



Board Report

File #: 2025-0258, **File Type:** Informational Report

Agenda Number: 33.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE MAY 15, 2025

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

ISSUE

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve both safety outcomes and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

BACKGROUND

Within Metro's Public Safety Mission statement, the agency recognizes that every individual is entitled to a safe, dignified, and humane experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and contract law enforcement services. In 2024, Metro enhanced its public safety model further by adopting a three-pronged strategy consisting of 1) increasing the engaged and visible presence of uniformed personnel, 2) improving access control to ensure the system is being used only for its intended purpose of transit, and 3) strengthening partnerships to address societal issues with the County, cities, regional agencies, and nonprofit partners to address homelessness, untreated mental illness, drug addiction, and crime. The actions described in this report align with numerous initiatives to improve safety and the perception of safety on the system.

DISCUSSION

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations and Customer Experience. SSLE forms the foundation of Metro's comprehensive approach to safety and security, focused specifically on protecting customers and employees by mitigating against crime and other societal issues on the system, enforcing Metro's Code of Conduct, ensuring the safety and hard

security of Metro's facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing other areas of possible concern.

The following is a snapshot of activities, performance, and outcome-related data for March, the most recent month for which systemwide law enforcement data is available.

OVERVIEW

The following bullets are an overview of some quantitative and qualitative key performance indicators (KPIs) for Metro's public safety and security priorities. As SSLE strives to continually improve and more accurately measure the impact of its initiatives, beginning next month, staff will be refocusing on reporting efforts and related activities around the following strategic directions of the three-pronged approach:

- 1) the effectiveness of Metro's engaged and visible presence of uniformed personnel by measuring the average number of trips taken before a crime occurs and customer surveys,
- 2) the effectiveness of Metro's access control improvements by measuring the number of non-fare evasion trespassing arrests and customer feedback, and
- 3) the effectiveness of partnerships in addressing societal issues by measuring the total number of people sheltered by the HOME teams over the course of each month and customer comments.

Additionally, staff will report on a metric evaluating rider safety through efforts to mitigate against major accidents or catastrophic events. Safety improvement and crime mitigation strategic responses to KPI trends will be included in subsequent sections. See additional KPIs below:

- Metro ridership increased by 2.44% in March compared to the same month of the previous year (26,511,392 boardings vs. 25,880,698 boardings). This marked the 28th consecutive month of year-over-year ridership growth.
- Crimes Against Persons (violent crimes) systemwide increased by 19.2% in March 2025 compared to February (180 vs. 151). This was due to a notable rise in aggravated assaults (54 vs. 28), occurring mid-month before declining, viewed as a temporary fluctuation without systemic drivers.
- Crimes Against Property fell 20.8% (61 vs. 77), driven by fewer thefts (39 vs. 53). Compared to last month, property crime decreased on rail and bus. This significant drop is attributed to improved information sharing among law enforcement, Contract Security, and Metro Transit Security at weekly meetings and increased security presence.
- Crimes Against Society increased by 44.3% in March 2025 compared to the previous month (352 vs. 244). Metro continues its efforts on access control through the TAP-to-Exit Pilot and end-of-line offloading by Contract Security, which has led to the observed increase this month. More details can be found in the Systemwide Crime Stats section below.

CUSTOMER COMMENTS

Metro believes in continuously listening to and learning from customer feedback. Using various

sources, including comments submitted to Metro's social media accounts, the Transit Watch app, and the Call Center, staff assessed the public sentiment of the Metro system. SSLE's Data Analytics team monitors general sentiment, while specific and actionable security concerns raised by customers are reported during weekly calls with security and maintenance teams for awareness and strategy development. Any customer comment referencing criminal activity is forwarded to law enforcement for a follow-up with the customer to investigate the incident and file a crime report.

The number of security-related reports submitted slightly decreased month-over-month from February to March, from 3,753 to 3,638. The Security Operations Center's Security Control Specialists continue to meet the FY25 SSLE target response time of 120 seconds, with a response time of 24 seconds in March. This target response time ensures a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system.

Overall Sentiment and Engagement

Public sentiment on safety and security is assessed by analyzing social media (e.g., Instagram, Facebook, Reddit) and Transit Watch reports from Ambassadors, Contract Security, and Law Enforcement. Thus, the monthly sentiment data may be biased.

In March, the overall sentiment about safety and security was slightly more negative than the previous month, influenced mainly by posts related to drug use on the system. The Facilities/Infrastructure topic remained the most discussed, driven by a high volume of Transit Watch incidents from Ambassadors and the public. Metro's MTS, LAPD, LASD, Contract Security, and Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose (refer to Attachment A for more details). In terms of mitigating against drug use more generally, SSLE continuously reviews various sources of data to adjust deployments of uniformed personnel. More details are included in the Deployment section of this report.

Just as in the prior month, the most positive comments were about the system's visible security presence, highlighting visible security in stations.

- On Reddit, a rider complimented Metro police officers for checking everyone's TAP cards and being more visible on the A Line.
- On Instagram, a Metro post about the G Line Improvements Project generated positive engagement, with many people leaving positive comments about bus safety and reliability improvements.

Like previous months, Metro's Facilities/Infrastructure garnered the most mentions, at 7,294 mentions, a 5.91% decrease compared to February (7,752 mentions).

When discussing safety and security at specific Metro stations:

- Union Station generated the most mentions this month.
- 7th Street/Metro Center Station generated the second-most overall engagement, followed by Crenshaw Station.

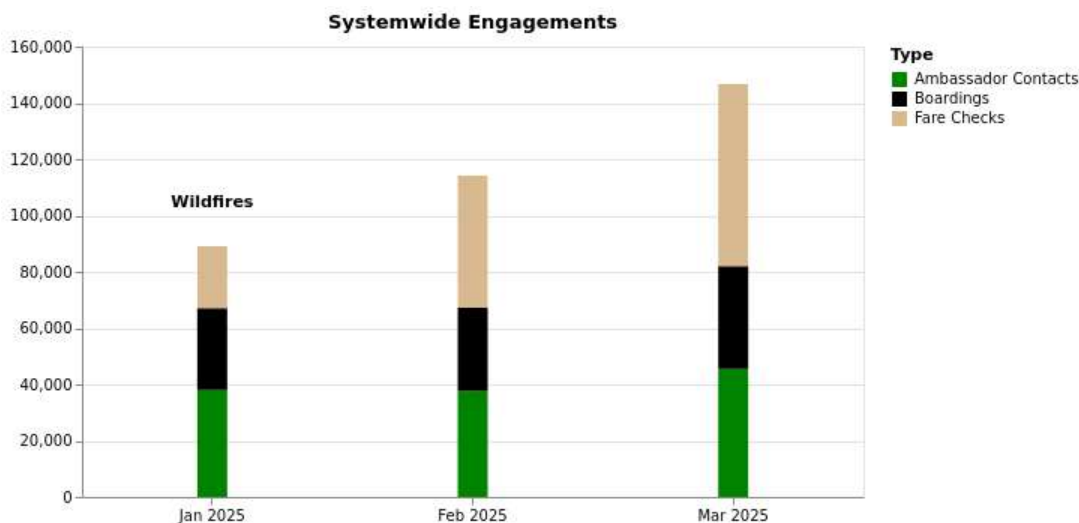
Most Common Customer Concerns

To assess the most common customer concerns from the public, Metro looked at incidents submitted

through the Transit Watch app by the public. The three most reported types of incidents are property crime related to graffiti, smoking/alcohol/drugs, and fights or disturbances. In March, property crime reports related to graffiti accounted for the most incidents at 33%. Below are the top three locations for each incident type:

1. Graffiti - Sierra Madre Villa Station, Willowbrook/Rosa Parks Station, and LATTC/Ortho Institute Station
2. Smoking/Alcohol/Drugs - 7th Street/Metro Center Station, Reseda Station, and Willowbrook/Rosa Parks Station
3. Fights or Disturbances - 7th Street/Metro Center Station, Pico Station, and Pershing Square Station

Metro continuously works to identify ways to address customer feedback and concerns. Metro Transit Security and Contract Security train riding teams continue to enforce and provide education on Metro's Code of Conduct. In the past, LAPD and other law enforcement partners have redeployed officers from bus riding teams to rail lines in response to increases in Crimes Against Persons. The figure below illustrates the augmented rail boardings and fare checks over the past quarter.



Rider reports continue to highlight recurring issues related to graffiti and Code of Conduct violations (e.g., smoking, alcohol, and drug use) along the A, B, C, and E lines. In response to the feedback, these observations are shared during weekly meetings between public safety partners, and security patrols are adjusted at stations with the highest observations. Staff will continue to explore best practices such as messaging and awareness campaigns, education, and video analytics to address these concerns systemwide. Metro will review the data over the coming months to see if the changes in deployment are yielding declines in each type of incident. More details on deployment are provided in the section below.

ENGAGED & VISIBLE DEPLOYMENT

The following are Metro's public safety personnel's deployment activities for March, which are intended to promote the safe access and usage of the transit system, as well as prevent and reduce

crime or other societal issues within the system.

Law Enforcement

LAPD, LASD, and LBPB enforce the penal code on the system, including conducting trespass investigations. The table below represents law enforcement's efforts for March to enforce the penal code on the system, noting that March was the last month LBPB provided coverage on the Metro system.

Law Enforcement Efforts						
Agency	Arrests			Citations*		
	Rolling 12-Month Average	February 2025	March 2025	Rolling 12-Month Average	February 2025	March 2025
LAPD	645	267	421	842	411	667
LASD	133	93	92	136	101	95
LBPB	1	1	1	4	2	3
Total	779	361	514	981	514	765

*Law enforcement citations are not related to fare but for trespassing, loitering, and moving violations.

In March, the three law enforcement agencies made 514 arrests and issued 765 citations. Law enforcement citations and warnings are not related to fare evasion but are given for trespassing, loitering, and moving violations. Details on the demographics of individuals arrested can be found in Attachment B. Law enforcement's separate homeless outreach teams also engage with unhoused individuals on the system and offer available services; more details can be found in Attachment C.

Transit Security

A primary role of Metro Transit Security (MTS) is Code of Conduct enforcement. In March, MTS officers issued 183 citations and 79 written warnings for Code of Conduct violations. Transit Security Officers also supported the rollout of taller faregates on the A Line at Firestone and Lake stations, assisting patrons entering and exiting stations through the new faregates. Refer to Attachment D for more details on MTS activity and deployment this month and a demographic breakdown of those cited.

Most of the violations, 256 (98%), were due to individuals failing to provide proof of fare. Approximately 87% of all 262 violations in March were issued at TAP-to-Exit locations: Union Station (45%), North Hollywood (27%), Downtown Santa Monica (10%), and Downtown Long Beach (5%). Two benefits of TAP-to-Exit are deterring Code of Conduct repeat offenders and "crimes of opportunity," as seen in the 16% decrease in Crimes Against Property within the rail system from February to March. MTS continues its efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct. Metro will continue these efforts as we see the results that both show strong safety metrics and responsiveness to the customer concerns about what makes them "feel safe."

Metro Ambassadors

Ambassadors provide support to riders, connect them to resources, and report safety incidents or maintenance needs, thereby helping to improve the perception of safety and the overall customer experience. In March, Ambassadors were deployed on all rail lines, the G Line, the J Line, and bus lines 40 and 210. See Attachment E for more details on Ambassador deployments this month.

In March 2025, Ambassadors conducted 44,241 customer engagements and reported:

- 3,645 Cleanliness Issues (10% increase from February 2025)
- 2,373 Graffiti Incidents (8% increase from February 2025)
- 552 Elevator and Escalator Problems (16% decrease from February 2025)
- 334 Safety Issues (9% increase from February 2025)

End of Line Operations

Contract Security (CS) officers offload trains at 11 end-of-line (EOL) rail stations. This operation deters patrons from riding the system without a valid fare while allowing train cleaning to maintain a clean and safe environment. Offloading operations also provide security support for Metro employees (e.g., custodians, maintenance) as they perform their duties. In March, CS officers cleared 15,758 trains and offloaded 7,763 patrons. Compared to the previous month, there was a 4% and 21% decrease in trains cleared and patrons offloaded, respectively.

CS observations have been positive, as operations reduced disorder and improved customer experience. Riders requiring CS interaction are more willing to follow alighting and re-tapping protocols. Enforcing the Customer Code of Conduct deters repeat offenders from staying on trains at the EOL, reflected in the decline of offloaded patrons these past months. Homeless outreach workers are also at end-of-line stations to offer resources and services.

ACCESS CONTROL

Station Experience Updates

Metro is committed to safety and partners with city officials and community groups, including local councils and businesses, to address challenges at various stations. Attachment F describes recent initiatives by the Station Experience team, including:

- Firestone Station Rider Survey shows 95% support for upgraded faregates.
- Throne Bathrooms expand to more stations with over 200,000 uses recorded.
- Vermont/Athens Station gets a fresh coat of paint for C Line improvements.
- Smart BikeLink Lockers with new daily options and improved security bring a +200% jump in user growth.
- Pasadena A Line Stations receive customer-facing improvements as LA Metro prepares for the Club World Cup at the Rose Bowl this summer.

PARTNERSHIPS TO MITIGATE SOCIETAL ISSUES

As Los Angeles faces societal issues, including homelessness and behavioral health concerns, Metro utilizes a care-based approach, collaborating with the Department of Health Services (DHS) and homeless service agencies to deploy multidisciplinary outreach teams (MDTs) across the rail and bus system. Metro has also worked closely with other County departments to help identify programs and improve access to mental health and substance abuse resources. Addressing societal issues requires collaboration across Metro departments, so Ambassadors, homeless outreach, Contract Security, and law enforcement coordinate regularly to address end-of-line and hotspot stations where societal factors are regularly present. Living on the streets is inherently dangerous. By connecting

people to housing resources, Metro's multidisciplinary outreach teams are helping improve the safety of unhoused riders. In the first three quarters of this fiscal year, MDTs have enrolled 5,015 people into the Homeless Management Information System (HMIS) and have connected 2,104 people to interim or permanent housing.

