

# **Metro**

*Los Angeles County Metropolitan Transportation Authority  
One Gateway Plaza  
3rd Floor Board Room*



## **Agenda - Final**

**Thursday, April 18, 2019**

**9:00 AM**

**One Gateway Plaza, Los Angeles, CA 90012,  
3rd Floor, Metro Board Room**

### **Operations, Safety, and Customer Experience Committee**

*Mike Bonin, Chair*

*Hilda Solis, Vice Chair*

*Jacquelyn Dupont-Walker*

*Robert Garcia*

*Janice Hahn*

*John Bulinski, non-voting member*

*Phillip A. Washington, Chief Executive Officer*

**METROPOLITAN TRANSPORTATION AUTHORITY BOARD RULES**  
(ALSO APPLIES TO BOARD COMMITTEES)

**PUBLIC INPUT**

A member of the public may address the Board on agenda items, before or during the Board or Committee's consideration of the item for one (1) minute per item, or at the discretion of the Chair. A request to address the Board should be submitted in person at the meeting to the Board Secretary. Individuals requesting to speak on more than three (3) agenda items will be allowed to speak up to a maximum of three (3) minutes per meeting. For individuals requiring translation service, time allowed will be doubled.

Notwithstanding the foregoing, and in accordance with the Brown Act, this agenda does not provide an opportunity for members of the public to address the Board on any Consent Calendar agenda item that has already been considered by a Committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the Committee on the item, before or during the Committee's consideration of the item, and which has not been substantially changed since the Committee heard the item.

The public may also address the Board on non-agenda items within the subject matter jurisdiction of the Board during the public comment period, which will be held at the beginning and/or end of each meeting. Each person will be allowed to speak for up to three (3) minutes per meeting and may speak no more than once during the Public Comment period. Speakers will be called according to the order in which the speaker request forms are received. Elected officials, not their staff or deputies, may be called out of order and prior to the Board's consideration of the relevant item.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

**CONDUCT IN THE BOARD ROOM** - The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

**REMOVAL FROM THE BOARD ROOM** The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

- a. Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
- b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
- c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
- d. Any other unlawful interference with the due and orderly course of said meeting.

**INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE BOARD**

Agendas for the Regular MTA Board meetings are prepared by the Board Secretary and are available prior to the meeting in the MTA Records Management Department and on the Internet. Every meeting of the MTA Board of Directors is recorded on CD's and as MP3's and can be made available for a nominal charge.

## DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding before an agency involving a license, permit, or other entitlement for use, including all contracts (other than competitively bid, labor, or personal employment contracts), shall disclose on the record of the proceeding any contributions in an amount of more than \$250 made within the preceding 12 months by the party, or his or her agent, to any officer of the agency, additionally PUC Code Sec. 130051.20 requires that no member accept a contribution of over ten dollars (\$10) in value or amount from a construction company, engineering firm, consultant, legal firm, or any company, vendor, or business entity that has contracted with the authority in the preceding four years. Persons required to make this disclosure shall do so by filling out a "Disclosure of Contribution" form which is available at the LACMTA Board and Committee Meetings. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

## ADA REQUIREMENTS

Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please telephone (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040.

## LIMITED ENGLISH PROFICIENCY

A Spanish language interpreter is available at all Committee and Board Meetings. All other languages must be requested 72 hours in advance of the meeting by calling (213) 922-4600 or (323) 466-3876.



**323.466.3876 x2**

*Español*

**323.466.3876 x3**

한국어

日本語

中文

русский

ភាសាខ្មែរ

ภาษาไทย

Tiếng Việt

ភាសាជប៉ុន

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General Information/Rules of the Board - (213) 922-4600

Internet Access to Agendas - [www.metro.net](http://www.metro.net)

TDD line (800) 252-9040

**NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA**

## CALL TO ORDER

## ROLL CALL

**APPROVE Consent Calendar Item(s): 19, 20.**

**Consent calendar items are approved with one motion unless held by a Director for discussion and/or separate action.**

## CONSENT CALENDAR

**19. SUBJECT: MEMBERSHIP ON METRO SERVICE COUNCILS** [2018-0788](#)

### **RECOMMENDATION**

APPROVE Nominees for membership on Metro's Service Councils.

**Attachments:** [Attachment A - Listing of Qualifications 4-25-2019](#)  
[Attachment B - Nomination Letters 4-25-2019](#)

**20. SUBJECT: PURCHASE OF SAFETY VESTS** [2019-0111](#)

### **RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to award a two-year, firm fixed price Contract No. MA57367000 to KNS Industrial Supply, the lowest responsive and responsible bidder for Safety Vests. The one-year base contract amount is \$576,350 inclusive of sales tax, and the one-year option amount is \$590,741, inclusive of sales tax, for a total contract amount of \$1,167,091, subject to resolution of protest(s), if any.

**Attachments:** [Attachment A - Procurement Summary](#)  
[Attachment B - Bid Tabulation](#)  
[Attachment C - DEOD Summary](#)

## NON-CONSENT

**21. SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH** [2019-0116](#)

### **RECOMMENDATION**

Operations Employees of the Month

**Attachments:** [Presentation](#)

**22. SUBJECT: ORAL REPORT ON NEW BLUE** [2019-0117](#)

**RECOMMENDATION**

RECEIVE oral report on New Blue.

**Attachments:** [Presentation](#)

**23. SUBJECT: VITAL RELAYS FOR THE METRO BLUE LINE** [2019-0113](#)

**RECOMMENDATION**

CONSIDER:

A. FINDING that there is only a single source of procurement to obtain Metro Blue Line Train Control Vital Relays to support Rail Wayside System Maintenance. The Board hereby authorizes purchase of the Vital Relays for the sole purpose of duplicating and replacing system equipment already in use; and

(REQUIRES TWO-THIRDS VOTE)

B. AUTHORIZING the Chief Executive Officer to award a 24-month sole source, fixed price Contract Number OP58657000 to Twinco Mfg. Co., Inc. for an amount not to exceed \$2,862,833.53 inclusive of sales tax, subject to resolution of protest(s), if any.

**Attachments:** [Attachment A - Procurement Summary](#)  
[Attachment B - DEOD Summary](#)

**24. SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE** [2019-0174](#)

**RECOMMENDATION**

RECEIVE AND FILE Transit Safety and Security Report.

**Attachments:** [Attachment A - System-Wide Law Enforcement Overview February 2019](#)  
[Attachment B - MTA Supporting Data February 2019](#)  
[Attachment C - Key Performance Indicators February 2019](#)  
[Attachment D - Transit Police Summary February 2019](#)

**25. SUBJECT: GLASS ANTI-GRAFFITI FILM MAINTENANCE AND  
REPLACEMENT SERVICES**

[2019-0190](#)

**RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to award the following three-year base term contracts for regions 1 through 4; subject to resolution of protest(s) if any:

- A. AWARD a firm fixed unit rate Contract No. OP1246400003367, for Region 1 to Graffiti Shield, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro Red Line (MRL), Metro Orange Line (MOL) and various bus and rail locations within the geographical area specified as Region 1, for a not-to-exceed amount of \$1,806,189 for the three-year base period, and a not-to-exceed amount of \$1,239,682 for one, two-year option This is a combined not-to-exceed total amount of \$3,045,871, effective June 1, 2019 through May 31, 2024;
- B. AWARD a firm fixed unit rate Contract No. OP1246420003367, for Region 2 to Graffiti Shield, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro Gold Line (PGL), Metro Purple Line (MPL), El Monte Bus Way and various bus and rail locations within the geographical area specified as Region 2, for a not-to-exceed amount of \$1,734,912 for the three-year base period, and not-to-exceed amount of \$1,789,600 for one, two-year option. This is a combined not-to-exceed total amount of \$3,524,512, effective June 1, 2019 through May 31, 2024;
- C. AWARD a firm fixed unit rate Contract No. OP1246430003367, for Region 3 to XInt Tint of Anaheim, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro Expo Line (Expo) and various bus and rail locations within the geographical area specified as Region 3, for a not-to-exceed amount of \$1,643,856 for the three-year base period, and a not-to-exceed amount of \$1,905,976 for one, two-year option. This is a combined not-to-exceed total amount of \$3,549,832, effective June 1, 2019 through May 31, 2024; and
- D. AWARD a firm fixed unit rate Contract No. OP1246440003367, for Region 4 to XInt Tint of Anaheim, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro Blue Line (MBL), Metro Green Line (MGL), Harbor Transit Way (HTW) and various bus and rail locations within the geographical area specified as Region 4, for a not-to-exceed amount of \$4,233,003 for the three-year base period, and a not-to-exceed amount of \$2,944,234 for one, two-year option. This is a combined not-to-exceed total amount of \$7,177,237, effective June 1, 2019 through May 31, 2024.

(CARRIED OVER FROM MARCH)

Attachments:      [Attachment A - Anti-Graffiti Film Region Maps](#)  
                              [Attachment B - Procurement Summary](#)  
                              [Attachment C - DEOD Summary](#)  
                              [Presentation](#)

**SUBJECT:      GENERAL PUBLIC COMMENT**

[2019-0215](#)

RECEIVE General Public Comment

## **GENERAL PUBLIC COMMENT**

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COMMITTEE'S  
SUBJECT MATTER JURISDICTION

## **Adjournment**



**Board Report**

**File #:** 2018-0788, **File Type:** Appointment

**Agenda Number:** 19.

**OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE  
APRIL 18, 2019**

**SUBJECT: MEMBERSHIP ON METRO SERVICE COUNCILS**

**ACTION: APPROVE RECOMMENDATION**

**RECOMMENDATION**

APPROVE Nominees for membership on Metro’s Service Councils.

**ISSUE**

A member of the Gateway Cities Service Council was removed on December 11, 2018 by the nominating authority, the Gateway Cities Council of Governments, following the loss of his reelection campaign to his City Council. The term of the now-vacant seat is July 1, 2017 - June 30, 2020.

The nominating authority for four of the nine seats on the Westside Central Service Council has opted to replace one of their appointees currently serving the term a term from July 1, 2017 - June 30, 2020.

**DISCUSSION**

Metro seeks to appoint Service Council members reflective of the demographics of each respective region. The 2010 Census demographics of each of the Service Council regions are as follows:

% Sector Total	Hispanic	White	Asian	Black	Other	Total Pop
San Fernando Valley	41.0%	42.0%	10.7%	3.4%	2.9%	100.0%
South Bay	42.5%	23.8%	12.0%	18.3%	3.4%	100.0%
Westside/Central	43.5%	30.7%	13.0%	10.0%	2.8%	100.0%
Gateway Cities	63.9%	16.7%	8.5%	8.6%	2.3%	100.0%
Service Area Total	48.5%	26.8%	14.0%	8.2%	2.6%	100.0%

The individuals listed below have been nominated to serve by the Council’s nominating authority. If approved by the Board, these appointments will serve the remainder of the seats’ three-year term. A brief listing of qualifications for each new nominee is provided along with the nomination letters from the nominating authorities.



### Gateway Cities

The demographic makeup of the Gateway Cities Service Council with the appointment of this nominee will consist of four (4) White members and five (5) Hispanic members as self-identified by the members in terms of racial/ethnic identity. The gender breakdown of the Council will be five (5) men and four (4) women.

- A. Maria Davila, Gateway Cities Service Council, New Appointment  
Nominated by: Gateway Cities Council of Governments  
Term Ending: June 30, 2020

### Westside Central Cities

The demographic makeup of the Westside Central Service Council with the appointment of this nominee will consist of three (3) White members, four (4) Hispanic members, and two Black members as self-identified by the members in terms of racial/ethnic identity. The gender breakdown of the Council will be five (5) women and four (4) men.

- B. Desa Philadelphia, Westside Central Service Council, New Appointment  
Nominated by: City of Los Angeles Mayor Eric Garcetti  
Term Ending: June 30, 2020

## **DETERMINATION OF SAFETY IMPACT**

Maintaining the full complement of representatives on each Service Council to represent each service area is important. As each representative is to be a regular user of public transit, and each Council is composed of people from diverse areas and backgrounds, this enables each Council to better understand the needs of transit consumers including the need for safe operation of transit service and safe location of bus stops.

## **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

Approval of this recommendation supports the following Metro Strategic Plan Goal: 3) Enhance communities and lives through mobility and access to opportunity.

## **ALTERNATIVES CONSIDERED**

The alternative to approving this appointment would be for this nominee to not be approved for appointment. To do so would result in reduced effectiveness of the Service Councils, as it would increase the difficulty of obtaining the quorum necessary to allow the Service Councils to formulate and submit their recommendations to the Board. It would also result in the Service Councils having less diverse representation of their respective service area.

## **NEXT STEPS**

Staff will continue to monitor the major contributors to the quality of bus service from the customer's perspective, and share that information with the Service Councils for use in their work to plan and to

implement and improve bus service in their areas and the customer experience using our bus service.

**ATTACHMENTS**

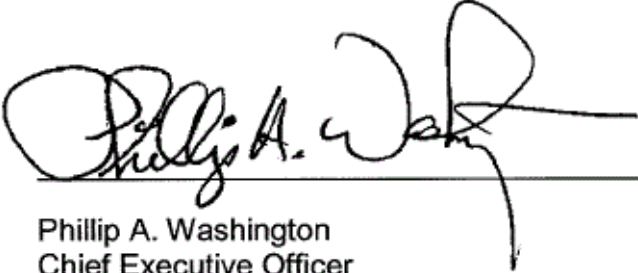
Attachment A - Nominees Listing of Qualifications

Attachment B - Nomination Letters

Prepared by: Conan Cheung, Sr, EO Service Development, Scheduling and Analysis,  
(213) 418-3034

Gary Spivack, DEO, Regional Service Councils, (213) 418-3234

Reviewed by: James T. Gallagher, Chief Operations Officer, (213) 418-3108



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Phillip A. Washington  
Chief Executive Officer

**NEW APPOINTEE BIOGRAPHY AND QUALIFICATIONS**

**Maria Davila**

**Nominee for Gateway Cities Service Council**



Maria Davila is a member of the South Gate City Council; she was first elected to the Council in January 2003 and was re-elected for additional four-year terms in 2003, 2007, 2011, and 2015. During that time, she has served one-year terms as Mayor in 2006, 2011, and 2017.

Ms. Davila was born in Michoacán, Mexico and immigrated to the United States when she was a child. She has been a resident of South Gate for the past 35 years. She is a proud mother of four children and has served as a parent volunteer since 1994 in her children's previous schools as well as on various education-related boards and committees. Ms. Davila has also served as a member of the ECO-Rapid Transportation (OLDA) Joint Powers since 2004, the Southeast Water Coalition since 2008, and previously served on the Greater Los Angeles County Vector Control Board of Directors from 2004 – 2017.

**Desa Philadelphia**

**Nominee for Westside Central Service Council**




Desa Philadelphia, MPD currently works as a Communication and Development Writer and Editor at USC School of Cinematic Arts. She has worked as a journalist for many years, in staff positions at *The PBS NewsHour* and *Time Magazine*, as a contributor to CNN, and as a freelance writer, covering politics, culture and entertainment. She has also provided analysis on politics and entertainment for regional and national television and radio programs, on networks that include NPR, PBS and MSNBC. Prior to joining USC's School of Cinematic Arts, Ms. Philadelphia was a founding partner of Language Fish LLC, a communications consulting and translation services firm.

Ms. Philadelphia is a graduate of City College of New York (CUNY), where she earned a Bachelor of Arts degree in English Literature; and the University of Southern California, where she earned a Master's in Public Diplomacy, a joint degree from the Annenberg School for Communication & Journalism, and the School of International Relations. She is the author of *111 Shops in Los Angeles That You Must Not Miss*—an exploration of the city's history and personality through the lens of its retail culture.

APPOINTING AUTHORITY NOMINATION LETTER

SOUTHEAST LOS ANGELES COUNTY

- Artesia
- Avalon
- Bell
- Bellflower
- Bell Gardens
- Cerritos
- Commerce
- Compton
- Cudahy
- Downey
- Hawthorn Gardens
- Huntington Park
- Industry
- La Mirada
- Lakewood
- Long Beach
- Lynwood
- Maywood
- Montebello
- Norwalk
- Paramount
- Pico Rivera
- Santa Fe Springs
- Signal Hill
- South Gate
- Vernon
- Whittier



**GATEWAY CITIES**  
COUNCIL OF GOVERNMENTS

March 12, 2019

**Mr. Phillip A. Washington, CEO**  
Los Angeles County Metropolitan Transportation Authority  
One Gateway Plaza  
Los Angeles, CA 90012

Dear Mr. Washington:

**Nominee for the Metro Gateway Cities Service Council**

Acting in its capacity as the convening coalition of the Metro Gateway Cities Service Council, the Board of Directors of the Gateway Cities Council of Governments has nominated one member, an elected official, to fill a seat expiring on June 30, 2020, replacing David Armenta.

At its regularly scheduled meeting of March 6, 2019, the Gateway Cities Council of Governments Board of Directors nominated Council Member Maria Davila, City of South Gate, an elected official, to fill the seat expiring June 30, 2020. A copy of the nominee's application is enclosed.

We would appreciate your assistance in agendaing the nomination for confirmation by the MTA Board of Directors at the next regularly scheduled meeting.

Sincerely,



**Nancy Pfeffer**  
Executive Director

Enclosure

**Cc: Ms. Dolores Ramos, Sr. Administrative Analyst, Regional Service Councils**

16401 Paramount Boulevard ■ Paramount, California 90723 ■ phone (562) 663-6850 fax (562) 634-8216  
www.gatewaycog.org



ERIC GARCETTI  
MAYOR

March 13, 2019

Mr. Gary Spivack  
Deputy Executive Officer  
Metro Regional Service Councils  
One Gateway Plaza  
Los Angeles, CA 90012

Mr. Spivack,

I hereby submit the nomination of Ms. Desa Philadelphia to be appointed as a representative on the Westside/Central Service Council, for term ending on June 30, 2020. Ms. Philadelphia will fill the vacancy created by Malcolm Harris.

I certify that in my opinion Ms. Philadelphia is qualified for the work that will devolve upon her, and that I make this appointment solely in the interest of the City.

