



Board Report

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OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE NOVEMBER 20, 2025

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

ISSUE

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve both safety outcomes and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

BACKGROUND

Within Metro's Public Safety Mission statement, the agency recognizes that every individual is entitled to a safe, dignified, and humane experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and contract law enforcement services. In 2024, Metro enhanced its public safety model further by adopting a three-pronged strategy consisting of 1) increasing the engaged and visible presence of uniformed personnel, 2) improving access control to ensure the system is being used only for its intended purpose of transit, and 3) strengthening partnerships to address societal issues impacting our transit system, including homelessness, untreated mental illness, drug addiction, and crime, with the County, cities, regional agencies, and nonprofit partners. The actions described in this report align with numerous initiatives to improve safety and the perception of safety on the system.

DISCUSSION

The Metro Department of Public Safety (DPS) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations, Customer Experience, Risk, Corporate Safety, and Asset Management. DPS forms the foundation of Metro's comprehensive approach to safety and security, focused specifically on protecting customers and employees by mitigating crime and other societal issues impacting the transit system, enforcing

Metro's Code of Conduct, ensuring the safety and hard security of Metro's facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing other areas of possible concern.

The following is a snapshot of activities, performance, and outcome-related data for September, the most recent month for which systemwide law enforcement data is available.

OVERVIEW

As Metro strives to continually improve and more accurately measure the impact of its public safety initiatives, staff have established the following outcomes, which are strategically focused on the CEO's three-pronged approach.

- **Continue to increase monthly ridership.** In September, Metro ridership was 26,260,796, which is an 11% increase since staff first observed a decrease in ridership this past June (23,751,607). When compared to September 2024, ridership is down by 1.9%. Many factors influence ridership patterns, including business closures due to holidays, construction, students returning to school, and changes in people's daily routines. Tracking monthly ridership numbers allows staff to assess the overall effectiveness of all three safety initiatives. Furthermore, ongoing safety initiatives influence riders' overall perception of safety, which subsequently impacts their decision to utilize public transit, thereby leading to changes in ridership levels.
- **Ensure access to the system is used solely for transit.** Law enforcement and security made 170 trespassing arrests, of which three took place in the ancillary areas. These three arrests were initiated by Contract Security (CS) after an ancillary alarm was triggered. Metro's proactive strategy, which includes fixed security posts of uniformed personnel, roving patrols, frequent station cleanings, physical security, and environmental improvements, has led to significant improvements in access control and safety, as well as noticeable positive changes in cleanliness across the Metro system's ancillary areas. The notable improvements in cleanliness, as well as the reduction and removal of encamped areas, coupled with increased enforcement and accountability for those who trespass in the ancillary areas, are positive measures of the effectiveness of Metro's access control safety improvement strategies and tactics.
- **Connect homeless riders to housing.** Metro Homeless Outreach Management & Engagement (HOME) referred 213 people to interim housing and placed 20 people into permanent housing in September, thereby reducing the need for them to shelter on the Metro system and bringing the total for FY26 to 657 connections to housing. Meeting 31% of the FY26 goal of 2,100 connections, HOME teams continue to demonstrate their effectiveness in addressing societal issues, specifically homelessness.
- **Facilitate the reduction of violent crime.** Crimes Against Persons (violent crimes) systemwide remained relatively the same in September 2025 compared to August (159 vs. 158). There was one more aggravated assault this month. When compared to September 2024, Crimes Against Persons decreased by 16.3% in September 2025 (159 vs. 190).

- **Facilitate the reduction of property crime.** Crimes Against Property decreased in September 2025 by 5.6% (67 vs. 71) compared to the previous month due to decreases in vandalism. When compared to September 2024, Crimes Against Property decreased by 33.0% in September 2025 (67 vs. 100).
- **Facilitate the reduction of narcotics, trespassing, and other crimes against society.** Arrests for Crimes Against Society decreased by 12.5% in September 2025 compared to the previous month (335 vs. 383) due to decreases in narcotics and trespassing arrests. When compared to September 2024, Crimes Against Society decreased by 61.7% in September 2025 (335 vs. 874). More details, including crimes per one million boardings, can be found in the Systemwide Crime Stats section below. Metro reviews crimes against society to measure the effectiveness of partnerships in addressing societal issues and access control.

Safety improvement and crime mitigation strategic responses to outcome trends are included in subsequent sections. Further analysis of the seasonality of crime is in the Crime Stats section below.

CUSTOMER COMMENTS

Metro believes in continuously listening to, learning from, and responding to customer feedback. Using various sources, including Metro's social media accounts, the Transit Watch app, and the Customer Call Center, staff assessed the public comments and sentiment of the Metro system. DPS monitors general sentiment and reports actionable security concerns in weekly calls with Metro's security and maintenance teams. Any customer comments about criminal activity are immediately forwarded to law enforcement for investigation and reporting.

Overall Public Sentiment

In September, the sentiment focused on safety and security. As in previous months, the most positive comment was about the system's visible security presence, highlighting the new faregates at stations.

- September 12 - A post on Reddit titled "First Month in LA - My Observations" generated positive engagement, when the rider stated they just moved to Los Angeles from Chicago and the public transit system here is way better than people give it credit for. They noted that trains are clean, well-staffed, and that they have taken public transit every day and have yet to use the train without seeing an officer, security, or an Ambassador.

Most Common Customer Concerns

To assess the most common customer concerns from the public, Metro looked at incidents submitted through the Transit Watch app. The number of reports submitted through the Transit Watch app increased in September, from 3,939 in August to 4,679, primarily due to a rise in graffiti reports.

The three most reported types of incidents are property crime related to graffiti (28% of reported incidents), smoking/alcohol/drugs (27% of reported incidents), and fights or disturbances (17% of reported incidents). Below are the top three locations for each incident type for September 2025:

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1. **Graffiti** - North Hollywood Station, Chinatown Station, and Washington Station, where several reports were received for graffiti inside of elevators.
 2. **Smoking/Alcohol/Drugs** - 7th Street/Metro Center Station, San Pedro Station, and Florence Station, where riders have reported seeing people doing drugs at the stations and smoking inside the trains.
 3. **Fights or Disturbances** - Washington Station, Westlake/MacArthur Park Station, and Union Station, where reports were submitted for people arguing loudly and playing loud music on the platforms and on the trains.

As the number of reports increased, the Security Operations Center's Security Control Specialists had an initial reply of 51 seconds in September, which was an increase from last month's time of 34 seconds, but they still exceeded the department's FY26 target alert reaction time of 120 seconds. This target reaction time ensures the proper resources are dispatched faster.

Addressing Customer Concerns

Rider reports continue to highlight recurring issues related to graffiti and Code of Conduct violations along the A, B, C, and E lines.

Metro's graffiti abatement contractors are required to perform daily inspections throughout Metro's system. All accessible graffiti observed by the contractor must be removed immediately within the same day. All reported accessible graffiti must be removed within 48 hours, and reported non-accessible graffiti must be removed expeditiously upon securing approved track allocation and support. Approximately 4,000 graffiti tags are removed monthly from Metro facilities, Rights-Of-Way, parking lots and parcel properties.

DPS, along with Customer Experience, actively work on decreasing drug use on our system. LAPD and LASD employ a variety of strategies, such as plain clothes surveillance operations, public drug use/ drug recognition surge operations to disrupt demand, and daily proactive patrols to actively disrupt narcotics distribution when it is observed or reported by an employee or rider. In September, LAPD and LASD made 104 arrests (LAPD - 95; LASD - 9) for narcotics, while MTS cited one individual for smoking/vaping. In comparison, LAPD and LASD made 127 arrests (LAPD - 117; LASD - 10) for narcotics in August, while MTS did not cite any individuals for smoking/vaping. Metro's public safety personnel are also equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose (refer to Attachment A for more details). More details are included in the Deployment section of this report.

Additionally, Metro promotes the Customer Code of Conduct and the Transit Watch app to all customers through its website, social media channels, and signage within the bus and rail system. Metro continuously works to identify ways to address customer feedback and concerns. MTS and Contract Security train riding teams continue to enforce and provide education on Metro's Code of Conduct. Observations are shared during weekly meetings among public safety partners, and security patrols are adjusted at stations with the highest numbers of observations.

ENGAGED & VISIBLE DEPLOYMENT

The following are Metro's public safety personnel's deployment activities for September, which are

intended to promote the safe access and usage of the transit system, as well as prevent and reduce crime or other societal issues within the system.

Law Enforcement

LAPD and LASD enforce the penal and municipal code on the system, including conducting trespass investigations. The table below represents law enforcement's efforts for September.

Law Enforcement Efforts						
Agency	Arrests			Citations*		
	Rolling 12-Month Average	August 2025	September 2025	Rolling 12-Month Average	August 2025	September 2025
LAPD	461	561	451	676	799	547
LASD	106	80	100	109	69	112
Total	567	641	551	785	868	659

*Law enforcement citations are not related to fare but for trespassing, loitering, and moving violations.

In September, the two law enforcement agencies made 551 arrests and issued 659 citations. Law enforcement citations and warnings are not related to fare evasion but are given for trespassing, loitering, and moving violations. Details on the demographics of individuals arrested are in Attachment B. Law enforcement's separate homeless outreach teams also engage with unhoused individuals on the system and offer available services; more details can be found in Attachment C.

Transit Security

A primary role of MTS is enforcing the Code of Conduct, which includes addressing fare evasion. In September, Transit Security Officers issued 222 citations and 254 written warnings. 216 citations (97%) and 250 warnings (98%) were for fare evasion. Refer to Attachment D for more details on MTS activity and deployment this month, and a demographic breakdown of those cited.

In addition to these enforcement responsibilities, MTS also engages in educating patrons about having valid fare media on their TAP cards, explaining how TAP-to-Exit works at end-of-line stations, and overseeing the weapons detection pilot at designated stations.

Most of the violations were due to individuals failing to provide proof of fare. Approximately 23% of these violations were issued at TAP-to-Exit locations: Downtown Santa Monica (12%), Downtown Long Beach (10%), and APU/Citrus (1%). Although the TAP-to-Exit program has been paused at Union Station and North Hollywood Station since April 10, MTS continues its efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct by conducting fare checks as riders are exiting these stations, accounting for an additional 53% of violations issued in September (26% at Union Station and 27% at North Hollywood). Metro will continue these efforts as the results show strong safety metrics and responsiveness to stated customer concerns about what makes them feel safe.

Metro Ambassadors

Metro Ambassadors support riders by providing assistance, connecting them to resources, and reporting safety incidents or maintenance needs. Their presence helps enhance the perception and feeling of customer safety and the overall customer experience. In September 2025, Ambassadors supported both regular systemwide deployments and several new initiatives. Notably, they began

deployments at the four newly opened A Line to Pomona stations - Glendora, San Dimas, La Verne, Pomona - and continued their presence across all rail lines as well as the G Line and the J Line. See Attachment E for additional details on Ambassador deployments this month.

In September 2025, Ambassadors conducted 67,435 customer engagements and reported:

- 6,847 cleanliness issues (41% increase from August 2025)
- 2,913 graffiti incidents (37% increase from August 2025)
- 925 elevator and escalator problems (24% increase from August 2025)

The rise in cleanliness and maintenance incidents is due to problems with the display and passenger monitors. Transit Ambassador Program staff will review outage reports provided by internal stakeholders to decrease reporting for units that are out for extended periods. The Transit Ambassador Program will continue to take a proactive approach and focus on qualitative versus quantitative reporting.

The apparent rise in property crimes (graffiti) appears to be the result of duplicate incident reports. To address this, Transit Ambassadors have been directed to submit a photo with all graffiti incidents to reduce redundancy. Early results show a 16% drop in reported incidents compared to previous metrics.

The uptick in elevator and escalator issues was primarily caused by misuse, vandalism, and people pressing emergency-stop buttons. Ambassador Supervisors have been provided with escalator keys so they can initiate restarts, thereby minimizing outage durations. The latest data indicates a 7% decline in incidents compared to this month's report.

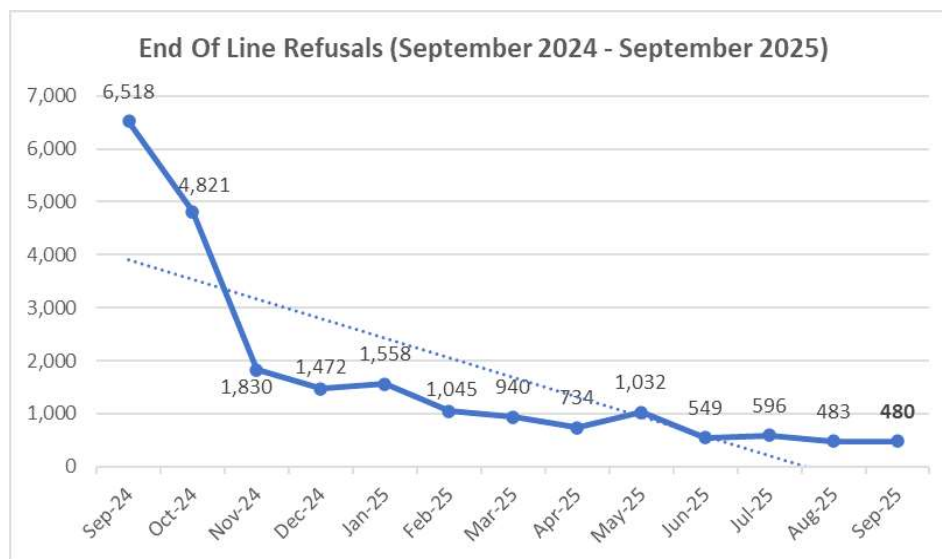
Bus Safety Teams

MTS Bus Safety Teams (BSTs) rotate across the top ten bus lines with reported incidents of operator assaults and bus lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro's Code of Conduct. These deployments are both preventative to keep our riders safe from crime and reassuring to make our riders feel safe. The BSTs are augmented with law enforcement support. In September, there were 1,300 and 7,283 bus boardings by LAPD officers and LASD deputies, respectively.* For more details on MTS activities, refer to Attachment D.

*Law enforcement Bus Teams conduct bus boardings, when an officer momentarily boards a bus during its stop, asks the operator if everything is okay, and ensures there are no safety issues on board.

End of Line Operations

Contract Security (CS) officers offload trains at 11 end-of-line (EOL) rail stations. This operation deters patrons from riding the system without a valid fare while allowing train cleaning to maintain a clean and safe environment. Staff are seeing a substantial year-over-year decline in refusal rates. September 2025 also recorded a 93% decrease in offloading refusals compared to September 2024. This significant decline underscores the effectiveness of Metro's ongoing strategies and interventions aimed at enhancing customer engagement and compliance with Metro's Customer Code of Conduct. Compliance includes offloading the train at the EOL stations and re-tapping to adhere to fare payment rules.



In addition, MTS BSTs conducted EOL operations during Owl Service on Line 2 in Exposition Park and Line 4 in Downtown Los Angeles to address bus operators' concerns about individuals refusing to alight buses at the end of the line. In September, these operations resulted in 218 removals on Line 2 and 243 removals on Line 4 for non-compliance. MTS officers use a care-based, human-centered approach to first connect individuals sheltering on the system to homeless outreach services before escalating to issuing citations and warnings. Appropriate de-escalation techniques are deployed when people are uncooperative and or/aggressive. Warnings and citations are issued as necessary and appropriate to address egregious and intractable conduct and behavior and to provide accountability.

Homeless outreach workers are deployed at end-of-line stations to support offloading strategies by offering resources and services to mitigate unfavorable impacts in EOL station communities. Deployment of homeless outreach workers at EOL stations varies based on system wide needs and public safety priorities.

ACCESS CONTROL & STATION EXPERIENCE

Metro is committed to safety and partners with city officials and community groups, including local councils and businesses, to address challenges at various stations. Attachment F describes recent initiatives by the Station Experience team, including:

- To improve station cleanliness and expand public bathroom access, Throne Bathrooms expanded to five more stations, providing public bathroom access at every end-of-line terminal across the LA County service area.
- To improve the bus service for riders coming from the South Bay and Gateway Cities areas at the LAX/Metro Transit Center Station, staff partnered with LADOT to refine the signal timing that had been causing delayed buses and missed transfer connections.
- To improve safety and cleanliness at Manchester/I-110 Transitway Station, staff completed

several improvements, including brighter lighting, the relocation of map cases, and pressure-washing canopies and windows.

Looking ahead, staff continue to identify hotspot stations with similar challenges to expand these best practice interventions. This includes the following:

- Staff are working with the City of Santa Monica to address the misuse of the emergency exit to trespass at Downtown Santa Monica Station.
- Given the persistent misuse of the emergency swing gate equipment at Westlake/MacArthur Park Station, staff held an on-site demonstration and review of the improved egress capacity of the taller faregates with LAFD and received their approval to install taller faregates in lieu of the emergency swing gates. If successful at this station, staff will investigate how to use this approved strategy at other stations.
- Staff were granted approval by the LA City Fire Department (LAFD) to resume TAP-to-Exit at North Hollywood Station, so they have convened with all supporting stakeholders to determine a date to restart the program. They are also continuing discussions to resume the program at Union Station and implement it at the newly opened Pomona A Line Station.
- With the upcoming taller faregate upgrades to Westlake/MacArthur Park Station, staff relocated the paid fare boundary to where the temporary queueing lanes begin, which allows staff to remove queueing lanes and open up the concourse for riders with valid fare.
- There are ongoing challenges with vandalism and illicit activity returning to Reseda Station. Staff is having Throne review their data to better understand the disproportionate pattern of vandalism and working to repair and restore station amenities that helped improve safety and cleanliness.
- Staff are working to coordinate a multi-pronged approach using HOME teams, fencing repairs, and technology advancements to address persistent break-ins of the emergency exit pathway underneath the Patsaouras Busway Station along the I-10 Express Lanes.
- After receiving feedback that some amenities at the El Monte Bus Station are outdated, staff conducted a site visit and are working to make the necessary repairs and upgrades to bring the station into the current technology standards.
- Maintenance Staff are working with DPS, LASD, and LASD's Homeless Outreach Services Team (HOST) to address copper thefts and growing RV encampments near Del Amo Station.
- With evidence of inappropriate activity, particularly in the station parking lots, at Sherman Way Station, staff are working with its Facilities Maintenance partners in the region to implement parking lot user safety improvements.

