



Board Report

File #: 2026-0141, **File Type:** Contract

Agenda Number:

REGULAR BOARD MEETING FEBRUARY 26, 2026

SUBJECT: 2026 FIFA WORLD CUP STADIUM SHUTTLES

ACTION: AWARD CONTRACTS

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

- A. AWARD a five-month, firm fixed unit rate contract, Contract No. OP2026710000 to Zum Services, Inc., to provide bus transportation services from El Camino College, located in Torrance, CA, to and from Los Angeles (SoFi) Stadium, located in Inglewood, California, for a total of eight FIFA World Cup games in the Not-To-Exceed (NTE) amount of \$493,110.00, subject to the resolution of any properly submitted protest(s), if any;
- B. AWARD a five-month, firm fixed unit rate contract, Contract No. OP2026710001 to Zum Services, Inc., to provide bus transportation services from Los Angeles International Airport area hotels and parking zones to and from Los Angeles (SoFi) Stadium, located in Inglewood, California, for a total of eight FIFA World Cup games in the Not-To-Exceed (NTE) amount of \$390,774.00, subject to the resolution of any properly submitted protest(s), if any; and
- C. AWARD a five-month, firm fixed unit rate contract, Contract No. OP2026710002 to Zum Services, Inc., to provide bus transportation services from Pierce College G Line Station, located in Woodland Hills, CA, to and from Los Angeles (SoFi) Stadium, located in Inglewood, California, for a total of eight FIFA World Cup games in the Not-To-Exceed (NTE) amount of \$102,347.00, subject to the resolution of any properly submitted protest(s), if any.

ISSUE

Los Angeles County will host eight FIFA World Cup games at Los Angeles (So Fi) Stadium in the summer of 2026. Metro has been designated as the Official Public Transit Provider for the Los Angeles host city during the 2026 World Cup. Metro will provide convenient, safe, and accessible transit services for general spectators attending these games.

Current estimates indicate that approximately 300 buses will be needed to provide additional transit services (beyond the region's transit network) for the 25,000 general spectators from over a dozen

transit and park-and-ride hubs across Los Angeles County and Southern California. The anticipated routes for 100 of the 300 buses are designated as charter service.

Federal Transit Administration (FTA) Charter Bus Service Regulations (49 CFR Part 604) governs the provision of charter service by Federal recipients, including Metro and the regional transit providers. As Metro is establishing a World Cup Games Enhanced Transit Service (WCGETS) to connect major transit hubs of the region to the stadium, Metro must abide by the charter regulations by contracting charter services to private providers. The award of these three contracts will ensure that Metro is complying with federal regulations by contracting the temporary services under WCGETS that have been identified as charter services.

BACKGROUND

The FIFA World Cup, held every four years, is a global soccer event that attracts millions of fans. Metro has led efforts by the region's transit providers to plan for meeting the transportation needs of general spectators from the region, state, nation, and across the world attending the eight World Cup games at Los Angeles Stadium. The FTA has been consulted in assessing which routes are considered general public transit service and which are considered charter services. Based on this consultation, Metro has identified roughly 200 of the 300 WCGETS buses needed as being assigned to general public transit services that are not funded by a third party, are open to the general public, will be priced according to Metro's existing fare structure, and either: 1) connects a major transit (e.g. Union Station) to the stadium, 2) is a regular seasonal service (e.g. LAX/MTC SoFi Shuttle), or 3) protects an existing major bus line by adding supplemental service along the corridor (e.g. service along Crenshaw and Hawthorne Boulevards from the C Line to the stadium). The remaining 100 buses are assigned to services that can be deemed charter service (e.g. event specific shuttles from temporary Park and Rides with limited existing transit access, or service picking up and dropping off fans from nearby hotels along Century Blvd).

Consistent with FTA Charter Bus regulations, Metro noticed charter companies registered on the FTA charter bus website on their willingness and ability to provide charter services for the World Cup. Once identified, a Request for Proposal (RFP) for the three charter services was issued to those as well as other private service providers. While the charter regulations prohibit agencies from requiring all vehicles from a charter company being accessible and/or utilizing alternative fuel buses, the RFP incorporated those elements as preferred criteria. In addition, the RFP required that private providers who did not have accessible buses to include up to 10 percent accessible vehicles (e.g. vans) in their proposal to supplement services to be provided by Access Services.

DISCUSSION

Consistent with Federal Transit Administration (FTA) Charter Bus regulations, Metro noticed the charter bus industry list maintained by FTA of this opportunity as well as sending the RFP to those charter bus providers who expressed interest in this opportunity. Metro also briefed the SMART labor union on the World Cup GETS program including SMART operator participation, Charter Regulations compliance, and partnering with Regional Transit providers.