Please let me know if you need any additional information.

Sincerely,

A handwritten signature in black ink, appearing to read 'E. Garcetti', with a horizontal line extending to the right.

ERIC GARCETTI  
Mayor

EG:cl

**Board Report**

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**File #:** 2019-0111, **File Type:** Contract**Agenda Number:** 20.

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**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
APRIL 18, 2019****SUBJECT: PURCHASE OF SAFETY VESTS****ACTION: AWARD CONTRACT****RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to award a two-year, firm fixed price Contract No. MA57367000 to KNS Industrial Supply, the lowest responsive and responsible bidder for Safety Vests. The one-year base contract amount is \$576,350 inclusive of sales tax, and the one-year option amount is \$590,741, inclusive of sales tax, for a total contract amount of \$1,167,091, subject to resolution of protest(s), if any.

**ISSUE**

This procurement is for the acquisition of reflective safety vests that are required to improve the visibility and maintain the safety of Metro employees. Award of this contract will ensure adequate and timely availability of reflective safety vests for bus and rail operators, maintenance employees, and administrative staff.

**BACKGROUND**

Metro requires both general duty and high hazardous style safety vests to protect and ensure the safety of bus and rail operators, maintenance employees, and administrative staff working in safety sensitive areas. The component usage reports from Material Management revealed that approximately 14,000 general duties and 3,500 high hazard reflective safety vests were issued over a 12 month period throughout the various departments at Metro. Transportation and maintenance personnel working at operating and support facilities, layover zones, and other safety sensitive areas must wear reflective safety vests in accordance with department rules and procedures. In addition, personnel engaged in construction activities or accident investigations must wear reflective safety vests.

**DISCUSSION**

Metro issues new reflective safety vests to transportation, maintenance, and administrative employees who are assigned to work in safety sensitive areas. The reflective safety vests are stocked in various sizes at division storerooms at bus and rail operating divisions. The Material Management department oversees the distribution of reflective safety vests to ensure availability and

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accountability to both operating and support departments in accordance with department safety procedures.

The contract to be awarded is a “requirements type” agreement in which Metro commits to order safety vests from the contract awardee in an estimated range of quantities with no obligation or commitment to order any specific quantity of the various styles and/or sizes of the reflective safety vests. The IFB solicitation quantities are based on Metro’s estimated overall usage. Therefore, the selected contract awardee must be able to fulfill all of Metro’s safety vest requirements in a timely manner. The Diversity and Economic Opportunity Department (DEOD) documented a sixty percent (60%) SBE commitment by KNS Industrial Supply and verified that they are meeting the Small Business Prime Set-Aside requirements established for this procurement.

The reflective safety vests will be purchased, maintained and managed by Material Management. As reflective safety vests are issued, the appropriate charge information will be utilized.

### **DETERMINATION OF SAFETY IMPACT**

Award of contract will ensure that all operating divisions and the Central Maintenance Shops have adequate and timely availability of safety vests for employees to wear in safety sensitive areas in accordance with department rules and procedures. The reflective safety vests improve employee visibility to prevent accidents and injuries.

### **FINANCIAL IMPACT**

Funding in the amount of \$576,350 for the reflective safety vests is included in the FY19 budget under account 50441, Parts - Revenue Vehicle in multiple bus and rail division operating cost centers under Operations bus projects 306002 and rail projects 300022, 300044, 300066, 300055, 300033.

Since this is a multi-year contract, the cost center manager and Chief Operations Officer will be accountable for budgeting the cost in future fiscal years.

#### **Impact to Budget**

The current source of funds for this action includes fare revenues as well as Proposition A/C, Measure R/M, and the Transportation Development Act. Use of these funding sources currently maximizes funding allocations given approved funding provisions and guidelines.

### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

The procurement of reflective safety vests supports Strategic Goal 1: Provide high-quality mobility options that enable people to spend less time traveling. The new reflective safety vests will ensure the safety of employees assigned to operate and maintain the bus and rail fleet, which is important in ensuring that our customers are able to arrive at their destinations without interruption and in accordance with the scheduled service intervals.

### **ALTERNATIVES CONSIDERED**

The alternative not to award the contract and procure reflective safety vests on the open market on an as-needed basis is not recommended since it does not provide a commitment from the supplier to ensure availability and price stability.

**NEXT STEPS**

Metro's requirements for reflective safety vests will be fulfilled under the provisions of the contract.

**ATTACHMENTS**

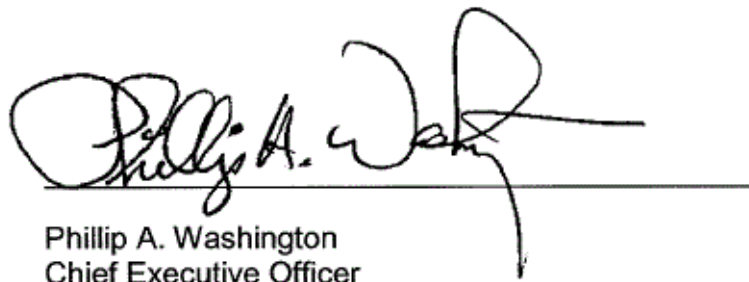
Attachment A - Procurement Summary

Attachment B - Bid Tabulation

Attachment C - DEOD Summary

Prepared by: James D. Pachan, Superintendent of Maintenance, (213) 922-5804  
Alex DiNuzzo, Executive Director Maintenance, (213) 922-5860

Reviewed by: Debra Avila, Chief, Vendor/Contract Management (213) 418-3051  
James T. Gallagher, Chief Operations Officer (213) 418-3108



Phillip A. Washington  
Chief Executive Officer



**PROCUREMENT SUMMARY**  
**PURCHASE OF SAFETY VEST**  
**CONTRACT NO. MA57367000**

1.	<b>Contract Number:</b> MA57367000	
2.	<b>Recommended Vendor:</b> KNS Industrial Supply	
3.	<b>Type of Procurement (check one):</b> <input checked="" type="checkbox"/> IFB <input type="checkbox"/> RFP <input type="checkbox"/> RFP-A&E <input type="checkbox"/> Non-Competitive <input type="checkbox"/> Modification <input type="checkbox"/> Task Order	
4.	<b>Procurement Dates:</b>	
	A. <b>Issued:</b> September 19, 2018	
	B. <b>Advertised/Publicized:</b> September 19, 2018	
	C. <b>Pre-proposal/Pre-Bid Conference:</b> N/A	
	D. <b>Proposals/Bids Due:</b> November 15, 2018	
	E. <b>Pre-Qualification Completed:</b> February 15, 2019	
	F. <b>Conflict of Interest Form Submitted to Ethics:</b> January 30, 2019	
	G. <b>Protest Period End Date:</b> : April 22, 2019	
5.	<b>Solicitations Picked up/Downloaded:</b> 28	<b>Bids/Proposals Received:</b> 3
6.	<b>Contract Administrator:</b> Tanya Allen	<b>Telephone Number:</b> 213/922-1018
7.	<b>Project Manager:</b> Alex DiNuzzo	<b>Telephone Number:</b> 213/922-5860

**A. Procurement Background**

This Board Action is to approve Contract No. MA57367000 issued for the procurement of Safety Vests. Board approval of contract award is subject to resolution of any properly submitted protest.

The Invitation for Bid (IFB) Number MA57367 was issued in accordance with Metro's Acquisition Policy and the contract type is Indefinite Delivery, Indefinite Quantity (IDIQ).

No amendment was issued during the solicitation phase of this IFB.

**B. Evaluation of Bids**

This procurement was conducted in accordance, and complies with LACMTA's Acquisition Policy for a competitive sealed bid. A total of three (3) bids were received on November 15, 2018.

The three (3) bidders are listed below in alphabetical order:

1. Globe Electric
2. KNS Industrial Supply
3. Paramount Safety Supply

KNS Industrial and Paramount Safety Supply were determined to be Responsive and Responsible, and in full compliance with the requirements of the IFB.

Although Globe Electric (GE) was the lowest price bidder they were determined to be not Responsible due to past performance delinquencies on the prior safety vest contract with Metro.

During the period of April 2018 through February 2019 GE had approximately 50 safety vest purchase order delinquencies that were greater than 30 days past due, and approximately 30 purchase orders that were less than 30 days past due.

Additionally, Metro conducted a Commercial Useful Function (CUF) analysis on each bidder as a part of its required IFB Responsive evaluation requirements. Metro found KNS and Paramount fully Responsive to the CUF requirements. GE was deemed non-Responsive due to their inability to meet the required due date of their submission.

Metro strictly adheres to its mandated safety federal, state, and local codes and regulations; and it adheres to its own agency stringent safety requirements. Safety vests are critical to Metro's ongoing operations. The on-time availability and accessibility of safety vests at all Metro properties, for Metro's employees and non-employees, are mandatory and of the highest priority.

### **C. Price Analysis**

The recommended bid price from KNS Industrial Supply has been determined to be fair and reasonable based upon adequate price competition and selection of the lowest Responsive and Responsible bidder.

<b>Low Bidder Name</b>	<b>Bid Amount</b>	<b>Metro ICE</b>
KNS Industrial Supply	\$1,167,091	<b>\$905,107</b>
Paramount Safety Supply	\$1,186,420	

### **D. Background on Recommended Contractor**

The recommended firm, KNS Industrial Supply (KNS) is located in Fullerton, CA and has been in business for two and half years. KNS has provided similar products for other agencies including NASSCO General Dynamics located in San Diego CA, Zeta Gas, Veterans Administration Hospital located in Las Vegas, and the Los Angeles International Airport. KNS has no previous experience with Metro.

**LOS ANGELES COUNTY METROPOLITAN TRANSPORTATION AUTHORITY BID TABULATION**  
**Bid No: MA57367 Safety Vests**

**ATTACHMENT B**

Bids Out: 09/19/18 Total 28  
 Bids Opened: 11/15/18 Total 3  
 Advertisement Date(s): 09/19/18  
 Newspaper: LA Daily News

Item	MTA No.	Description	Qty	Unit	Globe Electric Supply Co. Inc.		KNS Industrial Supply		Paramount Safety Supply	
					Unit Price	Total Price	Unit Price	Total Price	Unit Price	Total Price
<b>12 MONTH - DOMESTIC ONLY</b>										
1	180127	Vest – Safety, Small, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	750	EA	\$27.00	\$20,250.00	\$29.34	\$22,005.00	\$30.01	\$22,507.50
2	180128	Vest – Safety, Medium, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	2,050	EA	\$28.00	\$57,400.00	\$30.12	\$61,746.00	\$30.79	\$63,119.50
3	180129	Vest – Safety, Large, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	3,150	EA	\$29.00	\$91,350.00	\$31.24	\$98,406.00	\$31.94	\$100,611.00
4	180130	Vest – Safety, X-Large, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	3,250	EA	\$29.30	\$95,225.00	\$31.59	\$102,667.50	\$32.31	\$105,007.50
5	180131	Vest – Safety, 2-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	1,950	EA	\$29.80	\$58,110.00	\$32.12	\$62,634.00	\$32.85	\$64,057.50
6	180132	Vest – Safety, 3-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	600	EA	\$31.20	\$18,720.00	\$33.66	\$20,196.00	\$34.42	\$20,652.00
7	180133	Vest – Safety, 4-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	500	EA	\$31.90	\$15,950.00	\$34.38	\$17,190.00	\$35.15	\$17,575.00
8	180134	Vest – Safety, 5-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	250	EA	\$33.30	\$8,325.00	\$35.79	\$8,947.50	\$36.60	\$9,150.00
9	180135	Vest – Safety, 6-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	150	EA	\$34.30	\$5,145.00	\$36.91	\$5,536.50	\$37.75	\$5,662.50
10	180136	Vest – Safety, Small, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	100	EA	\$33.80	\$3,380.00	\$36.44	\$3,644.00	\$37.27	\$3,727.00
11	180137	Vest – Safety, Medium, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	400	EA	\$34.00	\$13,600.00	\$36.63	\$14,652.00	\$37.45	\$14,980.00
12	180138	Vest – Safety, Large, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	750	EA	\$35.80	\$26,850.00	\$38.57	\$28,927.50	\$39.45	\$29,587.50
13	180139	Vest – Safety, X-Large, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	750	EA	\$36.20	\$27,150.00	\$38.99	\$29,242.50	\$39.87	\$29,902.50
14	180140	Vest – Safety, 2-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	600	EA	\$36.90	\$22,140.00	\$39.75	\$23,850.00	\$40.66	\$24,396.00
15	180141	Vest – Safety, 3-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	350	EA	\$38.60	\$13,510.00	\$41.54	\$14,539.00	\$42.47	\$14,864.50
16	180142	Vest – Safety, 4-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	150	EA	\$39.90	\$5,985.00	\$43.02	\$6,453.00	\$43.98	\$6,597.00
17	180143	Vest – Safety, 5-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	75	EA	\$41.70	\$3,127.50	\$44.90	\$3,367.50	\$45.92	\$3,444.00
18	184144	Vest – Safety, 6-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	50	EA	\$43.50	\$2,175.00	\$46.86	\$2,343.00	\$47.92	\$2,396.00
<b>Subtotal</b>						<b>\$488,392.50</b>		<b>\$526,347.00</b>		<b>\$538,237.00</b>

**LOS ANGELES COUNTY METROPOLITAN TRANSPORTATION AUTHORITY BID TABULATION**  
**Bid No: MA57367 Safety Vests**

<b>OPTION 1 - DOMESTIC ONLY</b>										
1	180127	Vest – Safety, Small, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	750	EA	\$27.80	\$20,850.00	\$30.07	\$22,552.50	\$30.40	\$22,800.00
2	180128	Vest – Safety, Medium, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	2,050	EA	\$28.84	\$59,122.00	\$30.87	\$63,283.50	\$31.19	\$63,939.50
3	180129	Vest – Safety, Large, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	3,150	EA	\$29.87	\$94,090.50	\$32.02	\$100,863.00	\$32.36	\$101,934.00
4	180130	Vest – Safety, X-Large, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	3,250	EA	\$30.10	\$97,825.00	\$32.38	\$105,235.00	\$32.73	\$106,372.50
5	180131	Vest – Safety, 2-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	1,950	EA	\$30.60	\$59,670.00	\$32.92	\$64,194.00	\$33.28	\$64,896.00
6	180132	Vest – Safety, 3-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	600	EA	\$32.10	\$19,260.00	\$34.51	\$20,706.00	\$34.87	\$20,922.00
7	180133	Vest – Safety, 4-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	500	EA	\$32.80	\$16,400.00	\$35.24	\$17,620.00	\$35.61	\$17,805.00
8	180134	Vest – Safety, 5-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	250	EA	\$34.25	\$8,562.50	\$36.69	\$9,172.50	\$37.08	\$9,270.00
9	180135	Vest – Safety, 6-XLarge, Mesh, General Duty ANSI 107-2015 Class 2, Level 2	150	EA	\$35.30	\$5,295.00	\$37.84	\$5,676.00	\$38.24	\$5,736.00
10	180136	Vest – Safety, Small, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	100	EA	\$34.80	\$3,480.00	\$37.36	\$3,736.00	\$37.75	\$3,775.00
11	180137	Vest – Safety, Medium, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	400	EA	\$35.00	\$14,000.00	\$37.54	\$15,016.00	\$37.94	\$15,176.00
12	180138	Vest – Safety, Large, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	750	EA	\$36.85	\$27,637.50	\$39.54	\$29,655.00	\$39.96	\$29,970.00
13	180139	Vest – Safety, X-Large, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	750	EA	\$37.20	\$27,900.00	\$39.96	\$29,970.00	\$40.39	\$30,292.50
14	180140	Vest – Safety, 2-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	600	EA	\$38.00	\$22,800.00	\$40.74	\$24,444.00	\$41.18	\$24,708.00
15	180141	Vest – Safety, 3-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	350	EA	\$39.75	\$13,912.50	\$42.57	\$14,899.50	\$43.02	\$15,057.00
16	180142	Vest – Safety, 4-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	150	EA	\$41.00	\$6,150.00	\$44.09	\$6,613.50	\$44.55	\$6,682.50
17	180143	Vest – Safety, 5-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	75	EA	\$42.95	\$3,221.25	\$46.02	\$3,451.50	\$46.52	\$3,489.00
18	184144	Vest – Safety, 6-XLarge, Mesh, High Hazardous ANSI 107-2015 Class 3, Level 2	50	EA	\$44.80	\$2,240.00	\$48.03	\$2,401.50	\$48.54	\$2,427.00
					<b>\$502,416.25</b>		<b>\$539,489.50</b>		<b>\$545,252.00</b>	
<b>Subtotal Base and Option</b>					<b>\$990,808.75</b>		<b>\$1,065,836.50</b>		<b>\$1,083,489.00</b>	
<b>Sales Tax 9.5%</b>					<b>\$94,126.83</b>		<b>\$101,254.47</b>		<b>\$102,931.46</b>	
<b>GRAND TOTAL</b>					<b>\$1,084,935.58</b>		<b>\$1,167,090.97</b>		<b>\$1,186,420.46</b>	

I hereby certify \_\_\_\_\_ as being the lowest responsive, responsible bidder and recommend the award to them for total price, including sales tax, of \$\_\_\_\_\_.

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

## DEOD SUMMARY

## PURCHASE OF SAFETY VEST

CONTRACT NO. MA57367000

**A. Small Business Participation**

Pursuant to Metro's Board-approved policy, competitive acquisitions with three or more Small Business Enterprise (SBE) certified firms within the specified North American Industry Classification System (NAICS) as identified for the project scope shall constitute Small Business Set-Aside procurement. Accordingly, the Contract Administrator advanced that this solicitation was open to **SBE Certified Small Businesses Only** by, posting the solicitation on Metro's website, advertising, and notifying certified small businesses as identified by NAICS code(s).

KNS Industrial Supply, a SBE Prime Supplier, made a 60% SBE commitment. While the SBE Prime Supplier is performing 100% of the work with their own workforce, only 60% of the cost of materials and supplies can be credited towards its commitment.

