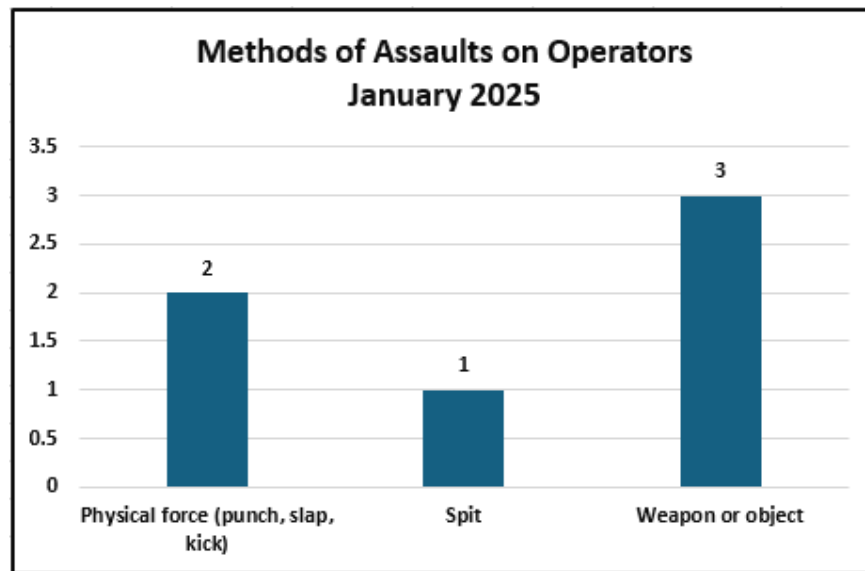


Figure C: Methods of Assaults on Operators

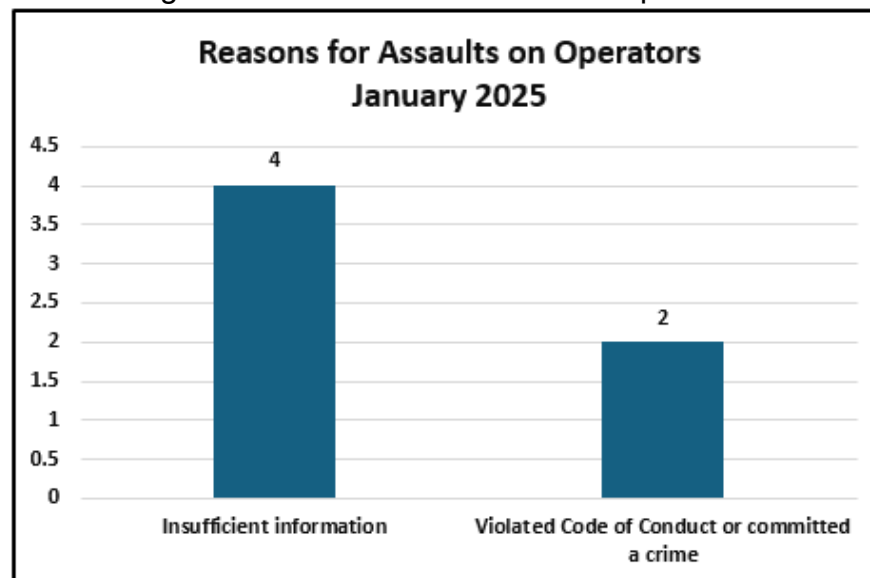


Figure D: Reasons for Assaults on Operators

Other Frontline Staff Safety

Assaults on frontline staff (all Metro personnel excluding operators) increased from 16 in December to 17 in January. The methods of assault on these frontline staff vary from suspects using their hands to shove or punch staff to spitting, throwing objects, and brandishing a weapon.

Assaults on security officers tend to involve physical altercations because they usually approach individuals asking them to adhere to the Code of Conduct, which often results in a confrontational or resistive reaction from the suspect. LASD provided enhanced training to include officer safety, de-escalation, arrest laws, and customer service. In addition, Contract Security increased its training program to align with its new responsibilities and reduce officer assaults.

For other frontline staff like Ambassadors, Blue Shirts, and Custodians, assaults tend to be unpredictable and involve random displays of aggression such as spitting, verbal threats, or throwing objects and liquid. However, they may also be physically assaulted. All frontline staff complete de-escalation training to better handle situations with uncooperative or aggressive individuals. Methods of assaults and reasons for assaults are illustrated in Figures E and F, respectively.

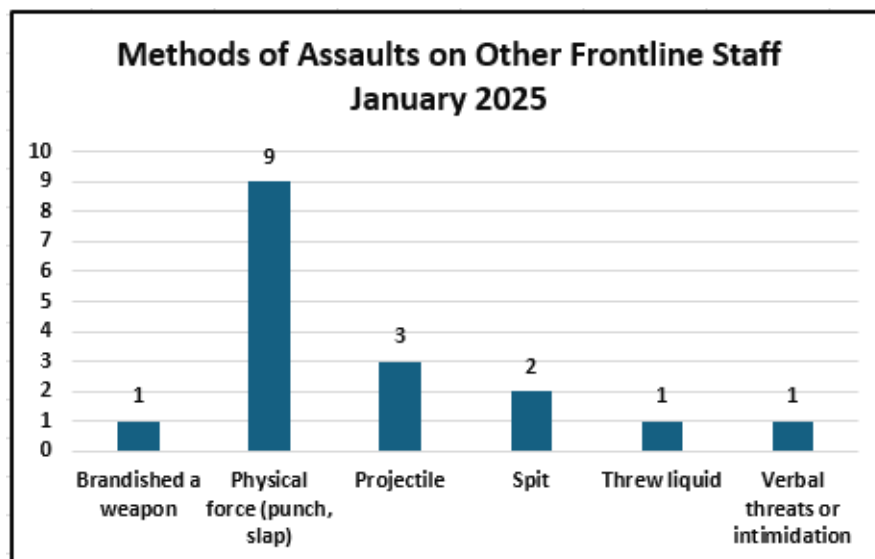


Figure E: Methods of Assaults on Other Frontline Staff

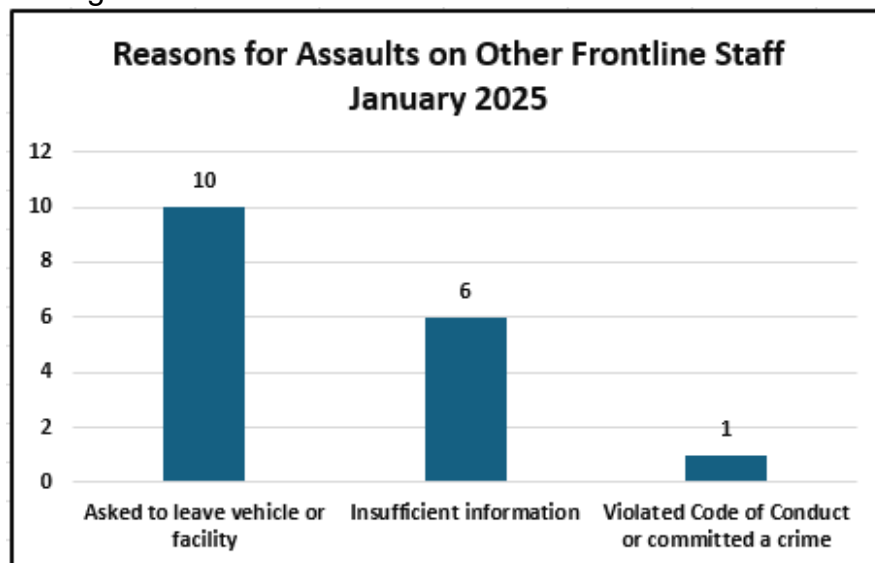


Figure F: Reasons for Assaults on Other Frontline Staff

Assaults per Vehicle Revenue Mile

The Federal Transit Administration (FTA)'s National Transit Database (NTD) added an assaults per vehicle revenue mile (VRM) requirement as part of the reporting of assaults on transit workers from transportation agencies. While transit agencies are required to report this metric annually to the NTD, this report will provide a monthly update, showing the most recent 12-month rolling average. Due to Metro's vast service area (measured in Vehicle Revenue Miles), the metric is normalized by 100,000

miles.

The rolling yearly average rate of assaults on transit workers (rail, bus, and other frontline workers) per 100,000 vehicle revenue miles in January 2025 was 1.25 compared to 1.33 in December 2024. This means that over the last 12 months ending January 2025, there was an average of 1.27 assaults per 100,000 revenue miles, a 6% decrease compared to the 12 months ending December 2024.

Bus Safety Teams

Transit Security Bus Safety Teams rotate across the top ten bus lines with reported incidents of operator assaults and bus lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro's Code of Conduct.

In January, end-of-line operations were conducted during Owl Service at the J Line at El Monte Station to address bus operator concerns about individuals refusing to alight buses at the end of the line. These operations resulted in 204 removals for non-compliance between December 30 and January 31.

TRANSIT SECURITY BUS SAFETY TEAMS – JANUARY 2025				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS ²	VERBAL WARNINGS ³
12/30/24 – 01/03/25	2, 4, 16, 207, J Line	88	52	39
01/06/25 – 01/10/25	2, 4, 16, 207, J Line	133	120	107
01/13/25 – 01/17/25	2, 4, 16, 207, J Line	141	0	118
01/20/25 – 01/24/25	2, 4, 16, 207, J Line	138	0	114
01/27/25 – 01/31/25	2, 4, 16, 207, J Line	140	54	117

¹ Combined number of trips taken by BST on the referenced bus lines.

² Combined number of persons removed at the bus door for fare evasion.

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

The MTS teams are augmented with law enforcement support. In January, there were 2,475 and 9,649 bus boardings by LAPD officers and LASD deputies, respectively.*

In addition to Code of Conduct enforcement, Transit Security Officers (TSOs) provide riders with safety tips, such as being aware of their surroundings while using their mobile phones and informing them of the Transit Watch application to report incidents. Several TSOs are bilingual and can assist customers in Spanish, Korean, and Thai, among other languages. TSOs also engage with bus operators to obtain information regarding safety issues or areas of concern that the Bus Safety Teams can address. Additionally, when possible, TSOs provide operators with verbal tips related to safety and de-escalation tactics to ensure they can respond appropriately to incidents that may threaten their safety.

*Law enforcement Bus Teams conduct bus boardings, which is when an officer momentarily boards a bus during its stop, asks the operator if everything is okay, and ensures there are no safety issues on board.

DEPLOYMENT ACTIVITIES

The following are Metro's public safety personnel's deployment activities for January, which are intended to prevent and reduce crime in the system.

Law Enforcement

LAPD, LASD, and LBPB enforce the penal code on the system, including conducting trespass investigations. The table below represents law enforcement's efforts to enforce the penal code on the system for January.

Law Enforcement Efforts						
Agency	Arrests			Citations*		
	Rolling 12-Month Average	December 2024	January 2025	Rolling 12-Month Average	December 2024	January 2025
LAPD	676	588	406	787	1,050	755
LASD	141	151	127	148	178	113
LBPB	2	1	0	4	1	19
Total	819	740	533	939	1,229	887

*Law enforcement citations are not related to fare but for trespassing, loitering, and moving violations.

In January, the three law enforcement agencies made 533 arrests and issued 887 citations. Law enforcement citations and warnings are not related to fare, but are given for trespassing, loitering, and moving violations. Details on the demographics of individuals arrested can be found in Attachment H. Law enforcement's homeless outreach teams engage with unhoused individuals on the system and offer available services; more details can be found in Attachment I.

End of Line

Contract Security (CS) officers offload trains at 11 end-of-line (EOL) rail stations. This operation functions to deter patrons from riding the system without valid fare while allowing train cleaning to promote a clean and safe environment. Offloading operations also simultaneously provide security support for Metro employees performing their duties. The table below shows January's offloading

efforts compared to the previous month.

Station	December 2024		January 2025	
	Trains Cleared	Patrons Offloaded	Trains Cleared	Patrons Offloaded
APU/Citrus	1,193	2,518	1,518	2,306
Atlantic	1,652	1,091	1,612	1,178
Downtown Long Beach	1,788	1,755	1,175	409
Downtown Santa Monica	778	2,142	1,348	456
Expo/Crenshaw	1,272	315	1,115	257
North Hollywood	1,352	2,489	1,414	2,102
Norwalk	1,466	1,789	996	466
Redondo Beach	1,948	1,830	1,507	169
Union Station	1,926	2,340	1,984	2,322
Westchester/Veterans	2,505	350	1,574	260
Wilshire/Western	1,556	2,691	1,863	2,110
Grand Total	17,436	19,310	16,106	12,035

CS observations and experiences have been positive, as the operation has reduced disorderly behavior and improved customer experience. Riders who remain on the trains and require CS interaction are now more willing to adhere to alighting the train and the re-tapping protocols. Enforcing the Customer Code of Conduct sends a message to repeat offenders, deterring them from remaining on trains arriving at the EOL.