To accommodate the entire expected general spectators needing bus services from regional transit

hubs, staff recommends partnering with Zum Services, Inc., to operate dedicated bus services from three key Park and Ride hubs to the Los Angeles Stadium:

- El Camino College - 3400 Manhattan Beach Blvd, Torrance
- LAX Area Hotels and Parking Zones Partnerships - Century Blvd area between Sepulveda Boulevard & Aviation Boulevard
- Pierce College - 6425 Winnetka Ave, Woodland Hills

These three locations were strategically selected to serve as Park and Ride hubs based on their parking supply, proximity to the Los Angeles Stadium, and/or regional priority. Each site will be accessible to all riders with either existing sidewalks and ramps or temporary ramps and platforms installed for ADA access.

Charter Bus Operations

Zum Services, Inc., has been selected through the charter bus procurement process to provide Metro with:

- Vehicles capable of sustained service across game days
- Licensed bus operators
- Fuel and vehicle maintenance (including field maintenance staff)
- Supervision and storage during the event period

The shuttles will typically begin service in time to deliver general spectators to the Los Angeles Stadium approximately three hours before each start of game. They will continue to operate return trips for up to 90 minutes after each game concludes (with limited on-demand service during the game), offering fans a convenient, safe, and accessible alternative to driving to these games.

Route	Duration of Service	Estimated Passengers
El Camino College	8 days x 6.5 hrs./ bus x 48 buses	4,100 per game
LAX Area Hotels and Parking Zones	8 days x 6.5 hrs./ bus x 38 buses	4,300 per game
Pierce College	8 days x 6.5 hrs./ bus x 10 buses	460 per game

This procurement was completed in accordance with Federal Transit Administration charter bus regulations. Staff engaged in discussions with the SMART union. The conversations focused on Charter Services and the federal regulations required for implementing supplemental services along the existing major bus line corridors. The goal was to ensure compliance with regulatory standards while exploring opportunities to enhance public transportation options for the community.

Non-Charter Bus Services

Metro and the regional transit providers will work together to operate up to 200 buses, linking regional transit hubs to the stadium. Metro's SMART union operators will have around 100 assignments for each game and are prepared to manage the additional services required for the World Cup games at the Los Angeles Stadium. Furthermore, to effectively meet the game-day transit demand, more buses will be necessary to serve parking areas that are not connected to the regional transit hubs.

DETERMINATION OF SAFETY IMPACT

The approval of this award will result in a contractor required to proactively ensure the delivery of safe, clean, and reliable bus transportation services in support of the 2026 FIFA World Cup games at Los Angeles Stadium

FINANCIAL IMPACT

For these contracts, funding of \$986,231.00 for FY26 is allocated under cost center 3592 - Service Development, Project 306007 - Special Mega Events, Task No. 01.02.20, World Cup 2026 Bus Transportation.

Impact to Budget

The budget for the entire WCGETS, including bus services obtained through this procurement, has been budgeted for six of the eight games occurring in FY26 and will be included in the FY27 budget for the two games that fall in July 2026 as part of the FY27 budget year. The entire program has been funded through federal funding specifically earmarked to support World Cup transportation and the FY26 allocation of State Low Carbon Transit Operations Program (LCTOP) funds.

EQUITY PLATFORM

Metro is committed to providing equitable access for all general spectators during the FIFA World Cup in 2026. In line with this commitment, Metro is taking steps to enhance ADA accommodations across its transportation systems, including accessible boarding locations and accessible buses with ramps and wheelchair positions as part of the fleet provided through these contracts. Metro is also partnering with Access Services to offer additional accessible vehicles to supplement the accessible buses on these services to ensure equitable access to service for all riders.

Moreover, Metro is committed to maintaining existing service levels for regular riders, with an enhanced set of transit services added to cater to general spectators attending the eight games at Los Angeles Stadium. These services will significantly reduce the congestion and other impacts experienced in the communities surrounding Los Angeles (SoFi) Stadium each game day. The areas around the three locations have been identified as "High Need" within the Metro Equity Need Index (MENI) and have an average population of 72% Black, Indigenous, and People of Color (BIPOC). This highlights the critical importance of accessible transportation options for these communities.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