**SMALL BUSINESS PRIME (SET-ASIDE)**

	<b>SBE Prime Contractor</b>	<b>SBE % Committed</b>
1.	KNS Industrial Supply (Prime)	60.00%
	<b>Total Commitment</b>	<b>60.00%</b>

**B. Living/Prevailing Wage and Service Contract Worker Retention Policy Applicability**

The Living Wage and Service Contract Worker Retention Policy is not applicable to this contract.

**C. Prevailing Wage Applicability**

Prevailing wages are not applicable to this contract.

**D. Project Labor Agreement/Construction Careers Policy**

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. Project Labor Agreement/Construction Careers Policy is applicable only to construction contracts that have a construction contract value in excess of \$2.5 million.



**Board Report**

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**File #:** 2019-0116, **File Type:** Oral Report / Presentation

**Agenda Number:** 21.

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**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
APRIL 18, 2019**

**SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH**

**ACTION: ORAL REPORT**

**RECOMMENDATION**

Operations Employees of the Month

**DISCUSSION**

Operations Employees of the Month recognizes Transportation and Maintenance frontline employees for their outstanding leadership contributions to the Operations Department.

# April Employees of the Month



**Metro**

# Employees of the Month



## Transportation

Bus Operator

George Hilton

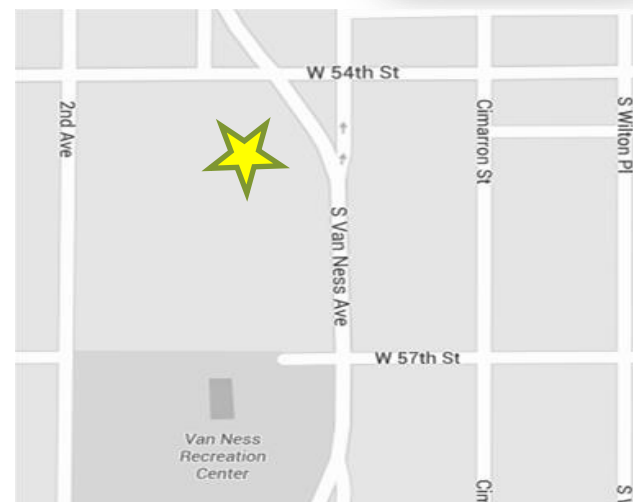
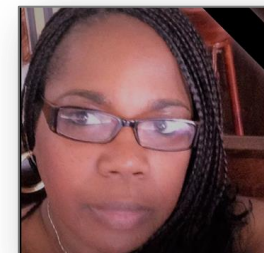


Division 2 – Los Angeles

## Maintenance

Mechanic A

Victoria Bright



Division 5 – Los Angeles



Metro





**Board Report**

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**File #:** 2019-0117, **File Type:** Oral Report / Presentation

**Agenda Number:** 22.

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**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
APRIL 18, 2019**

**SUBJECT: ORAL REPORT ON NEW BLUE**

**ACTION: ORAL REPORT**

**RECOMMENDATION**

RECEIVE oral report on New Blue.

**ITEM 22**

# **New Blue Update**

**April 18, 2019**

**Operations, Safety & Customer Experience Committee**



**Metro**

# New Blue Update – April 2019

Metro continues modernization efforts to improve the operation and safety of the Metro Blue Line (MBL)

On *Saturday, June 1, 2019*, the Southern Segment (phase 1) will re-open and rail service will resume; also the Northern Segment (phase 2) will close and rail service will be suspended through September 2019

Transition plans to support phase 2 are in development now

# New Blue Update – Service

Final Bus shuttle and rail service plans for MBL Northern segment closure (Compton Station to 7th St/Metro Center) will be presented at the May 2019 committee meeting

Three levels of bus shuttle service will be offered

2 Expo Line Stations (Pico & 7th St/Metro Center) will be closed for approximately 60 days for overhead power system & track work

Flower Street Pop-up Bus Lane efforts will be finalized by May 20, 2019

- *Outreach has commenced to support the transition of phase 1 to phase 2 has commenced, including the Flower Street Pop-up Bus Lane*



# New Blue Update – Program Management

All construction work is proceeding per schedule

Current construction activities include: Willowbrook/Rosa Parks Customer Service & Mobility Hub exterior and platform work, and overhead catenary system demolition/new system installation

Metro personnel activities include: tamping of track, pressure washing, painting operations & tile work, replacement of track feeder cables, and support for installation of fiber and power cables for the digital map cases





## Board Report

File #: 2019-0113, File Type: Contract

Agenda Number: 23.

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### OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE APRIL 18, 2019

**SUBJECT: VITAL RELAYS FOR THE METRO BLUE LINE**

**ACTION: APPROVE CONTRACT AWARD**

#### **RECOMMENDATION**

CONSIDER:

- A. FINDING that there is only a single source of procurement to obtain Metro Blue Line Train Control Vital Relays to support Rail Wayside System Maintenance. The Board hereby authorizes purchase of the Vital Relays for the sole purpose of duplicating and replacing system equipment already in use; and

(REQUIRES 2/3 VOTE OF THE BOARD)

- B. AUTHORIZING the Chief Executive Officer to award a 24-month sole source, fixed price Contract Number OP58657000 to Twinco Mfg. Co., Inc. for an amount not to exceed \$2,862,833.53 inclusive of sales tax, subject to resolution of protest(s), if any.

#### **ISSUE**

The Metro Blue Line (MBL) Train Control Vital Relays and the bases are of a proprietary design and Twinco Mfg. Co., Inc. is the sole manufacturer of the drop-in relays which are compatible with the existing relay base. Metro Wayside Maintenance has nearly exhausted their inventory of spare vital relays.

#### **BACKGROUND**

The Vital Relays are installed by Metro Wayside Maintenance in Train Control Rooms along the Metro Blue Line and have been in service since July of 1990. This State of Good Repair project (SOGR) is to ensure that LA Metro has a sufficient stock of replacement vital relays to keep the Train Control system on the MBL operational.

#### **DISCUSSION**

This procurement is to obtain replacement relays for the Vital Relays used in the Train Control system for train detection, cab signaling, switch control, and signal lighting. The Vital Relays that will be procured are replacements for equipment installed at 16 locations along the Metro Blue Line (MBL). Existing vital relays have reached the end of their useful life and Wayside Systems has nearly exhausted their inventory of spare vital relays. Furthermore, the manufacturer no longer manufactures this model of vital relay.

This procurement requires the manufacturer to establish a manufacturing line to create and test approximately 1,100 relays that will be added to Wayside System's spare part inventory. With this replenished inventory of new Vital Relays, Wayside Systems will be able to perform maintenance in accordance with our Wayside Systems Signal Preventative Maintenance Plan and keep the MBL signaling system in a state of good repair.

### **DETERMINATION OF SAFETY IMPACT**

Approval of the recommendations will have a positive impact on the safety of the rail system by helping to ensure compliance with the original equipment manufacturers (OEM) recommended replacement cycle. Maintaining the rail system in a State of Good Repair will reduce the mean time between failures (MTBF), reduce the mean time to repair (MTTR) after failure, and promote safe and reliable train operations.

### **FINANCIAL IMPACT**

There is no FY19 budget impact for this action. The budget is part of the FY20 proposed budget subject to board adoption in May 2019. It is part of the FY20 project milestones and related cash flow scheduled for completion within the Life-of-Project (LOP) budget for Project 205108, Metro Blue Line Re-signaling Rehabilitation. The cost of purchasing this equipment is anticipated to be spread out over two fiscal years, FY20 and FY21. The equipment has a lead time of 38 weeks from NTP, and Metro would not make the first payment to Twinco until the initial shipment of vital relay equipment is received. If NTP is given in April 2019, the initial shipment of equipment would be approximately November 2019. The final payment would be in FY21. Assuming a contract value of \$2,862,833.53, staff anticipates paying 40% (approximately \$1.15M) of the cost or total value in FY20 and 60% (approximately \$1.71M) in FY21. The funds for this equipment is in Cost Center 8510 (Construction Procurement) under Project 205108.

Since this is a multi-year capital project, the Chief, Program Management, will be responsible for budgeting costs in future fiscal years.

#### **Impact to Budget**

The funding sources for this project are a State of California Transit and Intercity Rail Capital Program (TIRCP) Grant, and local Prop A 35%. Use of these funding sources currently maximizes the allowable funding allocation given approved funding provisions and guidelines.

### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

Recommendation supports strategic plan goal 1, to improve the quality of Metro's transit network, and assets, and take steps to manage demand on the entire network. This project will prioritize service and infrastructure investments to areas with the greatest need, with the goal of improving transportation options for the county's most vulnerable populations within LA County.

### **ALTERNATIVES CONSIDERED**

The Board may choose not to award Contract No. OP58657000, but this is not recommended by staff because without proceeding with the State of Good Repair to replace Train Control Vital Relays, any failure(s) will cause delays in MBL service as train movements will need to stop until repairs are completed. Not performing or postponing these replacements is not recommended as these rail infrastructure components are safety sensitive and if not properly maintained, will impact service reliability, passenger safety and comfort. Additionally, unscheduled maintenance repair costs on a per train control relay basis will result in higher operating costs and longer repair time versus reduced costs when performing work as scheduled.

### **NEXT STEPS**

Upon Board approval, staff will execute Contract No. OP58657000 to Twinco Mfg. Co., Inc. to furnish Train Control Vital Relays devices.

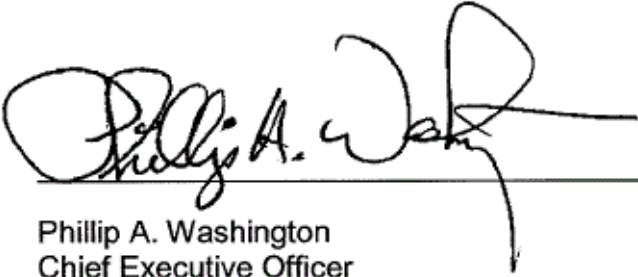
### **ATTACHMENTS**

Attachment A - Procurement Summary

Attachment B - DEOD Summary

Prepared by: Marshall Epler, DEO, Systems Engineering, (213) 617-6232  
James Wei, DEO, Project Management, (213) 922-7528  
Errol Taylor, SR EO, Rail Maintenance and Engineering, (213) 922-3227

Reviewed by: James T. Gallagher, Chief Operations Officer, (213) 418-3108  
Debra Avila, Chief Vendor/Contract Management Officer, (213) 418-3051



Phillip A. Washington  
Chief Executive Officer



**PROCUREMENT SUMMARY**  
**BLUE LINE VITAL RELAYS**  
**CONTRACT NO. OP58657000**

1.	<b>Contract Number: OP58657000</b>	
2.	<b>Recommended Vendor:</b> Twinco Manufacturing Company, Incorporated	
3.	<b>Type of Procurement (check one):</b> <input type="checkbox"/> IFB <input checked="" type="checkbox"/> RFP <input type="checkbox"/> RFP-A&E <input checked="" type="checkbox"/> Non-Competitive <input type="checkbox"/> Modification <input type="checkbox"/> Task Order RFIQ	
4.	<b>Procurement Dates:</b>	
	A. <b>Issued:</b> November 6, 2018	
	B. <b>Advertised/Publicized:</b> N/A	
	C. <b>Pre-Proposal Conference:</b> N/A	
	D. <b>Proposals Due:</b> December 27, 2018	
	E. <b>Pre-Qualification Completed:</b> January 4, 2019	
	F. <b>Conflict of Interest Form Submitted to Ethics:</b> January 22, 2019	
	G. <b>Protest Period End Date:</b> April 29, 2019	
5.	<b>Solicitations Picked up/Downloaded:</b> 1	<b>Bids/Proposals Received:</b> 1
6.	<b>Contract Administrator:</b> Aryani L. Guzman	<b>Telephone Number:</b> 213-922-1387
7.	<b>Project Manager:</b> Ricardo Moran	<b>Telephone Number:</b> 213-922-3218

**A. Procurement Background**

This Board Action is to approve Contract No. OP58657000 issued to procure Metro’s Blue Line Train Control Vital Relays for Metro Blue Line (MBL) Station locations in support of Metro’s Maintenance of Way (MOW) Department in the State of Good Repair. Board approval of contract awards are subject to resolution of any properly submitted protest.

A Request for Proposal (RFP) No. OP58657 was issued as a sole source procurement in accordance with Metro’s Acquisition Policy and the contract type is a Firm Fixed Price.

Two amendments were issued during the solicitation phase of this RFP:

- Amendment No. 1, issued December 3, 2018 extending proposal due date.
- Amendment No. 2, issued December 20, 2018 revising technical requirements.

A sole source proposal was received on December 27, 2018 from Twinco Manufacturing Co., Inc.

**B. Evaluation of Proposal**

This sole source procurement is consistent with Public Utility Code, Section §130237, for the duplication or replacement of existing equipment already in use. Metro’s technical staff conducted a comprehensive technical evaluation and found the proposal to be technically acceptable.

The firm recommended for award, Twinco Manufacturing Company, Incorporated was found to be responsive and responsible, and in full compliance with the RFP requirements.

**C. Price Analysis**

A price analysis was performed on the proposed offer, consisting of Metro’s engineering and estimating price assessments, staff’s review of several Twinco’s recent invoices to similar transit agency customers. The price analysis found favorable pricing to Metro when compared to other agency purchases and the Contractor’s unpublished price list. Based on staff’s price analysis, it was determined that the total proposed price from Twinco was fair and reasonable.

<b>Proposer Name</b>	<b>Proposed Amount</b>	<b>Metro ICE</b>
Twinco Manufacturing Co., Inc.	\$2,862,833.53	\$2,862,335.48

**D. Background on Recommended Contractor**

Twinco Manufacturing Company, Incorporated has over 50 years of experience in producing and supplying electro-mechanical products for the railroad and transit industries. Twinco has a manufacturing facility in Hauppauge, New York where their products are made in the United States. Twinco’s corporate headquarters is also located in Hauppauge, New York. Some of their customers and projects include Long Island Railroad, New Jersey Transit, Toronto Transit Commission, Septa, WMATA, Maryland Transit, Houston LRT Extension, MTA-LIRR SCADA Contract, MTA-NYCT Rehabilitation of the Culver Line Viaduct, South Ferry Terminal Complex Rehabilitation Contract and CSC Rail Layout, among others.

DEOD SUMMARY

VITAL RELAYS FOR THE METRO BLUE LINE/OP58657000

**A. Small Business Participation**

The Diversity & Economic Opportunity Department (DEOD) did not recommend a Small Business Enterprise / Disabled Veteran Business Enterprise (SBE/DVBE) goal for this non-competitive, sole-source procurement. Twinco MFG Co is the sole manufacturer of the style of relay used on the Blue Line, and services will be provided with the prime's own workforces.

**B. Living Wage and Service Contract Worker Retention Policy Applicability**

The Living Wage and Service Contract Worker Retention Policy is not applicable to this contract.

**C. Prevailing Wage Applicability**

Prevailing wage is not applicable to this contract.

**D. Project Labor Agreement/Construction Careers Policy**

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. Project Labor Agreement/Construction Careers Policy is applicable only to construction contracts that have a construction contract value in excess of \$2.5 million.



## Board Report

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**File #:** 2019-0174, **File Type:** Informational Report

**Agenda Number:** 24.

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### OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE APRIL 18, 2019

**SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE**

**ACTION: RECEIVE AND FILE**

#### **RECOMMENDATION**

RECEIVE AND FILE Transit Safety and Security Report.

#### **ISSUE**

This report reflects February 2019 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). The information in this report summarizes Crimes Against Persons, Crimes Against Property, and Crimes Against Society data under Uniform Crime Reporting (UCR) Program, average emergency response times, assaults on bus operators, and Metro's fare compliance and homeless outreach efforts. The Six Key Performance Indicators (KPI) are Uniform Crime Reporting guidelines, Average Emergency Response Times, Percentage of Time Spent on the System, Ratio of Staffing Levels vs Vacant Assignments, Ratio of Proactive vs Dispatched Activity, and Number of Grade Crossing Operations.

#### **BACKGROUND**

UCR is a National Incident-Based Reporting System from the US Department of Justice. It captures crime offenses in one of three categories: Crimes Against Persons, Crimes Against Property, and Crimes Against Society.

#### **DISCUSSION**

**Crime stats are as follows:**

##### **Crimes Against Persons**

For the month of February 2019, crimes against persons increased by 40 crimes system-wide compared to the same period last year.

##### **Crimes Against Property**

For the month of February 2019, crimes against property increased by 37 crimes system-wide compared to the same period last year.

### **Crimes Against Society**

For the month of February 2019, crimes against society decreased by 1 crime system-wide compared to the same period last year.

### **LAPD**

Some of the notable comparison factors were the total number of transient victim and/or transient suspect related crimes. Specifically, during the month of February 2018 there were no reported robbery incidents that included either a transient victim or transient suspect. However, during the month of February 2019 there was a 60% increase in incidents that occurred on both the bus and rail lines indicating the suspect and/or victim were transient. Also noted in many of the reports were the number of victims that were asleep, awoke and discovered their property missing.

Also noted was the increase in Grand Theft Person incidents. The increase was most prevalent in South Bureau. Specifically, Southwest Area which includes rail and bus locations and 77<sup>th</sup> Street which only includes bus locations. This increase was 50% compared to February 2018.

A notable incident that occurred and may have impacted the uptick in crime was the LAUSD school strike. Although the teachers' strike period was January 14 - 22, 2019, per LAUSD attendance counselor, there was still a decrease in attendance immediately following the end of the teachers' strike and it spilled over into the early part of February. Further, when comparing 2018 to 2019 the number of juvenile suspects increased by 52%.

### **LASD**

LASD experienced one more robbery from 6 to 7. There were also 3 more aggravated assaults from 0 to 3, and one more battery from 14 to 15. This is a 5 crime increase from last year. This is not a large enough increase to pinpoint any significant reason for the increase. Also, we had a reduction of 3 thefts from 12 to 9. Thus, there was no increase in larceny/thefts.

### **Bus Operator Assaults**

There were 8 bus operator assaults reported in February, which is 4 more operator assaults compared to the same period last year.

### **Average Emergency Response Times:**

Emergency response times averaged 5.90 minutes for the month of February.