Systemwide Crime Stats - March 2025 vs. February 2025

Crime is another societal issue that can spill onto the vast system. Metro coordinates with its law enforcement partners to provide a visible, engaged presence on the bus and rail system, enforcing the penal code to deter criminal activity, such as assaults, thefts, and trespassing. Comparing the statistics with the previous month and normalizing for ridership allows SSLE and its public safety partners to better observe trends and determine and update deployments as necessary.

After relatively low levels of crime in January and February, Crimes Against Persons increased in March. The second and third weeks of March saw an increase in aggravated assaults around the south of the A Line and local buses before returning to February levels. As it mainly affected the area covered by LAPD, their typical response was to temporarily refocus deployments around the crime "hot spots."

Crimes Against Society increased in March across all three major categories: Trespassing, Narcotics, and Weapons. Often, crimes in these categories fluctuate with levels of enforcement. Attention was given to Union Station due to the TAP-to-Exit program that first began on February 18, which resulted in extra patrols provided by LAPD, which generated additional crime reports and arrest activity.

- Crimes Against Persons increased by 19.2% in March compared to February (180 vs. 151).
 - On the rail system, Crimes Against Persons increased by 47.7% (112 vs. 76) due to increases in aggravated assaults (37 vs. 12), batteries (52 vs. 48), and robberies (15 vs. 13).
 - On the bus system, Crimes Against Persons decreased by 9.3% (68 vs. 75), mainly due to decreases in batteries (33 vs. 40) and robberies (10 vs. 14).
- Crimes Against Property decreased by 20.8% in March compared to February (61 vs. 77).
 - The decrease is attributed to 15.8% fewer incidents of thefts (32 vs. 38) on rail.
 - Crimes Against Property decreased by 29.6% on buses as a result of fewer incidents of thefts (7 vs. 15).
- Crimes Against Society increased by 44.3% in March compared to February (352 vs. 244).
 - On the rail system, Crimes Against Society increased by 45.9% (340 vs. 233) due to increases in narcotics (97 vs. 59), trespassing (218 vs. 164), and weapons (25 vs. 10).
 - On the bus system, Crimes Against Society increased by one (12 vs. 11) in March compared to February.

Per One Million Boardings

- Crimes Against Persons increased by 8.0% compared to February 2025 (6.79 vs. 6.28) and 30.2% compared to March 2024 (6.79 vs. 5.22).
- Crimes Against Property decreased by 28.2% compared to February 2025 (2.30 vs. 3.20) and increased by 16.8% compared to March 2024 (2.30 vs. 1.97).
- Crimes Against Society increased by 30.8% compared to February 2025 (13.28 vs. 10.15) and

decreased by 5.9% compared to March 2024 (13.28 vs. 14.10).

Observing an increase in Crimes Against Persons, law enforcement adjusts their deployments to specific locations identified to have a sudden rise in crime. Additionally, the TAP-to-Exit Pilot and the taller faregates pilot aim to deter crime and restrict access to those intending to use public transit. Refer to Attachment G for more details on the data normalized by ridership. Based on internal metrics and discussions with staff, law enforcement partners adjust their deployments weekly.

Operator Safety

Metro's law enforcement partners reported ten operator assaults in March, a slight increase from February (10 vs. 7). Using physical force (e.g., punch, slap, kick), using a weapon or object, projectile, and making verbal threats/intimidation were the methods of assaults on operators. Of the ten assaults reported, three occurred outside the operator area, one occurred while the barrier was open, and the remaining six reported a barrier in use. Of the six assaults with a barrier, three involved physical contact. One suspect banged on the barrier with a skateboard and managed to spit on the operator. Another sprayed an aerosol through the gap, while a third threw beer at the operator through the driver's side window. The other three assaults had no physical contact; two involved weapon brandishing with a barrier between them, and one occurred when the operator exited the bus to call 911 for an erratic suspect who attempted to open the barrier to seize control of the bus. See Attachment H for more details on the assaults.

An analysis of the top ten bus lines for January to March 2024 versus 2025 reveals a 22% decrease in assaults as well as a reduction in assault severity. In March 2024, nine out of ten assaults caused injuries, leading to four operators needing medical treatment. In contrast, March 2025 had ten assaults with no medical treatment required. This indicates a decrease in assault severity, as bus barriers help prevent serious injuries. Although the injury severity in assaults on bus operators is declining, linked to new bus barriers, more work is needed to address emerging assault methods. Staff will analyze assaults with the bus barrier closed and, if trends show gap exploitation, offer mitigation recommendations.

In addition to the protection that physical barriers give, all operators have received de-escalation training. Other safety measures in place include surveillance cameras, penalty signage, and video monitors to deter assaults on operators when they are outside the operator compartment area. Assault events are reviewed by Metro to identify root issues, possible preventive measures, and to provide lessons learned.

Other Frontline Staff Safety

Assaults on frontline staff (excluding operators) decreased from 16 in February to 14 in March. The methods of assault on these frontline staff vary from suspects using their hands to shove or punch staff to spitting to pouring liquid onto an employee. Of these 14 assaults, five occurred on the A Line at different stations. Four assaults occurred at Union Station (not line-specific), three occurred on the B Line at different stations, and two assaults occurred on buses. More details can be found in the Attachment H.

Bus Safety Teams

MTS Bus Safety Teams (BSTs) rotate across the top ten bus lines with reported incidents of operator

assaults and bus lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro's Code of Conduct. The BSTs are augmented with law enforcement support. In March, there were 1,832 and 9,621 bus boardings by LAPD officers and LASD deputies, respectively.* For more details on MTS activities, refer to Attachment D.

*Law enforcement Bus Teams conduct bus boardings, which is when an officer momentarily boards a bus during its stop, asks the operator if everything is okay, and ensures there are no safety issues on board.

EQUITY PLATFORM

Metro continues to take a cross-disciplinary approach to sustain and grow ridership, improve the customer experience, and, most importantly, ensure the safety of Metro's system. As highlighted earlier, taller faregates have been installed at select stations to improve passenger safety and security, as they can better detect and deter fare evasion behaviors. The installation of faregates at Firestone Station, which is in an equity-focused community, demonstrates the advancement of equity and investing in system upgrades to improve safety and customer experience in communities with mobility barriers.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

This item supports Metro's systemwide strategy to reduce VMT through operational activities that will improve public safety and customer experience on Metro's bus and rail system and further encourage transit ridership. Metro's Board-adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

NEXT STEPS

SSLE continues to monitor the performance of its law enforcement partners, private security, and Transit Security Officers, and the agency's crime stats. It also considers information from system operations, surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

ATTACHMENTS

Attachment A - Narcan Data March 2025

Attachment B - Arrests by Race & Ethnicity March 2025

Attachment C - Law Enforcement Homeless Outreach March 2025

Attachment D - Metro Transit Security Activities March 2025

Attachment E - Metro Ambassador Activities March 2025

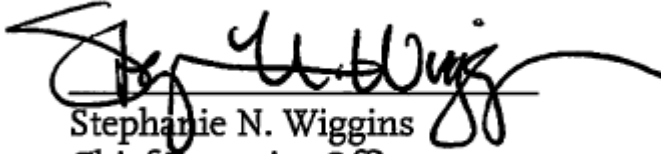
Attachment F - Station Experience Updates

Attachment G - Law Enforcement Crime Summary March 2025

Attachment H - Frontline Safety Additional Data March 2025

Prepared by: Robert Gummer, Deputy Chief, System Security and Law Enforcement Officer, (213) 922-4513
Stephen Tu, Deputy Executive Officer, Operations, (213) 418-3005
Karen Parks, Senior Director, Special Projects, (213) 922-4612
Imelda Hernandez, Senior Manager, Transportation Planning, (213) 922-4848

Reviewed by: Kenneth Hernandez, Chief Transit Safety Officer (Interim), (213) 922-2290
Jennifer Vides, Chief Customer Experience Officer, (213) 940-4060
Conan Cheung, Chief Operations Officer, (213) 418-3034

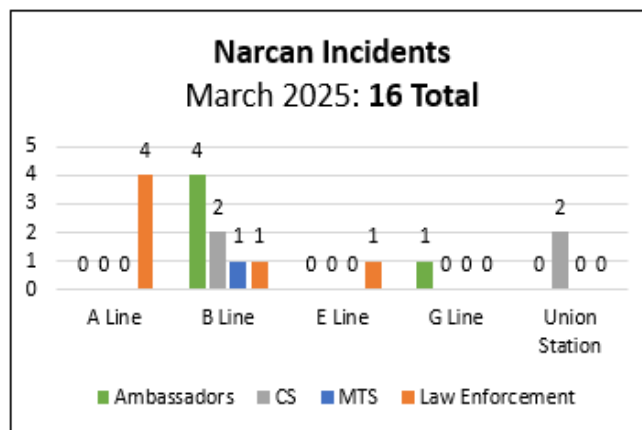


Stephanie N. Wiggins
Chief Executive Officer

Narcan Data (March 2025)

MTS, LAPD, LASD, Contract Security, and Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose. LBPD is not required to carry Narcan, according to its agency's policies.

In March, there were a total of 16 Narcan incidents, which is a decrease of one incident from the prior month (17). Ambassadors reported five incidents, Contract Security reported four, LAPD reported six, LASD reported no incidents, and MTS reported one incident. Eight of the Narcan incidents occurred on the B Line, with four incidents occurring at North Hollywood Station. Three incidents occurred at 7th & Metro Center Station. Two incidents occurred at Union Station (not line-specific).





SYSTEM SECURITY & LAW ENFORCEMENT

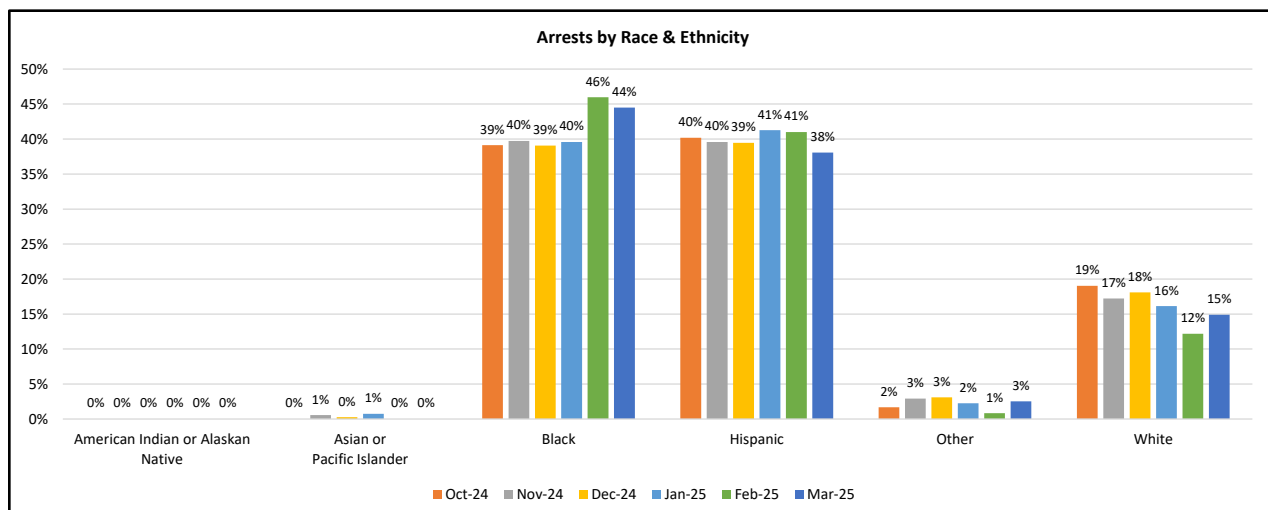
Attachment B

Arrests March 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	0	0	0	36	158	20	146	2	9	12	53	436*
Total	0		0		194		166		11		65		436
% Share	0.00%		0.00%		44.50%		38.07%		2.52%		14.91%		100.00%

*Due to a system issue with LAPD's new crime reporting database, some arrests were reported without demographics data. This attachment includes only arrests with demographics data and therefore underreports the true number of arrests. LAPD is working on resolving this issue for future reports.

Arrests March 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	0	8	11	1	13	0	0	1	4	38
Rail Systemwide	0	0	0	0	26	138	19	127	2	9	11	44	376
Union Station and 7th & Metro Station	0	0	0	0	2	9	0	6	0	0	0	5	22
Total	0		0		194		166		11		65		436
% Share	0.00%		0.00%		44.50%		38.07%		2.52%		14.91%		100.00%

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) March 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	0	13	45	4	48	0	1	3	12	126
B Line (Red)	0	0	0	0	11	73	8	60	2	6	7	27	194
C Line (Green)	0	0	0	0	1	8	0	7	0	0	1	1	18
E Line (Expo)	0	0	0	0	1	7	6	8	0	2	0	4	28
Bus - G Line (Orange)	0	0	0	0	0	0	0	3	0	0	0	2	5
Bus - J Line (Silver)	0	0	0	0	0	1	0	0	0	0	0	0	1
K Line	0	0	0	0	0	5	1	4	0	0	0	0	10
Union Station	0	0	0	0	1	9	0	4	0	0	0	5	19
7th & Metro Station	0	0	0	0	1	0	0	2	0	0	0	0	3
Bus Systemwide (excludes G & J Lines)	0	0	0	0	8	10	1	10	0	0	1	2	32
Total	0		0		194		166		11		65		436
% Share	0.00%		0.00%		44.50%		38.07%		2.52%		14.91%		100.00%





SYSTEM SECURITY & LAW ENFORCEMENT

Attachment C

Law Enforcement Homeless Outreach March 2025

	LAPD	LASD	LBPD*
Contacts	285	322	N/A
Refusal of Services	82	0	N/A
Referrals	22	0	N/A
Veteran	0	0	N/A
5150	5	6	N/A
Mental Illness	39	0	N/A
Evaluations	63	0	N/A
Narcotics	77	0	N/A
Detox	0	0	N/A
Housed	1	0	N/A
Parole	3	0	N/A
Probation	11	0	N/A
Cleanup requests	13	0	N/A
Cleanups	25	0	N/A
Provided Social Services	0	0	N/A
Hospital	0	8	N/A
Food/Clothing	0	1	N/A

Note: Each category has slight variations in how it is defined by each law enforcement agency. Law enforcement clinicians share Metro-affiliated services with individuals experiencing homelessness, which leads to potential double-counting.

