



## Board Report

File #: 2025-0347, File Type: Informational Report

Agenda Number: 38.

### OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE JUNE 18, 2025

**SUBJECT: JUNE 2025 SERVICE CHANGE**

**ACTION: RECEIVE AND FILE**

#### **RECOMMENDATION**

RECEIVE AND FILE status report on the bus and rail service changes effective Sunday, June 22, 2025.

#### **ISSUE**

Metro makes service changes twice a year in June and December to improve service for our riders. These service changes are also coordinated with bus and rail operator assignment changes required by the labor contract.

#### **BACKGROUND**

The most recent service change was implemented in December 2024 with no issues encountered with implementation, which included the transfer of two Metro lines to Pasadena Transit, detouring of the G Line at Van Nuys Station, and significant route changes at Elysian Valley (Line 96 now 296) and Willowbrook (Line 260). Ridership continues to increase, with the data from Q1 CY25 showing year-over-year growth of 4.3% for bus average weekday ridership and 3.5% for rail average weekday ridership.

Average weekly bus on-time performance has also improved from 73.4% (March 2024) to 75.0% (March 2025) in response to the many improved bus schedules, additional field supervision, operator hiring, and low bus service cancellation rates, all of which contribute to improved reliability since the December 2024 service change.

For the Metro bus system, the June 2025 service change will focus on enhancements to routes and schedules to improve reliability, connectivity, and access for customers, as well as adjusting bus lines for ongoing impacts from the fires in January 2025.

Rail service ridership continues to recover, with Q1 CY25 average weekday rail ridership at 57.2%

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and average weekend rail ridership at 78.4% of pre-COVID levels, compared to 55.3% weekday and 74.5% weekend ridership recovery a year earlier in Q1 CY24.

Rail on-time performance remained high at 99.13% for Q1 FY25 (January to March 2025) compared to 99.2% for Q1 FY24 (January to March 2024).

Rail service changes in June 2025 are minor schedule changes for the A and E Lines, with the C and K light rail line schedules already changed from June 6 with the opening of the LAX/Metro Transit Center.

## **DISCUSSION**

Metro's June 2025 service change will take effect Sunday June 22, 2025, with a focus on improved convenience and reliability for our riders.

### **Rail Service:**

New C and K Line light rail schedules have been developed to reflect the opening of the new LAX/Metro Transit Center on June 6, 2025. With the opening of the new LAX/ Metro Transit Center, the K Line will provide continuous passenger service south of the Westchester/Veterans Station to the LAX/Metro Transit Center and Redondo Beach Station, with no need for passengers to ride the connecting C & K Line Link bus service. LAX Metro Connector shuttle bus service provided by Los Angeles World Airports will link the new LAX/Metro Transit Center Station to the LAX terminals before the expected opening of the LAX People Mover Train in early 2026.

Weekday, Saturday, and Sunday schedule adjustments will be made to the A and E Lines, with minor changes to trip times to increase their reliability. Their service frequencies will remain the same. No changes will be made to the B and D Line subway schedules.

### **Bus Service:**

The June 2025 bus service changes will include a range of customer experience improvements, with enhancements to routes and schedules to help people more conveniently and reliably travel where and when they need to, as well as address operational issues such as detour impacts from the January 2025 fires.

### **Improved Reliability:**

Operator and customer feedback and system data reports on ridership and on-time performance are reviewed to identify lines with ongoing low on-time performance or crowding. Of Metro's 117 bus lines, adjustments are being made to 58 weekday, 60 Saturday, and 50 Sunday bus schedules in for the June 2025 service. These changes will better match current ridership, traffic levels and travel times in support of improved on-time performance, as well as to ensure operators have enough time to take rest breaks at the end of each trip. New schedules can be viewed at [mybus.metro.net](https://mybus.metro.net) <<https://mybus.metro.net>>.

### **Adjusted Service levels:**

To better align with actual ridership, eight bus lines will have a small reduction of one or two trips on weekdays and/or weekends: Lines 2, 4, 10/48, 16, 108, 134, 232. The service hours saved will be reallocated to other bus improvements.

#### Improved Connectivity:

Metro is making strategic route changes to improve access to key destinations, improve regional connectivity, and resolve operational issues. This includes scheduling semi-permanent route detours until further notice due to the fire zone recovery efforts in the Eaton and Pacific Palisades.

A summary of bus changes is provided below. Additional details and maps are provided in Attachment A:

- **Line 10 (Downtown LA - West Hollywood):** Service westbound at West Hollywood to be extended to Santa Monica Bl/San Vicente Bl to allow for convenient connection to Line 4.
- **Line 28 (Downtown LA - Century City):** Weekdays eastbound service will have one trip around 4 pm extended to start from Century City to accommodate high ridership.
- **Line 30 (Downtown LA - Pico / Rimpau Transit Center):** East terminal will be relocated from Temple/Garey to Central Av/1st St adjacent to Little Tokyo/Arts District A & E Line Station to provide bus operators access to 24-hour facilities. This requires the relocation of the first westbound stop from Alameda/1st St to Central Av/1st St.
- **Line 51 (Downtown LA - CSU Dominguez Hills):** A detour southbound is required due to operational issues with the right turn from eastbound 7th St to southbound San Pedro St. The detour will operate via southbound Spring St, left on 9th St, right on San Pedro St, then continue on regular route.
- **Line 62 (Downtown LA - Hawaiian Gardens):** A segment operating on Olympic Bl between Calada St and Boyle Av will be rerouted to operate on 8th St via Olympic Bl, right on 8<sup>th</sup> St, right on Boyle Av, then continue regular route to avoid delays and reduce passenger travel times. This change has an associated change to the Line 66 route, which will be modified to travel directly via Olympic Bl, omitting 8<sup>th</sup> St.
- **Line 66 (Wilshire/Western Station - Montebello Metrolink Station):** Line 66 operating on a segment of 8th St between Calada St and Soto St will be rerouted to operate directly on Olympic Bl. This will avoid delays, reduce passenger travel times, and has an associated change to Line 62, which will be modified to serve 8<sup>th</sup> St.
- **Line 134 (Santa Monica - Malibu):** The schedule for this line weekdays and weekends will be modified to reflect the ongoing impacts to a 10-mile section of Pacific Coast Highway from the Palisades fire with bus stop closures.
- **Line 258 (Paramount - Highland Park):** The first weekday northbound trip will be modified to begin at Paramount/Alondra instead of Telegraph/Atlantic for customer convenience.
- **Line 260 (Willowbrook/Rosa Parks Station - Pasadena):** Northbound route will be rerouted to depart Willowbrook/Rosa Parks Station via southbound Willowbrook Av, left on 119th St, left

on Mona Bl, right on Imperial Hwy, then continues on the regular route. This resolves operational issues with existing routes and avoids delays at the rail crossing.