As part of these ongoing efforts, this item is expected to contribute to further reductions in VMT. This item supports Metro's systemwide strategy to reduce VMT through planning and operational activities that will benefit and further encourage transit ridership, ridesharing, and active transportation. Metro's Board-adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives. Metro's work to support the upcoming World Cup games in Los Angeles will focus on transporting general spectators to and from the eight games at Los Angeles Stadium using transit rather than driving alone or in low-occupancy vehicles, creating severe congestion and other impacts to the communities around the stadium.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

By offering general spectators alternative transportation options to reach Los Angeles (SoFi) Stadium, this recommendation supports several strategic plan goals:

1. Provide high-quality mobility options that enable people to spend less time traveling.
 - A. The charter services will enhance Metro's transportation offerings, improve the overall quality of its transit network, and help manage demand across the entire system.
2. Deliver outstanding trip experiences for all users of the transportation system.
 - A. The charter services will provide part of the program of direct services to the Los Angeles (SoFi) Stadium, making the ride efficient, safe, convenient, and user-friendly.
3. Enhance communities and lives through mobility and access to opportunity.
 - A. Through active collaboration with public and private sector partners, Metro aims to make LA County's transportation system more accessible, inclusive, and responsive to community needs.
4. Transform LA County through regional collaboration and national leadership.
 - A. Metro is committed to environmental sustainability and will take a leadership role in managing and providing a resilient mobility system during the World Cup.

ALTERNATIVES CONSIDERED

The alternative is to not award these contracts. Not awarding these contracts would lead to significant additional strain placed on the area around the stadium that lacks parking for all attending spectators, leading to significant congestion and other impacts, such as air and noise pollution

imposed on the local community. Metro and other regional transit providers are providing approximately 200 buses, operators, and support staff towards the overall World Cup games transit program. Consistent with Federal Charter Bus Regulations, additional buses needed for services to parking locations not related to the region's transit network must be procured from private charter providers to deliver the full program of services needed to meet the demand for access to the stadium. To operate these services by Metro or other regional transit providers would be in conflict with Federal Charter Bus Regulations and Metro and other regional transit operators do not have the capacity to meet this additional need.

NEXT STEPS

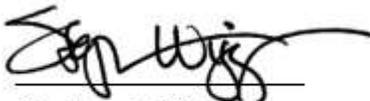
Upon Board approval, staff will execute Contract No's. OP2026710000, OP2026710001, and OP2026710002.

ATTACHMENTS

Attachment A - Procurement Summary

Attachment B - DEOD Summary

Prepared by: Sandra Solis, Senior Director, (213) 922-6266
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Stephanie Wiggins
Chief Executive Officer

PROCUREMENT SUMMARY

2026 FIFA WORLD CUP STADIUM SHUTTLES / OP2026710000, OP2026710001, OP2026710002

1.	Contract Number: OP2026710000, OP2026710001, OP2026710002	
2.	Recommended Vendor: Zum Services, Inc. (Zones 1, 2, 3)	
3.	Type of Procurement (check one): <input type="checkbox"/> IFB <input checked="" type="checkbox"/> RFP <input type="checkbox"/> RFP-A&E <input type="checkbox"/> Non-Competitive <input type="checkbox"/> Modification <input type="checkbox"/> Task Order	
4.	Procurement Dates:	
	A. Issued: 11/12/2025	
	B. Advertised/Publicized: 11/12/2025	
	C. Pre-Proposal Conference: 11/18/2025	
	D. Proposals Due: 12/05/2025	
	E. Pre-Qualification Completed: N/A	
	F. Ethics Declaration Forms submitted to Ethics: 12/06/2025	
	G. Protest Period End Date: 03/05/2026	
5.	Solicitations Downloaded: 42	Bids/Proposals Received: Zone 1: 5 Proposals Zone 2: 4 Proposals Zone 3: 6 Proposals
6.	Contract Administrator: Antonio Monreal	Telephone Number: 213-922-4679
7.	Project Manager: Sandra Solis	Telephone Number: 213-922-6266

A. Procurement Background

This Board Action is to approve Contract No.s OP2026710000, OP2026710001, and OP2026710002 issued in support of bus transportation services from three designated locations to and from Los Angeles Stadium (SoFi Stadium) for the 2026 FIFA World Cup. Contractor will be responsible for supplying buses, operators, and management necessary for the reliable and complete performance of the services. Board approval of contract awards is subject to the resolution of any properly submitted protest(s), if any.

On November 12, 2025, Request for Proposals (RFP) No. OP2026710 was issued as a competitive solicitation in accordance with Metro’s Acquisition Policy. The proposed contract type is a firm fixed unit rate.