**LBPD's contract with MTA has ended effective March 31, 2025. LBPD did not provide any data for homeless outreach for March 2025.*

Metro Transit Security Updates – March 2025

MTS Citations and Warnings		
	March 2025	12-month Avg
Citations	183	507
Warnings	79	199

MTS Citations and Warnings - March 2025	
Category	Count
Proof of Fare	256
Not Comply with the Code of Conduct or Laws	4
Smoking/Vaping	2
Total	262

MTS Citations & Warnings Demographics* - March 2025													
	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
	0	2	7	0	10	82	13	100	3	6	7	32	
Total	2		7		92		113		9		39		262
% Share	0.76%		2.67%		35.11%		43.13%		3.44%		14.89%		100%

*Citation data is for adults only, as minors are not cited

In addition to Code of Conduct enforcement, Transit Security Officers (TSOs) offer safety tips like staying aware of surroundings while using mobile phones and promoting the Transit Watch app for incident reporting. Many TSOs are bilingual, assisting customers in languages such as Spanish, Korean, and Thai. They engage with bus operators to discuss safety issues for the Bus Safety Teams to address. When possible, TSOs give operators verbal tips on safety and de-escalation tactics to respond appropriately to potential threats.

Metro Transit Security's Bus Safety Teams conducted end-of-line operations during Owl Service at G Line Chatsworth and North Hollywood Stations to address concerns from bus operators about individuals refusing to alight buses at the end of the line. These operations resulted in 128 removals for non-compliance at Chatsworth Station between March 3 and March 7, and 114 removals for non-compliance at North Hollywood Station between March 17 and March 28.

TRANSIT SECURITY BUS SAFETY TEAMS – MARCH 2025				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS ²	VERBAL WARNINGS ³
03/03/25 – 03/07/25	2, 4, 207, 233, 720, 754, G Line	171	158	97
03/10/25 – 03/14/25	2, 4, 207, 233, 720, 754, G Line	174	164	101
03/17/25 – 03/21/25	2, 4, 207, 233, 720, 754, G Line	172	159	99
03/24/25 – 03/28/25	2, 4, 207, 233, 720, 754, G Line	171	161	102

¹ Combined number of trips taken by BST on the referenced bus lines.

² Combined number of persons removed at the bus door for fare evasion.

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of March's monthly activity.

TRANSIT SECURITY FARE COMPLIANCE TEAMS – MARCH 2025			
DEPLOYMENT PERIOD	LINES COVERED ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
03/03/25 – 03/07/25	A, B, C, E	277	133
03/10/25 – 03/14/25	A, B, C, E	272	129
03/17/25 – 03/21/25	A, B, C, E	275	132
03/24/25 – 03/28/25	A, B, C, E	273	134

¹ Refers to Focus Stations and End-of-Line Stations on indicated rail line.

² Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

³ Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

Transit Security Train Safety Teams provide a uniformed presence and enforce Metro's Code of Conduct aboard trains. The table below provides a recap of March activities.

TRANSIT SECURITY TRAIN RIDING TEAMS – MARCH 2025				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
03/03/25 – 03/07/25	A, B, C, E	111	198	103
03/10/25 – 03/14/25	A, B, C, E	108	191	94
03/17/25 – 03/21/25	A, B, C, E	110	194	95
03/24/25 – 03/28/25	A, B, C, E	107	192	97

¹ Combined number of trips taken by TRT on the referenced rail lines.

² Combined number of persons removed from the train for fare evasion (No proof of fare).

³ Combined number of persons removed from the train for Code of Conduct violations.

Metro Ambassadors Activities March 2025

Ambassadors also provided crowd control and wayfinding support for special events such as the Chinatown Firecracker 10K Run, the 2025 Abilities Expo, Golden Dragon Lunar New Year Parade, and the 2025 Season Opening Dodgers Game. Ambassadors also provided support for ongoing service alerts like the A Line North bus bridges, the J Line East elevator outages, and the Firestone Station taller faregate installation.

J Line Eastway Deployments: Three Metro Ambassador teams per shift have been redeployed to advise Metro and customers of elevator outages along the J Line east segment. This deployment allows quick response and notifications to Bus Operations Control and customers. Ambassadors will remain on the J Line East until further notice.

Firestone Station Deployment: From 3/18 to 3/25, one Metro Ambassador team remained fixed at the Firestone Station's platform to guide customers to the open exits while new faregates were being installed.

Station Experience Updates (May 2025)

Firestone Station Rider Survey Indicates Over 95% Support for Upgraded Faregates

Following TAP's completed installation of the initial pilot of taller faregates at both Firestone and Lake A Line stations, data shows a significant improvement in fare compliance and a corresponding reduction in customer-reported incidents on Metro's Transit Watch app, when compared to the same time last month:

- Valid entries have jumped +188% at Firestone Station and +62% at Lake Station
- TAP Vending Machine transactions have jumped +52% at both stations
- LIFE (Low Income Fare is Easy) entries have jumped +250% at Firestone Station and +45% at Lake Station, signifying the effectiveness of onsite LIFE enrollments
- Customer-reported incidents on Transit Watch have dropped -78% at both stations

Further, staff have been conducting on-site, bilingual passenger surveys at Firestone Station to hear from riders about their reactions to the new faregates. Over 100 passengers completed the survey across multiple days in April 2025.

- Nine out of 10 surveyed reside within the station's zip code, and 95% are BIPOC
- 98% stated the upgraded faregates make their experience entering and exiting the station better, and that the upgraded faregates make the station feel cleaner
- 97% stated the upgraded faregates make them feel safer, and that the upgraded faregates are increasing their safety while waiting on the platform and riding the train
- 97% stated the upgraded faregates are making more people pay their fares, and they want to see upgraded faregates installed at more Metro stations

Throne Bathrooms Expand to More Stations with Over 200,000 Uses Recorded

As part of the Board-approved expansion plan for safe, clean, free-to-use Throne Bathrooms, staff are continuing to deploy to four more stations this month, now totaling 20 stations with Throne access.

- On Thursday, April 24, bathrooms were added to:
 - Chinatown A Line Station
 - Culver City E Line Station
- On Thursday, May 1, bathrooms were added to:
 - Memorial Park A Line Station in Old Pasadena
 - Vermont/Sunset B Line Station in East Hollywood-Los Feliz

Following the Board-approved expansion plan, Metro continues to roll out about five new Throne Bathrooms every three months. Up to 50 units will be in place by the World Cup in Summer 2026 and 64 units by early 2027.

Vermont/Athens Station Gets Fresh Coat of Paint

As part of the C Line Painting Campaign led by Facilities Maintenance, the entire Vermont/Athens C Line station recently received painting upgrades. For the past several quarterly Station Experience inspections, this station received a No-Pass score for the Appearance subcategory, with persistent graffiti applying downward pressure on the station conditions and ratings. As a result, Facilities Maintenance prioritized this station to comprehensively address this station's equipment, including columns, walls, seating areas, fencing, and more, as part of this effort. The Facilities Maintenance Painters team will continue work throughout the C Line to address areas at stations and improve the aesthetic conditions.

Furthermore, staff have been working with LA County and Caltrans to repair freeway overpass lighting directly outside the station entrance. While staff have made substantial lighting upgrades within this Metro station, the areas outside of Metro's jurisdiction are substantially darker, likely due to ongoing vandalism and damage to public streetlight infrastructure. Staff are continuing to follow up with the appropriate jurisdiction to make the necessary repairs to extend the safety improvements for Vermont/Athens customers and frontline employees.

Smart BikeLink Lockers Bring +200% Jump in User Growth

Metro has long supported First/Last Mile solutions, including bike parking at Metro stations and bus transit centers. The Bike Locker program was created years ago to provide a more secure bike parking option. Prospective users can apply to rent an individual bike locker for six months at a time.

In recent years, however, staff have learned that the previous configuration may not be best aligned with maximizing this amenity to Metro's customers. While a semiannual rental agreement may have better aligned with pre-pandemic travel behavior, staff know that many users now commute on a hybrid schedule and do not require monthly access. Further, Metro's law enforcement partners have also found these lockers to sometimes be misused for illicit activity, such as the storage of drugs and other paraphernalia. There have also been previous reports that the original lockers were routinely being broken into and misused at many stations along the G Line Busway in the San Fernando Valley.

With these opportunities in mind, the Parking Management team has been phasing in a successful, new generation of [BikeLink lockers](#) with upgraded features to expand access and improve safety:

- Applications are no longer required, as users can now register on-site or through the mobile app
- New daily bike parking options starting at \$0.75 for 12 hours
- Security cameras inside each locker to ensure appropriate use, with direct feed to the Security Operations Center
- Sloping, dome locker roofs deter inappropriate activity around the bike lockers

As a result, unique user growth has skyrocketed by over +200%, from 140 users to over 430 users (and growing). Furthermore, bike locker utilization and turnover have substantially increased, ensuring that more users have access to their dynamic mobility needs, rather than lockers being monopolized by long-term storage and infrequent usage.

These new bike lockers are now at 27 different stations (and more on the way), including:

- Florence
- Arcadia
- APU/Citrus College
- Union Station
- Wilshire/Western
- Vermont/Santa Monica
- El Segundo
- Crenshaw/I-105
- Lakewood
- Norwalk
- Mariachi Plaza
- Soto
- Atlantic
- 17th St/SMC
- La Cienega/Jefferson
- Expo/Bundy
- Harbor Gateway Transit Center
- Reseda

Pasadena A Line Stations Receive Customer-Facing Improvements

In recent weekends, staff have been replacing A Line trains with bus shuttles to complete system maintenance in the Pasadena area. While this critical work is often behind the scenes, staff are also trying to use these opportunities to complete other improvements while the stations do not have active train movement.

With the Club World Cup coming to Pasadena's Rose Bowl later this summer, staff have been preparing for incremental improvements from Memorial Park Station to the nearby Rose Bowl Shuttle, in partnership with the City of Pasadena. Rose Bowl events often conclude late into the evening, when a lack of lighting can be a concern. As a result, the Traction Power crews were able to install supplementary overhead lighting to help brighten the entire station walls and pillars.

Staff have also been partnering with the City of Pasadena on a sustainable solution to the dilapidated clock face at Lake Station, which has had longstanding maintenance challenges attributed to the mechanical failure and precarious placement over the I-210 Freeway and active A Line tracks and high voltage wires. Further, the clock has not proved a useful function in the past 10 years, as 95% of rail riders now own cell phones,

so staff have installed digital time displays throughout the station. Lead Architecture and Facilities Maintenance worked together on a tactical, “bottle cap” solution that now attaches to the clock face with the Metro logo, so that the tower can be repurposed as a wayfinding beacon to this station from a distance.



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment G

Total Crime Summary - March 2025

Total Crimes 5-Year Trend Year-to-Date - Systemwide

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	61	111	127	93	106
Agg Assault on Op	6	8	5	7	3
Battery	170	245	273	233	224
Battery on Operator	13	35	34	31	17
Homicide	1	1	1	1	0
Rape	4	2	5	6	0
Robbery	47	87	98	59	72
Sex Offenses	24	21	32	25	38
Subtotal	326	510	575	455	460
Crimes Against Property					
Arson	2	2	0	1	3
Bike Theft	6	13	6	2	1
Burglary	2	5	7	2	3
Larceny	66	138	114	125	131
Motor Vehicle Theft	2	7	13	9	11
Vandalism	75	103	44	26	58
Subtotal	153	268	184	165	207
Crimes Against Society					
Narcotics	46	22	144	212	297
Trespassing	25	25	105	844	531
Weapons	15	8	26	43	60
Subtotal	86	55	275	1,099	888
Total	565	833	1,034	1,719	1,555

Total Crimes 5-Year Trend Year-to-End - Rail

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	44	81	95	61	61
Agg Assault on Op	2	0	0	0	0
Battery	121	167	190	150	141
Battery on Operator	1	3	3	0	0
Homicide	1	0	1	0	0
Rape	4	2	5	4	0
Robbery	39	73	77	35	37
Sex Offenses	14	18	16	11	19
Subtotal	226	344	387	261	258
Crimes Against Property					
Arson	2	2	0	1	3
Bike Theft	3	8	1	1	1
Burglary	2	5	7	2	3
Larceny	48	103	83	75	97
Motor Vehicle Theft	2	3	12	4	11
Vandalism	41	75	21	16	30
Subtotal	98	196	124	99	145
Crimes Against Society					
Narcotics	16	13	105	194	263
Trespassing	23	21	101	836	526
Weapons	8	7	18	36	52
Subtotal	47	41	224	1,066	841
Total	371	581	735	1,426	1,244

Total Crimes 5-Year Trend Year-to-Date - Bus

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	17	30	32	32	45
Agg Assault on Op	4	8	5	7	3
Battery	49	78	83	83	83
Battery on Operator	12	32	31	31	17
Homicide	0	1	0	1	0
Rape	0	0	0	2	0
Robbery	8	14	21	24	35
Sex Offenses	10	3	16	14	19
Subtotal	100	166	188	194	202
Crimes Against Property					
Arson	0	0	0	0	0
Bike Theft	3	5	5	1	0
Burglary	0	0	0	0	0
Larceny	18	35	31	50	34
Motor Vehicle Theft	0	4	1	5	0
Vandalism	34	28	23	10	28
Subtotal	55	72	60	66	62
Crimes Against Society					
Narcotics	30	9	39	18	34
Trespassing	2	4	4	8	5
Weapons	7	1	8	7	8
Subtotal	39	14	51	33	47
Total	194	252	299	293	311