Transit Security

A primary role of Metro Transit Security is Code of Conduct enforcement. In January, MTS officers issued 15 citations and 18 written warnings for Code of Conduct violations. Of those, 26 (79%) were due to individuals failing to provide proof of fare.

The table below shows a breakdown of the remaining citations and warnings. The numbers reflect MTS's continued efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct. The significant decline in citations and removals for fare evasion this month is due to the suspension of fare collection during the wildfire state of emergency.

MTS Citations and Warnings		
	January 2025	12-month Avg
Citations	15	525
Warnings	18	203

MTS Citations and Warnings - January 2025	
Category	Count
Proof of Fare	26
Non-Service Animal without Carrier	3
Block Access or Exits with Bicycle	1
Smoking/Vaping	1
Urinating or Defecating	1
Wheeled Riding Device Over 6ft Long	1
Total	33

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of January's monthly activity.

TRANSIT SECURITY FARE COMPLIANCE TEAMS – JANUARY 2025			
DEPLOYMENT PERIOD	LINES COVERED ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
12/30/24 – 01/03/25	A, B, C, E	101	77
01/06/25 – 01/10/25	A, B, C, E	227	198
01/13/25 – 01/17/25	A, B, C, E	0	27
01/20/25 – 01/24/25	A, B, C, E	0	18
01/27/25 – 01/31/25	A, B, C, E	92	73

¹ Refers to Focus Stations and End-of-Line Stations on indicated rail line.

² Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

³ Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

Transit Security Train Safety Teams provide a uniformed presence and enforce Metro's Code of Conduct aboard trains. The table below provides a recap of January's monthly activity.

TRANSIT SECURITY TRAIN RIDING TEAMS – JANUARY 2025				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
12/30/24 – 01/03/25	A, B, C, E	44	67	48
01/06/25 – 01/10/25	A, B, C, E	101	111	88
01/13/25 – 01/17/25	A, B, C, E	104	0	94
01/20/25 – 01/24/25	A, B, C, E	102	0	91
01/27/25 – 01/31/25	A, B, C, E	101	82	89

¹ Combined number of trips taken by TRT on the referenced rail lines.

² Combined number of persons removed from the train for fare evasion (No proof of fare).

³ Combined number of persons removed from the train for Code of Conduct violations.

Metro Ambassadors

Metro Ambassadors provide support to riders, connect them to resources, and report safety incidents or maintenance needs, thereby helping to improve the perception of safety and the overall customer experience. Metro Ambassadors were deployed on all rail lines, G Line, J Line, and bus lines 210, 40, and 720.

In addition, they were called upon to provide crowd control and wayfinding support for special events such as the Rose Parade and the ongoing NFL Games.

Fire-Related Redeployments: In early January 2025, Metro Ambassadors were also redeployed to remain fixed at Southwest Museum, Highland Park, South Pasadena, and Filmore stations to assist customers through unplanned service disruptions. Additionally, Metro Ambassadors were redeployed to Bus Line 78, around the San Gabriel Area, and to the Hollywood/Western, Duarte/City of Hope,

Lake, and Expo/Bundy stations, to assist the public seeking the FEMA resource centers.

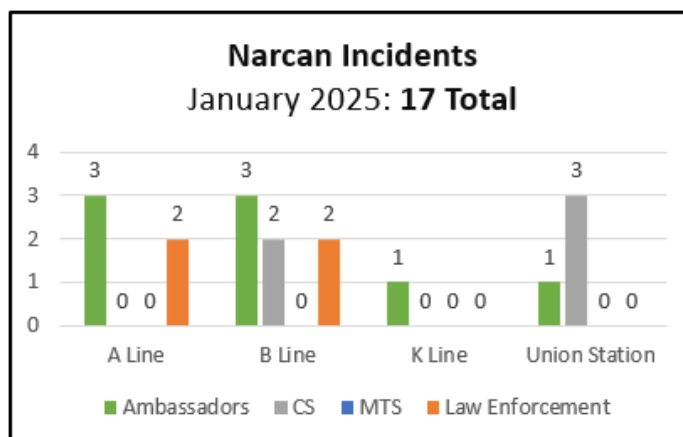
For January 2025, Metro Ambassadors conducted 42,535 customer engagements and reported the following:

- 2,805 Cleanliness Issues (10.8% decrease from December 2024)
- 1,810 Graffiti Incidents (15.7% decrease from December 2024)
- 431 Elevator and Escalator Problems (7.4% increase from December 2024)
- 314 Safety Issues (19.2 % decrease from December 2024)
- Seven lives were saved through the timely administration of Narcan, compared to five lives in December 2024.

Narcan Deployment

MTS, LAPD, LASD, Contract Security, and Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose. LBPD is not required to carry Narcan, according to its agency's policies.

In January, there were a total of 17 Narcan incidents. Ambassadors reported eight incidents, Contract Security reported five, LAPD reported four, and MTS reported no incidents.



EMERGENCY MANAGEMENT

From January 8 to January 17, the Emergency Management Department (EMD) activated Metro's Emergency Operations Center (EOC) to a Level Two, coordinating Metro's planning and response to the windstorm and fire events. EMD facilitated daily meetings for Metro departments to provide updates on the evolving incident and impacts on employees and transit routes, coordination of resource needs, mutual aid requests, and collaboration on riders' and employees' safety and security. Metro liaisons reported to both the Los Angeles City and Los Angeles County EOC activations, assisting with information sharing and streamlining requests for transportation resources. Metro also activated its Crisis Management Team (CMT), which is made up of the agency's cabinet of chiefs representing each executive office. The CMT discussed and made executive-level decisions on Metro's response to employee and service impacts. During the EOC activation, seven mutual aid requests were facilitated to support evacuations, parking lot usage, and transporting impacted

residents to Disaster Resource Centers. Due to poor air quality from the fires, KN95 face masks were made available on certain buses and rail lines. Metro Ambassadors, Transit Security officers, and Contract Security also distributed masks across the system. Additionally, individuals experiencing homelessness were permitted to shelter overnight at the Plaza level at Union Station.

On January 21, EMD participated in the Los Angeles World Airports (LAWA) Airport People Mover (APM) discussion-based tabletop exercise. The exercise provided an opportunity to discuss potential terrorist incident scenarios that would impact both Metro and LAWA and operational communication and coordination among the various response agencies.

CUSTOMER COMMENTS

Using various sources, including comments submitted to Metro's social media accounts, the Transit Watch app, and the Call Center, staff assessed the public sentiment of the Metro system. SSLE's Data Analytics team monitors general sentiment while specific and actionable security concerns brought up by customers are reported on weekly calls with security and maintenance for awareness and strategy development. Moreover, any customer comment referencing criminal activity is forwarded to law enforcement for a follow-up with the customer to investigate the incident and file a crime report.

The number of security-related reports submitted to Metro decreased month-over-month from December to January, from 3,686 to 3,245. The Security Operations Center's Security Control Specialists (SCS) continue to meet the FY25 SSLE target response time of 120 seconds, with a response time of 48 seconds in January. By comparison, in FY24, the average response time was 99 seconds, also falling within the fiscal year's target. This target response time ensures a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system.

Overall Sentiment and Engagement

In January, the Facilities/Infrastructure topic remained the most discussed, driven by a high volume of Transit Watch tickets from Metro Ambassadors and Contract Security. Meanwhile, discussions about drugs registered the most negative sentiment, especially on Reddit and Transit Watch.

At the same time, the visible security presence on the system received the most positive comments, especially on X (formerly Twitter) and Reddit.

- On X, a rider posted they would love to see Metro police officers on trains too, not just at stations like they have started to see.
- On Reddit, a user posted they have noticed more security presence in the stations around South LA and that Metro should encourage more ridership since there is "strength in numbers and problematic individuals are more likely to be deterred if more passengers are around to intervene."
- Another user on Reddit shared they and their family were evacuated from their home due to the wildfires. As a car-less family, they felt very nervous about the difficulties they may encounter riding on the system with the "city feeling so uncertain." However, the user stated that everyone on their transit paths was wonderful, pointing them in the right direction when they were lost and making everything go as smoothly as possible. The user said that Metro

staff and security at the stations and on the trains were a huge comfort and that it all felt organized and safe. The user ended by stating that it was incredibly impressive at how thorough the support presence was and that Metro has their deepest gratitude.

Similar to previous months, Metro's Facilities/infrastructure garnered the most mentions, at 7,212 mentions, a 17.59% decrease compared to December (8,752 mentions).

When discussing safety and security at specific Metro stations:

- Union Station generated the most mentions this month, seeing 41 more mentions in January than in December, representing the largest increase of all stations
- Slauson Station generated the second-most overall engagement, followed by Crenshaw Station

Most mentions about safety and security at these stations were related to concerns impacting perceptions of safety, including:

- broken lights,
- graffiti,
- cleanliness, and
- passenger conduct.

These observations are shared with the relevant teams at Metro and at cross-departmental weekly meetings so they can be addressed.

Most Common Customer Concerns

Property crime reports related to graffiti remained the most reported incident type, making up most of the incidents at 70% in January. This is mainly due to the large number of graffiti reports submitted by the Ambassadors and Contract Security through the Transit Watch app. In January, the top three locations for graffiti incidents were Willowbrook/Rosa Parks Station, LATTC/Ortho Institute Station, and La Cienega/Jefferson Station.

The second most reported type of incidents are Smoking/Alcohol/Drugs. The top three locations in January for these types of incidents were 7th Street/Metro Center Station, Vermont/Santa Monica Station, and Washington Station.

Reports of fights or disturbances are the third most common. In January, the top three locations reporting fight or disturbance incidents were Expo/Bundy Station, Union Station, and 7th Street/Metro Center Station. The total number of fights or disturbances in January was 263, a 17.6% decrease compared to December 2024 (319) and a 33.2% decrease compared to November 2024 (394).

Metro Transit Security and Contract Security train riding teams continue enforcing and providing education on the Metro Code of Conduct. Stations consistently reported with the most issues are noted and shared with public safety personnel so deployments can be adjusted to focus on those locations.

Rider reports continue to highlight recurring issues related to graffiti and Code of Conduct violations (e.g., smoking, alcohol, drugs) along the A, B, C, and E lines. These observations are shared during

weekly meetings between public safety partners, and security patrols are adjusted at stations with the highest observations. Staff will continue to explore best practices such as messaging and awareness campaigns, education, and video analytics to address these concerns systemwide.

EQUITY PLATFORM

Metro continues to take a cross-disciplinary approach to sustain and grow ridership, improve the customer experience, and, most importantly, ensure the safety of Metro's system. During the wildfire crisis, the agency suspended fare collection, and the information was shared on various social media platforms and news outlets to ensure everyone was informed of this temporary operation change. Additionally, with the poor air quality, MTS officers, Contract Security, and Ambassadors provided free KN95 masks to riders around the affected areas to keep them safe.

The collaboration between SSLE and its partners in the comprehensive public safety model remains strong as they work together strategically to support vulnerable and unhoused riders, respond to customer concerns, and improve cleanliness and security on the system. Each public safety resource is deployed on the system after carefully considering customer comments, crime data, and observations shared by Law Enforcement partners, Contract Security, multi-disciplinary outreach teams, and Metro Ambassadors to ensure every resource is used efficiently. Furthering these efforts, contract security officers who conduct offloading operations at EOL stations have begun offering "Metro Cares" cards that provide information on resources for people experiencing homelessness; these cards are in English and Spanish.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

This item supports Metro's systemwide strategy to reduce VMT through operational activities that will improve customer experience on our bus and rail system and further encourage transit ridership. Metro's Board-adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

NEXT STEPS

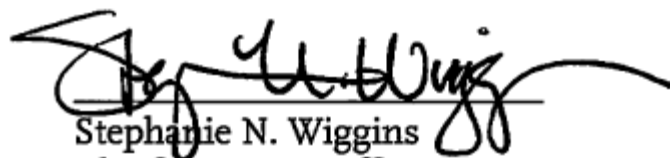
SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

ATTACHMENTS

Attachment A - Station Experience Updates
Attachment B - Board Motion 31
Attachment C - Total Crime Summary January 2025
Attachment D - Systemwide Law Enforcement Overview January 2025
Attachment E - MTA Supporting Data January 2025
Attachment F - Sexual Harassment Crimes January 2025
Attachment G - Operator Assaults January 2025
Attachment H - Arrests by Race & Ethnicity January 2025
Attachment I - Law Enforcement Homeless Outreach January 2025

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Stephanie N. Wiggins
Chief Executive Officer

Station Experience Updates (March 2025)

Throne Bathrooms Expand to More Stations with Over 1,400 Uses in First Week

As part of the Board-approved expansion plan for safe, clean, free-to-use Throne Bathrooms, staff continued deployment to five new stations last month.

