



Board Report

File #: 2026-0213, **File Type:** Informational Report

Agenda Number: 18.

SPECIAL BOARD MEETING APRIL 15, 2025

SUBJECT: MILANO CORTINA 2026 WINTER GAMES LESSONS LEARNED

ACTION: RECEIVE ORAL REPORT

RECOMMENDATION

RECEIVE oral report on Milano Cortina 2026 Winter Games Lessons Learned.

ISSUE

Three Metro staff participated in the official observer program at the Milano Cortina 2026 Winter Games. A summary of their observations will be presented to the Board..

EQUITY PLATFORM

Equity remains a foundational principle guiding transportation planning and operations for major sporting events in Los Angeles, including preparations for the 2028 Olympic and Paralympic Games. Observations from recent international events, including the Paris 2024 Olympic and Paralympic Games and planning for the Milano Cortina 2026 Winter Games, highlighted accessibility challenges that can disproportionately impact individuals with disabilities and others with mobility limitations.

VEHICLE MILES TRAVELED OUTCOME

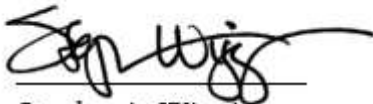
Vehicles Miles Traveled (VMT) and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

As part of these ongoing efforts, this item is expected to contribute to further reductions in VMT. In Milan, Metro observed wayfinding improvements, expanded transit services, and augmented staffing to support Games-time operations, among other findings. These interventions make transit faster, easier, and more enjoyable to ride, which encourage a shift away from personal vehicles, therefore reducing VMT. Metro's observations from Milano Cortina will aid in agency preparations for the 2028 Games, supporting continued reductions in VMT within Los Angeles County.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

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Stephanie Wiggins
Chief Executive Officer



Milano Cortina 2026 Winter Games Lessons Learned



Metro

Item #2026-0213

April 15, 2026

Overview

- LA28-led GME Transportation and Security Observation Cohort
 - Main and Transportation Operations Centers
 - Athletes Village Transport Area and Main Entry Security
 - MiCo26 HQ briefings
 - Games Security Overview
 - Fleet Operations Overview
 - Olympics Route Network (ORN to our GRN)
- Metro Observation Program
 - Milan venues
 - Wayfinding, Volunteers, Fan Sites, Weather Mitigation, Micro Mobility, Ticketing



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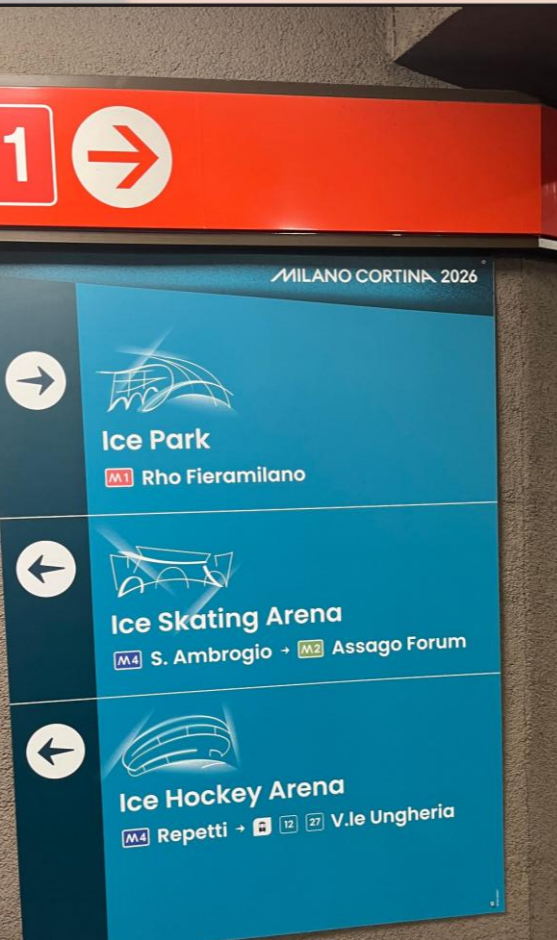
Wayfinding



Wayfinding, con't



Wayfinding, con't



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Digital Approach

- Games shuttle schedule integrated into Google Maps



41 min ×
Arrive 8:28 PM
5 > **M 3** > 4 > **Shuttle 1** > 8

M Montenapoleone
Enter via Via Alessandro Manzoni

3 San Donato **7:52 PM**
Scheduled · in 8 min

What's it like on board?
Accessible **Crowded** **Mo**

Also in 12 min & 16 min

Detour 2 alerts >

Boarding position for fastest exit
2

Also in 9 stops (12 min)

M Milan Rogoredo **8:04 PM**
Exit via Via Rogoredo, Q.re Santa Giulia

Walk 4 min (280 m), then wait for up to 3 min

44 min ×
Arrive 12:19 AM
6 > **Shuttle 2** > 7 > **M 3** > 5

Your location 11:36 PM

Walk 6 min (450 m)