PARTNERSHIPS TO MITIGATE SOCIETAL ISSUES

Like any other large metropolitan area, greater Los Angeles faces societal issues, including homelessness and behavioral health concerns. Metro utilizes a care-based approach, collaborating with the Department of Health Services (DHS) and homeless service agencies to deploy multidisciplinary outreach teams (MDTs) across the rail and bus system and improve access to mental health and substance abuse resources. Metro also works with the Los Angeles Homeless Services Authority (LAHSA) annually on the Point-in-Time count, which is used to gauge the impact of the public safety ecosystem on the number of unhoused individuals who use the system for

shelter. Addressing societal issues requires collaboration across Metro departments, so Ambassadors, homeless outreach, contract security, and law enforcement communicate and coordinate weekly, sharing data and any notable trends with each other to address end-of-line and hotspot stations where societal factors are regularly present. This multi-layer deployment best positions Metro to mitigate and respond to the issues of society that occur in cities across the country, including the greater LA area.

Helping Riders Experiencing Homelessness

By connecting people to housing resources, Metro's multidisciplinary outreach teams are helping improve the safety of unhoused riders sheltering on our system. In September, MDTs enrolled 619 people into the Homeless Management Information System (HMIS), referred 213 people to interim housing, and placed 20 people into permanent housing. For FY26, 1,873 people have been enrolled into HMIS, and 657 have been connected to interim or permanent housing thus far; see the table below for a breakdown of the placements for this fiscal year.

FY26 Interim and Permanent Housing Placements						
Metro Multi-Disciplinary Team (MDT)	Lines Covered	Number of Teams Funded by Metro	Placed Into Interim Housing		Placed Into Permanent Housing	
			YTD	September	YTD	September
Christ Centered Ministries (CCM)	A, E (East), J, B, D, Swing Shift	9	243	81	19	7
Helpline Youth Counseling (HYC)	A South	2	15	6	4	2
HOPICS	C, K	2	17	5	0	0
LA Family Housing (LAFH)	G	2	6	2	0	0
Union Station Homeless Services	A (North)	2	4	3	2	0
PATH	A, B, D, E (West)	7	311	116	36	11
TOTAL			596	213	61	20

Responding to Mental Health & Emotional Distress

In addition to having MDTs on the system, DPS's law enforcement partners also have their respective outreach units deployed to respond to and assist individuals experiencing mental health crises. LAPD's Homeless Outreach and Proactive Engagement (HOPE) teams and LASD's Mental Evaluation Team (MET) both involve officers working alongside a licensed mental health clinician. In September, LAPD's HOPE team engaged 136 individuals, referring seven of them to services. LASD's MET had 277 engagements and referred one of them to social services. Metro also collaborates with the LA County Department of Mental Health (DMH), as Metro staff have been trained to identify individuals appropriate for referrals, and select DMH staff can access the system when mental health crises occur. See the following table for details from LAPD and LASD:

	LAPD	LASD
Contacts	136	277
Refusal of Services	122	269
Referrals	7	1
Veteran	3	0
5150	0	5
Mental Illness	43	14
Evaluations	104	11
Narcotics	118	0
Detox	0	0
Housed	6	0
Parole	4	0
Probation	11	0
Cleanup requests	15	0
Cleanups	31	0
Hospital	0	7
Food/Clothing	0	0

Systemwide Crime Stats - September 2025 vs. August 2025

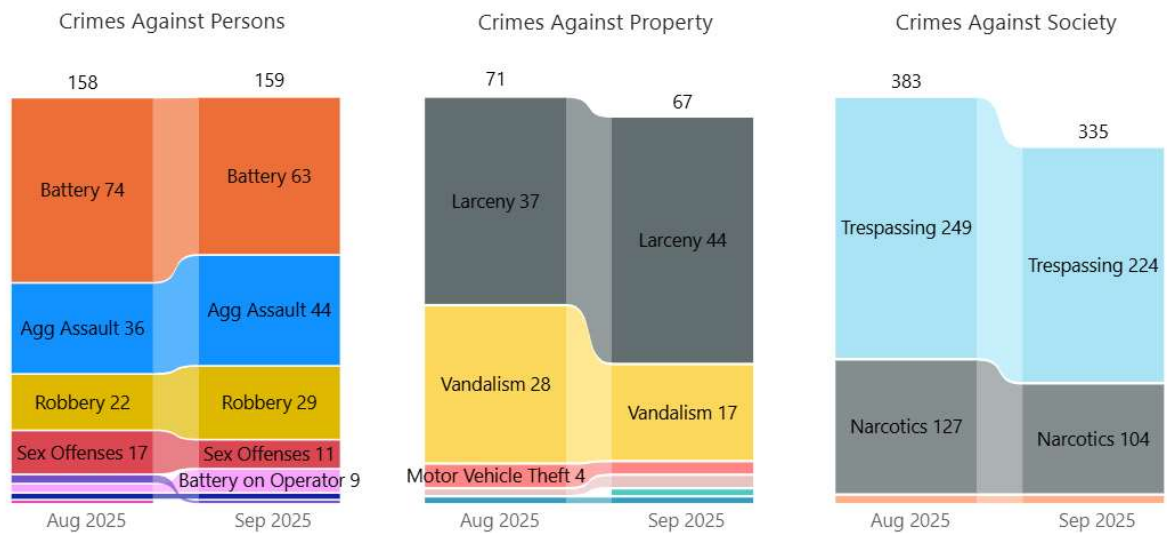
Metro coordinates with its law enforcement partners to provide a visible, engaged presence on the bus and rail system, enforcing the penal code to deter criminal activity, such as assaults, thefts, and trespassing. Comparing the statistics with the previous month and normalizing for ridership allows DPS and its public safety partners to better observe trends and determine and update deployments as necessary.

Overall, Crimes Against Persons (violent crimes) stayed roughly the same in September (159 vs. 158 in August) due to increases in aggravated assaults. LAPD and LASD did not identify any trends or patterns this month; however, MTS maintained an additional BST deployment in the Norwalk area until September 26.

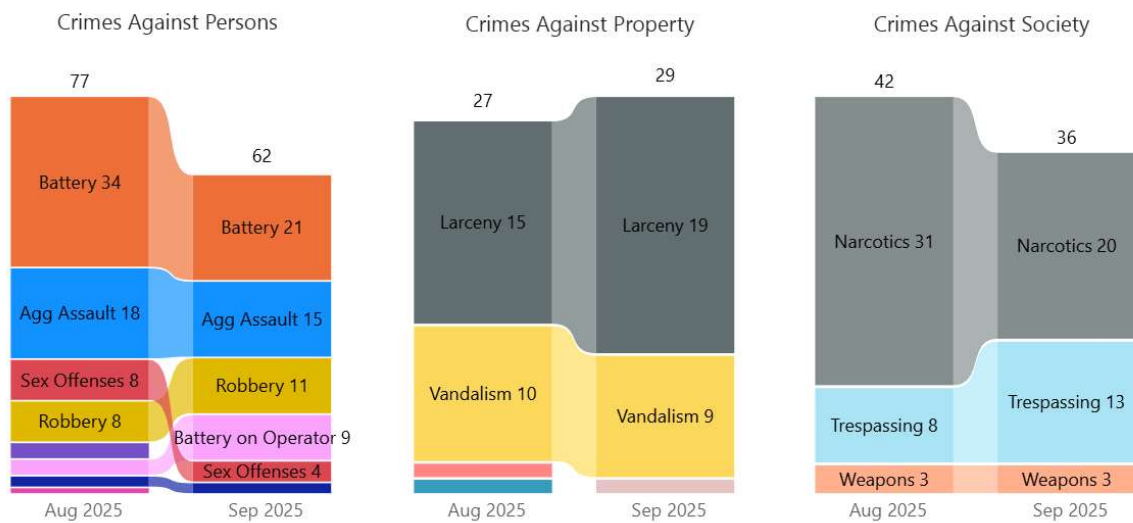
Crimes Against Property saw an overall decrease in September compared to August, with decreases in vandalism (17 vs. 28 in August). Law enforcement did not observe any notable patterns in crimes this month and continues to monitor for any suspicious activity.

Crimes Against Society decreased in September due to fewer arrests for narcotics and trespassing. On September 16, LASD conducted an undercover operation at Lake Station, targeting reported narcotics activity in the area. Detectives arrested 11 individuals for trespassing, outstanding warrants, and narcotics. On September 18, LASD conducted another operation in San Dimas to identify and disrupt criminal activity in the area and to enhance safety along the A Line. These operations may have deterred narcotics activity on the rail system. Crimes in this category fluctuate in relation to enforcement levels, impacting arrest data, but staff also assess safety using other indicators, including customer feedback, reported incidents, and overall rider perception.

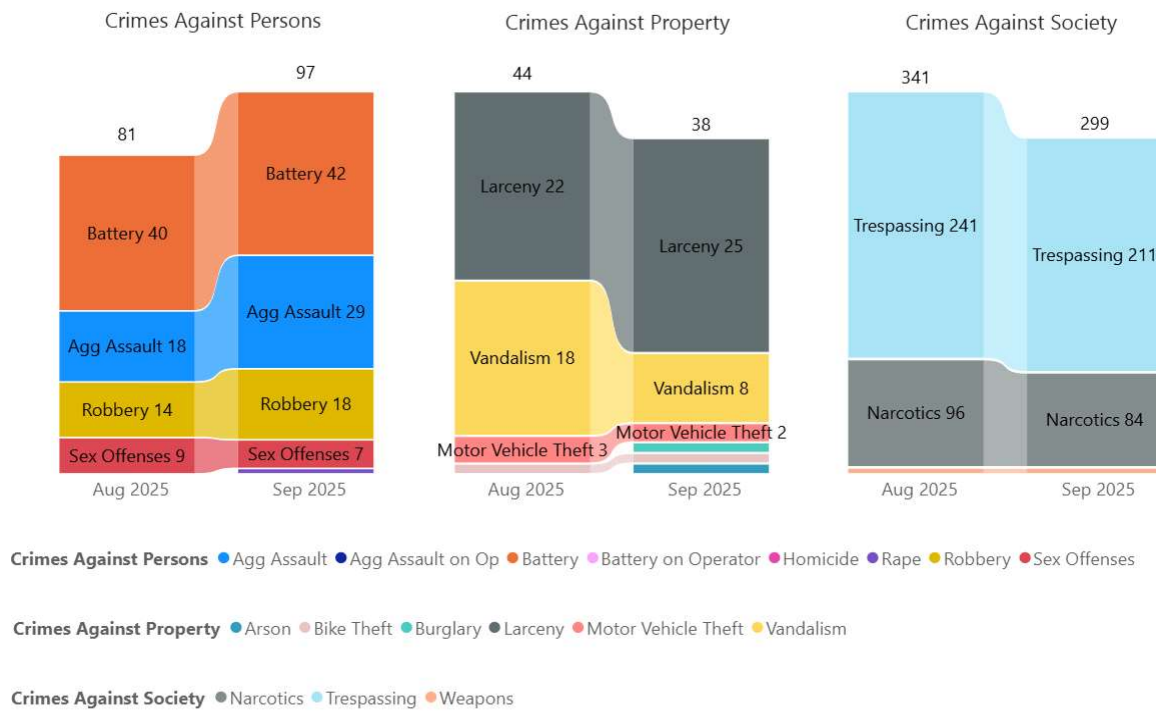
Systemwide



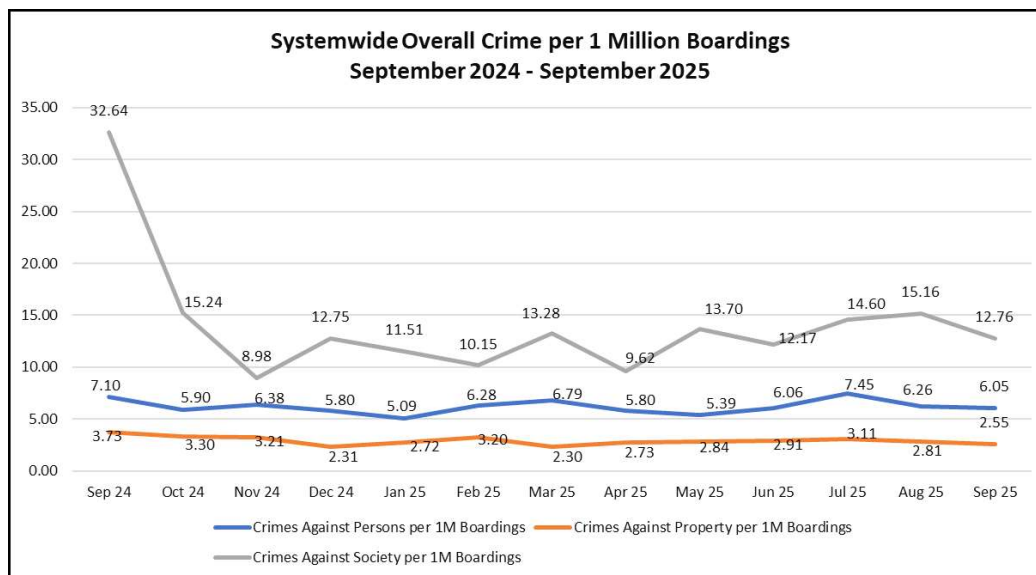
Bus

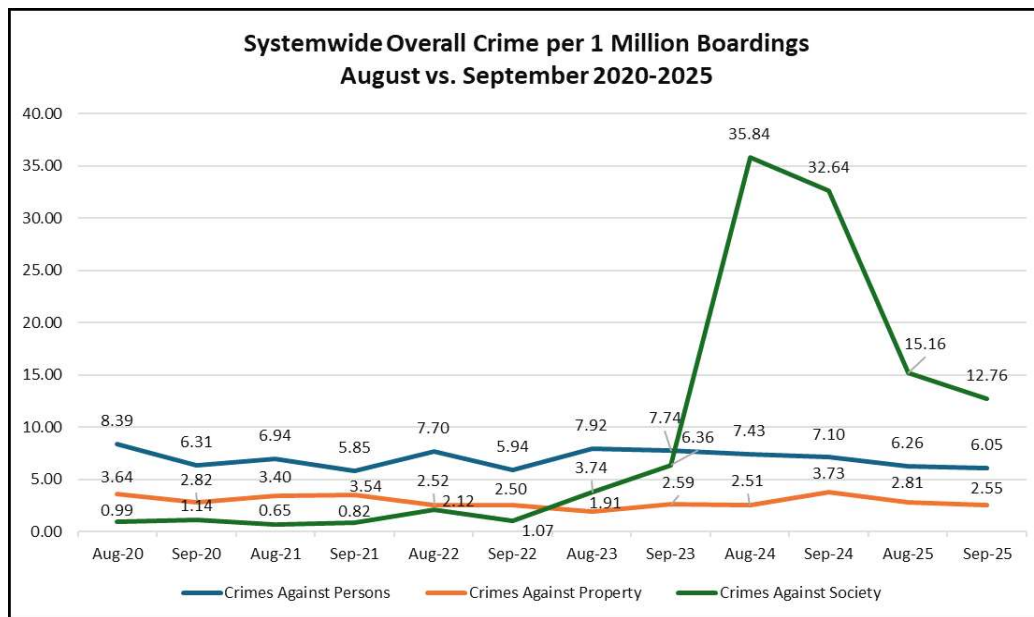


Rail



Per One Million Boardings





Note: Crime data from 2020-2023 may be skewed due to the COVID-19 pandemic.

The graph above compares crime in August and September from 2020 to 2025. Crimes Against Persons (violent crime) per one million boardings decreased from August to September from 2020 to 2025. Crimes Against Property per one million boardings increased from August to September in 2021, 2023, and 2024; however, it decreased by 9.2% in 2025. Crimes Against Society per one million boardings fluctuated between August and September over the years, with increases in 2020, 2021, and 2023; however, it decreased in recent years (2024 and 2025) as Metro implemented several access control efforts, including ancillary area alarms and taller faregates. There was a spike in Crimes Against Society in 2024, attributed to the Public Safety Surge, which began in May 2024. This surge led to a spike in arrests for trespassing, narcotics, and weapons as there was increased law enforcement out on the system. The general trend observed is a decline from August to September over the past five years, which can be attributed to various factors, such as the start of school, cooler weather, and major fall events. Refer to Attachment H for more details on the data normalized by ridership.

Mitigating Assaults Against Frontline Employees

Assaults on Metro Employees & Contractors		
Type	Aug-25	Sep-25
Bus Operators	5	11
Rail Operators	0	0
Transit Security Officers	0	0
Contract Security Officers	11	9
Ambassadors	0	4
Blue Shirts	0	0
Custodians	2	1
Total	18	25

Bus Operators

Metro's law enforcement partners reported eleven operator assaults in September, an increase from August (11 vs. 5) and a decrease from September 2024 (11 vs. 13). Using physical force, spitting, using a weapon or object, brandishing a weapon, and throwing a projectile were the methods of assaults on operators. Of the eleven assaults reported, nine occurred inside the vehicle, and five of those reported a barrier in use.

