Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

Metro

Board Report

File #: 2025-0829, **File Type:** Contract **Agenda Number:** 30.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
OCTOBER 16, 2025

SUBJECT: ACCESS CONTROL INSTALLATION, MAINTENANCE, AND REPAIR SERVICES

ACTION: AWARD CONTRACT

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award a firm fixed unit rate Contract No. OP496680008370 to MCM Integrated Systems, Inc. (MCM) to provide comprehensive access control installation, maintenance, and repair services to mitigate intrusion and enhance security throughout Metro facilities for a Not-To-Exceed (NTE) amount of $7,140,685 for the five-year base period and $1,877,358 for the two-year option, for a combined NTE amount of $9,018,043, effective January 1, 2026, subject to the resolution of any properly submitted protest(s), if any.

ISSUE

The existing access control installation, maintenance, and repair services contract expires December 31, 2025. To avoid a lapse in services and continue providing safe, quality, regularly scheduled, and as-needed access control maintenance services systemwide, including the Metro Gateway Headquarters Building, a contract award is required effective January 1, 2026.

BACKGROUND

Metro's security infrastructure is supported by the Intrusion Detection and Access Control System (IDACS), a centralized platform designed to manage access and detect intrusions throughout Metro facilities. The system utilizes multiple components, including identification badges, badge readers, motion sensors, security cameras, and dedicated computer hardware and software to monitor and control access.

Originally installed at USG in 1995, the system serves as the first line of defense against unauthorized access to the building, its individual floors, and provides access control for employees who work within the building. Since its initial deployment, IDACS has been expanded to all Metro operating divisions, customer service centers, and facilities, now supporting over 30,000 users agency-wide. In addition to supporting employee and facility safety, the IDACS also serves as a vital tool for law enforcement and Metro Transit Security, helping to detect, respond to, and prevent threats to Metro personnel, customers, and assets.

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During the term of the existing contract, the scope of services has expanded to include the K Line (C/LAX) and Regional Connector, Emergency Security Operations Center (ESOC), and Metro Training Facilities expansion projects.

Under the existing contract, MCM has been providing satisfactory services, performing preventative maintenance, inspections, and repairs for Metro's access control and its associated systems and equipment.

DISCUSSION

Under the new contract, the contractor will continue to provide comprehensive maintenance and repair services for Metro's IDACS. The integrated systems covered under this scope include, but are not limited to:

- Sielox Access Control
- Kaplogic Aegis Software
- FLIR Latitude Video Management System
- Bosch Intrusion Alarm Systems
- Aiphone AN8000/IX Intercom Systems
- Programmable Logic Controller (PLC) Systems

These technologies collectively form a robust and scalable platform to safeguard Metro's infrastructure and personnel.

During the term of the new contract, and to support Metro's system expansion projects, the number of IDACS-equipped facilities maintained through the new contract will increase from 533 to 552 to include LAX/MTC, D Line (Purple) Westside Extension Phases I, II & III, and A Line (Blue) Foothill Extension Phase 2B facilities after expiration of their respective one-year warranty maintenance period.

The expanded scope ensures consistent and secure access control coverage across Metro's growing transit network, reinforcing the agency's commitment to safety, operational readiness, and infrastructure protection.

DETERMINATION OF SAFETY IMPACT

Approval of the recommendation will support the efforts of maintaining, expanding, and improving Metro's IDACS, which will improve passenger, employee, and infrastructure safety and security systemwide.

FINANCIAL IMPACT

Funding in the amount of $714,068 for systemwide access control installation, maintenance, and repair services for the remainder of FY26 is allocated under cost center 8370 - Facilities Contracted Maintenance Services, account 50308, Service Contract Maintenance, under various projects.

Since this is a multi-year contract, the cost center manager and Deputy Chief Operations Officer,

Shared Mobility, will be accountable for budgeting the cost in future years.

Impact to Budget

The current source of funds for this action includes operating eligible funds, including Passenger Fares, Propositions A and C, and Measures R and M sales tax revenues, State Transit Assistance (STA), and the Transportation Development Act. These funding sources are eligible for bus and rail operations. Given approved guidelines and provisions, using these funding sources leverages maximum project fund use.