### **Physical Security Improvements:**

The Systems Security and Law Enforcement division continues to provide a secure and safe environment for our patrons and employees. Our Metro Facility physical security assessment was completed, and the report was presented to key Metro leaders in Bus and Rail Operations, Information Technology and Facilities. The physical security assessment of Union Station started in August and concluded in February 2019.

We are working closely with the Los Angeles Police Department to develop a concept of the operations for the deployment of the Thruvision detection at range technology. We have had several meetings with the LAPD, and we continue to develop the procedures that will protect the public and Metro.

The System Security Plan was updated for 2018 and submitted to the California Public Utilities Commission representatives.

We continue to improve our new Transit Watch application, and we hope to have the prototype ready this summer.

The Red Line ancillary area surge continues, and we are making progress with securing our underground rail stations. We are assisting the New Blue Line construction (Phase 1) and the upcoming Phase 2 later in the year.

**Metro’s Homeless Efforts:**

In spring 2016, Metro created the Metro Homeless Task Force to address the displaced persons that have turned to Metro system and property for alternative shelter. Out of the Task Force, Metro created the Metro Transit Homeless Action Plan which was presented to the Metro Board of Directors in February 2017. The Action Plan’s goals are to enhance the customer experience, maintain a safe and secure system, and provide coordinated outreach. Components of the plan include Metro’s coordination with County and City Measure H and Measure HHH. The plan also called for the hiring of two C3 teams (County, City, Community) through the County Department of Health Services as indicated by Metro’s Board of Directors. The C3 teams are to provide coordinated and responsive outreach to the homeless and to ultimately get them in housing resources.

**Metro’s C3 Homeless Outreach Teams:**

Metro’s C3 Homeless Outreach teams’ twelve-month pilot program began on May 22, 2017 with initial homeless outreach on the Red Line. Since the launch of Metro’s C3 Homeless Outreach teams they have provided substantial homeless outreach-with 4,578 total unduplicated homeless contacts, 1,081 of whom have been linked to permanent housing solutions. In FY19 Metro expanded the C3 teams from two to eight teams to cover rail, bus and Union Station.

**C3 Homeless Outreach February 1, 2019 through February 28, 2019:**

Performance Measure	February Number Served	Project Year to date Number Served
Contacts with unduplicated individuals	231	4,578
Unduplicated individuals engaged	79	2,601
Unduplicated individuals provided services (obtaining vital documents, follow-up activities, transportation, CES packet, clinical assessment, etc.) or successful referral (supportive services, benefits linkage etc.)	110	1,831

Unduplicated individuals engaged who are successfully linked to an interim housing resource	40	695
Unduplicated individuals engaged who are linked to a permanent housing resource	5	303
Unduplicated individuals engaged who are permanently housed	5	83

C3 bus owl deployment at the identified shift of 11:30pm through 8:30am remains a challenge. DHS notes that recruiting and maintaining employees is difficult as employees thrive off being able to place contacts-which is extremely challenging during evening engagement when shelters and social serves are not accepting placements. To maintain outreach on bus and meet the needs of the system during peak homeless presence, the bus P.M. outreach shift will be moved to a 4am to 12pm deployment.

**C3 Coordination with Law Enforcement**

With Metro System Security and Law Enforcement personnel as the lead, Metro’s C3 teams coordinate with LAPD’s Homeless Outreach and Protective Engagement (HOPE) Teams, LASD’s Mental Evaluation Teams (MET), Long Beach PD, and Metro’s Transit Security Officers, in an effort to engage the homeless and provide placement into services. These law enforcement entities provide gap service on the lines for homeless outreach when the C3 Teams are off duty or working another portion of the system.

LAPD Homeless Referrals to Metro’s C3 Teams for the Month of February 2019.

LAPD referred 17 homeless individuals to Metro’s C3 Outreach teams resulting in:

- Of the seventeen referrals, four declined services.
- Two were placed in interim housing, then reunified with family members for permanent housing.
- Two were assisted with obtaining documents, and are working toward housing.
- One was arrested.
- Two completed a CES and were transported to shelter.
- Two completed CES (one of the two received an ID voucher).
- Three completed a CES, filled out a HFH form and placed in a motel.
- One was transported to a winter shelter.

Sheriff Mental Evaluation Team (MET) Contacts February 3, 2019 through March 2, 2019

These monthly statistics only include contacts of the Transit MET Units. They do not include contacts

made by other Transit Services Bureau personnel. In addition to the below data:

- Transported 28 clients to other homeless outreach connection services.
- 1 team attended an MTA Meet and Greet meeting at USG on 02/02/2019.
- 3 teams attended a 40mm less lethal training at TIU on 02/07/2019.
- 2 teams attended the ROC 0500 and 0700 hours briefing and provided TMET, 902A and homeless outreach information to line personnel on 02/19/2019.
- TMET staff meeting at Downey with Sgt. Finley and Lt. Caffrey on 02/20/2019.
- 3 teams attended Project Lifesaver Pilot Program training, conducted by County MET Sgt. Tiwari at Downey Div. 4 on 02/27/2019.

Long Beach Quality of Life Officers Update February 2019

The Quality of Life officers began working with LBPd at the beginning of February 2019. The first three weeks training was with our Patrol Mental Evaluation Teams and Patrol Quality of Life Officers. Additionally, the Blue Line Closure was in effect for the entire month of February. The number of contacts should increase once the “New Blue” is opened.

Quality of Life Officers are currently working with Metro on the following homeless encampment locations:

- East side border of Division 11
- Blue Line right of Way border north of the Wardlow Station
- Working with department’s West Division Patrol Quality of Life Officers on a location at Long Beach Boulevard and 20<sup>th</sup> Street.

**February 2019 Law Enforcement Homeless Outreach**

<b>ACTION</b>	<b>LAPD HOPE</b>	<b>LASD MET</b>	<b>LBPd</b>
Contacts	236	610	14
Referrals	220	380	6
5150 Holds	7	15	0
Mental Illness	26	201	1
Substance Abuse	49	154	3
Veterans	3	7	0
Shelter	11	27	0
Motel Housing Plan	1	0	0
VA Housing	1	0	0
Return to Family	0	4	0



Transitional Long Term Housing	0	0	0
Detox	1	0	0
Rehab	3	0	0

**Metro’s Encampment Protocol:**

Metro has developed an encampment protocol to be applied to all of Metro properties. Metro is working with LA City and Long Beach City localities to address Divisions 1, 2 and 11. Orange Line clean-ups have occurred at Hazeltine, Coldwater and Louise.

**Measure H Generalist:**

Metro’s Homeless Action Plan integrates itself into the work provided under Measures H and HHH. Part of the E6 Strategies of Measure H includes 40 additional outreach workers otherwise known as “generalists” to conduct outreach on government properties including Metro, and countywide parks, libraries, beaches and harbors. These generalists will not go past the fare gates and their data, per the county will not be extrapolated for Metro. However, these generalists will work with the C3 teams to provide outreach services.

**Mental Health Outreach Workers:**

Metro pilot program with the LA county Department of Mental Health will be launched pending County mental health outreach workers becoming available.

**Faith Based Partnership**

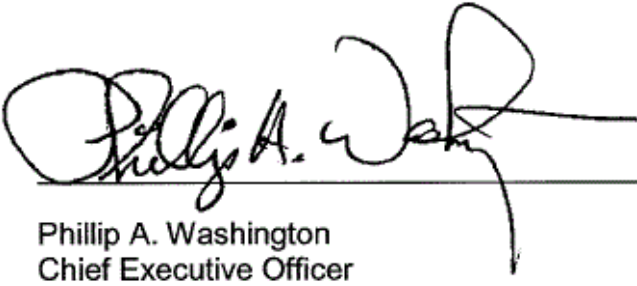
Metro is working with the Metro Faith Based round table to identify ways that Metro and the Faith based community in LA County may partner to serve the homeless. There is a major opportunity for faith based groups to provide additional housing to homeless contacts on Metro by increasing shelter space and/or engaging in collections that can entice homeless to agree to receiving services.

**ATTACHMENTS**

- Attachment A - System-Wide Law Enforcement Overview February 2019
- Attachment B - Detail by Rail Line February 2019
- Attachment C - Key Performance Indicators February 2019
- Attachment D - Transit Police Summary February 2019

Prepared by: Alex Z. Wiggins, Chief, System Security and Law Enforcement,  
(213) 922-4433

Reviewed by: Phillip A. Washington, Chief Executive Officer, (213) 922-7555



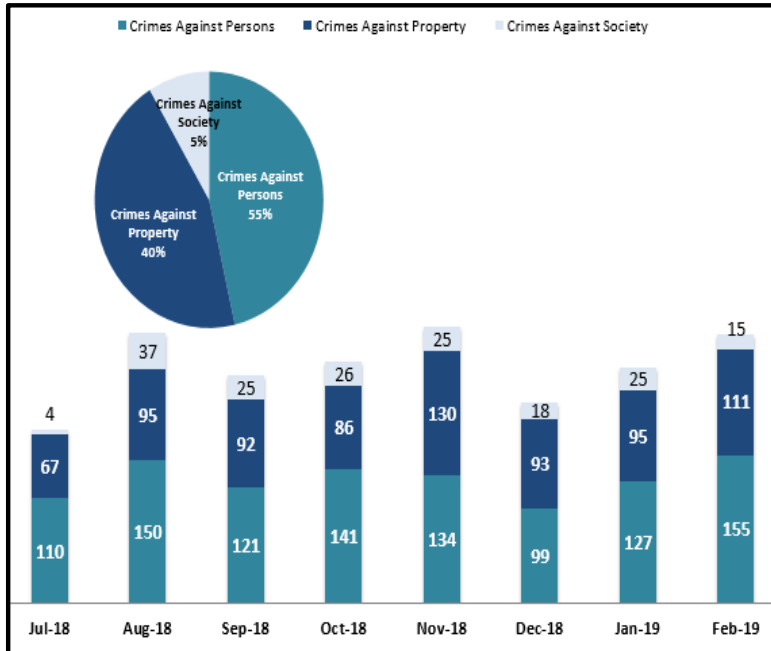
Phillip A. Washington  
Chief Executive Officer

# SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

FEBRUARY 2019

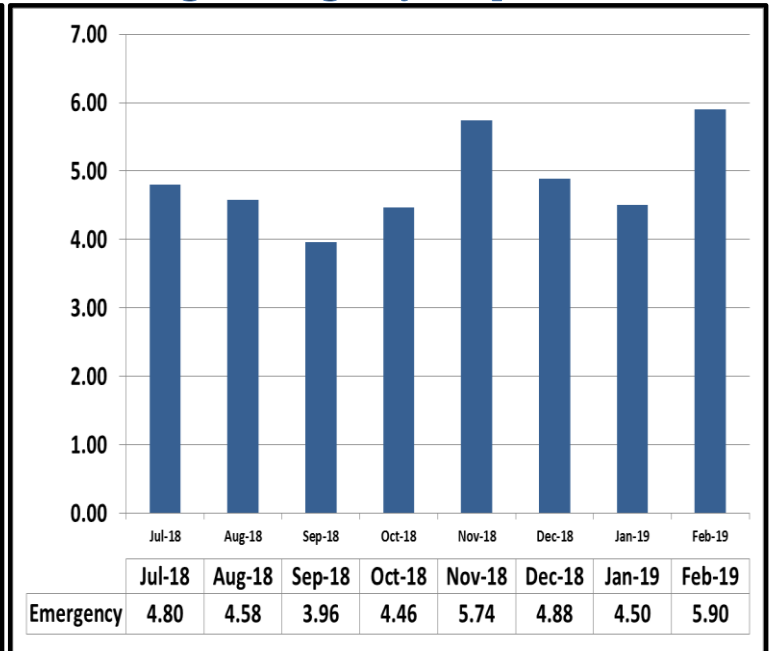
Attachment A

## Crimes Against Persons, Property, and Society



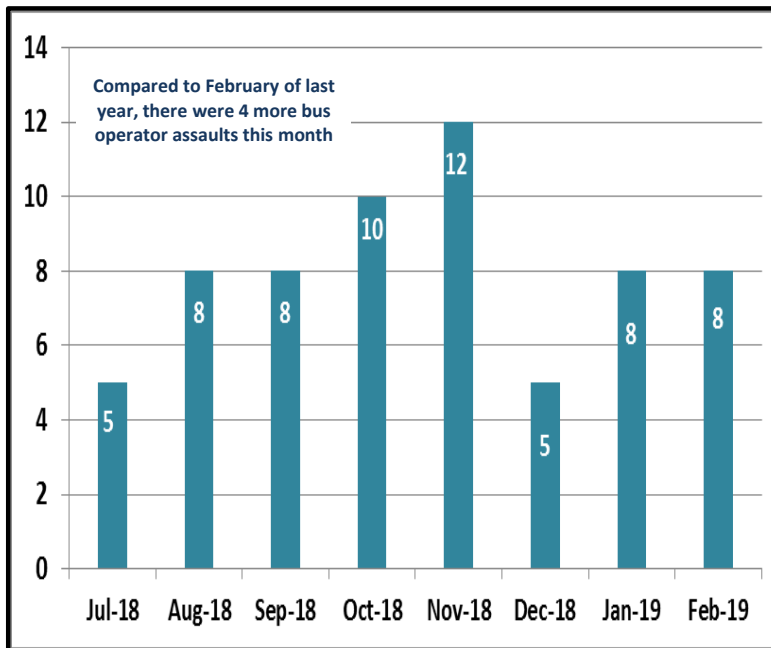
When compared to the same period last year, Crimes Against Persons increased by 40 crimes, Crimes Against Property increased by 37 crimes, and Crimes Against Society decreased by 1 crime.

## Average Emergency Response Times

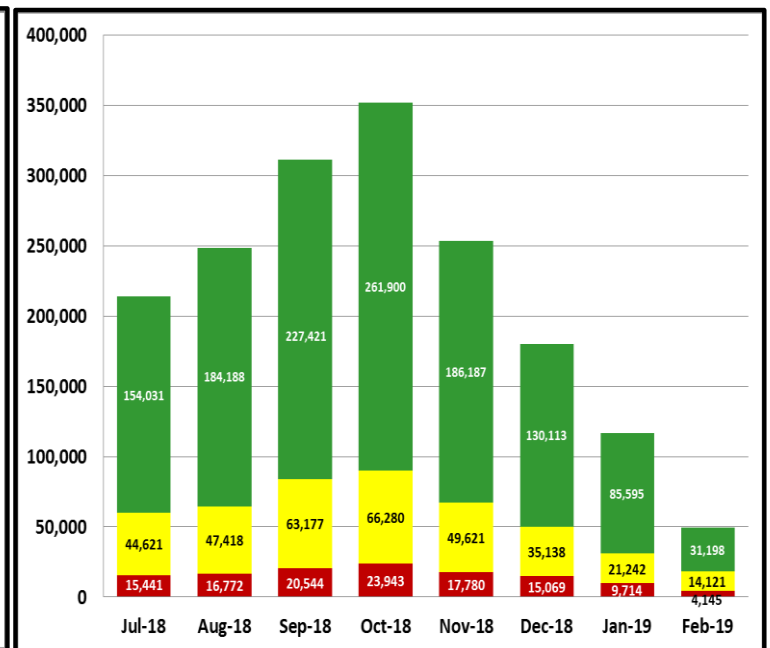


Average emergency response time was 5.90 mins.

## Bus Operator Assaults



## Fare Compliance



**Green Checks-** Occurs when a patron has valid fare

**Yellow Checks-** Occurs when a patron has valid fare, but did not tap at transfer station

**Red Checks-** Occurs when a patron has invalid fare

## MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2019

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPDP	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	1	3	1	41
Aggravated Assault	1	0	1	34
Aggravated Assault on Operator	0	0	0	0
Battery	0	0	0	50
Battery Rail Operator	0	0	0	3
Sex Offenses	1	0	0	4
<b>SUB-TOTAL</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>132</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPDP	FYTD
Burglary	0	0	0	3
Larceny	0	2	0	68
Bike Theft	0	0	0	4
Motor Vehicle Theft	0	1	0	8
Arson	0	0	0	0
Vandalism	1	0	0	15
Other	0	0	0	7
<b>SUB-TOTAL</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>105</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPDP	FYTD
Weapons	0	2	0	15
Narcotics	0	2	0	65
Trespassing	0	0	0	9
<b>SUB-TOTAL</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>89</b>
<b>TOTAL</b>	<b>4</b>	<b>10</b>	<b>2</b>	<b>326</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th/Metro	1	0	0	6
Pico	0	0	0	5
Grand	0	0	0	3
San Pedro	1	0	0	5
Washington	1	0	0	5
Vernon	0	0	0	4
Slauson	0	0	0	10
Florence	1	2	0	12
Firestone	1	0	0	14
103rd St	0	1	0	7
Willowbrook	1	1	3	21
Compton	0	0	1	22
Artesia	0	0	0	9
Del Amo	0	0	0	8
Wardlow	1	0	0	13
Willow	1	0	0	9
PCH	0	0	0	1
Anaheim	0	0	0	4
5th St	0	0	0	2
1st St	0	0	0	1
Downtown Long Beach	0	0	0	3
Pacific	0	0	0	4
Rail Yard	0	0	0	1
<b>Total</b>	<b>8</b>	<b>4</b>	<b>4</b>	<b>169</b>

ARRESTS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Felony	0	9	0	168
Misdemeanor	2	43	17	846
<b>TOTAL</b>	<b>2</b>	<b>52</b>	<b>17</b>	<b>1,014</b>

CITATIONS				
AGENCY	LAPD	LASD	LBPDP	FYTD
Other Citations	19	41	10	908
Vehicle Code Citations	19	12	171	1,013
<b>TOTAL</b>	<b>38</b>	<b>53</b>	<b>181</b>	<b>1,921</b>

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPDP	FYTD
Routine	N/A*	27	5	467
Priority	N/A*	34	14	1,050
Emergency	N/A*	7	5	392
<b>TOTAL</b>	<b>0</b>	<b>68</b>	<b>24</b>	<b>1,909</b>

