Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

File #: 2026-0566, **File Type:** Contract **Agenda Number:** 35.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
SEPTEMBER 17, 2026

SUBJECT: UNIFORM RENTAL SERVICES

ACTION: APPROVE RECOMMENDATION

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Modification No. 2 to Contract No. OP44851-20008370 with Prudential Overall Supply for uniform rental services, to exercise the one, three-year option in the Not-To-Exceed (NTE) amount of $3,575,446, increasing the total contract NTE amount from $3,256,271 to $6,831,717, and extending the period of performance from December 1, 2026 to November 30, 2029.

ISSUE

The existing three-year base contract term expires on November 30, 2026. To avoid uniform rental services interruption, a contract modification is required to exercise the one, three-year option term, increasing the total contract NTE amount and extending the period of performance effective December 1, 2026.

BACKGROUND

At its October 2023 meeting, the Board awarded a firm fixed unit rate Contract No. OP44851-20008370 to Prudential Overall Supply to provide uniform rental and laundry services, vehicle seat covers and laundry services for hand towels and floor mats.

Timely uniform rental, delivery, and laundry services are necessary to ensure compliance with the collective bargaining agreements between Metro and Amalgamated Transit Union (ATU) labor unit, satisfy garment safety requirements for employees in safety-sensitive positions, and provide clear identification of Metro-represented labor employees across their respective trades. ATU represents the agencies mechanics, maintenance workers, and custodians. Pursuant to the applicable ATU collective bargaining agreements, Metro is required to provide each eligible employee with a standard issuance of 11 uniform sets, additional garments as necessary to meet safety requirements, and ongoing laundry services. Uniforms are issued based on job classification and/or safety requirements and include, but are not limited to, short and long sleeve shirts, coveralls, and flame-resistant garments.

Under the existing contract, the contractor has been providing satisfactory uniform rental services.

DISCUSSION

During the base term of the contract, uniform rental services were expanded to support an additional 417 employees hired to maintain the K Line (C/LAX), Regional Connector, Rail to Rail, LAX/MTC, and A Line (Blue) Extension to Pomona projects. As a result, the total number of employees receiving uniform rental services increased from 2,546 to 2,963, reflecting the growth of Metro's transit system and the associated workforce.

Staff continues to work closely with the ATU representatives and employees to ensure delivery of timely and quality services. Under this contract, continued enhancements include but are not limited to, replacing damaged lockers, posting signs throughout Metro facilities to improve employee awareness of the scheduled uniform pick-up dates, along with ongoing oversight of the contractor's performance and service delivery, and maintaining effective communications among all parties to ensure quality and timely service delivery.

DETERMINATION OF SAFETY IMPACT

The approval of this item will ensure the supply of uniforms that clearly identify Metro represented labor employees and continued delivery of safe, quality, on-time and reliable services system-wide.

FINANCIAL IMPACT

Funding of $747,950 for uniform rental services for the remainder of FY27 is allocated under cost center 8370 - Facilities Contracted Maintenance Services, account 50308, Service Contract Maintenance, under various projects.

Since this is a multi-year contract, the cost center manager and Deputy Chief Operations Officer, Shared Mobility, will be accountable for budgeting the cost in FY27 and future years.

Impact to Budget

The current sources of funds for this action are local funds, which are eligible for rail and bus operations and capital projects.

EQUITY PLATFORM

Contracted uniform rental and laundry services will continue to be applied across all Metro divisions, facilities, and locations, ensuring that all represented labor employees are issued uniforms based on their job classification and the type of work they perform.

The contract provides all eligible employees with access to clean, properly fitted, and job-compliant uniforms that support their health, safety, and professional appearance, particularly for those working in safety-sensitive positions. By maintaining a diverse inventory that includes flame-resistant garments, female-cut uniforms, and pregnancy stretch pants, the contract ensures that Metro's

diverse workforce is provided with the specialized, high-quality protective apparel required for each employee's job classifications. This approach promotes equitable access to required uniforms while maintaining consistent safety standards and compliance with applicable collective bargaining agreements.