One amendment was issued during the solicitation phase of this RFP:

- Amendment No. 1, issued on December 4, 2025, revised the insurance requirements.

A total of 42 firms downloaded the RFP and were included in the planholders’ list.

A virtual pre-proposal conference was held on November 18, 2025, and was attended by 23 participants representing 11 firms. There were 34 questions received, and responses were provided prior to the proposal due date.

The following proposals were received by December 5, 2025, and are listed below in alphabetical order by zone:

Zone 1 – El Camino College

1. A Yankee Line, Inc.
2. Charter Up, LLC
3. Elite Executive Charter LLC
4. T1 Transportation, Inc.
5. Zum Services, Inc.

Zone 2 – LAX Area Hotels and Parking Zones

1. A Yankee Line, Inc.
2. Charter Up, LLC
3. T1 Transportation, Inc.
4. Zum Services, Inc.

Zone 3 – Pierce College

1. A Yankee Line, Inc.
2. Charter Up, LLC
3. Durham School Services, LP
4. John Anthony Neumann DBA Neumann Enterprises
5. T1 Transportation, Inc.
6. Zum Services, Inc.

B. Evaluation of Proposals

A diverse Proposal Evaluation Team (PET) consisting of staff from Metro’s Contract Services, Transit Service Delivery, Office of Strategic Innovation, and Bus Maintenance, was convened and conducted a comprehensive technical evaluation of the proposals received.

On December 10, 2025, the PET met to review the evaluation criteria package, process confidentiality and conflict of interest forms, and take receipt of the proposals to initiate the evaluation phase. Evaluations were conducted from December 10, 2025, through January 30, 2026.

The proposals were evaluated based on the following evaluation criteria and weights:

- Experience and Qualifications of Proposed Team, Organization, & Past Performance 20%
- Experience and Qualifications of Proposed Key Personnel 15%

- Approach to Work and Implementation of the Services 40%
- Contractor's Facility 5%
- Price Proposal 20%

The evaluation criteria are appropriate and consistent with criteria developed for other, similar procurements. Several factors were considered when developing these weights, giving the greatest importance to approach to work and implementation of these services.

The evaluation committee conducted virtual presentations and interviews with the firms. The firms' key personnel had an opportunity to present each team's approach to work and implementation of the services and respond to the evaluation committee's questions. Each team was asked questions regarding their proposed bus specifications, bus maintenance, and accident reporting.

Elite Executive Charter LLC's proposal for Zone 1 was deemed non-responsive to Metro's submittal requirements, as they did not provide Metro's required forms or the Approach to Work and Implementation of the Services proposal section.

The remaining proposals were all determined to be within the competitive range, and are listed below in alphabetical order:

Zone 1 – El Camino College

1. A Yankee Line, Inc.
2. Charter Up, LLC
3. T1 Transportation, Inc.
4. Zum Services, Inc.

Zone 2 – LAX Area Hotels and Parking Zones

1. A Yankee Line, Inc.
2. Charter Up, LLC
3. T1 Transportation, Inc.
4. Zum Services, Inc.

Zone 3 – Pierce College

1. A Yankee Line, Inc.
2. Charter Up, LLC
3. Durham School Services, LP
4. John Anthony Neumann DBA Neumann Enterprises
5. T1 Transportation, Inc.
6. Zum Services, Inc.

Qualifications Summary of Firms within the Competitive Range, Listed by Zone(s) and in Alphabetical Order:

A Yankee Line, Inc. (Zone 1, Zone 2, and Zone 3)

A Yankee Line, Inc. (A Yankee Line) has over 45 years of experience providing shuttles and coordinating high-capacity special-event operations for major stadiums, convention centers, airport systems, and large regional gatherings. A Yankee Line has supported transit agencies such as Washington Metropolitan Area Transit Authority and Massachusetts Bay Transportation Authority.

Charter Up, LLC (Zone 1, Zone 2, and Zone 3)

Charter Up, LLC (Charter Up) provides experience performing long-haul shuttle operations, commuter transit programs, and distributing campus/event circulation systems. Charter Up supports mobility programs for corporations, educational institutions, sport organizations, municipalities, and large event organizers.

T1 Transportation, Inc. (Zone 1, Zone 2, and Zone 3)

With over 30 years of experience, T1 Transportation, Inc. (T1) has managed transportation for more than 5,000 events and contracts, while transporting over 120 million passengers. Events T1 has supported include the 2025 FIFA Club World Cup in Los Angeles and New Jersey, Coachella Music Festival, ICC T20 Cricket World Cup, FIFA World Cup, and the NBA All-Star Game. T1 has also provided Bus Bridge Services for Washington Metropolitan Area Transit Authority.