- On Wednesday, February 19, new Throne Bathrooms were deployed to:
 - Harbor Freeway C & J Line Station in South LA
 - Soto E Line Station in Boyle Heights
- On Friday, February 21, bathrooms were added to:
 - Little Tokyo/Arts District A & E Line Station in Downtown LA
 - Highland Park A Line Station in Northeast LA
 - Downtown Santa Monica E Line

Within the first week of installation, these five new locations have seen over 1,400 uses, including over 500 uses at Little Tokyo/Arts District Station and over 250 uses at Downtown Santa Monica Station.

While there is a single employee bathroom at Downtown Santa Monica intended for E Line train operators, the additional staff supporting TAP-to-Exit, HOME Outreach, and Code of Conduct compliance have outgrown the workforce infrastructure at this station. As a result, the new Throne bathroom at Downtown Santa Monica Station not only supports the public but also supports Metro's workforce in providing a basic need that is safe and clean so they can continue to support increased end-of-line cleanliness and safety initiatives.

The fifteen Throne bathrooms at Metro stations and transit centers have successfully served over 165,000 bathroom visits with a 4.1 out of 5-star user cleanliness rating. Throne bathrooms provide a safe, clean, and appropriate place to use the restroom while also leveraging technology to ensure the amenity is not misused. The availability of Throne Restrooms makes our system feel safer and healthier while also contributing to a positive customer experience.

Following the Board-approved expansion plan, Metro will continue rolling out about five new Throne Bathrooms every three months. Up to 50 units will be in place by the World Cup in Summer 2026 and 64 units by early 2027.

Parking Lot User Safety (PLUS) Program Brightens Harbor Gateway Transit Center

The Station Experience team recently received reports from the South Bay Cities Regional Service Council and J Line commuters about dark conditions within the expansive parking lot at Harbor Gateway Transit Center. Upon investigation, the Facilities Maintenance team discovered that the recent rainstorms damaged the lighting conduit, which required repairs. Within two days, crews began repairs to the damaged equipment and completed them within several weeks. As a result, early morning and late evening commuters have improved visibility between the parking lot and bus transit center, and these repairs are also timely with the return of the Dodger Stadium Express service in the coming weeks.



Metro

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

Board Report

File #: 2024-0365, **File Type:** Motion / Motion Response

Agenda Number: 31.

REGULAR BOARD MEETING MAY 23, 2024

Motion by:

DIRECTORS BASS, BARGER, HAHN, SOLIS, NAJARIAN, AND YAROSLAVSKY

Metro Public Safety Surge Motion

Recently, our system has endured an uptick in violence and crime. Law enforcement agencies are reporting a rise in crime, resulting in increased arrests and citations for trespassing, narcotics, and weapons possession. As Metro ridership continues to increase to pre-pandemic levels, reaching more than 950,000 weekday riders in March 2024, the increase in crime threatens to derail our goal of exceeding 1.2 million weekday riders if we cannot ensure the safety of those who want and need to use the bus and rail system. As a Board, we propose urgent, decisive action to keep our riders, employees, and community members safe.

The Metro Board of Directors took swift action last month to approve the manufacture and installation of reinforced physical barriers to better protect bus operators from this senseless violence. Metro's entire bus fleet is anticipated to be fitted with new barriers by the end of the year. However, this is not enough. There has been a surge in violent crimes across the Metro bus and rail system over the past 3 months, resulting in death, injuries, and increased safety concerns for Metro's riders and frontline employees.

Additionally, Wi-Fi and cell phone service are not reliably available throughout Metro's rail system, hampering our riders' ability to communicate with public safety personnel. Metro's Transit Watch Mobile App, for instance, allows riders to directly contact emergency and law enforcement personnel by text or phone, but requires Wi-Fi or cellular service. We must ensure Wi-Fi and cell phone service are available systemwide so that riders can quickly and easily contact public safety personnel when needed.

While Metro and its security partners have taken many steps to improve safety, we must do more to ensure the safety of our riders and employees across the system.

SUBJECT: METRO PUBLIC SAFETY SURGE MOTION

RECOMMENDATION

APPROVE Motion by Bass, Barger, Hahn, Solis, Najarian, and Yaroslavsky that the Board direct the

Chief Executive Officer to:

- A. Increase the daily planned deployment of public safety personnel, adjusting deployment to focus on the rail cars, buses, and stations with the highest incidents of crime and public safety issues so that riders and frontline employees feel safe.
- B. Direct public safety personnel, including Los Angeles Police Department, Los Angeles Sheriff's Department, Long Beach Police Department, and Metro Transit Security officers to be physically present on buses and trains.
- C. Direct public safety personnel to proactively walk through rail cars and ride buses. Public safety personnel must also schedule overlapping or staggered shift times to ensure continuity and avoid gaps in coverage.
- D. Establish a unified command led by Metro's Systems Security & Law Enforcement Department, with representation from all public safety resources.
- E. Ensure that cellular service is enabled and working at all underground metro rail stations, on the platforms, and during transit throughout the rail system, and bolster education and awareness of Metro's Transit Watch Mobile App so riders can directly access an emergency response.



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment C

Total Crime Summary - January 2025

Total Crimes 5-Year Trend Year-to-Date - Systemwide

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	17	33	43	25	24
Agg Assault on Op	2	0	1	4	3
Battery	39	89	101	85	65
Battery on Operator	3	13	8	12	3
Homicide	1	1	1	0	0
Rape	1	0	0	2	0
Robbery	15	24	28	19	20
Sex Offenses	3	5	3	7	14
Subtotal	81	165	185	154	129
Crimes Against Property					
Arson	0	0	0	0	2
Bike Theft	1	2	0	1	1
Burglary	0	3	2	0	1
Larceny	22	35	40	43	46
Motor Vehicle Theft	1	2	2	4	4
Vandalism	23	29	15	10	15
Subtotal	47	71	59	58	69
Crimes Against Society					
Narcotics	9	8	33	69	121
Trespassing	8	5	31	373	147
Weapons	2	3	5	18	24
Subtotal	19	16	69	460	292
Total	147	252	313	672	490

Total Crimes 5-Year Trend Year-to-End - Rail

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	12	24	33	16	12
Agg Assault on Op	2	0	0	0	0
Battery	31	60	68	51	41
Battery on Operator	0	1	0	0	0
Homicide	1	0	1	0	0
Rape	1	0	0	0	0
Robbery	12	21	24	12	9
Sex Offenses	3	5	1	2	8
Subtotal	62	111	127	81	70
Crimes Against Property					
Arson	0	0	0	0	2
Bike Theft	0	2	0	1	1
Burglary	0	3	2	0	1
Larceny	17	26	31	28	34
Motor Vehicle Theft	1	2	2	1	4
Vandalism	18	19	7	6	11
Subtotal	36	52	42	36	53
Crimes Against Society					
Narcotics	2	4	17	63	107
Trespassing	8	4	31	371	144
Weapons	2	3	3	15	17
Subtotal	12	11	51	449	268
Total	110	174	220	566	391

Total Crimes 5-Year Trend Year-to-Date - Bus

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	5	9	10	9	12
Agg Assault on Op	0	0	1	4	3
Battery	8	29	33	34	24
Battery on Operator	3	12	8	12	3
Homicide	0	1	0	0	0
Rape	0	0	0	2	0
Robbery	3	3	4	7	11
Sex Offenses	0	0	2	5	6
Subtotal	19	54	58	73	59
Crimes Against Property					
Arson	0	0	0	0	0
Bike Theft	1	0	0	0	0
Burglary	0	0	0	0	0
Larceny	5	9	9	15	12
Motor Vehicle Theft	0	0	0	3	0
Vandalism	5	10	8	4	4
Subtotal	11	19	17	22	16
Crimes Against Society					
Narcotics	7	4	16	6	14
Trespassing	0	1	0	2	3
Weapons	0	0	2	3	7
Subtotal	7	5	18	11	24
Total	37	78	93	106	99

Total Crimes 5-Year Trend Current Month only - Systemwide

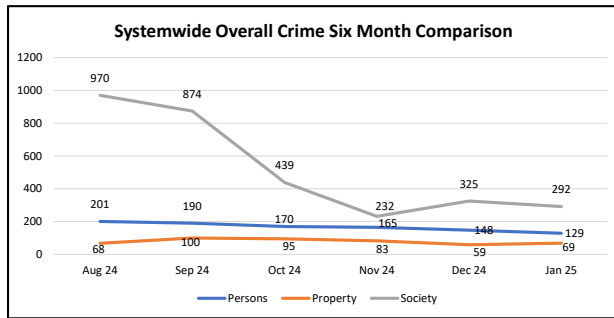
	Jan-21	Jan-22	Jan-23	Jan-24	Jan-25
Crimes Against Persons					
Agg Assault	17	33	43	25	24
Agg Assault on Op	2	0	1	4	3
Battery	39	89	101	85	65
Battery on Operator	3	13	8	12	3
Homicide	1	1	1	0	0
Rape	1	0	0	2	0
Robbery	15	24	28	19	20
Sex Offenses	3	5	3	7	14
Subtotal	81	165	185	154	129
Crimes Against Property					
Arson	0	0	0	0	2
Bike Theft	1	2	0	1	1
Burglary	0	3	2	0	1
Larceny	22	35	40	43	46
Motor Vehicle Theft	1	2	2	4	4
Vandalism	23	29	15	10	15
Subtotal	47	71	59	58	69
Crimes Against Society					
Narcotics	9	8	33	69	121
Trespassing	8	5	31	373	147
Weapons	2	3	5	18	24
Subtotal	19	16	69	460	292
Total	147	252	313	672	490

Total Crimes 5-Year Trend Current Month only - Rail

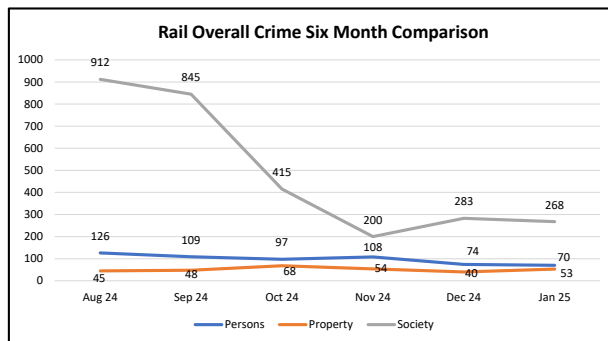
	Jan-21	Jan-22	Jan-23	Jan-24	Jan-25
Crimes Against Persons					
Agg Assault	12	24	33	16	12
Agg Assault on Op	2	0	0	0	0
Battery	31	60	68	51	41
Battery on Operator	0	1	0	0	0
Homicide	1	0	1	0	0
Rape	1	0	0	0	0
Robbery	12	21	24	12	9
Sex Offenses	3	5	1	2	8
Subtotal	62	111	127	81	70
Crimes Against Property					
Arson	0	0	0	0	2
Bike Theft	0	2	0	1	1
Burglary	0	3	2	0	1
Larceny	17	26	31	28	34
Motor Vehicle Theft	1	2	2	1	4
Vandalism	18	19	7	6	11
Subtotal	36	52	42	36	53
Crimes Against Society					
Narcotics	2	4	17	63	107
Trespassing	8	4	31	371	144
Weapons	2	3	3	15	17
Subtotal	12	11	51	449	268
Total	110	174	220	566	391

Total Crimes 5-Year Trend Current Month only - Bus

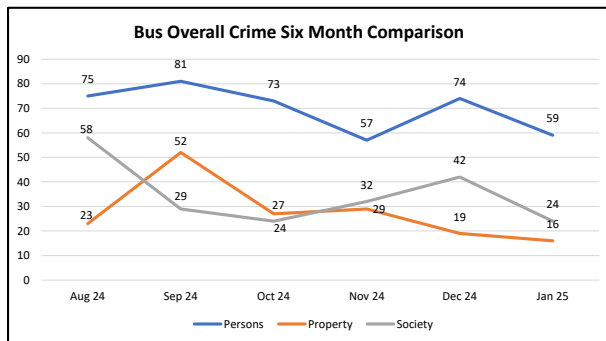
	Jan-21	Jan-22	Jan-23	Jan-24	Jan-25
Crimes Against Persons					
Agg Assault	5	9	10	9	12
Agg Assault on Op	0	0	1	4	3
Battery	8	29	33	34	24
Battery on Operator	3	12	8	12	3
Homicide	0	1	0	0	0
Rape	0	0	0	2	0
Robbery	3	3	4	7	11
Sex Offenses	0	0	2	5	6
Subtotal	19	54	58	73	59
Crimes Against Property					
Arson	0	0	0	0	0
Bike Theft	1	0	0	0	0
Burglary	0	0	0	0	0
Larceny	5	9	9	15	12
Motor Vehicle Theft	0	0	0	3	0
Vandalism	5	10	8	4	4
Subtotal	11	19	17	22	16
Crimes Against Society					
Narcotics	7	4	16	6	14
Trespassing	0	1	0	2	3
Weapons	0	0	2	3	7
Subtotal	7	5	18	11	24
Total	37	78	93	106	99



