Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

File #: 2026-0479, **File Type:** Appointment **Agenda Number:** 33.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
SEPTEMBER 17, 2026

SUBJECT: APPOINTMENTS TO METRO'S SERVICE COUNCILS

ACTION: APPROVE RECOMMENDATION

RECOMMENDATION

WITHDRAWN:

~~APPROVE nominees for membership on Metro's San Fernando Valley and Westside Central Service Councils (Attachment A).~~

ISSUE

There are currently two vacancies on the San Fernando Valley Service Council and one on the Westside Central Service Council.

BACKGROUND

Metro Service Councils (MSCs) were created in 2002 as community-based bodies that improve bus service and promote service coordination with municipal and local transit providers. The MSC bylaws specify that representatives who live, work, or represent the region should have a basic working knowledge of public transit service within their area and understand passenger transit needs. To do so, each Representative is expected to ride at least one transit service per month.

The MSCs are responsible for convening public hearings to receive community input on proposed service modifications, rendering decisions for proposed bus route changes, and considering staff recommendations/public comments. All route and major service changes approved by the MSCs will be brought to the Metro Board of Directors as an information item. If the Metro Board moves an MSC -approved service change to an action item, the MSCs will be notified of this change before the next Service Council monthly meeting.

DISCUSSION

The individuals listed below have been nominated by each of the Councils' nominating authorities. If approved by the Board, they will serve for the three-year terms specified below. A brief listing of qualifications for new nominees and the nomination letters are provided in Attachments A and B.

Membership of the Councils with these appointees compared to the regions' demographics and ridership are provided in Attachment C. Lastly, the original date of appointment and attendance record over the previous July 1, 2023 - June 30, 2026 term is provided for all incumbent candidates; the June 2026 Service Council meetings had not yet been held at the time this report was prepared.

San Fernando Valley Service Council

A. Rudy Trujillo, Reappointment
Nominated by: Cities of Burbank, Glendale, and San Fernando
Term: July 1, 2026 - June 30, 2029

Meeting Date	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
FY2024	Dark	Present	Present	Absent	Virtual	Dark	Virtual	Absent	Present	Present	Present	Present
FY2025	Dark	Absent	Absent	Present	Absent	Present	Dark	Present	Present	Absent	Present	Present
FY2026	Absent	Dark	Virtual	Present	Virtual	Dark	Absent	Present	Present	Absent	Present	Present

Mr. Trujillo previously served on this Council from July 1, 2023 - June 30, 2026. During his previous term, Mr. Trujillo's attendance record was as follows:

B. Christopher Rizzotti, New Appointment
Nominated by: Cities of Burbank, Glendale, and San Fernando
Term: July 1, 2024 - June 30, 2027

Westside Central Service Council

C. Ryan Hund, New Appointment
Nominated by: Westside Central Council of Governments
Term: July 1, 2024 - June 30, 2027

DETERMINATION OF SAFETY IMPACT

Maintaining a fully appointed service council of representatives for each service area is important, as each Representative is required to regularly use public transit, and each Council is composed of people from diverse areas and backgrounds. This enables each Council to better understand the needs of transit riders, including the need for safe operation of transit service and the safe location of bus stops.

FINANCIAL IMPACT

Approving the recommended action brings no financial impact to the agency. Service Council members receive a $150 stipend per meeting, with a limit of two paid meetings each month, under Cost Center 3151, Project 306006, Systemwide Bus Operations Management and Administration.

Impact to Budget
The current source of funds for this action includes operating eligible funds, including Propositions A and C, Measures R and M sales tax revenues, and the Transportation Development Act.

EQUITY PLATFORM

To further encourage nominating authorities to nominate individuals who closely reflect the region and its ridership, Metro staff shares Service Council membership race/ethnicity and gender demographic makeup compared to that of the residents with each nomination request. See Attachment C for details. This practice resulted in greater diversity of race/ethnicity and gender over the last several years of the Service Councils. However, approximately half of LA County residents and Metro riders are women, and work is still required to achieve gender equity in some of the Service Councils. Staff will continue to share demographic information and encourage nominating authorities to consider gender equity when considering individuals for nomination.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

As part of these ongoing efforts, this item is expected to contribute to further reductions in VMT. This item supports Metro's systemwide strategy to reduce VMT through operational activities that will improve and further encourage transit ridership, ridesharing, and active transportation. Metro's Board -adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

Approval of this recommendation supports the following Metro Strategic Plan Goal: 30 Enhance communities and lives through mobility and access to opportunity.