Zum Services, Inc. (Zone 1, Zone 2, and Zone 3)

Zum Services, Inc. (Zum) provides 10 years of experience serving more than 130 school districts and 4,000 schools nationwide. School districts Zum has serviced include Oakland Unified School District (USD), San Francisco USD, Los Angeles USD, San Bernadino City, USD, Palm Springs USD, and Santa Barbara USD. Zum also supported the Special Olympics Southern California supplying transportation for athletes, teams and families.

Durham School Services, LP (Zone 3)

Durham School Services, LP (Durham) has over 100 years of experience providing transportation services. Durham supports over 400 school districts in 30 states and three provinces, operating more than 15,500 school buses. Events Durham has serviced include the Super Bowl, the Sea and Sky Airshow, and services for the Dallas Cowboys at AT&T Stadium.

John Anthony Neumann DBA Neumann Enterprises (Zone 3)

John Anthony Neumann DBA Neumann Enterprises (Neumann) has over 25 years of experience providing large-scale special event transportation. Neumann's experience includes coordinating transportation solutions for NASCAR, NHRA,

Outside Lands, Burning Man, PGA tournaments, and high-volume 24/7 employee shuttles.

Metro conducted discussions with the above-listed firms regarding their technical proposal, clarifications, and pricing. These discussions were held to give proposers within the competitive range an opportunity to fully address and meet Metro’s requirements.

Upon conclusion of the discussions, Metro issued a request for Best and Final Offers (BAFO) on January 23, 2026. BAFO proposals were distributed to the PET for technical scoring in accordance with the evaluation criteria established in the solicitation.

A Yankee Line was removed from the competitive range, as they did not provide a BAFO proposal as requested by Metro.

On February 12, 2026, Metro issued three Notices of Intent to Award to T1 Transportation, Inc., for all three zones, and this item was originally scheduled to be presented to the Operations Committee on February 19, 2026. However, the item was withdrawn prior to the committee meeting due to the recommended awardee’s withdrawal of their three proposals. Subsequently, the firm was removed from the competitive range and the Notices of Intent to Award were rescinded.

At the conclusion of the evaluation process, which was comprised of technical evaluations of submitted proposals, oral presentations, discussions with firms in the competitive range, and review of BAFOs, Zum Services, Inc.’s proposals for Zones 1, 2 and 3, were determined to be the highest-ranked proposals.

Zone 1 – El Camino College

1	Firm	Average Score	Factor Weight	Weighted Average Score	Rank
2	Zum Services, Inc.				
3	Experience and Qualifications of Proposed Team, Organization and Past Performance	81.25	20.00	16.25	
4	Experience and Qualifications of Proposed Key Personnel	76.27	15.00	11.44	
5	Approach to Work and Implementation of Services	85.63	40.00	34.25	
6	Contractor’s Facility	92.60	5.00	4.63	
7	Price Proposal	100.00	20.00	20.00	
8	Total		100.00	86.57	1
9	Charter Up, LLC				

10	Experience and Qualifications of Proposed Team, Organization and Past Performance	81.90	20.00	16.38	
11	Experience and Qualifications of Proposed Key Personnel	89.60	15.00	13.44	
12	Approach to Work and Implementation of Services	89.78	40.00	35.91	
13	Contractor's Facility	93.80	5.00	4.69	
14	Price Proposal	52.70	20.00	10.54	
15	Total		100.00	80.96	2

Zone 2 – LAX Area Hotels and Parking Zones

1	Firm	Average Score	Factor Weight	Weighted Average Score	Rank
2	Zum Services, Inc.				
3	Experience and Qualifications of Proposed Team, Organization and Past Performance	81.25	20.00	16.25	
4	Experience and Qualifications of Proposed Key Personnel	76.27	15.00	11.44	
5	Approach to Work and Implementation of Services	85.63	40.00	34.25	
6	Contractor's Facility	92.60	5.00	4.63	
7	Price Proposal	100.00	20.00	20.00	
8	Total		100.00	86.57	1
9	Charter Up, LLC				
10	Experience and Qualifications of Proposed Team, Organization and Past Performance	81.90	20.00	16.38	
11	Experience and Qualifications of Proposed Key Personnel	89.60	15.00	13.44	
12	Approach to Work and Implementation of Services	89.78	40.00	35.91	
13	Contractor's Facility	93.80	5.00	4.69	
14	Price Proposal	52.75	20.00	10.55	
15	Total		100.00	80.97	2