- **Line 296 (Burbank Station - Lincoln / Cypress Station via Riverside Dr):** Line 296 will be rerouted from Figueroa St to operate via Ave 26, San Fernando Rd, and Riverside Dr, adding convenient stops at Ave 26/Figueroa St to connect Lines 81, 90, 94, and 251 on Figueroa St and other nearby destinations.
- **Line 577 (El Monte Station - Long Beach VA Medical Center):** The current south terminus at Long Beach for Line 577 on 7th St just east of Chandler St. will be relocated approximately 250 feet further east along 7th St due to operational issues with the current location.
- **Line 603 (Downtown LA - Glendale Galleria):** Line 603 will be renumbered to Line 93 to align with Metro's standard route numbering system. Route path and service schedules will remain the same.
- **Line 602 (Westwood - Paul Revere Middle School):** Due to fire recovery efforts in the Pacific Palisades Fire, Line 602 route is still not operating west of Sunset/ Allenford (Paul Revere Middle School). This route truncation will be made semi-permanent until further notice pending completion of recovery efforts.
- **Line 605 (Grande Vista/Olympic - LAC+USC Outpatient Clinic):** Reroute southbound route via 4<sup>th</sup> St, left on Fresno, right on 1<sup>st</sup> St, right on Lorena, then resume regular route. There is no change to the northbound route, which resolves operational issues with two turning movements.
- **Line 660 (Del Mar Station - Woodbury Rd / Fair Oaks Av):** Due to the fire recovery efforts in Eaton, the existing Line 660 detour route will be made semi-permanent until further notice. No service will be provided north of Woodbury Rd until recovery efforts are complete.
- **Line 662 (Del Mar Station -Woodbury Rd / Lincoln Av Layover):** Due to Eaton fire recovery efforts, the existing Line 662 detour route will be made semi-permanent until further notice. No service will be provided north of Woodbury Rd until recovery efforts are complete.

### Customer Information

Printed materials (summary brochure, service change notices, and updated schedules for each impacted line) summarizing the upcoming service changes are being distributed starting two weeks before implementation on buses, Metro.net, social media, Source posts, and on signage installed at all impacted bus stops. The June Metro Service Council meetings also provided an overview of the changes. In addition, implementation was supported by staff assigned to stops with more significant changes, as well as Metro Ambassadors throughout the system to inform riders of route changes one week before implementation.

### EQUITY PLATFORM

The June 2025 service change focuses on improving customer experience for our riders, especially residents of Equity Focus Communities (EFCs) who rely on transit for their mobility. It includes revised bus schedules to enhance service reliability (on-time performance), extra bus trips for added capacity, increased bus service frequencies for reduced wait times, and rerouted bus services for

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greater connectivity and improved access to opportunity.

Of the 58 weekday, 60 Saturday, and 50 Sunday bus lines with schedules revised for improved reliability, 20 weekday, 27 Saturday, and 18 Sunday lines have over 50% of their route miles operating in EFCs. Overall service cancellations are low and should remain very low (< 2.0%) as additional new bus operators are hired to maintain operator staffing levels.

The continued operation of the entire 7 million revenue hours of service based on the NextGen Bus Plan allocates the highest service levels to EFCs, where high-quality transit is a key to enhanced mobility for residents. Metro will continue to receive feedback from riders regarding the service changes via Metro Ambassadors and other agency staff deployed at key bus stops and bus lines, Metro Customer Service call centers, the Metro website, social media blog (The Source), as well as at the five Metro Service Council meetings held monthly across the Metro's service area and located in or near EFCs.

### **VEHICLE MILES TRAVELED OUTCOME**

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.\* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

This item supports Metro's systemwide strategy to reduce VMT through planning and operational activities that will improve and further encourage transit ridership, ridesharing, and active transportation. Metro's Board-adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives.

\*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

These service changes support Metro Strategic Plan Goal 1: Provide high quality mobility options that enable people to spend less time traveling. The service changes also respond to the sub-goal of investing in a world-class transit system that is reliable, convenient, safe, and attractive to more users for more trips.

### **NEXT STEPS**

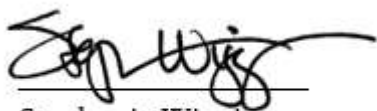
Staff will implement the June 2025 Service Change on Sunday, June 22. Marketing of the changes began on Monday, June 9, and will continue to and beyond the June 22, 2025, implementation date.

### **ATTACHMENTS**

Attachment A - June 2025 Bus Service Changes Overview

Prepared by: Joe Forgiarini, Senior Executive Officer, Service Development, (213) 418-3400

Reviewed by: Conan Cheung, Chief Operations Officer, (213) 418-3034

A handwritten signature in black ink, appearing to read 'Step Wiggins', written over a horizontal line.

Stephanie Wiggins  
Chief Executive Officer

## Description of June 2025 Service Change

Starting Sunday, June 22, 2025, Metro is making changes to improve reliability and get riders where they need to go, when they need to go.

### New LAX/Metro Transit Center

- The new LAX/Metro Transit Center Station is set to open on Friday, June 6, 2025. This facility will replace the existing LAX City Bus Center and the Aviation/LAX Station Bus Transit Center. To enhance connectivity and improve passenger amenities, Metro will be adjusting bus Lines 102, 111, 117, 120, 232, and 40 (Owl service). These changes aim to better serve the new C and K rail lines, as well as the LAX/Metro Transit Center.
- Additionally, with the opening of the new LAX/Metro Transit Center Station, Metro will discontinue Line 857. This transition will enable passengers to travel seamlessly along the full K Line connecting Expo/Crenshaw to Redondo Beach.

### Rail Service Changes

- **New Schedule:** The C and K Lines have new schedules reflecting the opening of the LAX/Metro Transit Center.
- **Improved Reliability:** We're adjusting Weekday, Saturday, and Sunday A and E Line schedules to better match actual travel times and reducing wait times for riders.