ALTERNATIVES CONSIDERED

The alternative to the recommendation would be for this nominee not to be approved for appointment. This would reduce the effectiveness of the Service Council, as it would increase the challenge of obtaining a necessary quorum for this Service Council to formulate and submit recommendations to the Board. It would also result in this Service Council having a less diverse representation of their service areas.

NEXT STEPS

Staff will continue to monitor the major contributors to the quality of bus service from the customer's

perspective and share that information with the Service Councils for use in their work to plan, implement, and improve bus service as well as the customer experience in their areas.

ATTACHMENTS

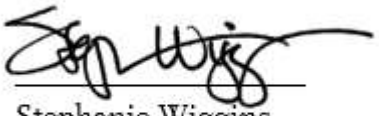
Attachment A - New Appointee Nomination Letters
Attachment B - New Appointee Biographies and Qualifications
Attachment C - Service Councils Demographic Information

Prepared by:

Dolores Ramos, Senior Manager, Regional Service Councils, (213) 922- 1210

Reviewed by:

Conan Cheung, Chief Operations Officer, (213) 418-3034



Stephanie Wiggins
Chief Executive Officer

ATTACHMENT A

NEW APPOINTEE NOMINATION LETTERS

San Fernando Valley Service Council

CITY OF BURBANK
275 EAST OLIVE AVENUE, P.O.BOX 6459, BURBANK, CALIFORNIA 91510-6459

July 31, 2026

Ms. Dolores Ramos
Senor Manager, Transportation Planning
Metro Regional Service Councils
One Gateway Plaza MS 99-7-1
Los Angeles, CA 90012

Re: Metro San Fernando Valley Service Council Appointee

Dear Ms. Ramos,

This letter is written to formally appoint Christopher Rizzotti to the Metro San Fernando Valley Service Council representing the Cities of Burbank, Glendale and San Fernando.

Christopher Rizzotti will be an excellent choice to represent the three cities on the Service Council and represent transit riders in the region. This nomination will be to complete the term of the current vacant seat through June 30, 2027.

Should you have any questions or require further information, please contact me at (818) 238-5800 or via email at Jhess@burbankca.gov.

Sincerely,

Justin Hess
Burbank City Manager

Cc: Roubik Golanian, City Manager – City of Glendale
Kanika Kith – City Manager – City of San Fernando

THE CITY OF
SAN FERNANDO

CITY COUNCIL

MAYOR
JOEL FAJARDO

VICE MAYOR
VICTORIA GARCIA

COUNCILMEMBER
MARY MENDOZA

COUNCILMEMBER
MARY SOLORIO

COUNCILMEMBER
PATTY LÓPEZ

July 6, 2026

Ms. Dolores Ramos
Senior Manager
Metro Regional Service Councils
One Gateway Plaza MS 99-7-1
Los Angeles, CA 90012

Dear Ms. Ramos,

On behalf of the East Cluster Cities of Burbank, Glendale and San Fernando, I submit the nomination of Rudy Trujillo to serve on the San Fernando Service Council for the term of July 1, 2026 - June 30, 2029. Mr. Trujillo previously held this seat and will extend for an additional three year term.

The Cities of Burbank, Glendale and San Fernando are all in agreement regarding these nominations to fill the seats allocated to the region.

Please let me know if you need any additional information.

Sincerely,

Kanika Kith

City Manager
City of San Fernando

CC: Justin Hess – City Manager, City of Burbank
Roubik Golanian – City Manager, City of Glendale

CITY MANAGER'S
OFFICE

117 MACNEIL STREET
SAN FERNANDO
CALIFORNIA
91340

(818) 898-1202

WWW.SANFERNANDO.GOV

Westside Central Service Council

WESTSIDE CITIES
COUNCIL OF GOVERNMENTS

Date: August 17, 2026

To: Dolores Ramos, Senior Manager, Metro Service Councils

From: Cecilia Estolano, WSCCOG Executive Director
Riley O'Brien, WSCCOG Project Director

CC: Ryan Hund, Transportation Planner, Culver City Transportation Department

Subject: **Westside Cities COG Nomination to the Metro Westside/Central Service Council (August 2026)**

On August 13, 2026, the Westside Cities Council of Governments (WSCCOG) Board voted unanimously to appoint Ryan Hund, Transportation Planner (Culver City Transportation Department) to the Metro Westside/Central Service Council. Ryan Hund will fill the rest of the three-year term (July 1, 2024, through June 30, 2027) of the WSCCOG representative seat previously held by Martha Eros (City of Beverly Hills). Attached is his letter of interest.