Zone 3 – Pierce College

1	Firm	Average Score	Factor Weight	Weighted Average Score	Rank
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2	Zum Services, Inc.				
3	Experience and Qualifications of Proposed Team, Organization and Past Performance	81.25	20.00	16.25	
4	Experience and Qualifications of Proposed Key Personnel	76.27	15.00	11.44	
5	Approach to Work and Implementation of Services	85.63	40.00	34.25	
6	Contractor's Facility	92.60	5.00	4.63	
7	Price Proposal	91.45	20.00	18.29	
8	Total		100.00	84.86	1
9	Charter Up, LLC				
10	Experience and Qualifications of Proposed Team, Organization and Past Performance	81.90	20.00	16.38	
11	Experience and Qualifications of Proposed Key Personnel	89.60	15.00	13.44	
12	Approach to Work and Implementation of Services	89.78	40.00	35.91	
13	Contractor's Facility	93.80	5.00	4.69	
14	Price Proposal	48.00	20.00	9.60	
15	Total		100.00	80.02	2
16	John Anthony Neumann DBA Neumann Enterprises				
17	Experience and Qualifications of Proposed Team, Organization and Past Performance	77.50	20.00	15.50	
18	Experience and Qualifications of Proposed Key Personnel	72.53	15.00	10.88	
19	Approach to Work and Implementation of Services	57.75	40.00	23.10	
20	Contractor's Facility	60.00	5.00	3.00	
21	Price Proposal	100.00	20.00	20.00	
22	Total		100.00	72.48	3
23	Durham School Services, LLP				
24	Experience and Qualifications of Proposed Team, Organization and Past Performance	75.00	20.00	15.00	
25	Experience and Qualifications of Proposed Key Personnel	68.33	15.00	10.25	
26	Approach to Work and Implementation of Services	63.13	40.00	25.25	
27	Contractor's Facility	77.60	5.00	3.88	
28	Price Proposal	84.10	20.00	16.82	
29	Total		100.00	71.20	4

C. Price Analysis

The recommended Not-To-Exceed amounts for the three zones have been determined to be fair and reasonable based upon adequate price competition, fact finding, discussions, Best and Final Offers, and Metro's Independent Cost Estimate (ICE).

Zone 1 – El Camino College

	Proposer Name	Proposal Amount	Metro ICE	Best and Final Offer
1.	Zum Services, Inc.	\$567,565.96	\$923,520.00	\$493,110.00
2.	Charter Up, LLC	\$1,189,500.00	\$923,520.00	\$936,000.00

Zone 2 – LAX Area Hotels and Parking Zones

	Proposer Name	Proposal Amount	Metro ICE	Best and Final Offer
1.	Zum Services, Inc.	\$558,261.60	\$731,120.00	\$390,774.00
2.	Charter Up, LLC	\$1,170,000.00	\$731,120.00	\$741,000.00

Zone 3 – Pierce College

	Proposer Name	Proposal Amount	Metro ICE	Best and Final Offer
1.	Zum Services, Inc.	\$83,739.24	\$192,400.00	\$102,347.00
2.	Charter Up, LLC	\$175,500.00	\$192,400.00	\$195,000.00
3.	John Anthony Neumann DBA Neumann Enterprises	\$515,450.00	\$192,400.00	\$93,600.00
4.	Durham School Services, LP	\$100,152.00	\$192,400.00	\$111,280.00

The variance between the ICE and the recommended award amounts is attributable to several factors. First, prior to issuance of the solicitation, market research, including pricing information, was conducted in accordance with the FTA Charter Rule Regulations. The data received was then utilized to prepare the ICE.

D. Background on Recommended Contractor

Zum Services, Inc., (Zum) based out of Redwood City, California, and has experience providing transportation services to several school districts across 14 states, including Los Angeles Unified School District, San Bernardino City Unified School District, and Pasadena Unified School District. Zum has also supported multiple events with transportation services including the California International Marathon, Los Angeles Marathon, 2025 Special Olympics and NBA All Star Game.

DEOD SUMMARY**2026 FIFA WORLD CUP STADIUM SHUTTLES / OP2026710000, OP2026710001,
OP2026710002****A. Small Business Participation**

The Disadvantaged Business Enterprise (DBE) contract goal for these procurements is zero percent (0%) of the Total Contract Price for each zone. The U.S. Department of Transportation (USDOT) has issued an Interim Final Rule (IFR) that makes changes, to the DBE Program, including suspension of goals and enforcement, effective October 3, 2025. Metro is currently reviewing the Interim Final Rule (IFR) to identify necessary program and procedural changes to ensure full compliance. It is expected that Zum Services, Inc. will perform the services of these contracts on Zones 1, 2 and 3 with its own workforce.