### Bus Service Changes

- **Improved Scheduled Reliability:** We're adjusting schedules on multiple lines to better match actual travel times and improve connections, reducing wait times for riders.
- **Weekdays (Monday – Friday):** (Total 58 Bus Lines) 2, 4, 10, 14, 16, 18, 20, 28, 33, 35, 40, 53, 55, 60, 62, 70, 78, 92, 94, 105, 106, 134, 150, 152, 161, 165, 166, 167, 169, 182, 206, 210, 211, 217, 218, 222, 224, 230, 232, 234, 236, 240, 242, 244, 246, 265, 266, 267, 460, 487, 602, 605, 611, 660, 662, 690, 720, and 761.
- **Saturdays:** (Total 60 Bus Lines) Lines 2, 4, 10, 14, 16, 18, 20, 28, 33, 35, 40, 53, 55, 60, 62, 70, 78, 92, 94, 102, 105, 106, 108, 111, 117, 125, 134, 150, 161, 165, 166, 167, 169, 182, 204, 206, 207, 210, 212, 217, 222, 224, 232, 236, 240, 244, 265, 266, 267, 460, 487, 602, 611, 660, 662, 690, 720, 754, and J Line (910, 950).
- **Sundays:** (Total 50 Bus Lines) 2, 4, 10, 16, 18, 20, 33, 53, 55, 60, 62, 70, 78, 92, 94, 102, 105, 106, 108, 111, 125, 134, 150, 161, 165, 166, 167, 169, 206, 207, 217, 222, 224, 232, 234, 236, 240, 244, 265, 266, 267, 460, 487, 602, 611, 660, 662, 690, 720, and J Line (910, 950).
- **Adjusted Service Levels:** To better align with actual ridership, the following lines will have a small reduction in trips on weekdays and/or weekends. The service hours saved will be reallocated to other improvements listed above:
  - Line 2: Weekday, Saturday, & Sunday
  - Line 4: Weekday
  - Line 10/48: Saturday & Sunday
  - Line 16: Weekday

- Line 108: Saturday & Sunday
- Line 134: Weekday
- Line 232: Saturday & Sunday
- **Route Adjustments:** We're making strategic route changes to **improve access to key destinations, improve regional connectivity, and resolve operational issues.** This includes scheduling route detours semi-permanent until further notice due to the Eaton and Pacific Palisades Fires.
- **Selected Trip Extension:** We are extending weekday selected scheduled trips to address increased demand and customer convenience on Lines 28 and 258.
- **Renumber Line Designation:** Line 603 will be **renumbered to Line 93** to align with Metro's standard route numbering system. Route path and service schedules will remain the same.
- **NextGen Stop Consolidation Initiative:** In general, local bus service average stop spacing should be a maximum of 0.25 miles and should not exceed 0.30 miles between any two consecutive stops except in areas where local conditions and/or ridership generators may result in a wider distance between stops.
  - 15 bus lines will discontinue serving 37 stop locations to better align with Metro's stop spacing guideline.

Line	Street Direction	On Street	At/ Between	At Street	Nearside /Farside	Avg Ons	Avg Offs
2	N	Hoover	A	18th St	N	7	30
2	S	Hoover	A	18th St	N	20	4
18	E	Whittier	A	Westside Dr	N	1	16
18	N	Garfield	A	Allston	N	0	2
18	S	Garfield	A	Allston	F	3	1
38	E	Jefferson	A	Hope	N	3	12
38	W	Jefferson	A	Hope	N	6	2
78	E	Main	A	Meridian	F	8	18
78	W	Main	A	Meridian	F	7	9
102	E	Jefferson	A	Hope	N	10	1
102	W	Jefferson	A	Hope	N	1	4
110	E	62nd St	A	Cimarron	N	11	5
110	W	62nd St	A	Cimarron	F	7	13
115	E	Manchester	A	Carlton	N	12	8
115	W	Manchester	A	Carlton	F	6	7
117	E	103rd St	A	Stanford	N	5	7
117	W	103rd St	A	Stanford	F	2	12
125	E	Compton	A	Willow	F	4	5
125	W	Compton	A	Spring	F	1	1
127	E	Compton	A	Willow	F	9	2
127	W	Compton	A	Spring	F	0	0

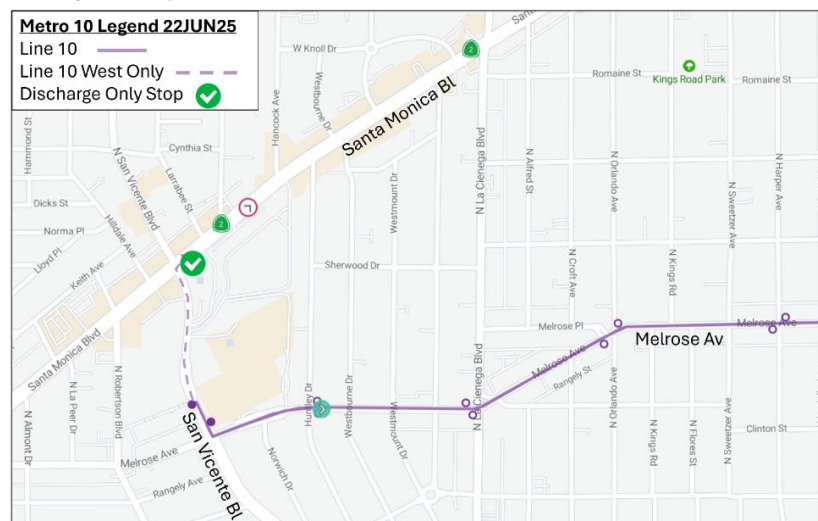


Line	Street Direction	On Street	At/ Between	At Street	Nearside /Farside	Avg Ons	Avg Offs
128	E	Compton	A	Willow	F	1	1
128	W	Compton	A	Spring	F	0	2
206	N	Normandie	A	65th St	N	23	15
206	N	Normandie	A	57th St	N	28	11
206	S	Normandie	A	56th St	N	7	15
206	S	Normandie	A	65th St	N	25	31
212	N	La Brea	A	Fairview	N	12	11
212	N	La Brea	A	Ferndale	N	10	13
212	S	La Brea	A	Ferndale	N	7	10
212	S	La Brea	A	Fairview	F	16	24
233	N	Van Nuys	A	Novice	F	11	13
233	S	Van Nuys	A	Novice	N	17	34
603	N	Hoover	A	18th St	N	13	6
603	N	Hoover	A	Alvarado	F	19	30
603	S	Hoover	A	Alvarado	N	14	28
603	S	Hoover	A	18th St	N	7	14