At the time of award of this contract, Prudential Overall Supply did not make a Small Business Enterprise /Disabled Veteran Business Enterprise commitment due to the lack of certified firms that perform the required services. It is expected that Prudential Overall Supply will continue to perform the services with its own workforce.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

While this item does not directly encourage taking transit, sharing a ride, or using active transportation, it is a vital part of Metro operations, as it provides reliable uniform rental and laundry services for employees performing operational and maintenance functions supporting workforce readiness, safety, and the continued delivery of reliable bus and rail services. Maintaining a safe and dependable transit system encourages continued transit use and supports Metro's systemwide strategy to reduce VMT. Metro's Board-adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

This Board action supports Strategic Goal 5: Provide responsive, accountable, and trustworthy governance within the Metro organization. By providing uniforms to represented employees, Metro is in compliance with the Collective Bargaining Unit agreements.

ALTERNATIVES CONSIDERED

The Board may elect not to approve this recommendation. This option is not recommended as it would result in a gap in service, impacting Metro's agreements with collective bargaining units, employee safety, cleanliness, operations, and customer experience.

With the completion of financial based insourcing/outsourcing study based on quantitative and qualitative assessment, staff has analyzed insourcing/outsourcing options for uniform rental services, and considered purchasing uniforms, hand towels, mats, and vehicle seat covers, along with providing in-house laundry services. Based on the findings uniform rental services were not

recommended for insourcing as it would require Metro to renegotiate the existing agreements between Metro and the collective bargaining units, remove the requirement for uniform rental services, along with the purchase of a large quantity of garments, additional equipment, vehicles, and supplies to provide uniforms.

NEXT STEPS

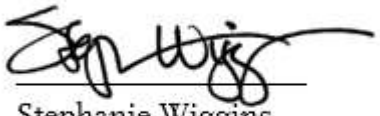
Upon Board approval, staff will execute Modification No. 2 to Contract No. OP44851-20008370 to exercise the one, three-year option for uniform rental and laundry services.

ATTACHMENTS

Attachment A - Procurement Summary
Attachment B - Contract Modification/Change Order Log
Attachment C - DEOD Summary

Prepared by: Lena Babayan, Executive Officer, Operations Administration, (213) 922-6765
Lew Wood, Senior Director, Facilities Contracted Maintenance Services, (213) 922-5261
Steven Gota, Deputy Chief Operations Officer (Interim), Shared Mobility, (213) 922-3043

Reviewed by: Conan Cheung, Chief Operations Officer, (213) 418-3034
Mat Antonelli, Chief Vendor/Contract Management Officer, (213)922-893-7114



Stephanie Wiggins
Chief Executive Officer

ATTACHMENT A

PROCUREMENT SUMMARY

UNIFORM RENTAL SERVICES/OP44851-20008370

1.	**Contract Number**: OP44851-20008370			
2.	**Contractor**: Prudential Overall Supply			
3.	**Mod. Work Description**: Exercise the one, three-year option			
4.	**Contract Work Description**:Uniform Rental Services Uniform Rental Services			
5.	**The following data is current as of**: 08/04/2026			
6.	**Contract Completion Status**		**Financial Status**	
	Contract Awarded:	10/26/2023	**Contract Award Amount:**	$3,256,271
	Notice to Proceed (NTP):	N/A	**Total of Modifications**	$0
	Original Complete Date:	11/30/2026	**Pending Modification (including this action):**	$3,575,446
	Current Est. Complete Date:	11/30/2029	**Current Contract Value (with this action):**	$6,831,717
7.	**Contract Administrator**: Ricardo E. Narvaez		**Telephone Number**: (213) 418-3158	
8.	**Project Manager**: Ruben Cardenas, Jr.		**Telephone Number:** (213) 922-5932	

A. Procurement Background

This Board Action is to approve Contract Modification No. 2 to exercise the one, three-year option in the Not-To-Exceed (NTE) amount of $3,575,446, increasing the total contract NTE amount from $3,256,271 to $6,831,717, and extending the period of performance from December 1, 2026 to November 30, 2029.

This contract modification will be processed in accordance with Metro's Acquisition Policy and the contract type is a firm fixed unit rate.