B. Local Small Business Enterprise (LSBE) Preference

LSBE preference is not applicable to federally funded procurements. Federal law (49 CFR § 661.21) prohibits the use of local procurement preferences on FTA-funded projects.

C. Living Wage and Service Contract Worker Retention Policy Applicability

The Living Wage and Service Contract Worker Retention Policy is not applicable to these contracts.

D. Prevailing Wage Applicability

Prevailing wage is not applicable to these contracts.

E. Project Labor Agreement/Construction Careers Policy

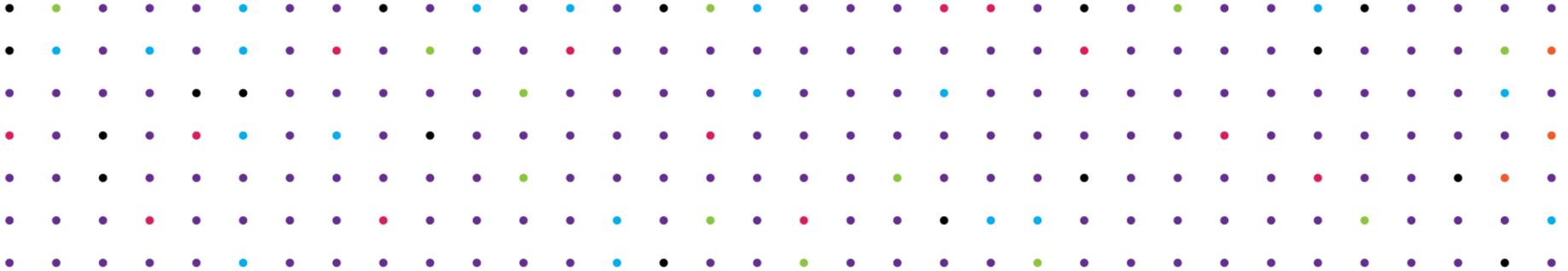
Project Labor Agreement/Construction Careers Policy is not applicable to these Contracts. PLA/CCP is applicable only to construction contracts that have a construction related value in excess of \$2.5 million.

F. Manufacturing Careers Policy

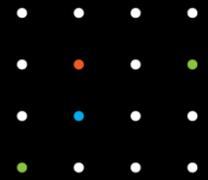
The Manufacturing Careers Policy (MCP) does not apply to these contracts. The MCP is required on Metro's Rolling Stock RFPs, with an Independent Cost Estimate of at least \$50 million.

CONTRACT SERVICES

2026 FIFA WORLD CUP STADIUM SHUTTLES



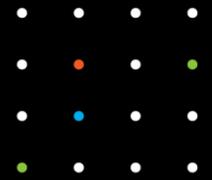
Board of Directors – Regular Board Meeting
February 26, 2026



ISSUE

- Los Angeles County will host eight FIFA World Cup games in 2026, necessitating about 300 buses to transport up to 25,000 spectators.
- Federal Transit Administration (FTA) Charter Bus Service Regulations (49 CFR Part 604) governs the provision of charter service
 - 200 buses assigned to general public transit service linking fans from transit centers, along established transit corridors adjacent to Hollywood park, and regular seasonal stadium service to be provided by Metro and regional transit agencies can provide 200 buses
 - 96 buses assigned to charter service are not related to the region's transit system and will be servicing hotels and temporary park and ride lots to be provided by Zum Services, Inc.

DISCUSSION

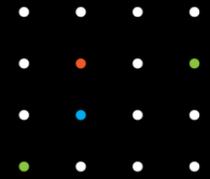


Zum Services, Inc., to operate dedicated bus services from three temporary Park and Ride hubs and/or hotels to Los Angeles Stadium:

- El Camino College (Zone 1) – 3400 Manhattan Beach Blvd, Torrance
- LAX Area Hotels and Parking Zones Partnerships (Zone 2) – Century Blvd area between Sepulveda Blvd & Aviation Blvd.
- Pierce College (Zone 3) – Winnetka Ave, Woodland Hills

These three locations were strategically selected to act as Park and Ride hubs based on their supply of parking, regional priority locations, proximity to Los Angeles Stadium, and/or regional priority locations.