Total Crimes 5-Year Trend Current Month only - Systemwide

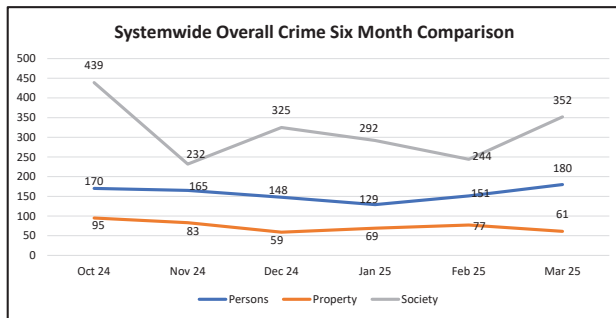
	Mar-21	Mar-22	Mar-23	Mar-24	Mar-25
Crimes Against Persons					
Agg Assault	26	51	45	26	54
Agg Assault on Op	3	4	3	2	0
Battery	75	79	89	72	78
Battery on Operator	5	13	20	8	7
Homicide	0	0	0	0	0
Rape	1	1	2	2	0
Robbery	19	33	34	19	25
Sex Offenses	12	9	13	6	16
Subtotal	141	190	206	135	180
Crimes Against Property					
Arson	1	1	0	0	1
Bike Theft	4	7	3	1	0
Burglary	0	1	4	2	0
Larceny	25	56	35	37	36
Motor Vehicle Theft	0	4	4	4	3
Vandalism	28	35	17	7	21
Subtotal	58	104	63	51	61
Crimes Against Society					
Narcotics	18	9	61	93	107
Trespassing	11	10	57	259	219
Weapons	7	0	9	13	26
Subtotal	36	19	127	365	352
Total	235	313	396	551	593

Total Crimes 5-Year Trend Current Month only - Rail

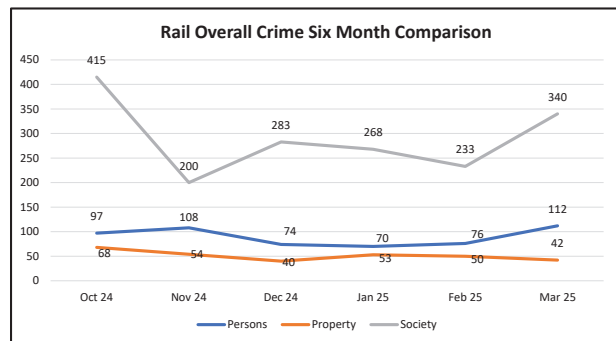
	Mar-21	Mar-22	Mar-23	Mar-24	Mar-25
Crimes Against Persons					
Agg Assault	20	38	32	17	37
Agg Assault on Op	0	0	0	0	0
Battery	51	56	68	53	52
Battery on Operator	0	2	2	0	0
Homicide	0	0	0	0	0
Rape	1	1	2	2	0
Robbery	17	29	25	11	15
Sex Offenses	5	8	5	3	8
Subtotal	94	134	134	86	112
Crimes Against Property					
Arson	1	1	0	0	1
Bike Theft	3	5	0	0	0
Burglary	0	1	4	2	0
Larceny	17	43	24	22	29
Motor Vehicle Theft	0	0	3	2	3
Vandalism	13	24	10	5	9
Subtotal	34	74	41	31	42
Crimes Against Society					
Narcotics	4	6	50	84	97
Trespassing	10	8	56	257	218
Weapons	5	0	7	10	25
Subtotal	19	14	113	351	340
Total	147	222	288	468	494

Total Crimes 5-Year Trend Current Month only - Bus

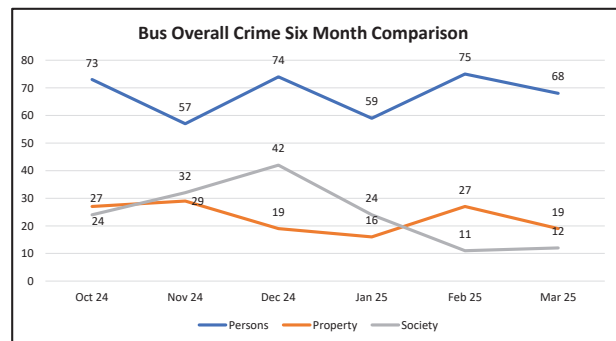
	Mar-21	Mar-22	Mar-23	Mar-24	Mar-25
Crimes Against Persons					
Agg Assault	6	13	13	9	17
Agg Assault on Op	3	4	3	2	0
Battery	24	23	21	19	26
Battery on Operator	5	11	18	8	7
Homicide	0	0	0	0	0
Rape	0	0	0	0	0
Robbery	2	4	9	8	10
Sex Offenses	7	1	8	3	8
Subtotal	47	56	72	49	68
Crimes Against Property					
Arson	0	0	0	0	0
Bike Theft	1	2	3	1	0
Burglary	0	0	0	0	0
Larceny	8	13	11	15	7
Motor Vehicle Theft	0	4	1	2	0
Vandalism	15	11	7	2	12
Subtotal	24	30	22	20	19
Crimes Against Society					
Narcotics	14	3	11	9	10
Trespassing	1	2	1	2	1
Weapons	2	0	2	3	1
Subtotal	17	5	14	14	12
Total	88	91	108	83	99



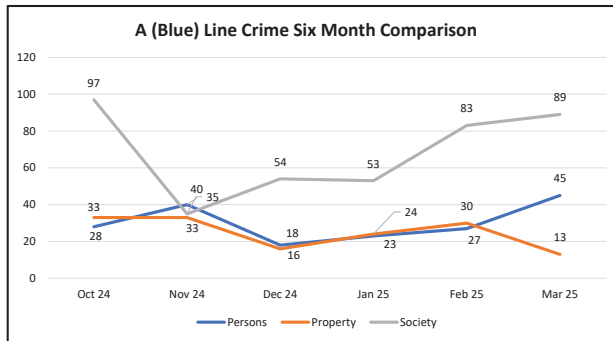
Systemwide	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	54	28	92.9%
Agg Assault on Op	0	0	0.0%
Battery	78	81	-3.7%
Battery on Operator	7	7	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	25	27	-7.4%
Sex Offenses	16	8	100.0%
Subtotal	180	151	19.2%
Crimes Against Property			
Arson	1	0	100.0%
Bike Theft	0	0	0.0%
Burglary	0	2	-100.0%
Larceny	36	49	-26.5%
Motor Vehicle Theft	3	4	-25.0%
Vandalism	21	22	-4.5%
Subtotal	61	77	-20.8%
Crimes Against Society			
Narcotics	107	69	55.1%
Trespassing	219	165	32.7%
Weapons	26	10	160.0%
Subtotal	352	244	44.3%
Total	593	472	25.6%



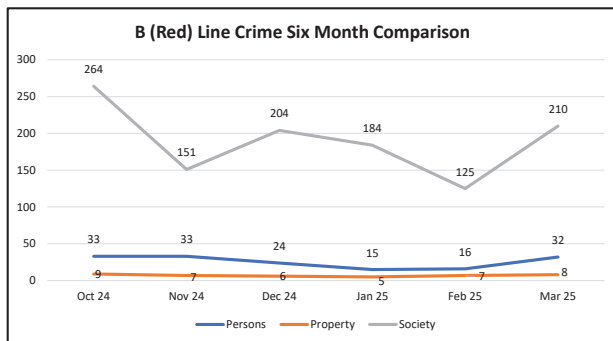
Rail	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	37	12	208.3%
Agg Assault on Op	0	0	0.0%
Battery	52	48	8.3%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	15	13	15.4%
Sex Offenses	8	3	166.7%
Subtotal	112	76	47.4%
Crimes Against Property			
Arson	1	0	100.0%
Bike Theft	0	0	0.0%
Burglary	0	2	-100.0%
Larceny	29	34	-14.7%
Motor Vehicle Theft	3	4	-25.0%
Vandalism	9	10	-10.0%
Subtotal	42	50	-16.0%
Crimes Against Society			
Narcotics	97	59	64.4%
Trespassing	218	164	32.9%
Weapons	25	10	150.0%
Subtotal	340	233	45.9%
Total	494	359	37.6%



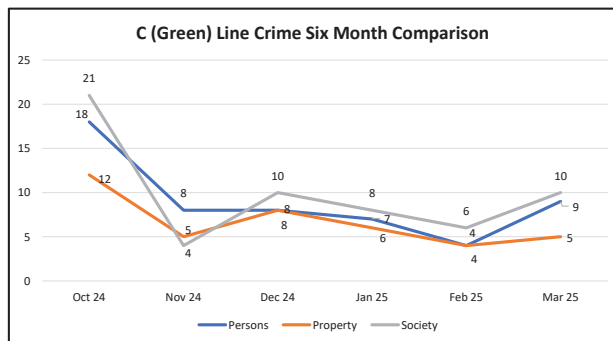
Bus	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	17	16	6.3%
Agg Assault on Op	0	0	0.0%
Battery	26	33	-21.2%
Battery on Operator	7	7	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	10	14	-28.6%
Sex Offenses	8	5	60.0%
Subtotal	68	75	-9.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	7	15	-53.3%
Motor Vehicle Theft	0	0	0.0%
Vandalism	12	12	0.0%
Subtotal	19	27	-29.6%
Crimes Against Society			
Narcotics	10	10	0.0%
Trespassing	1	1	0.0%
Weapons	1	0	100.0%
Subtotal	12	11	9.1%
Total	99	113	-12.4%



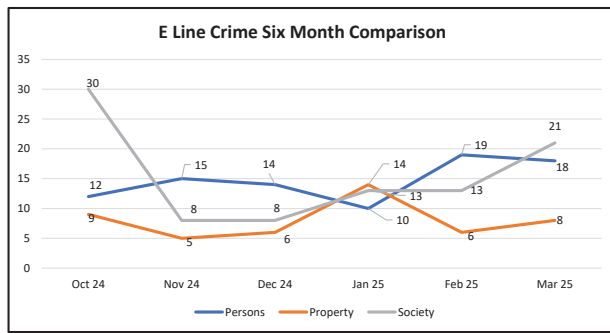
A (Blue) Line	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	19	6	216.7%
Agg Assault on Op	0	0	0.0%
Battery	21	18	16.7%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	3	3	0.0%
Sex Offenses	2	0	200.0%
Subtotal	45	27	66.7%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	7	23	-69.6%
Motor Vehicle Theft	2	0	200.0%
Vandalism	4	7	-42.9%
Subtotal	13	30	-56.7%
Crimes Against Society			
Narcotics	18	31	-41.9%
Trespassing	63	48	31.3%
Weapons	8	4	100.0%
Subtotal	89	83	7.2%
Total	147	140	5.0%



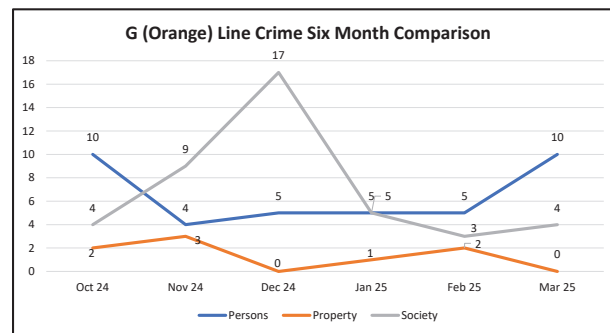
B (Red) Line	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	8	3	166.7%
Agg Assault on Op	0	0	0.0%
Battery	14	10	40.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	6	3	100.0%
Sex Offenses	4	0	400.0%
Subtotal	32	16	100.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	7	6	16.7%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	1	0.0%
Subtotal	8	7	14.3%
Crimes Against Society			
Narcotics	59	23	156.5%
Trespassing	135	98	37.8%
Weapons	16	4	300.0%
Subtotal	210	125	68.0%
Total	250	148	68.9%



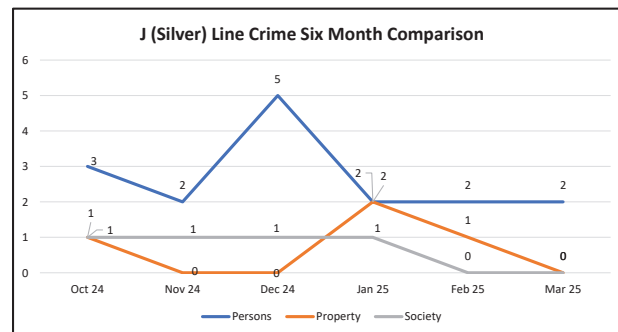
C (Green) Line	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	3	0	300.0%
Agg Assault on Op	0	0	0.0%
Battery	1	1	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	4	2	100.0%
Sex Offenses	1	1	0.0%
Subtotal	9	4	125.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	3	0	300.0%
Motor Vehicle Theft	1	4	-75.0%
Vandalism	1	0	100.0%
Subtotal	5	4	25.0%
Crimes Against Society			
Narcotics	6	1	500.0%
Trespassing	4	5	-20.0%
Weapons	0	0	0.0%
Subtotal	10	6	66.7%
Total	24	14	71.4%



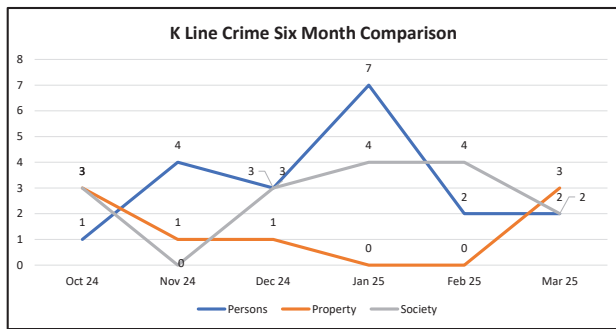
E Line	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	5	2	150.0%
Agg Assault on Op	0	0	0.0%
Battery	11	11	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	2	5	-60.0%
Sex Offenses	0	1	-100.0%
Subtotal	18	19	-5.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	2	-100.0%
Larceny	7	2	250.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	2	-50.0%
Subtotal	8	6	33.3%
Crimes Against Society			
Narcotics	6	3	100.0%
Trespassing	14	8	75.0%
Weapons	1	2	-50.0%
Subtotal	21	13	61.5%
Total	47	38	23.7%