## Improved Connectivity

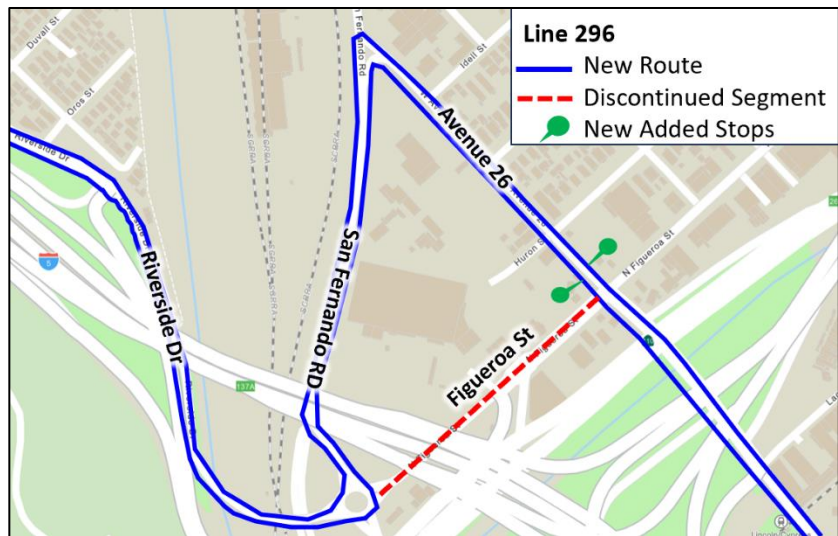
### Line 10 (Downtown LA – West Hollywood)

Passenger service westbound at West Hollywood to be extended to Santa Monica Bl & San Vicente Bl to allow for convenient connection to Line 4.



### Line 296 (Burbank Station – Lincoln / Cypress Station via Riverside Dr)

Line 296 will be rerouted from Figueroa St to operate via Ave 26, San Fernando Rd, Riverside Dr adding convenient stop locations on Ave 26 at Figueroa St to connecting Lines 81, 90, 94, and 251 on Figueroa St and other nearby destinations.



### Fire Recovery Efforts

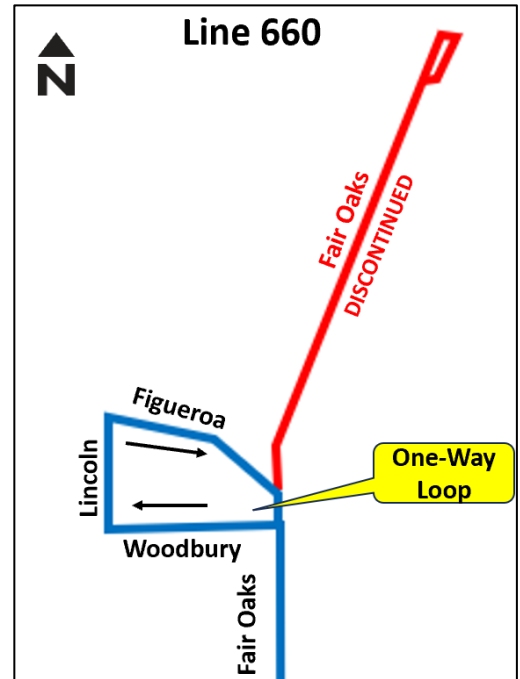
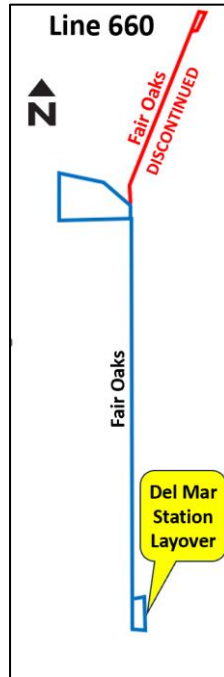
#### Line 602 (Westwood – Paul Revere Middle School)

Due to Pacific Palisades Fire recovery efforts, Line 602 route will continue to not operate west of Sunset and Allenford (Paul Revere Middle School). This route truncation will be made semi-permanent until further notice pending completion of recovery efforts.



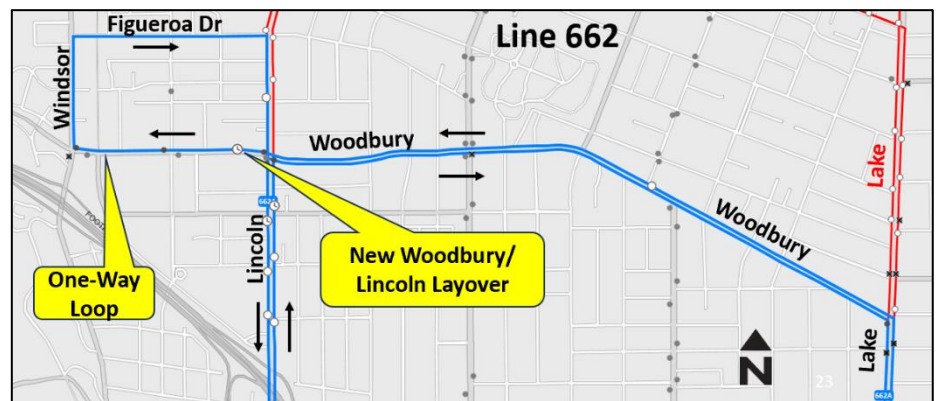
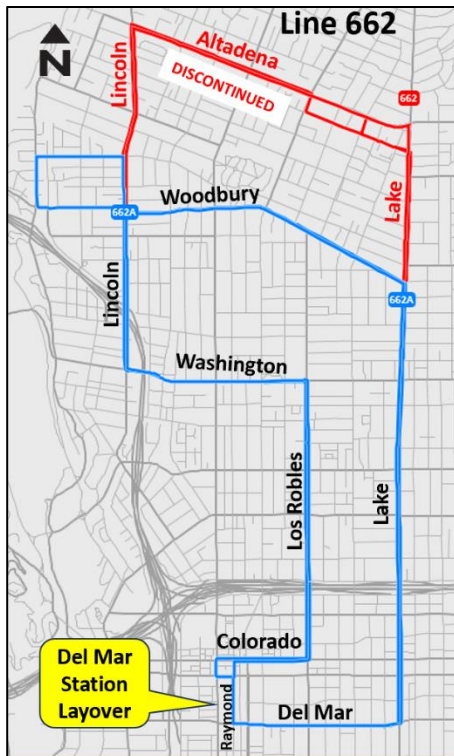
### Line 660 (Del Mar Station – Woodbury Rd / Fair Oaks Av)

Due to Eaton fire recovery efforts, the existing Line 660 detour route will be made semi-permanent until further notice. No service north of Woodbury Rd until recovery efforts are complete.



### Line 662 (Del Mar Station –Woodbury Rd / Lincoln Av Layover)

Due to Eaton fire recovery efforts, the existing Line 662 detour route will be made semi-permanent until further notice. No service north of Woodbury Rd until recovery efforts are complete.



