

Metro

*Los Angeles County Metropolitan Transportation Authority
One Gateway Plaza
3rd Floor Board Room*



Agenda - Final

Thursday, June 20, 2019

9:00 AM

**One Gateway Plaza, Los Angeles, CA 90012,
3rd Floor, Metro Board Room**

Operations, Safety, and Customer Experience Committee

Mike Bonin, Chair

Hilda Solis, Vice Chair

Jacquelyn Dupont-Walker

Robert Garcia

Janice Hahn

John Bulinski, non-voting member

Phillip A. Washington, Chief Executive Officer

METROPOLITAN TRANSPORTATION AUTHORITY BOARD RULES
(ALSO APPLIES TO BOARD COMMITTEES)

PUBLIC INPUT

A member of the public may address the Board on agenda items, before or during the Board or Committee's consideration of the item for one (1) minute per item, or at the discretion of the Chair. A request to address the Board should be submitted in person at the meeting to the Board Secretary. Individuals requesting to speak on more than three (3) agenda items will be allowed to speak up to a maximum of three (3) minutes per meeting. For individuals requiring translation service, time allowed will be doubled.

Notwithstanding the foregoing, and in accordance with the Brown Act, this agenda does not provide an opportunity for members of the public to address the Board on any Consent Calendar agenda item that has already been considered by a Committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the Committee on the item, before or during the Committee's consideration of the item, and which has not been substantially changed since the Committee heard the item.

The public may also address the Board on non-agenda items within the subject matter jurisdiction of the Board during the public comment period, which will be held at the beginning and/or end of each meeting. Each person will be allowed to speak for up to three (3) minutes per meeting and may speak no more than once during the Public Comment period. Speakers will be called according to the order in which the speaker request forms are received. Elected officials, not their staff or deputies, may be called out of order and prior to the Board's consideration of the relevant item.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

CONDUCT IN THE BOARD ROOM - The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

REMOVAL FROM THE BOARD ROOM The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

- a. Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
- b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
- c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
- d. Any other unlawful interference with the due and orderly course of said meeting.

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Agendas for the Regular MTA Board meetings are prepared by the Board Secretary and are available prior to the meeting in the MTA Records Management Department and on the Internet. Every meeting of the MTA Board of Directors is recorded on CD's and as MP3's and can be made available for a nominal charge.

DISCLOSURE OF CONTRIBUTIONS

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日本語

中文

русский

ភាសាខ្មែរ

ภาษาไทย

Tiếng Việt

ភាសាជប៉ុន

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TDD line (800) 252-9040

NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA

CALL TO ORDER

ROLL CALL

29. SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH [2019-0146](#)

RECOMMENDATION

Operations Employees of the Month

Attachments: [Presentation](#)

30. SUBJECT: ORAL REPORT ON NEW BLUE PHASE 2 SERVICE UPDATE [2019-0147](#)

RECOMMENDATION

RECEIVE oral report on New Blue Phase 2 Service Update.

Attachments: [Presentation](#)

31. SUBJECT: MEMBERSHIP ON METRO SERVICE COUNCILS [2019-0268](#)

RECOMMENDATION

APPROVE Nominees for membership on Metro's Service Councils.

Attachments: [Attachment A - Listing of Qualifications](#)
[Attachment B - Nomination Letters](#)

32. SUBJECT: ENGINE OIL FOR METRO BUS FLEET [2019-0235](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Contract Modification No. 7 to Contract No. VM67502000, Engine Oil, with Rosemead Oil Products, Incorporated to provide engine oil for Metro's bus fleet, in the amount of \$252,000, increasing the total Contract value from \$1,789,600 to \$2,041,600.

Attachments: [Attachment A - Procurement Summary](#)
[Attachment B - Contract Modification Change Log](#)
[Attachment C - DEOD Summary](#)

**33. SUBJECT: A650-2015, HEAVY RAIL VEHICLE MODERNIZATION AND
CRITICAL COMPONENT REPLACEMENT PROGRAM**

[2019-0152](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Contract Modification No. 4 for consultant Technical and Program Management Support Services for the A650 Heavy Rail Vehicle Modernization and Critical Component Replacement Program (MCCRP), Contract No. OP30433488, with LTK Engineering Services, extending the contract for a period of performance by ten (10) months in the not-to-exceed amount of \$993,693 for a new total contract value of \$5,488,530.

Attachments: [Attachment A - Procurement Summary](#)
[Attachment B - Contract Modification Change Order Log](#)
[Attachment C - DEOD Summary \(LTK\)](#)

**34. SUBJECT: GRAFFITI ABATEMENT, LANDSCAPE AND IRRIGATION
MAINTENANCE, AND TRASH AND VEGETATION
REMOVAL SERVICES**

[2019-0262](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

- A. EXECUTE Modification No. 5 to Contract No. OP3569100, for Region 1 with Woods Maintenance Services, Inc., to provide graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services throughout Metro Red Line (MRL), Metro Purple Line, Metro Orange Line (MOL), inactive rights-of-way (IROWs) and various bus and rail locations within the geographical area specified as Region 1, to exercise option year two in the amount of \$5,462,340, increasing the total contract not-to-exceed amount from \$22,084,754.50 to \$27,547,094.50 and extending the contract term from October 1, 2019 to September 30, 2020;
- B. EXECUTE Modification No. 4 to Contract No. OP3635700, for Region 2 with Parkwood Landscape Maintenance, Inc., to provide graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services throughout Pasadena Gold Line (PGL), IROWs and various bus and rail locations within the geographical area specified as Region 2, to exercise and increase the value of option year two by \$929,031 from \$4,568,300 to \$5,497,331, increasing the total contract value from \$20,106,244 to \$25,603,575 and extending the contract term from October 1, 2019 to September 30, 2020;

- C. EXECUTE Modification No. 6 to Contract No. OP3569500, for Region 3 with Woods Maintenance Services, Inc., to provide graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services throughout Metro Expo Line (Expo), Metro Green Line (MGL), IROWs and various bus and rail locations within the geographical area specified as Region 3, to exercise and increase the value of option year two by \$1,396,884 from \$5,751,654 to \$7,148,538, increasing the total contract value from \$28,253,220 to \$35,401,758 and extending the contract term from October 1, 2019 to September 30, 2020; and
- D. EXECUTE Modification No. 8 to Contract No. OP3638300, for Region 4 with Parkwood Landscape Maintenance, Inc., to provide graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services throughout Metro Blue Line (MBL), Harbor Transitway (HTW), IROWs and various bus and rail locations within the geographical area specified as Region 4, to exercise option year two in the amount of \$4,688,234.16, increasing the total contract value from \$16,932,886.64 to \$21,621,120.80 and extending the contract term from October 1, 2019 to September 30, 2020.

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - Contract Modification/Change Order Log](#)
 [Attachment C - DEOD Summary](#)

35. SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY [2019-0417](#)
PERFORMANCE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report.

Attachments: [Attachment A - System-Wide Law Enforcement Overview April 2019](#)
 [Attachment B - MTA Supporting Data April 2019](#)
 [Attachment C - Key Performance Indicators April 2019](#)
 [Attachment D - Transit Police Summary April 2019](#)

SUBJECT: GENERAL PUBLIC COMMENT

[2019-0470](#)

RECEIVE General Public Comment

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COMMITTEE'S
SUBJECT MATTER JURISDICTION

Adjournment



Board Report

File #: 2019-0146, **File Type:** Oral Report / Presentation

Agenda Number: 29.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
JUNE 20, 2019**

SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH

RECOMMENDATION

Operations Employees of the Month

DISCUSSION

Operations Employees of the Month recognizes Transportation and Maintenance frontline employees for their outstanding leadership contributions to the Operations Department.

June Employees of the Month

Operations, Safety, And Customer Experience Committee



Metro

Employees of the Month



Transportation

Transit Operations

Supervisors

Hector Ortiz &
Traci Smith



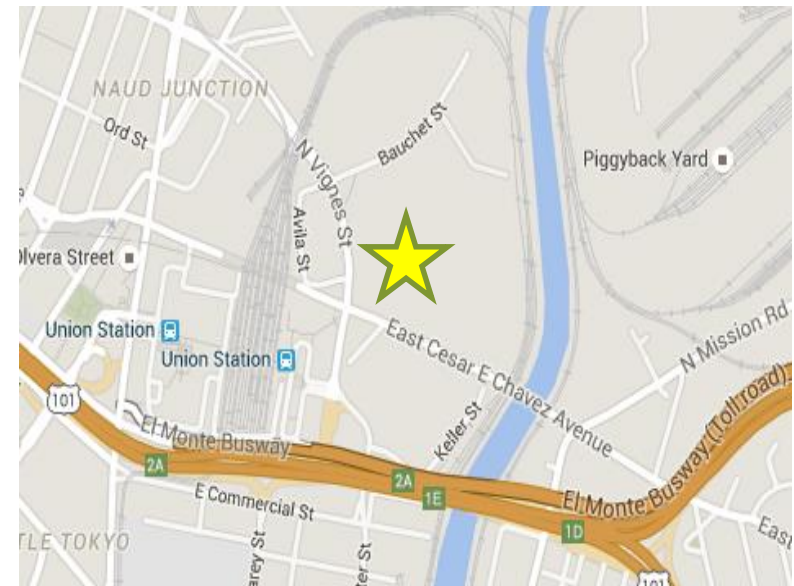
Maintenance

Facilities Systems Technician

Andy Prapha-Phatanak



One Santa Fe – LA



Central Maintenance Facility – LA



Board Report

File #: 2019-0147, **File Type:** Oral Report / Presentation

Agenda Number: 30.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
JUNE 20, 2019**

SUBJECT: ORAL REPORT ON NEW BLUE PHASE 2 SERVICE UPDATE

ACTION: RECEIVE ORAL REPORT

RECOMMENDATION

RECEIVE oral report on New Blue Phase 2 Service Update.

Item 30

New Blue Service Update

June 20, 2019

Operations, Safety, and Customer Experience Committee

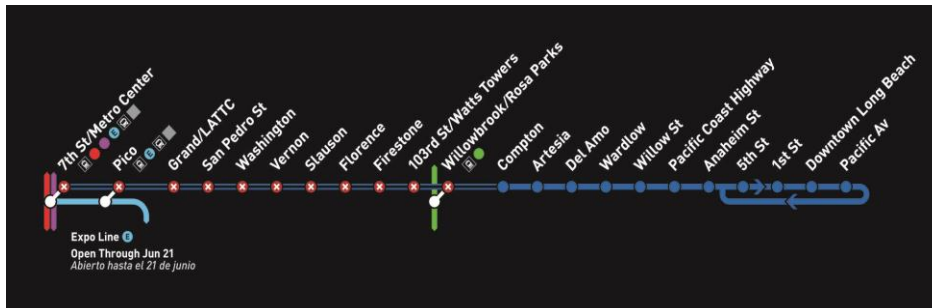


Metro

New Blue Improvements Project - Phase 2 Northern Segment

Overview

- **Blue Line: Out of service between Compton Station and 7th St/Metro Center started Saturday, June 1, 2019**
- **Expo Line: Pico and 7th St/Metro Center stations will be out of service for 60-days starting Saturday, June 22, 2019**
- **Blue Line Willowbrook/Rosa Parks Station: Will remain out of service during the North Segment closure**
- **Green Line Willowbrook/Rosa Parks station will remain open**



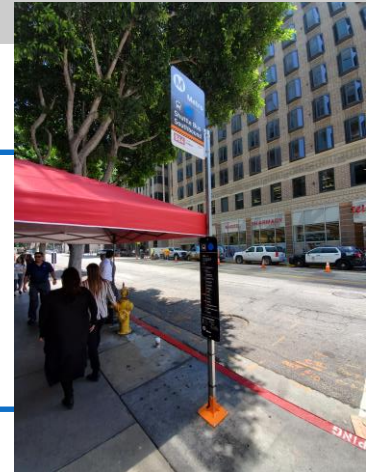
New Blue Phase 2

Blue Line Bus Shuttle Service Observations



Frequency During Peak Periods

- Line 860 Express: 6-12 minutes
- Line 863 Select: 12 minutes/M-F
- Line 864 Local: 6-12 minutes



Average Weekday Ridership

- Line 860 Express: 4,200
- Line 863 Select: 1,400
- Line 864 Local: 16,500

Adjustments

- Line 860 Express: minor spot adjustments
- Line 863 Select: added two early morning trips (5:30 am) to accommodate demand
- Line 864 Local: minor spot adjustments

Commenced Saturday, June 1, 2019

New Blue Phase 2

Flower Street Bus-Only Lane Observations

Occupancy

- Approximately 60 buses per hour
- Expected to increase when two Expo Line (Pico and 7th St/Metro Center) stations are out of service

Enforcement

- Eight assigned LAPD motor officers
- Enforcement is critical for proper utilization of the bus-only lane
- Traffic officer support is also key to guiding shuttles and traffic during peak hours

Shuttle Customer and Bus Operator Feedback

- Positive feedback relative to improved shuttle travel times
- Community partner Twitter post with over 64K views

Commenced Monday, June 3, 2019



Investing in Place @InvestinPlace · Jun 3

This bus only lane got us like 🍷 Today the @metrolosangeles bus only lane opened on Flower #betterbusesforla #GoMetro @CurrenDPriceJr @josehuizar @MayorOfLA @LADOTofficial @metrolosangeles

This bus only lane got us like 🍷 Today the @metrolosangeles bus only lane opened on Flower #betterbusesforla #GoMetro @CurrenDPriceJr @josehuizar @MayorOfLA @LADOTofficial @metrolosangeles



New Blue Phase 2 Expo Bus Shuttle Service & Alternate Route Service

Starting Saturday, June 22, 2019

Expo Line Local Shuttle – 856 (Free)

Serving LATTC/Ortho Institute, Pico, and 7th St/Metro Center stations

Red/Purple Lines will remain open

Expo Line Bus Shuttle service will be provided in addition to Blue Line shuttles

Frequency: 6 -12 mins during peak, 12 mins during mid-day and weekends & 20 mins during late nights

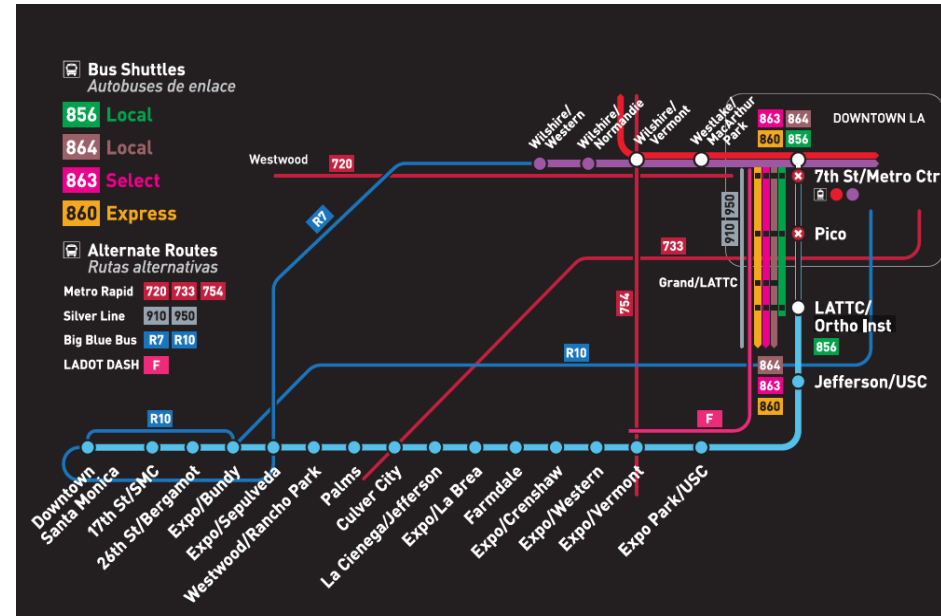
Alternate Route Service

Metro Rapid: 720, 733 & 754

Metro Silver Line: 910 & 950

Big Blue Bus: R7 & R10

LADOT DASH: F



New Blue Phase 2 – Customer Feedback

New Blue Metro Customer Feedback

- Received approximately 400 questions and comments via the project hotline, emails, texts, and social media, related to trip planning, requests for increased capacity and frequency for Line 860 Express and 863 Select, and positive feedback on the signage and wayfinding.



Bill hui @Billhui1

June 3, 2019 - 8:51am • View Post

@Metrolink please add earlier bus 863 shuttle to Compton. 5:40 starting at 7th/Metro downtown is too late. I hope you can schedule earlier at 5:10 am.