Of the five assaults that reported a barrier in use, two involved suspects who approached from the driver's side window, and one suspect used the barrier door itself to strike the operator. Another suspect brandished a toy gun while standing outside the bus. The remaining assault occurred when the suspect struck the barrier door with a hammer, demonstrating how the retrofit barrier was able to shield the operator from any injuries.

Four assaults happened inside the bus while the operator left their seats and stepped outside of the retrofit barrier to speak to patrons about Code of Conduct violations or while assisting a patron in a wheelchair. As a result, the suspect was able to get close enough to assault the operator, in these cases, to spit, push, hit, or throw water at them.

Two incidents occurred while the operator was outside the bus: when the operator attempted to put the battery back inside after an individual removed the battery, and the suspect grabbed the operator's arm; and when the operator exited the bus to speak to someone who was parked in the bus lane, the suspect struck the operator in the face. More details on assault methods and reasons can be found in Attachment I.

Staff continues to see a decrease in assault severity, as retrofit enclosed bus barriers help prevent serious injuries. Staff will continue to analyze assaults as more months of data are collected. When trends show gap exploitation, they will offer mitigation recommendations to help develop best safety practices that can be shared with operators by their supervisors.

In addition to the protection that physical barriers give, all operators have received de-escalation training. Other safety measures in place include surveillance cameras, penalty signage, and video monitors to deter assaults on operators when they are outside the operator compartment area. Assault events are reviewed by Metro to identify root issues, possible preventive measures, and to provide lessons learned.

Other Frontline Staff

Assaults on frontline staff (excluding operators) increased from 13 in August to 14 in September. The methods of assault on these frontline staff vary from suspects using their hands to shoving or punching staff, throwing an object, spitting on an employee, throwing liquid, and using verbal threats. Of the fourteen assaults in September, seven occurred on the B Line, three occurred at Union Station (not line-specific), two occurred on the K Line, one occurred on the A Line, and one occurred on the E Line.

Assaults on security officers involve physical altercations as they approach individuals to enforce the Code of Conduct, often provoking confrontational reactions. LASD provides enhanced training focused on officer safety, de-escalation techniques, arrest procedures, and customer service. Similarly, Contract Security has expanded its training to reduce officer assaults. For frontline staff like

Ambassadors, Blue Shirts, and Custodians, assaults are unpredictable and can include spitting, verbal threats, or throwing objects. They also may face physical assaults. All frontline staff undergo de-escalation training to better manage uncooperative or aggressive individuals. More details on assault methods, reasons, and mitigations can be found in Attachment I.

EQUITY PLATFORM

The Metro transit system spans many diverse communities across Los Angeles County. The diversity of Metro's service area includes economically and ethnically diverse areas, as well as diversity in regard to crime and public safety needs. Metro continues to take a cross-disciplinary approach to sustain and grow ridership, improve customer experience, and, most importantly, ensure the safety of Metro's system is equitable across Los Angeles County.

Metro's rider population includes vulnerable people, many of them unhoused, who utilize and ride on the system as a means of shelter. A Customer Experience Survey and employee feedback have shown that this often has an undesirable impact on riders and staff at the end-of-line (EOL) stations. Contract Security and MTS Bus Safety Teams regularly conduct EOL offloading operations at rail and bus stations, respectively, setting a consistent, compassionate, and equitable standard on what riders should do upon reaching the last station. In September, MTS BSTs focused on Lines 2 and 4 in Exposition Park and Downtown Los Angeles, respectively, improving staff safety as operators had concerns about individuals refusing to alight at the last stop. Homeless outreach teams are also available at EOL stations to offer services to any individuals experiencing homelessness.

Furthermore, as part of efforts to address and reduce crime and enhance the feeling of safety, MTS officers use enforcement as a last resort after all other reasonable and less intrusive alternatives have failed. MTS and CS officers use de-escalation, negotiation, and other non-coercive engagements as primary tools for resolution while engaging in educating patrons about Metro's Customer Code of Conduct, which includes paying valid fare to ride the system. Ambassadors and TAP Blue Shirts are also present at stations to assist riders and refer people to Metro's Low-Income Fare is Easy (LIFE) Program when needed.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

As part of these ongoing efforts, this item is expected to contribute to further reductions in VMT. This item supports Metro's systemwide strategy to reduce VMT through operational activities that will improve public safety and customer experience on Metro's bus and rail system and further encourage transit ridership. Metro's Board-adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommendation supports Strategic Plan Goals #2.1: Deliver outstanding trip experiences for all users of the transportation system; Metro is committed to improving security and #5.6: Provide responsive, accountable, and trustworthy governance within the Metro organization; Metro will foster and maintain a strong safety culture.

NEXT STEPS

DPS will continue to monitor the performance of its law enforcement partners, private security, and Transit Security Officers, as well as the agency's crime statistics. It also considers information from system operations, surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

ATTACHMENTS

Attachment A - Narcan Data September 2025
Attachment B - Arrests by Race & Ethnicity September 2025
Attachment C - Law Enforcement Homeless Outreach September 2025
Attachment D - Metro Transit Security Activities September 2025
Attachment E - Metro Ambassador Activities September 2025
Attachment F - Station Experience Updates
Attachment G - Law Enforcement Crime Summary September 2025
Attachment H - Frontline Safety Additional Data September 2025

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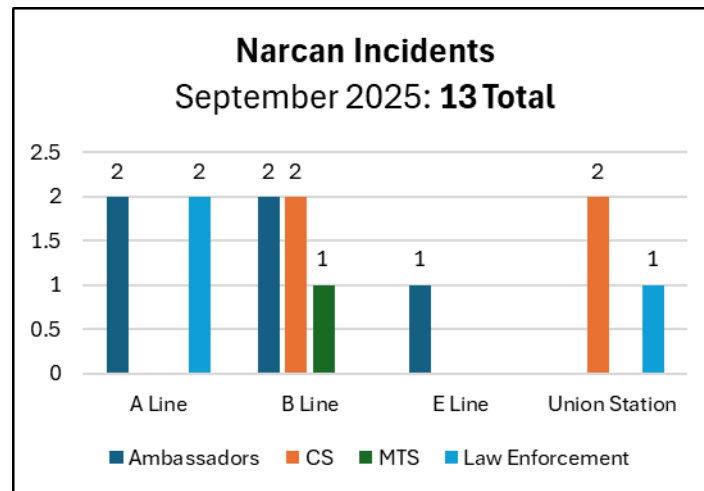


Stephanie Wiggins
Chief Executive Officer

Narcan Data (September 2025)

MTS, LAPD, LASD, Contract Security, and Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose.

In September, there were a total of 13 Narcan incidents, which is a decrease of nine incidents from the previous month (22). Ambassadors reported five incidents, Contract Security reported four, LAPD reported three, and MTS reported one, while LASD reported no incidents. Five of the Narcan incidents occurred on the B Line, four occurred on the A Line, three occurred at Union Station, and one occurred on the E Line.





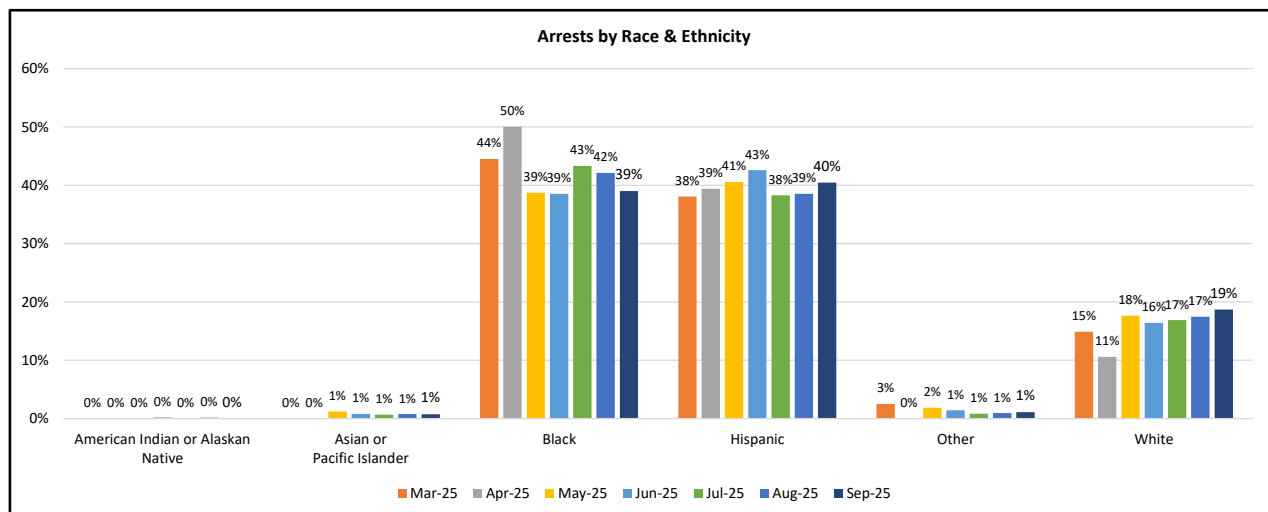
SYSTEM SECURITY & LAW ENFORCEMENT

Attachment B

Arrests September 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	0	0	4	34	181	29	194	0	6	22	81	551
Total	0		4		215		223		6		103		551
% Share	0.00%		0.73%		39.02%		40.47%		1.09%		18.69%		100.00%

Arrests September 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	1	8	26	5	33	0	3	3	5	84
Rail Systemwide	0	0	0	3	26	154	24	161	0	3	19	75	465
Union Station and 7th & Metro Station	0	0	0	0	0	1	0	0	0	0	0	1	2
Total	0		4		215		223		6		103		551
% Share	0.00%		0.73%		39.02%		40.47%		1.09%		18.69%		100.00%

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) September 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	2	7	52	12	62	0	1	3	29	168
B Line (Red)	0	0	0	1	15	66	5	65	0	2	11	37	202
C Line (Green)	0	0	0	0	3	8	3	9	0	0	0	3	26
E Line (Expo)	0	0	0	0	1	26	4	25	0	0	5	6	67
Bus - G Line (Orange)	0	0	0	0	3	3	1	3	0	1	1	1	13
Bus - J Line (Silver)	0	0	0	0	0	2	1	1	0	0	0	0	4
K Line	0	0	0	0	0	2	0	0	0	0	0	0	2
Union Station	0	0	0	0	0	1	0	0	0	0	0	1	2
7th & Metro Station	0	0	0	0	0	0	0	0	0	0	0	0	0
Bus Systemwide (excludes G & J Lines)	0	0	0	1	5	21	3	29	0	2	2	4	67
Total	0		4		215		223		6		103		551
% Share	0.00%		0.73%		39.02%		40.47%		1.09%		18.69%		100.00%





SYSTEM SECURITY & LAW ENFORCEMENT

Attachment C

Law Enforcement Homeless Outreach

September 2025

	LAPD	LASD
Contacts	136	277
Refusal of Services	122	269
Referrals	7	1
Veteran	3	0
5150	0	5
Mental Illness	43	14
Evaluations	104	11
Narcotics	118	0
Detox	0	0
Housed	6	0
Parole	4	0
Probation	11	0
Cleanup requests	15	0
Cleanups	31	0
Hospital	0	7
Food/Clothing	0	0

Note: Each category has slight variations in how it is defined by each law enforcement agency. Law enforcement clinicians share Metro-affiliated services with individuals experiencing homelessness, which leads to potential double-counting.

Metro Transit Security Activities (September 2025)

MTS Citations and Warnings		
	September 2025	12-month Avg
Citations	222	284
Warnings	254	168

MTS Citations and Warnings - September 2025	
Category	Count
Proof of Fare	466
Loitering	2
Smoking/Vaping	2
Wheeled Riding Device Over 6ft Long	2
Gambling	1
Food or Drink	1
Must Follow Bicycle Rider Rules	1
Urinating or Defecating	1
Total	476

In addition to Code of Conduct enforcement, Transit Security Officers (TSOs) offer safety tips, such as staying aware of surroundings while using mobile phones, and promote the Transit Watch app for incident reporting. Many TSOs are bilingual, assisting customers in languages such as Spanish, Korean, and Thai. They engage with bus operators to discuss safety issues for the Bus Safety Teams to address. When possible, TSOs give operators verbal tips on safety and de-escalation tactics to respond appropriately to potential threats.

MTS Bus Safety Teams conducted EOL operations during Owl Service on Line 2 in Exposition Park and Line 4 in Downtown Los Angeles to address bus operators' concerns about individuals refusing to alight buses at the end of the line. In September, these operations resulted in 218 removals on Line 2 and 243 removals on Line 4 for non-compliance.

TRANSIT SECURITY BUS SAFETY TEAMS - SEPTEMBER 2025				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS ²	VERBAL WARNINGS ³
09/01/25 - 09/05/25	4, 115, 117, 207, 720	123	85	28
09/08/25 - 09/12/25	4, 115, 117, 207, 720	149	117	75
09/15/25 - 09/22/25	4, 115, 117, 207, 720	115	54	42
09/22/25 - 09/26/25	4, 115, 117, 720	147	62	51

¹ Combined number of trips taken by BST on the referenced bus lines.

² Combined number of persons removed at the bus door for fare evasion.

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of August's monthly activity.

TRANSIT SECURITY FARE COMPLIANCE TEAMS - SEPTEMBER 2025			
DEPLOYMENT PERIOD	LINES COVERED ¹	REMOVALS-FARES ²	REMOVALS-CoC ³
09/01/25 - 09/05/25	A, B, C, E,	405	19
09/08/25 - 09/12/25	A, B, E,	661	159
09/15/25 - 09/19/25	A, B, C, E, K	1379	115
09/22/25 - 09/26/25	A, B, C, E, K	947	121

¹ Refers to Focus Stations and End-of-Line Stations on indicated rail line.

² Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

³ Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

Transit Security Train Safety Teams provide a uniformed presence and enforce Metro's Code of Conduct aboard trains. The table below provides a recap of August activities.

TRANSIT SECURITY TRAIN SAFETY TEAMS - SEPTEMBER 2025				
DEPLOYMENT PERIOD	LINES COVERED ¹	TRIPS ¹	REMOVALS-FARES ²	REMOVALS - CoC ³
09/01/25 - 09/05/25	A, E, K	27	5	6
09/08/25 - 09/12/25	A, E	59	75	28
09/15/25 - 09/19/25	A, B, E, K	124	82	48
09/22/25 - 09/26/25	A, B, E, K	101	89	45

¹ Combined number of trips taken by TRT on the referenced train lines.

² Combined number of persons removed at the train for fare evasion (No proof of fare).

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Metro Ambassadors Activities (September 2025)

In September, Metro Ambassadors supported both regular systemwide deployments and new initiatives. They began deployments at the newly opened A Line north stations and continued their presence at several high-profile events, including the East LA Mexican Independence Day Parade, the Markets at Metro Community Event at Willowbrook/Rosa Parks Station, CicLAvia: Historic South-Central Meets Watts, ongoing Dodger home games, and other major sporting events.

Ambassadors also played a critical role in assisting riders during service disruptions—most notably, by managing customer flow and providing wayfinding support during single tracking on the E Line at Expo/Western Station.

A-Line Extension Coverage

As of September 19, 2025, 12 Ambassadors are deployed daily to the new A Line to Pomona stations, providing coverage seven days a week as follows:

- 2 Ambassadors/shift – Monrovia Station to Glendora Station
- 4 Ambassadors/shift – Glendora Station to Pomona Station

This deployment supports the new stations, providing a highly visible uniformed presence, customer navigation and enhances the rider experience at the four new A Line north stations: Glendora, San Dimas, LaVerne, Pomona.

Duarte/City of Hope Station Deployment

From September 8 to September 19, 2025, a Metro Ambassador team was redeployed to remain stationed at the Duarte/City of Hope Station during peak hours—before and after school—to enhance uniformed visibility and support student riders.

G-Line North Hollywood Visibility Deployment

From September 9 to October 9, 2025, a Metro Ambassador team was assigned to the North Hollywood G Line platform during peak hours to increase uniformed presence and visibility.

Expo/Western Station Support

On September 29 and 30, 2025, a Metro Ambassador team was deployed to the Expo/Western Station to assist customers with wayfinding during single-tracking operations.

Station Experience Updates (November 2025)

LAFD Approves TAP-To-Exit's Return to North Hollywood

As an update to the comprehensive discussions with the Los Angeles City Fire Department (LAFD), Metro is pleased to share that LAFD has granted approval to resume TAP-to-Exit (T2E) fare compliance operations at North Hollywood B Line Station, which staff believe is critical as one of several elements in the public safety ecosystem to maintain system safety and cleanliness.

Resuming T2E is a critical element, backed by data and customer sentiment, as evidenced by a 40% reduction in reported security incidents on Transit Watch and a 95% rider satisfaction rate for this program. Once restarted, this would become the first station featuring T2E and the taller faregates, *paired together*. Staff plan to analyze how the integration of both access control initiatives could bring even greater improvements to safety and comfort for Metro riders and frontline employees.

As next steps, the Station Experience team will convene with all supporting stakeholders to discuss public messaging, staffing, and operations, which will inform a restart date that has yet to be determined.

Given that the Metro Board has approved instituting T2E at all gated end-of-line stations, staff are also continuing discussions with LA County FD (LACoFD) for the newly opened Pomona North A Line Station, as well as restarting the Union Station B/D Line in Downtown LA. These discussions are ongoing, and staff will provide updates as the project progresses.