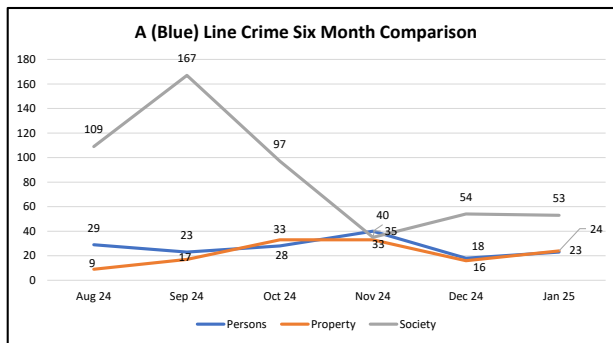
Systemwide	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	24	39	-38.5%
Agg Assault on Op	3	3	0.0%
Battery	65	72	-9.7%
Battery on Operator	3	2	50.0%
Homicide	0	0	0.0%
Rape	0	1	-100.0%
Robbery	20	23	-13.0%
Sex Offenses	14	8	75.0%
Subtotal	129	148	-12.8%
Crimes Against Property			
Arson	2	0	200.0%
Bike Theft	1	0	100.0%
Burglary	1	0	100.0%
Larceny	46	34	35.3%
Motor Vehicle Theft	4	5	-20.0%
Vandalism	15	20	-25.0%
Subtotal	69	59	16.9%
Crimes Against Society			
Narcotics	121	172	-29.7%
Trespassing	147	118	24.6%
Weapons	24	35	-31.4%
Subtotal	292	325	-10.2%
Total	490	532	-7.9%



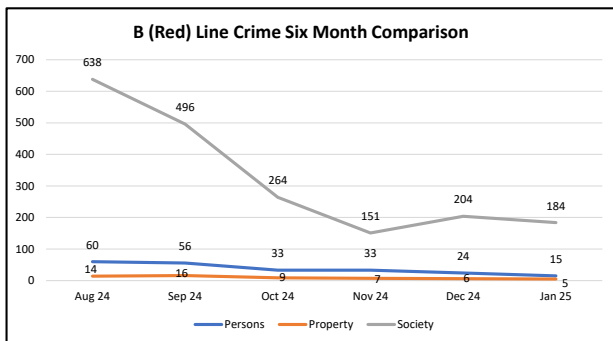
Rail	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	12	21	-42.9%
Agg Assault on Op	0	0	0.0%
Battery	41	37	10.8%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	1	-100.0%
Robbery	9	12	-25.0%
Sex Offenses	8	3	166.7%
Subtotal	70	74	-5.4%
Crimes Against Property			
Arson	2	0	200.0%
Bike Theft	1	0	100.0%
Burglary	1	0	100.0%
Larceny	34	28	21.4%
Motor Vehicle Theft	4	5	-20.0%
Vandalism	11	7	57.1%
Subtotal	53	40	32.5%
Crimes Against Society			
Narcotics	107	139	-23.0%
Trespassing	144	114	26.3%
Weapons	17	30	-43.3%
Subtotal	268	283	-5.3%
Total	391	397	-1.5%



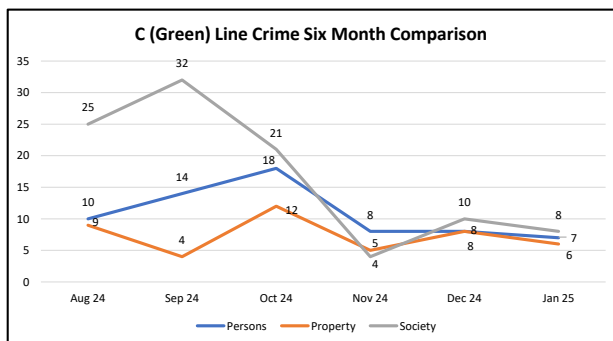
Bus	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	12	18	-33.3%
Agg Assault on Op	3	3	0.0%
Battery	24	35	-31.4%
Battery on Operator	3	2	50.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	11	11	0.0%
Sex Offenses	6	5	20.0%
Subtotal	59	74	-20.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	12	6	100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	4	13	-69.2%
Subtotal	16	19	-15.8%
Crimes Against Society			
Narcotics	14	33	-57.6%
Trespassing	3	4	-25.0%
Weapons	7	5	40.0%
Subtotal	24	42	-42.9%
Total	99	135	-26.7%



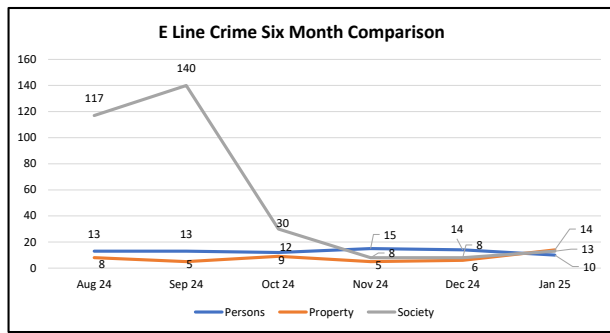
A (Blue) Line	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	2	9	-77.8%
Agg Assault on Op	0	0	0.0%
Battery	16	7	128.6%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	2	1	100.0%
Sex Offenses	3	1	200.0%
Subtotal	23	18	27.8%
Crimes Against Property			
Arson	2	0	200.0%
Bike Theft	1	0	100.0%
Burglary	0	0	0.0%
Larceny	18	14	28.6%
Motor Vehicle Theft	1	1	0.0%
Vandalism	2	1	100.0%
Subtotal	24	16	50.0%
Crimes Against Society			
Narcotics	21	19	10.5%
Trespassing	28	23	21.7%
Weapons	4	12	-66.7%
Subtotal	53	54	-1.9%
Total	100	88	13.6%



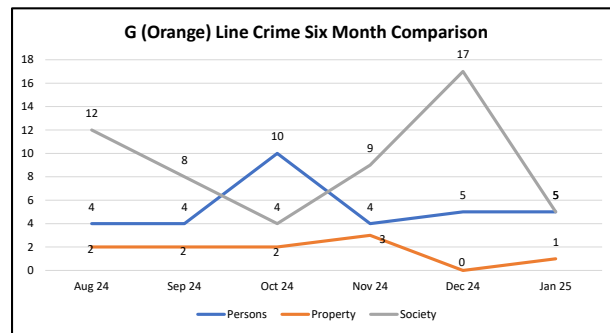
B (Red) Line	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	5	5	0.0%
Agg Assault on Op	0	0	0.0%
Battery	10	14	-28.6%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	4	-100.0%
Sex Offenses	0	1	-100.0%
Subtotal	15	24	-37.5%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	4	2	100.0%
Motor Vehicle Theft	1	0	100.0%
Vandalism	0	4	-100.0%
Subtotal	5	6	-16.7%
Crimes Against Society			
Narcotics	78	110	-29.1%
Trespassing	97	79	22.8%
Weapons	9	15	-40.0%
Subtotal	184	204	-9.8%
Total	204	234	-12.8%



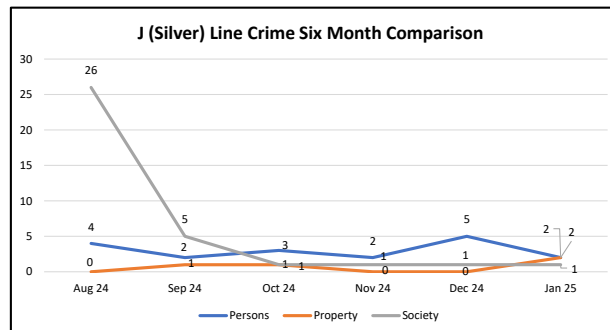
C (Green) Line	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	1	3	-66.7%
Agg Assault on Op	0	0	0.0%
Battery	1	1	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	3	4	-25.0%
Sex Offenses	2	0	200.0%
Subtotal	7	8	-12.5%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	2	3	-33.3%
Motor Vehicle Theft	1	4	-75.0%
Vandalism	3	1	200.0%
Subtotal	6	8	-25.0%
Crimes Against Society			
Narcotics	5	7	-28.6%
Trespassing	2	2	0.0%
Weapons	1	1	0.0%
Subtotal	8	10	-20.0%
Total	21	26	-19.2%



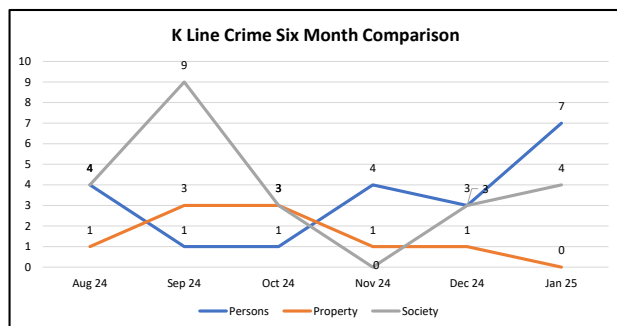
E Line	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	1	3	-66.7%
Agg Assault on Op	0	0	0.0%
Battery	6	8	-25.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	3	3	0.0%
Sex Offenses	0	0	0.0%
Subtotal	10	14	-28.6%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	1	0	100.0%
Larceny	10	6	66.7%
Motor Vehicle Theft	0	0	0.0%
Vandalism	3	0	300.0%
Subtotal	14	6	133.3%
Crimes Against Society			
Narcotics	2	2	0.0%
Trespassing	9	5	80.0%
Weapons	2	1	100.0%
Subtotal	13	8	62.5%
Total	37	28	32.1%



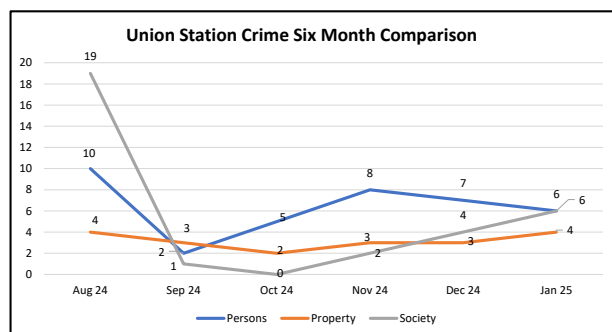
G (Orange) Line	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	1	1	0.0%
Agg Assault on Op	0	0	0.0%
Battery	4	2	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	2	-100.0%
Sex Offenses	0	0	0.0%
Subtotal	5	5	0.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	1	0	100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	1	0	100.0%
Crimes Against Society			
Narcotics	5	17	-70.6%
Trespassing	0	0	0.0%
Weapons	0	0	0.0%
Subtotal	5	17	-70.6%
Total	11	22	-50.0%



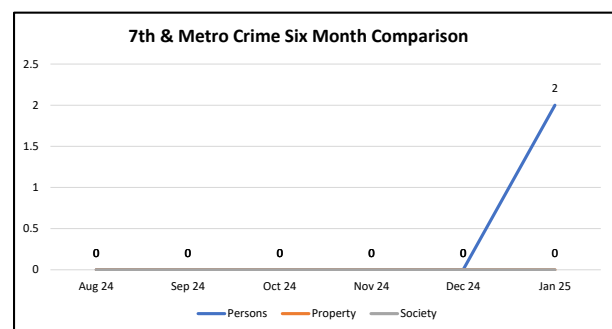
J (Silver) Line	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	1	2	-50.0%
Agg Assault on Op	0	0	0.0%
Battery	0	1	-100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	2	-100.0%
Sex Offenses	1	0	100.0%
Subtotal	2	5	-60.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	2	0	200.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	2	0	200.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	0	1	-100.0%
Weapons	1	0	100.0%
Subtotal	1	1	0.0%
Total	5	6	-16.7%



K Line	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	1	0	100.0%
Agg Assault on Op	0	0	0.0%
Battery	6	3	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	7	3	133.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	1	-100.0%
Subtotal	0	1	-100.0%
Crimes Against Society			
Narcotics	1	0	100.0%
Trespassing	2	3	-33.3%
Weapons	1	0	100.0%
Subtotal	4	3	300.0%
Total	11	7	57.1%



Union Station	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	2	1	100.0%
Agg Assault on Op	0	0	0.0%
Battery	1	4	-75.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	1	-100.0%
Robbery	0	0	0.0%
Sex Offenses	3	1	200.0%
Subtotal	6	7	-14.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	3	-100.0%
Motor Vehicle Theft	1	0	100.0%
Vandalism	3	0	300.0%
Subtotal	4	3	33.3%
Crimes Against Society			
Narcotics	0	1	-100.0%
Trespassing	6	2	200.0%
Weapons	0	1	-100.0%
Subtotal	6	4	50.0%
Total	16	14	14.3%