## Improved Route Efficiency

### **Line 62 (Downtown LA – Hawaiian Gardens)**

Segment of Line 62 operating on a Olympic Bl between Calada St and Boyle Av will be rerouted to operate on 8th St via Olympic Bl, R-8th St, R-Boyle Av and regular route to avoid delay and reduce passenger travel times. This change has an associated change to Line 66 which will be altered to travel directly via Olympic Bl, omitting 8th St.



### **Line 66 (Wilshire/Western Station – Montebello Metrolink Station)**

Segment of Line 66 operating on 8th St between Calada St and Soto St will be rerouted to operate directly on Olympic Bl to avoid delay and reduce passenger travel times. This change has an associated change to Line 62 which will be altered to serve 8th St.

## Resolve Operational Issues

### **Line 30 (Downtown LA – Pico / Rimpau Transit Center)**

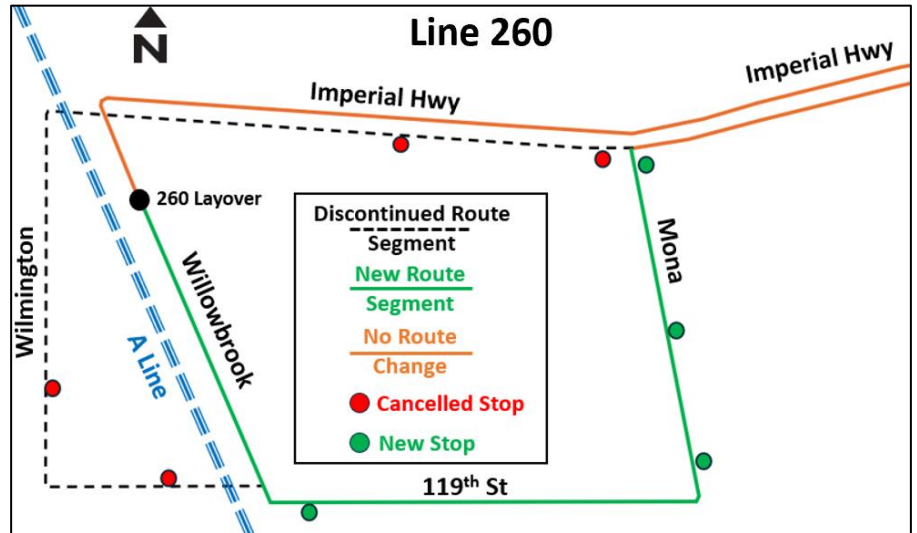
Relocate Line 30 east terminal from Temple & Garey to Central & 1st adjacent to Little Tokyo/Arts District A & E Line Station to provide bus operators access to 24-hour facilities. This requires the relocation of the first westbound stop from Alameda & 1st St to Central & 1st St.





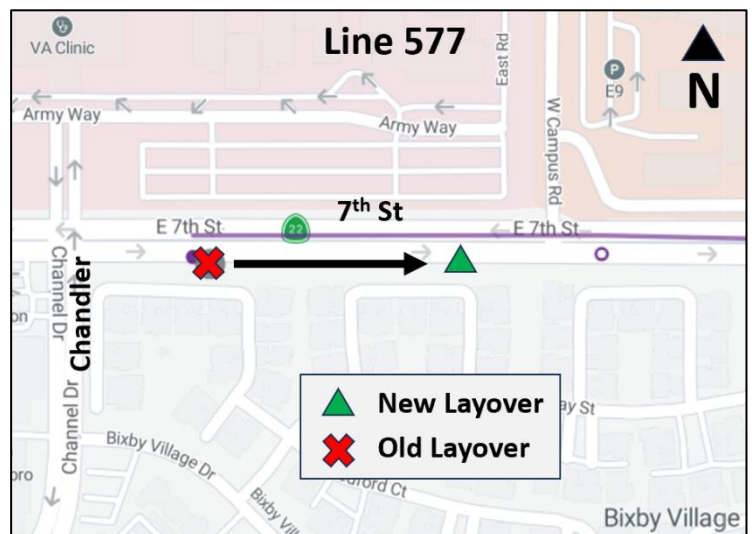
### Line 260 (Willowbrook/Rosa Parks Station – Pasadena)

Reroute northbound departing the Willowbrook/Rosa Parks Station via southbound Willowbrook Av, L-119th St, L-Mona Bl, R- Imperial Hwy and regular route. This resolves operational issues with existing routes and avoids delays from the rail crossing.



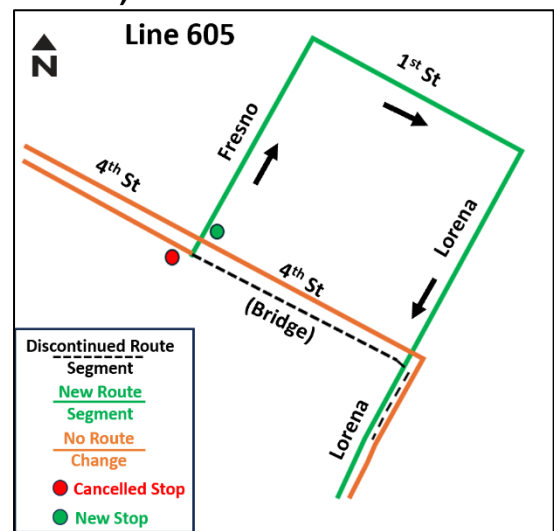
### Line 577 (El Monte Station – Long Beach VA Medical Center)

The current south terminus at Long Beach for Line 577 on 7th St just east of Chandler St. will be relocated approximately 250 feet further east along 7th St due to operational problems with the current location.



### Line 605 (Grande Vista/Olympic – LAC+USC Outpatient Clinic)

Reroute southbound route via 4th St, L-Fresno, R-1st St, R-Lorena and regular route. No change to the northbound route. This resolves operational issues with two turning movements.





**June 2025**  
**Service Change**  
**Effective Sunday, June 22, 2025**

**Operations, Safety, and Customer Experience Committee**  
**June 18, 2025**



**Metro**<sup>®</sup>

# Bus Route Changes Effective June 22, 2025

**These changes are designed to improve service reliability and connectivity for our customers based on NextGen Bus Plan, and help our operators deliver quality service.**

- **Line 62:** Segment operating on Olympic Bl between Calada St and Boyle Av in Boyle Heights will be rerouted to operate on 8<sup>th</sup> St for faster travel. Line 66 will serve Olympic Bl.
- **Line 66:** Segment operating on 8<sup>th</sup> St between Calada St and Soto St at Boyle Heights will be rerouted to operate directly on Olympic Bl for faster travel. Line 62 will serve 8<sup>th</sup> St.
- **Line 134:** Due to Pacific Palisades Fire recovery, new schedule with semi-permanent Malibu bus stop restrictions.
- **Line 296:** Will be rerouted from Figueroa St via Avenue 26 → San Fernando Rd → Riverside Dr, adding convenient stop locations on Avenue 26 at Figueroa St for multiple connecting bus lines.
- **Line 602:** Due to Pacific Palisades Fire recovery, the current detour route will be made semi-permanent.
- **Line 603:** Will be renumbered to Line 93 to match Metro route numbering system for downtown LA bus lines.
- **Lines 660, 662:** Due to Eaton Fire recovery, the current detour routes at Altadena will be made semi-permanent.