Safe, Clean, Free-To-Use Throne Bathrooms Expanded to More Stations

As part of the Board-approved plan to expand safe, clean bathroom access for station users, staff completed the next round of Throne Bathroom deployment. Thus far, Metro Throne Bathrooms have now been used by nearly 450,000 people, with a resilient 3.91 out of 5-star user cleanliness rating

Throne Bathrooms were installed at the following locations:

- Pomona North (A)
- South Pasadena (A)
- North Hollywood (B)[G]
- Vermont/Beverly (B)
- Terminal 25: Temple/Beaudry DTLA Bus Operator Layover

With this latest round of expansion, there will now be public bathroom access at every End-of-Line terminal across our entire LA County service area. Throne Bathrooms are now available to the public at 28 Metro stations or bus transit centers and at two operator-only locations. These operator-only locations have been very popular among Metro frontline employees, particularly where there is no fixed plumbing, and they have traditionally relied on portable bathrooms that lack air conditioning or touchless features like Throne Bathrooms.

Taller Faregates & Expanded Paid Concourse for Riders Coming to Westlake/MacArthur Park Station

As staff continue to coordinate with TAP on their taller faregate pilot, they are also applying lessons learned from the initial access control strategies implemented in 2023. The original faregate configuration at this station featured four, dispersed entrances across the entire concourse, leading to substantial difficulty in fare compliance and access control.

As a near-term measure, staff instituted designated queuing lanes, similar to those found in stadiums and airports, which better defined entrance and exit pathways, thereby improving passenger flow and the effectiveness of frontline personnel.

With the upcoming taller faregate upgrades to this station, staff are now taking the opportunity to relocate the paid fare boundary to where our temporary queuing lanes begin, which will allow staff to remove the queuing lanes and open up the concourse for riders with valid fare. This work began on October 6, and riders will begin to notice the improvements taking shape in the coming weeks.

LAFD Approves Measures to Address Emergency Swing Gate Misuse

As TAP continues its successful rollout of the taller faregates program, staff have observed and heard that a longstanding, highly visible issue has been the misuse of the vulnerable emergency swing gates to circumvent the faregates. Previous attempts to install taller fence panels, activate alarms, and add more signage have not satisfactorily resolved these issues, as complaints continue to come from customers.

According to recent TAP data, the #1 most violated station for emergency swing gates was Westlake/MacArthur Park, with well over 10,000 openings per week.

Westlake/MacArthur Park		
Week	ESG Openings	Comment
Jul 25 - Jul 31, 2025	12,345	Top ESG violation station
Jul 18 - 24, 2025	12,009	Top ESG violation station
Jul 11 - 17, 2025	11,543	Top ESG violation station
Jul 4 - 10, 2025	11,690	2nd highest, top Wilshire / Vermont 12,455
Jun 27 - Jul 03, 2025	12,449	Top ESG violation station
Jun 19 - 26, 2025	12,389	Top ESG violation station

Given the rampant misuse of the emergency swing gate equipment, staff have worked with TAP and Safety to reconvene a discussion with LAFD on this, as the taller faregates offer greater egress capacity than the older turnstiles. As a result, staff held an on-site demonstration and review of the improved egress calculations with LAFD to demonstrate that the taller faregates on their own can provide equal or better egress

compared to the older design, thus allowing staff to use the taller faregates in lieu of the emergency swing gates at stations with free exits.

Therefore, as part of the taller faregate replacement project at Westlake/MacArthur Park Station, Metro has received LAFD approval to install the taller faregates in lieu of the emergency swing gates, which will still provide code-compliant egress capacity but should significantly improve access control to address these vulnerabilities.



Proposed faregate array at Westlake/MacArthur Park, which uses taller faregates in lieu of emergency swing gates for egress, which had previously been misused over 25,000 times per week

If successful at Westlake/MacArthur Park, staff will investigate how this LAFD-approved strategy could be used at other stations, including consideration of how to incorporate it with the TAP-to-Exit program.

LADOT Partnership Improves Bus Speed & Reliability Into LAX/MTC Station

As staff previously reported on wayfinding improvements for LAX travelers coming from the Westside and Central areas, they have also been addressing opportunities to improve service for riders coming from the South Bay and Gateway Cities areas. In recent discussions with Bus Operations and rider feedback, buses approaching this station from the south would often be held up by a red arrow while waiting in the left-turn pocket, resulting in delayed buses and missed transfer connections for riders.

Working with the Los Angeles Department of Transportation (LADOT), staff were able to identify that the opposing, southbound direction of Aviation Blvd was coordinated with other nearby traffic signals to reduce travel delay, but this came at the expense of northbound transit buses waiting to turn left into LAX/Metro Transit Center. After reviewing the issue, LADOT was able to refine the signal timing to allow left-turning buses to request their green arrow more quickly than before.

Manchester/I-110 Transitway Station's Mini-Makeover

Metro crews from Facilities Maintenance completed the last phase of the J Line mini-makeover improvements on the remaining "Northbound to Downtown LA / El Monte" platform. Improvements mirror what staff recently completed on the "Southbound to Harbor Gateway" platform at this same station, as well as the recent upgrades at

Slauson/I-110 and 37th St/USC Transitway Stations. These upgrades address core safety and cleanliness opportunities, including:

- Brighter lighting
- Relocation of map cases and partitions to eliminate hiding areas that previously invited inappropriate activity
- Repainting faded and vandalized surfaces
- Pressure washing canopies and windows with accumulated freeway soot
- Upgrading and relocating passenger seating and waiting areas to where buses open their doors



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment G

Total Crime Summary - September 2025

Total Crimes 5-Year Trend Year-to-Date - Systemwide

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	275	337	386	337	329
Agg Assault on Op	18	23	30	36	14
Battery	521	660	768	763	676
Battery on Operator	60	96	90	92	40
Homicide	3	4	4	5	1
Rape	13	9	11	11	7
Robbery	166	260	293	246	234
Sex Offenses	76	78	89	84	100
Subtotal	1,132	1,467	1,671	1,574	1,401
Crimes Against Property					
Arson	7	5	0	2	7
Bike Theft	34	37	21	5	7
Burglary	14	11	12	7	6
Larceny	282	395	381	396	392
Motor Vehicle Theft	10	12	36	17	35
Vandalism	222	240	130	156	192
Subtotal	569	700	580	583	639
Crimes Against Society					
Narcotics	123	119	389	828	948
Trespassing	65	73	848	4,075	1,801
Weapons	34	41	85	181	126
Subtotal	222	233	1,322	5,084	2,875
Total	1,923	2,400	3,573	7,241	4,915

Total Crimes 5-Year Trend Year-to-End - Rail

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	189	230	277	216	202
Agg Assault on Op	3	2	1	1	0
Battery	329	420	536	483	410
Battery on Operator	2	4	6	0	0
Homicide	3	3	4	2	0
Rape	12	8	11	9	2
Robbery	118	197	206	162	139
Sex Offenses	53	55	52	52	52
Subtotal	709	919	1,093	925	805
Crimes Against Property					
Arson	7	4	0	2	6
Bike Theft	19	23	9	4	6
Burglary	14	9	11	6	6
Larceny	215	278	284	250	271
Motor Vehicle Theft	6	6	33	10	29
Vandalism	133	167	70	74	93
Subtotal	394	487	407	346	411
Crimes Against Society					
Narcotics	42	59	295	740	792
Trespassing	58	65	836	3,988	1,745
Weapons	18	25	63	156	101
Subtotal	118	149	1,194	4,884	2,638
Total	1,221	1,555	2,694	6,155	3,854

Total Crimes 5-Year Trend Year-to-Date - Bus

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	86	107	109	121	127
Agg Assault on Op	15	21	29	35	14
Battery	192	240	232	280	266
Battery on Operator	58	92	84	92	40
Homicide	0	1	0	3	1
Rape	1	1	0	2	5
Robbery	48	63	87	84	95
Sex Offenses	23	23	37	32	48
Subtotal	423	548	578	649	596
Crimes Against Property					
Arson	0	1	0	0	1
Bike Theft	15	14	12	1	1
Burglary	0	2	1	1	0
Larceny	67	117	97	146	121
Motor Vehicle Theft	4	6	3	7	6
Vandalism	89	73	60	82	99
Subtotal	175	213	173	237	228
Crimes Against Society					
Narcotics	81	60	94	88	156
Trespassing	7	8	12	87	56
Weapons	16	16	22	25	25
Subtotal	104	84	128	200	237
Total	702	845	879	1,086	1,061

Total Crimes 5-Year Trend Current Month only - Systemwide

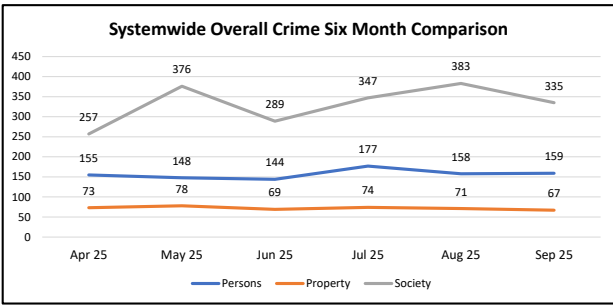
	Sep-21	Sep-22	Sep-23	Sep-24	Sep-25
Crimes Against Persons					
Agg Assault	35	33	32	45	44
Agg Assault on Op	4	1	2	4	2
Battery	47	56	106	95	63
Battery on Operator	11	5	11	9	9
Homicide	1	0	1	1	0
Rape	2	0	3	0	1
Robbery	19	32	29	24	29
Sex Offenses	10	6	7	12	11
Subtotal	129	133	191	190	159
Crimes Against Property					
Arson	0	0	0	0	1
Bike Theft	4	1	3	0	2
Burglary	2	1	1	1	1
Larceny	42	35	44	65	44
Motor Vehicle Theft	1	1	2	1	2
Vandalism	29	18	14	33	17
Subtotal	78	56	64	100	67
Crimes Against Society					
Narcotics	10	18	50	111	104
Trespassing	4	1	98	736	224
Weapons	4	5	9	27	7
Subtotal	18	24	157	874	335
Total	225	213	412	1,164	561

Total Crimes 5-Year Trend Current Month only - Rail

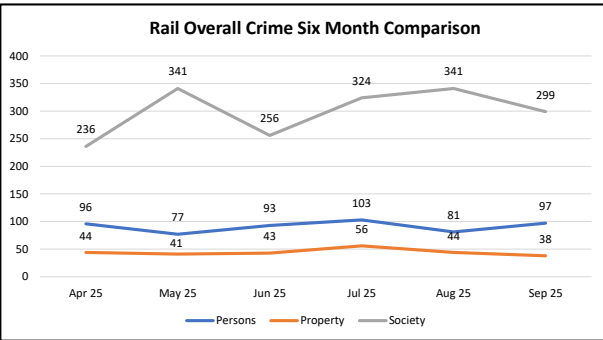
	Sep-21	Sep-22	Sep-23	Sep-24	Sep-25
Crimes Against Persons					
Agg Assault	27	20	22	28	29
Agg Assault on Op	0	0	0	0	0
Battery	28	32	74	53	42
Battery on Operator	0	0	0	0	0
Homicide	1	0	1	0	0
Rape	2	0	3	0	1
Robbery	15	24	22	16	18
Sex Offenses	10	4	3	12	7
Subtotal	83	80	125	109	97
Crimes Against Property					
Arson	0	0	0	0	1
Bike Theft	2	1	1	0	1
Burglary	2	1	1	1	1
Larceny	34	28	36	35	25
Motor Vehicle Theft	1	1	2	1	2
Vandalism	19	11	7	11	8
Subtotal	58	42	47	48	38
Crimes Against Society					
Narcotics	3	7	40	96	84
Trespassing	3	1	98	726	211
Weapons	3	2	7	23	4
Subtotal	9	10	145	845	299
Total	150	132	317	1,002	434

Total Crimes 5-Year Trend Current Month only - Bus

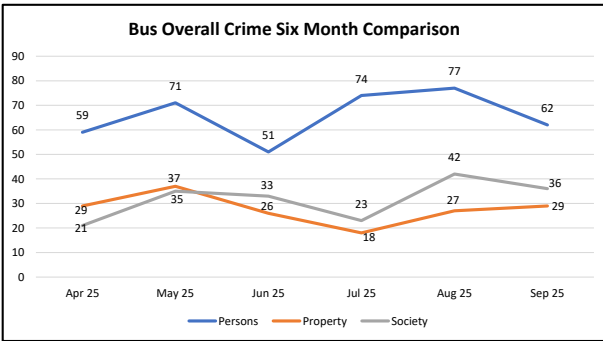
	Sep-21	Sep-22	Sep-23	Sep-24	Sep-25
Crimes Against Persons					
Agg Assault	8	13	10	17	15
Agg Assault on Op	4	1	2	4	2
Battery	19	24	32	42	21
Battery on Operator	11	5	11	9	9
Homicide	0	0	0	1	0
Rape	0	0	0	0	0
Robbery	4	8	7	8	11
Sex Offenses	0	2	4	0	4
Subtotal	46	53	66	81	62
Crimes Against Property					
Arson	0	0	0	0	0
Bike Theft	2	0	2	0	1
Burglary	0	0	0	0	0
Larceny	8	7	8	30	19
Motor Vehicle Theft	0	0	0	0	0
Vandalism	10	7	7	22	9
Subtotal	20	14	17	52	29
Crimes Against Society					
Narcotics	7	11	10	15	20
Trespassing	1	0	0	10	13
Weapons	1	3	2	4	3
Subtotal	9	14	12	29	36
Total	75	81	95	162	127



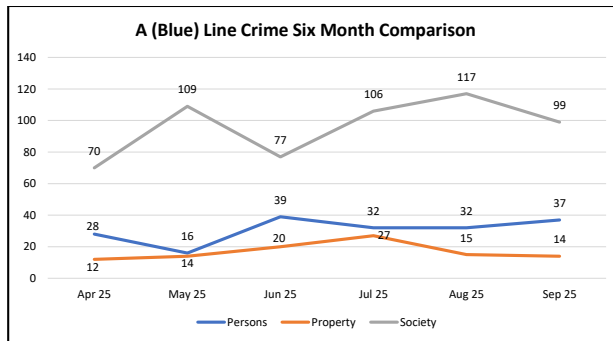
Systemwide	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	44	36	22.2%
Agg Assault on Op	2	2	0.0%
Battery	63	74	-14.9%
Battery on Operator	9	3	200.0%
Homicide	0	1	-100.0%
Rape	1	3	-66.7%
Robbery	29	22	31.8%
Sex Offenses	11	17	-35.3%
Subtotal	159	158	0.6%
Crimes Against Property			
Arson	1	1	0.0%
Bike Theft	2	1	100.0%
Burglary	1	0	100.0%
Larceny	44	37	18.9%
Motor Vehicle Theft	2	4	-50.0%
Vandalism	17	28	-39.3%
Subtotal	67	71	-5.6%
Crimes Against Society			
Narcotics	104	127	-18.1%
Trespassing	224	249	-10.0%
Weapons	7	7	0.0%
Subtotal	335	383	-12.5%
Total	561	612	-8.3%



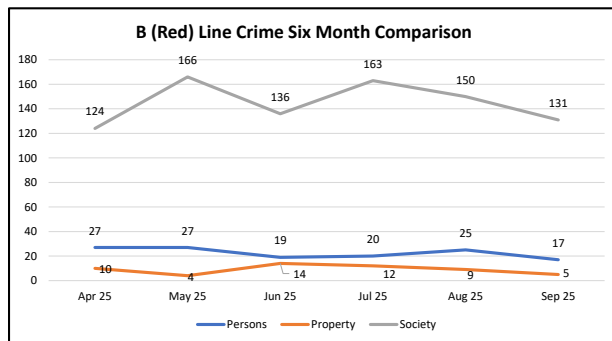
Rail	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	29	18	61.1%
Agg Assault on Op	0	0	0.0%
Battery	42	40	5.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	1	0	100.0%
Robbery	18	14	28.6%
Sex Offenses	7	9	-22.2%
Subtotal	97	81	19.8%
Crimes Against Property			
Arson	1	0	100.0%
Bike Theft	1	1	0.0%
Burglary	1	0	100.0%
Larceny	25	22	13.6%
Motor Vehicle Theft	2	3	-33.3%
Vandalism	8	18	-55.6%
Subtotal	38	44	-13.6%
Crimes Against Society			
Narcotics	84	96	-12.5%
Trespassing	211	241	-12.4%
Weapons	4	4	0.0%
Subtotal	299	341	-12.3%
Total	434	466	-6.9%



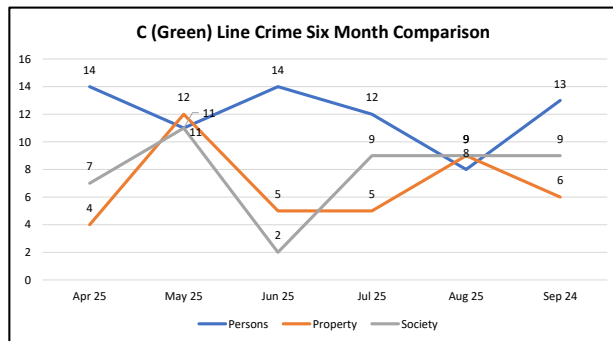
Bus	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	15	18	-16.7%
Agg Assault on Op	2	2	0.0%
Battery	21	34	-38.2%
Battery on Operator	9	3	200.0%
Homicide	0	1	-100.0%
Rape	0	3	-100.0%
Robbery	11	8	37.5%
Sex Offenses	4	8	-50.0%
Subtotal	62	77	-19.5%
Crimes Against Property			
Arson	0	1	-100.0%
Bike Theft	1	0	100.0%
Burglary	0	0	0.0%
Larceny	19	15	26.7%
Motor Vehicle Theft	0	1	-100.0%
Vandalism	9	10	-10.0%
Subtotal	29	27	7.4%
Crimes Against Society			
Narcotics	20	31	-35.5%
Trespassing	13	8	62.5%
Weapons	3	3	0.0%
Subtotal	36	42	-14.3%
Total	127	146	-13.0%