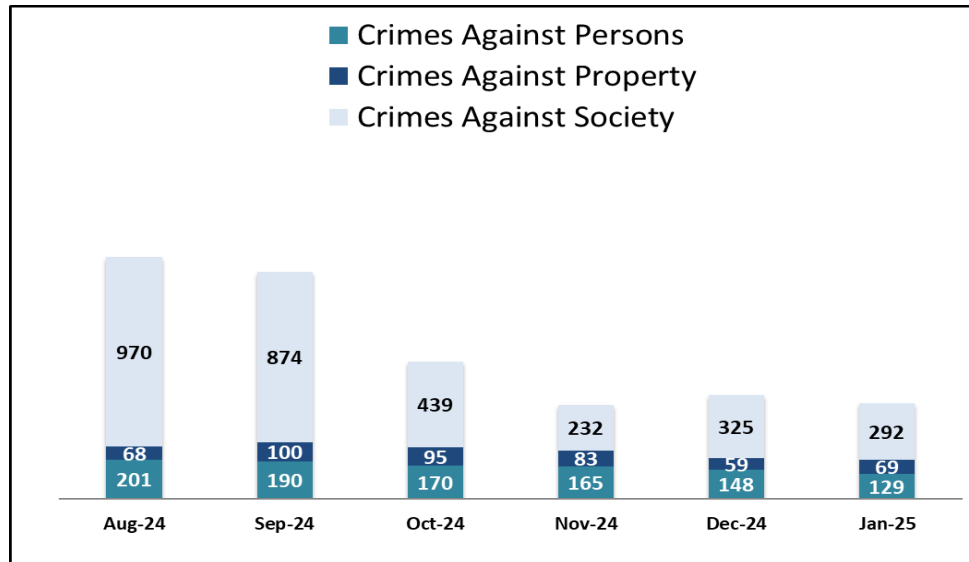
7th & Metro	Jan 25	Dec 24	% Change
Crimes Against Persons			
Agg Assault	0	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	1	0	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	0	100.0%
Sex Offenses	0	0	0.0%
Subtotal	2	0	200.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	0	0	0.0%
Weapons	0	0	0.0%
Subtotal	0	0	0.0%
Total	2	0	200.0%

SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

JANUARY 2025

Attachment D

Total Crimes

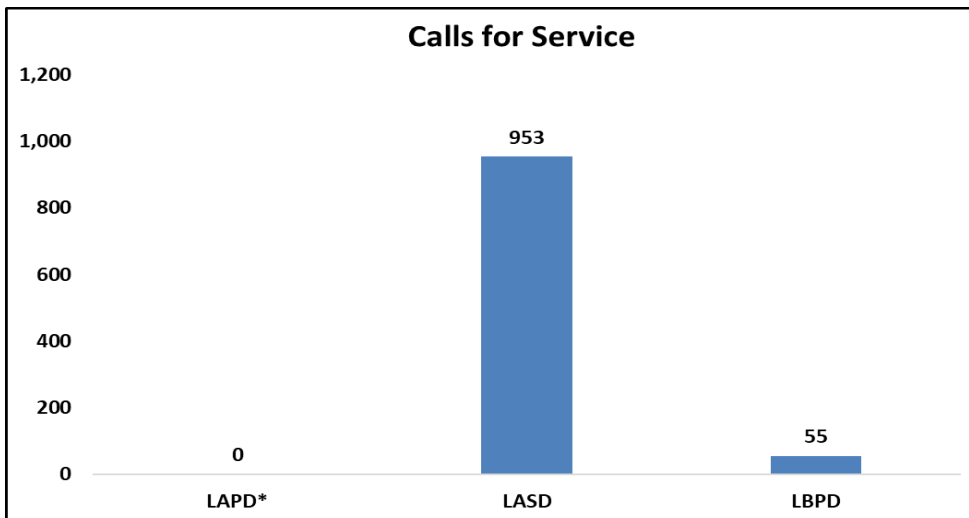


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

Calls for Service



* LAPD Calls for Service data is currently unavailable



SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

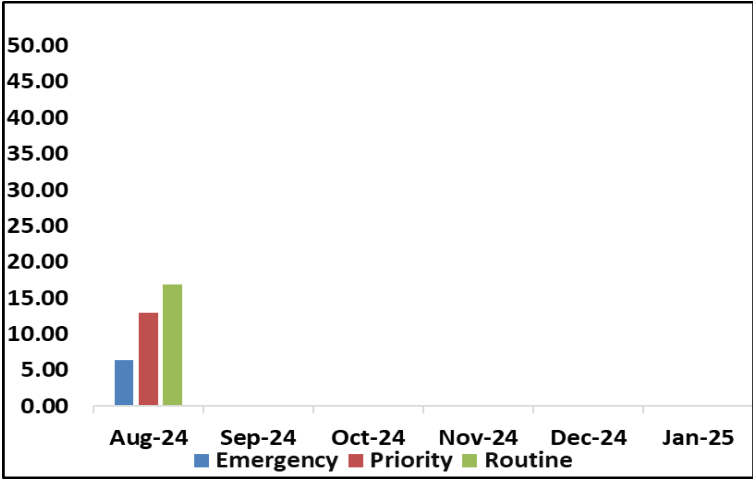
JANUARY 2025

Attachment D

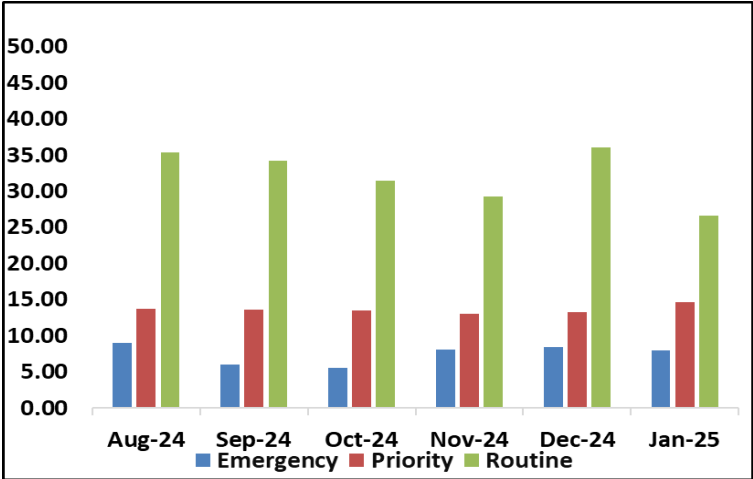
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

LAPD

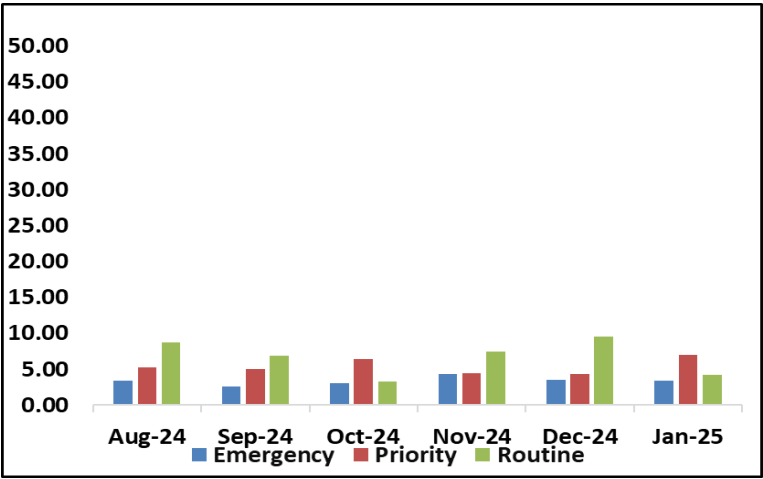


LASD



* LAPD Incident Response Times data is currently unavailable

LBPD



Transit Police

Monthly Crime Report



Attachment D

	2025	2024	%
	January	January	Change
CRIMES AGAINST PERSONS			
Homicide	0	0	0.0%
Rape	0	2	-100.0%
Robbery	20	19	5.3%
Aggravated Assault	24	25	-4.0%
Aggravated Assault on Operator	3	4	-25.0%
Battery	65	85	-23.5%
Battery on Operator	3	12	-75.0%
Sex Offenses	14	7	100.0%
SUB-TOTAL	129	154	-16.2%
CRIMES AGAINST PROPERTY			
Burglary	1	0	100.0%
Larceny	46	43	7.0%
Bike Theft	1	1	0.0%
Motor Vehicle Theft	4	4	0.0%
Arson	2	0	200.0%
Vandalism	15	10	50.0%
SUB-TOTAL	69	58	19.0%
CRIMES AGAINST SOCIETY			
Weapons	24	18	33.3%
Narcotics	121	69	75.4%
Trespassing	147	373	-60.6%
SUB-TOTAL	292	460	-36.5%
TOTAL	490	672	-27.1%
ENFORCEMENT EFFORTS			
Arrests	533	751	-29.0%
Citations	887	674	31.6%
Calls for Service	1,008	2,889	-65.1%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

JANUARY 2025

Attachment D

Crimes

Monthly

System-Wide	Jan-25	Jan-24	% Change
Crimes Against Persons	129	154	-16.23%
Crimes Against Property	69	58	18.97%
Crimes Against Society	292	460	-36.52%
Total	490	672	-27.08%

Six Months

System-Wide	Aug-24-Jan-25	Aug-23-Jan-24	% Change
Crimes Against Persons	1,003	1,108	-9.48%
Crimes Against Property	474	339	39.82%
Crimes Against Society	3,132	1,720	82.09%
Total	4,609	3,167	45.53%

Annual

System-Wide	Feb-24-Jan-25	Feb-23-Jan-24	% Change
Crimes Against Persons	2,032	2,204	-7.80%
Crimes Against Property	831	748	11.10%
Crimes Against Society	5,912	2,722	117.19%
Total	8,775	5,674	54.65%

Average Emergency Response Times

Monthly

Jan-25	Jan-24	% Change
3.78	5.47	-30.96%

Six Months

Aug-24-Jan-25	Aug-23-Jan-24	% Change
3.97	5.30	-25.07%

Annual

Feb-24-Jan-25	Feb-23-Jan-24	% Change
4.81	5.49	-12.37%

Bus Operator Assaults

Monthly

Jan-25	Jan-24	% Change
6	16	-62.50%

Six Months

Aug-24-Jan-25	Aug-23-Jan-24	% Change
56	91	-38.46%

Annual

Feb-24-Jan-25	Feb-23-Jan-24	% Change
138	175	-21.14%

Ridership

Monthly

Jan-25	Jan-24	% Change
25,358,363	24,147,542	5.01%

Six Months

Aug-24-Jan-25	Aug-23-Jan-24	% Change
159,347,257	148,053,076	7.63%

Annual

Feb-24-Jan-25	Feb-23-Jan-24	% Change
312,287,577	288,290,996	8.32%



Metro

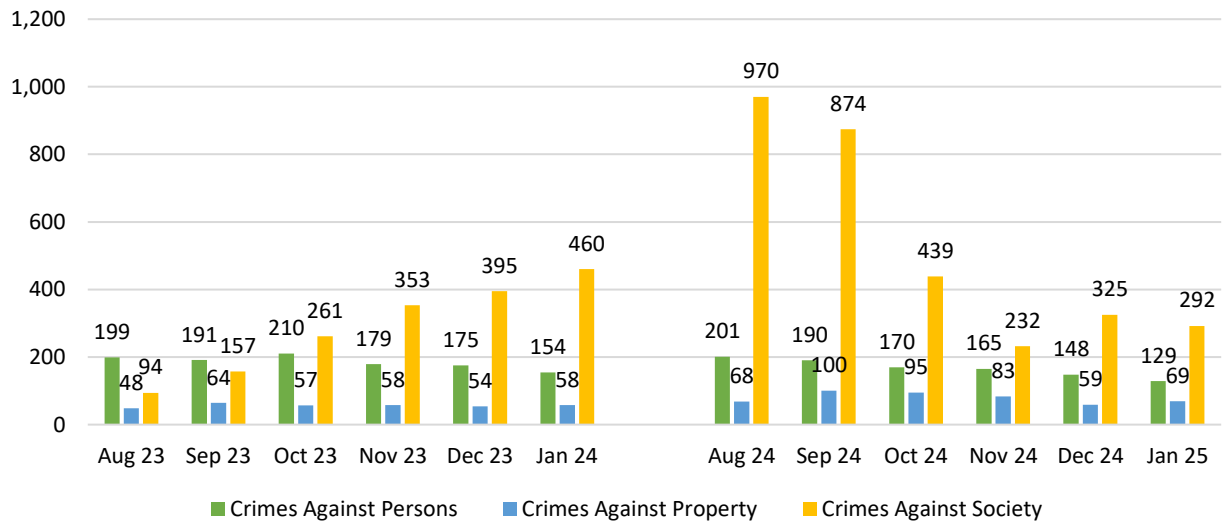
SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