Santagiulia Ice Hockey Arena
Shuttle 2 Modotti **11:42 PM**
Scheduled · in 13 min

What's it like on board?
Crowdedness **Accessibility**

Also in 15 min & 17 min

Ride 1 stop (9 min)

Modotti 11:51 PM

Walk 7 min (450 m), then wait for up to 5 min

M Milan Rogoredo
Follow signs for Comasina

Volunteers

- MiCo26 had solid Volunteer numbers
 - Large contingency from outside of Milan
 - Volunteers travel from Games to Games
 - Should be prepared to coordinate early and often to educate on LA
- ATM (Milan transit agency) and City of Milan had minimal staff presence

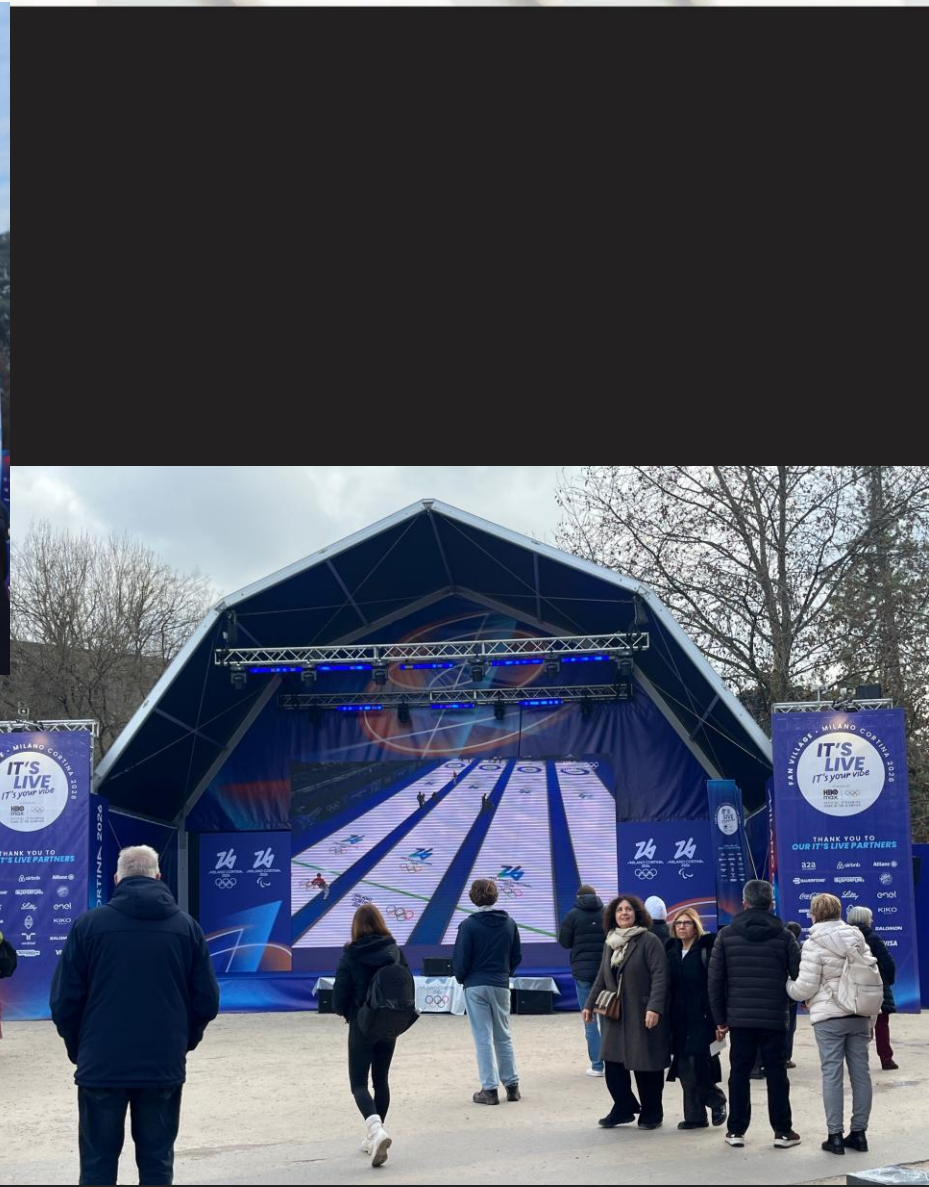


Micro Mobility

- Bikes and scooters available outside central train station and venues
- City of Milan had existing bike infrastructure
- Distance from security perimeter to skating venue was 1-mile, not accessible



Main Fan Zone



Metro

Fan Zone – Sponsor Led



Other

- City of Milan sponsored water station – sparkling and flat
- No construction moratorium
- Open payment system



Conclusion

- Milan showed what is possible with a more minimalist approach, appropriate for a smaller event like the Winter Games
- LA will showcase our diverse communities and rich cultural heritage
- World Cup opportunity to observe, report, implement our own lessons learned in advance of 2028 Games