Adam Stephenson @amsplanner

June 6, 2019 - 9:32am • View Post

Please consider adding back the 860 NB stop at Olympic @metrolosangeles. The current route leaves almost a mile between Pico and 7th St stops, which is excessive even for a limited stop bus service downtown. #BlueLine



Mike Atchue @Mikeatchue

June 13, 2019 - 4:41pm • View Post

@metroaalerts what is going on with the 860? With the amount of people waiting at 7th/Flower there clearly hasn't been a bus in more than 20 minutes.



Geologisms @geologisms

Follow

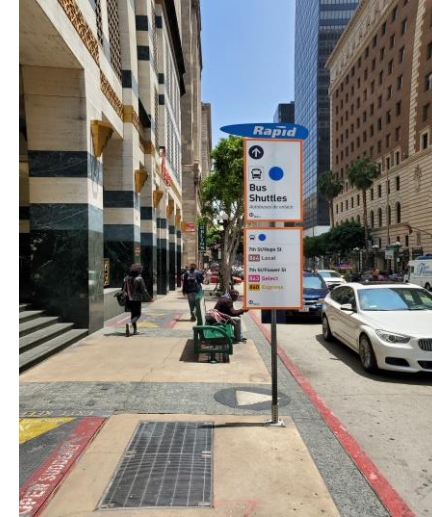
These new infopanel are so beautiful <3 I can only hope this is the beginning of a beautiful friendship between @metrolosangeles and clarity in wayfinding [twitter.com/GT_Transit/sta ...](https://twitter.com/GT_Transit/sta...)



New Blue Phase 2 – Signage, Wayfinding & Next Steps

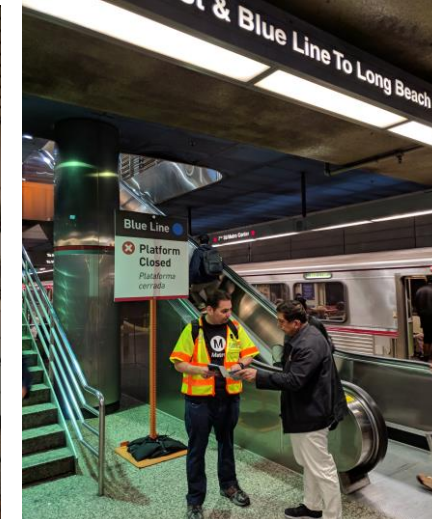
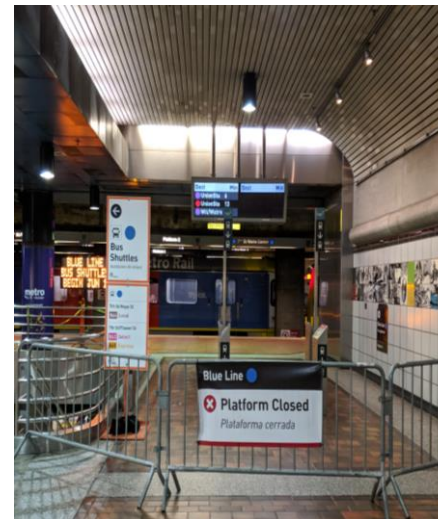
Signage & Wayfinding

- Implemented enhanced signage and wayfinding from phase 1 lessons learned, incorporated station specific banners with bus stop locations, TAP access information, and installed more signage overall to better guide customers



Next Steps

- Operations staff will continue to monitor service and make spot adjustments as necessary
- Staff and ambassadors will continue to guide customers at northern segment stations and two upcoming Expo Line station closures
- Outreach will continue to Expo Line riders and stakeholders





Board Report

File #: 2019-0268, **File Type:** Informational Report

Agenda Number: 31.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
JUNE 20, 2019**

SUBJECT: MEMBERSHIP ON METRO SERVICE COUNCILS

ACTION: APPROVE NOMINEES FOR APPOINTMENT TO METRO SERVICE COUNCILS

RECOMMENDATION

APPROVE Nominees for membership on Metro’s Service Councils.

ISSUE

Each Metro Service Council is comprised of nine Representatives that serve a term of three years; terms are staggered so that the terms of three of each Council’s nine members expire annually on June 30. Incumbent Representatives can serve additional terms if re-nominated by the nominating authority and confirmed by the Metro Board.

DISCUSSION

Metro seeks to appoint Service Council members reflective of the demographics of each respective region. The 2010 Census demographics of each of the Service Council regions are as follows:

% Sector Total	Hispanic	White	Asian	Black	Other	Total Pop
San Gabriel Valley	50.0%	19.9%	24.9%	3.3%	2.0%	100.0%
San Fernando Valley	41.0%	42.0%	10.7%	3.4%	2.9%	100.0%
South Bay	42.5%	23.8%	12.0%	18.3%	3.4%	100.0%
Westside/Central	43.5%	30.7%	13.0%	10.0%	2.8%	100.0%
Gateway Cities	63.9%	16.7%	8.5%	8.6%	2.3%	100.0%
Service Area Total	48.5%	26.8%	14.0%	8.2%	2.6%	100.0%

The individuals listed below have been nominated to serve by the Councils’ appointing authorities. If approved by the Board, these appointments will serve a three-year term or the remainder of the seat’s three-year term as indicated. A brief listing of qualifications for the new nominees is provided along with the nomination letters from the nominating authorities:

Gateway Cities

The demographic makeup of the Gateway Cities Service Council with the appointment of these

nominees will consist of five (5) Hispanic members and four (4) White members as self-identified by the members in terms of racial/ethnic identity. The gender breakdown of the Council will be five (5) men and four (4) women.

- A. Al Rios, Gateway Cities Service Council, Re-Appointment
Nominated by: Gateway Cities Council of Governments
Term Ending: June 30, 2022
- B. Lori Y. Woods, Gateway Cities Service Council, Re-Appointment
Nominated by: Gateway Cities Council of Governments
Term Ending: June 30, 2022
- C. Karina Macias, Gateway Cities Service Council, Re-Appointment
Nominated by: Gateway Cities Council of Governments
Term Ending: June 30, 2022

San Fernando Valley

The demographic makeup of the San Fernando Valley Service Council with the appointment of these nominees will consist of five (5) Hispanic members and four (4) White members in terms of racial/ethnic identity. The gender breakdown of the Council will be five (5) men and four (4) women.

- D. Donald Weissman, San Fernando Valley Service Council, Re-Appointment
Nominated by: Los Angeles Mayor Eric Garcetti
Term Ending: June 30, 2022
- E. Carla Canales Cortez, San Fernando Valley Service Council, Re-Appointment
Nominated by: Third District Supervisor Sheila Kuehl
Term Ending: June 30, 2022
- F. Dennis Washburn, San Fernando Valley Service Council, Re-Appointment
Nominated by: Las Virgenes-Malibu Council of Governments
Term Ending: June 30, 2022

San Gabriel Valley

The demographic makeup of the San Gabriel Valley Service Council with the appointment of these nominees will consist of four (4) White members, two (2) Hispanic members, one (1) Native American member, and one (1) Asian member as self-identified by the members in terms of racial/ethnic identity. The gender breakdown of the Council will be seven (7) men and one (1) woman.

The San Gabriel Valley Council of Governments, appointing authority for three Council seats, is currently selecting a candidate to replace one of their appointees whose term expires June 30, 2019. Their nomination will be submitted for approval in the near future.

- G. Peter Chan, San Gabriel Valley Service Council, New Appointment

Nominated by: The City of Monterey Park
Term Ending: June 30, 2022

- H Harry Baldwin, San Gabriel Valley Service Council, Re-Appointment
Nominated by: Fifth District Supervisor Kathryn Barger
Term Ending: June 30, 2022

South Bay

The demographic makeup of the South Bay Service Council with the appointment of these nominees will consist of three (3) Hispanic members, three (3) White members, one (1) Asian member, and two (2) Black members as self-identified by the members in terms of racial/ethnic identity. The gender breakdown of the Council will be seven (7) men and two (2) women.

- I- Ernie Crespo, South Bay Service Council, Re-Appointment
Nominated by: South Bay Council of Governments
Term Ending: June 30, 2022
- J- Elaine Jeng, South Bay Service Council, Re-Appointment
Nominated by: South Bay Council of Governments
Term Ending: June 30, 2022
- K- Roye Love, South Bay Valley Service Council, Re-Appointment
Nominated by: South Bay Council of Governments
Term Ending: June 30, 2022

Westside Central

The demographic makeup of the Westside Central Service Council with the appointment of this nominee will consist of three (3) Hispanic members, three (3) White members, two (2) Black members, and one (1) Asian member as self-identified by the members in terms of racial/ethnic identity. The gender breakdown of the Council will be five (5) men and four (4) women.

- L. Ernesto Hidalgo, Westside Central Service Council, Re-Appointment
Nominated by: Los Angeles Mayor Eric Garcetti
Term Ending: June 30, 2022
- M. Perri Sloane-Goodman, Westside Central Service Council, Re-Appointment
Nominated by: Westside Central Council of Governments
Term Ending: June 30, 2022
- N. Alfonso J. Directo Jr., Westside Central Service Council, Re-Appointment
Nominated by: Los Angeles Mayor Eric Garcetti
Term Ending: June 30, 2022

DETERMINATION OF SAFETY IMPACT

Maintaining the full complement of representatives on each Service Council to represent each service area is important. As each representative is to be a regular user of public transit, and each Council is composed of people from diverse areas and backgrounds, this enables each Council to better understand the needs of transit consumers including the need for safe operation of transit service and safe location of bus stops.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

Approval of this recommendation supports the following Metro Strategic Plan Goal: 3) Enhance communities and lives through mobility and access to opportunity.

ALTERNATIVES CONSIDERED

The alternative to approving this appointment would be for this nominee to not be approved for appointment. To do so would result in reduced effectiveness of the Service Councils, as it would increase the difficulty of obtaining the quorum necessary to allow the Service Councils to formulate and submit their recommendations to the Board. It would also result in the Service Councils having less diverse representation of their respective service area.

NEXT STEPS

Staff will continue to monitor the major contributors to the quality of bus service from the customer's perspective and share that information with the Service Councils for use in their work to plan and to implement and improve bus service in their areas and the customer experience using our bus service.

ATTACHMENTS

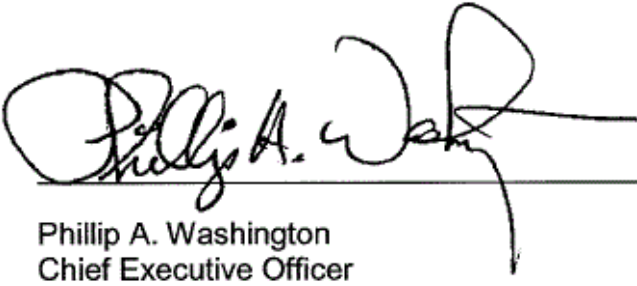
Attachment A - New Nominees' Listing of Qualifications

Attachment B - Nomination Letters

Prepared by: Conan Cheung, Sr. Executive Officer of Service Development, Scheduling and Analysis, (213) 418-3034

Scott Page, Deputy Executive Officer, Service Planning, (213) 418-3400

Reviewed by: James T. Gallagher, Chief Operations Officer, (213) 418-3108



Phillip A. Washington
Chief Executive Officer

NEW APPOINTEES BIOGRAPHIES AND QUALIFICATIONS

Peter Chan, Nominee for San Gabriel Valley Service Council



Peter Chan was first elected to the Monterey Park City Council in 2013 and appointed Mayor in 2015. He was born in China and grew up in Hong Kong, where he attended La Salle College. He also attended the University of Wisconsin, where he earned a bachelor's degree in business administration.

Mayor Chan and his wife Jenny have lived in Monterey Park for over 40 years. They have two adult sons who were born and live in Southern California. Mayor Chan is the President of Peter Chan and Associates, an accounting, bookkeeping and tax service; he previously worked as President of Dynasty Produce and Trading, an importing and wholesale company of fruit and produce. Mayor Chan also serves as an Advisory Board Member of the Asia Pacific Business Institute at Cal State University, Los Angeles, an Advisor to the Business Administrative Department, East Los Angeles College (ELAC), and is a Member of US Army Community Relations, Los Angeles.

Alfonso Joseph Directo Jr., Nominee for Westside Central Service Council



Alfonso Directo Jr. is the Policy Analyst for Investing in Place, where he conducts the organization's analysis of LA Metro and LA City transportation policy. He is motivated to shape a region where everyone — regardless of age, ability, race, or income — can move safely and seamlessly between places without driving a car. Alfonso informs his policy work by routinely navigating cities with his family by public transportation, reading the work of well-researched authors, and listening to insightful podcasts and public radio.

Alfonso draws on a decade of experience working as a civil engineer and project manager on transit infrastructure projects including the Denver FasTracks and San Diego Mid-Coast Trolley programs. He previously worked for Los Angeles City Councilmember Mike Bonin, supporting the Councilmember's roles as chair of the LA City Transportation Committee and director on the LA Metro Board of Directors.

Mr. Director earned a bachelor's degree in civil engineering from UC Irvine and a master's degree in urban planning with a focus on transportation policy and planning from UCLA. When not advocating for equitable transportation investments, Alfonso enjoys jogging through LA's patchwork of neighborhoods and spending time with his toddler son and wife.

APPOINTING AUTHORITY NOMINATION LETTERS



- Arlesio
- Avalon
- Beif
- Bellflower
- Bell Gardens
- Cerritos
- Commerce
- Compton
- Cudahy
- Downey
- Hawaiian Gardens
- Huntington Park
- Industry
- La Mirada
- Lakewood
- Long Beach
- Lynwood
- Maywood
- Montebello
- Norwalk
- Paramount
- Pico Rivera
- Santa Fe Springs
- Signal Hill
- South Gate
- Vernon
- Whittier
- County of Los Angeles
- Port of Long Beach



GATEWAY CITIES
COUNCIL OF GOVERNMENTS

May 2, 2019

Mr. Phillip A. Washington, CEO
Los Angeles County Metropolitan Transportation Authority
One Gateway Plaza
Los Angeles, CA 90012

Dear Mr. Washington:

Nominees for the Metro Gateway Cities Service Council

Acting in its capacity as the convening coalition of the Metro Gateway Cities Service Council, the Board of Directors of the Gateway Cities Council of Governments has nominated three members, all elected officials, to fill the 3 seats expiring on June 30, 2019.

At its regularly scheduled meeting of May 1, 2019, the Gateway Cities Council of Governments Board of Directors nominated Council Member Al Rios, City of South Gate, Lori Woods, City of Signal Hill, and Karina Macias, City of Huntington Park, all elected officials, to fill the seats expiring June 30, 2019. A copy of the nominee's applications is enclosed.

We would appreciate your assistance in agendizing the nomination for confirmation by the MTA Board of Directors at the next regularly scheduled meeting.

Sincerely,

Nancy Pfeffer
Executive Director

Enclosure

Cc: Ms. Dolores Ramos, Sr. Administrative Analyst, Regional Service Councils



BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

821 KENNETH HAHN HALL OF ADMINISTRATION / LOS ANGELES, CALIFORNIA 90012
Tel: 213-974-3333 Fax: 213-625-7360 Sheila@bos.lacounty.gov

SHEILA KUEHL
SUPERVISOR, THIRD DISTRICT

May 22, 2019

Mr. Scott Page
Deputy Executive Officer
Metro Regional Service Councils
One Gateway Plaza MS 99-7-2
Los Angeles, CA 90012

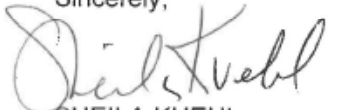
Dear Mr. Page:

This letter serves as the recommendation to reappoint Carla Canales to serve as the Third District representative on the San Fernando Valley Service Council for the term of July 1, 2019 - June 30, 2022.

I am confident that Ms. Canales' knowledge and experience of the San Fernando Valley's transportation will serve the Council well.

A copy of Ms. Canales' resume is attached for your reference. Please let me know if you need any additional information. Thank you for your attention to this matter.

Sincerely,


SHEILA KUEHL
Supervisor, Third District

NE:jj



May 11, 2019

Mr. Gary Spivack
Deputy Executive Officer
Metro Regional Service Councils
One Gateway Plaza
Los Angeles, CA 90012

Mr. Spivack,

I hereby submit the nomination of Mr. Donald Weissman to be reappointed as a representative on the San Fernando Valley Service Council, for term ending June 30, 2022.