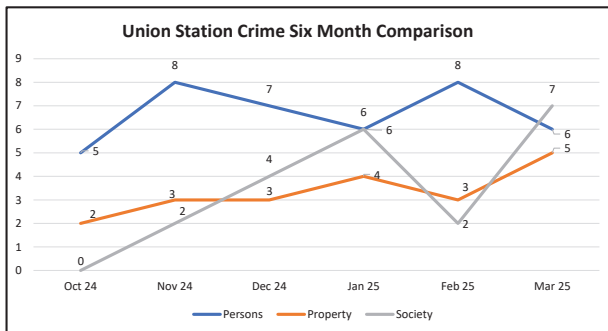
G (Orange) Line	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	3	2	50.0%
Agg Assault on Op	0	0	0.0%
Battery	5	1	400.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	2	-50.0%
Sex Offenses	1	0	100.0%
Subtotal	10	5	100.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	2	-100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	2	-100.0%
Crimes Against Society			
Narcotics	3	2	50.0%
Trespassing	0	1	-100.0%
Weapons	1	0	100.0%
Subtotal	4	3	33.3%
Total	14	10	40.0%



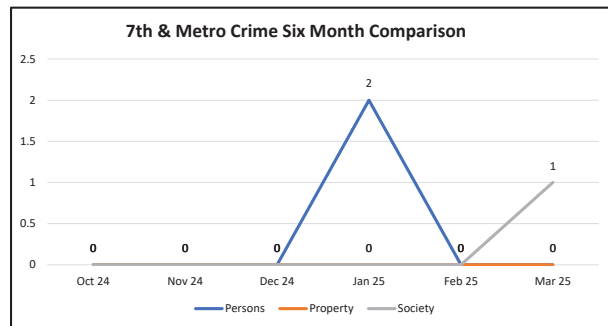
J (Silver) Line	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	0	1	-100.0%
Agg Assault on Op	0	0	0.0%
Battery	2	0	200.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	1	-100.0%
Sex Offenses	0	0	0.0%
Subtotal	2	2	0.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	1	-100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	1	-100.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	0	0	0.0%
Weapons	0	0	0.0%
Subtotal	0	0	0.0%
Total	2	3	-33.3%



K Line	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	1	0	100.0%
Agg Assault on Op	0	0	0.0%
Battery	0	2	-100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	1	0	100.0%
Subtotal	2	2	0.0%
Crimes Against Property			
Arson	1	0	100.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	1	0	100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	0	100.0%
Subtotal	3	0	0.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	2	4	-50.0%
Weapons	0	0	0.0%
Subtotal	2	4	-50.0%
Total	7	6	16.7%



Union Station	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	1	1	0.0%
Agg Assault on Op	0	0	0.0%
Battery	5	6	-16.7%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	1	-100.0%
Subtotal	6	8	-25.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	4	3	33.3%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	0	100.0%
Subtotal	5	3	66.7%
Crimes Against Society			
Narcotics	7	1	600.0%
Trespassing	0	1	-100.0%
Weapons	0	0	0.0%
Subtotal	7	2	250.0%
Total	18	13	38.5%



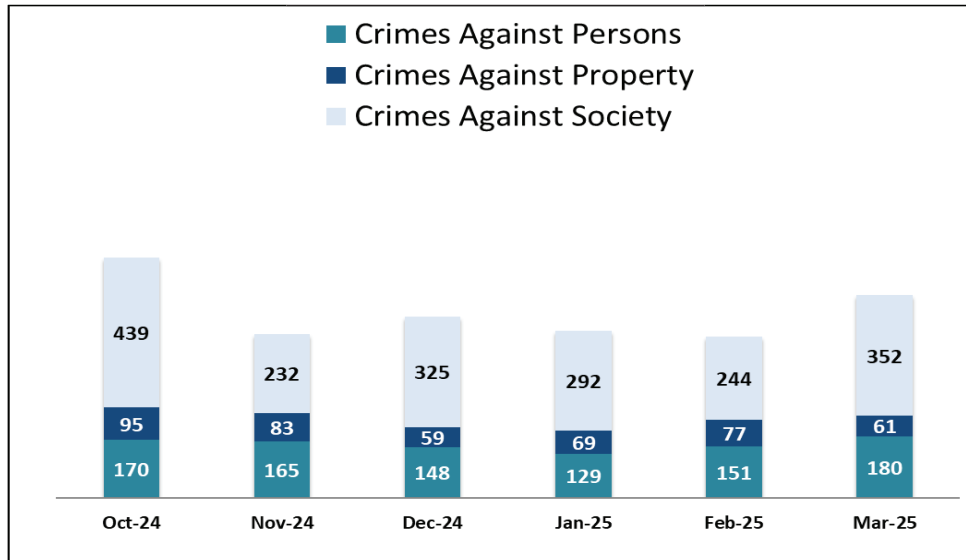
7th & Metro	Mar 25	Feb 25	% Change
Crimes Against Persons			
Agg Assault	0	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	0	0	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Society			
Narcotics	1	0	100.0%
Trespassing	0	0	0.0%
Weapons	0	0	0.0%
Subtotal	1	0	100.0%
Total	1	0	100.0%

SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

MARCH 2025

Attachment G

Total Crimes

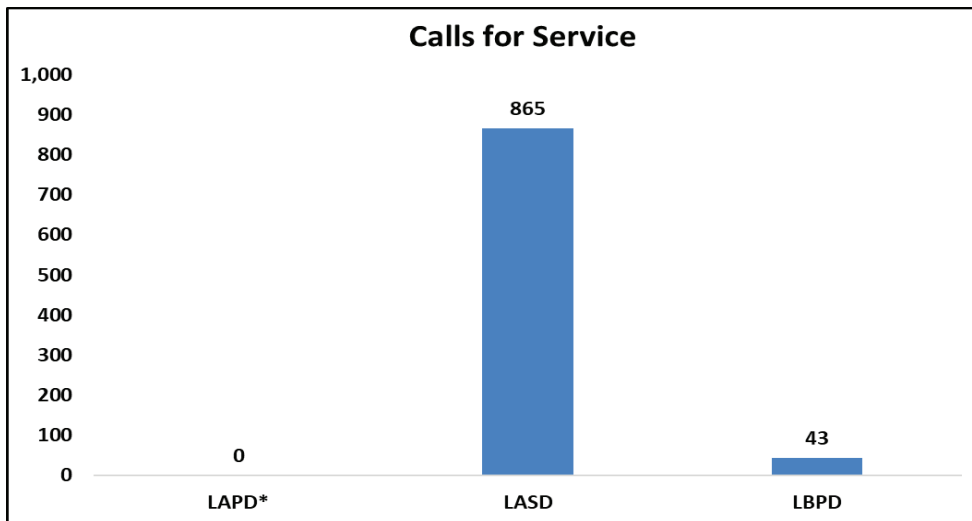


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

Calls for Service



* LAPD Calls for Service data is currently unavailable



SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

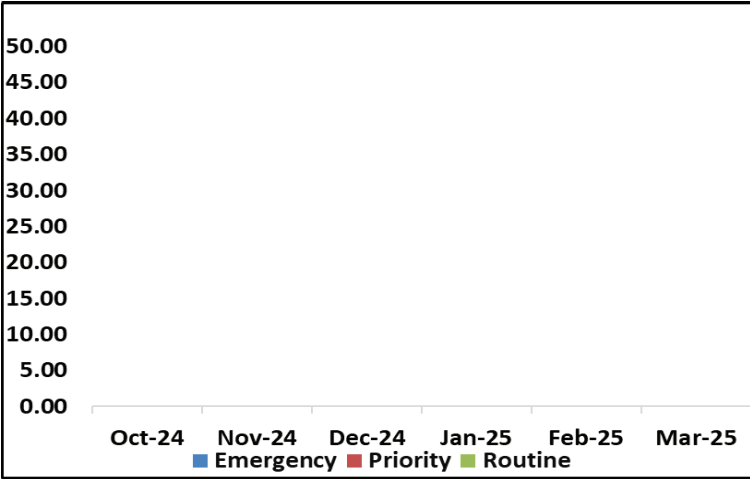
MARCH 2025

Attachment G

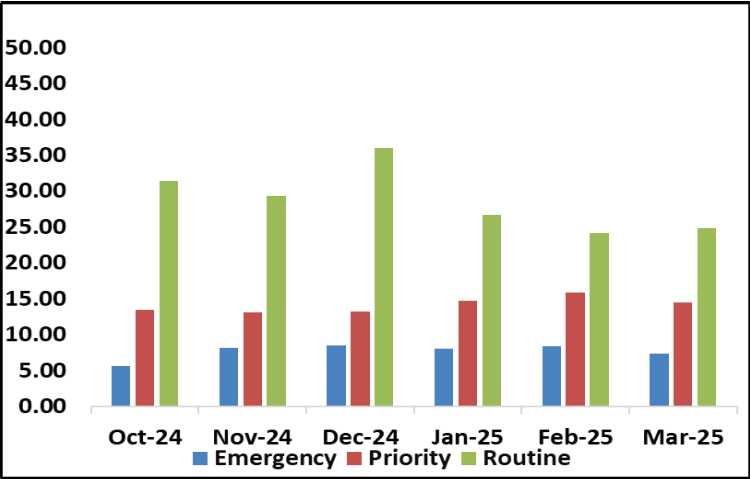
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

LAPD

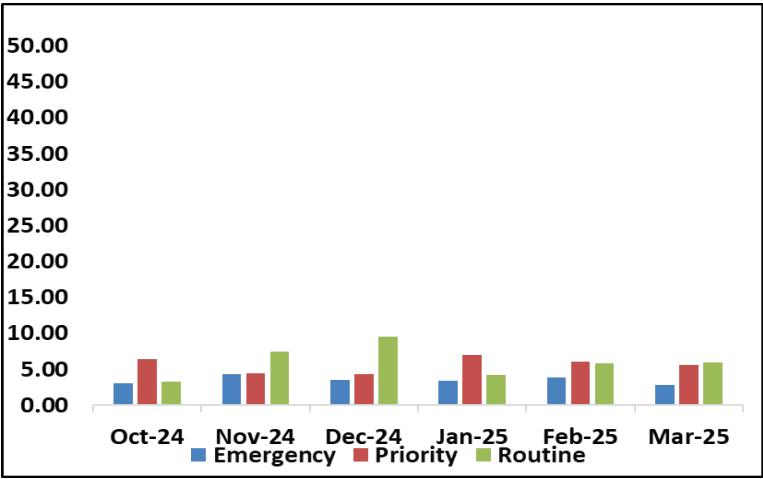


LASD



* LAPD Incident Response Times data is currently unavailable

LBPD



Transit Police

Monthly Crime Report



Attachment G

	2025	2024	%
	March	March	Change
CRIMES AGAINST PERSONS			
Homicide	0	0	0.0%
Rape	0	2	-100.0%
Robbery	25	19	31.6%
Aggravated Assault	54	26	107.7%
Aggravated Assault on Operator	0	2	-100.0%
Battery	78	72	8.3%
Battery on Operator	7	8	-12.5%
Sex Offenses	16	6	166.7%
SUB-TOTAL	180	135	33.3%
CRIMES AGAINST PROPERTY			
Burglary	0	2	-100.0%
Larceny	36	37	-2.7%
Bike Theft	0	1	-100.0%
Motor Vehicle Theft	3	4	-25.0%
Arson	1	0	100.0%
Vandalism	21	7	200.0%
SUB-TOTAL	61	51	19.6%
CRIMES AGAINST SOCIETY			
Weapons	26	13	100.0%
Narcotics	107	93	15.1%
Trespassing	219	259	-15.4%
SUB-TOTAL	352	365	-3.6%
TOTAL	593	551	7.6%
ENFORCEMENT EFFORTS			
Arrests	514	659	-22.0%
Citations	765	526	45.4%
Calls for Service	908	6,502	-86.0%



SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

MARCH 2025

Attachment G

Crimes

Monthly

System-Wide	Mar-25	Mar-24	% Change
Crimes Against Persons	180	135	33.33%
Crimes Against Property	61	51	19.61%
Crimes Against Society	352	365	-3.56%
Total	593	551	7.62%

Six Months

System-Wide	Oct-24-Mar-25	Oct-23-Mar-24	% Change
Crimes Against Persons	943	1,019	-7.46%
Crimes Against Property	444	334	32.93%
Crimes Against Society	1,884	2,108	-10.63%
Total	3,271	3,461	-5.49%

Annual

System-Wide	Apr-24-Mar-25	Apr-23-Mar-24	% Change
Crimes Against Persons	2,062	2,115	-2.51%
Crimes Against Property	862	730	18.08%
Crimes Against Society	5,869	3,155	86.02%
Total	8,793	6,000	46.55%