EQUITY PLATFORM

Providing ongoing access control installation, maintenance, and repair services supports the safety of Metro facilities to ensure safe working conditions and safety at stations. This is done by detecting and notifying appropriate personnel of intrusions, which enhances Metro staff and patrons' experience while utilizing Metro's facilities and transit system. This is especially critical in Equity Focus Communities, where individuals often depend on public transportation as their primary means of travel.

As part of this solicitation, Metro hosted a Systemwide Metro Connect Industry Forum Outreach event on December 11, 2024, to provide an overview of the requirements for competitively negotiated procurements. During this outreach event, staff provided detailed information regarding SBE Programs to encourage small business participation.

While the Consultant was a certified DBE at the time of receipt of their proposal, the U.S. Department of Transportation has issued an Interim Final Rule (IFR) that makes changes, including suspension of goals and enforcement, to the DBE Program effective October 3, 2025. Metro is currently reviewing the IFR to identify necessary program and procedural changes to ensure full compliance. As such, while the DBE status is not a factor in the staff recommendation, MCM is a certified small business. This is noteworthy since small businesses are vital for the economy as they drive job creation, foster innovation, and strengthen local communities.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

As part of these ongoing efforts, this item is expected to contribute to further reductions in VMT. This item supports Metro's systemwide strategy to reduce VMT through these maintenance activities that will improve safety at bus and rail stations and further encourage transit ridership. Metro's Board adopted VMT reduction targets were designed to build on the success of existing investments, and

this item aligns with those objectives.

* Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

This action supports Strategic Goal 2: Deliver outstanding trip experiences for all users of the transportation system. Maintaining and improving state-of-the-art video surveillance and access control systems will contribute to safe and secure operations and enhance customers' experience.

ALTERNATIVES CONSIDERED

The Board may elect not to approve the recommendation. This alternative is not recommended as it would result in a gap in service that would impact Metro's system safety, security, operations, and customer experience.

With the completion of a financial-based insourcing/outsourcing study based on a quantitative and qualitative assessment, staff have analyzed insourcing/outsourcing options for access control installation, maintenance, and repair services, among other services. Based on initial findings, access control installation, maintenance, and repair services were not recommended for insourcing as they would require Metro to hire Sielox and Aegis software-certified personnel and purchase additional equipment, vehicles, and supplies to support the installation, maintenance, and repair of Metro's existing access control systems.

NEXT STEPS

Upon approval by the Board, staff will execute Contract No. OP496680008370 with MCM Integrated Systems, to provide access control installation, maintenance, and repair services, effective January 1, 2026.

ATTACHMENTS

Attachment A - Procurement Summary
Attachment B - DEOD Summary

Prepared by:

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Stephanie Wiggins
Chief Executive Officer

PROCUREMENT SUMMARY

ACCESS CONTROL INSTALLATION, MAINTENANCE, AND REPAIR SERVICES/OP496680008370

1.	**Contract Number**: OP496680008370	
2.	**Recommended Vendor**: MCM Integrated Systems, Inc.	
3.	**Type of Procurement (check one):** ☒ **IFB** ☐ **RFP** ☐ **RFP–A&E** ☐ **Non-Competitive** ☐ **Modification** ☐ **Task Order**	
4.	**Procurement Dates**:	
	A. Issued: 1/30/2025	
	B. Advertised/Publicized: 1/30/2025	
	C. Pre-Bid Conference: 2/11/2025	
	D. Bids Due: 3/14/2025	
	E. Pre-Qualification Completed: 7/24/2025	
	F. Ethics Declaration Forms Submitted to Ethics: 3/14/2025	
	G. Protest Period End Date: 10/21/2025	
5.	**Solicitations Downloaded**: 16	**Bids Received**: 1
6.	**Contract Administrator**: Misty Atalanta Alderaan	**Telephone Number**: (213) 922-7673
7.	**Project Manager**: Mark Jackson	**Telephone Number**: (213) 922-6788

A. Procurement Background

This Board Action is to approve the award of Contract No. OP496680008370 to support the installation, maintenance, and repair services for Access Control systems currently installed throughout Metro bus, rail, customer, and administrative support facilities. Board approval of contract awards is subject to the resolution of any properly submitted protest(s), if any.

Invitation for Bids (IFB) No. OP49668 was issued in accordance with Metro's Acquisition Policy and the contract type is firm fixed unit rate.