\*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPDP
Dispatched	19%	2%	1%
Proactive	81%	98%	99%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME ON THE RAIL SYSTEM	
Blue Line-LAPD	88%
Blue Line-LASD	82%
Blue Line-LBPDP	70%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPDP	FYTD
Washington St	82	0	0	433
Flower St	21	0	0	126
103rd St	12	0	0	42
Wardlow Rd	0	0	4	30
Pacific Ave.	0	0	0	1
Willowbrook	0	13	0	302
Slauson	0	1	0	26
Firestone	0	1	0	31
Florence	0	2	0	69
Compton	0	10	0	186
Artesia	0	11	0	141
Del Amo	0	6	0	111
Long Beach Blvd	0	0	0	0
<b>TOTAL</b>	<b>115</b>	<b>44</b>	<b>4</b>	<b>1,498</b>

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	1	23
Aggravated Assault	0	0	7
Aggravated Assault on Operator	0	0	0
Battery	1	1	20
Battery Rail Operator	0	0	0
Sex Offenses	1	0	8
<b>SUB-TOTAL</b>	<b>2</b>	<b>2</b>	<b>58</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	2	6	34
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	7
Arson	0	0	0
Vandalism	0	2	8
<b>SUB-TOTAL</b>	<b>2</b>	<b>8</b>	<b>49</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	8
Narcotics	0	5	23
Trespassing	0	0	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>5</b>	<b>32</b>
<b>TOTAL</b>	<b>4</b>	<b>15</b>	<b>139</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	3	56
Misdemeanor	1	45	249
<b>TOTAL</b>	<b>1</b>	<b>48</b>	<b>305</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	12	86	381
Vehicle Code Citations	0	10	99
<b>TOTAL</b>	<b>12</b>	<b>96</b>	<b>480</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	N/A*	131	1,117
Priority	N/A*	70	530
Emergency	N/A*	8	74
<b>TOTAL</b>	<b>0</b>	<b>209</b>	<b>1,721</b>

\*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	8%	7%
Proactive	92%	93%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	89%
Green Line-LASD	75%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	1	0	3
Douglas	0	0	0	1
El Segundo	0	0	0	0
Mariposa	0	0	0	1
Aviation	0	0	0	1
Hawthorne	1	0	1	4
Crenshaw	0	2	0	8
Vermont	0	1	0	10
Harbor	2	1	0	6
Avalon	0	1	0	9
Willowbrook	0	0	4	11
Long Beach	0	4	0	16
Lakewood	0	0	0	7
Norwalk	1	0	0	4
<b>Total</b>	<b>4</b>	<b>10</b>	<b>5</b>	<b>81</b>

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	5
Robbery	4	0	33
Aggravated Assault	0	0	16
Aggravated Assault on Operator	0	0	0
Battery	4	1	53
Battery Rail Operator	0	0	0
Sex Offenses	1	0	13
<b>SUB-TOTAL</b>	<b>9</b>	<b>1</b>	<b>120</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	6	0	105
Bike Theft	0	0	24
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	1	12
<b>SUB-TOTAL</b>	<b>6</b>	<b>1</b>	<b>143</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	0	1
Trespassing	0	0	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>4</b>
<b>TOTAL</b>	<b>15</b>	<b>2</b>	<b>267</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	2	19
Misdemeanor	0	1	36
<b>TOTAL</b>	<b>1</b>	<b>3</b>	<b>55</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	5	3	155
Vehicle Code Citations	3	0	45
<b>TOTAL</b>	<b>8</b>	<b>3</b>	<b>200</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	N/A*	48	380
Priority	N/A*	37	216
Emergency	N/A*	4	22
<b>TOTAL</b>	<b>0</b>	<b>89</b>	<b>618</b>

\*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	9%
Proactive	81%	91%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	87%
Expo Line-LASD	72%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	108	0	1,491
Santa Monica	0	20	199
Culver City	0	1	32
<b>TOTAL</b>	<b>108</b>	<b>21</b>	<b>1,722</b>

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th/Metro	1	0	0	6
Pico	0	0	0	5
23rd St	3	0	0	6
Jefferson/USC	0	0	0	10
Expo/USC	0	0	0	13
Expo/Vermont	0	0	0	16
Expo/Western	2	1	0	29
Expo/Crenshaw	0	1	0	15
Farmdale	1	0	0	9
La Brea	0	1	0	11
La Cienega	0	1	0	15
Culver City	0	0	0	7
Palms	0	0	0	5
Expo/Westwood	0	1	0	11
Expo/Sepulveda	1	1	0	8
Expo/Bundy	1	0	0	6
26th St /Bergamot	0	0	0	4
17th St/SMC	1	0	0	6
D/T Santa Monica	0	1	0	10
Expo Rail Yard	0	0	0	0
<b>Total</b>	<b>10</b>	<b>7</b>	<b>0</b>	<b>192</b>

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2019

#### REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	2
Robbery	6	43
Aggravated Assault	6	51
Aggravated Assault on Operator	0	1
Battery	23	130
Battery Rail Operator	0	1
Sex Offenses	2	16
<b>SUB-TOTAL</b>	<b>37</b>	<b>244</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	20	135
Bike Theft	1	8
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	9
<b>SUB-TOTAL</b>	<b>22</b>	<b>152</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	10
<b>SUB-TOTAL</b>	<b>0</b>	<b>10</b>
<b>TOTAL</b>	<b>59</b>	<b>406</b>

#### ARRESTS

AGENCY	LAPD	FYTD
Felony	3	3
Misdemeanor	13	13
<b>TOTAL</b>	<b>16</b>	<b>16</b>

#### CITATIONS

AGENCY	LAPD	FYTD
Other Citations	12	12
Vehicle Code Citations	0	0
<b>TOTAL</b>	<b>12</b>	<b>12</b>

#### CALLS FOR SERVICE

AGENCY	LAPD
Routine	N/A*
Priority	N/A*
Emergency	N/A*
<b>TOTAL</b>	

\*Currently unable to report stats by Rail Line

#### DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	24%
Proactive	76%
<b>TOTAL</b>	<b>100%</b>

#### CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	5	4	0	32
Civic Center	0	0	0	5
Pershing Square	4	3	0	27
7th/Metro	6	1	0	29
Westlake	2	4	0	36
Wilshire/Vermont	2	1	0	22
Wilshire/Normandie	1	0	0	2
Vermont/Beverly	2	0	0	9
Wilshire/Western	0	1	0	3
Vermont/Santa Monica	3	0	0	14
Vermont/Sunset	0	1	0	4
Hollywood/Western	2	0	0	11
Hollywood/Vine	5	5	0	34
Hollywood/Highland	3	1	0	14
Universal	0	1	0	6
North Hollywood	2	0	0	18
Red Line Rail Yard	0	0	0	0
<b>Total</b>	<b>37</b>	<b>22</b>	<b>0</b>	<b>266</b>

#### PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM

Red Line- LAPD	86%
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#### LEGEND

Los Angeles Police Department

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	1	1
Robbery	1	3	7
Aggravated Assault	0	0	13
Aggravated Assault on Operator	0	0	0
Battery	4	2	21
Battery Rail Operator	0	0	0
Sex Offenses	0	0	1
<b>SUB-TOTAL</b>	<b>5</b>	<b>6</b>	<b>44</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	5	0	31
Bike Theft	0	0	8
Motor Vehicle Theft	0	1	6
Arson	0	0	0
Vandalism	1	0	9
<b>SUB-TOTAL</b>	<b>6</b>	<b>1</b>	<b>55</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	1
Narcotics	0	0	1
Trespassing	0	0	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>1</b>	<b>3</b>
<b>TOTAL</b>	<b>11</b>	<b>8</b>	<b>102</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	2	19
Misdemeanor	0	5	36
<b>TOTAL</b>	<b>1</b>	<b>7</b>	<b>55</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	5	12	120
Vehicle Code Citations	4	1	96
<b>TOTAL</b>	<b>9</b>	<b>13</b>	<b>216</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	N/A*	67	527
Priority	N/A*	132	725
Emergency	N/A*	15	75
<b>TOTAL</b>	<b>0</b>	<b>214</b>	<b>1,327</b>

\*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	4%
Proactive	80%	96%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	2	0	0	8
Azusa Downtown	0	0	0	1
Irwindale	0	0	0	1
Duarte	0	0	0	5
Monrovia	0	0	0	5
Arcadia	1	0	0	2
Sierra Madre	1	0	0	5
Allen	0	0	0	0
Lake	1	0	0	3
Memorial Park	0	0	0	1
Del Mar	0	0	0	0
Fillmore	1	0	1	3
South Pasadena	0	0	0	0
Highland Park	0	1	0	2
SW Museum	0	3	0	5
Heritage Square	0	0	0	1
Lincoln Heights	2	0	0	5
Chinatown	1	0	0	1
Union Station	0	1	0	6
Little Tokyo	0	0	0	2
Pico/Aliso	0	0	0	1
Mariachi	2	0	0	5
Soto	0	0	0	2
Indiana (both LAPD & LASD)	0	1	0	5
Maravilla	0	0	0	0
East LA	0	0	0	0
Atlantic	0	1	0	7
<b>Total</b>	<b>11</b>	<b>7</b>	<b>1</b>	<b>76</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Gold Line-LAPD	86%
Gold Line-LASD	70%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Marmion Way	120	0	1,050
Arcadia Station	0	1	41
Irwindale	0	3	20
Monrovia	0	3	49
City of Pasadena	0	16	240
Magnolia Ave	0	0	0
Duarte Station	0	0	16
City Of Azusa	0	10	51
South Pasadena	0	2	85
City Of East LA	0	4	124
Figueroa St	54	0	247
<b>TOTAL GOAL= 10</b>	<b>174</b>	<b>39</b>	<b>1,923</b>

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department



### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2019

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	3	7
Aggravated Assault	2	11
Aggravated Assault on Operator	0	1
Battery	1	9
Battery Bus Operator	0	1
Sex Offenses	0	0
<b>SUB-TOTAL</b>	<b>6</b>	<b>29</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	3	11
Bike Theft	1	3
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	3	10
<b>SUB-TOTAL</b>	<b>7</b>	<b>24</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>
<b>TOTAL</b>	<b>13</b>	<b>53</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	2
Misdemeanor	1	13
<b>TOTAL</b>	<b>1</b>	<b>15</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	302	2,517
Vehicle Code Citations	201	2,194
<b>TOTAL</b>	<b>503</b>	<b>4,711</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	N/A*	N/A*
Priority	N/A*	N/A*
Emergency	N/A*	N/A*
<b>TOTAL</b>	<b>0</b>	<b>0</b>

\*Currently unable to report stats by Bus Rapid Transit Line

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	13%
Proactive	87%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	89%

LEGEND	
Los Angeles Police Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	1	1	0	5
Laurel Canyon	0	0	0	0
Valley College	0	0	0	0
Woodman	0	1	0	1
Van Nuys	1	1	0	8
Sepulveda	0	0	0	2
Woodley	0	0	0	1
Balboa	2	1	0	6
Reseda	1	1	0	4
Tampa	0	0	0	0
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	0	2	0	6
Warner Center	0	0	0	0
Sherman Way	1	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	1
Chatsworth	0	0	0	1
<b>Total</b>	<b>6</b>	<b>7</b>	<b>0</b>	<b>37</b>

# SILVER LINE

## ATTACHMENT B

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	0	3
Aggravated Assault	0	0	1
Aggravated Assault on Operator	0	0	0
Battery	1	0	6
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
<b>SUB-TOTAL</b>	<b>2</b>	<b>0</b>	<b>10</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	3
Bike Theft	0	0	2
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	2
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>7</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>TOTAL</b>	<b>2</b>	<b>0</b>	<b>17</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	6
Misdemeanor	0	0	24
<b>TOTAL</b>	<b>1</b>	<b>0</b>	<b>30</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	383	0	2,590
Vehicle Code Citations	226	0	2,591
<b>TOTAL</b>	<b>609</b>	<b>0</b>	<b>5,181</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	N/A*	0	0
Priority	N/A*	2	11
Emergency	N/A*	2	3
<b>TOTAL</b>	<b>0</b>	<b>4</b>	<b>14</b>

\*Currently unable to report stats by Bus Rapid Transit Line

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	13%	0%
Proactive	87%	100%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	51%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	0
Cal State LA	0	0	0	0
LAC/USC	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	1
37th St/USC	0	0	0	1
Slauson	0	0	0	1
Manchester	0	0	0	1
Harbor Fwy	2	0	0	3
Rosecrans	0	0	0	1
Harbor/Gateway	0	0	0	0
Carson	0	0	0	0
PCH	0	0	0	1
San Pedro	0	0	0	1
<b>Total</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>10</b>

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	16	0	70
Aggravated Assault	10	2	65
Aggravated Assault on Operator	0	1	10
Battery	19	9	156
Battery Bus Operator	6	1	49
Sex Offenses	6	0	27
<b>SUB-TOTAL</b>	<b>57</b>	<b>13</b>	<b>377</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	35	1	147
Bike Theft	7	0	21
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	3	3	28
<b>SUB-TOTAL</b>	<b>45</b>	<b>4</b>	<b>199</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	9
Narcotics	0	2	37
Trespassing	1	0	6
<b>SUB-TOTAL</b>	<b>1</b>	<b>3</b>	<b>52</b>
<b>TOTAL</b>	<b>103</b>	<b>20</b>	<b>628</b>

LASD's Crimes per Sector		
Sector		FYTD
Westside	4	12
San Fernando	0	0
San Gabriel Valley	1	9
Gateway Cities	4	16
South Bay	11	19
<b>Total</b>	<b>20</b>	<b>56</b>

LAPD's Crimes per Sector		
Sector		FYTD
<b>Valley Bureau</b>		
Van Nuys	1	5
West Valley	0	1
North Hollywood	1	5
Foothill	0	2
Devonshire	1	1
Mission	1	2
Topanga	4	8
<b>Central Bureau</b>		
Central	15	29
Rampart	8	16
Hollenbeck	0	1
Northeast	2	5
Newton	4	15
<b>West Bureau</b>		
Hollywood	0	5
Wilshire	11	22
West LA	8	12
Pacific	0	1
Olympic	9	26
<b>Southwest Bureau</b>		
Southwest	18	77
Harbor	1	3
77th Street	15	64
Southeast	4	11
<b>Total</b>	<b>103</b>	<b>311</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	7	52
Misdemeanor	8	64	256
<b>TOTAL</b>	<b>9</b>	<b>71</b>	<b>308</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	29	66	278
Vehicle Code Citations	0	16	184
<b>TOTAL</b>	<b>29</b>	<b>82</b>	<b>462</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	71	911
Priority	31	136	1,635
Emergency	2	14	185
<b>TOTAL</b>	<b>33</b>	<b>221</b>	<b>2,731</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	2%
Proactive	83%	98%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	88%
LASD BUS	75%

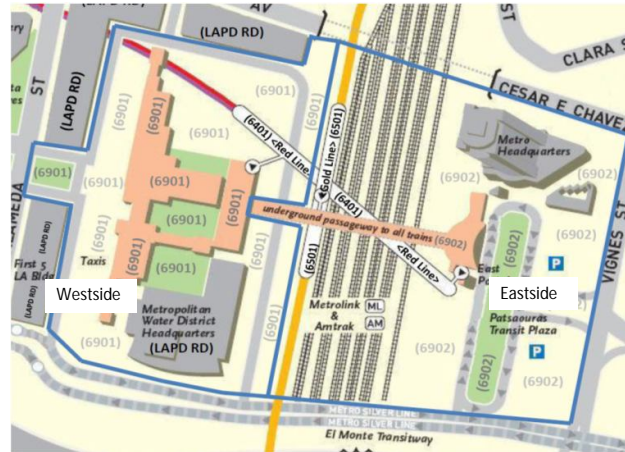
LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# UNION STATION

ATTACHMENT B

## MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2019

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	6
Aggravated Assault	0	13
Aggravated Assault on Operator	0	0
Battery	5	29
Battery Rail Operator	0	0
Sex Offenses	2	6
<b>SUB-TOTAL</b>	<b>7</b>	<b>54</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	1
Larceny	5	52
Bike Theft	0	5
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	7
<b>SUB-TOTAL</b>	<b>5</b>	<b>65</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	1	9
<b>SUB-TOTAL</b>	<b>1</b>	<b>9</b>
<b>TOTAL</b>	<b>13</b>	<b>128</b>



ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	18
Misdemeanor	17	64
<b>TOTAL</b>	<b>17</b>	<b>82</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	1	67
Vehicle Code Citations	0	20
<b>TOTAL</b>	<b>1</b>	<b>87</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	N/A*	N/A*
Priority	N/A*	N/A*
Emergency	N/A*	N/A*
<b>TOTAL</b>	<b>0</b>	<b>0</b>

\*Currently unable to report stats by Union Station

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	21%
Proactive	79%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT AT UNION STATION	
LOCATION	LAPD
Union Station	84%