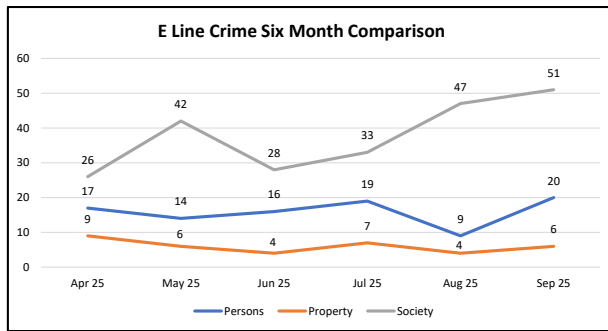
A (Blue) Line	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	19	8	137.5%
Agg Assault on Op	0	0	0.0%
Battery	7	15	-53.3%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	10	6	66.7%
Sex Offenses	1	3	-66.7%
Subtotal	37	32	15.6%
Crimes Against Property			
Arson	1	0	100.0%
Bike Theft	0	1	-100.0%
Burglary	1	0	100.0%
Larceny	9	4	125.0%
Motor Vehicle Theft	1	1	0.0%
Vandalism	2	9	-77.8%
Subtotal	14	15	-6.7%
Crimes Against Society			
Narcotics	19	23	-17.4%
Trespassing	78	94	-17.0%
Weapons	2	0	200.0%
Subtotal	99	117	-15.4%
Total	150	164	-8.5%



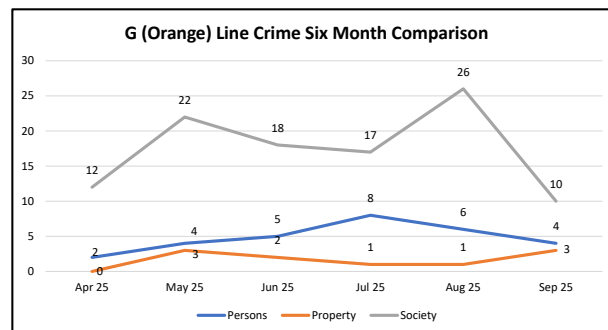
B (Red) Line	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	2	3	-33.3%
Agg Assault on Op	0	0	0.0%
Battery	14	17	-17.6%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	1	0.0%
Sex Offenses	0	4	-100.0%
Subtotal	17	25	-32.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	4	5	-20.0%
Motor Vehicle Theft	0	1	-100.0%
Vandalism	1	3	-66.7%
Subtotal	5	9	-44.4%
Crimes Against Society			
Narcotics	50	57	-12.3%
Trespassing	80	90	-11.1%
Weapons	1	3	-66.7%
Subtotal	131	150	-12.7%
Total	153	184	-16.8%



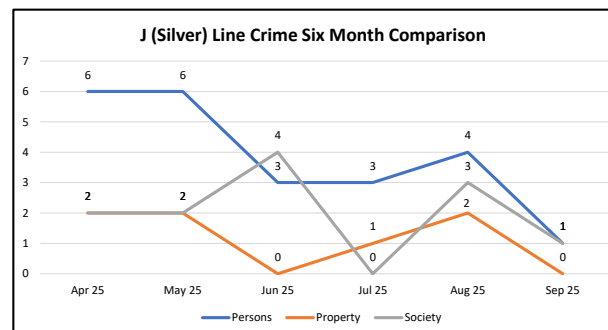
C (Green) Line	Sep 24	Aug 25	% Change
Crimes Against Persons			
Agg Assault	3	1	200.0%
Agg Assault on Op	0	0	0.0%
Battery	6	4	50.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	3	3	0.0%
Sex Offenses	1	0	100.0%
Subtotal	13	8	62.5%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	4	6	-33.3%
Motor Vehicle Theft	0	1	-100.0%
Vandalism	2	2	0.0%
Subtotal	6	9	-33.3%
Crimes Against Society			
Narcotics	2	2	0.0%
Trespassing	7	6	16.7%
Weapons	0	1	-100.0%
Subtotal	9	9	0.0%
Total	28	26	7.7%



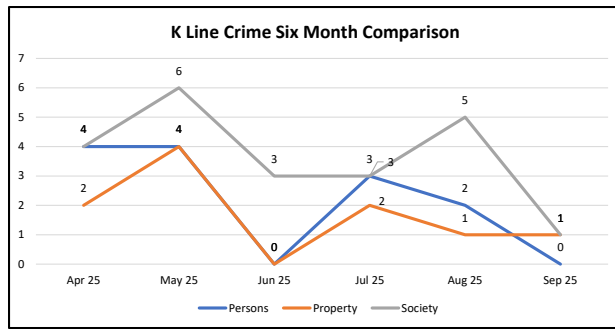
E Line	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	4	3	33.3%
Agg Assault on Op	0	0	0.0%
Battery	9	2	350.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	1	0	100.0%
Robbery	4	4	0.0%
Sex Offenses	2	0	200.0%
Subtotal	20	9	122.2%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	1	0	100.0%
Burglary	0	0	0.0%
Larceny	4	2	100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	2	-50.0%
Subtotal	6	4	50.0%
Crimes Against Society			
Narcotics	13	13	0.0%
Trespassing	37	34	8.8%
Weapons	1	0	100.0%
Subtotal	51	47	8.5%
Total	77	60	28.3%



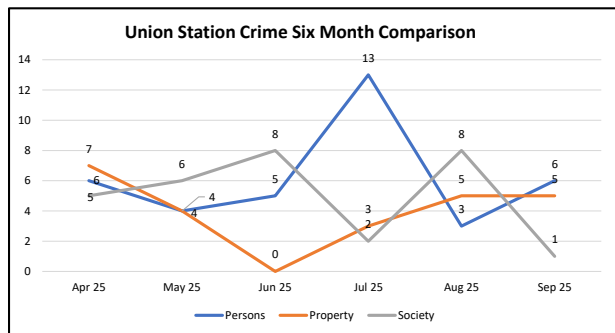
G (Orange) Line	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	1	3	-66.7%
Agg Assault on Op	0	0	0.0%
Battery	2	1	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	1	0.0%
Sex Offenses	0	1	-100.0%
Subtotal	4	6	-33.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	3	0	300.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	1	-100.0%
Subtotal	3	1	200.0%
Crimes Against Society			
Narcotics	6	20	-70.0%
Trespassing	4	5	-20.0%
Weapons	0	1	-100.0%
Subtotal	10	26	-61.5%
Total	17	33	-48.5%



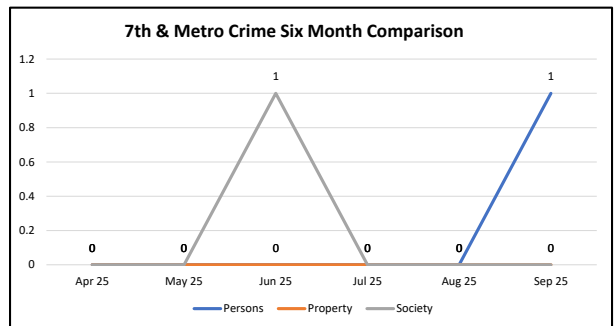
J (Silver) Line	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	0	2	-100.0%
Agg Assault on Op	0	0	0.0%
Battery	1	2	-50.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	1	4	-75.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	1	-100.0%
Vandalism	0	1	-100.0%
Subtotal	0	2	-100.0%
Crimes Against Society			
Narcotics	0	1	-100.0%
Trespassing	1	2	-50.0%
Weapons	0	0	0.0%
Subtotal	1	3	-66.7%
Total	2	9	-77.8%



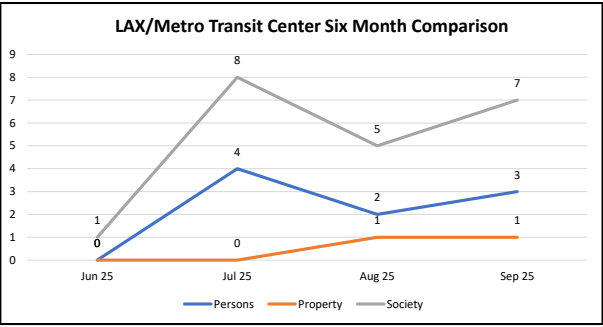
K Line	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	0	2	-100.0%
Agg Assault on Op	0	0	0.0%
Battery	0	0	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	0	2	-100.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	1	1	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	1	1	0.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	1	5	-80.0%
Weapons	0	0	0.0%
Subtotal	1	5	-80.0%
Total	2	8	-75.0%



Union Station	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	0	1	-100.0%
Agg Assault on Op	0	0	0.0%
Battery	4	2	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	2	0	200.0%
Subtotal	6	3	100.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	3	4	-25.0%
Motor Vehicle Theft	1	0	100.0%
Vandalism	1	1	0.0%
Subtotal	5	5	0.0%
Crimes Against Society			
Narcotics	0	1	-100.0%
Trespassing	1	7	-85.7%
Weapons	0	0	0.0%
Subtotal	1	8	-87.5%
Total	12	16	-25.0%



7th & Metro	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	0	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	1	0	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	1	0	100.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	0	0	0.0%
Weapons	0	0	0.0%
Subtotal	0	0	0.0%
Total	1	0	100.0%



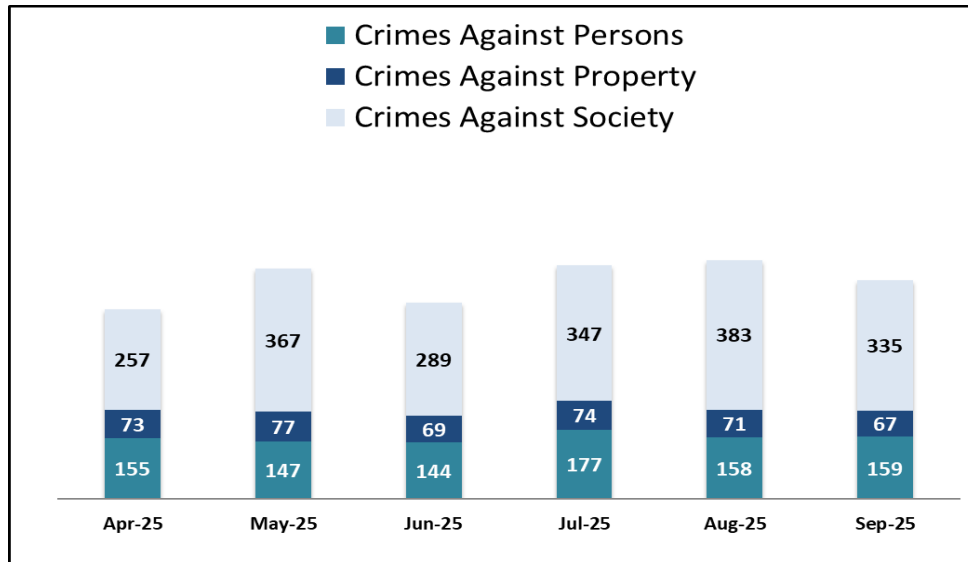
LAX/MTC	Sep 25	Aug 25	% Change
Crimes Against Persons			
Agg Assault	1	0	100.0%
Agg Assault on Op	0	0	0.0%
Battery	1	0	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	1	2	-50.0%
Subtotal	3	2	50.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	1	0.0%
Subtotal	1	1	0.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	7	5	40.0%
Weapons	0	0	0.0%
Subtotal	7	5	40.0%
Total	11	8	37.5%

SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

SEPTEMBER 2025

Attachment G

Total Crimes

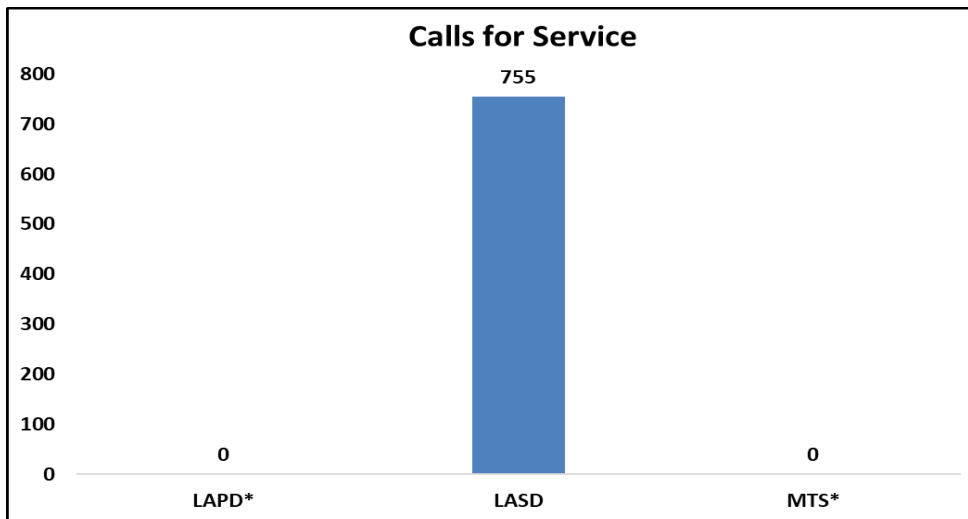


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

Calls for Service



* LAPD and MTS Calls for Service data is currently unavailable



SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

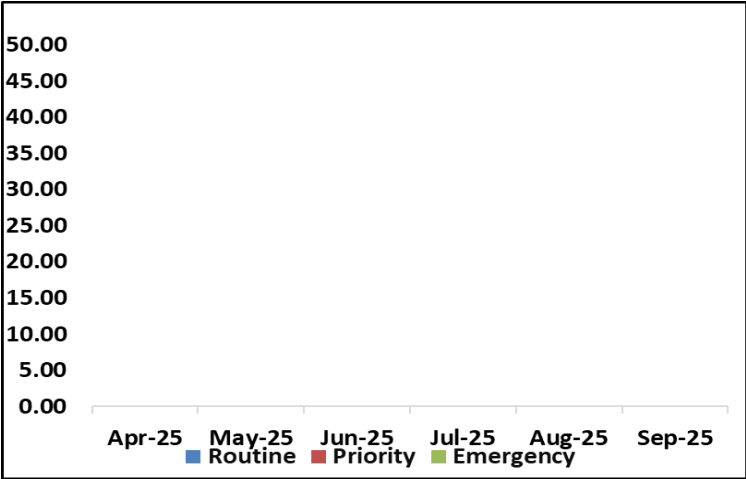
SEPTEMBER 2025

Attachment G

Average Incident Response Times

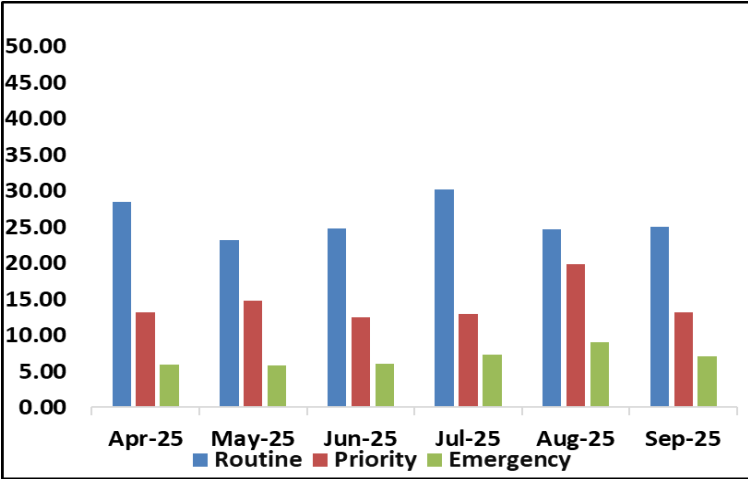
These graphs show how long it takes (in minutes) for LAPD, LASD, and MTS to respond to Emergency, Priority, and Routine calls

LAPD

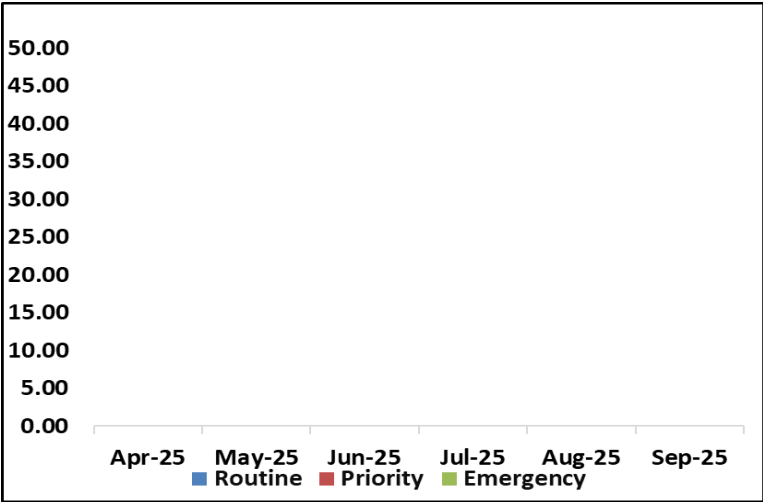


* LAPD Incident Response Times data is currently unavailable

LASD



MTS



* MTS Incident Response Times data is currently unavailable

Transit Police

Monthly Crime Report



Attachment G

	2025	2024	%
	September	September	Change
CRIMES AGAINST PERSONS			
Homicide	0	1	-100.0%
Rape	1	0	100.0%
Robbery	29	24	20.8%
Aggravated Assault	44	45	-2.2%
Aggravated Assault on Operator	2	4	-50.0%
Battery	63	95	-33.7%
Battery on Operator	9	9	0.0%
Sex Offenses	11	12	-8.3%
SUB-TOTAL	159	190	-16.3%
CRIMES AGAINST PROPERTY			
Burglary	1	1	0.0%
Larceny	44	65	-32.3%
Bike Theft	2	0	200.0%
Motor Vehicle Theft	2	1	100.0%
Arson	1	0	100.0%
Vandalism	17	33	-48.5%
SUB-TOTAL	67	100	-33.0%
CRIMES AGAINST SOCIETY			
Weapons	7	27	-74.1%
Narcotics	104	111	-6.3%
Trespassing	224	736	-69.6%
SUB-TOTAL	335	874	-61.7%
TOTAL	561	1,164	-51.8%
ENFORCEMENT EFFORTS			
Arrests	551	1,146	-51.9%
Citations	659	1,591	-58.6%
Calls for Service	755	1,581	-52.2%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