On October 26, 2023, the Metro Board of Directors authorized the award of a firm fixed unit rate Contract No. OP44851-20008370 to Prudential Overall Supply to provide uniform rental and laundry services, vehicle seat covers and laundry services for hand towels and floor mats.

Refer to Attachment B – Contract Modification/Change Order Log.

B. Cost/Price Analysis

The recommended price of the option has been determined to be fair and reasonable based upon firm fixed unit rates that were established as part of the original contract and a subsequent assessment of current market pricing. The option pricing is more favorable as there have been increases in the labor rates and the cost of materials to perform the services. Therefore, exercising the option is in the best interest of Metro. The contract was a result of a competitive IFB in which the option pricing was evaluated.

Proposal Amount	Metro ICE	Award Amount
NTE $3,575,446	NTE $3,575,446	NTE $3,575,446

ATTACHMENT B

CONTRACT MODIFICATION/CHANGE ORDER LOG

UNIFORM RENTAL SERVICES/OP44851-20008370

Mod. No.	Description	Status (approved or pending)	Date	Amount
1	Revise Attachment A - List of Locations and Exhibit B – Pricing Agreement	Approved	1/16/2026	$0
2	**Exercise the one, three-year option and extend the Period of Performance through November 30, 2029.**	**Pending**		**$ 3,575,446**
	Modification Total:			**$ 3,575,446**
	Original Contract:			**$ 3,256,271**
	Total Contract Value:			**$ 6,831,717**

DEOD SUMMARY

UNIFORM RENTAL SERVICES/OP44851-20008370

A. Small Business Participation

At the time of award of this contract, Prudential Overall Supply did not make a Small Business Enterprise (SBE) or Disabled Veteran Business Enterprise (DVBE) commitment due to the lack of certified firms that perform the required services. It is expected that Prudential Overall Supply will continue to perform the services with its own workforce.

B. Living Wage and Service Contract Worker Retention Policy Applicability

The Living Wage and Service Contract Worker Retention Policy is not applicable to this modification.

C. Prevailing Wage Applicability

Prevailing wage is not applicable to this modification.

D. Project Labor Agreement/Construction Careers Policy

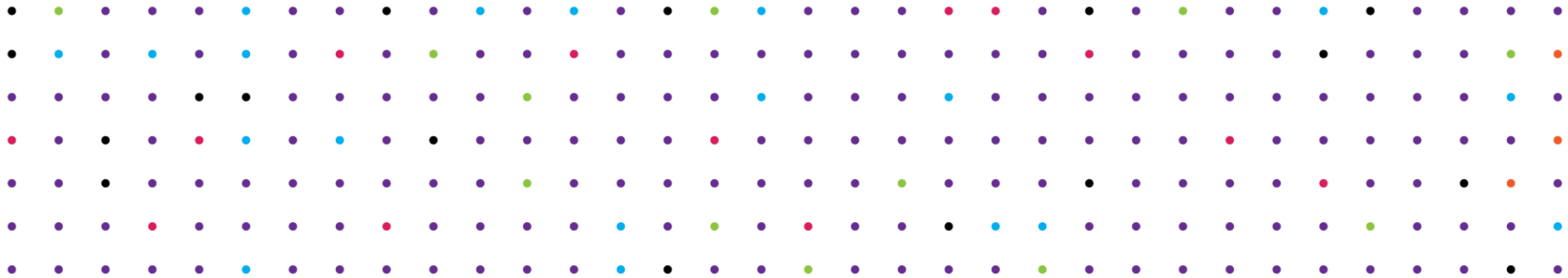
Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. PLA/CCP is applicable only to construction contracts that have a construction related value in excess of $2.5 million.

E. Manufacturing Careers Policy

The Manufacturing Careers Policy (MCP) does not apply to this contract. The MCP is required on Metro's Rolling Stock RFPs, with an Independent Cost Estimate of at least $50 million.

Shared Mobility - Facilities Contracted Maintenance Services

UNIFORM RENTAL SERVICES



Metro

Operations, Safety, and Customer Experience Committee
September 17, 2026

RECOMMENDATION

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ISSUE & DISCUSSION

AWARDEE

Prudential Overall Supply

DEOD COMMITMENT

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