Average Emergency Response Times

Monthly

Mar-25	Mar-24	% Change
3.38	5.50	-38.55%

Six Months

Oct-24-Mar-25	Oct-23-Mar-24	% Change
3.70	5.35	-30.89%

Annual

Apr-24-Mar-25	Apr-23-Mar-24	% Change
4.58	5.45	-15.97%

Bus Operator Assaults

Monthly

Mar-25	Mar-24	% Change
10	10	0.00%

Six Months

Oct-24-Mar-25	Oct-23-Mar-24	% Change
43	86	-50.00%

Annual

Apr-24-Mar-25	Apr-23-Mar-24	% Change
133	167	-20.36%

Ridership

Monthly

Mar-25	Mar-24	% Change
26,511,392	25,880,698	2.44%

Six Months

Oct-24-Mar-25	Oct-23-Mar-24	% Change
156,046,267	147,169,264	6.03%

Annual

Apr-24-Mar-25	Apr-23-Mar-24	% Change
313,915,552	292,953,804	7.16%

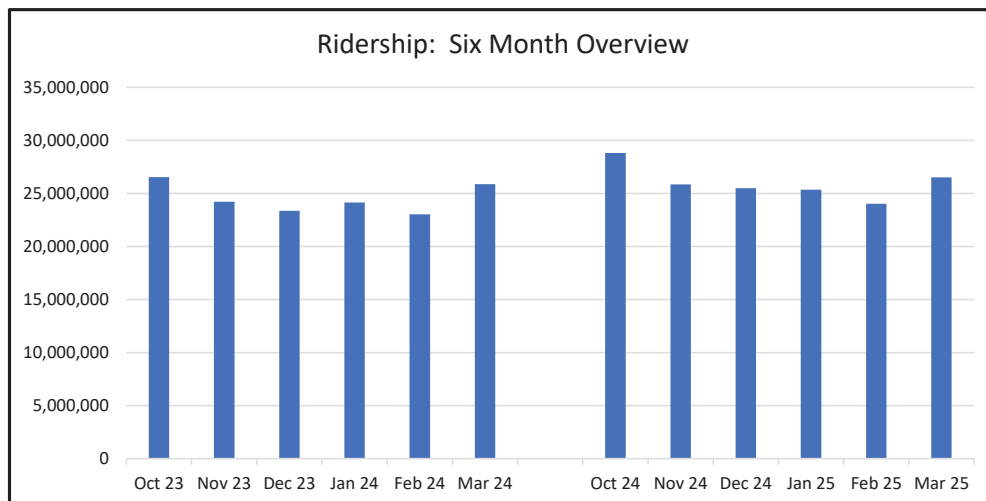
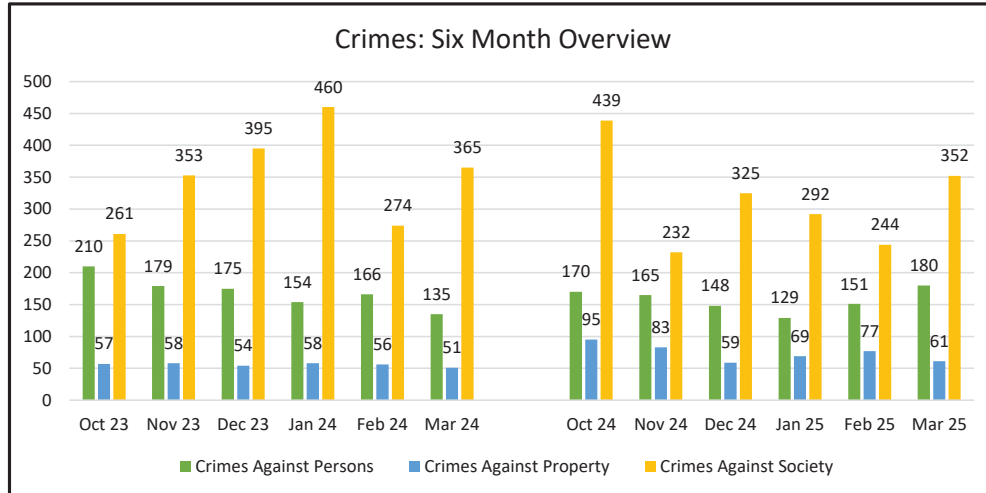


SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

MARCH 2025

Attachment G



A LINE (BLUE)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPd	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	1	2	0	44
Aggravated Assault	9	9	1	76
Aggravated Assault on Operator	0	0	0	1
Battery	5	10	6	125
Battery Rail Operator	0	0	0	0
Sex Offenses	1	1	0	13
SUB-TOTAL	16	22	7	259
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPd	FYTD
Burglary	0	0	0	1
Larceny	2	5	0	142
Bike Theft	0	0	0	1
Motor Vehicle Theft	1	1	0	9
Arson	0	0	0	2
Vandalism	1	3	0	30
SUB-TOTAL	4	9	0	185
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPd	FYTD
Weapons	6	2	0	44
Narcotics	17	1	0	188
Trespassing	53	8	2	539
SUB-TOTAL	76	11	2	771
TOTAL	96	42	9	1,215

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	2	1	1	7
Azusa Downtown	0	0	3	21
Irwindale	0	0	0	2
Duarte/City of Hope	0	0	0	5
Monrovia	0	0	0	6
Arcadia	0	0	0	3
Sierra Madre Villa	4	1	0	11
Allen	0	0	0	2
Lake	0	0	0	18
Memorial Park	2	0	1	7
Del Mar	0	0	0	5
Fillmore	2	0	0	9
South Pasadena	3	0	0	11
Highland Park	0	0	1	24
Southwest Museum	1	1	1	32
Heritage Square	0	0	2	21
Lincoln/Cypress	2	1	1	31
Chinatown	0	0	28	146
Union Station	1	0	7	25
Little Tokyo/Arts Dist	2	0	1	51
Historic Broadway	3	1	0	29
Grand Av Arts/Bunker Hill	1	0	16	211
7th St/Metro Ctr	0	0	0	14
Pico	3	0	6	55
Grand/LATTC	0	0	11	75
San Pedro St	1	0	2	15
Washington	1	0	0	19
Vernon	0	1	0	10
Slauson	0	0	0	24
Florence	1	0	0	28
Firestone	1	2	0	35
103rd St/Watts Towers	1	0	0	22
Willowbrook/Rosa Parks	3	2	4	98
Compton	2	1	1	30
Artesia	1	1	1	42
Del Amo	1	1	0	17
Wardlow	0	0	0	0
Willow St	1	0	1	16
PCH	1	0	0	5
Anaheim St	0	0	0	8
5th St	0	0	0	1
1st St	0	0	0	1
Downtown Long Beach	3	0	1	12
Pacific Av	2	0	0	3
Blue Line Rail Yard	0	0	0	7
Other	0	0	0	0
Total	45	13	89	1,214

ARRESTS				
AGENCY	LAPD	LASD	LBPd	FYTD
Felony	46	8	1	330
Misdemeanor	45	34	0	992
TOTAL	91	42	1	1,322

CITATIONS				
AGENCY	LAPD	LASD	LBPd	FYTD
Misdemeanor Citations	0	0	3	5
Other Citations	76	24	0	1,118
Vehicle Code Citations	2	20	0	123
TOTAL	78	44	3	1,246

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPd	FYTD
Routine	Currently Unavailable	163	5	3,548
Priority	Currently Unavailable	105	35	1,217
Emergency	Currently Unavailable	10	3	177
TOTAL	0	278	43	4,942

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPd
Dispatched	22%	N/C	2%
Proactive	78%	N/C	98%
TOTAL	100%	0%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	84%
Blue Line-LASD	N/C
Blue Line-LBPd	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPd	FYTD
Azusa	0	24	0	241
Irwindale	0	19	0	222
Duarte Station	0	5	0	63
Monrovia	0	7	0	99
Magnolia Ave	0	0	0	0
Arcadia Station	0	15	0	162
Pasadena	0	28	0	381
South Pasadena	0	4	0	130
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	43	0	0	406
Slauson	0	4	0	107
Florence	0	13	0	148
Firestone	0	13	0	106
103rd St	0	0	0	99
Willowbrook	0	27	0	123
Compton	0	10	0	56
Artesia	0	14	0	62
Del Amo	0	3	0	47
Wardlow Rd	0	0	4	20
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	43	186	4	2,472

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

B LINE (RED)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	1
Robbery	6	34
Aggravated Assault	8	72
Aggravated Assault on Operator	0	0
Battery	14	186
Battery Rail Operator	0	0
Sex Offenses	4	21
SUB-TOTAL	32	314
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	7	55
Bike Theft	0	0
Motor Vehicle Theft	0	1
Arson	0	0
Vandalism	1	22
SUB-TOTAL	8	78
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	16	115
Narcotics	59	647
Trespassing	135	2,036
SUB-TOTAL	210	2,798
TOTAL	250	3,190

ARRESTS

AGENCY	LAPD	FYTD
Felony	120	780
Misdemeanor	135	3,225
TOTAL	255	4,005

CITATIONS

AGENCY	LAPD	FYTD
Other Citations	289	3,004
Vehicle Code Citations	13	347
TOTAL	302	3,351

CALLS FOR SERVICE

AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	20%
Proactive	80%
TOTAL	100%

CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	5	1	11	772
Civic Center/Grand Park	2	0	4	32
Pershing Square	4	0	31	370
7th St/Metro Ctr	6	1	17	256
Westlake/MacArthur Park	3	1	46	506
Wilshire/Vermont	0	1	12	218
Wilshire/Normandie	1	0	1	26
Vermont/Beverly	0	0	8	92
Wilshire/Western	0	0	3	69
Vermont/Santa Monica	0	0	0	49
Vermont/Sunset	2	0	4	65
Hollywood/Western	0	0	8	76
Hollywood/Vine	3	2	11	100
Hollywood/Highland	2	1	5	81
Universal City/Studio City	2	0	18	80
North Hollywood	2	1	31	398
Red Line Rail Yard	0	0	0	0
Total	32	8	210	3,190

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM

Red Line- LAPD	82%
----------------	-----

LEGEND

Los Angeles Police Department

C LINE (GREEN)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	3	30
Aggravated Assault	0	3	29
Aggravated Assault on Operator	0	0	0
Battery	0	1	19
Battery Rail Operator	0	0	0
Sex Offenses	0	1	8
SUB-TOTAL	1	8	86
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	3	0	37
Bike Theft	0	0	0
Motor Vehicle Theft	1	0	11
Arson	0	0	0
Vandalism	0	1	10
SUB-TOTAL	4	1	58
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	14
Narcotics	0	6	55
Trespassing	4	0	63
SUB-TOTAL	4	6	132
TOTAL	9	15	276

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
LAX/Metro Transit Center				
Aviation/Century	0	0	0	0
Aviation/Imperial	0	4	2	27
Hawthorne/Lennox	3	0	0	14
Crenshaw	1	0	0	17
Vermont/Athens	0	1	1	9
Harbor Fwy	0	0	1	69
Avalon	1	0	1	25
Willowbrook/Rosa Parks	0	0	1	31
Long Beach Bl	3	0	3	49
Lakewood Bl	1	0	0	6
Norwalk	0	0	1	23
Total	9	5	10	270

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	7	73
Misdemeanor	1	11	257
TOTAL	1	18	330

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	2	14	327
Vehicle Code Citations	0	1	10
TOTAL	2	15	337

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	66	1,983
Priority	Currently Unavailable	27	363
Emergency	Currently Unavailable	2	31
TOTAL	0	95	2,377

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	N/C
Proactive	84%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	85%
Green Line-LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

E LINE

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	2
Robbery	2	0	30
Aggravated Assault	4	1	24
Aggravated Assault on Operator	0	0	0
Battery	9	2	70
Battery Rail Operator	0	0	0
Sex Offenses	0	0	6
SUB-TOTAL	15	3	132
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	3
Larceny	5	2	51
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	0	1	12
SUB-TOTAL	5	3	67
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	0	9
Narcotics	5	1	47
Trespassing	14	0	358
SUB-TOTAL	20	1	414
TOTAL	40	7	613

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	0	0	0	5
East LA Civic Ctr	0	0	0	3
Maravilla	0	1	0	2
Indiana (both LAPD & LASD)	0	0	0	28
Soto	0	0	1	21
Mariachi Plaza	0	0	1	21
Pico/Aliso	1	0	1	8
Little Tokyo/Arts Dist	0	0	0	3
Historic Broadway	0	0	0	0
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	2
Pico	0	0	0	8
LATTC/Ortho Institute	0	0	0	88
Jefferson/USC	1	1	0	10
Expo Park/USC	1	0	0	15
Expo/Vermont	2	0	0	43
Expo/Western	3	0	17	58
Expo/Crenshaw	0	1	0	75
Farmdale	2	0	0	19
Expo/La Brea	1	1	0	46
La Cienega/Jefferson	2	0	0	93
Culver City	0	0	0	4
Palms	0	2	0	5
Westwood/Rancho Park	1	0	0	3
Expo/Sepulveda	1	0	0	7
Expo/Bundy	0	0	0	7
26th St/Bergamot	1	2	0	7
17th St/SMC	0	0	0	7
Downtown Santa Monica	2	0	1	25
Expo Line Rail Yard	0	0	0	0
Total	18	8	21	613

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	8	1	73
Misdemeanor	14	9	529
TOTAL	22	10	602

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	24	8	710
Vehicle Code Citations	2	0	14
TOTAL	26	8	724

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	89	1,293
Priority	Currently Unavailable	16	207
Emergency	Currently Unavailable	2	21
TOTAL	0	107	1,521

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	15%	N/C
Proactive	85%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	86%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	7	65
Figuerroa St	0	0	0
Exposition Blvd	91	0	1,294
Culver City	0	4	104
Santa Monica	0	94	779
TOTAL	91	105	2,242

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	11
Aggravated Assault	3	14
Aggravated Assault on Operator	0	0
Battery	5	23
Battery Bus Operator	0	0
Sex Offenses	1	1
SUB-TOTAL	10	49
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	7
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	9
SUB-TOTAL	0	16
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	1	4
Narcotics	3	44
Trespassing	0	26
SUB-TOTAL	4	74
TOTAL	14	139

ARRESTS		
AGENCY	LAPD	FYTD
Felony	6	36
Misdemeanor	4	59
TOTAL	10	95

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	14	134
Vehicle Code Citations	57	168
TOTAL	71	302

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	21%	
Proactive	79%	
TOTAL	100%	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	4	0	0	21
Laurel Canyon	1	0	0	5
Valley College	0	0	0	2
Woodman	1	0	2	7
Van Nuys	1	0	0	8
Sepulveda	0	0	0	2
Woodley	0	0	0	1
Balboa	0	0	0	2
Reseda	1	0	0	40
Tampa	0	0	1	3
Pierce College	0	0	0	0
De Soto	0	0	0	3
Canoga	1	0	0	5
Warner Center	0	0	0	0
Sherman Way	1	0	0	7
Roscoe	0	0	0	2
Nordhoff	0	0	0	1
Chatsworth	0	0	1	30
Total	10	0	4	139

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	83%

LEGEND
Los Angeles Police Department

J LINE (SILVER)

ATTACHMENT G
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	5
Aggravated Assault	0	0	7
Aggravated Assault on Operator	0	0	0
Battery	2	0	8
Battery Bus Operator	0	0	2
Sex Offenses	0	0	2
SUB-TOTAL	2	0	24
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	4
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	2
SUB-TOTAL	0	0	6
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	0	10
Trespassing	0	0	33
SUB-TOTAL	0	0	45
TOTAL	2	0	75

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	3
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	2
Alameda	0	0	0	0
Downtown	0	0	0	1
37th St/USC	0	0	0	7
Slauson	1	0	0	12
Manchester	0	0	0	14
Harbor Fwy	0	0	0	18
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	1	0	0	13
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	1
Total	2	0	0	71