I certify that in my opinion Mr. Weissman is qualified for the work that will devolve upon him, and that I make this appointment solely in the interest of the City.

Please let me know if you need any additional information.

Sincerely,

ERIC GARCETTI
Mayor



Ramos, Dolores

From: Terry Dipple <tdipple@msn.com>
Sent: Thursday, May 23, 2019 4:42 PM
To: Ramos, Dolores
Subject: Re: Reminder: Service Council Appointments Due

Yes, the Las Virgenes-Malibu Council of Governments voted to reappoint Dennis Washburn to the Metro Service Council.

Terry Dipple
Executive Director
Las Virgenes-Malibu
Council of Governments
6165 Spring Valley Road
Hidden Hills, CA 91302
818-968-9088

Sent from my iPhone

On May 23, 2019, at 9:53 AM, Ramos, Dolores <RamosD@metro.net> wrote:

Good morning,

I understand that Dennis Washburn was approved as the Las Virgenes-Malibu COG nominee for the July 1, 2019 – June 30, 2022 term at the May 21 meeting. Can you email me a nominating memo or letter? I have to submit the Board report for the June appointments by close of business today.

Thank you,
Dolores Ramos
LA Metro
Chief Administrative Analyst
Regional Service Councils
[213.922.1210](tel:213.922.1210) W
metro.net | [facebook.com/losangelesmetro](https://www.facebook.com/losangelesmetro) | @metrolosangeles
Metro provides excellence in service and support



BOARD OF SUPERVISORS COUNTY OF LOS ANGELES

869 KENNETH HAHN HALL OF ADMINISTRATION / LOS ANGELES, CALIFORNIA 90012
Tel: 213-974-5555 Fax: 213-974-1010

KATHRYN BARGER
SUPERVISOR, FIFTH DISTRICT

April 25, 2019

Mr. Gary Spivack
Deputy Executive Officer, Metro Service Councils
1 Gateway Plaza, MS 99-7-2
Los Angeles, CA 90012

Nominee for the Metro San Gabriel Valley Service Council

Dear Mr. Spivack:

I am pleased to nominate Harry Baldwin for another term as my appointee to the Metro San Gabriel Valley Service Council.

For decades Mr. Baldwin has established himself as a distinguished leader in the San Gabriel Valley through his service in elected office in the City of San Gabriel and his many years of volunteerism with non-profit organizations that have helped weave the fabric of the Valley's civic life.

He is also an avid user of the Metro system and as one of the service council's founding members, he has been one of the Valley's strongest voices for public transportation in the region. I am confident he will continue to be a strong member of the San Gabriel Valley Service Council.

If you have any questions regarding this nomination, please do not hesitate to contact me.

Sincerely,

KATHRYN BARGER
Supervisor, Fifth District

KB:dpo

ANTELOPE VALLEY
42455 10th Street West, Suite 104
Lancaster, CA 93534
(661) 726-3600

EAST SAN GABRIEL VALLEY
615 East Foothill Boulevard, Suite A
San Dimas, CA 91773
(909) 394-2264

SAN FERNANDO VALLEY
21943 Plummer Street
Chatsworth, CA 91311
(818) 993-5170

SAN GABRIEL VALLEY
215 N. Marengo Avenue, Suite 120
Pasadena, CA 91101
(626) 356-5407

SANTA CLARITA VALLEY
27441 Tournay Road, Suite 180
Santa Clarita, CA 91355
(661) 287-3657

CITY OF MONTEREY PARK

320 West Newmark Avenue • Monterey Park • California 91754-2896
www.montereypark.ca.gov



City Council
Peter Chan
Mitchell Ing
Stephen Lam
Hans Liang
Teresa Real Sebastian

City Clerk
Vincent D. Chang

City Treasurer
Joseph Leon

April 24, 2019

Mr. Gary Spivack
Deputy Executive Officer
Metro Service Councils
One Gateway Plaza MS 99-7-2
Los Angeles, CA 90012
Email: spivackg@metro.net

Re: Appointment to Metro San Gabriel Valley Service Council

Dear Mr. Spivack,

This letter serves as the nomination to appoint Peter Chan to serve as the representative for the City of Montebello, Rosemead and Monterey Park on the San Gabriel Valley Service Council for the term of July 1, 2019 to June 30, 2022.

The City of Monterey Park and our partners in Montebello and Rosemead have agreed to the nomination of Mayor Peter Chan, and we are confident his knowledge and experience will serve the San Gabriel Valley Service Council well.

Please let me know if you need any additional information.

Thank you for your consideration.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ron Bow", is written over a blue circular stamp or seal.

Ron Bow
City Manager

cc: Paul Talbot, Acting City Manager, City of Montebello
Gloria Molleda, City Manager, City of Rosemead

Pride in the Past • Faith in the Future



SOUTH BAY CITIES
COUNCIL OF GOVERNMENTS

20285 Western Avenue, Suite 100
Torrance, California 90501
(310) 371-7222
sbccog@southbaycities.org
www.southbaycities.org

April 30, 2019

The Honorable Sheila Kuehl, Chair
& Members of the Board
Los Angeles Metropolitan Transportation Authority
1 Gateway Plaza
Los Angeles, California 90012

Re: Nominations for the Members of the South Bay Service Council

The South Bay Metro Service Council has been extremely successful since its inception. The dedicated people on our council have worked with Metro staff to make changes in service to improve efficiency and coordination of the transit services provided by the Metro in our sector.

The South Bay Cities Council of Governments (SBCCOG) takes its responsibility to nominate members to the council very seriously and with this letter we are submitting our nominees to fill the three seats whose terms are expiring. Recommended after receiving the approval of the SBCCOG Board of Directors at the meeting of April 25, 2019 are the current incumbents: Roye Love (senior/transit rider), Ernie Crespo (G-Trans Transit Manager representing the South Bay municipal operators) and Elaine Jeng (City Manager, civil engineer, rider). These appointments are all for 3 years.

We request that you agendize the appointment of these representatives for as soon as possible so they can be seated in July, 2019.

Please notify us when the appointments are confirmed or if you have any questions.

Sincerely,

Britt Huff
SBCCOG Chair
Councilmember, City of Rolling Hills Estates

cc: Phil Washington, CEO

LOCAL GOVERNMENTS IN ACTION

Carson El Segundo Gardena Hawthorne Hermosa Beach Inglewood Lawndale Lomita
Los Angeles Manhattan Beach Palos Verdes Estates Rancho Palos Verdes Redondo Beach Rolling Hills
Rolling Hills Estates Torrance Los Angeles District #15 Los Angeles County



May 29, 2019

Mr. Gary Spivack
Deputy Executive Officer
Metro Regional Service Councils
One Gateway Plaza
Los Angeles, CA 90012

Mr. Spivack,

I hereby submit the nomination of Mr. Alfonso Joseph Directo Jr. to be appointed as a representative on the Westside/Central Metro Service Council, for term ending June 30, 2022.

I certify that in my opinion Mr. Directo is qualified for the work that will devolve upon him, and that I make this appointment solely in the interest of the City.

Please let me know if you need any additional information.

Sincerely,

ERIC GARCETTI
Mayor





Date: April 12, 2019

To: Gary Spivack, Deputy Executive Officer, Metro

From: Cecilia Estolano, WSCCOG

CC: Dolores Ramos, Sr. Administrative Analyst, Metro
Perri Sloane Goodman, Transportation Program Administrator, City of West Hollywood

Subject: Westside Cities COG Re-Appointment to the Metro Westside/Central Service Council

On April 11, 2019, the Westside Cities Council of Governments (WSCCOG) Board unanimously voted to reappoint Ms. Perri Sloane Goodman to another 3-year term as the WSCCOG representative to the Metro Westside/Central Service Council beginning July 1, 2019 and ending June 30, 2022.

Please accept this reappointment on behalf of the WSCCOG Board. Please contact the WSCCOG Project Director Winnie Fong at winnie@estolanolesar.com or at (213) 612-4545.



May 11, 2019

Mr. Gary Spivack
Deputy Executive Officer
Metro Regional Service Councils
One Gateway Plaza
Los Angeles, CA 90012

Mr. Spivack,

I hereby submit the nomination of Mr. Ernesto Hidalgo to be reappointed as a representative on the Westside/Central Metro Service Council, for term ending June 30, 2022.

I certify that in my opinion Mr. Hidalgo is qualified for the work that will devolve upon him, and that I make this appointment solely in the interest of the City.

Please let me know if you need any additional information.

Sincerely,

ERIC GARCETTI
Mayor





Board Report

File #: 2019-0235, File Type: Contract

Agenda Number: 32.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE JUNE 20, 2019

SUBJECT: ENGINE OIL FOR METRO BUS FLEET

ACTION: AUTHORIZE CONTRACT MODIFICATION

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Contract Modification No. 7 to Contract No. VM67502000, Engine Oil, with Rosemead Oil Products, Incorporated to provide engine oil for Metro's bus fleet, in the amount of \$252,000, increasing the total Contract value from \$1,789,600 to \$2,041,600.

ISSUE

Metro's Board approved the award of a Contract in January 2017 to Rosemead Oil to provide engine oil for Metro's bus fleet for a base one year, with a one-year option in the amount of \$1,626,900. Metro exercised its Contract option in March 2018, and a new replacement contract was planned to be awarded by April 2019. However, two replacement contract solicitations have not resulted in successful awards, and an extension to the existing Contract is required to maintain a necessary supply of engine oil for Metro's bus fleet operation.

Staff has twice attempted to procure its engine oil supply service through Metro small business set-aside (SBE) program without success. In November 2018, staff cancelled its first solicitation because the lowest responsive responsible bid was \$500,000 in excess of Metro's Independent Cost Estimate (ICE), thus the bid price was deemed not fair or reasonable. Subsequently, staff issued a second SBE set-aside solicitation in December 2018 and received two bids in March 2019. Unfortunately, both bids were deemed to be non-responsive. To ensure a successful procurement staff will issue a third solicitation to the open engine oil market regardless of bidder size and anticipates an award recommendation will be presented to Metro's Board in September 2019 or sooner.

This recommended Board action will provide sufficient contract funding for engine oil through November 30, 2019 if necessary, while a new procurement is released for competitive bid and a new contract is awarded by September 2019.

BACKGROUND

This Board Action is to approve Contract Modification No. 7 issued in support of maintaining the safe and reliable operation of the Metro's bus fleet, ensuring that operating divisions have adequate engine oil inventory to maintain the buses in accordance with Metro's maintenance standards that is in full compliance with Cummins Engine Standard (CES) 20085. Approval of the recommendation will ensure that an adequate supply of engine oil is available to maintain Metro's bus fleet requirements.

DISCUSSION

The engine oil under this procurement is needed throughout Metro to maintain and service its Compressed Natural Gas (CNG) bus fleet. The engine oil is changed out periodically in accordance with the engine manufacturer's preventative maintenance program requirements.

Engine oil will be purchased, maintained in inventory and managed by Material Management. As the engine oil is used, the appropriate budget project numbers and accounts will be charged.

DETERMINATION OF SAFETY IMPACT

Award of the Contract will ensure that all operating divisions and Central Maintenance have adequate inventory to maintain buses according to the bus engine manufacturer guidelines and Metro preventative maintenance program standards. Used engine oil generated in the maintenance of buses at Metro divisions is accumulated in storage tanks. These storage tanks are evacuated in accordance with Department of Toxic Substances Control accumulation regulations. Used oil is then transported by a licensed transporter and recycled at a permitted treatment storage and disposal facility. Used oil shipments and recycling activities are documented on a Uniform Hazardous Waste manifest to ensure the health and safety of residents of our local communities.

FINANCIAL IMPACT

The funding of \$252,000 for engine oil is included in the FY20 budget request under project 306002 Operations Maintenance under line 50406, Lubricant-Revenue Equipment.

Impact to Budget

The source of funds for this procurement will come from Federal, State and local funding sources that are eligible for Bus and Rail Operating or Capital Projects. These funding sources will maximize the use of funds for these activities.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The procurement of engine oil supports Strategic Goal 1) Provide high-quality mobility options that enable people to spend less time traveling. Engine oil will maintain the reliability of the bus fleet and ensure that our customers are able to arrive at their destinations without interruption and in accordance with the scheduled services intervals for Metro bus operations.

ALTERNATIVES CONSIDERED

The alternative not to authorize this contract modification is not recommended. It is imperative that Metro maintains continuity of having engine oil readily available to sustain its high quality bus fleet in order to continue offering the general public at-large safe and reliable transportation services.

NEXT STEPS

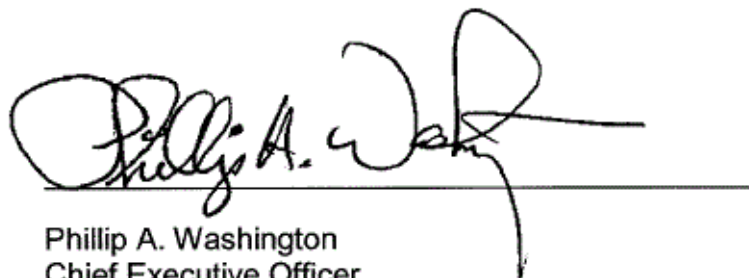
Metro will execute the contract modification to authorize additional funds and a schedule extension for 4.5 months for the continuation of delivery of engine oil through November 2019, while a new procurement is in process with the anticipation of a new contract to be awarded in December 2019.

ATTACHMENTS

Attachment A - Procurement Summary
Attachment B - Contract Modification Order Log
Attachment C - DEOD Summary

Prepared by: James D. Pachan, Superintendent of Maintenance, (213) 922-5804

Reviewed by: Debra Avila, Chief, Vendor/Contract Management (213) 418-3051
James T. Gallagher, Chief Operations Officer, (213) 418-3108



Phillip A. Washington
Chief Executive Officer

PROCUREMENT SUMMARY

ENGINE OIL
CONTRACT NO. VM67502000

1.	Contract Number: VM67502000		
2.	Contractor: Rosemead Oil Products, Inc.		
3.	Mod. Work Description: Four Months Schedule Extension & Additional Funds		
4.	Contract Work Description: Engine Oil for Metro Bus Fleet		
5.	The following data is current as of: 4/30/19		
6.	Contract Completion Status		Financial Status
	Contract Awarded:	02/03/17	Contract Award Amount: \$1,626,900
	Notice to Proceed (NTP):	01/30/17	Total of Modifications Approved: 6
	Original Complete Date:	02/02/19	Pending Modifications (including this action): 1
	Current Est. Complete Date:	11/30/19	Current Contract Value (with this action): \$2,041,600
7.	Contract Administrator: Lorretta Norris		Telephone Number: (213) 922-2632
8.	Project Manager: James Pachan		Telephone Number: (213) 922-5804

A. Procurement Background

This Board Action is to approve Contract Modification No. 7, issued in support of maintaining the safe and reliable operation of Metro's bus fleet, ensuring that operating divisions have adequate engine oil inventory to maintain the buses in accordance with Metro's maintenance standards that is in full compliance with Cummins Engine Standard (CES) 20085.

Contract Number VM67502000, Item Number 32, was approved by Metro's Board of Directors on January 26, 2017.

Rosemead Oil Products, Inc. (Rosemead) was the lowest responsive and responsible bidder for a not-to-exceed amount of \$805,281 inclusive of sales tax for the base year, and not-to-exceed amount of \$821,569 inclusive of sales tax for a one year option, for a Total Contract Value of \$1,626,850. An indefinite delivery, indefinite quantity (IDIQ) contract was awarded February 3, 2017.

A new replacement contract for VM67502000 was to commence on May 1, 2019. However, the procurement to award a replacement contractor was cancelled because the apparent low and bidder of that solicitation was deemed non-

responsive for not meeting Metro’s Commercial Useful Function (CUF) requirement. As a result, Metro is required to re-compete this acquisition requirement and extend the existing Contract with Rosemead.

To ensure daily bus fleet operations were not interrupted, Metro staff approved Modification No. 6 to extend the contract and utilize its full Contract Modification Authority (CMA) to increase the original Total Contract Value by \$162,700, from \$1,626,900 to \$1,789,600 (Refer to Attachment B – Contract Modification Log).

Contract Modification No. 7 extends bus fleet operations during the re-procurement phase and will be processed in accordance with Metro’s Acquisition Policy. The contract type remains an IDIQ.

Based on Metro’s forecasted usage reports the monthly engine oil burn rate is approximately \$59,100.