**NOTE:** Beyond the changes above, four other bus lines received minor route changes for operational reasons (operator restroom access, customer request for improved access, etc.)

**Improved Reliability:** We're adjusting **58** Weekday, **60** Saturday, and **50** Sunday bus schedules to better match actual travel times and improve connections, reducing wait times for riders.

**LAX / Metro Transit Center:** Opened June 6, 2025. Lines 102, 111, 117, 232, and 40 (Owl Service Only) were rerouted to serve the new station. Line 857 (C & K Link Shuttle) was discontinued. Updated schedules for the C and K light rail lines.

# Lines 62 and 66 Reroute at Boyle Heights for Faster Travel

## What's Changing

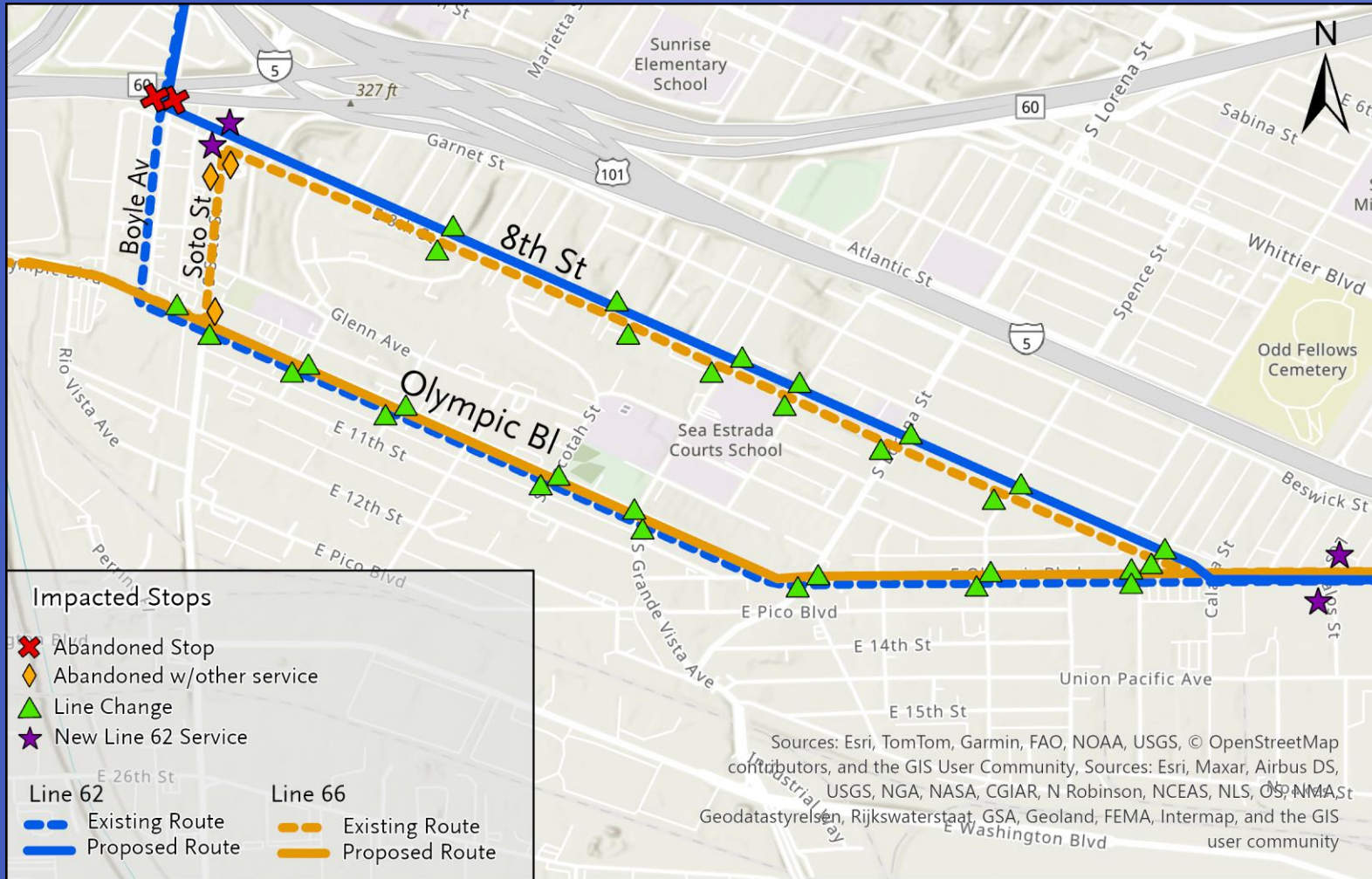
Line 62 will reroute on 8th St between Boyle Av and Olympic Bl, while Line 66 will reroute directly on Olympic Bl instead of running on Soto St and 8th St.

## Impact Assessment

This NextGen reroute for Line 66 direct on Olympic Bl will save riders time. Line 62 will also run a more direct route for riders on 8th St.

## Service Impact

Peak hour running times will decrease by 1 to 3 minutes for Line 66, and by up to 1 minute for Line 62.