Please accept the WSCCOG's nomination on behalf of the WSCCOG Board. You may contact Ryan Hund by email at Ryan.Hund@culvercity.org or by phone at (310) 253-6506. Should you have any questions regarding this matter, please contact the WSCCOG Project Director Riley O'Brien at riley@estolanoadvisors.com or at (213) 612-4545.

ATTACHMENT B

Service Council Nominee Qualifications

Christopher Rizzotti, Nominee to San Fernando Valley Service Council

Christopher John Rizzotti is a lifelong Burbank resident. Chris was appointed to the Burbank City Planning Board in 2013 and was elected to the Burbank City Council in November 2024.

For more than a decade Councilmember Rizzot has been a broker and owner of Rizzotti Real Estate. Named Realtor of the Year by the Burbank Association of Realtors in 2013 and President of the Association's Community Service Foundation, he was also elected Association President in 2012 and Vice-President in 2011.

Councilmember Rizzotti continues to serve on the boards and committees of various non-profits and organizations including the CSF Burbank Bike Angels, Burbank Airport Study Group, Burbank YMCA, Burbank Disaster Council, Burbank Police Foundation, Family Promise, Burbank Charter Review Committee Chair, Providence Saint Joseph's Medical Center, and McCambridge Park War Memorial. He also graduated in 2009 from Leadership Burbank.

Ryan Hund, Nominee to Westside Central Service Council

Ryan Hund, AICP has worked as a Transportation Planner for the City of Culver City since 2021 and the lead transit planner for Culver City Bus. Prior to joining Culver City, he was a Transportation Policy Intern with the Office of Los Angeles City Councilmember Mike Bonin. He has extensive experience in urban planning, transit operations, and community mobility initiatives. His work emphasizes transportation planning, mobility innovation, and community engagement. He has contributed to transit operations, policy development, and sustainability programs, aligning with Culver City's goals for efficient, equitable, and environmentally friendly transportation systems.

As part of his transit planning work, he coordinates with other local transit agencies such as Metro, Santa Monica's Big Blue Bus, and LADOT Transit. Transit is Mr. Hund's primary mode of travel. Mr. Hund has a Bachelor of Arts in History from Cal Poly San Luis Obispo and a Master of Urban Planning from the University of Southern California.

ATTACHMENT C

Service Council Demographic Information

Council Region demographics in the following tables are taken from the 2023 American Community Survey; regional ridership is taken from the 2023 Metro Ridership Survey. With the appointment of these nominees, the San Fernando Valley (SFV) and Westside Central (WSC) Service Councils' membership will compare to the region's demographics and ridership as follows:

Table 1: Comparison of SFV and Service Councils' membership race/ethnicity demographics to the regions and the regions' ridership

Race/Ethnicity	Hispanic or Latino	White	Asian	Pac Isl	Black	Native Amer/ Amer Ind	Other
SFV Council Region	41.3%	39.6%	11.2%	0.2%	3.7%	0.2%	2.2%
SFV Region Ridership	73%	9%	8%	1%	8%	1%	1%
SFV Membership (No.)	33% (3)	44% (4)	11% (1)	0% (0)	11% (1)	0% (0)	0% (0)
WSC Council Region	41.0%	31.1%	13.8%	0.1%	9.0%	0.1%	4.8%
WSC Region Ridership	67%	8%	6%	1%	17%	1%	1%
WSC Membership (No.)*	18% (2)	54% (6)	0% (0)	0% (0)	18% (2)	9% (1)	0% (0)

**Note: Table/percentages does not add to the exact number of Council seats as it incorporates each race Councilmembers self-identified with; some current Councilmembers identify as multi-racial.*

Table 2: SFV and WSC Service Council membership compared to Los Angeles County gender demographics