SEPTEMBER 2025

Attachment G

Crimes

Monthly

System-Wide	Sep-25	Sep-24	% Change
Crimes Against Persons	159	190	-16.3%
Crimes Against Property	67	100	-33.0%
Crimes Against Society	335	874	-61.7%
Total	561	1,164	-51.8%

Six Months

System-Wide	Apr-25-Sep-25	Apr-24-Sep-24	% Change
Crimes Against Persons	940	1,119	-16.0%
Crimes Against Property	428	418	2.4%
Crimes Against Society	1,974	3,985	-50.5%
Total	3,342	5,522	-39.5%

Annual

System-Wide	Oct-24-Sep-25	Oct-23-Sep-24	% Change
Crimes Against Persons	1,883	2,138	-11.9%
Crimes Against Property	872	752	16.0%
Crimes Against Society	3,858	6,093	-36.7%
Total	6,613	8,983	-26.4%

Average Emergency Response Times

Monthly

Sep-25	Sep-24	% Change
2.33	2.84	-18.0%

Six Months

Apr-25-Sep-25	Apr-24-Sep-24	% Change
2.48	5.46	-54.5%

Annual

Oct-24-Sep-25	Oct-23-Sep-24	% Change
3.09	5.40	-42.8%

Bus Operator Assaults

Monthly

Sep-25	Sep-24	% Change
11	13	-15.4%

Six Months

Apr-25-Sep-25	Apr-24-Sep-24	% Change
34	90	-62.2%

Annual

Oct-24-Sep-25	Oct-23-Sep-24	% Change
77	176	-56.3%

Ridership

Monthly

Sep-25	Sep-24	% Change
26,260,796	26,774,520	-1.9%

Six Months

Apr-25-Sep-25	Apr-24-Sep-24	% Change
153,217,505	157,869,285	-2.9%

Annual

Oct-24-Sep-25	Oct-23-Sep-24	% Change
309,263,772	305,038,549	1.4%



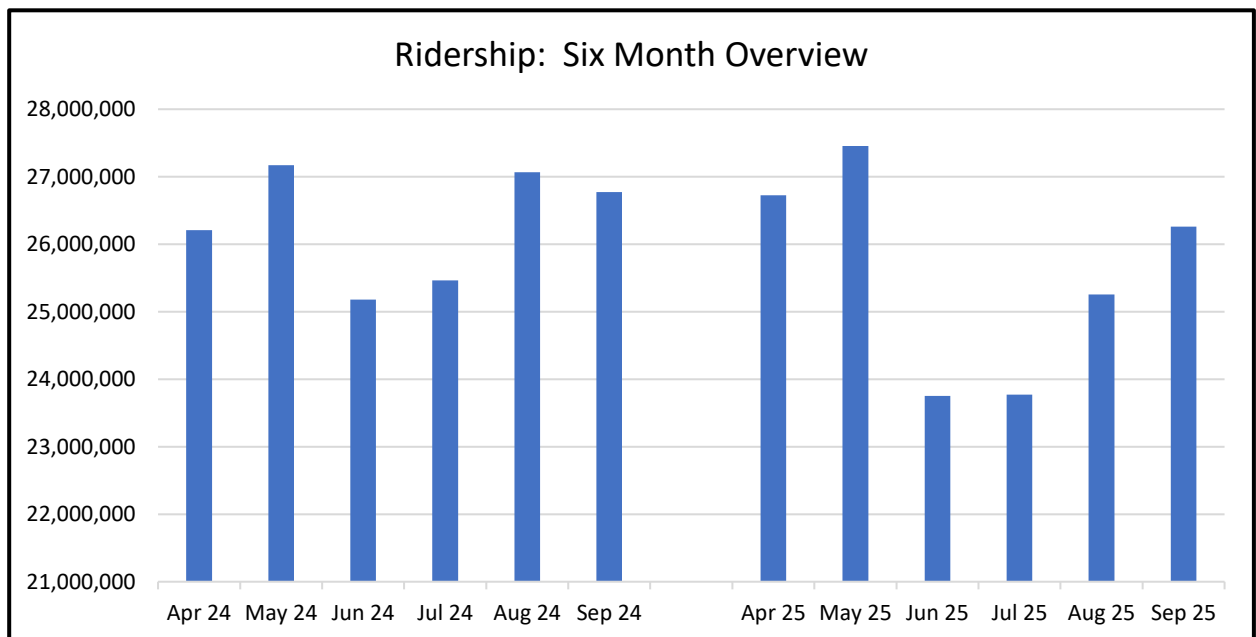
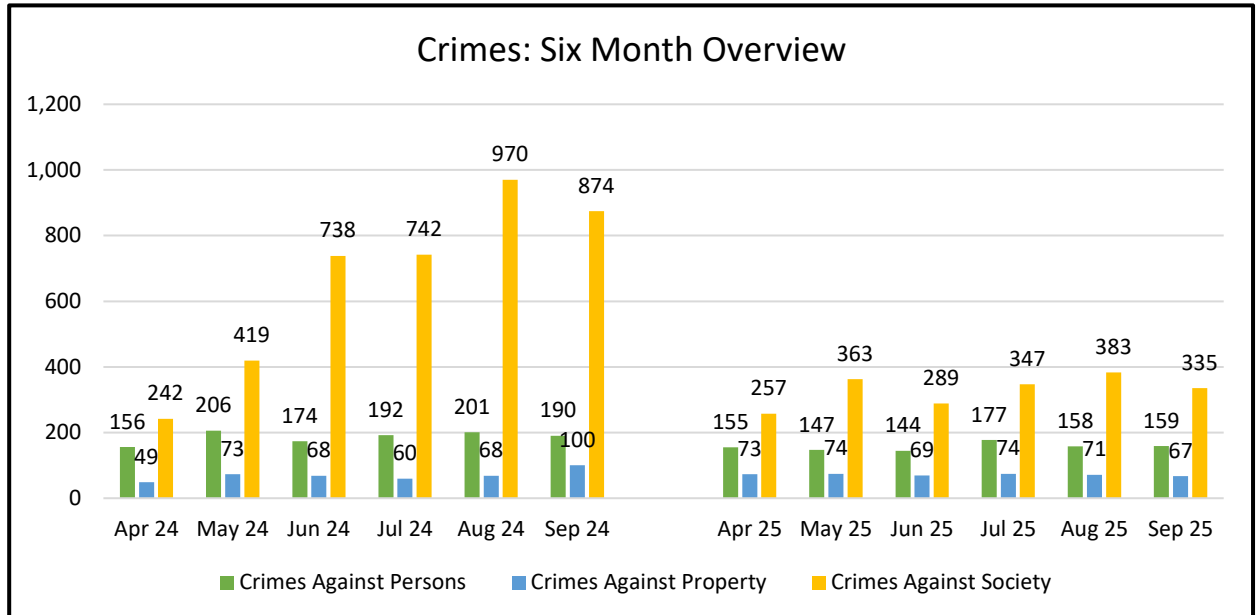
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

SEPTEMBER 2025

Attachment G



A LINE (BLUE)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	MTS	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	5	4	1	22
Aggravated Assault	3	14	2	39
Aggravated Assault on Operator	0	0	0	0
Battery	4	2	1	34
Battery Rail Operator	0	0	0	0
Sex Offenses	0	1	0	6
SUB-TOTAL	12	21	4	101
CRIMES AGAINST PROPERTY	LAPD	LASD	MTS	FYTD
Burglary	0	0	1	1
Larceny	5	4	0	34
Bike Theft	0	0	0	1
Motor Vehicle Theft	0	1	0	3
Arson	0	1	0	2
Vandalism	1	1	0	15
SUB-TOTAL	6	7	1	56
CRIMES AGAINST SOCIETY	LAPD	LASD	MTS	FYTD
Weapons	1	1	0	6
Narcotics	14	5	0	61
Trespassing	65	6	7	255
SUB-TOTAL	80	12	7	322
TOTAL	98	40	12	479

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Pomona North	0	0	0	0
La Verne/Fairplex	0	0	0	0
San Dimas	0	0	1	1
Glendora	0	0	0	0
APU/Citrus College	1	0	2	6
Azusa Downtown	1	0	0	3
Irwindale	0	1	0	1
Duarte/City of Hope	4	0	0	5
Monrovia	1	1	0	2
Arcadia	0	0	1	3
Sierra Madre Villa	1	0	1	5
Allen	0	0	0	3
Lake	0	0	3	3
Memorial Park	1	0	0	4
Del Mar	0	0	0	3
Fillmore	0	0	0	5
South Pasadena	0	0	0	2
Highland Park	0	0	0	2
Southwest Museum	0	0	0	4
Heritage Square	0	1	0	3
Lincoln/Cypress	0	0	1	6
Chinatown	1	0	31	99
Union Station	0	0	0	2
Little Tokyo/Arts Dist	2	1	1	15
Historic Broadway	3	0	3	7
Grand Av Arts/Bunker Hill	1	1	28	93
7th St/Metro Ctr	2	0	0	8
Pico	0	1	3	40
Grand/LATTC	1	1	13	40
San Pedro St	2	0	0	4
Washington	0	1	0	7
Vernon	0	0	0	4
Slauson	1	0	1	9
Florence	2	1	0	13
Firestone	3	0	0	7
103rd St/Watts Towers	0	0	0	3
Willowbrook/Rosa Parks	2	1	2	14
Compton	0	0	0	8
Artesia	4	1	1	10
Del Amo	0	2	0	6
Wardlow	0	0	1	4
Willow St	0	0	4	7
PCH	0	0	1	1
Anaheim St	0	0	1	2
5th St	0	0	0	0
1st St	0	0	0	0
Downtown Long Beach	4	0	0	10
Pacific Av	0	0	0	0
A Line Rail Yard	0	1	0	5
Total	37	14	99	479

ARRESTS				
AGENCY	LAPD	LASD	MTS	FYTD
Felony	28	9	0	117
Misdemeanor	96	36	0	451
TOTAL	124	45	0	568

CITATIONS				
AGENCY	LAPD	LASD	MTS	FYTD
Misdemeanor Citations	0	0	0	0
Other Citations	95	45	0	423
Vehicle Code Citations	24	1	0	30
TOTAL	119	46	0	453

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	MTS	FYTD
Routine	0	127	0	388
Priority	0	119	0	362
Emergency	0	12	0	31
TOTAL	0	258	0	781

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	MTS
Dispatched	34%	N/C	0%
Proactive	66%	N/C	0%
TOTAL	100%	0%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
A Line - LAPD	83%
A Line - LASD	N/C
A Line - MTS	0%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	MTS	FYTD
Pomona North	0	24	0	24
La Verne/Fairplex	0	5	0	5
San Dimas	0	5	0	5
Glendora	0	9	0	9
Azusa	0	24	0	83
Irwindale	0	32	0	75
Duarte Station	0	28	0	43
Monrovia	0	16	0	30
Magnolia Ave	0	0	0	0
Arcadia Station	0	6	0	35
Pasadena	0	20	0	86
South Pasadena	0	4	0	12
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	26	0	0	56
Slauson	0	0	0	3
Florence	0	0	0	13
Firestone	0	2	0	15
103rd St	5	0	0	7
Willowbrook	0	25	0	62
Compton	0	1	0	10
Artesia	0	8	0	20
Del Amo	0	2	0	11
Wardlow Rd	0	0	0	0
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	31	211	0	561

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Metro Transit Security

B LINE (RED)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	4
Aggravated Assault	2	9
Aggravated Assault on Operator	0	0
Battery	14	44
Battery Rail Operator	0	0
Sex Offenses	0	5
SUB-TOTAL	17	62
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	4	18
Bike Theft	0	0
Motor Vehicle Theft	0	2
Arson	0	0
Vandalism	1	6
SUB-TOTAL	5	26
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	1	11
Narcotics	50	152
Trespassing	80	281
SUB-TOTAL	131	444
TOTAL	153	532

ARRESTS		
AGENCY	LAPD	FYTD
Felony	43	118
Misdemeanor	159	571
TOTAL	202	689

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	152	559
Vehicle Code Citations	28	46
TOTAL	180	605

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	0
Priority	0	0
Emergency	0	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	26%
Proactive	74%
TOTAL	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	1	1	13	35
Civic Center/Grand Park	1	1	1	6
Pershing Square	2	0	1	22
7th St/Metro Ctr	2	2	17	70
Westlake/MacArthur Park	1	0	28	107
Wilshire/Vermont	1	0	5	26
Wilshire/Normandie	0	0	0	0
Vermont/Beverly	2	0	4	26
Wilshire/Western	0	0	0	2
Vermont/Santa Monica	3	1	0	15
Vermont/Sunset	0	0	2	15
Hollywood/Western	0	0	14	66
Hollywood/Vine	1	0	10	33
Hollywood/Highland	0	0	2	11
Universal City/Studio City	1	0	0	9
North Hollywood	2	0	34	89
B Line Rail Yard	0	0	0	0
Total	17	5	131	532

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
B Line - LAPD	80%

LEGEND
Los Angeles Police Department

C LINE (GREEN)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	2	12
Aggravated Assault	2	1	5
Aggravated Assault on Operator	0	0	0
Battery	5	1	15
Battery Rail Operator	0	0	0
Sex Offenses	0	1	1
SUB-TOTAL	8	5	33
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	4	14
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	2
Arson	0	0	0
Vandalism	1	1	4
SUB-TOTAL	1	5	20
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	1
Narcotics	1	1	8
Trespassing	6	1	18
SUB-TOTAL	7	2	27
TOTAL	16	12	80

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
LAX/Metro Transit Center	6	0	6	26
Aviation/Century	0	0	0	2
Aviation/Imperial	0	0	0	3
Hawthorne/Lennox	0	0	0	0
Crenshaw	0	0	0	1
Vermont/Athens	0	0	0	3
Harbor Fwy	1	0	0	3
Avalon	1	1	1	7
Willowbrook/Rosa Parks	1	1	1	16
Lynwood	1	2	1	6
Lakewood Bl	1	1	0	3
Norwalk	2	1	0	10
Total	13	6	9	80

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	2	13
Misdemeanor	12	11	60
TOTAL	13	13	73

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	15	52
Vehicle Code Citations	0	0	2
TOTAL	0	15	54

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	54	177
Priority	0	35	97
Emergency	0	3	8
TOTAL	0	92	282

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	38%	N/C
Proactive	62%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
C Line - LAPD	82%
C Line - LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

E LINE

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	1	0	1
Robbery	4	0	8
Aggravated Assault	4	0	18
Aggravated Assault on Operator	0	0	0
Battery	5	4	19
Battery Rail Operator	0	0	0
Sex Offenses	1	1	2
SUB-TOTAL	15	5	48
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	3	1	12
Bike Theft	0	1	1
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	1	0	4
SUB-TOTAL	4	2	17
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	3
Narcotics	12	1	31
Trespassing	35	2	97
SUB-TOTAL	47	4	131
TOTAL	66	11	196

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	2	0	1	4
East LA Civic Ctr	0	0	1	1
Maravilla	1	0	0	2
Indiana (both LAPD & LASD)	1	0	3	9
Soto	1	1	4	11
Mariachi Plaza	0	0	6	8
Pico/Aliso	0	0	0	2
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	0
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	2	0	0	3
Pico	1	0	0	1
LATTC/Ortho Institute	1	0	6	23
Jefferson/USC	0	1	0	6
Expo Park/USC	1	0	0	7
Expo/Vermont	2	0	1	9
Expo/Western	1	1	26	56
Expo/Crenshaw	0	0	0	11
Farmdale	0	0	0	0
Expo/La Brea	2	0	0	9
La Cienega/Jefferson	1	0	0	2
Culver City	0	0	0	2
Palms	0	0	0	1
Westwood/Rancho Park	0	0	0	0
Expo/Sepulveda	3	1	1	7
Expo/Bundy	0	0	0	2
26th St/Bergamot	0	0	0	0
17th St/SMC	0	2	1	3
Downtown Santa Monica	1	0	1	17
E Line Rail Yard	0	0	0	0
Total	20	6	51	196

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	10	0	37
Misdemeanor	50	7	151
TOTAL	60	7	188

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	50	8	209
Vehicle Code Citations	12	0	21
TOTAL	62	8	230

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	78	229
Priority	0	27	71
Emergency	0	0	4
TOTAL	0	105	304