# Line 296 Reroute for Improved Accessibility

## What's Changing

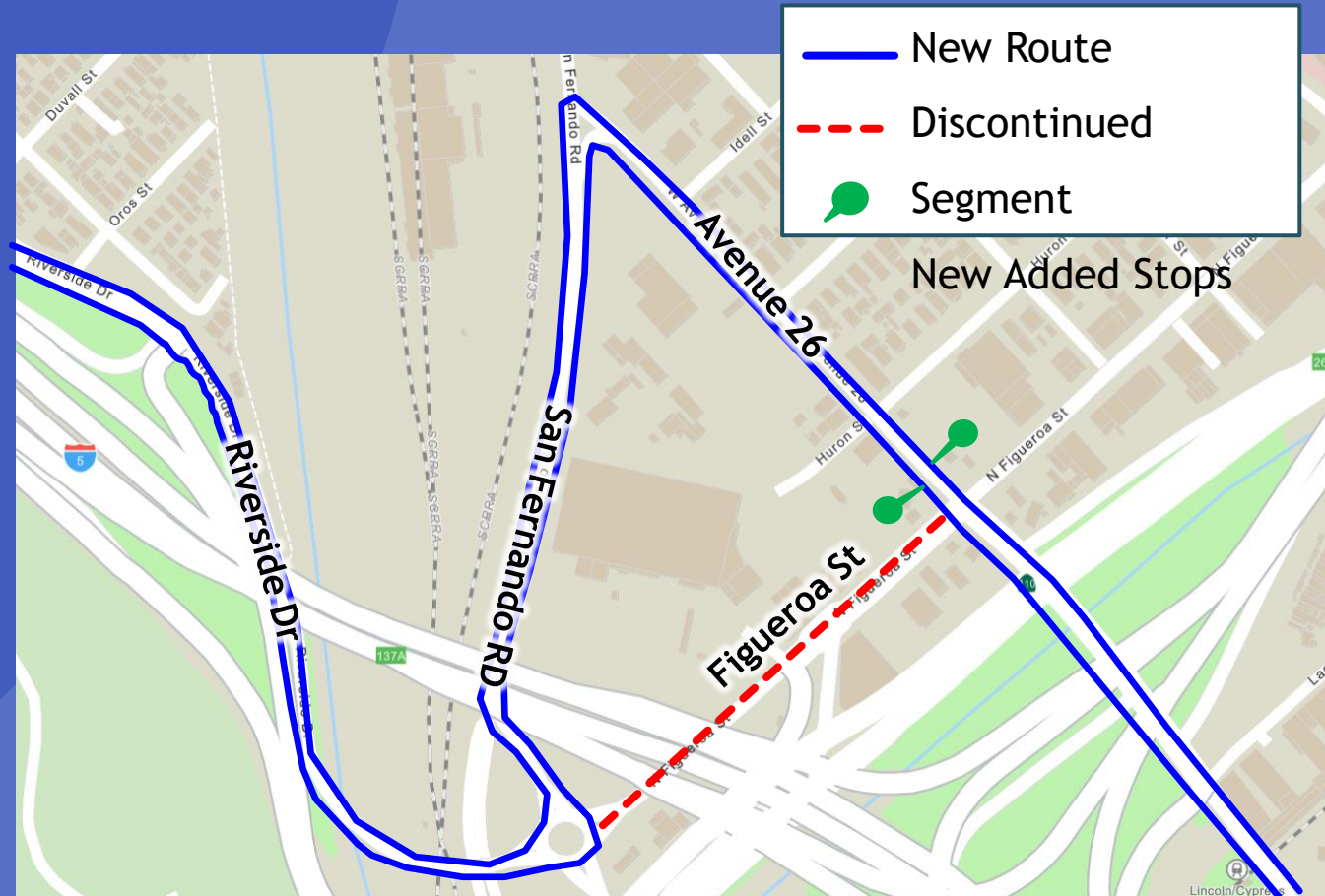
Line 296 will be rerouted from Figueroa St to operate via Avenue 26 → San Fernando Rd → Riverside Dr

## Impact Assessment

Will provide bi-directional service at Avenue 26/Figueroa, a high-demand location for connections requested by riders.

## New Stop Locations

- **Northbound:** Avenue 26, farside Figueroa St (shared with Lines 90, 94)
- **Southbound:** Avenue 26, nearside Figueroa St (shared with Line 251).



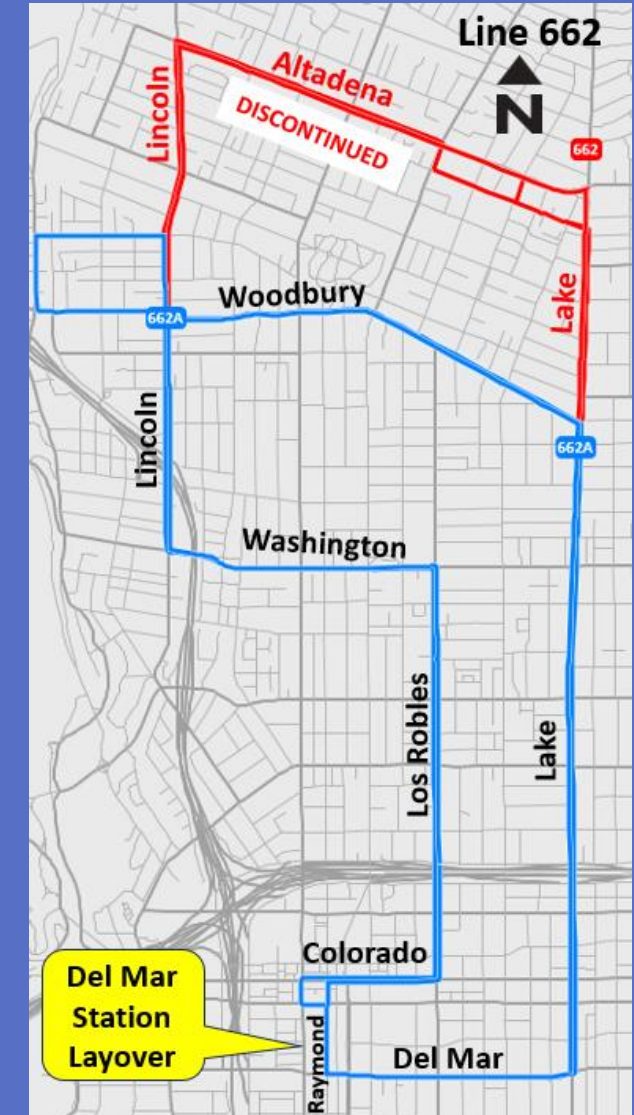
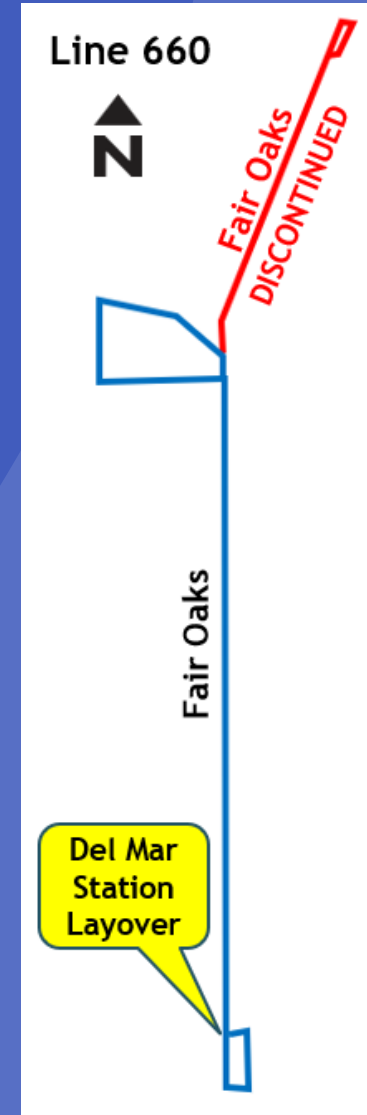
# Fire Recovery Efforts