GWC Sex/Gender	Male/ Man	Female/ Woman	Non-binary/ Non-conforming	Prefer to self-describe/ Decline to respond
Los Angeles County	49.6%	50.4%	*	*
SFV Membership (No.)	66% (6)	33% (3)	0% (0)	0% (0)
WSC Membership (No.)	55% (5)	22% (2)	11% (1)	11% (1)

Table 3: Gender representation on all Service Councils

Sex/Gender	Male/ Man	Female/ Woman	Non-binary/ Non-conforming	Prefer to self-describe/ Decline to respond
Los Angeles County	49.6%	50.4%	*	*
SBC Membership (No.)	55% (5)	44% (4)	0% (0)	0% (0)
SFV Membership (No.)	66% (6)	33% (3)	0% (0)	0% (0)
SGV Membership (No.)	66% (6)	33% (3)	0% (0)	0% (0)
GWC Membership (No.)	88% (8)	11% (1)	0% (0)	0% (0)
WSC Membership (No.)	55% (5)	22% (2)	11% (1)	11% (1)

******The sex/gender composition for Los Angeles County is taken from 2022 Census Quick Facts; Census data includes a question that intends to capture current sex; there are no questions about gender, sexual orientation, or sex at birth. This is denoted by an asterisk in the "non-binary/non-conforming" and "prefer to self-describe/decline to state" fields within the table above.*

REGIONAL SERVICE COUNCILS

APPOINTMENT TO METRO SERVICE COUNCILS

Metro

Operations, Safety, & Customer Experience Committee Meeting
September 17, 2026

RECOMMENDATION

APPROVE nominees for membership on Metro's San Fernando Valley and Westside Central Service Councils (Attachment A).

Metro

ISSUE & DISCUSSION

ISSUE

There are currently two vacancies on the San Fernando Valley Service Council and one vacancy on the Westside Central Service Council.

DISCUSSION

If approved by the Board, one San Fernando Valley Service Council nominee will serve a three-year term (July 1, 2026 – June 30, 2029). One San Fernando Valley Service Council nominee and one Westside Central Service Council nominee will serve the remainder of the three-year term tied to the seats they have been nominated to (July 1, 2024 – June 30, 2027).

Metro

Nominating Authorities

San Fernando Valley and Westside Central Service Councils' nominating authorities and the number of seats they provide nominations for are listed below. The responsible nominating authorities that have forwarded nominations for approval are highlighted below.

Region	Nominating Authorities
San Fernando Valley	***Cities of Burbank, Glendale, San Fernando (2)*** *City of Los Angeles Mayor (4)* LA County 3rd District Supervisor (1) LA County 5th District Supervisor (1) Las Virgenes-Malibu Council of Governments (1)
Westside Central	City of Los Angeles Mayor (4) LA County 2nd District Supervisor (1) LA County 3rd District Supervisor (1) ***Westside Cities Council of Governments (3)***

Metro

Race/Ethnicity Demographics

With these nominees, the Service Council composition and representation will be:

Race/Ethnicity	Hispanic or Latino	White	Asian	Pac Isl	Black	Native Amer/ Amer Ind	Other
SFV Council Region	41.3%	39.6%	11.2%	0.2%	3.7%	0.2%	2.2%
SFV Region Ridership	73%	9%	8%	1%	8%	1%	1%
SFV Membership (No.)	33% (3)	44% (4)	11% (1)	0% (0)	11% (1)	0% (0)	0% (0)
WSC Council Region	41.0%	31.1%	13.8%	0.1%	9.0%	0.1%	4.8%
WSC Region Ridership	67%	8%	6%	1%	17%	1%	1%
WSC Membership (No.)*	18% (2)	54% (6)	0% (0)	0% (0)	18% (2)	9% (1)	0% (0)

**Note: Table/percentages does not add to the exact number of Council seats as each race Councilmembers self-identified with is incorporated; some current Councilmembers identify as multi-racial.*

Metro

Sex/Gender Demographics

With these nominees, the Service Council composition and representation will be:

Sex/Gender	Male/ Man	Female/ Woman	Non-binary/ Non-conforming	Prefer to self-describe/ Decline to respond
Los Angeles County	49.6%	50.4%	*	*
SFV Membership (No.)	66% (6)	33% (3)	0% (0)	0% (0)
WSC Membership (No.)	55% (5)	22% (2)	11% (1)	11% (1)

Metro