B. Actual Cost Data

The recommended price extension has been determined to be fair and reasonable based upon the Contractor’s agreement to maintain the existing firm fixed unit rate prices defined in the existing Contract. The existing Contract prices were deemed fair and reasonable based on adequate price competition. The table below reflects actual cost data of engine oil usage during the contract’s terms and the expected cost during the time extension.

Actual Monthly Engine Burn Rate*	Number of Months Additional Service Required	Estimated Mod #7 Amount	Metro ICE
\$59,100	4.25	\$252,000	\$251,175

*Refer to the 5th paragraph above under Procurement Background.

**CONTRACT MODIFICATION CHANGE LOG
METRO'S ENGINE OIL SUPPLIER/VM67502000**

Mod. No.	Description	Status (Approved or Pending)	Date	\$ Amount
1	No Cost – Administrative Change	Approved	9/18/17	\$0
2	No Cost – Administrative Change	Approved	10/31/17	\$0
3	No Cost – Administrative Change	Approved	8/30/18	\$0
4	Exercised Option (From 2/3/18 – 2/2/19)*	Approved	3/14/18	\$0
5	Extended Contract schedule (From 2/3/19 – 4/30/19)	Approved	12/5/18	\$0
6	Extended Contract schedule (From 5/1/19 to 7/15/19) & Utilized CMA	Approved	3/29/19	\$162,700
7	Extend Contract schedule (From 7/16/19 - 11/30/19) and approve use of additional funds	Pending	Open	\$252,000
	Total CMA:			\$414,700
	Original Contract:			\$1,626,900
	Total:			\$2,041,600

*The Option amount of \$821,569 is inclusive in the Original Contract amount approved by the BODs.

DEOD SUMMARY

**ENGINE OIL
CONTRACT NO. VM67502000**

A. Small Business Participation

Rosemead Oil Products (a subsidiary of Safety-Kleen) made a 5% Disadvantaged Business Enterprise (DBE) commitment. The project is currently 91% complete. Rosemead’s current DBE participation is 0%, representing a 5% shortfall. Rosemead has committed to utilize All Petro Resources on the current modification.

Notwithstanding, Metro Project Managers and Contract Administrators, will work in conjunction with DEOD to ensure that Rosemead is on schedule to meet or exceed its DBE commitment. If Rosemead is not on track to meet its small business commitment, Metro staff will request that Rosemead submit an updated mitigation plan. Additionally, key stakeholders associated with the contract have been provided access to Metro’s tracking and monitoring system to ensure that all parties are actively tracking Small Business progress.

Small Business Commitment	5% DBE	Small Business Participation	0% DBE
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	DBE Contractors	Ethnicity	% Committed	% Participation
1.	All Petro Resources	Hispanic American	5.00%	0%
	Total		5.00%	0%

B. Living Wage and Service Contract Worker Retention Policy Applicability

The Living Wage and Service Contract Worker Retention Policy (LW/SCWRP) is not applicable to this contract.

C. Prevailing Wage Applicability

Prevailing Wage requirements is not applicable to this contract.

D. Project Labor Agreement/Construction Careers Policy

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. Project Labor Agreement/Construction Careers Policy is applicable only to construction contracts that have a construction contract value in excess of \$2.5 million.



Board Report

File #: 2019-0152, File Type: Contract

Agenda Number: 33.

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE JUNE 20, 2019

SUBJECT: A650-2015, HEAVY RAIL VEHICLE MODERNIZATION AND CRITICAL COMPONENT REPLACEMENT PROGRAM

ACTION: APPROVE RECOMMENDATION

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Contract Modification No. 4 for consultant Technical and Program Management Support Services for the A650 Heavy Rail Vehicle Modernization and Critical Component Replacement Program (MCCRP), Contract No. OP30433488, with LTK Engineering Services, extending the contract for a period of performance by ten (10) months in the not-to-exceed amount of \$993,693 for a new total contract value of \$5,488,530.

ISSUE

This contract extension for consultant Technical and Program Management Support Services is required to coincide with the contract extension granted to the Heavy Rail Vehicle Modernization and Critical Component Replacement Program (MCCRP) contractor (Talgo, Inc.). It includes the Mist Fire Suppression System (MFSS), and the Train-to-Wayside Communication (TWC) system into the project scope.

BACKGROUND

The primary objective of the project is to deliver safe, reliable, high quality, modernized HRV's on-time and within budget, and to create new jobs for Los Angeles County that can be tied directly to the Modernization Program.

To date the MCCRP contractor has been awarded three contract modifications, with one pending. The contract modifications exercised the contract option for 18 additional married-pairs, added a Fire Mist Suppression System, Train to Wayside Communication (TWC) system, and if approved by the Metro Board, will add the inspection and repair of truck frames to the original A650 Option Order Fleet. In aggregate, these contract modifications will result in a 10 month extension to the life of the project.

The approval of this Board action will adjust the term of the Consultant contract to match the Contractor's period of performance and will adjust the Consultant LOP to reflect the additional

engineering and technical support.

The Diversity and Economic Opportunity Department (DEOD) completed its initial evaluation of the Proposer's commitment to meet the twenty percent (20%) Race Conscious Disadvantage Business Enterprise (RC DBE) goal established for this project. LTK Engineering Services exceeded the goal by making a 30.74% DBE commitment and is deemed responsive to the DBE requirements.

DETERMINATION OF SAFETY IMPACT

Approval of this item will have a direct and positive impact to system safety, service quality, system reliability, maintainability and overall customer satisfaction.

FINANCIAL IMPACT

At the January 2019 Board Meeting, the Board approved an increase to the LOP from \$86,662,000 to \$99,061,908 (Legistar ID 2018-0670) for CP 206038 - A650 HRV Midlife Modernization Project. This amount includes funds for the HRV Modernization project and Contract Modification No.1, 2 and 3. There are also funds allocated for Professional Services, Metro Labor, and Project Contingency.

Impact to Budget

The \$993,693.22 needed for the contract extension will be budgeted upon reassessment of project cash flows and programming of additional funds.

Since this is a multi-year contract, the cost center Manager, Project Manager, and Senior Executive Officer, Vehicle Acquisition will be responsible for ensuring that Project costs are budgeted in future fiscal years. There will be no impact to the Fiscal Year 2019 or 2020 budgets due to the approval of this recommendation.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

Approval of this recommendation supports the following Metro Strategic Plan Goal #5 to Provide responsive, accountable, and trustworthy governance within the Metro organization. This project will improve safety, service, and reliability in an effort to provide a world-class transportation system that enhances quality of life for all who live, work, and play within LA County.

ALTERNATIVES CONSIDERED

The Board may choose not to approve these contract modifications. However, this alternative is not recommended as the consultant Technical and Program Management Support Services is required to provide Metro with expert professional engineering, technical, and program management oversight services as directed and required by Metro's Project Manager and Rail Vehicle Acquisition staff. This will ensure the Vehicle Contractor's performance is consistent with the delivery requirements of the MCCRP Contract.

NEXT STEPS

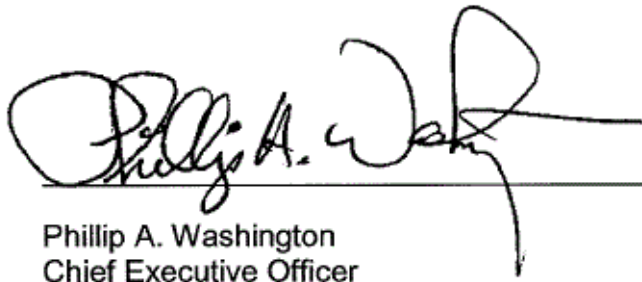
Upon Board approval, the contract modification will be exercised with LTK Engineering Services.

ATTACHMENTS

Attachment A - Procurement Summary
Attachment B - Contract Modification/Change Order Log
Attachment C - DEOD Summary

Prepared by: Andrew Kimani, Sr. Manager, Project Control, (213) 922-3221
Jesus Montes, Sr. EO, Vehicle Engineering & Acquisition, (213) 418-3277

Reviewed by: James T. Gallagher, Chief Operations Officer, (213) 418-3108
Debra Avila, Chief Vendor/Contract Management Officer, (213) 418-3051



Phillip A. Washington
Chief Executive Officer

PROCUREMENT SUMMARY

EXTENSION OF CONSULTING SERVICES TO SUPPORT THE OVERHAUL OF 74
A650 HEAVY RAIL VEHICLES/OP30433488

1.	Contract Number: OP30433488		
2.	Contractor: LTK Engineering Services		
3.	Mod Work Description: Extend the term of Technical and Program Management Support Services to coincide with the extension of the overhaul project.		
4.	Contract Work Description: Consulting Services for the A650 Heavy Rail Vehicle Overhaul and Critical Component Replacement Program		
5.	The following data is current as of: 09.29.17		
	Contract Award:	11.1.16	Contract Award Amount: \$3,897,599
	Notice to Proceed:	11.23.16	Total Mods Approved: \$ 597,238
	Original Completion Date:	07.23.21	Pending Mods (with this action): \$ 993,693
	New Estimated Completion Date (with this action):	05.23.22	Current Contract Value (with this action): \$5,488,530
6.	Contract Administrator: Wayne Okubo	Telephone Number: (213)922-7466	
7.	Project Manager: Andrew Kimani	Telephone Number: (213)922-3221	

A. Procurement Background

This Board Action is to extend the period of performance to provide technical and program management support services for the overhaul of 74 A650 Heavy Rail Vehicles under Contract OP30433488. The extension is necessary to support the overhaul project, which was extended due to the addition of the Mist Fire Suppression System and the Train-to-Wayside Communication system into the overhaul scope.

This Contract Modification will be processed in accordance with Metro's Acquisition Policy and the contract type is a cost plus fixed fee.

On October 27, 2016, Metro's Board of Directors approved Board Report File 2016-0554 to LTK Engineering Services in the amount of \$3,897,599 for technical and program management services related to the overhaul of 38 A650 Heavy Rail Vehicles. On October 19, 2017 Board Report File 2017-0584 for the option to support the overhaul of the remaining 36 vehicles of the newest A650 fleet, was approved.

The intent of extending the consultant services is to provide Metro with expert professional engineering, technical oversight, and program management support to

ensure the overhaul contractor's performance is consistent with the delivery requirements of the contract throughout the duration of the project.

The recommended contract modification is to extend the technical and program management support services for the overhaul project by 10 months in the amount of \$993,693 increasing the Contract not to exceed price to \$5,488,530.

B. Cost/Price Analysis

ICE	Proposed	Recommended
\$1,530,000	\$1,032,879	\$993,693

The recommended price has been determined to be fair and reasonable for the extension of the technical and program management services supporting the A650 Heavy Rail Vehicle overhaul based upon fact finding, an Independent Cost Estimate (ICE), negotiations and adherence to the existing Contract defined rates.

This is a cost plus fixed fee contract. The direct labor rates for this extension were negotiated using the forward priced rate agreement and escalations established in the existing Contract. All newly proposed staff rates were validated with current payroll records. The overhead rates applied for this extension are consistent with the originally proposed provisional rates for the consultant and sub consultants. Due to the extension in the period of performance, the planned closeout audit for overhead rates will be augmented with an intermediate incurred cost audit to be performed during the Option period of the Contract.

CONTRACT MODIFICATION/CHANGE ORDER LOG

CONSULTING SERVICES TO SUPPORT THE OVERHAUL OF
74 A650 HEAVY RAIL VEHICLES/OP30433488

Mod. no.	Description	Status (approved or pending)	Date	\$ Amount
1	Exercise Option to overhaul 18 additional A650 HRV married pairs	Approved	10.26.17	\$ 597,238
2	Administrative change to add staff to project	Approved	09.28.18	\$ 0
3	Administrative change to add staff to project	Approved	09.28.18	\$ 0
4	Time Extension	Pending		\$ 993,693
	Modification Total:			\$ 1,590,931
	Original Contract:			\$ 3,897,599
	Total:			\$ 5,488,530

DEOD SUMMARY

**EXTENSION OF CONSULTING SERVICES TO SUPPORT THE OVERHAUL OF 74
A650 HEAVY RAIL VEHICLES/OP30433488**

A. Small Business Participation

LTK Engineering (LTK) made a 30.74% DBE commitment. The project is currently 37% complete and LTK's current DBE participation is 3.31%, which represents a 27.43% shortfall.

The Prime Contractor explained that while DBE participation was initially planned to occur through contract administration and scheduling review support, the bulk was to be achieved via document control support and in-plant inspections. LTK indicated that they are tracking on target for document control support, but inspections have been delayed due to the delayed start in production. To address this delay, LTK has modified its plan and will add additional full-time DBE inspectors to the project by the end of 2019, and to convert an LTK position for field support testing to a DBE. LTK reiterated its commitment to achieve a 30.74% DBE level by the end of the contract.

Notwithstanding, Metro Project Managers and Contract Administrators, will work in conjunction with DEOD to ensure that LTK is on schedule to meet or exceed its DBE commitment. If LTK is not on track to meet its small business commitment, Metro staff will request that LTK submit an updated mitigation plan. Additionally, key stakeholders associated with the contract have been provided access to Metro's tracking and monitoring system to ensure that all parties are actively tracking Small Business progress.

Small Business Commitment	30.74% DBE	Small Business Participation	3.31% DBE
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	DBE	Ethnicity	% Committed	Current Participation¹
1.	Ramos Consulting Services	Hispanic American	12.39%	2.94%
2.	Virginkar & Associates, Inc.	Subcontinent Asian American	18.35%	0.37%
Total			30.74%	3.31%

¹Current Participation = Total Actual amount Paid-to-Date to DBE firms ÷ Total Actual Amount Paid-to-date to Prime.

B. Living Wage and Service Contract Worker Retention Policy Applicability

The Living Wage and Service Contract Worker Retention Policy is not applicable to this contract.

C. Prevailing Wage Applicability

Prevailing wage is not applicable to this contract.

D. Project Labor Agreement/Construction Careers Policy

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. Project Labor Agreement/Construction Careers Policy is applicable only to construction contracts that have a construction contract value in excess of \$2.5 million.

**Board Report**

File #: 2019-0262, **File Type:** Contract**Agenda Number:** 34.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
JUNE 20, 2019****SUBJECT: GRAFFITI ABATEMENT, LANDSCAPE AND IRRIGATION MAINTENANCE, AND
TRASH AND VEGETATION REMOVAL SERVICES****ACTION: APPROVE CONTRACT MODIFICATION****RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to:

- A. EXECUTE Modification No. 5 to Contract No. OP3569100, for Region 1 with Woods Maintenance Services, Inc., to provide graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services throughout Metro Red Line (MRL), Metro Purple Line, Metro Orange Line (MOL), inactive rights-of-way (IROWs) and various bus and rail locations within the geographical area specified as Region 1, to exercise option year two in the amount of \$5,462,340, increasing the total contract not-to-exceed amount from \$22,084,754.50 to \$27,547,094.50 and extending the contract term from October 1, 2019 to September 30, 2020;
- B. EXECUTE Modification No. 4 to Contract No. OP3635700, for Region 2 with Parkwood Landscape Maintenance, Inc., to provide graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services throughout Pasadena Gold Line (PGL), IROWs and various bus and rail locations within the geographical area specified as Region 2, to exercise and increase the value of option year two by \$929,031 from \$4,568,300 to \$5,497,331, increasing the total contract value from \$20,106,244 to \$25,603,575 and extending the contract term from October 1, 2019 to September 30, 2020;
- C. EXECUTE Modification No. 6 to Contract No. OP3569500, for Region 3 with Woods Maintenance Services, Inc., to provide graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services throughout Metro Expo Line (Expo), Metro Green Line (MGL), IROWs and various bus and rail locations within the geographical area specified as Region 3, to exercise and increase the value of option year two by \$1,396,884 from \$5,751,654 to \$7,148,538, increasing the total contract value from \$28,253,220 to \$35,401,758 and extending the contract term from October 1, 2019 to September 30, 2020; and

- D. EXECUTE Modification No. 8 to Contract No. OP3638300, for Region 4 with Parkwood Landscape Maintenance, Inc., to provide graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services throughout Metro Blue Line (MBL), Harbor Transitway (HTW), IROWs and various bus and rail locations within the geographical area specified as Region 4, to exercise option year two in the amount of \$4,688,234.16, increasing the total contract value from \$16,932,886.64 to \$21,621,120.80 and extending the contract term from October 1, 2019 to September 30, 2020.