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	34%	N/C
Proactive	66%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
E Line - LAPD	82%
E Line - LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	2	2
Figueroa St	0	0	0
Exposition Blvd	63	0	63
Culver City	0	0	0
Santa Monica	0	31	31
TOTAL	63	33	96

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	2
Aggravated Assault	1	8
Aggravated Assault on Operator	0	0
Battery	2	7
Battery Bus Operator	0	0
Sex Offenses	0	1
SUB-TOTAL	4	18
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	3	4
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	1
SUB-TOTAL	3	5
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	4
Narcotics	6	37
Trespassing	4	12
SUB-TOTAL	10	53
TOTAL	17	76

ARRESTS

AGENCY	LAPD	FYTD
Felony	3	16
Misdemeanor	10	49
TOTAL	13	65

CITATIONS

AGENCY	LAPD	FYTD
Other Citations	8	72
Vehicle Code Citations	49	121
TOTAL	57	193

CALLS FOR SERVICE

AGENCY	LAPD	FYTD
Routine	0	0
Priority	0	0
Emergency	0	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	22%
Proactive	78%
TOTAL	100%

CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	1	0	3	14
Laurel Canyon	0	0	0	0
Valley College	0	0	0	3
Woodman	0	0	0	2
Van Nuys	0	1	0	1
Sepulveda	1	0	1	7
Woodley	0	0	0	1
Balboa	0	0	0	2
Reseda	0	0	2	22
Tampa	0	0	0	0
Pierce College	1	0	0	1
De Soto	0	1	0	1
Canoga	1	0	1	6
Sherman Way	0	0	1	3
Roscoe	0	1	2	5
Nordhoff	0	0	0	4
Chatsworth	0	0	0	4
Total	4	3	10	76

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM

G Line - LAPD	84%
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LEGEND

Los Angeles Police Department

J LINE (SILVER)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	0
Aggravated Assault	0	0	4
Aggravated Assault on Operator	0	0	0
Battery	1	0	4
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	1	0	8
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	0
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	0	0	2
SUB-TOTAL	0	0	3
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	1
Trespassing	1	0	3
SUB-TOTAL	1	0	4
TOTAL	2	0	15

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	6
Misdemeanor	2	1	9
TOTAL	3	1	15

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	7
Vehicle Code Citations	4	0	5
TOTAL	4	0	12

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	3	28
Priority	0	0	5
Emergency	0	0	1
TOTAL	0	3	34

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	12%	4%
Proactive	88%	96%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	1	0	0	1
Alameda	0	0	0	0
Downtown	0	0	0	1
37th St/USC	0	0	0	0
Slauson	0	0	0	2
Manchester	0	0	0	2
Harbor Fwy	0	0	0	1
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	5
Carson	0	0	0	0
PCH	0	0	1	1
San Pedro/Beacon	0	0	0	0
Total	1	0	1	15

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
J Line - LAPD	89%
J Line - LASD	95%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

K LINE

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	0	3
Aggravated Assault on Operator	0	0	0
Battery	0	0	1
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	0	0	5
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	1	3
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	1
SUB-TOTAL	0	1	4
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	1	0	9
SUB-TOTAL	1	0	9
TOTAL	1	1	18

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	1	3
Misdemeanor	1	0	19
TOTAL	1	1	22

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	2	0	17
Vehicle Code Citations	0	0	0
TOTAL	2	0	17

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	69	195
Priority	0	10	27
Emergency	0	0	0
TOTAL	0	79	222

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	30%	N/C
Proactive	70%	N/C
TOTAL	100%	0%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	0	5
Martin Luther King Jr	0	0	1	6
Leimert Park	0	0	0	2
Hyde Park	0	0	0	1
Fairview Heights	0	0	0	0
Downtown Inglewood	0	0	0	1
Westchester / Veterans	0	0	0	0
LAX/Metro Transit Center	0	0	0	1
Aviation/Century	0	0	0	1
Mariposa	0	0	0	0
El Segundo	0	0	0	0
Douglas	0	1	0	1
Redondo Beach	0	0	0	0
Total	0	1	1	18

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	86%
K Line - LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL

ATTACHMENT G
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	3
Robbery	8	2	32
Aggravated Assault	7	7	41
Aggravated Assault on Operator	2	0	5
Battery	12	6	71
Battery Bus Operator	6	3	13
Sex Offenses	2	2	21
SUB-TOTAL	37	20	187
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	15	1	37
Bike Theft	0	1	1
Motor Vehicle Theft	0	0	0
Arson	0	0	1
Vandalism	6	3	27
SUB-TOTAL	21	5	66
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	2	1	6
Narcotics	12	2	29
Trespassing	8	0	9
SUB-TOTAL	22	3	44
TOTAL	80	28	297

LASD's Crimes per Sector		
Sector		FYTD
Westside	6	13
San Fernando	1	2
San Gabriel Valley	3	16
Gateway Cities	10	23
South Bay	8	32
Total	28	86

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	3	6
West Valley	4	6
North Hollywood	8	15
Foothill	1	3
Devonshire	2	5
Mission	1	9
Topanga	1	3
Central Bureau		
Central	9	20
Rampart	5	12
Hollenbeck	7	14
Northeast	3	11
Newton	3	9
West Bureau		
Hollywood	3	10
Wilshire	0	5
West LA	2	6
Pacific	1	7
Olympic	6	6
Southwest Bureau		
Southwest	6	15
Harbor	1	1
77th Street	13	28
Southeast	1	7
Total	80	198

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	16	16	66
Misdemeanor	17	17	86
TOTAL	33	33	152

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	22	36	170
Vehicle Code Citations	92	7	384
TOTAL	114	43	554

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	122	383
Priority	0	91	252
Emergency	0	5	17
TOTAL	0	218	652

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	4%
Proactive	0%	96%
TOTAL	0%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	93%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	1
Robbery	0	0
Aggravated Assault	0	3
Aggravated Assault on Operator	0	0
Battery	4	16
Battery Rail Operator	0	0
Sex Offenses	2	2
SUB-TOTAL	6	22
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	3	8
Bike Theft	0	0
Motor Vehicle Theft	1	1
Arson	0	0
Vandalism	1	4
SUB-TOTAL	5	13
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	1
Trespassing	1	10
SUB-TOTAL	1	11
TOTAL	12	46

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	3
Misdemeanor	2	14
TOTAL	2	17

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	9	26
Vehicle Code Citations	0	0
TOTAL	9	26

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	0
Priority	0	0
Emergency	0	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	32%
Proactive	68%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	83%

LEGEND	
Los Angeles Police Department	

7TH & METRO STATION

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	0
Aggravated Assault	0	0
Aggravated Assault on Operator	0	0
Battery	1	1
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	1	1
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	0
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	0	0
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	1	1

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	0
Misdemeanor	0	1
TOTAL	0	1

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	37
Vehicle Code Citations	0	0
TOTAL	0	37

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	0
Priority	0	0
Emergency	0	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	34%
Proactive	66%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	0%

LEGEND	
Los Angeles Police Department	

LAX/METRO TRANSIT CENTER

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	MTS	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	0
Aggravated Assault	0	1	1
Aggravated Assault on Operator	0	0	0
Battery	0	1	1
Battery Rail Operator	0	0	0
Sex Offenses	0	1	3
SUB-TOTAL	0	3	5
CRIMES AGAINST PROPERTY	LAPD	MTS	FYTD
Burglary	0	0	0
Larceny	0	0	0
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	1	2
SUB-TOTAL	0	1	2
CRIMES AGAINST SOCIETY	LAPD	MTS	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	7	12
SUB-TOTAL	0	7	12
TOTAL	0	11	19

ARRESTS			
AGENCY	LAPD	MTS	FYTD
Felony	0	0	0
Misdemeanor	0	0	0
TOTAL	0	0	0

CITATIONS			
AGENCY	LAPD	MTS	FYTD
Other Citations	1	0	1
Vehicle Code Citations	0	0	0
TOTAL	1	0	1

CALLS FOR SERVICE			
AGENCY	LAPD	MTS	FYTD
Routine	0	0	0
Priority	0	0	0
Emergency	0	0	0
TOTAL	0	0	0

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	MTS
Dispatched	0%	0%
Proactive	0%	0%
TOTAL	0%	0%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
LAX/MTC - LAPD	0%
LAX/MTC - MTS	0%

LEGEND	
Los Angeles Police Department	
Metro Transit Security	



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment G

Sexual Crimes / Harassment Calls for Service September 2025

Calls related to sexual crimes/harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between September 1 and September 30, Metro Transit Security, LAPD and LASD received eleven (11) incidents and referred all victims of sexual crimes/harassment to the above free hotlines.

Incident Type & Totals						
	Sep 25	Aug 25	% Change	Sep 25	Sep 24	% Change
Sexual Harassment	0	2	-100.0%	0	1	-100.0%
Sexual Battery	6	9	-33.3%	6	7	-14.3%
Lewd Conduct	0	1	-100.0%	0	0	0.0%
Indecent Exposure	4	3	33.3%	4	3	33.3%
Rape	1	3*	-66.7%	1	0	100.0%
TOTAL	11	18	-38.9%	11	11	0.0%

**LAPD stated that two of the rapes involved the same victim and are under investigation. LASD stated that video evidence shows one of the rape victims on the bus but nothing occurred.*

Counseling Information Provided	
	Sep 25
Yes	11
No - If no, why?	0
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	0
TOTAL	11

Frontline Safety – Additional Data (September 2025)

Operator Safety

Figures A and B provide context on operator assaults in September compared to prior months and years. Figures C and D illustrate the methods and reasons for assaults, respectively.

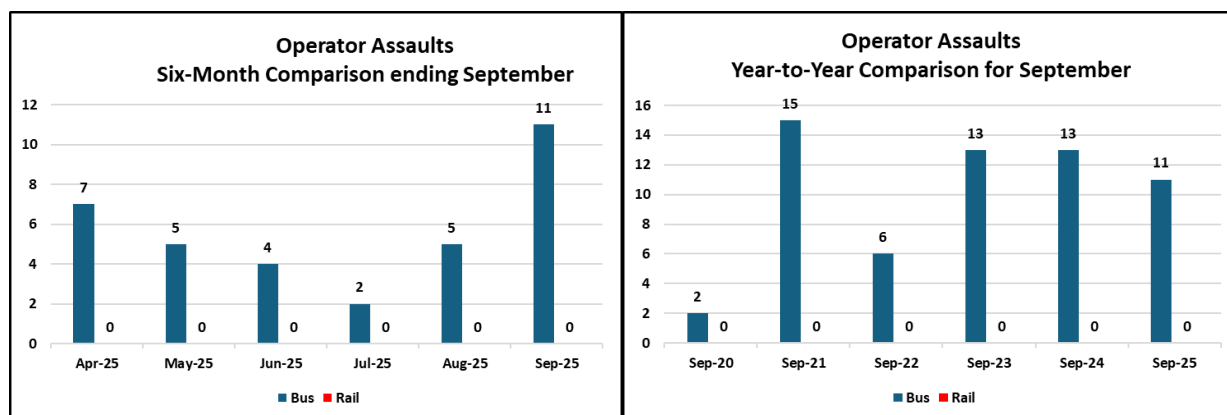


Figure A (Left) and Figure B (Right)

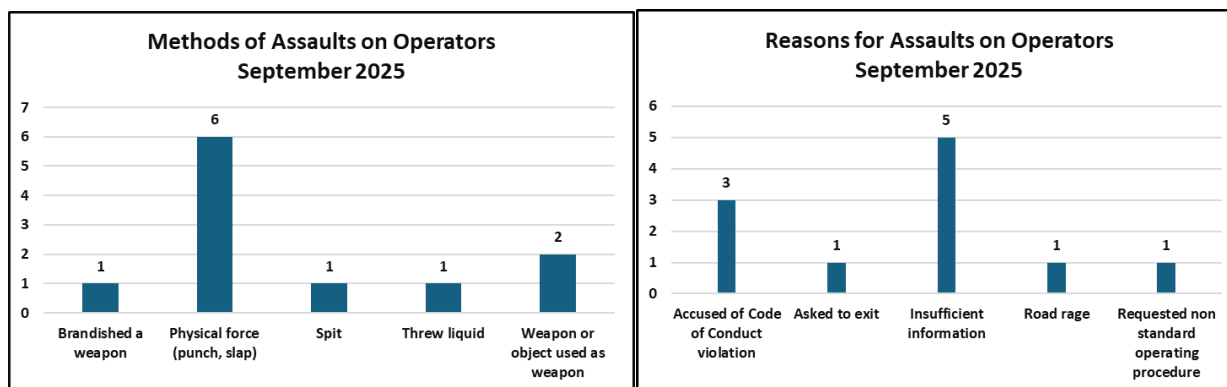


Figure C (Left) and Figure D (Right)

For more details on each report of an operator assault, see the next page.

**Operator Assaults
September 2025**

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
9/1/2025	10:30	90	4022	Sunland Blvd / Sunland Pl	Suspect spat on victim's arm and fled location after operator told suspect to exit the bus after causing a disturbance.	Outside of operator area	Accused of Code of Conduct violation	Spit	No
9/3/2025	21:25	115	6037	Firestone Bl/Lakewood Bl, Downey	Suspect arrested for pushing the bus barrier into the bus operator.	Barrier present - open	Accused of Code of Conduct violation	Weapon or object used as weapon	No
9/6/2025	05:55	N/A	3859	North Figueroa st / W. Sunset Blvd.	Suspect jumped on back rack of bus and pointed toy gun at bus operator.	Barrier present - closed	Insufficient information	Brandished a weapon	No
9/9/2025	13:05	251	8585	Pacific Bl/Belgrave Av, Huntington Park	Suspect pushed bus operator when told he needed to exit the bus.	Outside of operator area	Asked to exit	Physical force (punch, slap)	Yes
9/9/2025	13:34	207	9500	S. Western & W 79th st	Suspect struck operator in the face while operator was assisting a patron on a wheelchair. Operator received medical assistance on scene by LAFD and suspect fled the scene.	Outside of operator area	Insufficient information	Physical force (punch, slap)	No
9/10/2025	17:50	33	8627	Veince Blvd & South Sepulveda Blvd.	Suspect became irate and started hitting the operator barrier door with a hammer threatening to kill the operator. Subject then alighted the bus and left the scene.	Barrier present - closed	Insufficient information	Weapon or object used as weapon	No
9/13/2025	14:08	222	N/A	N. Cahuenga Blvd & Yucca St.	Bus operator and suspect argued over suspect parking in a bus lane. Suspect began to hit bus operator.	Outside of operator area	Road rage	Physical force (punch, slap)	No
9/18/2025	15:00	150	1765	Ventura Blvd & Nestle Ave.	Suspect and operator argued over suspect causing a disturbance. Suspect threw water on operator as she exited the bus.	Outside of operator area	Accused of Code of Conduct violation	Threw liquid	No
9/20/2025	17:00	18	3909	Whittier Bl & Herbert Av, Los Angeles	Suspect hit bus operator on arm when the operator exited the bus to reconnect the bus battery after suspect had disconnected it.	Outside of operator area	Insufficient information	Physical force (punch, slap)	No
9/21/2025	22:23	155	6095	3881 Lankershim Blvd.	Suspect hit victim in the chest through the driver's side window.	Barrier present - closed	Insufficient information	Physical force (punch, slap)	No
9/25/2025	17:45	240	8481	Vincenes St & Darby Ave.	Suspect approached the bus operator window and punched the operator two times in the stomach.	Barrier present - closed	Requested non standard operating procedure	Physical force (punch, slap)	No

Assaults per Vehicle Revenue Mile

The Federal Transit Administration (FTA)'s National Transit Database (NTD) added an assaults per vehicle revenue mile (VRM) requirement as part of the reporting of assaults on transit workers from transportation agencies. While transit agencies are required to report this metric annually to the NTD, this report will provide a monthly update, showing the most recent 12-month rolling average. Due to Metro's vast service area (measured in Vehicle Revenue Miles), the metric is normalized by 100,000 miles.

The rolling yearly average rate of assaults on transit workers (including rail, bus, and other frontline workers) per 100,000 vehicle revenue miles in September 2025 was 0.96 compared to 0.95 in August 2025. This means that over the last 12 months ending September 2025, there was an average of 0.96 assaults per 100,000 revenue miles, a 1.2% increase compared to the 12 months ending August 2025.

Other Frontline Staff Safety

Figures E and F illustrate assault methods and reasons, respectively.