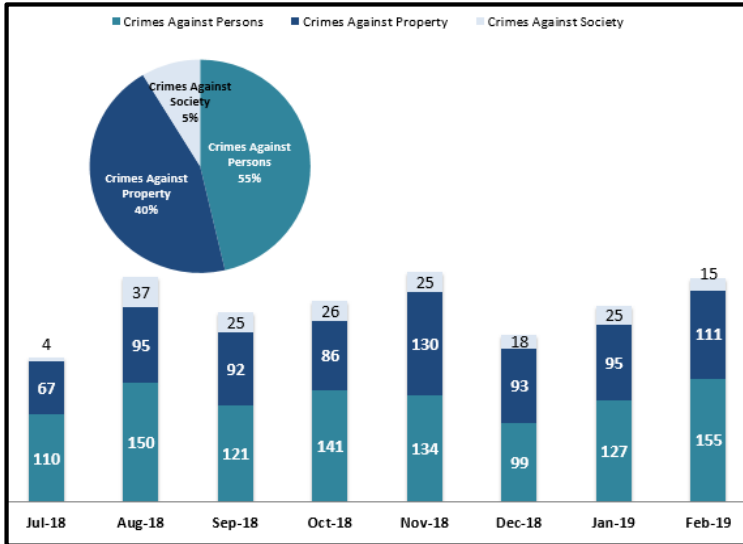
LEGEND	
Los Angeles Police Department	

# KEY PERFORMANCE INDICATORS

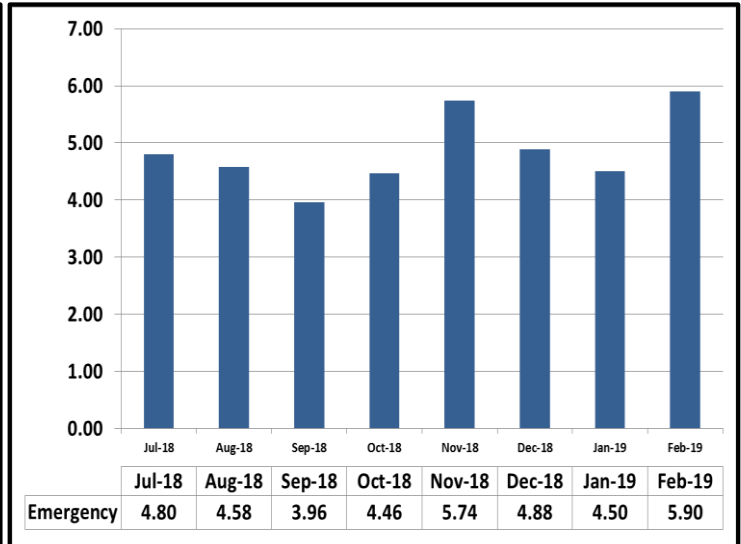
FEBRUARY 2019

Attachment C

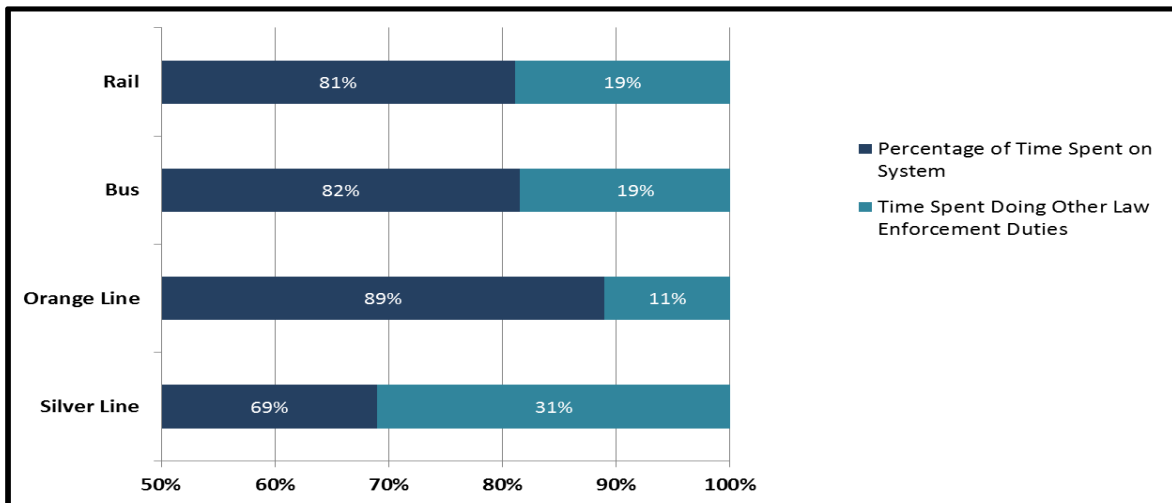
## Crimes Against Persons, Property, and Society



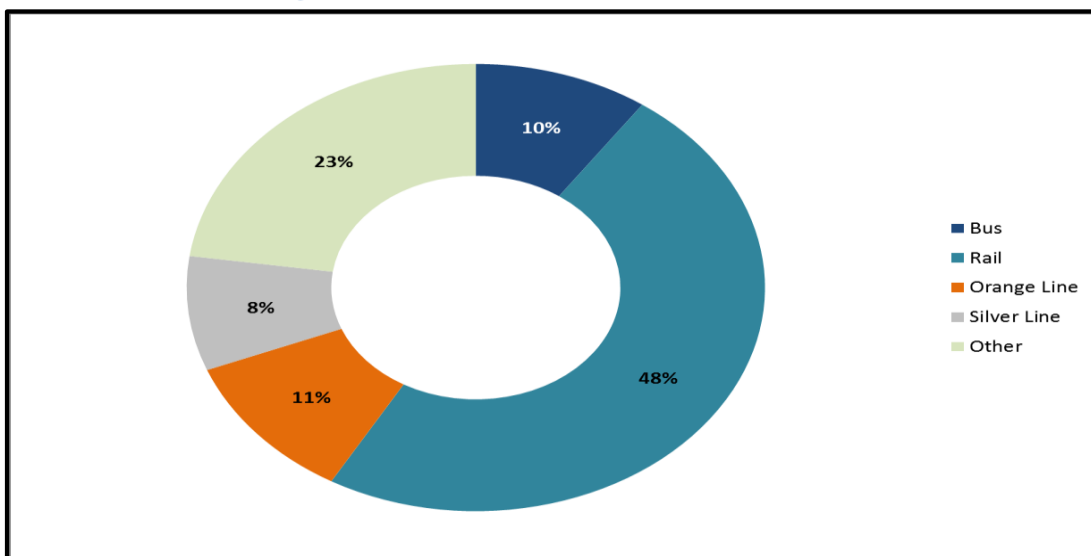
## Average Emergency Response Times



## Percentage of Time Spent on the System



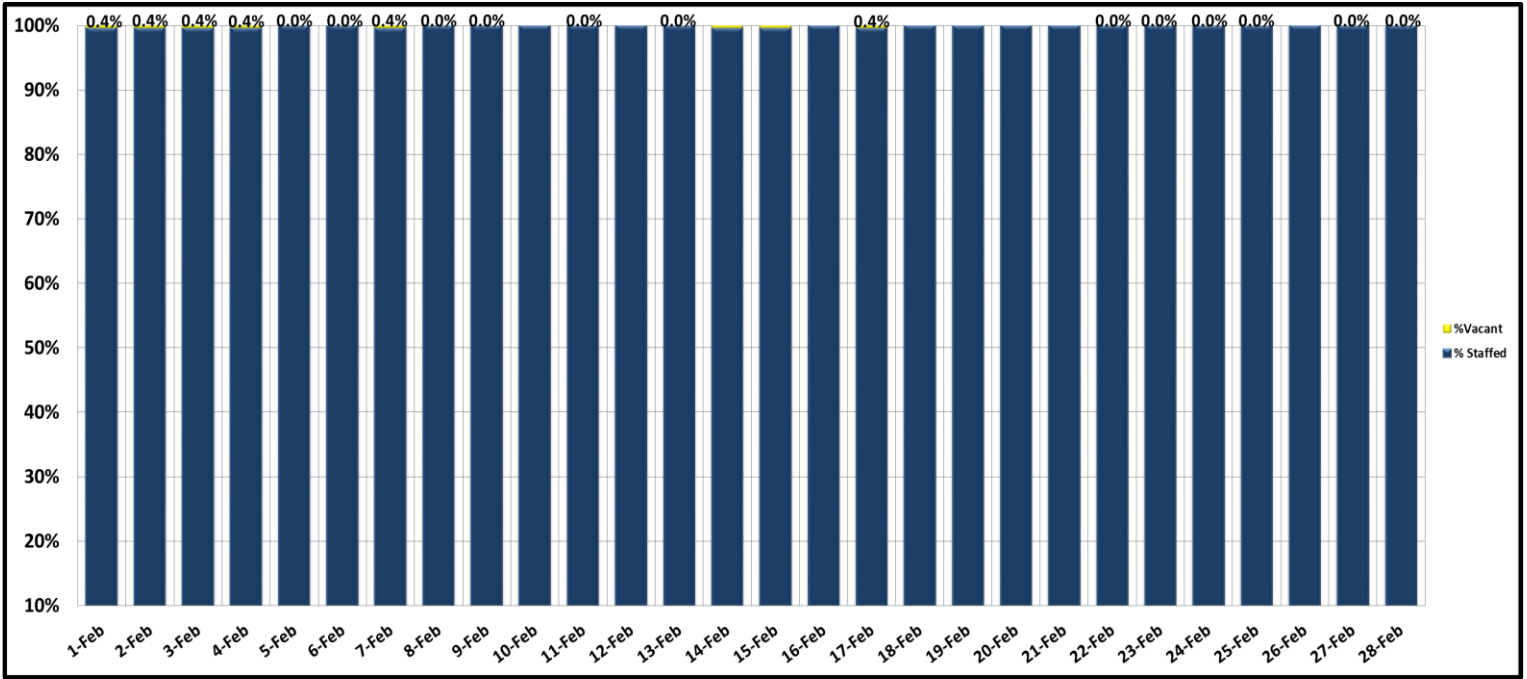
## Percentage of Time Spent on the System as a Whole



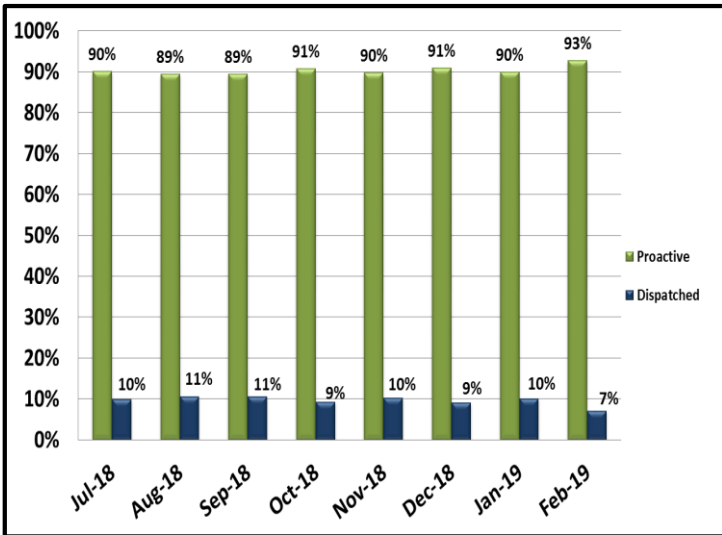
# KEY PERFORMANCE INDICATORS

FEBRUARY 2019

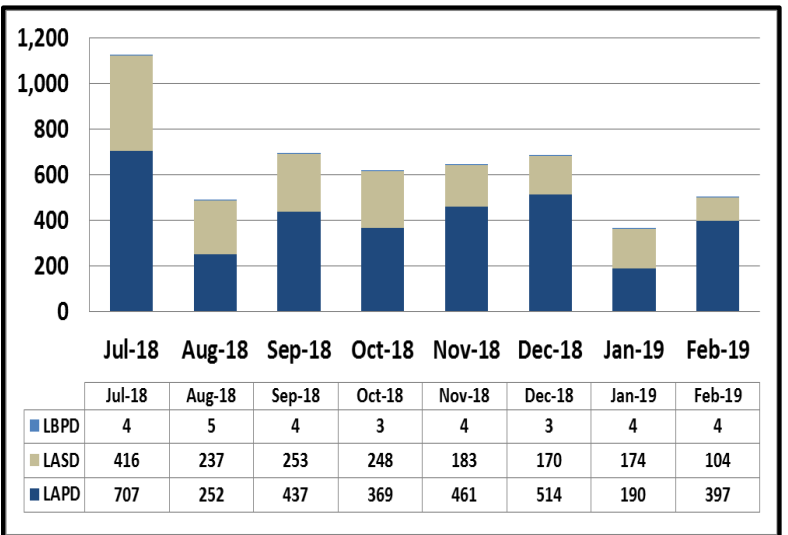
### Ratio of Staffing Levels vs Vacant Assignments



### Ratio of Proactive vs Dispatched Activity



### Grade Crossing Operations



Grade Crossing Operation Locations February:

1. Blue Line Stations (163)
2. Expo Line Stations (129)
3. Gold Line Stations (213)

# Transit Police

## Monthly Crime Report



Attachment D

	2018	2019
	February	February
<b>CRIMES AGAINST PERSONS</b>		
Homicide	0	0
Rape	3	1
Robbery	23	40
Aggravated Assault	7	22
Aggravated Assault on Operator	0	1
Battery	65	71
Battery Rail Operator	4	7
Sex Offenses	13	13
<b>SUB-TOTAL</b>	<b>115</b>	<b>155</b>
<b>CRIMES AGAINST PROPERTY</b>		
Burglary	1	0
Larceny	56	85
Bike Theft	2	9
Motor Vehicle Theft	1	2
Arson	1	0
Other	0	0
Vandalism	13	15
<b>SUB-TOTAL</b>	<b>74</b>	<b>111</b>
<b>CRIMES AGAINST SOCIETY</b>		
Weapons	4	4
Narcotics	11	9
Trespassing	1	2
<b>SUB-TOTAL</b>	<b>16</b>	<b>15</b>
<b>TOTAL</b>	<b>205</b>	<b>281</b>
<b>ENFORCEMENT EFFORTS</b>		
Arrests	261	247
Citations	1,473	1,649
Fare Checks	333,604	49,464
Calls for Service	1,301	862



## Board Report

File #: 2019-0190, File Type: Contract

Agenda Number: 25.

### OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE APRIL 18, 2019

**SUBJECT: GLASS ANTI-GRAFFITI FILM MAINTENANCE AND REPLACEMENT SERVICES**

**ACTION: AWARD CONTRACTS**

#### **RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to award the following three-year base term contracts for regions 1 through 4; subject to resolution of protest(s) if any:

- A. AWARD a firm fixed unit rate Contract No. OP1246400003367, for Region 1 to Graffiti Shield, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro Red Line (MRL), Metro Orange Line (MOL) and various bus and rail locations within the geographical area specified as Region 1, for a not-to-exceed amount of \$1,806,189 for the three-year base period, and a not-to-exceed amount of \$1,239,682 for one, two-year option This is a combined not-to-exceed total amount of \$3,045,871, effective June 1, 2019 through May 31, 2024;
- B. AWARD a firm fixed unit rate Contract No. OP1246420003367, for Region 2 to Graffiti Shield, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro Gold Line (PGL), Metro Purple Line (MPL), El Monte Bus Way and various bus and rail locations within the geographical area specified as Region 2, for a not-to-exceed amount of \$1,734,912 for the three-year base period, and not-to-exceed amount of \$1,789,600 for one, two-year option. This is a combined not-to-exceed total amount of \$3,524,512, effective June 1, 2019 through May 31, 2024;
- C. AWARD a firm fixed unit rate Contract No. OP1246430003367, for Region 3 to XInt Tint of Anaheim, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro Expo Line (Expo) and various bus and rail locations within the geographical area specified as Region 3, for a not-to-exceed amount of \$1,643,856 for the three-year base period, and a not-to-exceed amount of \$1,905,976 for one, two-year option. This is a combined not-to-exceed total amount of \$3,549,832, effective June 1, 2019 through May 31, 2024; and
- D. AWARD a firm fixed unit rate Contract No. OP1246440003367, for Region 4 to XInt Tint of Anaheim, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout



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Metro Blue Line (MBL), Metro Green Line (MGL), Harbor Transit Way (HTW) and various bus and rail locations within the geographical area specified as Region 4, for a not-to-exceed amount of \$4,233,003 for the three-year base period, and a not-to-exceed amount of \$2,944,234 for one, two-year option. This is a combined not-to-exceed total amount of \$7,177,237, effective June 1, 2019 through May 31, 2024.

(CARRIED OVER FROM MARCH)

## **ISSUE**

The existing glass anti-graffiti film maintenance and replacement services contract will expire on May 31, 2019. To continue providing the required anti-graffiti film maintenance and replacement services to protect the glass surfaces system-wide, four (4) new regional contract awards are required effective June 1, 2019.

## **BACKGROUND**

There is approximately 125,358 square feet of glass panel surface throughout the Metro transit system subject to vandalism. Based on historical data, approximately 102,794 square feet (82%) of glass anti-graffiti film system-wide is etched or vandalized and replaced each month. With the new expansion projects to include Crenshaw/LAX Corridor, Regional Connector, Purple Line Westside Extension Phase I and the Airport Metro Connector, approximately 75,032 square feet of additional glass panel surface will be added to these contracts as it is subject to vandalism. This will increase the total glass panel surface to 200,390 sq. ft. with an estimated replacement rate of 164,319 square feet (82%) per month.

## **DISCUSSION**

The existing system-wide glass anti-graffiti film maintenance and replacement services contract is due to expire on May 31, 2019. This contract is being replaced with four (4) new regional maintenance contracts split geographically. This action is necessary to expand opportunities for small business participation while maintaining service efficiency and continuity.

Under these new regional contracts, each contractor will provide regular glass anti-graffiti film maintenance and replacement services within their defined locations. The anti-graffiti film will be inspected at a frequency of once a month and on an as-needed basis, with 100% replacement of all etched or vandalized anti-graffiti film.

Regular graffiti abatement service for Metro facilities is essential to ensure maintaining a safe, clean, and pleasant environment to our patrons. This service will continue our long standing practice of zero tolerance for graffiti system-wide and enhance the overall appearance and cleanliness of Metro facilities while mitigating criminal activities. Graffiti Shield, Inc. and XInt Tint of Anaheim, Inc., are both Metro Certified small business enterprises (SBE). For this procurement, each contractor has made a 97% SBE and a 3% Disabled Veteran Business Enterprise (DVBE) participation commitment.

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## **DETERMINATION OF SAFETY IMPACT**

Approval of this item will have a direct impact on the safety of our customers. This board action will ensure the delivery of timely and reliable glass anti-graffiti film maintenance and replacement services while improving Metro bus and rail facilities overall appearance and cleanliness, and enhancing customers' transit experience.

## **FINANCIAL IMPACT**

The total three-year base contract value for regions 1 through 4 is \$9,417,960. Approximately \$262,000 is available in the FY19 budget to fund this action. Funding is allocated under cost center 3367 - Facilities Property Maintenance, account 50308, Service Contract Maintenance, under various projects.

Since these are multi-year contracts, the cost center manager and Sr. Executive Officer, Maintenance and Engineering will be accountable for budgeting the cost in future years.

### **Impact to Budget**

The current source of funds for this action include Proposition A/C, Measure R/M, and Transportation Development Act. Use of these funding sources currently maximizes project funding allocation given approved funding provisions and guidelines.