ISSUE

Under the existing contracts for Regions 1-4 awarded on September 24, 2015, on-going graffiti abatement, landscape and irrigation, and trash and vegetation removal services are performed on a regular basis system-wide to ensure providing safe, on-time and quality services.

The first option year for the existing four (4) contracts will expire on September 30, 2019. The contractors have been providing satisfactory maintenance services in each of their respective regions.

To continue providing the required graffiti abatement, landscape and irrigation, and trash and vegetation removal services, a Contract Modification is required for each of the four (4) contracts to exercise option year two, extending the period of performance through September 30, 2020, and increasing the option year two values for Regions 2 and 3 contracts to continue providing the required maintenance services system-wide including the Metro Gold Line Foothill and Expo Line Extensions.

BACKGROUND

On June 21, 2018, Metro Board of Directors approved exercising option year one for Regions 1-4 and adding funds to Regions 2 and 3, to continue providing services on the Metro Gold Line Foothill and Expo Line Extensions, respectively.

To continue providing the critical maintenance services, a Contract Modification is required for each of the four (4) contracts, to exercise option year two, extending the period of performance through September 30, 2020, and increasing the option year two values for Regions 2 and 3 to continue providing the required maintenance services system-wide including the Metro Gold Line Foothill and Expo Line Extensions.

DISCUSSION

Under these contracts for Regions 1-4, the contractors provide graffiti abatement, landscape and irrigation, and trash and vegetation removal services throughout Metro-owned active and inactive ROWs and bus and rail facilities within LA County to mitigate vandalism activities, enhance Metro-owned ROWs and facilities' overall appearance and cleanliness and to ensure delivery of safe,

clean, on-time and reliable services system-wide.

DETERMINATION OF SAFETY IMPACT

The approval of this item will ensure the continuity of maintenance services, mitigate vandalism activities, enhance Metro-owned ROWs and facilities' overall appearance and cleanliness, and provide a proactive approach to maintenance needs, to ensure delivery of safe, clean, on-time and reliable services system-wide.

FINANCIAL IMPACT

Subject to board approval, funding of \$17,097,333 is included in the FY20 budget in cost center 3367 - Facilities Property Maintenance, account 50308, Service Contract Maintenance, under various projects.

Since this is a multi-year contract, the cost center manager and Sr. Executive Officer, Maintenance and Engineering will be accountable for budgeting the cost in future years.

Impact to Budget

Funding for this action will come from the Enterprise operating fund. The source of funds will come from fares, sales tax, and state and local funds eligible for Bus and Rail Operating Projects. These funding sources will maximize fund use based on approved funding allocation provisions.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

This board action supports Strategic Goal 2) Deliver outstanding trip experiences for all. Specifically, graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services contribute to the overall condition and cleanliness of Metro facilities.

ALTERNATIVES CONSIDERED

Staff considered providing this service with Metro existing staff. This would require hiring and specialized training of additional personnel, purchase of additional equipment, vehicles, and supplies to support the expanded responsibility. Staff's assessment indicates that this is not a cost-effective option for Metro.

NEXT STEPS

Upon approval by the Board, staff will execute modifications for each of the four (4) contracts to exercise option year two, extending the period of performance through September 30, 2020.

- A. Modification No. 5 to Contract No. OP3569100, for Region 1 with Woods Maintenance Services, Inc.
- B. Modification No. 4 to Contract No. OP3635700, for Region 2 with Parkwood Landscape Maintenance, Inc.
- C. Modification No. 6 to Contract No. OP3569500, for Region 3 with Woods Maintenance

Services, Inc.

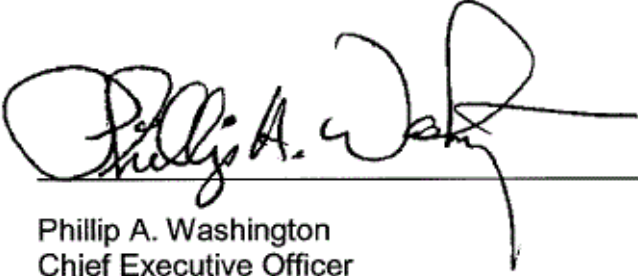
- D. Modification No. 8 to Contract No. OP3638300, for Region 4 with Parkwood Landscape Maintenance, Inc.

ATTACHMENTS

Attachment A - Procurement Summary
Attachment B - Contract Modification/Change Order Log
Attachment C - DEOD Summary

Prepared by: Brady Branstetter, DEO, Facilities Maintenance, (213) 922-6767
Lena Babayan, Sr. Director, Facilities Maintenance, (213) 922-6765

Reviewed by: James T. Gallagher, Chief Operations Officer, (213) 922-4424
Debra Avila, Chief, Vendor/Contract Management Officer, (213) 418-3051



Phillip A. Washington
Chief Executive Officer

PROCUREMENT SUMMARY

**GRAFFITI ABATEMENT, LANDSCAPE AND IRRIGATION MAINTENANCE, AND
TRASH AND VEGETATION REMOVAL SERVICES / OP3569100, OP3635700,
OP3569500, OP3638300**

1.	Contract Numbers: A) OP3569100, B) OP3635700, C) OP3569500, and D) OP3638300		
2.	Contractors: Woods Maintenance Services, Inc. and Parkwood Landscape Maintenance		
3.	Mod. Work Description: Exercise Second Option Year for Regions 1 through 4		
4.	Contract Work Description Provide graffiti abatement, landscape and irrigation, and trash and vegetation removal services throughout Metro-owned active and inactive ROWs and bus and rail facilities within LA County..		
5.	The following data is current as of: 5/10/19		
6.	Contract Completion Status		Financial Status
	Contracts Awarded:	10/1/15	Contracts Award Amounts: A) \$16,542,520.00 B) \$12,599,235.00 C) \$16,863,892.00 D) \$11,996,937.00
	Notice to Proceed (NTP):	N/A	Total of Modifications Approved: A) \$5,542,234.50 B) \$7,507,009.00 C) \$11,389,328.00 D) \$4,935,949.64
	Original Complete Date:	9/30/18	Pending Modifications (including this action): A) \$5,462,340.00 B) \$5,497,331.00 C) \$7,148,538.00 D) \$4,688,234.16
	Current Est. Complete Date:	9/30/20	Current Contracts Values (with this action): A) \$27,547,094.50 B) \$25,603,575.00 C) \$35,401,758.00 D) \$21,621,120.80
7.	Contract Administrator: Rommel Hilario		Telephone Number: (213) 922-4654
8.	Project Managers: Maral Minasian – Region 1 Lew Yonemoto – Region 2 Shaunt Avanesian – Region 3 Todd Garner - Region 4		Telephone Numbers: (213) 922-6762 (213) 922-6773 (213) 922-5931 (213) 922-6788

A. Procurement Background

This Board Action is to authorize the CEO to exercise the second option year to the various contracts listed above to support Facilities Maintenance to continue providing the required graffiti abatement, landscape and irrigation, and trash and vegetation removal services. A contract modification is required for each of the four contracts to exercise the second option year and extend the period of performance through September 30, 2020.

These Contract Modifications will be processed in accordance with Metro's Acquisition Policy and the contract types are firm fixed unit rates.

On September 24, 2015, the Board approved four, five-year contracts, inclusive of two, one-year options, to provide graffiti abatement, landscape and irrigation maintenance, and trash and vegetation removal services

(Refer to Attachment B – Contract Modification/Change Order Log)

B. Cost/Price Analysis

Funding Source	METRO LIVING WAGE/STATE PREVAILING WAGE		
	Service Type	Graffiti Abatement (prevailing wage)	Landscape & Irrigation (living wage)
2015	\$43.37	\$16.04	\$48.88
2019	\$44.37	\$18.99	\$48.98
% increase	2.3%	18.39%	.2%

A) Contract No. OP3569100 (Region 1) is subject to the State prevailing wage and Metro living wage requirements. The recommended price to exercise Option Year Two has been determined to be fair and reasonable based upon a comparison with the independent cost estimate (ICE), technical evaluation, and fact finding.

Option Year Two Amount	Metro ICE	Negotiated Amount
\$5,462,340	\$5,462,340	\$5,462,340

B) Contract No. OP3635700 (Region 2) is subject to the State prevailing wage and Metro living wage requirements. The recommended price to exercise Option Year Two has been determined to be fair and reasonable based upon a comparison with the ICE, technical evaluation, and fact finding.

Option Year Two Amount	Metro ICE	Negotiated Amount
\$5,497,331	\$5,497,331	\$5,497,331

C) Contract No. OP3569500 (Region 3) is subject to the State prevailing wage and Metro living wage requirements. The recommended price to exercise Option Year Two has been determined to be fair and reasonable based upon a comparison with the ICE, technical evaluation, and fact finding.

Option Year Two Amount	Metro ICE	Negotiated Amount
\$7,148,538	\$7,148,538	\$7,148,538

D) Contract No. OP3638300 (Region 4) is subject to the State prevailing wage and Metro living wage requirements. The recommended price to exercise Option Year Two has been determined to be fair and reasonable based upon a comparison with the ICE, technical evaluation, and fact finding.

Option Year Two Amount	Metro ICE	Negotiated Amount
\$4,688,234.16	\$4,688,234.16	\$4,688,234.16

CONTRACT MODIFICATION/CHANGE ORDER LOG

GRAFFITI ABATEMENT, LANDSCAPE AND IRRIGATION MAINTENANCE, AND
TRASH AND VEGETATION REMOVAL SERVICES / REGIONS 1 - 4

REGION 1 – OP3569100			
Mod. No.	Description	Date	Amount
1.	Add locations to Attachment A – List of Locations	1/26/16	\$29,915.50
2.	Add location to Attachment A – List of Locations	5/27/16	\$0
3.	Provide for one-time clean-up project	9/22/17	\$49,979.00
4.	Exercise Option Year One extend the period of performance	7/12/18	\$5,462,340.00
5	Exercise Option Year Two extend the period of performance	PENDING	\$5,462,340.00
	Modification Total:		\$11,004,574.50
	Original Contract:	9/24/15	\$16,542,520.00
	Total Contract Value:		\$27,547,094.50

REGION 2 – OP3635700			
Mod. No.	Description	Date	Amount
1.	Add Gold Line Extension	3/30/16	\$2,270,905.00
2.	Add location to Attachment A – List of Locations	6/2/16	\$0
3.	Exercise Option Year One extend the period of performance	7/10/18	\$5,236,104.00
4	Exercise Option Year Two extend the period of performance	PENDING	\$5,497,331.00
	Modification Total:		\$13,004,340.00
	Original Contract:	9/24/15	\$12,599,235.00
	Total Contract Value:		\$25,603,575.00

REGION 3 – OP3569500			
Mod. No.	Description	Date	Amount
1.	Add Expo Line Extension	5/11/16	\$3,551,658.00
2.	Exercise Option Year One extend the period of performance	7/10/18	\$6,972,648.00
3	Add location to Attachment A – List of Locations	10/10/18	\$473,637.00
4	Add location to Attachment A – List of Locations	10/10/18	\$215,495.00
5	Add location to Attachment A – List of Locations	10/10/18	\$175,890.00
6	Exercise Option Year Two extend the period of performance	PENDING	\$7,148,538.00
	Modification Total:		\$18,537,866.00
	Original Contract:	9/24/15	\$16,863,892.00
	Total Contract Value:		\$35,401,758.00

REGION 4 – OP3638300			
Mod. No.	Description	Date	Amount
1.	Revise Statement of Work	3/30/16	\$0
2.	Revise Statement of Work	10/1/16	\$0
3.	Add location to Attachment A – List of Locations	6/21/2017	\$38,250.00
4.	Exercise Option Year One extend the period of performance	7/6/18	\$4,141,657.00
5.	Add location to Attachment A – List of Locations	9/12/18	\$450,117.44
6.	Add location to Attachment A – List of Locations	9/12/18	\$180,626.00
7.	Exercise Contract Modification Authority	10/1/18	\$125,299.20
8	Exercise Option Year Two extend the period of performance	PENDING	\$4,688,234.16
	Modification Total:		\$9,624,183.80
	Original Contract:	9/24/15	\$11,996,937.00
	Total Contract Value:		\$21,621,120.80

DEOD SUMMARY

**GRAFFITI ABATEMENT, LANDSCAPE AND IRRIGATION MAINTENANCE, AND
TRASH AND VEGETATION REMOVAL SERVICES / OP3569100, OP3635700,
OP3569500, OP3638300**

A. Small Business Participation

Region 1- Metro Red Line, Metro Orange Line, Inactive ROWs & Various Locations - Woods Maintenance Services (WMS) made a 25.12% Small Business Enterprise (SBE) commitment. The project is 71% complete. WMS has a current participation of 24.38%, which represents a shortfall of 0.74%. WMS explained that the shortfall is due to reimbursable non-labor related costs. WMS will reallocate staffing and is in the process of adding DVBE subcontractor, IECLT, Inc., to perform landscaping & irrigation maintenance services.

Small Business Commitment	25.12% SBE	Small Business Participation	24.38% SBE
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	SBE Subcontractors	% SBE Commitment	% SBE Participation
1.	Briteworks, Inc. (Graffiti)	3.29%	3.74%
2.	Briteworks, Inc. (Trash/Vegetation Removal)	3.29%	3.27%
3.	BJAG Group, LLC	3.40%	3.64%
4.	Far East Landscape & Maintenance	15.14%	13.73%
	Total	25.12%	24.38%

Region 2 - Metro Gold Line, Inactive ROWs & Various Locations – Parkwood Landscape Maintenance, Inc. made a 22% SBE and 3% DVBE commitment. The project is 82% complete. Parkwood is exceeding its commitment with a current SBE participation of 22.14% and 2.91% DVBE.

Small Business Commitment	22.00% SBE 3.00% DVBE	Small Business Participation	22.14% SBE 2.91% DVBE
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	SBE Subcontractors	% SBE Commitment	% SBE Participation
1.	Briteworks, Inc.	11.00%	10.01%
2.	Far East Landscape (Landscape)	5.87%	4.91%
3.	Far East Landscape (Trash Removal)	5.13%	7.22%
	Total	22.00%	22.14%

	DVBE Subcontractors	% DVBE Commitment	% DVBE Participation
1.	IECLT, Inc.	3.00%	2.91%
	Total	3.00%	2.91%

Region 3 - Metro Expo Line, Metro Green Line, and Bus Facilities – Woods Maintenance Services (WMS) made 24.46% SBE commitment. The project is 77% complete. WMS has a current participation of 23.75%, which represents a shortfall of 0.72%. WMS explained that the shortfall is due to reimbursable non-labor related costs. WMS will reallocate staffing and is in the process of adding DVBE subcontractor, IECLT, Inc., to perform landscaping & irrigation maintenance services.

Small Business Commitment	24.46% SBE	Small Business Participation	23.75% SBE
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	SBE Subcontractors	% SBE Commitment	% SBE Participation
1.	BJAG	4.88%	3.96%
2.	Briteworks (Graffiti Abatement)	0.00%	2.78%
3.	Briteworks (Trash/Vegetation Removal)	10.67%	9.83%
4.	Far East Landscape & Irrigation	8.91%	7.18%
	Total	24.46%	23.75%

Region 4 - Metro Blue Line, Harbor Transit Way, Various Bus Locations – Parkwood Landscape Maintenance made a 22% SBE and 3% DVBE commitment. The project is 72% complete. Parkwood is exceeding its commitment with a current SBE participation of 23.24% and 3.05% DVBE.

Small Business Commitment	22.00% SBE 3.00% DVBE	Small Business Participation	23.24% SBE 3.05% DVBE
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	SBE Subcontractors	% SBE Commitment	% SBE Participation
1.	Briteworks, Inc.	11.00%	10.12%
2.	Far East Landscape (Landscape)	5.87%	4.70%
3.	Far East Landscape (Trash Removal)	5.13%	8.42%
	Total	22.00%	23.24%

	DVBE Subcontractors	% DVBE Commitment	% DVBE Participation
1.	IECLT, Inc.	3.00%	3.05%

	Total	3.00%	3.05%
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B. Living Wage and Service Contract Worker Retention Policy Applicability

The Living Wage and Service Contract Worker Retention Policy (LW/SCWRP) is applicable to this contract. Metro staff will monitor and enforce the policy guidelines to ensure that applicable workers are paid at minimum, the current Living Wage rate of \$18.99 per hour (\$13.75 base + \$5.24 health benefits), including yearly increases. In addition, contractors will be responsible for submitting the required reports for the Living Wage and Service Contract Worker Retention Policy and other related documentation to staff to determine overall compliance with the policy.