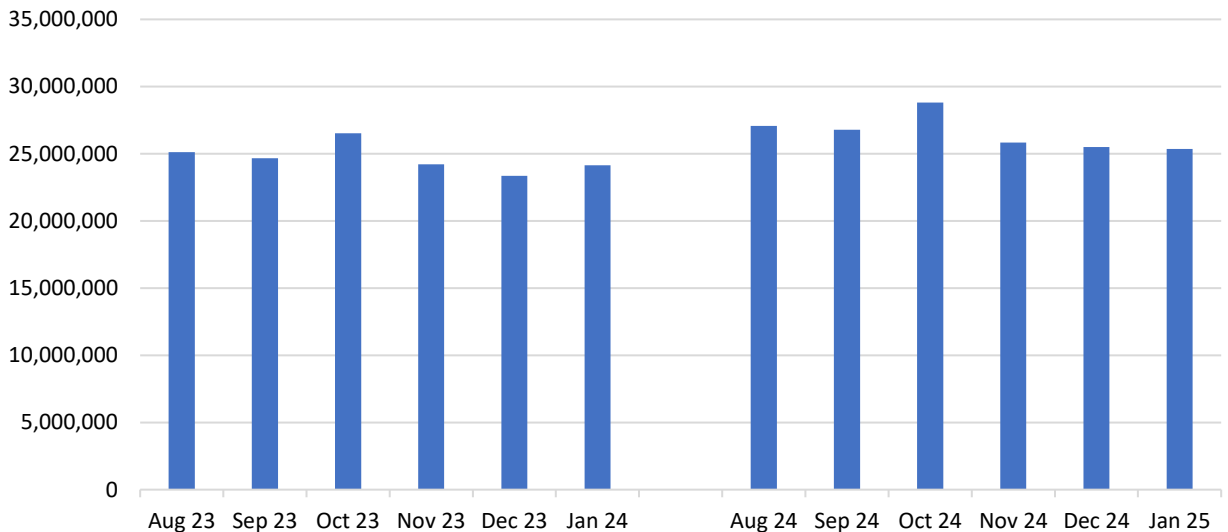
JANUARY 2025

Attachment D

Crimes: Six Month Overview



Ridership: Six Month Overview



A LINE (BLUE)

ATTACHMENT E

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPB	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	1	1	0	38
Aggravated Assault	0	1	1	51
Aggravated Assault on Operator	0	0	0	1
Battery	10	4	2	86
Battery Rail Operator	0	0	0	0
Sex Offenses	0	3	0	11
SUB-TOTAL	11	9	3	187
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPB	FYTD
Burglary	0	0	0	1
Larceny	7	10	1	112
Bike Theft	0	1	0	1
Motor Vehicle Theft	0	1	0	7
Arson	0	2	0	2
Vandalism	0	0	2	19
SUB-TOTAL	7	14	3	142
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPB	FYTD
Weapons	3	1	0	32
Narcotics	9	12	0	139
Trespassing	21	7	0	428
SUB-TOTAL	33	20	0	599
TOTAL	51	43	6	928

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	0	0	2
Azusa Downtown	2	0	1	14
Irwindale	0	0	0	1
Duarte/City of Hope	0	0	1	4
Monrovia	0	0	0	6
Arcadia	0	0	0	3
Sierra Madre Villa	0	1	0	5
Allen	0	0	0	2
Lake	2	0	1	17
Memorial Park	0	0	1	4
Del Mar	0	0	0	4
Fillmore	0	0	1	7
South Pasadena	1	0	0	7
Highland Park	0	0	0	20
Southwest Museum	1	0	0	29
Heritage Square	0	0	1	16
Lincoln/Cypress	1	0	0	25
Chinatown	0	0	6	86
Union Station	2	0	1	15
Little Tokyo/Arts Dist	0	0	2	46
Historic Broadway	0	0	0	22
Grand Av Arts/Bunker Hill	0	1	8	181
7th St/Metro Ctr	1	0	1	13
Pico	1	0	10	38
Grand/LATTC	0	1	3	57
San Pedro St	1	0	0	11
Washington	2	2	0	15
Vernon	0	0	0	8
Slauson	1	0	0	23
Florence	0	1	0	20
Firestone	0	1	0	27
103rd St/Watts Towers	2	3	1	17
Willowbrook/Rosa Parks	1	5	7	80
Compton	2	1	3	21
Artesia	0	5	4	36
Del Amo	0	0	1	12
Wardlow	0	0	0	0
Willow St	0	1	0	12
PCH	0	0	0	1
Anaheim St	2	1	0	6
5th St	0	0	0	1
1st St	1	0	0	1
Downtown Long Beach	0	0	0	6
Pacific Av	0	0	0	1
Blue Line Rail Yard	0	1	0	5
Other	0	0	0	0
Total	23	24	53	927

ARRESTS				
AGENCY	LAPD	LASD	LBPB	FYTD
Felony	17	9	0	235
Misdemeanor	38	44	0	833
TOTAL	55	53	0	1,068

CITATIONS				
AGENCY	LAPD	LASD	LBPB	FYTD
Misdemeanor Citations	0	0	0	0
Other Citations	28	45	0	911
Vehicle Code Citations	7	2	19	97
TOTAL	35	47	19	1,008

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPB	FYTD
Routine	Currently Unavailable	202	6	3,192
Priority	Currently Unavailable	104	40	947
Emergency	Currently Unavailable	5	9	146
TOTAL	0	311	55	4,285

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPB
Dispatched	27%	N/C	2%
Proactive	73%	N/C	98%
TOTAL	100%	0%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	84%
Blue Line-LASD	N/C
Blue Line-LBPB	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPB	FYTD
Azusa	0	31	0	187
Irwindale	0	23	0	175
Duarte Station	0	8	0	52
Monrovia	0	5	0	88
Magnolia Ave	0	0	0	0
Arcadia Station	0	16	0	131
Pasadena	0	33	0	318
South Pasadena	0	8	0	118
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	24	0	0	297
Slauson	0	2	0	100
Florence	0	5	0	126
Firestone	0	4	0	81
103rd St	19	0	0	81
Willowbrook	0	7	0	73
Compton	0	5	0	41
Artesia	0	6	0	36
Del Amo	0	1	0	41
Wardlow Rd	0	0	0	16
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	43	154	0	1,961

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

B LINE (RED)

ATTACHMENT E

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	1
Robbery	0	25
Aggravated Assault	5	61
Aggravated Assault on Operator	0	0
Battery	10	162
Battery Rail Operator	0	0
Sex Offenses	0	17
SUB-TOTAL	15	266
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	4	42
Bike Theft	0	0
Motor Vehicle Theft	1	1
Arson	0	0
Vandalism	0	20
SUB-TOTAL	5	63
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	9	95
Narcotics	78	565
Trespassing	97	1,803
SUB-TOTAL	184	2,463
TOTAL	204	2,792

CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	0	1	10	737
Civic Center/Grand Park	0	0	4	23
Pershing Square	2	1	78	332
7th St/Metro Ctr	3	0	7	222
Westlake/MacArthur Park	4	0	17	440
Wilshire/Vermont	0	2	6	202
Wilshire/Normandie	0	0	1	21
Vermont/Beverly	0	0	3	64
Wilshire/Western	0	0	4	63
Vermont/Santa Monica	1	0	9	48
Vermont/Sunset	0	0	5	52
Hollywood/Western	1	0	7	58
Hollywood/Vine	2	0	8	67
Hollywood/Highland	0	0	5	66
Universal City/Studio City	1	0	3	50
North Hollywood	1	1	17	347
Red Line Rail Yard	0	0	0	0
Total	15	5	184	2,792

ARRESTS

AGENCY	LAPD	FYTD
Felony	91	620
Misdemeanor	203	3,001
TOTAL	294	3,621

CITATIONS

AGENCY	LAPD	FYTD
Other Citations	441	2,575
Vehicle Code Citations	9	306
TOTAL	450	2,881

CALLS FOR SERVICE

AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	30%
Proactive	70%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM

Red Line- LAPD	81%
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LEGEND

Los Angeles Police Department

C LINE (GREEN)

ATTACHMENT E

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	3	24
Aggravated Assault	0	1	26
Aggravated Assault on Operator	0	0	0
Battery	0	1	17
Battery Rail Operator	0	0	0
Sex Offenses	1	1	6
SUB-TOTAL	1	6	73
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	2	34
Bike Theft	0	0	0
Motor Vehicle Theft	1	0	6
Arson	0	0	0
Vandalism	1	2	9
SUB-TOTAL	2	4	49
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	14
Narcotics	0	5	48
Trespassing	2	0	54
SUB-TOTAL	2	6	116
TOTAL	5	16	238

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
LAX/Metro Transit Center				
Aviation/Century	0	0	0	0
Aviation/Imperial	0	2	1	16
Hawthorne/Lennox	1	0	0	10
Crenshaw	0	2	1	15
Vermont/Athens	0	0	0	6
Harbor Fwy	1	0	0	67
Avalon	0	0	1	20
Willowbrook/Rosa Parks	2	1	0	30
Long Beach Bl	2	0	3	42
Lakewood Bl	0	1	1	5
Norwalk	1	0	1	22
Total	7	6	8	233

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	6	65
Misdemeanor	1	13	235
TOTAL	2	19	300

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	10	297
Vehicle Code Citations	0	1	8
TOTAL	0	11	305

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	96	1,854
Priority	Currently Unavailable	38	314
Emergency	Currently Unavailable	0	27
TOTAL	0	134	2,195

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	26%	N/C
Proactive	74%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	80%
Green Line-LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

E LINE

ATTACHMENT E

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	2
Robbery	3	0	23
Aggravated Assault	0	1	17
Aggravated Assault on Operator	0	0	0
Battery	5	1	48
Battery Rail Operator	0	0	0
Sex Offenses	0	0	5
SUB-TOTAL	8	2	95
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	1	1
Larceny	8	2	42
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	2	1	9
SUB-TOTAL	10	4	53
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	2	0	6
Narcotics	2	0	38
Trespassing	9	0	336
SUB-TOTAL	13	0	380
TOTAL	31	6	528

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	0	0	0	5
East LA Civic Ctr	0	0	0	1
Maravilla	0	0	0	1
Indiana (both LAPD & LASD)	1	1	0	24
Soto	1	0	1	18
Mariachi Plaza	1	0	0	18
Pico/Aliso	2	1	0	6
Little Tokyo/Arts Dist	0	0	1	3
Historic Broadway	0	0	0	0
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	2
Pico	0	1	1	6
LATTC/Ortho Institute	1	0	0	84
Jefferson/USC	0	0	0	7
Expo Park/USC	0	0	0	11
Expo/Vermont	0	2	0	38
Expo/Western	1	2	4	33
Expo/Crenshaw	1	0	5	68
Farmdale	0	2	0	17
Expo/La Brea	1	2	0	44
La Cienega/Jefferson	0	0	0	90
Culver City	0	1	0	4
Palms	0	0	0	3
Westwood/Rancho Park	0	0	0	2
Expo/Sepulveda	0	0	0	6
Expo/Bundy	0	0	1	7
26th St/Bergamot	0	0	0	3
17th St/SMC	0	2	0	6
Downtown Santa Monica	1	0	0	21
Expo Line Rail Yard	0	0	0	0
Total	10	14	13	528

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	3	0	53
Misdemeanor	13	1	487
TOTAL	16	1	540

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	21	1	656
Vehicle Code Citations	1	0	11
TOTAL	22	1	667

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	101	1,133
Priority	Currently Unavailable	15	171
Emergency	Currently Unavailable	1	16
TOTAL	0	117	1,320

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	27%	N/C
Proactive	73%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	83%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	12	47
Figuerroa St	0	0	0
Exposition Blvd	170	0	1,038
Culver City	0	3	100
Santa Monica	0	61	617
TOTAL	170	76	1,802

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT E

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	8
Aggravated Assault	1	9
Aggravated Assault on Operator	0	0
Battery	4	17
Battery Bus Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	5	34
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	1	5
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	9
SUB-TOTAL	1	14
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	3
Narcotics	5	39
Trespassing	0	25
SUB-TOTAL	5	67
TOTAL	11	115

ARRESTS		
AGENCY	LAPD	FYTD
Felony	3	27
Misdemeanor	4	50
TOTAL	7	77

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	9	115
Vehicle Code Citations	14	83
TOTAL	23	198

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	18%	
Proactive	82%	
TOTAL	100%	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	2	0	0	16
Laurel Canyon	1	0	0	3
Valley College	0	0	0	2
Woodman	0	0	2	3
Van Nuys	0	0	0	6
Sepulveda	0	0	0	2
Woodley	0	0	0	1
Balboa	0	0	0	2
Reseda	0	0	2	36
Tampa	0	0	0	2
Pierce College	0	0	0	0
De Soto	0	0	0	3
Canoga	0	0	0	3
Warner Center	0	0	0	0
Sherman Way	1	0	0	6
Roscoe	0	1	0	2
Nordhoff	0	0	0	1
Chatsworth	1	0	1	27
Total	5	1	5	115