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	5
Misdemeanor	1	0	37
TOTAL	1	0	42

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	84
Vehicle Code Citations	1	0	30
TOTAL	1	0	114

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	6	52
Priority	Currently Unavailable	2	17
Emergency	Currently Unavailable	0	1
TOTAL	0	8	70

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	9%
Proactive	84%	91%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

K LINE

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	4
Aggravated Assault	0	1	4
Aggravated Assault on Operator	0	0	0
Battery	0	0	16
Battery Bus Operator	0	0	0
Sex Offenses	0	1	1
SUB-TOTAL	0	2	25
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	0	10
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	1	1
Vandalism	0	1	4
SUB-TOTAL	1	2	15
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	3
Narcotics	0	0	5
Trespassing	1	1	23
SUB-TOTAL	1	1	31
TOTAL	2	5	71

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	1	0	20
Martin Luther King Jr Station	0	0	0	7
Leimert Park Station	0	0	0	5
Hyde Park Station	0	0	0	9
Fairview Heights Station	0	0	0	1
Downtown Inglewood Station	0	0	0	2
Westchester / Veterans Station	1	0	0	4
LAX/Metro Transit Center				

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	1	10
Misdemeanor	3	6	48
TOTAL	3	7	58

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	1	8	45
Vehicle Code Citations	0	1	4
TOTAL	1	9	49

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	67	1,021
Priority	Currently Unavailable	9	57
Emergency	Currently Unavailable	0	4
TOTAL	0	76	1,082

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	N/C
Proactive	84%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	85%
K Line - LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	0
Robbery	7	2	79
Aggravated Assault	12	2	118
Aggravated Assault on Operator	0	0	24
Battery	13	6	252
Battery Bus Operator	5	2	66
Sex Offenses	6	1	34
SUB-TOTAL	43	13	574
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	5	2	117
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	9	3	96
SUB-TOTAL	14	5	215
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	31
Narcotics	5	2	99
Trespassing	0	1	27
SUB-TOTAL	5	3	157
TOTAL	62	21	946

LASD's Crimes per Sector		
Sector		FYTD
Westside	4	27
San Fernando	0	7
San Gabriel Valley	1	47
Gateway Cities	7	71
South Bay	9	103
Total	21	255

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	1	16
West Valley	2	20
North Hollywood	5	30
Foothill	1	12
Devonshire	0	9
Mission	3	17
Topanga	0	5
Central Bureau		
Central	11	131
Rampart	5	38
Hollenbeck	0	18
Northeast	1	20
Newton	2	51
West Bureau		
Hollywood	3	34
Wilshire	6	33
West LA	3	25
Pacific	2	13
Olympic	2	54
Southwest Bureau		
Southwest	2	47
Harbor	2	13
77th Street	8	76
Southeast	2	28
Total	61	690

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	14	1	182
Misdemeanor	5	14	397
TOTAL	19	15	579

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	29	18	1,269
Vehicle Code Citations	144	1	1,355
TOTAL	173	19	2,624

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	196	1,569
Priority	Currently Unavailable	100	863
Emergency	Currently Unavailable	5	33
TOTAL	0	301	2,465

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	3%
Proactive	0%	97%
TOTAL	0%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	91%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	2
Robbery	0	2
Aggravated Assault	1	12
Aggravated Assault on Operator	0	0
Battery	5	40
Battery Rail Operator	0	0
Sex Offenses	0	5
SUB-TOTAL	6	61
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	4	19
Bike Theft	0	0
Motor Vehicle Theft	0	1
Arson	0	0
Vandalism	1	12
SUB-TOTAL	5	32
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	7	10
Trespassing	0	36
SUB-TOTAL	7	47
TOTAL	18	140

ARRESTS		
AGENCY	LAPD	FYTD
Felony	12	31
Misdemeanor	6	49
TOTAL	18	80

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	12	676
Vehicle Code Citations	1	7
TOTAL	13	683

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	19%
Proactive	81%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	81%

LEGEND	
Los Angeles Police Department	

7TH & METRO STATION

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	1
Aggravated Assault	0	0
Aggravated Assault on Operator	0	0
Battery	0	1
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	0	2
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	0
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	0	0
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	1	1
Trespassing	0	0
SUB-TOTAL	1	1
TOTAL	1	3

ARRESTS		
AGENCY	LAPD	FYTD
Felony	1	1
Misdemeanor	0	0
TOTAL	1	1

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	0	0
TOTAL	0	0

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	15%
Proactive	85%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	85%

LEGEND	
Los Angeles Police Department	



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment G

Sexual Crimes / Harassment Calls for Service March 2025

Calls related to sexual crimes/harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between March 1 and March 31, Metro Transit Security, LAPD, LASD, and LBPD received fifteen (15) incidents and referred fourteen victims of sexual crimes/harassment to the above free hotlines. One incident was a public urination incident observed by a Metro Transit Security Officer.

Incident Type & Totals						
	Mar 25	Feb 25	% Change	Mar 25	Mar 24	% Change
Sexual Harassment	0	0	0.0%	0	0	0.0%
Sexual Battery	10	6	66.7%	10	7	42.9%
Lewd Conduct	2	1	100.0%	2	1	100.0%
Indecent Exposure	3	1	200.0%	3	1	200.0%
Rape	0	0	0.0%	0	2	-100.0%
TOTAL	15	8	87.5%	15	11	36.4%

Counseling Information Provided	
	March 2025
Yes	14
No - If no, why?	1
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	1
TOTAL	15

Frontline Safety – Additional Data (March 2025)

Operator Safety

Figures A and B provide context on operator assaults in March compared to prior months and years. Figures C and D illustrate the methods and reasons for assaults, respectively.

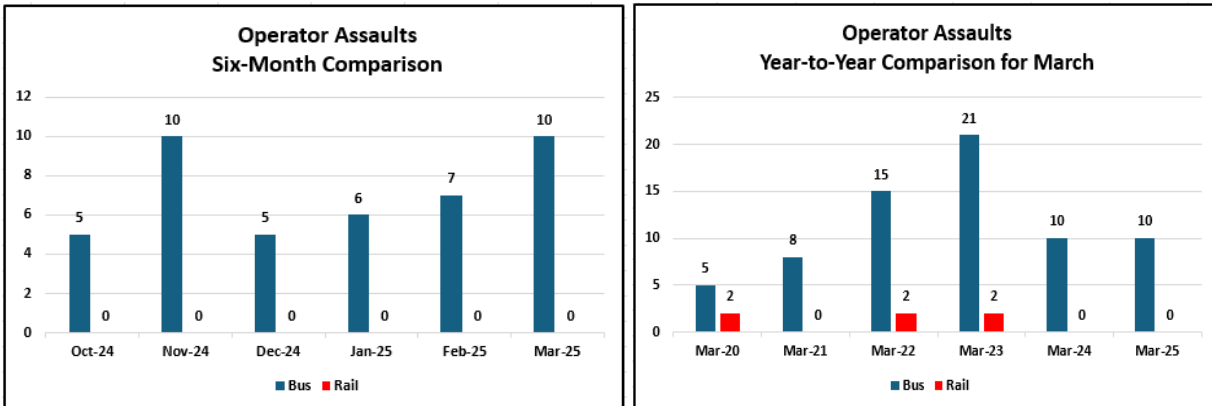


Figure A (Left) and Figure B (Right)

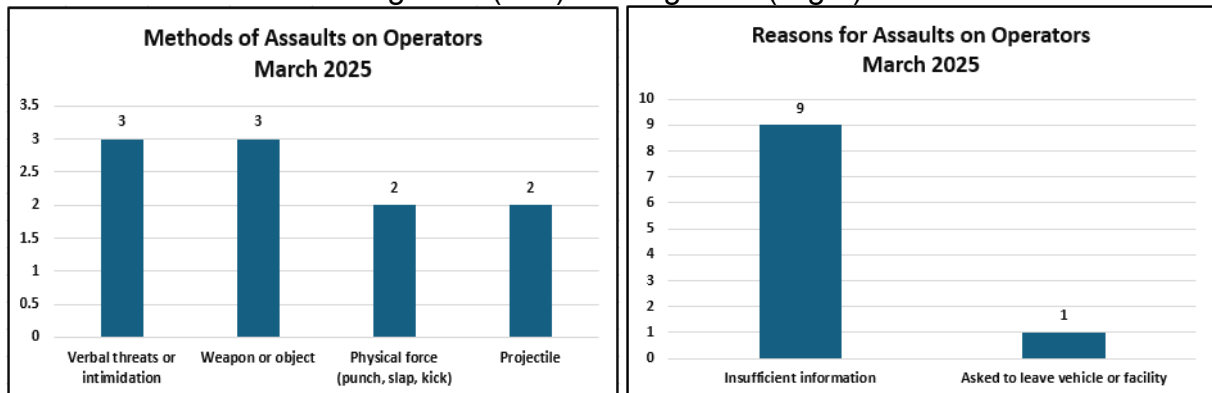


Figure C (Left) and Figure D (Right)

For more details on each report of an operator assault, see the next page.

Attachment H

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
3/1/2025	0:00	60	3982	Main & 5th Street	Suspect spat at victim then swung a skateboard at the barrier glass.	Barrier present - closed	Insufficient information	Weapon or object used as a weapon	No
3/2/2025	17:23	901	3997	8234 Can Nuys Blvd	Suspect attempted to fight victim. Suspect attempted to gain access to driver seat and flee. No physical contact between the operator and suspect.*	Barrier present - closed	Insufficient information	Verbal threats or intimidation	No
3/4/2025	0:09	Div 1	N/A	1130 E. 6th Street	Victim asked suspect to leave lobby. Suspect grabbed victim's face breaking victim's glasses and causing injury to victim's face.*	Outside of operator area	Asked to leave vehicle or facility	Physical force (punch, slap, kick)	No
3/4/2025	16:15	53	1856	6th Street & Towne Ave	Suspect sprayed unknown aerosol at victim through the gap of the bus barrier.	Barrier present - closed	Insufficient information	Projectile	No
3/10/2025	7:39	204	8714	Vermont/120th, Los Angeles	Suspect poked bus operator with an unknown object outside of bus.	Outside of operator area	Insufficient information	Weapon or object used as a weapon	No
3/13/2025	13:56	901	19532	North Hollywood Station	Suspect struck operator's shoulder while operator attempted to wake up suspect.	Outside of operator area	Insufficient information	Physical force (punch, slap, kick)	No
3/15/2025	8:30	212	3858	Hollywood & Sycamore	Suspect pointed a BB gun at victim.	Barrier present - closed	Insufficient information	Verbal threats or intimidation	No
3/23/2025	0:02	720	8735	Burton & Sherbourne	Suspect brandished pepper spray towards victim.*	Barrier present - closed	Insufficient information	Verbal threats or intimidation	No
3/24/2025	6:00	4	9586	Santa Monica/5th, Santa Monica	Suspect arrested for pushing bus barrier into bus operator.	Barrier present - open	Insufficient information	Weapon or object used as a weapon	No
3/29/2025	14:55	720	8787	Wilshire & Normandie	Suspect threw beer at operator through driver side window which was open.	Barrier present - closed	Insufficient information	Projectile	No

*The total number of assaults in this report is higher than the total number of crimes categorized as operator assaults in the general crime report, because these three assaults were categorized as a different crime or as a more severe crime.

Assaults per Vehicle Revenue Mile

The Federal Transit Administration (FTA)'s National Transit Database (NTD) added an assaults per vehicle revenue mile (VRM) requirement as part of the reporting of assaults on transit workers from transportation agencies. While transit agencies are required to report this metric annually to the NTD, this report will provide a monthly update, showing the most recent 12-month rolling average. Due to Metro's vast service area (measured in Vehicle Revenue Miles), the metric is normalized by 100,000 miles.

The rolling yearly average rate of assaults on transit workers (including rail, bus, and other frontline workers) per 100,000 vehicle revenue miles in March 2025 was 1.18, compared to 1.19 in February 2025. This means that over the last 12 months ending March 2025, there was an average of 1.18 assaults per 100,000 revenue miles, a 0.8% decrease compared to the 12 months ending February 2025.

Other Frontline Staff Safety

Assaults on security officers involve physical altercations as they approach individuals to enforce the Code of Conduct, often provoking confrontational reactions. LASD provides enhanced training focused on officer safety, de-escalation, arrest laws, and customer service. Similarly, Contract Security has expanded its training to reduce officer assaults.

For frontline staff like Ambassadors, Blue Shirts, and Custodians, assaults are unpredictable and can include spitting, verbal threats, or throwing objects. They also may face physical assaults. All frontline staff undergo de-escalation training to better manage uncooperative or aggressive individuals.

Figures E and F illustrate assault methods and reasons, respectively.

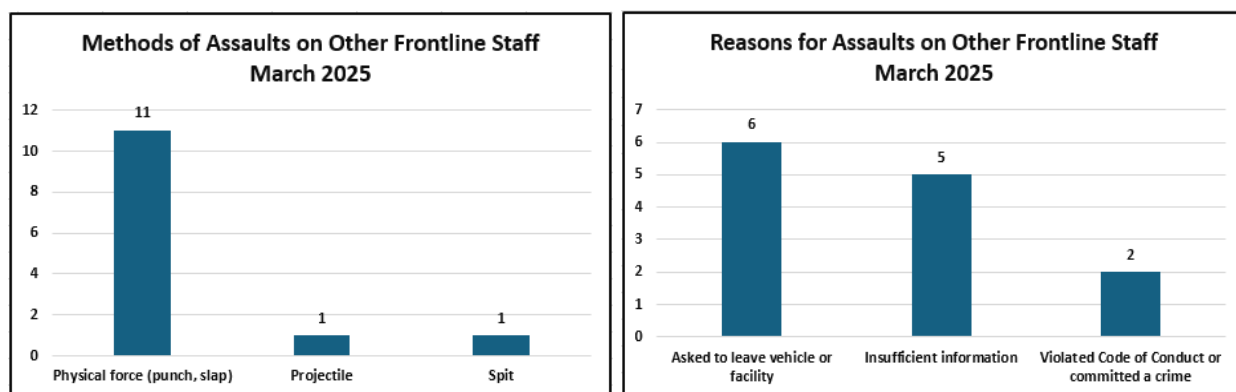


Figure E (Left) and Figure F (Right)

2025

Monthly Update On Public Safety

*Operations, Safety, & Customer Experience Committee Meeting
May 15, 2025*



ENGAGED & VISIBLE DEPLOYMENT

LAW ENFORCEMENT

LAPD, LASD, and LBPd enforce the penal code on the system, including conducting trespass investigations.