C. Prevailing Wage Applicability

Prevailing Wage requirements are applicable to this project. DEOD will monitor contractors' compliance with the State of California Department of Industrial Relations (DIR), California Labor Code, and, if federally funded, the U S Department of Labor (DOL) Davis Bacon and Related Acts (DBRA).

D. Project Labor Agreement/Construction Careers Policy

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. Project Labor Agreement/Construction Careers Policy is applicable only to construction contracts that have a construction contract value in excess of \$2.5 million.



Board Report

File #: 2019-0417, File Type: Informational Report

Agenda Number: 35.

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE JUNE 20, 2019

SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report.

ISSUE

This report reflects April 2019 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). The information in this report summarizes Crimes Against Persons, Crimes Against Property, and Crimes Against Society data under Uniform Crime Reporting (UCR) Program, average emergency response times, assaults on bus operators, and Metro's fare compliance and homeless outreach efforts. The Six Key Performance Indicators (KPI) are Uniform Crime Reporting guidelines, Average Emergency Response Times, Percentage of Time Spent on the System, Ratio of Staffing Levels vs Vacant Assignments, Ratio of Proactive vs Dispatched Activity, and Number of Grade Crossing Operations.

BACKGROUND

UCR is a National Incident-Based Reporting System from the US Department of Justice. It captures crime offenses in one of three categories: Crimes Against Persons, Crimes Against Property, and Crimes Against Society.

DISCUSSION

Crime stats are as follows:

Crimes Against Persons

For the month of April 2019, crimes against persons increased by 14 crimes system-wide compared to the same period last year.

Crimes Against Property

For the month of April 2019, crimes against property decreased by 3 crimes system-wide compared

to the same period last year.

Crimes Against Society

For the month of April 2019, crimes against society decreased by 19 crimes system-wide compared to the same period last year.

The notable increases in robberies and aggravated assaults can be attributed to our juvenile suspects. During the month of April, Los Angeles Unified School District was closed from April 13 through April 21 due to Spring Break. As a result, there was an uptick in crime during Spring Break. Spatial analysis indicated the increases were spread out and were not concentrated in any specific areas. Again, juvenile crime patterns and trends are noted prior to the beginning of school and after school hours.

Bus Operator Assaults

There were 9 bus operator assaults reported in April, which is three more compared to the same period last year.

Average Emergency Response Times:

Emergency response times averaged 4.71 minutes for the month of April.

Physical Security Improvements:

The Systems Security and Law Enforcement division continues to provide a secure and safe environment for our patrons and employees. Our Metro Facility physical security assessment was completed, and the report was presented to key Metro leaders in Bus and Rail Operations, Information Technology and Facilities. The physical security assessment of Union Station started in August and concluded in February 2019.

Representatives from the Transportation Security Agency (TSA) visited us in April and we discussed tunnel intrusion technology and the existing test bed project at Division 24.

We are working closely with the Los Angeles Police Department to develop a concept of the operations for the deployment of the Thruvision detection at range technology. We have had several meetings with the LAPD, and we continue to develop the procedures that will protect the public and Metro.

The System Security Plan was updated for 2018 and submitted to the California Public Utilities Commission representatives and declared in accordance with the law by the CPUC.

We continue to improve our new Transit Watch application, and we hope to have the prototype ready this winter.

The Red Line ancillary area surge continues, and we are making progress with securing our underground rail stations.

The New Blue Line North project planning commenced, and the site walks were conducted to identify law enforcement and security locations to support the construction.

Metro’s Homeless Efforts:

In spring 2016, Metro created the Metro Homeless Task Force to address the displaced persons that have turned to Metro system and property for alternative shelter. Out of the Task Force, Metro created the Metro Transit Homeless Action Plan which was presented to the Metro Board of Directors in February 2017. The Action Plan’s goals are to enhance the customer experience, maintain a safe and secure system, and provide coordinated outreach. Components of the plan include Metro’s coordination with County and City Measure H and Measure HHH. The plan also called for the hiring of two C3 teams (County, City, Community) through the County Department of Health Services as indicated by Metro’s Board of Directors. The C3 teams are to provide coordinated and responsive outreach to the homeless and to ultimately get them in housing resources.

Metro’s C3 Homeless Outreach Teams:

Metro’s C3 Homeless Outreach teams’ twelve-month pilot program began on May 22, 2017 with initial homeless outreach on the Red Line. Since the launch of Metro’s C3 Homeless Outreach teams they have provided substantial homeless outreach-with 4,976 total unduplicated homeless contacts, 1,194 of whom have been linked to permanent housing solutions with a total of 88 homeless persons permanently housed. In FY19 Metro expanded the C3 teams from two to eight teams to cover rail, bus and Union Station.

C3 Homeless Outreach April 1, 2019 through April 30, 2019:

Performance Measure	April Number Served	Project Year to date Number Served
Contacts with unduplicated individuals	178	4,976
Unduplicated individuals engaged	45	2,703
Unduplicated individuals provided services (obtaining vital documents, follow-up activities, transportation, CES packet, clinical assessment, etc.) or successful referral (supportive services, benefits linkage etc.)	46	1,988
Unduplicated individuals engaged who are successfully linked to an interim housing resource	37	779
Unduplicated individuals engaged who are linked to a permanent housing resource	10	317
Unduplicated individuals engaged who are permanently housed	10	98

Staff received ten referrals from LAPD. Of these, four declined services. Of those remaining:

- One person was placed in interim housing.
- One person was given an ID voucher and completed a CES packet.
- One person was given an ID voucher, and has maintained contact with the team.
- One person was taken to medical services.
- One person was matched to permanent housing, and is awaiting move-in.

- One person completed a CES, was placed in a hotel and provided with food and clothing, and was then reunited with family, with whom he is now permanently housed.

Impact Story resulting in Stable Housing

Recently Metro outreach C3 team members engaged a 36 year old female from Chicago Illinois. This client left Chicago in 2018 because of a bad relationship. This client also thought it best to leave her children behind with her parents until she could get back on her feet. From August 2018 to October 2018, the client was homeless at the LAX airport. In late October 2018, she found a bed at the Good Shepherd Center. Client was determined to improve her situation. She obtained General Relief and connected with a Metro Outreach Mental Health Specialist, whom she met at Union Station. With the aid of the C3 outreach team, the client obtained needed documents and later linked to Mental Health services at portals Mental Health. C3 outreach team connected client to employment services as well as connecting her to the Downtown Women's Center for support and healthy meals. In March 2019, the client had obtained a part-time job and the C3 team referred her to the SPA 5 Rapid Housing Program (RHP) for permanent housing services. Within one month the client along with Rapid Housing Program found the client an apartment. The client successfully moved into her apartment in April 2019. The client now has a stable living condition and plans to transfer her Certified Nursing Assistant certification to California to begin working in the healthcare field again and reconnect with her children.

C3 Coordination with Law Enforcement

With Metro System Security and Law Enforcement personnel as the lead, Metro's C3 teams coordinate with LAPD's Homeless Outreach and Protective Engagement (HOPE) Teams, LASD's Mental Evaluation Teams (MET), Long Beach PD, and Metro's Transit Security Officers, in an effort to engage the homeless and provide placement into services. These law enforcement entities provide gap service on the lines for homeless outreach when the C3 Teams are off duty or working another portion of the system.

Sheriff Mental Evaluation Team (MET) Contacts April 7, 2019 through May 4, 2019

These monthly statistics only include contacts of the Transit MET Units. They do not include contacts made by other Transit Services Bureau personnel. In addition to the data reported below, Transit MET Units:

- Transported 18 clients to other homeless outreach connection services.
- 1 team assessed a homeless encampment on a non-revenue line at 19136 Jacob Ave., Cerritos on 04/09/19.
- 2 teams assisted in the clean-up of a homeless encampment on a non-revenue line at 19136 Jacob Ave., Cerritos on 04/10/19.
- 1 team attended Active Shooter Training at the Green Line Yard on 04/11/19.
- 2 teams attended a 40 hour Academy Instructor Certification Course at LASD Star Center on 04/08/19 - 04/12/19.
- 4 teams attended a Homicide Training Course in the City of La Mirada on 04/23/19.

- 7 teams attended Steppin-In Conference, Mass Casualty Shooting at Route 91 Music Festival on 04/24/19.

Long Beach Quality of Life Officers Update April 2019

The Quality of Life officers began working with LBPB at the beginning of February 2019. The Blue Line Closure was in effect for the entire month of April. The number of contacts should increase once the “New Blue” is opened.

Quality of Life Officers are currently working with Metro on the following homeless encampment locations:

- East side border of Division 11
- Blue Line right of Way border north of the Wardlow Station

April 2019 Law Enforcement Homeless Outreach

ACTION	LAPD HOPE	LASD MET	LBPB
Contacts	1114	442	32
Referrals	30	286	9
5150 Holds	8	12	0
Mental Illness	18	143	5
Substance Abuse	53	134	12
Veterans	6	11	0
Shelter	4	2	0
Motel Housing Plan	0	0	0
VA Housing	0	0	0
Return to Family	1	2	0
Transitional Long Term Housing	1	0	0
Detox	1	0	0
Rehab	5	0	0

Metro’s Encampment Protocol:

Metro has developed an encampment protocol.

- April 3, 2019 - Santa Ana IROW, outreach to homeless individuals was performed
- April 17, 2019 - MRL NOHO - Corner of Lankershim Blvd. & Chandler Blvd
- April 29, 2019 - Slauson/Western and 4th/Hyde (approx. 1 mile), LAPD responded with Metro’s Environmental Compliance and Sustainability staff to post clean up notification. Metro will partner informally with West Angeles Church as a compliment to C3 outreach at this site to integrate faith based partnerships into homeless outreach.

Measure H Generalist:

Metro's Homeless Action Plan integrates itself into the work provided under Measures H and HHH. Part of the E6 Strategies of Measure H includes 40 additional outreach workers otherwise known as "generalists" to conduct outreach on government properties including Metro, and countywide parks, libraries, beaches and harbors. These generalists do not go past the fare gates and their data, per the county will not be extrapolated for Metro. However, these generalists currently work with the C3 teams to provide outreach services.

Connect Days

Connect Days provide comprehensive homeless resources at location sites throughout LA County. These resource opportunity events are led by Council Districts (CD) and are utilized by Metro's C3 and Measure H teams when the Connect Days are adjacent to Metro properties. CD1 hosts a standing Connect Day at MacArthur Park that was utilized in April by Metro's C3 teams to provide comprehensive resources to the homeless.

Mental Health Outreach Workers:

The LA County Department of Mental Health has provided a mental health clinician to one of Metro's contracted HOPE team. Mental Health professionals are paired with all MET Teams.

Faith Based Partnership

Since January, Metro has hosted three regional faith leader roundtable discussions to identify ways that Metro and the Faith based community in LA County may partner to serve the homeless. There is a major opportunity for faith-based groups to provide additional resources to homeless contacts on Metro in several ways: hosting Connect Days; partnering with entities that provide necessities (food, shelter, clothing) and providing referral information. Metro invites faith based groups and local nonprofits interested in providing resources to transit located homeless to contact Metro's System Security and Law Enforcement Department.

ATTACHMENTS

Attachment A - System-Wide Law Enforcement Overview April 2019

Attachment B - MTA Supporting Data April 2019

Attachment C - Key Performance Indicators April 2019

Attachment D - Transit Police Summary April 2019

Prepared by: Alex Z. Wiggins, Chief System Security and Law Enforcement Officer
(213) 922-4433

Reviewed by: Phillip A. Washington, Chief Executive Officer, (213) 922-7555



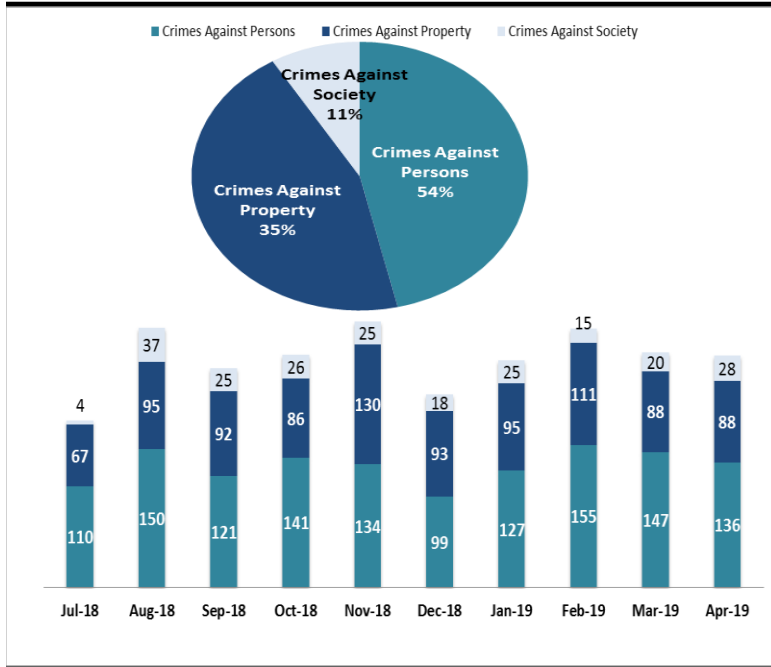
Phillip A. Washington
Chief Executive Officer

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

APRIL 2019

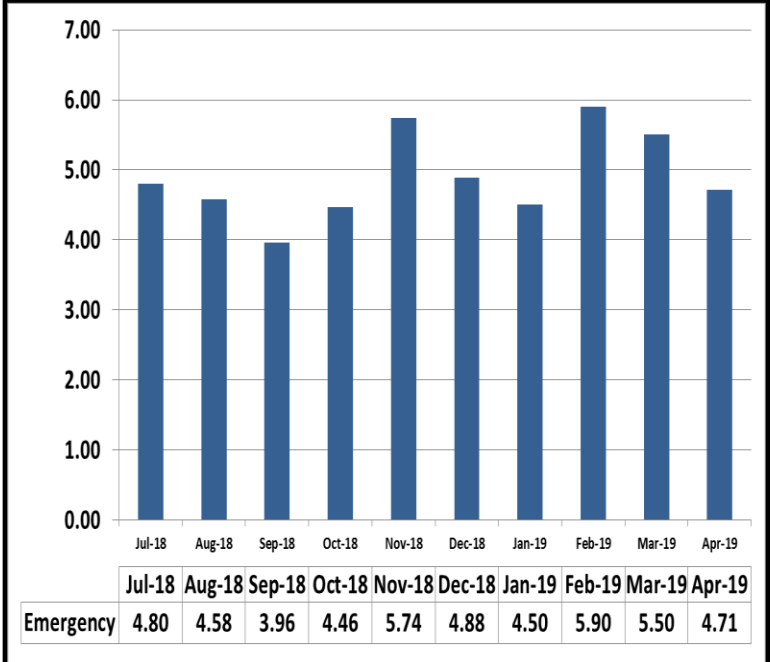
Attachment A

Crimes Against Persons, Property, and Society



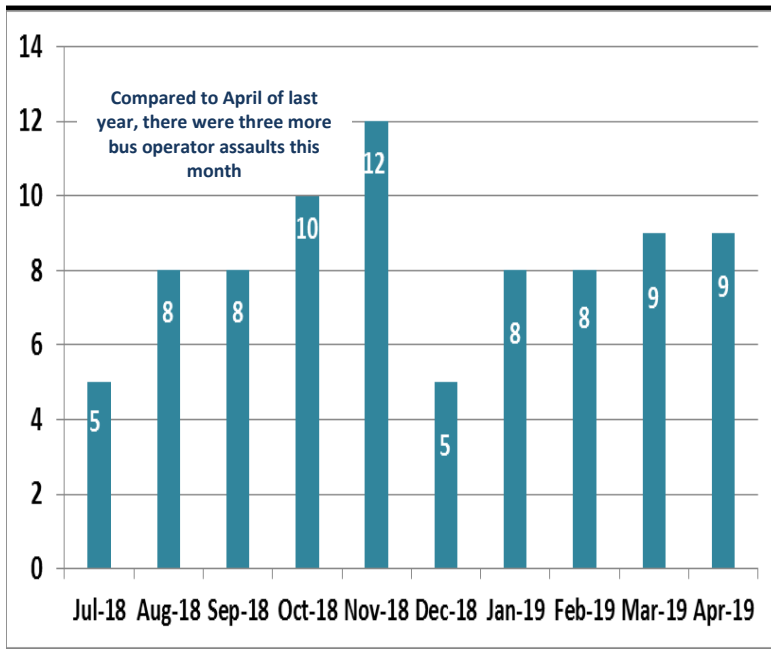
When compared to the same period last year, Crimes Against Persons increased by 14 crimes, Crimes Against Property decreased by 3 crimes, and Crimes Against Society decreased by 19 crimes.