## **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

Approval of this recommendation supports the following Metro Strategic Plan Goal: 2) Deliver outstanding trip experience for all users of the transportation system. Also, glass anti-graffiti film installation and replacement services contribute to facilities' overall condition and cleanliness.

## **ALTERNATIVES CONSIDERED**

Staff considered providing this service through Metro in-house staff. This would require the hiring and specialized training of additional personnel, purchase of additional equipment, vehicles, and supplies to support the expanded responsibility. Metro's assessment indicates that this is not a cost effective option for Metro.

## **NEXT STEPS**

Upon approval by the Board, staff will execute contracts to the recommended contractors below, to provide glass anti-graffiti film maintenance and replacement services, effective June 1, 2019:

Contract No. OP1246400003367, for Region 1 to Graffiti Shield, Inc.

Contract No. OP1246420003367, for Region 2 to Graffiti Shield, Inc.

Contract No. OP1246430003367, for Region 3 to XInt Tint of Anaheim, Inc.

Contract No. OP1246440003367, for Region 4 to XInt Tint of Anaheim, Inc.

## **ATTACHMENTS**

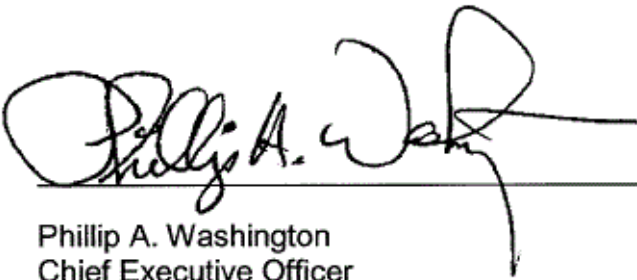
Attachment A - Region Maps

Attachment B - Procurement Summary

Attachment C - DEOD Summary

Prepared by: Brady Branstetter, DEO, Facilities Maintenance, (213) 922-6767  
Lena Babayan, Senior Director, Facilities Maintenance, (213) 922-6765

Reviewed by: James T. Gallagher, Chief Operations Officer, (213) 418-3108  
Debra Avila, Chief, Vendor/Contract Management Officer, (213) 418-3051

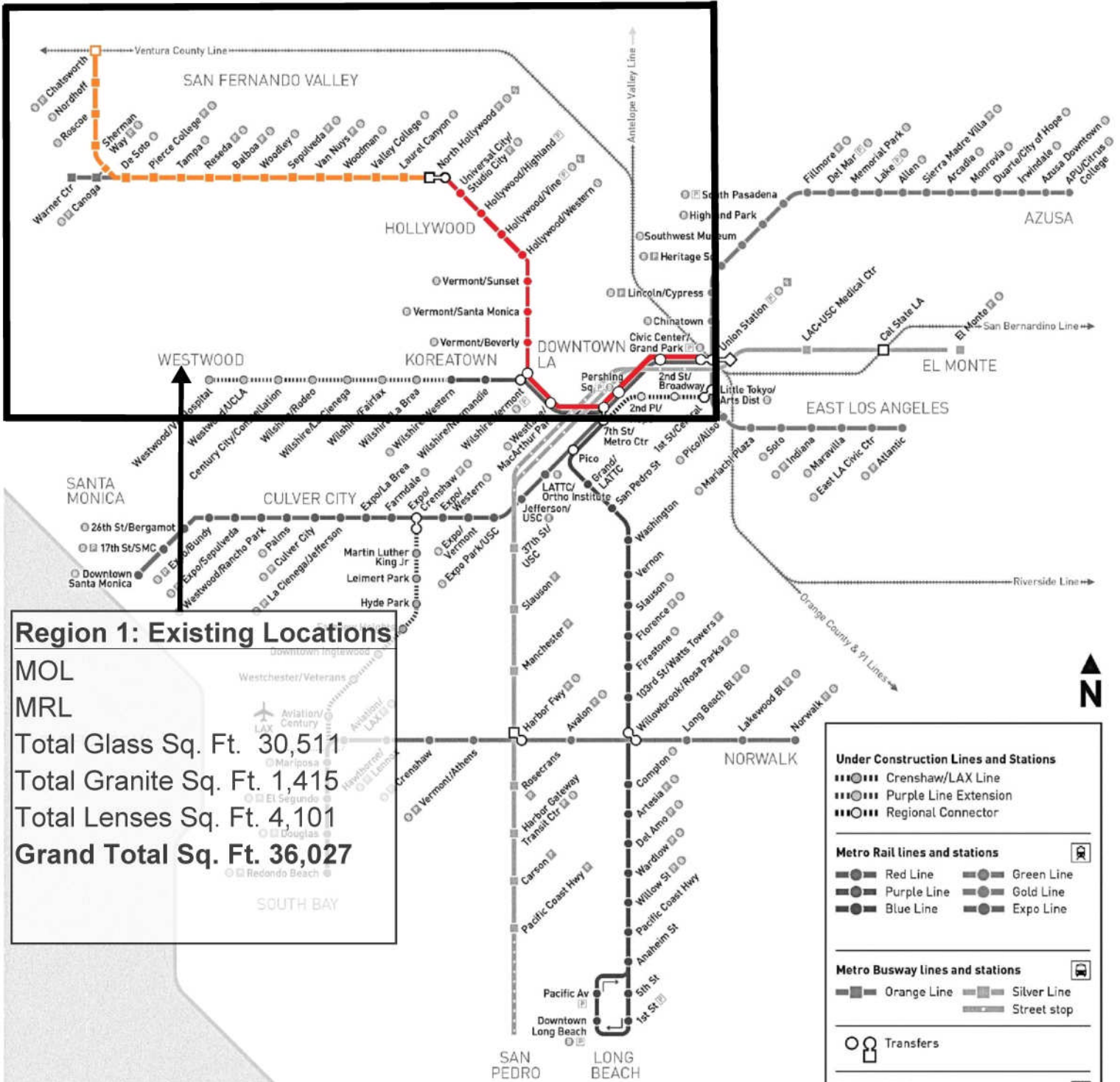


Phillip A. Washington  
Chief Executive Officer

# Go Metro

## GLASS ANTI- GRAFFITI FILM - REGION 1

metro.net



**Region 1: Existing Locations**

MOL  
MRL

Total Glass Sq. Ft. 30,511  
Total Granite Sq. Ft. 1,415  
Total Lenses Sq. Ft. 4,101  
**Grand Total Sq. Ft. 36,027**

**Under Construction Lines and Stations**

- Crenshaw/LAX Line
- Purple Line Extension
- Regional Connector

**Metro Rail lines and stations**

- Red Line
- Purple Line
- Blue Line
- Green Line
- Gold Line
- Expo Line

**Metro Busway lines and stations**

- Orange Line
- Silver Line
- Street stop

Transfers

**Regional Rail**

- MetroLink & Amtrak

**Airport Shuttle**

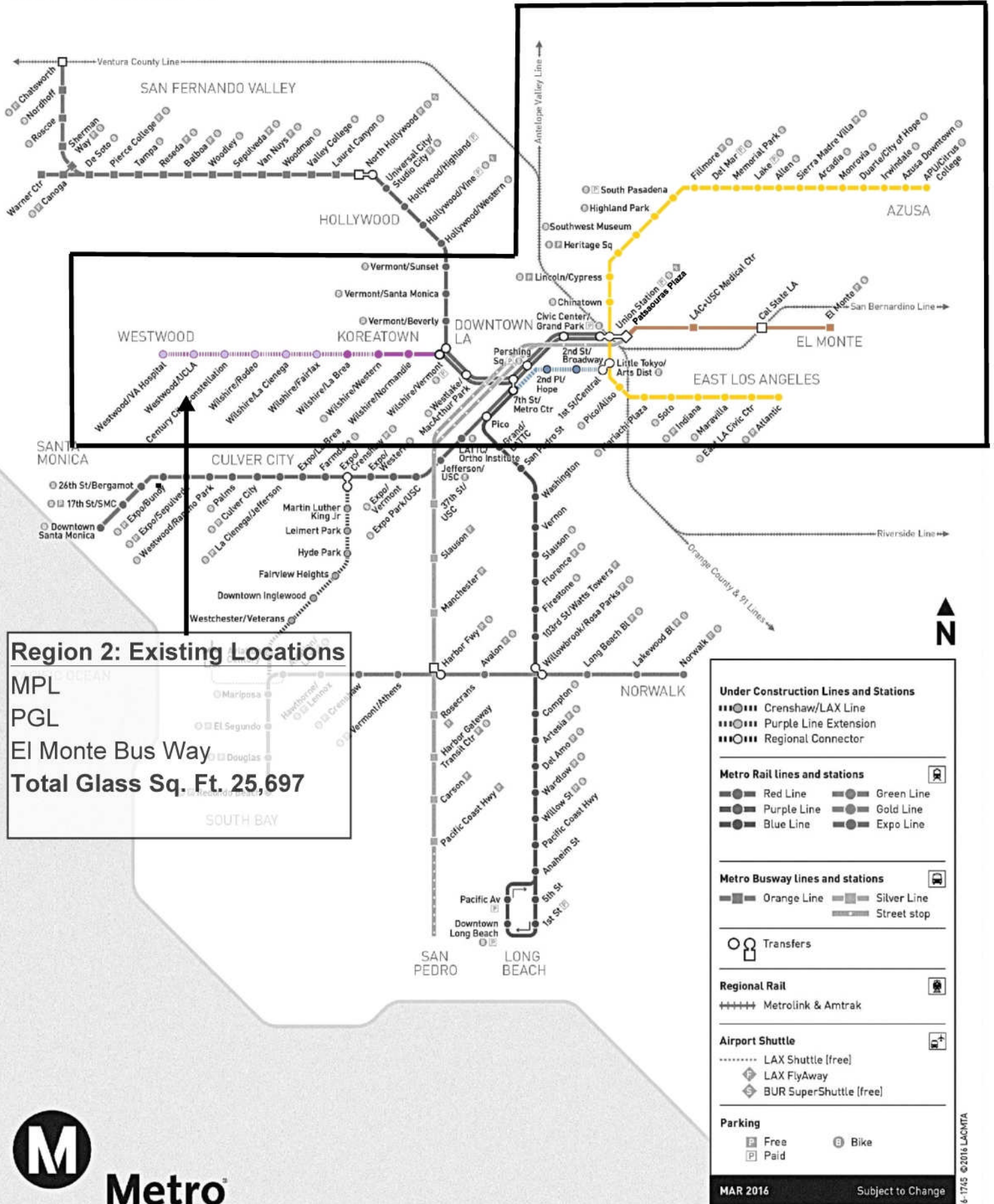
- LAX Shuttle [free]
- LAX FlyAway
- BUR SuperShuttle [free]

**Parking**

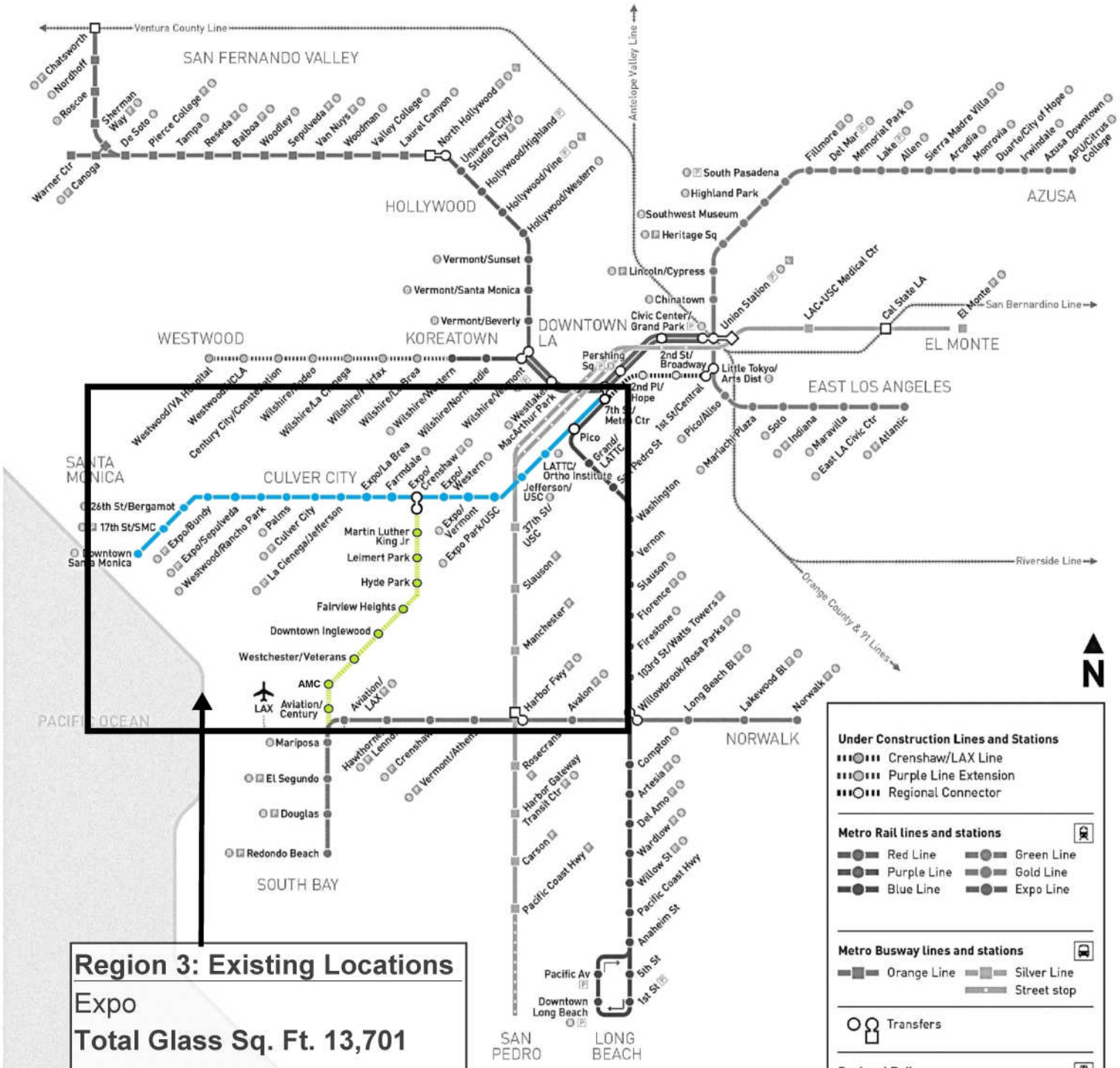
- Free
- Paid
- Bike



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**Region 3: Existing Locations**  
 Expo  
 Total Glass Sq. Ft. 13,701

**Under Construction Lines and Stations**

- Crenshaw/LAX Line
- Purple Line Extension
- Regional Connector

---

**Metro Rail lines and stations**

- Red Line
- Purple Line
- Blue Line
- Green Line
- Gold Line
- Expo Line

---

**Metro Busway lines and stations**

- Orange Line
- Silver Line
- Street stop

---

○ Transfers

---

**Regional Rail**

- ++++ MetroLink & Amtrak

---

**Airport Shuttle**

- ..... LAX Shuttle [free]
- ◆ LAX FlyAway
- ◆ BUR SuperShuttle [free]

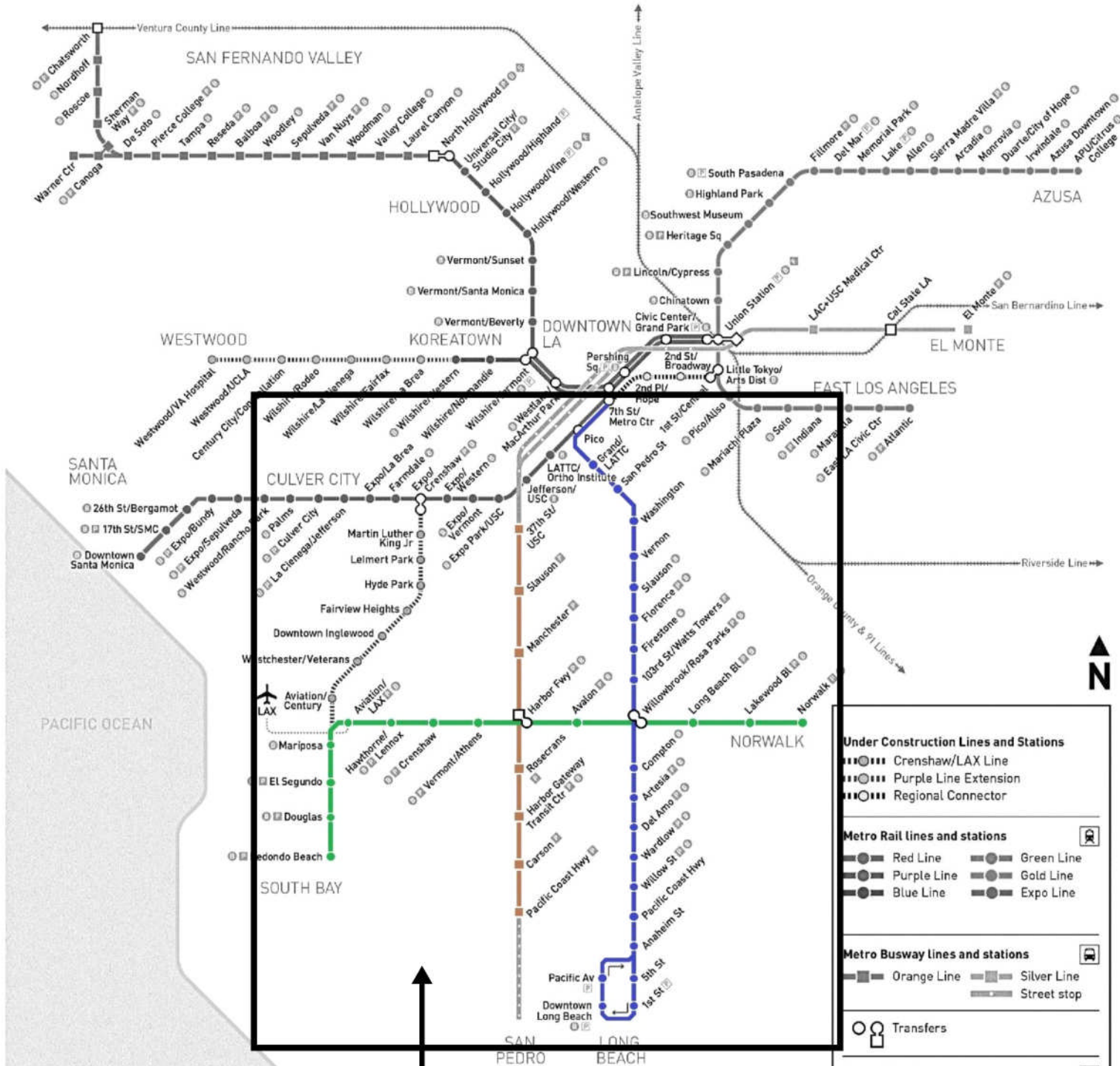
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**Parking**