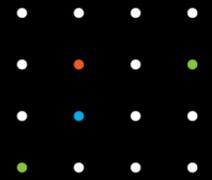
RECOMMENDATION



AUTHORIZE the Chief Executive Officer to:

- A. AWARD a five-month, firm fixed unit rate contract, Contract No. OP2026710000 to Zum Services, Inc., to provide bus transportation services from El Camino College, located in Torrance, CA, to and from Los Angeles (SoFi) Stadium, located in Inglewood, California, for a total of eight FIFA World Cup games in the Not-To-Exceed (NTE) amount of \$493,110.00, subject to the resolution of any properly submitted protest(s), if any;
- B. AWARD a five-month, firm fixed unit rate contract, Contract No. OP2026710001 to Zum Services, Inc., to provide bus transportation services from Los Angeles International Airport area hotels and parking zones to and from Los Angeles (SoFi) Stadium, located in Inglewood, California, for a total of eight FIFA World Cup games in the Not-To-Exceed (NTE) amount of \$390,774.00, subject to the resolution of any properly submitted protest(s), if any;
- C. AWARD a five-month, firm fixed unit rate contract, Contract No. OP2026710002 to Zum Services, Inc., to provide bus transportation services from Pierce College G Line Station, located in Woodland Hills, CA, to and from Los Angeles (SoFi) Stadium, located in Inglewood, California, for a total of eight FIFA World Cup games in the Not-To-Exceed (NTE) amount of \$102,347.00, subject to the resolution of any properly submitted protest(s), if any.

PROPOSALS EVALUATION



AWARDEE

Zum Services, Inc. (Zones 1, 2, and 3)

PROPOSALS WITHIN THE COMPETITIVE RANGE:

A request for proposal was issued for three distinct zones, and the following vendors qualified within the competitive range.

Zone 1

- Charter Up, LLC
- Zum Services, Inc.

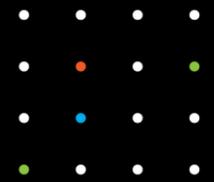
Zone 2

- Charter Up, LLC
- Zum Services, Inc.

Zone 3

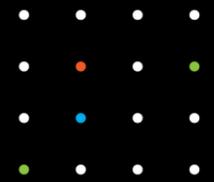
- Charter Up, LLC
- Durham School Services, LP
- John Anthony Neumann DBA Neumann Enterprises
- Zum Services, Inc.

PROPOSALS EVALUATION – ZONE 1



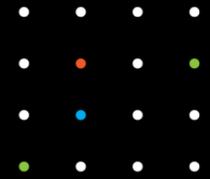
Evaluation Criteria	Maximum Points	Zum Services, Inc	Charter Up, LLC
Experience and Qualifications of proposed teams organization & past performance	20	16.25	16.38
Experience and Qualifications of Proposed Key Personnel	15	11.44	13.44
Approach to Work and Implementation of the services	40	34.25	35.91
Contractor's Facility	5	4.63	4.69
Price Proposal	20	20.00	10.54
Total Score	100	86.57	80.96
Original Proposal		\$ 567,565.96	\$ 1,189,500.00
BAFO Proposal		\$ 493,110.00	\$ 936,000.00

PROPOSALS EVALUATION – ZONE 2



Evaluation Criteria	Maximum Points	Zum Services, Inc	Charter Up, LLC
Experience and Qualifications of proposed teams organization & past performance	20	16.25	16.38
Experience and Qualifications of Proposed Key Personnel	15	11.44	13.44
Approach to Work and Implementation of the services	40	34.25	35.91
Contractor's Facility	5	4.63	4.69
Price Proposal	20	20.00	10.55
Total Score	100	86.57	80.97
Original Proposal		\$ 558,261.60	\$ 1,170,000.00
BAFO Proposal		\$ 390,774.00	\$ 741,000.00

PROPOSALS EVALUATION – ZONE 3



Evaluation Criteria	Maximum Points	Zum Services, Inc	Charter Up, LLC	John Anthony Neumann DBA	Durham School Services, LP
Experience and Qualifications of proposed teams organization & past performance	20	16.25	16.38	15.50	15.00
Experience and Qualifications of Proposed Key Personnel	15	11.44	13.44	10.88	10.25
Approach to Work and Implementation of the services	40	34.25	35.91	23.10	25.25
Contractor's Facility	5	4.63	4.69	3.00	3.88
Price Proposal	20	18.29	9.60	20.00	16.82
Total Score	100	84.86	80.02	72.48	71.20
Original Proposal		\$ 83,739.24	\$ 175,500.00	\$ 515,450.00	\$ 100,152.00
BAFO Proposal		\$ 102,347.00	\$ 195,000.00	\$ 93,600.00	\$ 111,280.00