Average Emergency Response Times

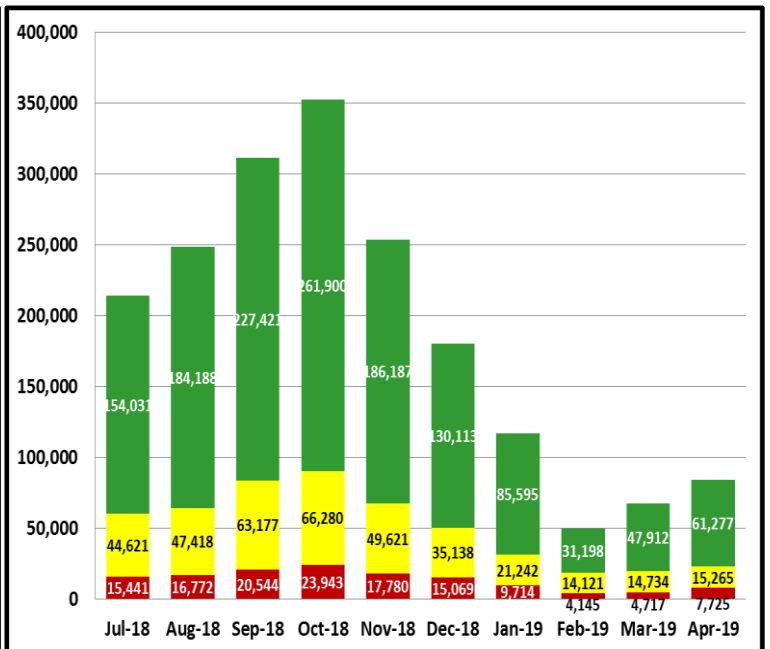


Average emergency response time was 4.71 mins.

Bus Operator Assaults



Fare Compliance



Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station

Red Checks- Occurs when a patron has invalid fare

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2019

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPDP	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	0	3	0	45
Aggravated Assault	3	0	1	38
Aggravated Assault on Operator	0	0	0	0
Battery	1	2	0	57
Battery Rail Operator	0	0	0	3
Sex Offenses	3	0	0	7
SUB-TOTAL	7	5	1	150
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPDP	FYTD
Burglary	0	0	0	3
Larceny	1	3	1	77
Bike Theft	0	0	0	4
Motor Vehicle Theft	0	0	0	9
Arson	0	0	0	0
Vandalism	0	1	0	17
Other	0	0	0	7
SUB-TOTAL	1	4	1	117
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPDP	FYTD
Weapons	0	0	0	15
Narcotics	0	4	0	71
Trespassing	1	0	0	11
SUB-TOTAL	1	4	0	97
TOTAL	9	13	2	364

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	1	0	1	10
Pico	1	0	0	6
Grand/LATTC	0	0	0	4
San Pedro St	1	0	0	6
Washington	2	0	0	7
Vernon	0	0	0	4
Slauson	0	0	0	10
Florence	1	1	2	17
Firestone	2	0	1	17
103rd St/Watts Towers	2	1	0	14
Willowbrook/Rosa Parks	2	2	1	30
Compton	0	0	0	22
Artesia	0	1	0	10
Del Amo	0	0	0	8
Wardlow	0	0	0	14
Willow St	0	0	0	9
PCH	0	0	0	1
Anaheim St	0	0	0	4
5th St	0	0	0	2
1st St	0	0	0	1
Downtown Long Beach	1	0	0	4
Pacific Av	0	0	0	4
Blue Line Rail Yard	0	1	0	3
Total	13	6	5	207

ARRESTS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Felony	1	10	0	182
Misdemeanor	2	39	50	1,015
TOTAL	3	49	50	1,197

CITATIONS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Other Citations	0	37	6	1,036
Vehicle Code Citations	0	21	230	1,455
TOTAL	0	58	236	2,491

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPDP	FYTD
Routine	0	23	5	532
Priority	27	51	24	1,239
Emergency	7	13	4	433
TOTAL	34	87	33	2,204

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPDP
Dispatched	19%	2%	1%
Proactive	81%	98%	99%
TOTAL	100%	100%	100%

PERCENTAGE OF TIME ON THE RAIL SYSTEM	
Blue Line-LAPD	91%
Blue Line-LASD	79%
Blue Line-LBPDP	0%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPDP	FYTD
Washington St	83	0	0	699
Flower St	42	0	0	243
103rd St	0	0	0	46
Wardlow Rd	0	0	4	37
Pacific Ave.	0	0	0	1
Willowbrook	0	13	0	327
Slauson	0	3	0	32
Firestone	0	11	0	49
Florence	0	15	0	94
Compton	0	24	0	218
Artesia	0	6	0	151
Del Amo	0	10	0	127
Long Beach Blvd	0	0	0	0
TOTAL	125	82	4	2,024

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	1	1
Robbery	2	1	27
Aggravated Assault	0	2	10
Aggravated Assault on Operator	0	0	0
Battery	1	0	31
Battery Rail Operator	0	0	0
Sex Offenses	0	1	10
SUB-TOTAL	3	5	79
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	3	40
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	8
Arson	0	0	0
Vandalism	1	1	12
SUB-TOTAL	2	4	60
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	9
Narcotics	0	8	35
Trespassing	0	1	3
SUB-TOTAL	0	9	47
TOTAL	5	18	186

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	5	68
Misdemeanor	1	40	344
TOTAL	1	45	412

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	1	52	499
Vehicle Code Citations	0	14	123
TOTAL	1	66	622

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	125	1,375
Priority	15	64	717
Emergency	3	13	103
TOTAL	19	202	2,195

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	21%	6%
Proactive	79%	94%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	1	0	0	6
Douglas	0	0	0	1
El Segundo	0	0	0	0
Mariposa	0	0	0	5
Aviation/LAX	0	0	0	2
Hawthorne/Lennox	0	0	0	5
Crenshaw	0	1	0	9
Vermont/Athens	0	1	0	11
Harbor Fwy	2	0	0	9
Avalon	1	1	1	13
Willowbrook/Rosa Parks	1	0	8	28
Long Beach BI	1	0	0	20
Lakewood BI	2	0	0	9
Norwalk	0	2	1	10
Total	8	5	10	128

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	89%
Green Line-LASD	74%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	5
Robbery	2	0	38
Aggravated Assault	2	0	21
Aggravated Assault on Operator	0	0	0
Battery	5	1	74
Battery Rail Operator	0	0	0
Sex Offenses	0	0	14
SUB-TOTAL	9	1	152
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	9	1	127
Bike Theft	1	0	25
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	13
SUB-TOTAL	10	1	167
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	3
Narcotics	0	0	1
Trespassing	0	0	1
SUB-TOTAL	0	0	5
TOTAL	19	2	324

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	3	0	25
Misdemeanor	3	3	61
TOTAL	6	3	86

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	59	3	284
Vehicle Code Citations	10	0	60
TOTAL	69	3	344

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	45	479
Priority	55	37	401
Emergency	4	3	36
TOTAL	60	85	916

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	21%	13%
Proactive	79%	87%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	89%
Expo Line-LASD	89%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	170	0	2,128
Santa Monica	0	50	270
Culver City	0	0	32
TOTAL	170	50	2,430

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	1	0	0	8
Pico	0	0	0	6
LATTC/Ortho Institute	0	2	0	9
Jefferson/USC	0	1	0	16
Expo Park/USC	0	0	0	18
Expo/Vermont	1	1	0	21
Expo/Western	1	1	0	31
Expo/Crenshaw	0	2	0	21
Farmdale	1	1	0	16
Expo/La Brea	1	0	0	16
La Cienega/Jefferson	3	0	0	18
Culver City	0	0	0	7
Palms	0	0	0	6
Westwood/Rancho Park	0	0	0	11
Expo/Sepulveda	0	0	0	10
Expo/Bundy	1	2	0	9
26th St/Bergamot	0	0	0	4
17th St/SMC	0	0	0	6
Downtown Santa Monica	0	2	0	16
Expo Line Rail Yard	0	0	0	0
Total	9	12	0	249

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2019

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	3
Robbery	8	55
Aggravated Assault	3	64
Aggravated Assault on Operator	0	1
Battery	15	165
Battery Rail Operator	0	2
Sex Offenses	0	20
SUB-TOTAL	26	310
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	20	173
Bike Theft	1	10
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	10
SUB-TOTAL	22	193
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	3	20
SUB-TOTAL	3	20
TOTAL	51	523

ARRESTS		
AGENCY	LAPD	FYTD
Felony	8	15
Misdemeanor	66	94
TOTAL	74	109

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	583	642
Vehicle Code Citations	32	45
TOTAL	615	687

CALLS FOR SERVICE	
AGENCY	LAPD
Routine	6
Priority	103
Emergency	6
TOTAL	115

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	25%
Proactive	75%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	85%

LEGEND	
Los Angeles Police Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	3	2	0	47
Civic Center/Grand Park	1	1	1	12
Pershing Square	0	1	0	32
7th St/Metro Ctr	3	2	0	38
Westlake/MacArthur Park	4	2	0	45
Wilshire/Vermont	1	2	0	26
Wilshire/Normandie	0	1	0	4
Vermont/Beverly	1	0	1	13
Wilshire/Western	0	0	0	3
Vermont/Santa Monica	3	0	0	20
Vermont/Sunset	2	1	1	15
Hollywood/Western	1	1	0	16
Hollywood/Vine	2	3	0	46
Hollywood/Highland	3	2	0	26
Universal City/Studio City	0	2	0	9
North Hollywood	2	2	0	31
Red Line Rail Yard	0	0	0	0
Total	26	22	3	383

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	1
Robbery	1	0	10
Aggravated Assault	0	0	15
Aggravated Assault on Operator	0	0	0
Battery	1	0	28
Battery Rail Operator	0	0	0
Sex Offenses	0	2	4
SUB-TOTAL	2	2	59
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	1	0	34
Bike Theft	0	0	10
Motor Vehicle Theft	0	1	9
Arson	0	1	1
Vandalism	0	0	11
SUB-TOTAL	1	2	66
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	1
Narcotics	0	1	4
Trespassing	0	0	1
SUB-TOTAL	0	1	6
TOTAL	3	5	131

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	20
Misdemeanor	2	21	74
TOTAL	2	21	94

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	2	38	198
Vehicle Code Citations	0	0	97
TOTAL	2	38	295

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	45	630
Priority	34	107	1,004
Emergency	2	7	96
TOTAL	37	159	1,730

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	2%
Proactive	81%	98%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	0	1	13
Azusa Downtown	0	0	0	1
Irwindale	0	1	0	3
Duarte/City of Hope	0	1	0	6
Monrovia	0	0	0	5
Arcadia	0	0	0	4
Sierra Madre Villa	0	1	0	7
Allen	0	0	0	0
Lake	0	0	0	3
Memorial Park	0	0	0	3
Del Mar	0	0	0	1
Fillmore	0	0	0	3
South Pasadena	0	0	0	0
Highland Park	0	0	0	3
Southwest Museum	0	0	0	5
Heritage Square	0	1	0	2
Lincoln/Cypress	0	0	0	5
Chinatown	0	0	0	1
Union Station	0	0	0	6
Little Tokyo/Arts Dist	0	0	0	2
Pico/Aliso	2	0	0	4
Mariachi Plaza	0	0	0	8
Soto	0	0	0	3
Indiana (both LAPD & LASD)	0	0	0	6
Maravilla	0	0	0	0
East LA Civic Ctr	0	0	0	1
Atlantic	0	1	0	10
Total	2	5	1	105

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Gold Line-LAPD	90%
Gold Line-LASD	62%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Marmion Way	150	0	1,575
Arcadia Station	0	2	45
Irwindale	0	1	23
Monrovia	0	8	62
City of Pasadena	0	23	280
Magnolia Ave	0	0	0
Duarte Station	0	2	19
City Of Azusa	0	21	83
South Pasadena	0	4	95
City Of East LA	0	1	125
Figueroa St	105	0	478
TOTAL GOAL= 10	255	62	2,785

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2019

REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	8
Aggravated Assault	0	11
Aggravated Assault on Operator	0	1
Battery	1	10
Battery Bus Operator	0	2
Sex Offenses	0	0
SUB-TOTAL	1	32
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	1	16
Bike Theft	0	3
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	11
SUB-TOTAL	1	30
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	2	62

ARRESTS

AGENCY	LAPD	FYTD
Felony	2	4
Misdemeanor	0	16
TOTAL	2	20

CITATIONS

AGENCY	LAPD	FYTD
Other Citations	321	3,385
Vehicle Code Citations	214	2,727
TOTAL	535	6,112

CALLS FOR SERVICE

AGENCY	LAPD	FYTD
Routine	3	3
Priority	5	5
Emergency	0	0
TOTAL	8	8

DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	12%
Proactive	88%
TOTAL	100%

CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	0	5
Laurel Canyon	0	0	0	0
Valley College	0	0	0	0
Woodman	0	1	0	3
Van Nuys	0	0	0	9
Sepulveda	0	0	0	2
Woodley	0	0	0	1
Balboa	0	0	0	9
Reseda	0	0	0	5
Tampa	0	0	0	0
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	1	0	0	8
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	1
Chatsworth	0	0	0	1
Total	1	1	0	46

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM

Orange Line- LAPD	99%
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LEGEND

Los Angeles Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	3
Aggravated Assault	2	0	3
Aggravated Assault on Operator	0	0	0
Battery	0	0	6
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	2	0	12
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	3
Bike Theft	0	0	2
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	1	0	3
SUB-TOTAL	1	0	8
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	0
SUB-TOTAL	0	0	0
TOTAL	3	0	20

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	7
Misdemeanor	0	0	27
TOTAL	1	0	34

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	266	0	3,379
Vehicle Code Citations	323	0	3,320
TOTAL	589	0	6,699

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	2	4
Priority	3	2	23
Emergency	1	0	6
TOTAL	5	4	33

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	13%	8%
Proactive	87%	92%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	0
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	1
37th St/USC	0	0	0	1
Slauson	0	0	0	1
Manchester	0	0	0	1
Harbor Fwy	0	0	0	3
Rosecrans	0	0	0	1
Harbor Gateway Transit Ctr	2	0	0	2
Carson	0	0	0	0
PCH	0	1	0	2
San Pedro/Beacon	0	0	0	1
Total	2	1	0	13

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	89%
Silver Line- LASD	90%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	8	3	88
Aggravated Assault	2	7	77
Aggravated Assault on Operator	1	2	13
Battery	20	7	208
Battery Bus Operator	3	3	62
Sex Offenses	7	1	35
SUB-TOTAL	41	23	483
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	16	3	187
Bike Theft	2	0	24
Motor Vehicle Theft	0	0	2
Arson	0	0	0
Vandalism	2	3	35
SUB-TOTAL	20	6	250
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	10
Narcotics	0	5	43
Trespassing	1	0	7
SUB-TOTAL	1	6	60
TOTAL	62	35	793

LASD's Crimes per Sector		
Sector		FYTD
Westside	4	19
San Fernando	1	3
San Gabriel Valley	4	15
Gateway Cities	13	31
South Bay	13	36
Total	35	104

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	3	10
West Valley	3	4
North Hollywood	3	9
Foothill	0	4
Devonshire	2	3
Mission	2	5
Topanga	1	9
Central Bureau		
Central	10	46
Rampart	4	26
Hollenbeck	4	6
Northeast	1	7
Newton	3	23
West Bureau		
Hollywood	3	9
Wilshire	2	29
West LA	1	16
Pacific	1	N/A
Olympic	6	39
Southwest Bureau		
Southwest	6	87
Harbor	0	3
77th Street	7	77
Southeast	0	11
Total	62	423

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	2	3	69
Misdemeanor	4	50	359
TOTAL	6	53	428

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	1	55	407
Vehicle Code Citations	1	33	252
TOTAL	2	88	659

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	5	68	1,072
Priority	22	136	1,973
Emergency	0	15	216
TOTAL	27	219	3,261

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	1%
Proactive	81%	99%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	89%
LASD BUS	78%