- P Free
- P Paid
- B Bike

MAR 2016 Subject to Change





**Region 4: Existing Locations**

MBL  
HTW  
MGL

Total Glass Sq. Ft. 32,450  
Total Plexi Glass Sq. Ft. 17,483  
**Grand Total Sq. Ft. 49,933**



**Under Construction Lines and Stations**

- Crenshaw/LAX Line
- Purple Line Extension
- Regional Connector

**Metro Rail lines and stations**

- Red Line
- Purple Line
- Blue Line
- Green Line
- Gold Line
- Expo Line

**Metro Busway lines and stations**

- Orange Line
- Silver Line
- Street stop

Transfers

**Regional Rail**

- Metrolink & Amtrak

**Airport Shuttle**

- LAX Shuttle [free]
- LAX FlyAway
- BUR SuperShuttle [free]

**Parking**

- Free
- Paid
- Bike

MAR 2016 Subject to Change

## PROCUREMENT SUMMARY

GLASS ANTI-GRAFFITI FILM MAINTENANCE AND REPLACEMENT SERVICES /  
OP1246400003367, OP1246420003367, OP1246430003367, OP1246440003367

1.	<b>Contract Number:</b> A: OP1246400003367 B: OP1246420003367 C: OP1246430003367 D: OP1246440003367	
2.	<b>Recommended Vendor:</b> A: Graffiti Shield, Inc. (Region 1) B: Graffiti Shield, Inc. (Region 2) C: XInt Tint of Anaheim, Inc. (Region 3) D: XInt Tint of Anaheim, Inc. (Region 4)	
3.	<b>Type of Procurement (check one):</b> <input type="checkbox"/> RFP <input checked="" type="checkbox"/> IFB <input type="checkbox"/> IFB-A&E <input type="checkbox"/> Non-Competitive <input type="checkbox"/> Modification <input type="checkbox"/> Task Order	
4.	<b>Procurement Dates:</b>	
	A. <b>Issued:</b> November 15, 2018	
	B. <b>Advertised/Publicized:</b> November 19, 2018	
	C. <b>Pre-Proposal/Pre-Bid Conference:</b> December 4, 2018	
	D. <b>Proposals/Bids Due:</b> January 10, 2019	
	E. <b>Pre-Qualification Completed:</b> February 1, 2019	
	F. <b>Conflict of Interest Form Submitted to Ethics:</b> January 17, 2019	
	G. <b>Protest Period End Date:</b> February 15, 2019	
5.	<b>Solicitations Picked up/Downloaded:</b> 24	<b>Bids Received:</b> Region 1: 3 bids Region 2: 3 bids Region 3: 3 bids Region 4: 3 bids
6.	<b>Contract Administrator:</b> Rommel Hilario	<b>Telephone Number:</b> (213) 922-4654
7.	<b>Project Manager:</b> Maral Minasian	<b>Telephone Number:</b> (213) 922-6762

**A. Procurement Background**

This Board Action is to approve contract awards to two Small Business Enterprise (SBE) firms, XInt Tint of Anaheim, Inc. and Graffiti Shield, Inc. to provide anti-graffiti film maintenance, installation and replacement services for four regions to protect the glass surfaces system-wide as outlined in Invitation for Bid (IFB) No. OP57985, effective June 1, 2019. Board approval of contract awards are subject to resolution of any properly submitted protest(s).

Prior to the release of IFB No. OP57985, an informational meeting was held at Metro Headquarters on November 1, 2018, to share details and timelines for the upcoming procurement, and also provide an opportunity to potential bidders on how Metro would be replacing the existing system-wide service area with four new geographical regions. This action was intended to expand opportunities for small business participation while maintaining service efficiency and continuity. A total of 12 participants representing 8 firms were present at the meeting.



On November 15, 2018, IFB No. OP57985 was issued as a competitive procurement in accordance with Metro's Acquisition Policy. The proposed contract types are firm fixed unit rates.

One amendment was issued during the solicitation phase of this IFB:

- Amendment No. 1, issued on December 5, 2018, provided pre-bid conference material including sign-in sheets, planholder's list, and prevailing wage information.

A pre-bid conference was held on December 4, 2018 and was attended by six participants representing five firms.

## **B. Evaluation of Bids**

This procurement was conducted in accordance, and complies with Metro's Acquisition Policy for a competitive sealed bid. As detailed in the IFB requirements, bidders were allowed to submit bid packages for a maximum of three geographical regions. Each geographical region was assigned a 10% goal, inclusive of a 7% Small Business Enterprise (SBE) goal and a 3% Disabled Veteran Business Enterprise (DVBE) goal.

The following are the bids received by Regions:

### **REGION #1**

1. Graffiti Shield, Inc.
2. Solar Art
3. XInt Tint of Anaheim, Inc.

### **REGION #2**

1. Graffiti Shield, Inc.
2. Outdoor Service Providers
3. Solar Art

### **REGION #3**

1. Outdoor Service Providers
2. Solar Art
3. XInt Tint of Anaheim, Inc.

### **REGION #4**

1. Graffiti Shield
2. Outdoor Service Providers
3. XInt Tint of Anaheim, Inc.

**C. Cost/Price Analysis**

The bids from Graffiti Shield, Inc. and XInt Tint of Anaheim, Inc., both certified Small Business Enterprise firms, were determined to be the lowest, responsive bids for Regions 1 through 4.

**REGION #1**

The bid from Graffiti Shield, Inc., in the amount of \$3,045,871, has been determined to be fair and reasonable based upon adequate competition, comparison with Metro’s independent cost estimate, and technical evaluation by the Program Manager.

<b>BIDDER</b>	<b>AMOUNT</b>	<b>METRO ICE</b>	<b>AWARD AMOUNT</b>
Graffiti Shield, Inc.	\$3,045,871	\$3,431,000	\$3,045,871
XInt Tint of Anaheim, Inc.	\$3,149,929		
Solar Art	\$3,539,996		

**REGION #2**

The bid from Graffiti Shield, Inc., in the amount of \$3,524,512, has been determined to be fair and reasonable based upon adequate competition, comparison with Metro’s independent cost estimate, and technical evaluation by the Program Manager

<b>BIDDER</b>	<b>AMOUNT</b>	<b>METRO ICE</b>	<b>AWARD AMOUNT</b>
Graffiti Shield, Inc.	\$3,524,512	\$3,840,400	\$3,524,512
Solar Art	\$4,278,896		
Outdoor Service Providers	\$7,846,900		

**REGION #3**

The bid from XInt Tint of Anaheim, Inc., in the amount of \$3,549,832, has been determined to be fair and reasonable based upon adequate competition, comparison with Metro’s independent cost estimate, and technical evaluation by the Program Manager

BIDDER	AMOUNT	METRO ICE	AWARD AMOUNT
XInt Tint of Anaheim, Inc.	\$3,549,832	\$3,713,200	\$3,549,832
Solar Art	\$4,139,068		
Outdoor Service Providers	\$7,210,804		

**REGION #4**

The bid from XInt Tint of Anaheim, Inc., in the amount of \$7,177,237, has been determined to be fair and reasonable based upon adequate competition, comparison with Metro’s independent cost estimate, and technical evaluation by the Program Manager.

BIDDER	AMOUNT	METRO ICE	AWARD AMOUNT
XInt Tint of Anaheim, Inc.	\$7,177,237	\$8,442,500	\$7,177,237
Graffiti Shield	\$7,374,728		
Outdoor Service Providers	\$9,500,909		

**D. Background on Recommended Contractor**

**Graffiti Shield, Inc.**

Graffiti Shield, Inc., located in Anaheim, California, manufactures surface protection products for glass, metal, and solid surfaces. The firm specializes in precut anti-graffiti films for public and private spaces. Graffiti Shield was founded in early 2013, and has experience manufacturing and installing protective films. Graffiti Shield is the incumbent for the existing contract for stainless steel anti-graffiti film installation and replacement services and has performed satisfactorily.

**XInt Tint of Anaheim, Inc.**

XInt Tint of Anaheim, Inc. was founded in 1988 as a solar control film company that primarily focused on automotive and residential installations, and commercial applications for the installation of a variety of window films. XInt Tint started focusing their efforts on medium to large installation projects in Southern California. Currently, XInt Tint is the incumbent for the existing contract for glass anti-graffiti film replacement and installation services and has performed satisfactorily.

DEOD SUMMARY

**GLASS ANTI-GRAFFITI FILM MAINTENANCE AND REPLACEMENT SERVICES  
 REGION 1 - OP1246400003367; REGION 2 - OP1246420003367;  
 REGION 3 - OP1246430003367; REGION 4 - OP1246440003367**

**A. Small Business Participation**

The Diversity and Economic Opportunity Department (DEOD) established a 7% Small Business Enterprise (SBE) and 3% Disabled Veteran Business Enterprise (DVBE) goal for this solicitation. This new contract is divided into four (4) regional maintenance contracts split geographically and is being awarded to two (2) SBE Primes: Graffiti Shield, Inc. (Region 1 & Region 2) and XInt Tint of Anaheim, Inc. (Region 3 & Region 4).

**REGION 1 - OP1246400003367 - Graffiti Shield, Inc.**

<b>Small Business Goal</b>	<b>7% SBE 3% DVBE</b>	<b>Small Business Commitment</b>	<b>97% SBE 3% DVBE</b>
----------------------------	---------------------------	----------------------------------	----------------------------

	<b>SBE/DVBE Subcontractors</b>	<b>% SBE Commitment</b>	<b>% DVBE Commitment</b>
1.	Graffiti Shield, Inc. (SBE)	97%	
2.	LA Glass Co. (DVBE)		3%
	<b>Total SBE/DVBE Commitment</b>	<b>97%</b>	<b>3%</b>

**REGION 2 - OP1246420003367 - Graffiti Shield, Inc.**

<b>Small Business Goal</b>	<b>7% SBE 3% DVBE</b>	<b>Small Business Commitment</b>	<b>97% SBE 3% DVBE</b>
----------------------------	---------------------------	----------------------------------	----------------------------

	<b>SBE/DVBE Subcontractors</b>	<b>% SBE Commitment</b>	<b>% DVBE Commitment</b>
1.	Graffiti Shield, Inc. (SBE)	97%	
2.	LA Glass Co. (DVBE)		3%
	<b>Total SBE/DVBE Commitment</b>	<b>97%</b>	<b>3%</b>

**REGION 3 - OP1246430003367 – XInt Tint of Anaheim, Inc.**

<b>Small Business Goal</b>	<b>7% SBE 3% DVBE</b>	<b>Small Business Commitment</b>	<b>97% SBE 3% DVBE</b>
----------------------------	---------------------------	----------------------------------	----------------------------

	<b>SBE/DVBE Subcontractors</b>	<b>% SBE Commitment</b>	<b>% DVBE Commitment</b>
1.	XInt Tint of Anaheim, Inc. (SBE)	97%	

2.	LA Glass Co. (DVBE)		3%
	<b>Total SBE/DVBE Commitment</b>	<b>97%</b>	<b>3%</b>

**REGION 4 - OP1246440003367 – XInt Tint of Anaheim, Inc.**

<b>Small Business Goal</b>	<b>7% SBE 3% DVBE</b>	<b>Small Business Commitment</b>	<b>97% SBE 3% DVBE</b>
----------------------------	---------------------------	----------------------------------	----------------------------

	<b>SBE/DVBE Subcontractors</b>	<b>% SBE Commitment</b>	<b>% DVBE Commitment</b>
1.	XInt Tint of Anaheim, Inc. (SBE)	97%	
2.	LA Glass Co. (DVBE)		3%
	<b>Total SBE/DVBE Commitment</b>	<b>97%</b>	<b>3%</b>

**B. Living/Prevailing Wage and Service Contract Worker Retention Policy Applicability**

The Living Wage and Service Contract Worker Retention Policy is not applicable to this contract.

**C. Prevailing Wage Applicability**

Prevailing Wage requirements are applicable to this project. DEOD will monitor contractors' compliance with the State of California Department of Industrial Relations (DIR), California Labor Code, and, if federally funded, the U S Department of Labor (DOL) Davis Bacon and Related Acts (DBRA).

**D. Project Labor Agreement/Construction Careers Policy**

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. Project Labor Agreement/Construction Careers Policy is applicable only to construction contracts that have a construction contract value in excess of \$2.5 million.

**ITEM 25**

# **Glass Anti-Graffiti Film Maintenance And Replacement Services**



**Metro**

**Operations , Safety , and Customer Experience Committee**

**April 18, 2019**

## **Glass Anti-Graffiti Film Maintenance & Replacement Services**

- **The existing contract is due to expire on 05/31/2019**
- **Metro service areas are now split into four (4) geographical regions, one contract per region, to expand opportunities for small business participation**
- **Four (4) new contracts are recommended for award**

# Glass Anti-Graffiti Film Maintenance & Replacement Services

## Region 1

- Metro Orange Line & Metro Red Line

## Region 2

- Pasadena Gold Line, Metro Purple Line (MPL), El Monte Busway, & Future Regional Connector & MPL Westside Extension

## Region 3

- Expo & Future Crenshaw/LAX & Airport Metro Connector

## Region 4

- Metro Blue Line, Harbor Transitway & Metro Green Line



## **Glass Anti-Graffiti Film Maintenance & Replacement Services**

- **Regions 1 & 2 are recommended for award to Graffiti Shield, Inc.**
- **Regions 3 & 4 are recommended for award to XInt Tint of Anaheim, Inc.**
- **Each contract term is a three-year base with one, two-year option**
- **The combined value for all four (4) contracts is \$9,417,960 for the three-year base term and \$17,297,452 for the five (5) year term inclusive of one, two-year option**
- **7% SBE and 3% DVBE goal was established for each of these contracts**
- **Both Graffiti Shield, Inc. and XInt Tint of Anaheim, Inc. are Metro certified SBE**
- **Each contractor made a 97% SBE and a 3% DVBE participation commitment**

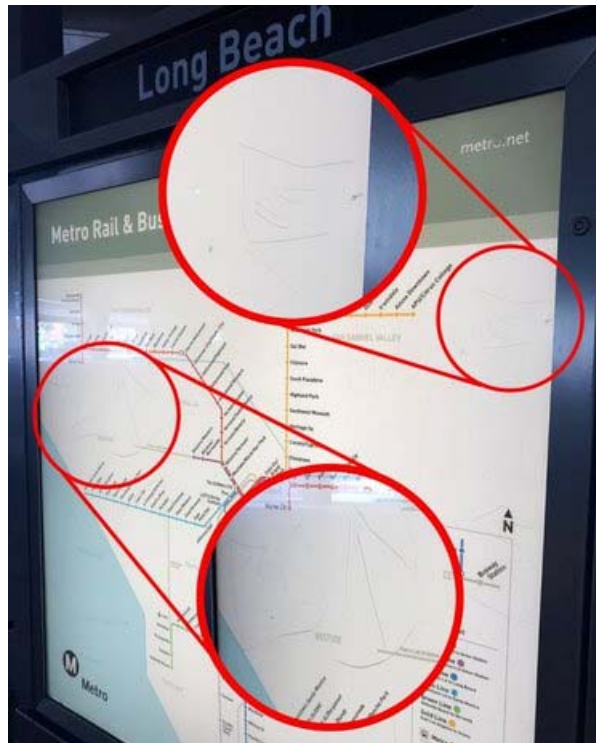


## Glass Anti-Graffiti Film Maintenance & Replacement Services

- Under these four (4) contracts, there are currently 125,358 sq.ft. of surfaces protected
- Glass panels count for the majority of the surfaces protected with 102,359 sq.ft.
- Other types of surfaces protected include plexi glass, granite, and escalator lighting lenses
- With the new expansion projects to include Crenshaw/LAX Corridor, Regional Connector, Purple Line Westside Extension and the Airport Metro Connector, approximately 75,032 sq.ft. of additional glass panel surfaces will be added to these contracts
- The anticipated combined total of all protected surfaces is 200,390 sq.ft.

# Glass Anti-Graffiti Film Maintenance & Replacement Services

- Based on historical data, 82% of glass anti-graffiti film is anticipated to be replaced on a monthly basis, due to etching or vandalism
- Each contractor is required to inspect the anti-graffiti film once a month and as-needed, with 100% replacement of significantly etched or vandalized anti-graffiti film



Before



After



# Glass Anti-Graffiti Film Maintenance & Replacement Services

- The glass anti-graffiti film is date stamped upon replacement and inspection where no replacement is required unless the film is etched or vandalized



# Glass Anti-Graffiti Film Maintenance & Replacement Services

- The three-year base glass anti-graffiti film cost per sq.ft. is \$1.81 for Regions 1 & 2, and \$1.88 for Regions 3 & 4
- Due to the regularly scheduled maintenance, inspection and ongoing replacement of etched or vandalized anti-graffiti film, as-needed glass film replacement requests are minimal
- From January 2018 to-date, only 18 as-needed glass film replacement requests were received due to etching or vandalism



Before



After



Metro

## **Glass Anti-Graffiti Film Maintenance & Replacement Services**

**Award of these four (4) new contracts is necessary to provide these critical maintenance services, continue our long standing practice of zero tolerance for graffiti system-wide, enhance overall appearance and cleanliness of Metro facilities while mitigating criminal activities, and deliver outstanding trip experience for all users of the transportation system**