- Officers made 514 arrests and issued 765 citations.

CUSTOMER SENTIMENT

- *Reddit* – A rider complimented Metro police officers for checking everyone's TAP cards and being more visible on the A Line.
- *Instagram* – A Metro post on G Line improvements generated positive engagement, with many people leaving positive comments about bus safety and reliability improvements.

TRANSIT SECURITY

- TSOs issued 183 citations and 79 written warnings.
 - 87% of violations issued at TAP-to-Exit locations

They also provided support at Firestone & Lake stations(A Line) during the rollout of the taller faregates.

Bus Safety Teams conducted end-of-line operations during Owl Service at G Line Chatsworth and North Hollywood Stations.

METRO AMBASSADORS

Ambassadors provide support to riders, connecting riders to resources and reporting safety incidents or maintenance needs.

- 3,645 Cleanliness Issues
- 2,373 Graffiti Incidents
- 552 Elevator and Escalator Problems

END OF LINE OPERATIONS

Contract Security (CS) officers offload trains at 11 end-of-line (EOL) rail stations.

- CS officers cleared 15,758 trains and offloaded 7,763 patrons.

ACCESS CONTROL

- **Firestone Faregate Survey Shows 95% Support**
 - 9 out of 10 live within station zip code (95% BIPOC)
 - 98% say cleaner station & easier entry/exit
 - 97% feel safer entering, waiting, and riding
 - 97% want to see expansion to more stations
- **Safe, clean, free-to-use Throne Bathrooms expanding to more stations**
 - Chinatown (A), Memorial Park (A), Vermont/Sunset (B), Culver City (E)
- **Upgraded BikeLink Lockers see +200% growth**



Over 100 Firestone Riders Recently Surveyed



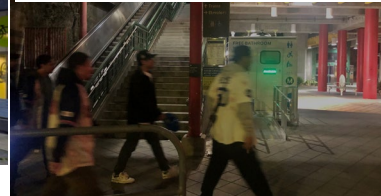
Observatory-bound tourist snaps photo at Vermont/Sunset



Chinatown Throne Sees Uptick After Dodger Games + Adjacent Building Security Approves of New Amenity



Culver City Throne near Ivy Station



Before & After



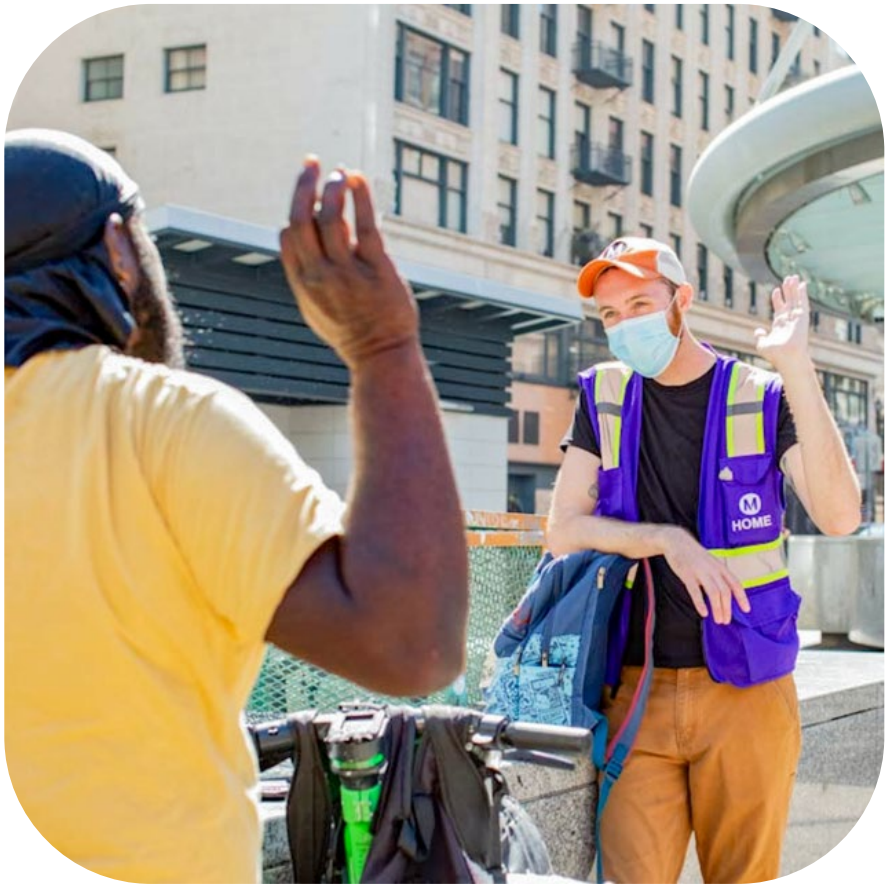
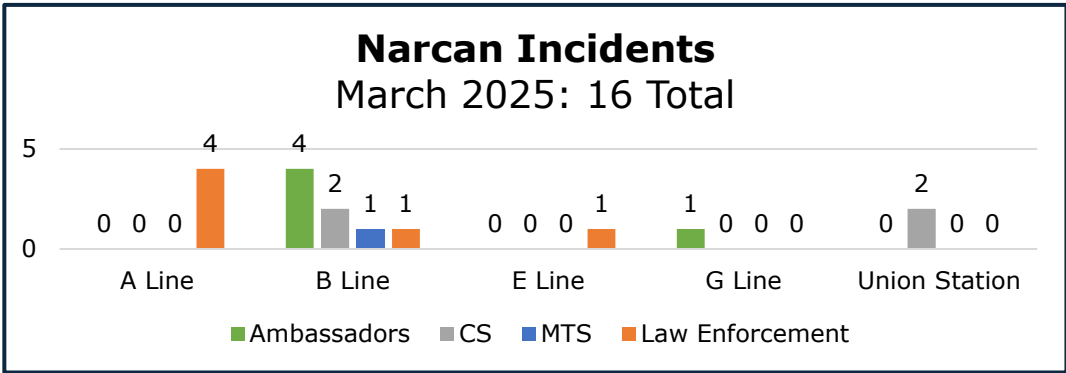
PARTNERSHIPS TO MITIGATE SOCIETAL ISSUES

Metro utilizes a care-based approach, collaborating with the Department of Health Services (DHS) and homeless service agencies to deploy multidisciplinary outreach teams (MDTs) across the rail and bus system.

In the first three quarters of FY25:



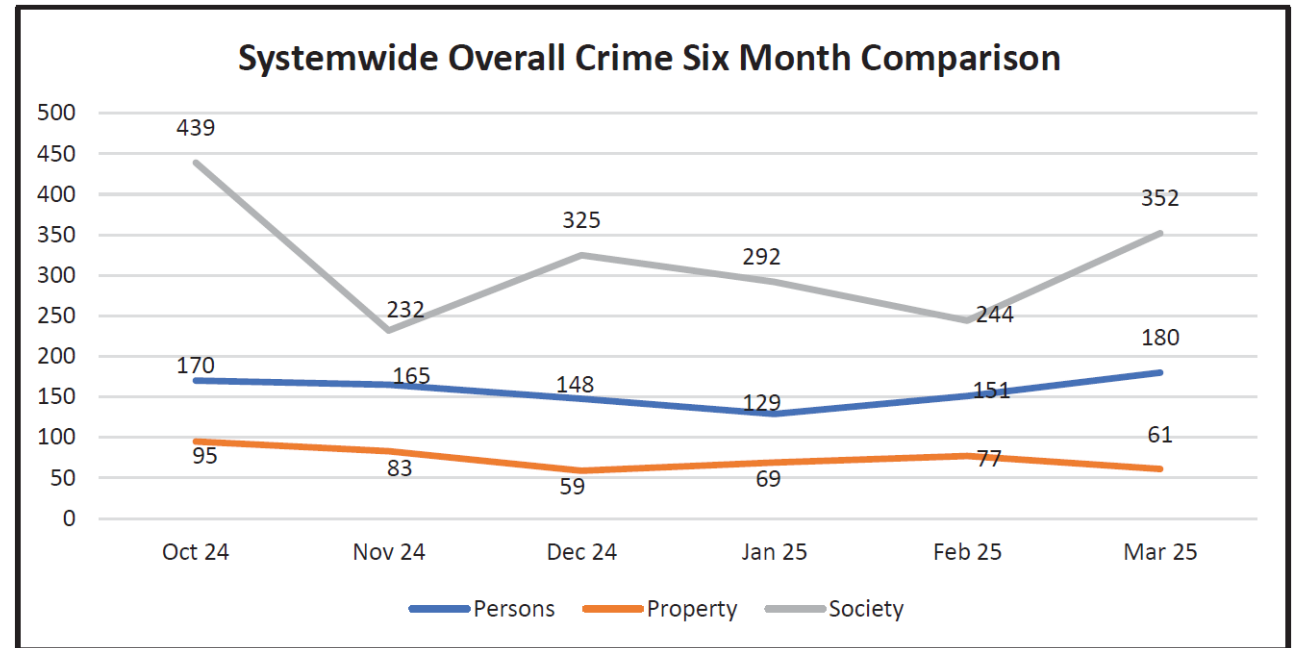
Metro has also worked closely with other County departments to help identify programs and improve access to mental health and substance abuse resources.



PARTNERSHIPS TO MITIGATE SOCIETAL ISSUES

March 2025 vs. February 2025

- **Crimes Against Property** decreased by 20.8%, driven by fewer thefts.
- **Crimes Against Persons** increased by 19.2% due to a rise in aggravated assaults that occurred mid-month.
 - However, they declined again, seen as a temporary fluctuation without systemic drivers.
- **Crimes Against Society** increased by 44.3%.
 - LAPD provided extra patrols to Union Station for TAP-to-Exit, which generated additional crime reports and arrest activity.

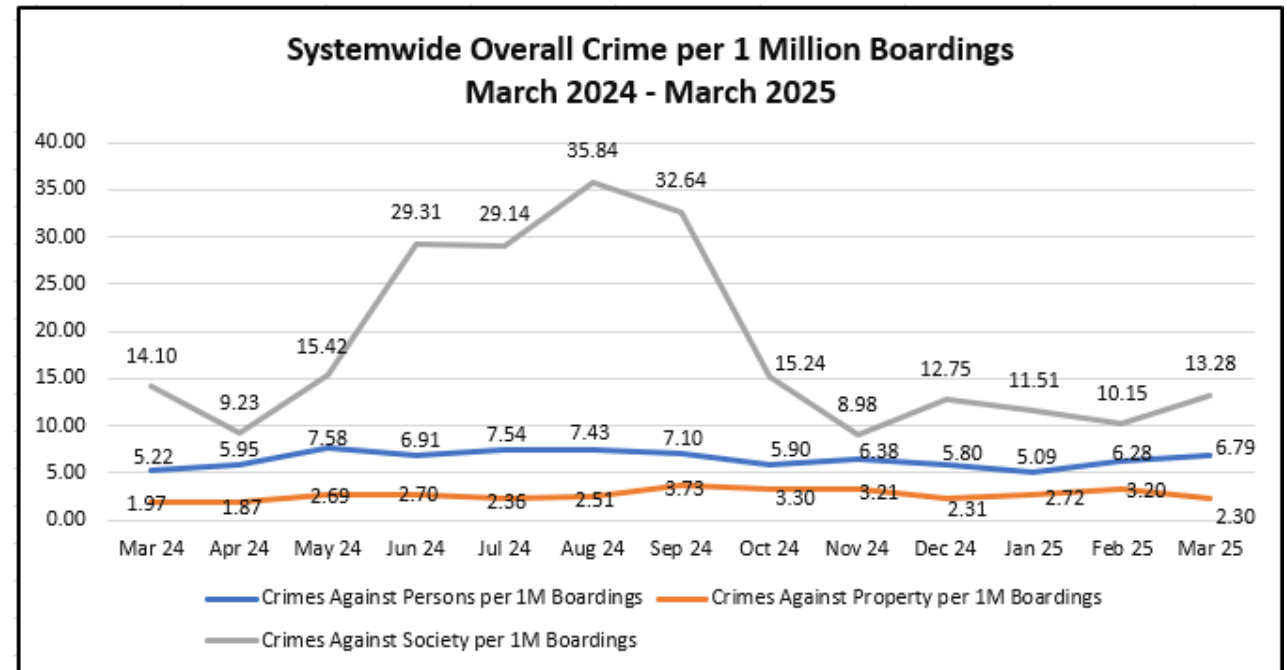


PARTNERSHIPS TO MITIGATE SOCIETAL ISSUES

March 2025 vs. February 2025

Per one million boardings

- **Crimes Against Property** decreased by 28.2%, driven by fewer thefts.
- **Crimes Against Persons** increased by 8% due to a rise in aggravated assaults that occurred mid-month.
 - However, they declined again, seen as a temporary fluctuation without systemic drivers.
- **Crimes Against Society** increased by 30.8%.
 - LAPD provided extra patrols to Union Station for TAP-to-Exit, which generated additional crime reports and arrest activity.



PARTNERSHIPS TO MITIGATE SOCIETAL ISSUES

- 24 assaults on Metro frontline personnel:
 - **10 Operator Assaults** (from 7 in February)
 - **14 Other Frontline Staff** (from 16 in February)
- Using physical force, using a weapon or object, projectile, and making verbal threats/intimidation were the methods of assaults on operators.
- In March, 782,820 revenue miles were traveled between each operator assault.

An analysis of the top ten bus lines for January to March 2024 vs. 2025 reveals a **22% decrease in assaults** (23 vs. 18).

- March 2024: 9 out of 10 assaults caused injuries, with 4 operators needing medical treatment
- March 2025: Of 10 assaults, none required medical treatment