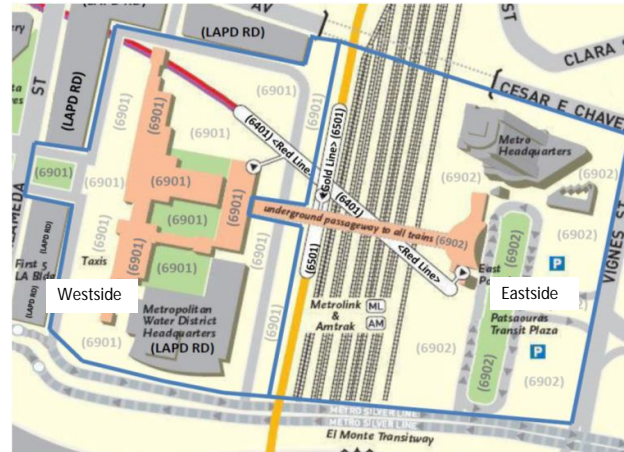
LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2019

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	6
Aggravated Assault	2	19
Aggravated Assault on Operator	0	0
Battery	6	41
Battery Rail Operator	0	0
Sex Offenses	0	8
SUB-TOTAL	8	74
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	2
Larceny	10	66
Bike Theft	1	6
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	10
SUB-TOTAL	12	84
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	3	12
SUB-TOTAL	3	12
TOTAL	23	170



ARRESTS		
AGENCY	LAPD	FYTD
Felony	5	31
Misdemeanor	5	85
TOTAL	10	116

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	19	92
Vehicle Code Citations	3	26
TOTAL	22	118

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	4	4
Priority	43	43
Emergency	0	0
TOTAL	47	47

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	20%
Proactive	80%
TOTAL	100%

PERCENTAGE OF TIME SPENT AT UNION STATION	
LOCATION	LAPD
Union Station	90%

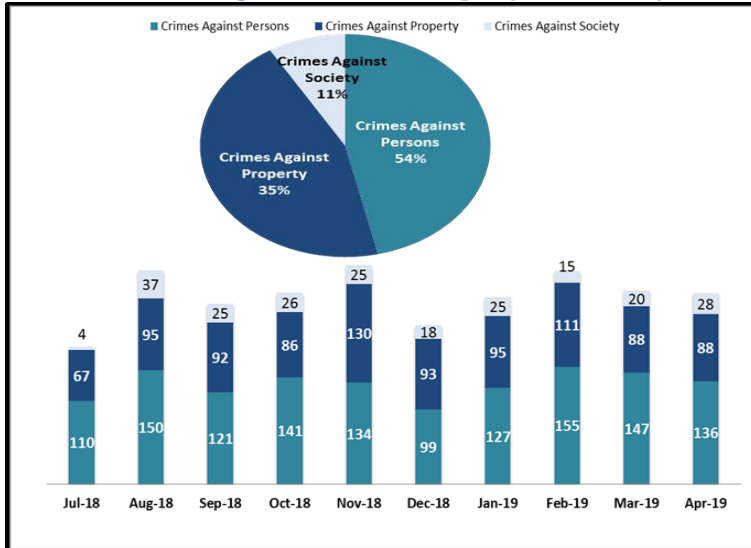
LEGEND	
Los Angeles Police Department	

KEY PERFORMANCE INDICATORS

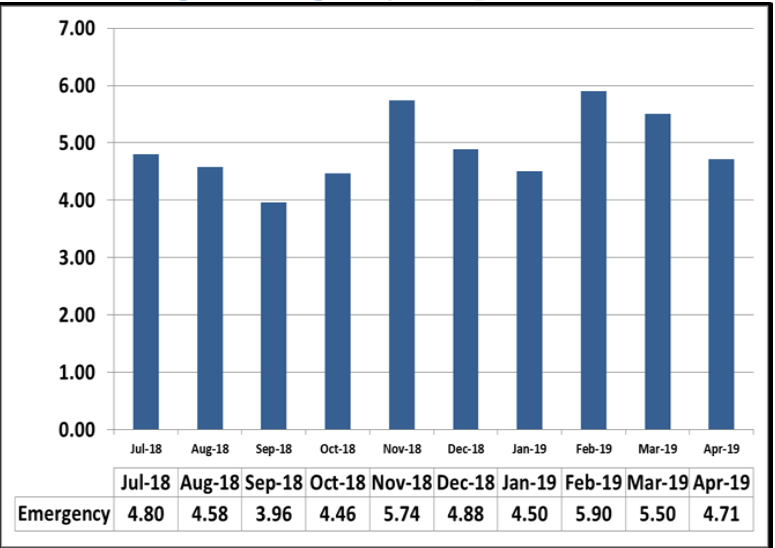
APRIL 2019

Attachment C

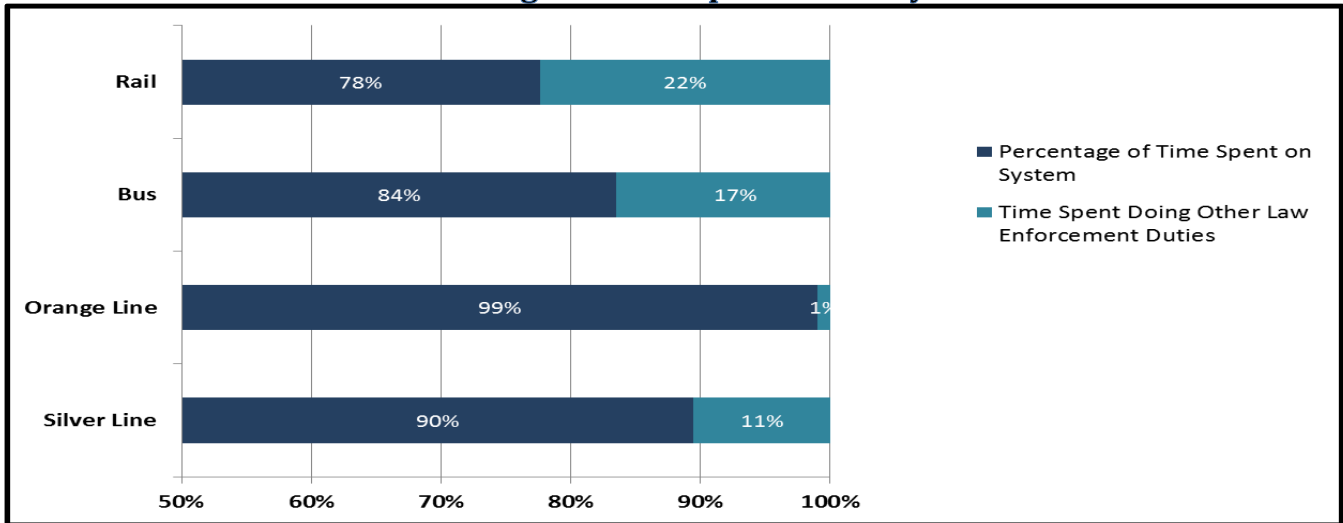
Crimes Against Persons, Property, and Society



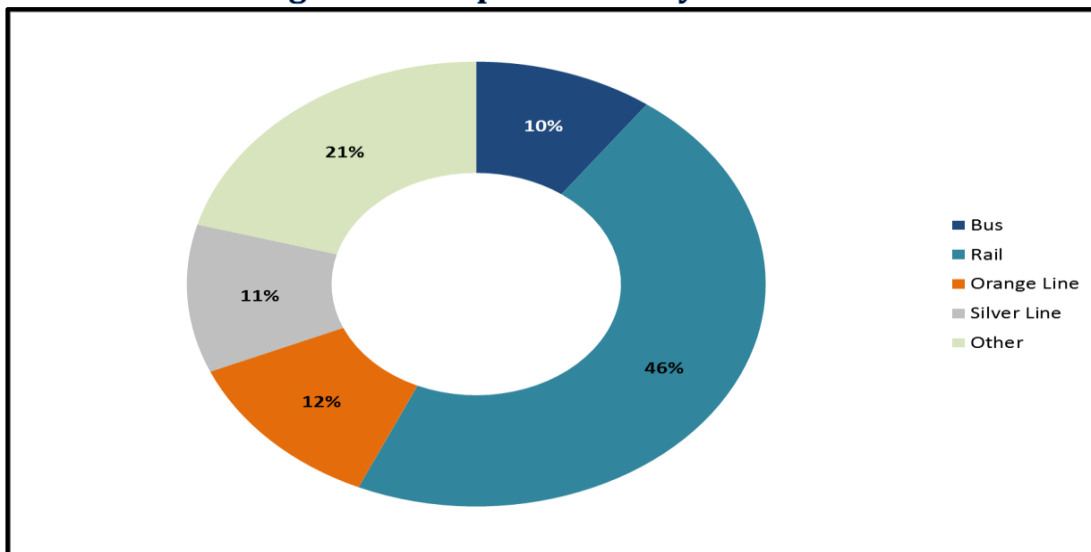
Average Emergency Response Times



Percentage of Time Spent on the System



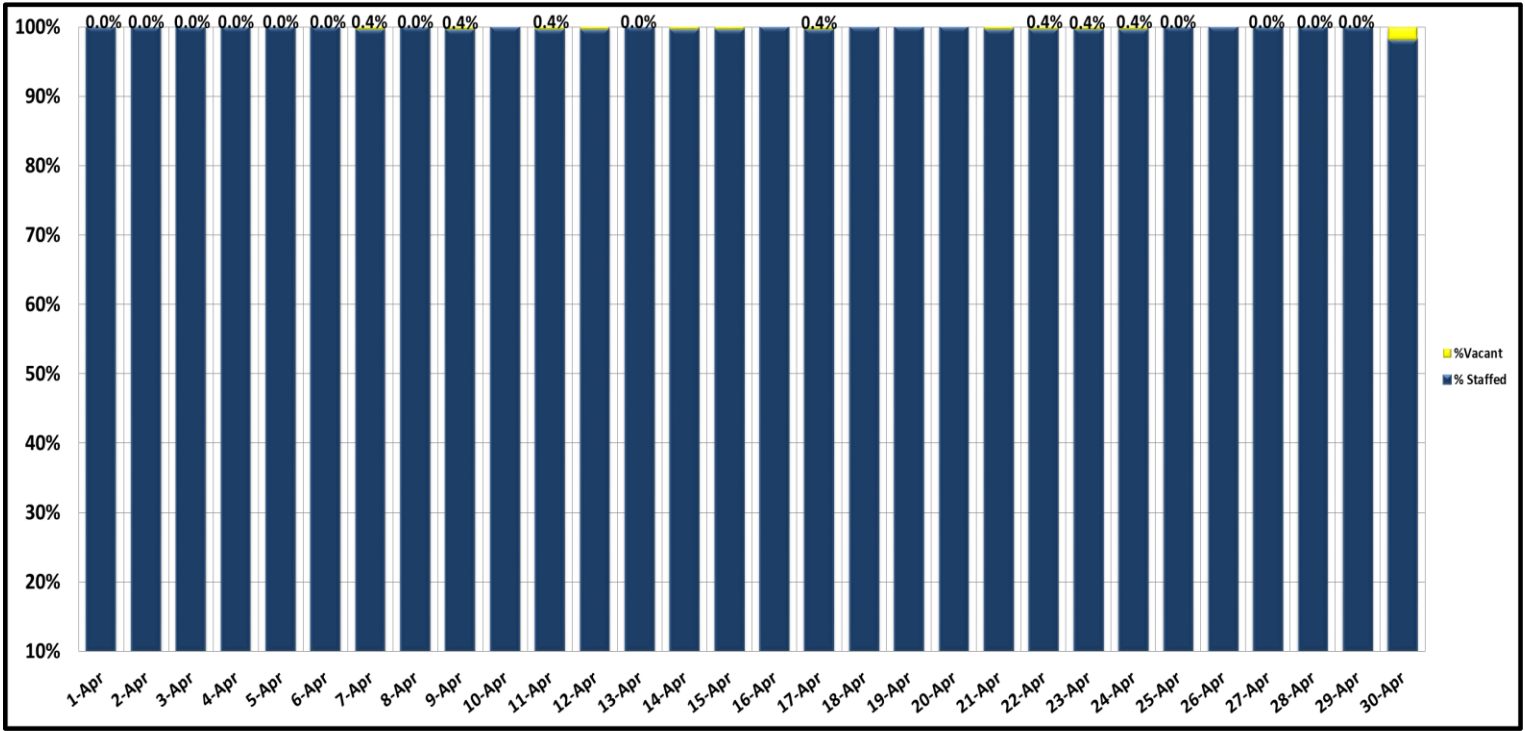
Percentage of Time Spent on the System as a Whole



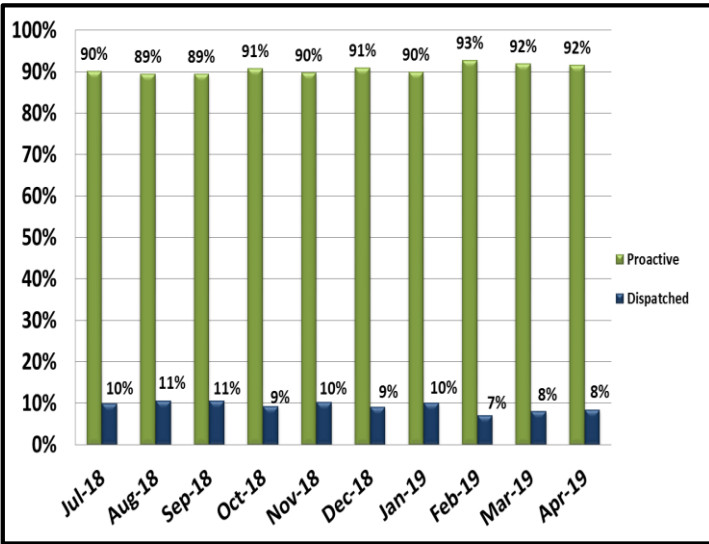
KEY PERFORMANCE INDICATORS

APRIL 2019

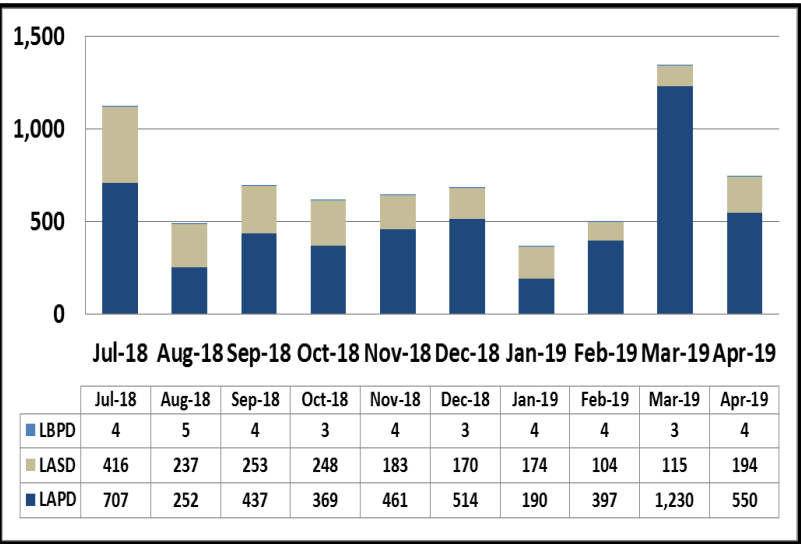
Ratio of Staffing Levels vs Vacant Assignments



Ratio of Proactive vs Dispatched Activity



Grade Crossing Operations



Grade Crossing Operation Locations April:

1. Blue Line Stations (211)
2. Expo Line Stations (220)
3. Gold Line Stations (317)

Transit Police

Monthly Crime Report



Attachment D

	2018	2019
	April	April
CRIMES AGAINST PERSONS		
Homicide	0	0
Rape	0	1
Robbery	23	28
Aggravated Assault	10	24
Aggravated Assault on Operator	0	3
Battery	71	60
Battery Rail Operator	7	6
Sex Offenses	11	14
SUB-TOTAL	122	136
CRIMES AGAINST PROPERTY		
Burglary	0	0
Larceny	68	70
Bike Theft	8	5
Motor Vehicle Theft	2	1
Arson	0	1
Other	0	0
Vandalism	13	11
SUB-TOTAL	91	88
CRIMES AGAINST SOCIETY		
Weapons	7	1
Narcotics	23	18
Trespassing	17	9
SUB-TOTAL	47	28
TOTAL	260	252
ENFORCEMENT EFFORTS		
Arrests	343	326
Citations	1,758	2,324
Fare Checks	316,593	84,267
Calls for Service	1,460	1,141