Due to Pacific Palisades Fire recovery efforts:

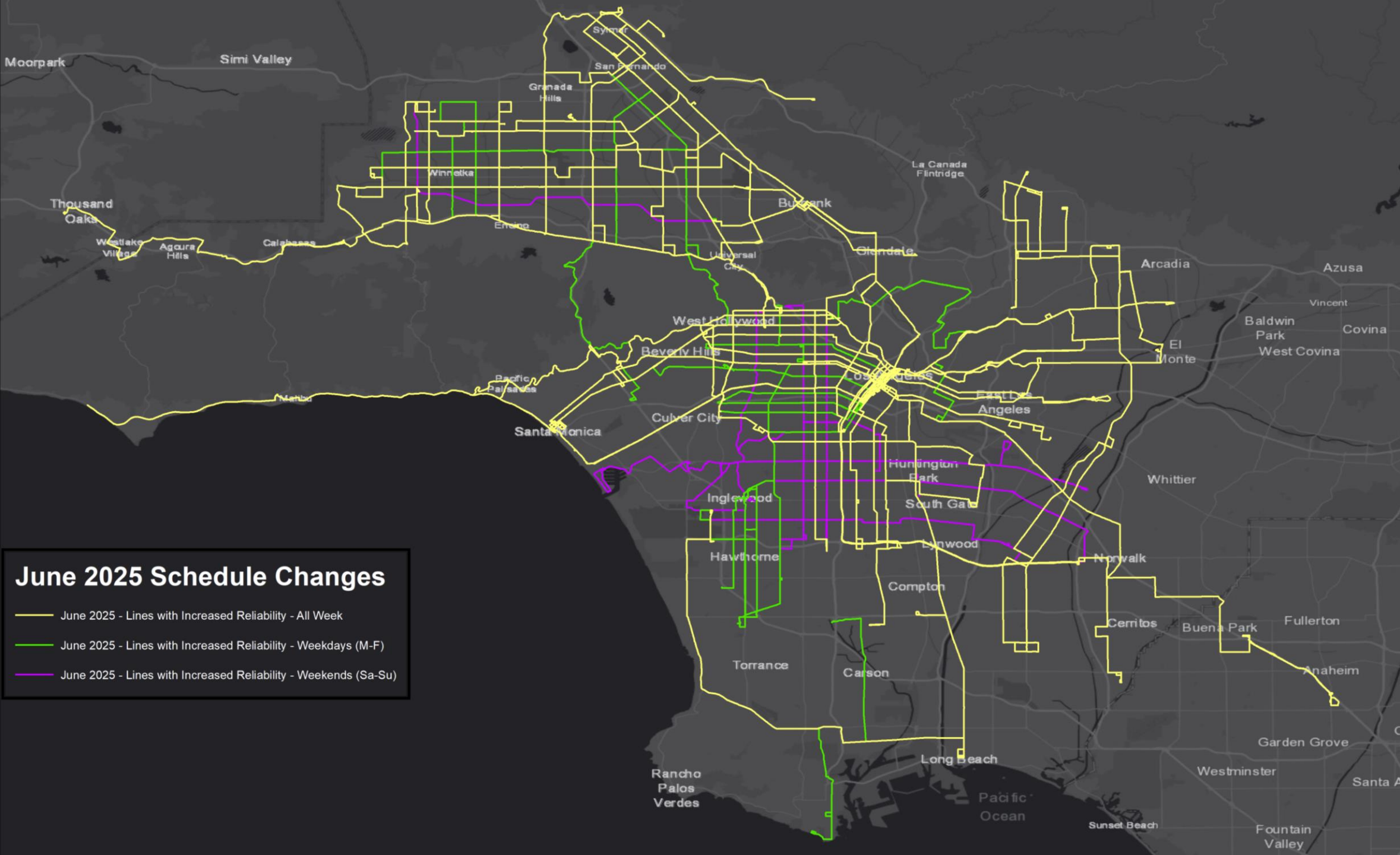
- **Line 134:** PCH semi-permanent stop restrictions
- **Line 602:** Detour route will be made semi-permanent until further notice.



**Lines 660 and 662:** Due to Eaton Fire recovery efforts, detour routes will be made semi-permanent until further notice.

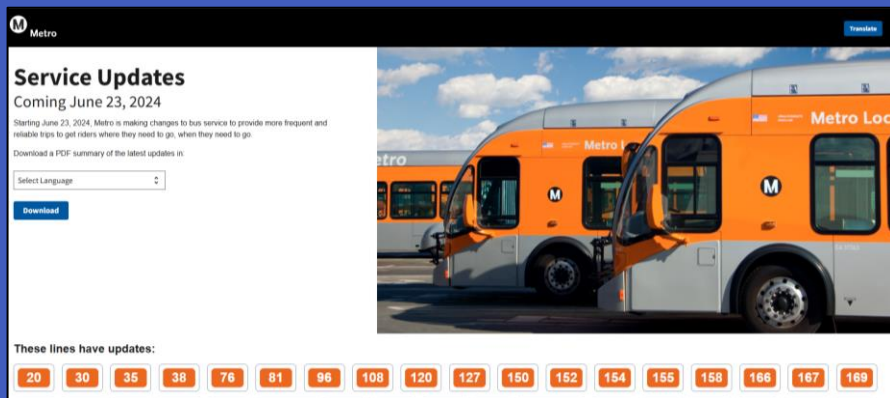






# Implementation

- Staff will work as ambassadors in areas with significant changes
- Informational signs will be installed at impacted bus stops
- Updated bus stop blades will be installed by service change date
- Take One summary brochure and line level Service Change Notices will be available on buses
- Printed schedules will be available on buses and at usual outlets
- Metro Transit Info: 323.GO.Metro (323.466.3876) Monday – Friday, 5am – 9pm, Sat/Sun – 6am – 6pm



► Online “MyBus” information portal

► Current schedules: [metro.net/riding/schedules-2/](https://metro.net/riding/schedules-2/)

► Upcoming schedules: [mybus.metro.net](https://mybus.metro.net). Also available in Spanish, Chinese, Korean, Vietnamese, Japanese, Russian, and Armenian