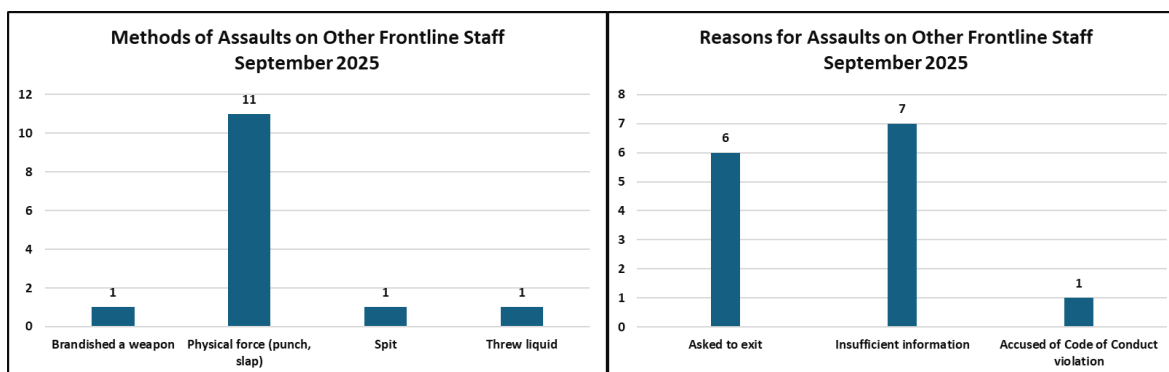
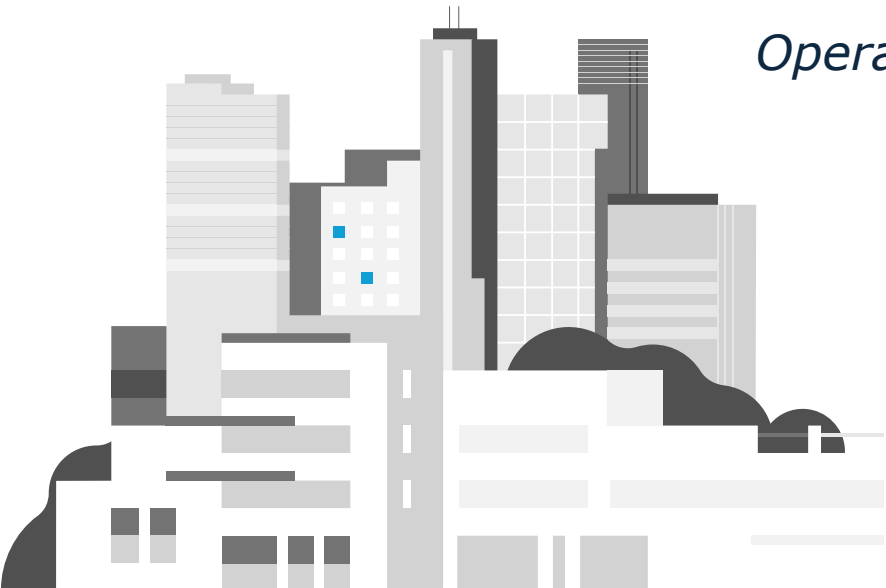


Figure E (Left) and Figure F (Right)

Monthly Update On Public Safety

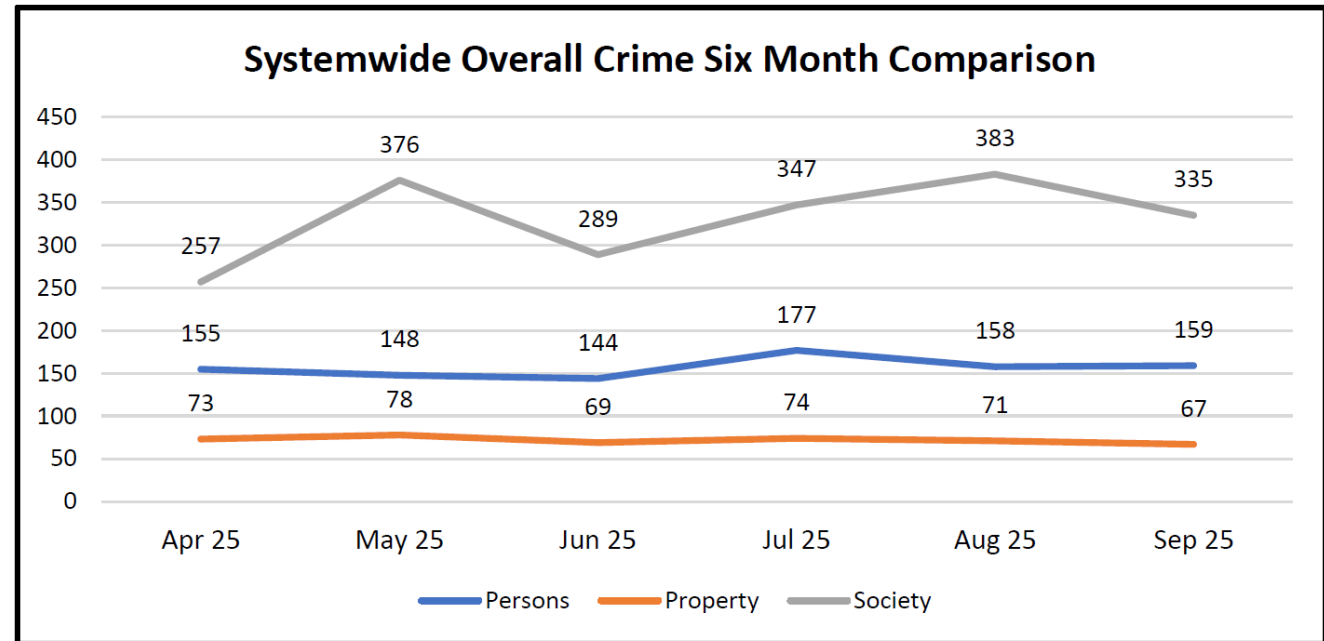
*Operations, Safety, & Customer Experience
Committee Meeting
November 20, 2025*



Systemwide Crime Stats

September 2025

- **Crimes Against Persons** remained relatively the same compared to the previous month (159 vs. 158).
- **Crimes Against Property** decreased by 5.6%, due to a decrease in vandalism.
- Arrests for **Crimes Against Society** decreased by 12.5%, due to decreases in narcotics and trespassing arrests.
 - On September 16, LASD conducted an undercover operation at Lake Station, targeting reported narcotics activity in the area, making 11 arrests.
 - On September 18, LASD conducted another operation in San Dimas to identify and disrupt criminal activity and enhance safety along the A Line.

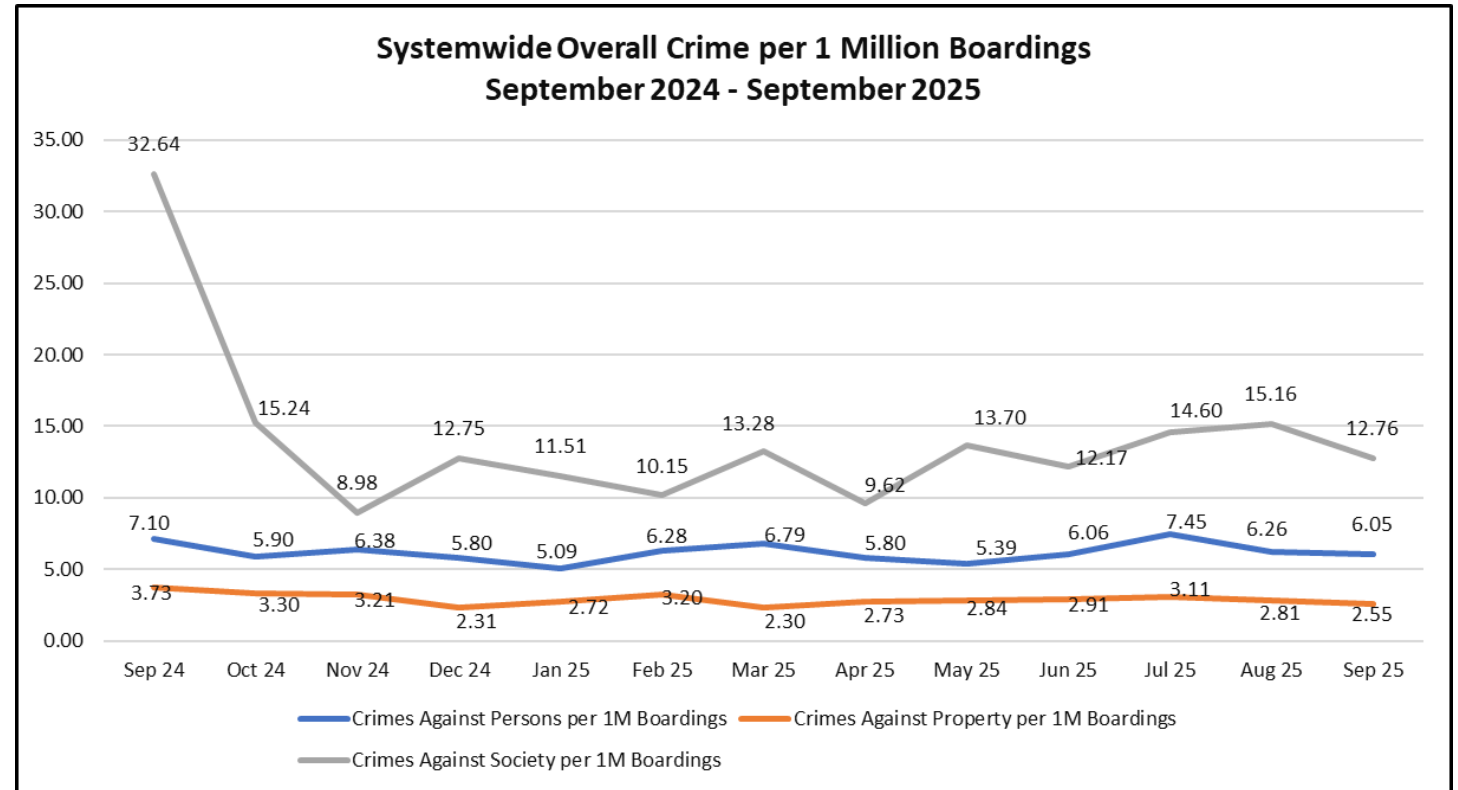


Systemwide Crime Stats

September 2025 vs. September 2024

Per One Million Boardings

- **Crimes Against Persons** decreased by 14.7% in September (6.05 vs. 7.10).
 - The **lowest rate of incidents seen for the month of September** since 2022.
- **Crimes Against Property** decreased by 31.7% (2.55 vs. 3.73).
 - The **lowest rate of incidents seen for the month of September** since 2022.
- **Crimes Against Society** decreased by 60.9% (12.76 vs. 32.64).



Engaged & Visible Deployment

September
2025

LAW ENFORCEMENT

LAPD and LASD enforce the penal and municipal codes on the system, including conducting trespass investigations.

	September
Arrests	551
Citations	659

CUSTOMER SENTIMENT

- *Reddit* – a post on Reddit titled, “First Month in LA – My Observations” generated positive engagement, when the rider stated they just moved to Los Angeles from Chicago, and the public transit system here is way better than people give it credit for. They noted that trains are clean, well-staffed, and that they have taken public transit every day and have yet to use the train without seeing an officer, security, or an Ambassador.

TRANSIT SECURITY

- TSOs issued 222 citations & 254 written warnings.
 - 23% of violations issued at TAP-to-Exit locations

MTS also educates patrons about having valid fare on their TAP cards, how TAP-to-Exit works, and oversees the weapons detection pilot at designated stations.

Bus Safety Teams conducted EOL operations during Owl Service on Line 2 in Exposition Park and Line 4 in DTLA.

METRO AMBASSADORS

Ambassadors provide support to riders, connecting riders to resources and reporting safety incidents or maintenance needs.

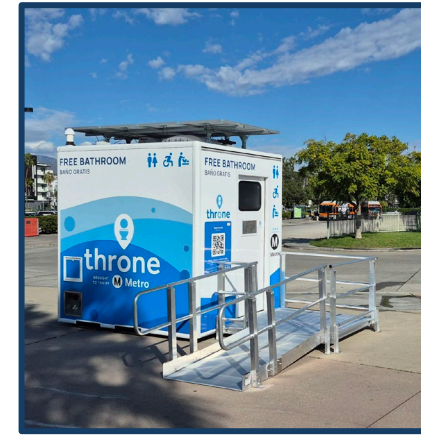
- 6,847 cleanliness issues
- 2,913 graffiti incidents
- 925 elevator and escalator problems

END OF LINE OPERATIONS

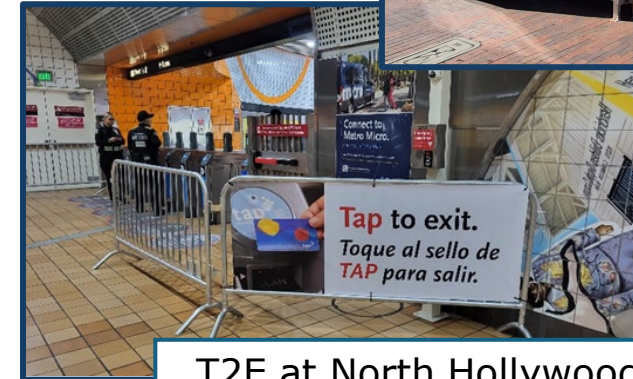
- Contract Security officers offload trains at 11 EOL rail stations.
- September: 93% decrease in refusals vs. September 2024.

Access Control & Station Experience

- TAP-to-Exit expands to Pomona North; restarts at Union Station & North Hollywood
- Throne bathrooms expand to North Hollywood, Vermont/Beverly, South Pasadena, and Pomona North; public bathrooms now available at all 11 end-of-line stations
- Westlake/MacArthur Park Station gets taller faregates + enhanced configuration to improve compliance
- Manchester/I-110 Transitway Station (J Line) Mini-Makeover



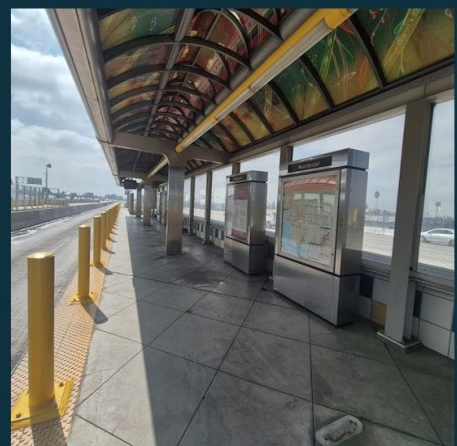
Thrones at
North Hollywood
& South Pasadena



T2E at North Hollywood



Manchester/I-110
Transitway
Station (J Line)



Before

After

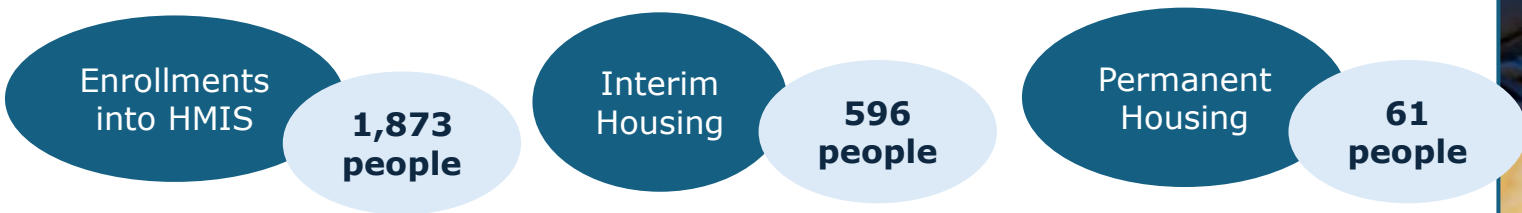


Westlake/MacArthur Park Faregate Array Proposal

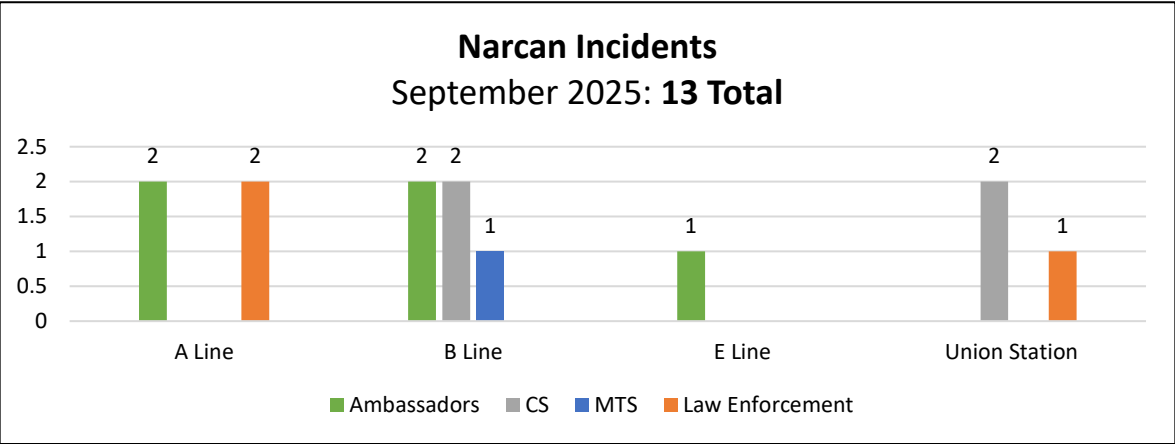
Partnerships to Mitigate Societal Issues

Metro utilizes a care-based approach, collaborating with the Department of Health Services (DHS) and homeless service agencies to deploy multidisciplinary outreach teams (MDTs) across the rail and bus system.

So far, in FY26 (July 2025 through September 2025):



Metro has also worked closely with other County departments to help identify programs and improve access to mental health and substance abuse resources.



Frontline Safety

- **In September, there were 25 assaults on Metro frontline personnel.**
- Using physical force, spitting, using a weapon/object, brandishing a weapon, and throwing a projectile were the methods of assaults on operators.
 - Six of the assaults occurred either outside the barrier or outside the bus.
 - In September 689,303 revenue miles were traveled between each operator assault.
- Using physical force was the top method of assault on other frontline staff, followed by using a weapon/object/projectile and spitting.

Assaults on Metro Employees & Contractors			
Type	Sep-24	Aug-25	Sep-25
Bus Operators	13	5	11
Rail Operators	0	0	0
Transit Security Officers	7	0	0
Contract Security Officers	7	11	9
Ambassadors	1	0	4
Blue Shirts	0	0	0
Custodians	1	2	1
Total	29	18	25

**Methods of Assaults on Operators
Six Month Comparison ending September 2025**