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	85%

LEGEND
Los Angeles Police Department

J LINE (SILVER)

ATTACHMENT E

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	4
Aggravated Assault	1	0	6
Aggravated Assault on Operator	0	0	0
Battery	0	0	6
Battery Bus Operator	0	0	2
Sex Offenses	1	0	2
SUB-TOTAL	2	0	20
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	2	0	3
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	2
SUB-TOTAL	2	0	5
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	0	2
Narcotics	0	0	10
Trespassing	0	0	33
SUB-TOTAL	1	0	45
TOTAL	5	0	70

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	2
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	0	7
Slauson	1	1	0	10
Manchester	0	0	1	14
Harbor Fwy	0	0	0	18
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	1	1	0	12
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	1
Total	2	2	1	66

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	2	0	5
Misdemeanor	0	2	34
TOTAL	2	2	39

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	84
Vehicle Code Citations	4	0	28
TOTAL	4	0	112

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	8	42
Priority	Currently Unavailable	3	12
Emergency	Currently Unavailable	0	1
TOTAL	0	11	55

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	13%	6%
Proactive	87%	94%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	89%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

K LINE

ATTACHMENT E

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	4
Aggravated Assault	1	0	3
Aggravated Assault on Operator	0	0	0
Battery	1	5	14
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	2	5	21
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	9
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	3
SUB-TOTAL	0	0	12
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	0	3
Narcotics	1	0	5
Trespassing	2	0	17
SUB-TOTAL	4	0	25
TOTAL	6	5	58

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	0	17
Martin Luther King Jr Station	0	0	0	6
Leimert Park Station	1	0	0	5
Hyde Park Station	0	0	0	9
Fairview Heights Station	0	0	0	1
Downtown Inglewood Station	0	0	0	2
Westchester / Veterans Station	0	0	0	3
LAX/Metro Transit Center				

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	3	2	9
Misdemeanor	5	0	35
TOTAL	8	2	44

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	3	34
Vehicle Code Citations	0	0	3
TOTAL	0	3	37

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	88	892
Priority	Currently Unavailable	6	42
Emergency	Currently Unavailable	1	4
TOTAL	0	95	938

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	29%	N/C
Proactive	71%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	85%
K Line - LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL

ATTACHMENT E
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	0
Robbery	9	2	59
Aggravated Assault	5	5	91
Aggravated Assault on Operator	2	1	24
Battery	13	7	201
Battery Bus Operator	3	0	52
Sex Offenses	5	0	22
SUB-TOTAL	37	15	450
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	6	3	98
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	3	1	72
SUB-TOTAL	9	4	172
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	5	31
Narcotics	1	8	84
Trespassing	1	2	26
SUB-TOTAL	3	15	141
TOTAL	49	34	763

LASD's Crimes per Sector		
Sector		FYTD
Westside	2	18
San Fernando	1	6
San Gabriel Valley	11	40
Gateway Cities	4	56
South Bay	16	82
Total	34	202

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	3	14
West Valley	0	17
North Hollywood	1	19
Foothill	1	9
Devonshire	0	8
Mission	3	12
Topanga	1	5
Central Bureau		
Central	7	112
Rampart	1	30
Hollenbeck	2	15
Northeast	1	17
Newton	3	42
West Bureau		
Hollywood	4	26
Wilshire	1	22
West LA	3	21
Pacific	1	10
Olympic	3	48
Southwest Bureau		
Southwest	8	40
Harbor	1	10
77th Street	2	61
Southeast	3	23
Total	49	561

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	9	16	155
Misdemeanor	10	34	344
TOTAL	19	50	499

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	49	40	1,180
Vehicle Code Citations	166	11	1,103
TOTAL	215	51	2,283

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	180	1,200
Priority	Currently Unavailable	102	668
Emergency	Currently Unavailable	3	25
TOTAL	0	285	1,893

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	4%
Proactive	0%	96%
TOTAL	0%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	91%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT E

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	2
Robbery	0	2
Aggravated Assault	2	10
Aggravated Assault on Operator	0	0
Battery	1	29
Battery Rail Operator	0	0
Sex Offenses	3	4
SUB-TOTAL	6	47
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	12
Bike Theft	0	0
Motor Vehicle Theft	1	1
Arson	0	0
Vandalism	3	11
SUB-TOTAL	4	24
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	0	2
Trespassing	6	35
SUB-TOTAL	6	38
TOTAL	16	109

ARRESTS		
AGENCY	LAPD	FYTD
Felony	1	16
Misdemeanor	2	35
TOTAL	3	51

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	6	654
Vehicle Code Citations	0	6
TOTAL	6	660

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	7%
Proactive	93%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	87%

LEGEND	
Los Angeles Police Department	

7TH & METRO STATION

ATTACHMENT E
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	1
Aggravated Assault	0	0
Aggravated Assault on Operator	0	0
Battery	1	1
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	2	2
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	0
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	0	0
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	2	2

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	0
Misdemeanor	0	0
TOTAL	0	0

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	0	0
TOTAL	0	0

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	24%
Proactive	76%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	85%

LEGEND	
Los Angeles Police Department	



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment F

Sexual Crimes / Harassment Calls for Service January 2025

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between January 1 and January 31, Metro Transit Security, LAPD, LASD, and LBPD received fourteen (14) incidents and referred thirteen victims of sexual crimes / harassment to the above free hotlines. One incident was a public urination incident observed by a Metro Transit Security Officer.

Incident Type & Totals						
	Jan 25	Dec 24	% Change	Jan 25	Jan 24	% Change
Sexual Harassment	0	0	0.0%	0	1	-100.0%
Sexual Battery	9	3	200.0%	9	4	125.0%
Lewd Conduct	1	3	-66.7%	1	2	-50.0%
Indecent Exposure	4	1	300.0%	4	2	100.0%
Rape	0	1*	-100.0%	0	0	0.0%
TOTAL	14	8	75.0%	14	9	55.6%

**LAPD stated that victim was uncooperative, gave inconsistent statements, did not agree to a SART examination, and did not show injuries that were consistent with a rape claim.*

Counseling Information Provided	
	January 2025
Yes	13
No - If no, why?	1
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	1
TOTAL	14



OPERATOR ASSAULTS
JANUARY 2025

SYSTEM SECURITY & LAW ENFORCEMENT

Attachment G

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
1/5/2025	20:00	28	5730	Olympic & Figueroa	Suspect spat at victim approximately 3 times on the arms and face.	Barrier present - closed	Insufficient information	Spit	No
1/14/2025	10:15	18	1757	Atlantic Bl & Whittier Bl	Unknown suspect approached victim after exiting the bus, suspect then punched victim in the face several times, causing him to fall over, suspect fled location.	Outside of operator area	Insufficient information	Physical force (punch, slap, kick)	No
1/17/2025	23:50	207	3682	Western Ave & 29th St	Suspect sprayed caustic chemical to the victims face. Suspect fled unknown direction.	Barrier present - closed	Insufficient information	Weapon or object used as weapon	No
1/18/2025	23:00	76	1821	3501 Santa Anita, El Monte	Suspect transient arrested for cutting bus operator with knife.	Outside of operator area	Insufficient information	Weapon or object used as weapon	Yes
1/22/2025	16:30	N/A	6056	Frank Modugno Dr & Village Way Dr	Unknown suspect attempted to take Victim 1's (MTA Bus Operator) property by punching him leaving visible injuries. The suspect pushed Victim 2 (MTA Bus Operator) on the chest.	Outside of operator area	Violated Code of Conduct or committed a crime	Physical force (punch, slap, kick)	Yes
1/30/2025	19:49	N/A	1696	Frank Modugno Dr & Village Way Dr	Suspect entered the Metro Bus and refused to leave. Suspect began banging on the driver's glass barrier causing the barrier to hit the victim's face.	Barrier present - closed	Violated Code of Conduct or committed a crime	Weapon or object used as weapon	No



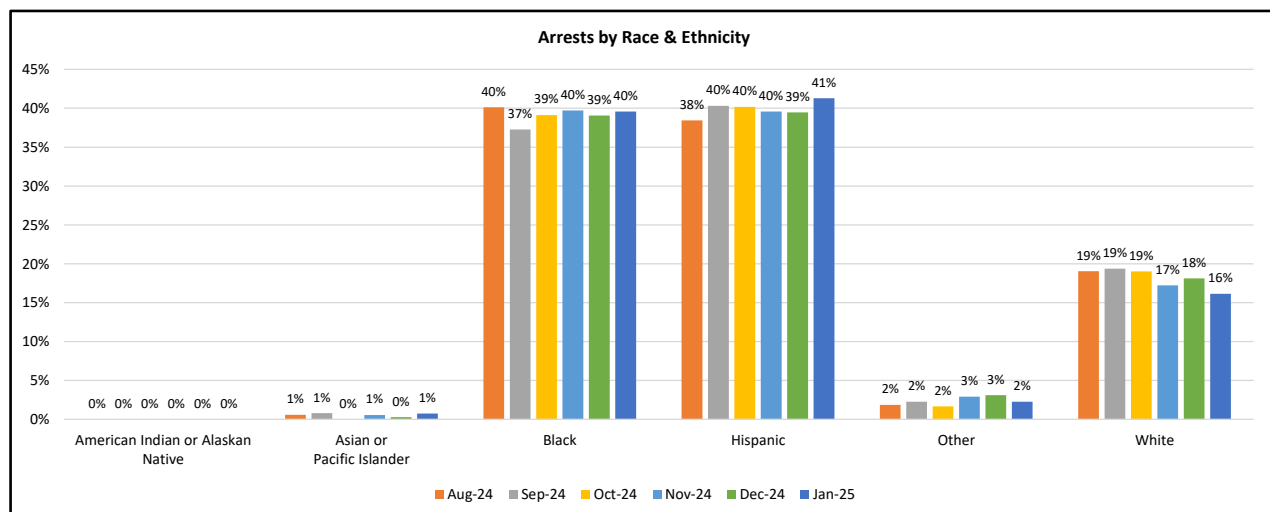
SYSTEM SECURITY & LAW ENFORCEMENT

Attachment H

Arrests January 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	0	1	3	25	186	24	196	0	12	20	66	533
Total	0		4		211		220		12		86		533
% Share	0.00%		0.75%		39.59%		41.28%		2.25%		16.14%		100.00%

Arrests January 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	0	3	20	10	44	0	1	0	2	80
Rail Systemwide	0	0	1	3	22	164	14	151	0	11	20	64	450
Union Station and 7th & Metro Station	0	0	0	0	0	2	0	1	0	0	0	0	3
Total	0		4		211		220		12		86		533
% Share	0.00%		0.75%		39.59%		41.28%		2.25%		16.14%		100.00%

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) January 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	2	8	32	6	43	0	0	4	13	108
B Line (Red)	0	0	1	1	12	108	5	91	0	11	15	50	294
C Line (Green)	0	0	0	0	0	11	3	7	0	0	0	0	21
E Line (Expo)	0	0	0	0	2	7	0	7	0	0	1	0	17
Bus - G Line (Orange)	0	0	0	0	0	3	0	3	0	1	0	0	7
Bus - J Line (Silver)	0	0	0	0	0	2	0	2	0	0	0	0	4
K Line	0	0	0	0	0	6	0	3	0	0	0	1	10
Union Station	0	0	0	0	0	2	0	1	0	0	0	0	3
7th & Metro Station	0	0	0	0	0	0	0	0	0	0	0	0	0
Bus Systemwide (excludes G & J Lines)	0	0	0	0	3	15	10	39	0	0	0	2	69
Total	0		4		211		220		12		86		533
% Share	0.00%		0.75%		39.59%		41.28%		2.25%		16.14%		100.00%





SYSTEM SECURITY & LAW ENFORCEMENT

Attachment I

Law Enforcement Homeless Outreach

January 2025

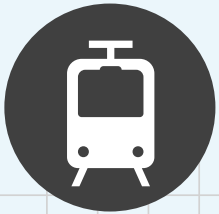
	LAPD	LASD	LBPd
Contacts	151	335	203
Refusal of Services	133	0	151
Referrals	15	0	52
Veteran	6	0	0
5150	7	4	0
Mental Illness	51	0	29
Evaluations	74	0	0
Narcotics	126	0	40
Detox	2	0	0
Housed	2	0	0
Parole	3	0	0
Probation	9	0	0
Cleanup requests	15	0	0
Cleanups	23	0	0
Provided Social Services	0	1	0
Hospital	0	1	0
Food/Clothing	0	2	0

**Note: Each category has slight variations in how it is defined by each law enforcement agency. Law enforcement clinicians share Metro-affiliated services with individuals experiencing homelessness, which leads to potential double-counting.*