Four (4) amendments were issued during the solicitation phase of this IFB:

- Amendment No. 1, issued on February 1, 2025, revised the insurance requirements.
- Amendment No. 2, issued on February 21, 2025, extended the questions and answers period and bid due date.
- Amendment No. 3, issued on March 3, 2025, extended the questions and answers period and bid due date, and revised the Scope of Services and Schedule of Quantities and Prices documents.
- Amendment No. 4, issued on March 10, 2025, revised the virtual bid opening date.

A total of 16 firms downloaded the IFB and were included in the planholders' list. A virtual pre-bid conference was held on February 11, 2025, and was attended by one (1) firm. There were (4) questions received for this IFB and responses were provided prior to the bid due date.

A total of one (1) bid was received by the due date of March 14, 2025, from MCM Integrated Systems, Inc.

Since only one (1) bid was received, Metro staff conducted a market survey of firms on the planholders' list to determine why no other bids were received. One firm cited a bond requirement, although no such requirement was included in the solicitation document, and another firm indicated that the project fell outside their typical scope of work.

The results of the market survey indicated that factors beyond Metro's control caused the potential sources not to submit bids and that there were no restrictive elements in the solicitation documents that prevented competition.

B. Evaluation of Bids

This procurement was conducted in accordance, and complies with LACMTA's Acquisition Policy for a competitive sealed bid. MCM Integrated Systems, Inc.'s bid submission was evaluated to determine responsiveness to the solicitation requirements. Areas of responsiveness include meeting all listed minimum qualifications, such as years of experience providing installation and replacement services, possession of a current C-10 Electrical California Contractors license and Sielox Certification.

MCM Integrated Systems Inc, was determined to be qualified to perform the required services based on the IFB requirements.

C. Cost/Price Analysis

The recommended bid price from MCM Integrated Systems, Inc., has been determined to be fair and reasonable based upon the Independent Cost Estimate (ICE), fact-finding, and technical evaluation. The bid amount is 9.9% higher than the ICE due to higher than anticipated software maintenance support costs for the Sielox and Aegis servers, which control Metro's enterprise access control and provide a physical security management system.

Bidder Name	Metro ICE	Bid Amount
MCM Integrated Systems, Inc.	$6,493,651.00	**$7,140,685.00**

D. Background on Recommended Contractor

The recommended firm, MCM Integrated Systems, Inc., located in Van Nuys, California, has been in business for over 25 years, and is a leader in the access control installation and maintenance services industry. MCM Integrated Systems Inc.'s clients include Los Angeles County Fire Department, Los Angeles County Department of Mental Health, and Los Angeles Superior Court.

MCM Integrated Systems, Inc., has provided services for Metro since 2015, and performance has been satisfactory.

DEOD SUMMARY

ACCESS CONTROL INSTALLATION, MAINTENANCE, AND REPAIR SERVICES/ OP496680008370

A. Small Business Participation

The U.S. Department of Transportation has issued an Interim Final Rule (IFR) that makes changes to the Disadvantaged Business Enterprise (DBE) program effective October 3, 2025. Metro is currently reviewing the IFR to identify necessary program and procedural changes to ensure full compliance. As such, DBE status is not a factor in the staff recommendation.

For informational purposes only, MCM Integrated Systems is a Metro-certified Local Small Business Enterprise (LSBE).

B. Local Small Business Enterprise (LSBE) Preference

LSBE preference is not applicable to federally funded procurements. Federal law (49 CFR § 661.21) prohibits the use of local procurement preferences on FTA-funded projects.

C. Living Wage and Service Contract Worker Retention Policy Applicability

The Living Wage and Service Contract Worker Retention Policy is not applicable to this contract.

D. Prevailing Wage Applicability

Prevailing Wage requirements are applicable to this project. DEOD will continue to monitor contractors' compliance with the State of California Department of Industrial Relations (DIR), California Labor Code, and, if federally funded, the U S Department of Labor (DOL) Davis Bacon and Related Acts (DBRA).

E. Project Labor Agreement/Construction Careers Policy

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. PLA/CCP is applicable only to construction contracts that have a construction related value in excess of $2.5 million.

F. Manufacturing Careers Policy

The Manufacturing Careers Policy (MCP) does **not apply** to this contract. The MCP is required on Metro's Rolling Stock RFPs, with an Independent Cost Estimate of at least $50 million.