MARCH 2025

Monthly Update On Public Safety

*Operations, Safety, & Customer Experience Committee Meeting
March 20, 2025*

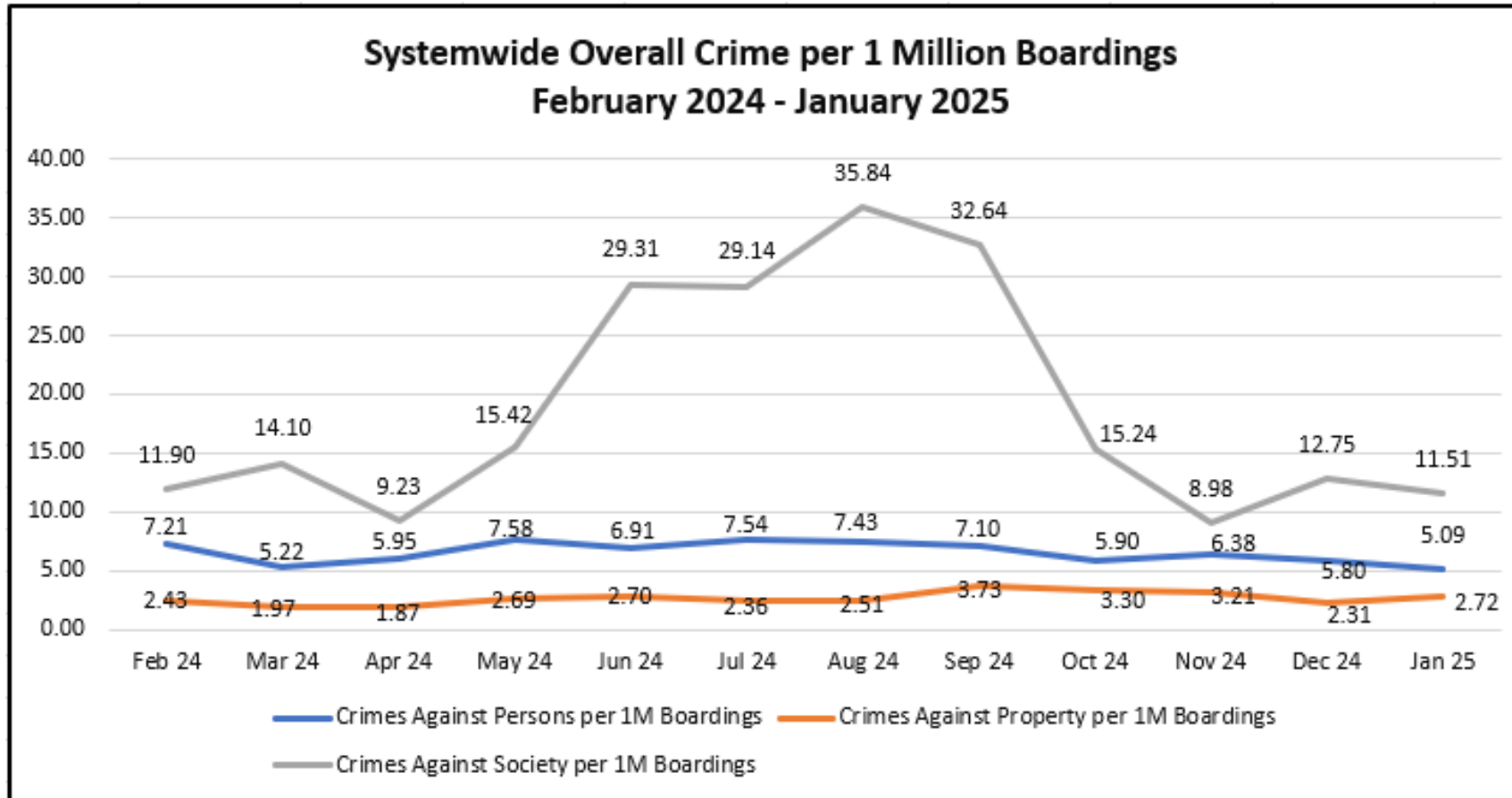


CRIMES & ARRESTS BY SURGE PERSONNEL				
	DECEMBER 2024		JANUARY 2025	
INCIDENT TYPE	CRIME	ARREST	CRIME	ARREST
Agg Assault	0	1	0	0
Arson	0	0	0	0
Assault on Operator	0	0	0	0
Battery	1	1	0	1
Battery on Operator	0	0	0	0
Bike Theft	0	0	0	0
Burglary	0	0	0	0
Larceny	0	0	1	0
Narcotics	41	55	27	44
Released from Custody*	0	283	0	220
Robbery	0	0	0	0
Trespassing	44	115	24	72
Vandalism	1	1	0	0
Warrants	0	194	0	118
Weapons	6	7	3	6
Other	14	13	35	12
TOTAL	107	670	90	473

**Released from Custody (RFC) is when a suspect is detained and then released on the spot: they are not booked but the incident is still counted as an arrest.*

- Law enforcement personnel reported 90 crimes and made 473 arrests.
- Reported trespassing crimes continued to decline, decreasing by 45% in January compared to December (24 vs. 44).
- There was a 29% decrease in arrests in January compared to December (473 vs. 670).
- Arrests for outstanding warrants fell by 39% from December to January (118 vs. 194).
- Reports of crimes related to Narcotics declined by 34% during this period (27 vs. 41).

Note: From January 8 to January 26, Metro provided free fares on trains and buses during the wildfire crisis in Los Angeles County, which contributed to the decrease in reported crimes and arrests this month.

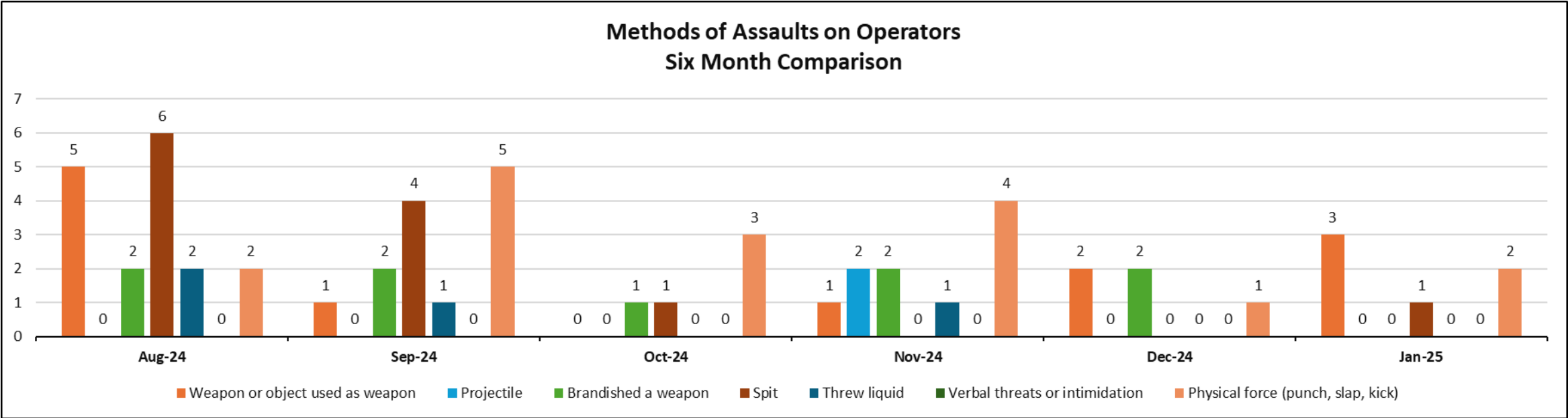


- **Crimes Against Persons** and **Crimes Against Society** **decreased** this month, by 12.4% and 9.7%, respectively.
- **Crimes Against Property** increased by 17.6% compared to the previous month.

- There were 23 assaults on Metro frontline personnel in January.
 - **Operator assaults slightly increased from 5 in December 2024 to 6 in January 2025.**
- Using a weapon or object and physical force (punch, slap) were the most common methods of assault.

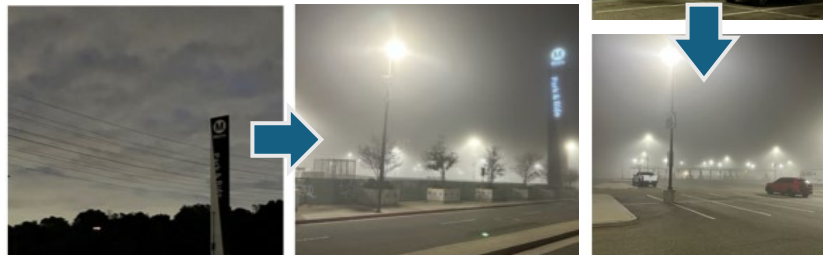
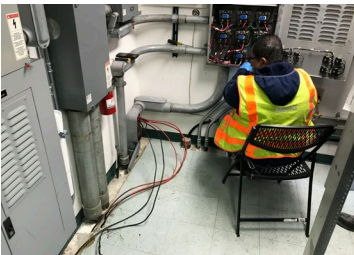
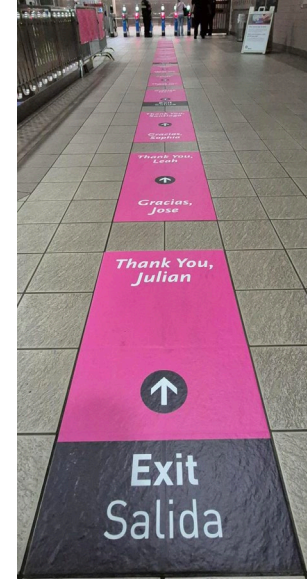
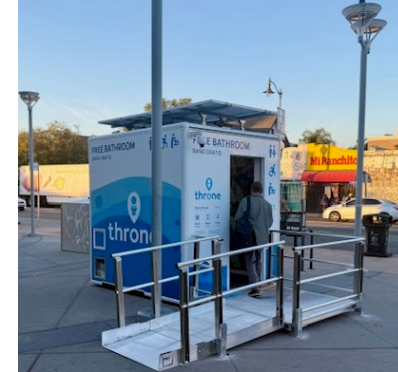
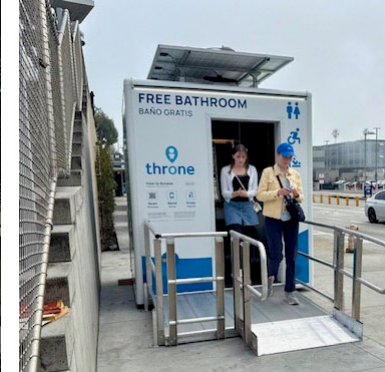
Assaults on Metro Employees & Contractors		
Type	Dec-24	Jan-25
Bus Operators	5	6
Rail Operators	0	0
Metro Transit Security Officers	1	0
Contract Security Officers	10	11
Ambassadors	5	3
Blue Shirts	0	0
Custodians	0	3
Total	21	23

Reasons for Assaults on Non-Operator Personnel	
Reason	Jan-25
Asked to leave vehicle or facility	10
Insufficient information	6
Violated Code of Conduct or committed a crime	1
Grand Total	17



STATION EXPERIENCE UPDATES

- **Safe, Clean, Free-to-Use Throne Bathrooms expand to more stations with over 3,000 uses in first two weeks**
 - Over 1,100 uses at Little Tokyo/Arts District in DTLA
 - Over 600 uses at Downtown Santa Monica
 - Over 500 uses at Soto in Boyle Heights
 - Over 450 uses at Harbor Fwy in South LA
 - Nearly 350 uses at Highland Park in NELA
- **CX infuses 'Surprise & Delight' as Union Station TAP-to-Exit corrects nearly 2,000 unpaid rides in first week**
- **Parking Lot User Safety (PLUS) Program brightens Harbor Gateway Transit Center**



Lighting improvements at Harbor Gateway Transit Center(Before & After)

METRO AMBASSADORS UPDATE

Support

Metro Ambassadors provide support to riders, connecting riders to resources and reporting safety incidents or maintenance needs. In addition, they were called upon to provide crowd control and wayfinding support for special events such as the Rose Parade, ongoing NFL Games, and service detours systemwide.

Fire-Related Redeployments: In early January 2025, Metro Ambassadors were redeployed to remain fixed at Southwest Museum, Highland Park, South Pasadena, and Filmore stations to assist customers through unplanned service disruptions. Additionally, Metro Ambassadors were redeployed to Bus Line 78, around the San Gabriel Area, and to the Hollywood/Western, Duarte/City of Hope, Lake, and Expo/Bundy stations, to assist the public seeking the FEMA resource centers.

Connect

For the month of **January 2025**, Metro Ambassadors conducted 42,535 customer engagements and reported the following:

- 2,805 Cleanliness Issues
- 1,810 Graffiti Incidents
- 431 Elevator and Escalator Problems
- Seven lives were saved through the timely administration of Narcan, compared to five lives in December 2024.

Report

For the month of **January 2025**, Metro Ambassadors reported **8 Narcan Incidents** and (1) fatality.

